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Evaluating Eyewitness Identification Procedures Using Receiver Operating Characteristic Analysis

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Abstract
Eyewitness identification is a pivotal issue in applied research because, in practice, a correct identification can help to remove a dangerous criminal from society, but a false identification can lead to the erroneous conviction of an innocent suspect. Consequently, psychologists have tried to ascertain the best procedures for collecting identification evidence, evaluating them using measures based on the ratio of correct to false identification rates. Unfortunately, ratio-based measures are ambiguous because they change systematically as a function of a witness's willingness to choose. In other words, a measure thought to index discriminability is instead fully confounded with response bias. A better method involves constructing receiver operating characteristic (ROC) curves. Using ROC curves, researchers can trace out discriminability across levels of response bias for each procedure. We illustrate the shortcomings of ratio-based measures and demonstrate why ROC analysis is required. In recent studies, researchers comparing simultaneous and sequential lineup procedures using ROC analyses have provided no evidence for the sequential superiority effect and instead have shown that the simultaneous procedure may be diagnostically superior. It is not yet clear which lineup procedure will prove to be generally superior, but it is clear that ROC analysis is the only way to make that determination.

Keywords
eyewitness identification, simultaneous and sequential lineups, receiver operating characteristic (ROC) analysis, diagnosticity ratio, probative value

To date, the Innocence Project has used DNA evidence to exonerate over 300 innocent people. Faulty eyewitness evidence played a significant role in nearly 75% of these wrongful convictions. As a result, eyewitness memory researchers have developed new lineup procedures that have the positive effect of reducing false identifications (IDs), but one difficulty is that they often have the negative effect of also reducing correct IDs (Clark, 2012). What is the proper way to determine the best procedure in those circumstances?

Before answering this question, it is important to draw a distinction between discriminability and response bias. *Discriminability* refers to the degree to which eyewitnesses who are tested with a lineup can tell the difference between innocent and guilty suspects. The highest level of discriminability occurs when guilty suspects always are identified and when innocent suspects never are identified. The lowest level of discriminability occurs when innocent suspects are identified as often as guilty suspects. In practice, discriminability usually falls between these two extremes. *Response bias*, on the other hand, refers to the inclination of eyewitnesses to identify someone from the lineup, and it can vary over a wide range while holding discriminability constant. When responding is conservative, both correct and false IDs tend to be rare. When responding is liberal, both correct and false IDs are more frequent.

The best ID procedure is the one that maximizes the ability of eyewitnesses to discriminate between innocent and guilty suspects. Science can establish which procedure yields higher discriminability in laboratory studies

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that contain forensically relevant experimental designs, and scientists should recommend that procedure to policymakers to the extent that such studies are judged to apply to the real world. However, after the superior lineup procedure is identified, a separate question concerns how liberal or how conservative responding should be with that procedure. Liberal responding can be induced by instructing witnesses to make an ID even if they have to guess or, equivalently, by counting IDs made with any level of confidence (including low confidence). Conservative responding can be induced by instructing witnesses not to make an ID unless they are certain to be correct or, equivalently, by only counting IDs made with high confidence (see Roediger, Wixted, & DeSoto, 2012, for an extensive discussion of how confidence data are analyzed). Encouraging conservative responding would mean fewer innocent people being accused but at the expense of fewer guilty suspects being implicated, whereas encouraging liberal responding would have the opposite effect. The optimal balance between conservative and liberal extremes is not something that can be settled by science because it is largely a function of subjective values and unknown factors (the base rate of innocent suspects being placed into lineups). However, the procedure that yields greater discriminability is always preferred, a point that is well understood in the field of diagnostic medicine (e.g., Swets, 1979). We illustrate these issues by considering the debate over simultaneous versus sequential lineup procedures (for a review, see Gronlund, Andersen, & Perry, 2013).

Simultaneous Versus Sequential Lineups

In the United States, eyewitness memory typically is tested by simultaneously presenting one suspect together with several fillers (i.e., "known innocents"), usually in a photo spread. One decision is required: either a decision to choose an individual from the lineup or a decision to reject the lineup because the witness cannot identify the perpetrator. Presenting lineup members in a sequential manner has been proposed as a partial solution to the unreliability of eyewitness IDs (Wells et al., 1998). In the sequential procedure, lineup members are presented one at a time, and a decision is required for lineup member i before lineup member $i + 1$ is presented. An *identification decision* is recorded the first time the witness chooses someone, and a *reject decision* is recorded when the lineup ends with no one being identified.

In the laboratory, eyewitness ID procedures are studied in the following manner. Participants first observe a mock crime. After a delay, they are presented with either a simultaneous or a sequential lineup and informed that the perpetrator may or may not be present. The lineup contains (typically) six individuals, one of whom is the (innocent or guilty) suspect, plus five fillers. Because the selection of a filler is not a dangerous error, laboratory studies focus on the selection of guilty suspects (correct IDs from target-present lineups) and innocent suspects (false IDs from target-absent lineups). The benefit of studying eyewitness IDs in the laboratory is that the researcher knows whether the suspect is guilty or innocent and, therefore, knows whether a participant has made a correct or false ID, whereas police investigators only know whether an eyewitness has selected their suspect.

Lindsay and Wells (1985) reported that the sequential lineup reduced false IDs (M simultaneous = .43, M sequential = .17, $p < .01$) far more than it reduced correct IDs (M simultaneous = .58, M sequential = .50, *ns*).[1] In fact, because the difference between the correct ID rates for the two lineup procedures was not significant, it was initially thought that it was nonexistent. However, later research has clearly established that both the false ID rate and the correct ID rate are lower for sequential lineups compared with simultaneous lineups (Steblay, Dysart, & Wells, 2011). This pattern is widely attributed to the fact that sequential lineups induce more conservative responding than simultaneous lineups. However, which procedure yields higher discriminability? With rare exceptions (e.g., Meissner, Tredoux, Parker, & MacLin, 2005; Palmer & Brewer, 2012), the field has not focused on this question. Instead, it has focused on a statistic called the *diagnosticity ratio*, the ratio of correct IDs to false IDs.[2] As noted by Lindsay and Wells (1985), the diagnosticity ratio favored the sequential lineup 2.94 to 1.35. That meant that a suspect identified from a sequential lineup was nearly three times as likely to be guilty than innocent, but a suspect identified from a simultaneous lineup was only slightly more likely to be guilty than innocent. Because the odds of guilt are higher (and the likelihood of misidentification is lower) if the suspect is identified with the sequential procedure, the scientific case in favor of replacing the simultaneous procedure with the sequential procedure is intuitively compelling.

In light of these findings, it is not surprising that the view that the sequential lineup is superior to the simultaneous lineup has gained considerable traction. In the United States, a number of states and municipalities have switched to using sequential lineups (Jonsson, 2007). In addition, the Innocence Project has endorsed sequential lineups (see http://www.innocenceproject.org/Content/Sequential_Presentation_of_Lineups.php), and the sequential advantage has been advanced in textbooks (e.g., Goldstein, 2008) and in the popular culture (e.g., *Law & Order: Special Victims Unit*; Wolf, McCreary, & Forney, 2009).

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Although there is a general consensus that sequential lineups yield lower correct and false ID rates than simultaneous lineups, there is no consensus about the effect that sequential lineups have on the diagnosticity ratio. For example, we replicated the experiment by Lindsay and Wells (1985) and found no evidence that the sequential procedure yields a higher diagnosticity ratio (Carlson, Gronlund, & Clark, 2008). In a second experiment, we varied the degree to which the fillers resembled the suspect (i.e., lineup fairness) and again found no sequential advantage as measured by the diagnosticity ratio (Carlson et al., 2008). In the most comprehensive study to date, we conducted a very large study (N = 2,529) in which we varied a number of different factors, including lineup fairness, suspect position, and quality of the suspect photos (Gronlund, Carlson, Dailey, & Goodsell, 2009). In agreement with past work (and with the idea that the sequential procedure induces conservative responding), both the correct and false ID rates were generally lower for the sequential procedure. However, across 24 possible comparisons of sequential and simultaneous lineups, there were only two significant sequential advantages and three significant simultaneous advantages. These findings suggest that the two lineup procedures generally yield similar diagnosticity ratios.

What do the diagnosticity ratio data suggest about the ability of eyewitnesses to distinguish between innocent and guilty suspects using simultaneous or sequential lineups? That is, what do they suggest about discriminability? As we discuss next, a higher diagnosticity ratio is a natural consequence of more conservative responding and is not, by itself, an indication of higher discriminability. Thus, the empirical pattern reported by Lindsay and Wells (1985)—a pattern that Steblay et al. (2011) described as being representative of the current literature—is consistent with the idea that the sequential procedure induces conservative responding without increasing discriminability (see Palmer & Brewer, 2012). However, if the sequential procedure does not yield a higher diagnosticity ratio despite inducing more conservative responding (e.g., Gronlund et al., 2009), it would imply that the sequential procedure actually yields lower discriminability than the simultaneous procedure. Although this would be the implication, it would not be a conclusive result. The only way to conclusively determine whether one lineup procedure is diagnostically superior to the other in terms of discriminability is to perform receiver operating characteristic (ROC) analysis.

ROC Analysis

ROC analysis is widely used to measure the accuracy of diagnostic systems in fields as varied as medical imaging, weather forecasting, and materials testing (for reviews, see Swets, 1988; Swets, Dawes, & Monahan, 2000). Although ROC analysis and signal detection theory are mainstays of basic recognition memory research, the approach is new to the eyewitness memory literature. Here, we illustrate ROC analysis by showing how it is performed in the eyewitness memory domain, using the results reported by Lindsay and Wells (1985) to guide our illustration. This study was chosen to illustrate ROC analysis because, intuitively, it appears to show that the sequential procedure is diagnostically superior to the simultaneous procedure. ROC analysis shows why the reported data are instead ambiguous. In the study reported by Lindsay and Wells, after the participants made an ID decision from a lineup, they also made a confidence rating using a 7-point scale ranging from 1 (*very low confidence*) to 7 (*very high confidence*). Although these confidence data were not reported in enough detail to perform ROC analysis, we can use hypothetical confidence rating data to illustrate how it works (see Table 1; also see the Supplemental Material available online). We chose hypothetical confidence ratings for the sequential condition such that when they are aggregated together, the obtained overall correct and false ID rates correspond to the values reported by Lindsay and Wells. For simplicity, we assume that 100 participants viewed target-present lineups, and 100 participants viewed target-absent lineups. Thus, in Panel 1 of Table 1, the 50 correct IDs summed across varying levels of confidence correspond to an overall correct ID rate of 50/100 = .50, and the 17 false IDs summed across varying levels of confidence correspond to an overall false ID rate of 17/100 = .17.

As shown in the first line of Panel 1 of Table 1, four correct IDs of the guilty suspect and three false IDs of the innocent suspect were, hypothetically, made with the lowest level of confidence (i.e., with a rating of 1, essentially a guess). Under ordinary circumstances, these low-confidence IDs would not play a significant role in the courtroom (i.e., they would be excluded from consideration before reaching that point). The first step of ROC analysis is to treat these low-confidence IDs the same way the legal system does by only counting IDs made with a higher level of confidence (which is tantamount to inducing slightly more conservative responding on the part of witnesses before they make an ID). As shown in Panel 2 of Table 1, when these guesses are removed from the analysis by treating them as effective non-IDs, the correct and false ID rates both decrease, creating a second ROC point. In addition, the diagnosticity ratio goes up. This exercise immediately shows that more than one pair of correct and false ID rates and more than one diagnosticity ratio characterize the performance of a lineup procedure in a single study. In fact, more than two pairs of correct and false IDs (and more than two diagnosticity ratios) characterize its performance because, if even

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Table 1. Hypothetical Data That Correspond to the Correct and False Identification (ID) Rates From Lindsay and Wells (1985, Sequential Procedure) Summed Across All Seven Levels of Confidence

Confidence level	Correct ID	False ID	Panel 1
1	4	3	Correct ID rate = .50
2	3	2	False ID rate = .17
3	6	3	Diagnosticity ratio = 2.94
4	13	4	
5	3	1	
6	15	3	
7	6	1	
Sum	50	17	
Confidence level	**Correct ID**	**False ID**	**Panel 2**
2	3	2	Correct ID rate = .46
3	6	3	False ID rate = .14
4	13	4	Diagnosticity ratio = 3.29
5	3	1	
6	15	3	
7	6	1	
Sum	46	14	
Confidence level	**Correct ID**	**False ID**	**Panel 3**
3	6	3	Correct ID rate = .43
4	13	4	False ID rate = .12
5	3	1	Diagnosticity ratio = 3.58
6	15	3	
7	6	1	
Sum	43	12	
Confidence level	**Correct ID**	**False ID**	**Panel 4**
4	13	4	Correct ID rate = .37
5	3	1	False ID rate = .09
6	15	3	Diagnosticity ratio = 4.11
7	6	1	
Sum	37	9	
Confidence level	**Correct ID**	**False ID**	**Panel 5**
5	3	1	Correct ID rate = .24
6	15	3	False ID rate = .05
7	6	1	Diagnosticity ratio = 4.80
Sum	24	5	
Confidence level	**Correct ID**	**False ID**	**Panel 6**
6	15	3	Correct ID rate = .21
7	6	1	False ID rate = .04
Sum	21	4	Diagnosticity ratio = 5.25
Confidence level	**Correct ID**	**False ID**	**Panel 7**
7	6	1	Correct ID rate = .06
Sum	6	1	False ID rate = .01
			Diagnosticity ratio = 6.00

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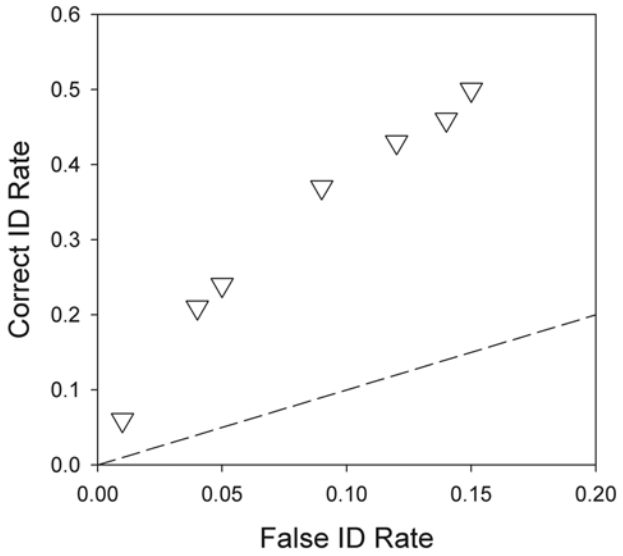


Fig. 1. Hypothetical receiver operating characteristic (ROC) data for the sequential procedure. The data represent the seven correct identification (ID) versus false ID rates presented in Table 1. The rightmost point of the ROC represents the correct ID rate and false ID rate obtained by collapsing across all levels of confidence (see Panel 1 of Table 1). This point matches the ID rates reported by Lindsay and Wells (1985) for the sequential procedure (correct ID rate = .50, false ID rate = .17). The remaining points are hypothetical. The dashed line indicates chance performance (correct ID rate = false ID rate).

more certainty is desired, it makes sense to also remove the near-guess ratings of 2 from the analysis, thereby creating a third point on the ROC (see Panel 3 of Table 1). Repeating this process to its logical conclusion yields a whole family of correct and false ID rates, which, when plotted on a graph, yields the ROC in Figure 1. A curve traced out by the family of correct and false ID rates reflects a single level of discriminability associated with a lineup procedure for the particular memory conditions tested in an experiment (e.g., for a 20-second viewing of a mock crime video). The different points along the ROC curve represent different levels of bias, ranging from the point associated with the most liberal decision rule on the upper right (which includes all IDs, regardless of the level of confidence) to the point associated with the most conservative decision rule on the lower left (which includes only high-confidence IDs). Critically, the diagnosticity ratio steadily increases as you move down the curve, a phenomenon that is invariably true of real data as well.

The fact that the diagnosticity ratio increases from right to left on the ROC indicates that it is not a measure of discriminability but is instead more like a measure of bias, with higher values reflecting a more conservative decision rule. The diagnosticity ratio increases as an increasingly conservative decision rule is used because the lower-confidence IDs that are excluded to create each new point on the ROC tend to be less accurate than the remaining IDs made with higher confidence. It is not possible to say whether the increase in accuracy associated with higher confidence IDs occurs because witnesses who are generally more confident also tend to be generally more accurate or because witnesses who realize they got a good look at the perpetrator (and therefore formed a good memory representation) express higher confidence than eyewitnesses who realize they did not get a good look at the perpetrator (and therefore formed a poor memory representation). Either way, when lower confidence IDs are excluded to compute each new point on the ROC, less accurate decisions are excluded. In this regard, ROC analysis mimics what the legal system typically does. That is, as a criminal case moves from the investigation stage to a court of law, the emphasis is increasingly placed on IDs made with higher levels of confidence, which is to say that the emphasis shifts from points that fall toward the upper right of the ROC curve to points that fall toward the lower left of the ROC curve. Note that we are not talking about the inflation of confidence that arises because of confirming feedback.

Although the diagnosticity ratio does not provide useful information about the key issue of discriminability, ROC analysis does. Higher discriminability is indicated by an ROC curve that bows farther up and away from the diagonal line of chance performance. As illustrated in Figure 2, if a different lineup procedure yields a higher ROC, the procedure that yields the higher ROC is (objectively) the diagnostically superior procedure because, for any given false ID rate, that procedure can be used to achieve a higher correct ID rate. Equivalently, for any given correct ID rate, the diagnostically superior procedure can be used to achieve a lower false ID rate.

As illustrated in Figure 3, the correct and false ID rate data reported by Lindsay and Wells (1985), which were collapsed over confidence ratings, are compatible with a sequential superiority effect (top panel), a simultaneous superiority effect (middle panel), or a simple criterion shift resulting in more conservative responding (bottom panel), depending on how the ROC data for each procedure actually trace out. With these considerations in mind, we now turn to a key question that the field of eyewitness memory must confront: When put to an empirical test, does the simultaneous or the sequential procedure yield the higher ROC? In other words, does one lineup procedure facilitate the discrimination between innocent versus guilty suspects more than the other?

Thus far, researchers have used ROC analysis to compare simultaneous and sequential lineups in only two studies (see Figure 4). Using ROC analysis, we conducted three experiments comparing simultaneous and sequential lineups (Mickes, Flowe, & Wixted, 2012). We found that the sequential lineup procedure was never better

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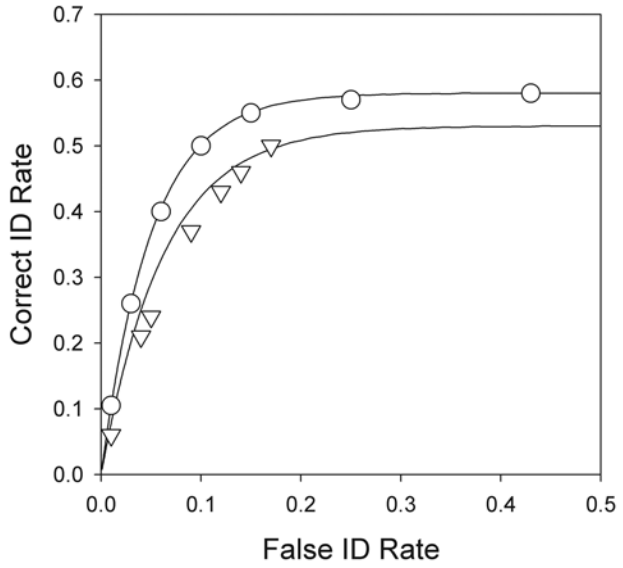


Fig. 2. Two hypothetical receiver operating characteristic (ROC) curves: one for the simultaneous procedure (circles) and one for the sequential procedure (triangles). The sequential ROC data are the same as those shown in Figure 1. The rightmost point of both ROC curves represents the correct identification (ID) rate and false ID rate obtained by collapsing across all levels of confidence, as is typically done when comparing lineup procedures. For this example, the rightmost point of each ROC was chosen to match the ID rates reported by Lindsay and Wells (1985). That is, for the simultaneous procedure, the rightmost point corresponds to a correct ID rate of .58 and a false ID rate of .43. For the sequential procedure, the rightmost point corresponds to a correct ID rate of .50 and a false ID rate of .17. Thus, those two points represent what has been taken to reflect the *sequential superiority effect*. Nevertheless, if the rest of the ROC followed the paths traced out by the hypothetical data, the results would be consistent with a *simultaneous superiority effect*. For any false ID rate in this hypothetical example (e.g., .10), a higher correct ID rate can be achieved with the simultaneous procedure.

than and was sometimes significantly inferior to the simultaneous lineup procedure. We conducted ROC analyses (Gronlund et al., 2012) on the simultaneous and sequential data from our previous study (Gronlund et al., 2009) and also found that the sequential lineup was never better than the simultaneous lineup. Both of these studies also illustrate the dependency of the diagnosticity ratio on response biases (see Tables 1 and 3 in Mickes et al., 2012, and Table 4 in Gronlund et al., 2012). As a more conservative decision rule is used and the choosing rates decrease, the diagnosticity ratios increase (cf. Brewer & Wells, 2006).

Implications for Practice and Policy

Researchers need to perform more studies in which they use ROC analyses to compare sequential and simultaneous lineups, as a function of lineup fairness, quality of view, suspect position, and so forth. However, the first two such studies do not support the notion of a sequential superiority effect and instead raise the possibility that

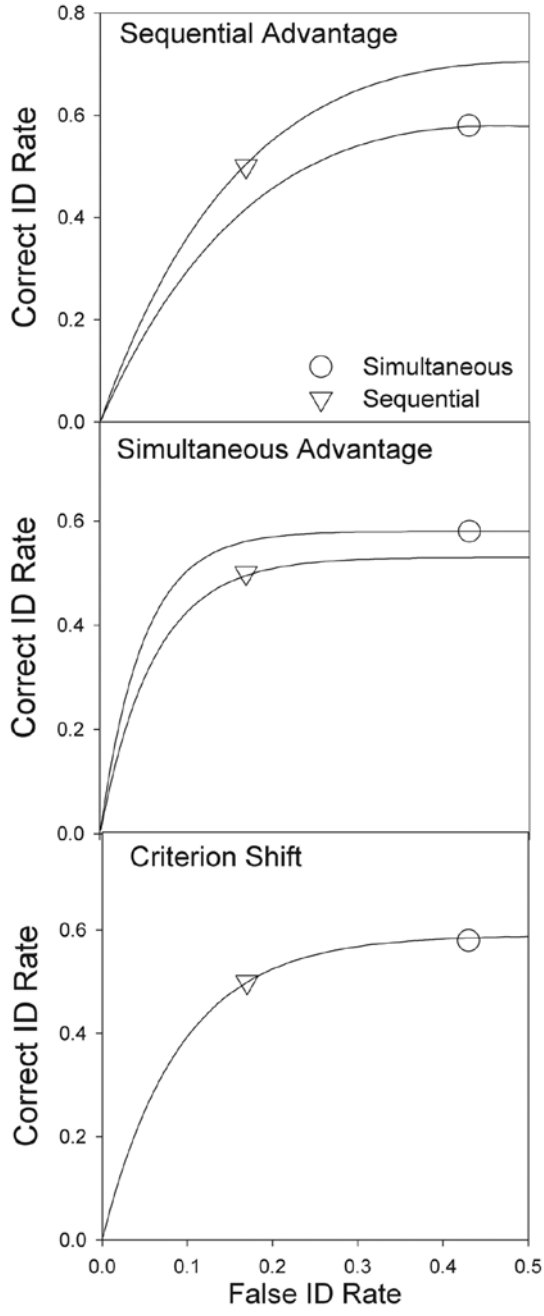


Fig. 3. An illustration of three different possibilities consistent with Lindsay and Wells's (1985) data. The two data points in each panel represent the correct identification (ID) rate and false ID rate for simultaneous (circle) and sequential (triangle) lineup procedures from Lindsay and Wells. The curves drawn through the data represent the full range of correct ID–false ID rate pairs that might be associated with each procedure. The pair of correct ID and false ID rates might fall on different receiver operating characteristic (ROC) curves, with the sequential procedure yielding the higher ROC (top panel). This would indicate a sequential superiority effect. Alternatively, the same two points might fall on different ROC curves, with the simultaneous procedure yielding the higher ROC (middle panel, corresponding to the hypothetical example shown in Figure 2), which would indicate a simultaneous superiority effect. Finally, the same two points might fall on the same ROC curve (bottom panel), a result that would support a conservative criterion shift interpretation and no discriminability difference.

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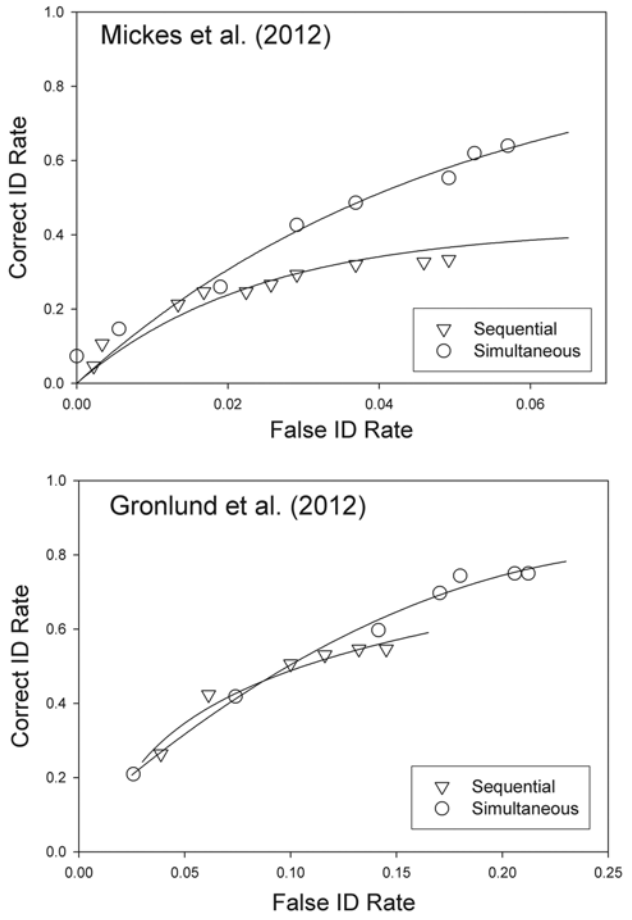


Fig. 4. Receiver operating characteristic data from Experiment 1a of Mickes, Flowe, and Wixted (2012; top panel) and Gronlund et al. (2012; bottom panel). Note the difference in the range of the *x*-axis across the two graphs. We reported two other studies that also yielded an advantage for the simultaneous procedure (Mickes et al., 2012), but the effect was not significant in either case. ID = identification.

the simultaneous procedure is diagnostically superior. Until such time as ROC analysis establishes sequential lineups as being superior to simultaneous lineups, police departments should refrain from switching to the sequential procedure. The available evidence simply does not support the claim for a sequential superiority effect (even if, collapsed across confidence ratings, the sequential procedure often yields a higher diagnosticity ratio). Finally, it is time to look beyond the simultaneous–sequential debate and begin to examine promising alternative procedures (e.g., Brewer, Weber, Wootton, & Lindsay, 2012; Weber & Perfect, 2012). However, when evaluating these alternative procedures, ROC analysis (not the diagnosticity ratio) will reveal whether the new procedures are diagnostically superior to the procedures they would replace.

Recommended Reading

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Wixted, J. T., & Mickes, L. (2012). The field of eyewitness memory should abandon "probative value" and embrace receiver operating characteristic analysis. *Perspectives on Psychological Science*, *7*, 275–278. Illustrates the limitations of ratio-based probative value measures and the advantages of receiver-operating-characteristic-based analysis of simultaneous and sequential lineup performance.

Declaration of Conflicting Interests

The authors declared that they had no conflicts of interest with respect to their authorship or the publication of this article.

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Supplemental Material

Additional supporting information, including a tutorial on ROC analysis, may be found at http://pss.sagepub.com/content/by/supplemental-data

Notes

1. One could simply compute *d*′ from Lindsay and Wells's (1985) data as a proxy for a full receiver operating characteristic (ROC) analysis; it shows a sequential advantage (1.58 vs. 0.61). Had it been performed, ROC analysis may have shown a sequential advantage as well. However, the only way to be certain about that is to actually perform ROC analysis, which is superior to computing *d*′ because it is an assumption-free method. By contrast, *d*′ is based on a specific model that applies to a standard single-item old/new recognition procedure, not to a lineup recognition procedure; *d*′ also makes assumptions regarding normally distributed memory strength values. Although *d*′ is almost certainly more informative than the more typically used diagnosticity ratio, it is less informative than ROC analysis.

2. There are several measures of probative value of a suspect ID that utilize the ratio of correct and false IDs in various configurations. All of these measures are subject to the criticism we level later in the article.

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Erratum

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Gronlund, S. D., Wixted, J. T., & Mickes, L. (2014). Evaluating eyewitness identification procedures using receiver operating characteristic analysis. *Current Directions in Psychological Science, 23*, 3–10.

On page 9 of the published version, the Web address in the Supplemental Material section is incorrect. The correct address is given as follows:

Supplemental Material

Additional supporting information, including a tutorial on ROC analysis, may be found at http://cdp.sagepub.com/content/by/supplemental-data

Erratum

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Walton, G. M. The new science of wise psychological interventions. *Current Directions in Psychological Science, 23*, 73–82.

On page 74 of the published version of this article, a sentence was omitted. The corrected paragraph is published below:

Wise interventions draw on a long tradition of research (e.g., Dimidjian et al., 2006; Lewin, 1952; McCord, 1978). But they are novel in that they are psychologically precise, often brief, and often aim to alter self-reinforcing processes that unfold over time and, thus, to improve people's outcomes in diverse circumstances and long into the future. By changing the self over time, many wise interventions go beyond simple "nudges"—changes to a specific situation or decision framework to encourage better behavior in that context (Thaler & Sunstein, 2008). Wise interventions are special remedies for social problems and afford important implications for theory. How do wise interventions work? The research presented here reviews their foundations and the lessons and opportunities they provide for research and application.