"IDEAL" JUNIOR COLLEGE STUDENT PERSONNEL
PROGRAMS AND "OPTIMUM" GRADUATE PROGRAMS
FOR THE PROFESSIONAL PREPARATION OF
JUNIOR COLLEGE STUDENT
PERSONNEL WORKERS

Ву

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The author's father, Malcolm Bower Barnard, did not live to see his son complete his doctoral studies and write the dissertation. He would have been embarrassed for his name to appear in tribute in a scholarly work. But he would have been very proud to know that his son had completed a study of this depth.

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### CHAPTER I

#### INTRODUCTION AND ORIGIN

In 1869 Noah Porter, Professor of Moral Philosophy at Yale College, wrote: "The college community is emphatically an isolated community more completely separated and further removed than almost any other from the ordinary and almost universally pervading influences of family and social life." The rather narrow point of view he articulated was popular in its day, justified perhaps by a post-Civil-War mentality of withdrawing from society to pursue the "intellectual" life. Relationships between townspeople and college students were summed up as typically suspicious and isolationistic and occasionally hostile. Within a century after the Civil War in the United States, forces that were existing when Noah Porter was teaching at Yale had helped to modify higher education in the United States from largely a selective or elitist posture, characterized by the educational philosophy of Thomas Jefferson,

James W. Reynolds, "Community Services," <u>The Public Junior College</u>, ed. Nelson B. Henry (Chicago: University of Chicago Press, 1956), p. 140.

<sup>&</sup>lt;sup>2</sup>Charles R. Monroe, <u>Profile of the Community College</u> (San Francisco: Jossey-Bass, Inc., 1972), p. 138.

<sup>&</sup>lt;sup>3</sup>The United States Military Academy (founded in 1802) and Rensselaer Polytechnic Institute (founded in 1824) were forerunners of the schools of agricultural and mechanical sciences which later became known as "land-grant colleges" because of federal aid to the states which helped make possible the establishment of such colleges through the Morrill Act of 1862. See: John S. Brubacher and Willis Rudy, <u>Higher Education in Transition</u>: A <u>History of American Colleges and Universities</u>, 1636-1968 (New York: Harper & Row, 1968), pp. 63-66.

to an egalitarian posture commonly referred to as "Jacksonian democracy," and named after Andrew Jackson, who believed in equalitarian forms in society—i.e., that all citizens in the society should have equal access to social and educational opportunities. Educational isolationism has ceased to be one of the general practices of higher education, for today "the concept of the college as a thoroughly isolated community is as unacceptable as it is impracticable." 5

An important addition to the American system of higher education in the century since Professor Porter's statement was made has been the junior or community colleges. Since they emerged at the turn of the present century, junior colleges have multiplied rapidly. In 1920 there were only fifty-two junior colleges in the United States, with an enrollment of approximately 8,000 students. Ten years later the number of junior colleges had increased by over 400 per cent, totalling 277 and having a combined enrollment of 55,000 students. By the time the Second World War began, the number of junior colleges had increased to 450, but during the decade of the war there were few additional junior colleges established. When the Second World War terminated, however, the junior college movement shifted into high gear. Prompted by the 1948 Report of the President's Commission on Higher Education for American Democracy and by the sharp upsurge in students returning to college

<sup>&</sup>lt;sup>4</sup>For a more thorough discussion of the Jeffersonian and Jacksonian philosophies of education, see: Christopher Jencks and David Riesman, The Academic Revolution (Garden City, New York: Doubleday & Company, Inc., 1969), pp. 90-92; Brubacher and Rudy, op. cit., pp. 206-07.

<sup>&</sup>lt;sup>5</sup>Reynolds, <u>op</u>. <u>cit</u>., p. 141.

<sup>&</sup>lt;sup>6</sup>Brubacher and Rudy, op. cit., p. 261.

 $<sup>7</sup>_{\underline{\text{Ibid}}}$ .

(many of whom were verterans), enrollments in junior colleges again began to climb. By 1950, the number of junior colleges had increased only by approximately 50 new institutions, but enrollments increased to more than a quarter million students. While by 1960 the number of junior colleges had increased to only 524, it should be noted that the enrollments in the junior college sector of higher education had doubled, reaching the half-million mark. The American Association of Junior Colleges predicted in the late 1960's that by 1980 there would be more than 1,200 junior colleges in operation in the United States, with total enrollments of three million students. 10

In addition to a marked increase in the number of junior colleges and the size of the enrollments, this type of institution was a unique creation in several respects by the time it had acquired its post-World War II characteristics. First, the junior college has been used as a means of equalizing educational opportunity for all citizens, regardless of academic aptitude, race, and educational background. Gleazer called this equalizing effort "the final link in the national chain of effort to democratize and universalize opportunity for college training." 11

<sup>&</sup>lt;sup>8</sup>Brubacher and Rudy, <u>op</u>. <u>cit.</u>, p. 261.

<sup>&</sup>lt;sup>10</sup>Joseph Cosand, "The Community College in 1980," <u>Campus 1980</u>, ed. Alvin C. Eurich (New York: Dell Publishing Co., Inc., 1968), p. 134.

ledmund J. Gleazer, Jr., "The Emerging Role of the Community College," Peabody Journal of Education, XLIII (July, 1971), 255-56. Hall said that the role of the community college was "to extend the higher educational opportunity to democratize higher education." See: George C. Hall, "The Role of the Community College," Administering Community College Student Services, ed. F. R. Mealey (Ann Arbor: University of Michigan School of Education, 1965), p. 25. Hoyt argued that the community college must work vigorously "to both open the doors of the community college wider and to ensure that every student is treated with equal respect and dignity." See: Kenneth B. Hoyt, "The Community Colleges Must Change," Compact, IV (August, 1970), 37-38.

In 1967, Collins argued that the university system was not geared up for that enormous task and that "no university of the past or present can become the model for post-secondary education if the whole population is to partake of this blessing." 12

By the end of World War II, society had come to believe that equality of educational opportunity was good. Because the universities were not adequately structured to handle the enormously varied problems which would accompany a mass invasion of students to their campuses, the junior colleges quickly moved in to fill a need. Typically, they were located close to the population geographically, they were better able than traditional universities to carry out non-traditional programs designed to meet community needs, and they had, to a large extent, won the support of the people in local and state funding. The junior colleges became "everybody's darling," or as Collins described them,

What They Are and What They Should Be (Washington, D.C.: American Association of Junior Colleges, 1967), p. 13. Closely related to the concept of the democratizing effect of junior colleges is the distributive factor of junior college education. Harper called it the "educational delivery system" for vast numbers of people who-without the availability of such programs--would never see the inside of a college classroom. See: W. A. Harper, "The Community and Junior College: An Overview," Peabody Journal of Education, XLVIII (July, 1971), 259. T. R. McConnell described the community college as the great distributive agency in American education. He stated: "Here the student can make a fuller [sic] and perhaps more accurate inventory of his characteristics; [sic] test his aptitudes and interests in the classroom, in the laboratory, or in work-study programs. Here he can revise his vocational and educational plans by bringing them more nearly in line with his reasonable expectations. Here he can establish his identity and at least begin to attain the independence that characterizes individuality and adulthood." See: Collins, op. cit., p. ii.

<sup>&</sup>lt;sup>13</sup>Brubacher and Rudy, <u>op. cit.</u>, p. 267.

<sup>&</sup>lt;sup>14</sup>Arthur M. Cohen and Florence Brawer, "The Community College in Search of Identity," Change, III (Winter, 1971-1972), 56-57.

"an American melting pot in miniature." 15

A second way in which the junior college was a unique creation in American education was in its comprehensiveness. It seemed to offer something for everyone. For the four-year colleges and universities, the junior college offered what society wanted (i.e., education for the masses) without diluting the "pure" four-year institution. <sup>16</sup> For businesses, the junior college was able to train students in developing marketable skills, adding to the job market potential employees who were ready for jobs. <sup>17</sup>

For the community at large, the junior college promised academic and cultural upgrading,  $^{18}$  and for the student the junior college offered comprehensive opportunities of academic, social, and vocational importance at low cost, while the student still lived at home,  $^{19}$  thereby minimizing the cost of higher education to the student and his family. "The community college . . . attempts to be all things to all people, trying valiantly to serve simultaneously as custodian, trainer, stimulant, behavior-shaper, counselor, advisor, and caretaker to both young and old."  $^{20}$ 

<sup>&</sup>lt;sup>15</sup>Collins, <u>op</u>. <u>cit</u>., p. l.

<sup>&</sup>lt;sup>16</sup>See: Jencks and Riesman, <u>op</u>. <u>cit</u>., pp. 490-91; Brubacher and Rudy, <u>op</u>. <u>cit</u>., p. 262; Cohen and Brawer, <u>op</u>. <u>cit</u>., pp. 56-57.

<sup>&</sup>lt;sup>17</sup>Cosand, op. <u>cit</u>., p. 138.

<sup>18</sup> James W. Thornton, Jr., <u>The Community Junior College</u> (New York: John Wiley & Sons, 1972), p. 67. See also: Clyde E. Blocker, Robert H. Plummer, and Richard C. Richardson, Jr., <u>The Two-Year College: A Social Synthesis</u> (Englewood Cliffs, New Jersey: Prentice-Hall, Inc., 1965), pp. 211-12.

<sup>&</sup>lt;sup>19</sup>Cohen and Brawer, <u>op</u>. <u>cit</u>., pp. 56-57.

<sup>&</sup>lt;sup>20</sup>Arthur M. Cohen, <u>Dateline '79: Heretical Concepts for the Community College</u> (Beverly Hills, California: Glencoe Press, 1969), p. xviii.

From the wider aspect of society, the argument has been advanced that pluralistic communities justify a comprehensive program such as the junior college can provide. Charles Collins said that the direction in which American society has been moving, its occupational trends which loomed on the horizon, and the diversity of needs, ability, preparation, attitudes, and other characteristics of students now seeking college admission, all appeared to argue for the community college as the institution best suited to provide collegiate education to the general citizenry. <sup>21</sup>

A third way in which the junior college was a unique creation in American education was in its concern for life-long learning. The junior college was well-suited for such a task because it was geographically close to where students were living, because its costs to students were relatively low, and because it offered courses at unusual times of the day and in a variety of subject matter. In a 1971 report, the Carnegie Commission on Higher Education recommended that educational opportunities be made more appropriate to lifetime interests. The report recommended "that opportunities be created for persons to reenter higher education throughout their active careers in regular daytime classes, nighttime classes, summer courses, and special short-term

See: Collins, op. cit., p. 13. J. W. McDaniel also emphasized the community aspect of the junior college program of services by identifying three characteristics of the junior college: (1) junior colleges typically are established to meet the educational needs of a community; (2) junior colleges articulate closely with the high schools from which a large portion of their enrollments come; and (3) junior colleges provide diversified curricula which include occupation-centered business and technical courses in addition to traditional college courses. See: J. W. McDaniel, Essential Student-Personnel Practices for Junior Colleges (Washington, D.C.: American Association of Junior Colleges, 1962), p. 7.

programs."<sup>22</sup> As recently as 1972, Raines and Myran echoed the same thought by suggesting that the community college was being challenged "to move from its preoccupation with college-age students to a concern for life-long learning."<sup>23</sup> This concern can be expressed through serving the educational needs of constituents who previously were given only marginal attention.<sup>24</sup>

In summary, these distinctive facets of the junior college may be brought together under a rubric entitled "Education for All." The comprehensiveness of the junior college purports to offer something for all who enroll. The junior college claims not only to meet the needs of almost any student who can articulate them but also to fashion programs to meet the unarticulated needs of its parent community. The junior college is a contemporary expression of the theories of early twentieth-century social theorists (e.g., John Dewey) who advocated institutional settings that could deal with unending problems with an

<sup>&</sup>lt;sup>22</sup>The Carnegie Commission on Higher Education, <u>Less Time</u>, <u>More Options: Education Beyond the High School</u> (New York: McGraw-Hill Book Co., 1971), p. 19.

<sup>&</sup>lt;sup>23</sup>Max R. Raines and Gunder A. Myran, "Community Services: Goals for 1980," <u>Junior College Journal</u>, XLIII (April, 1972), 13.

<sup>24 &</sup>lt;u>Ibid</u>. These "marginal" constituents could conceivably include part-time students, older students, and students whose educational backgrounds were obscure. See also: Blocker, Plummer, and Richardson, op. cit., pp. 211-12.

<sup>&</sup>lt;sup>25</sup>Wattenbarger spoke of the junior college as having a program "available to all, attractive to all, and interesting to all." See: James L. Wattenbarger, "The Future of the Community Junior College," Peabody Journal of Education, XLVIII (July, 1971), 313. See also: Arthur M. Cohen, Florence B. Brawer, and John Lombardi, A Constant Variable—New Perspectives on the Community College (San Francisco: Jossey-Bass, Inc., 1971), p. 11

unending range of proximate solutions. The community college "doctrine" <sup>26</sup>--as it has sometimes been called--articulates the belief (reflected in the writings of most authors in the field of the junior college) that the junior or community college performs and commands a unique role in American higher education. Charles Collins has stated that "the junior college serves a different clientele, operates from different philosophic assumptions, and has basically different aims from the secondary school or the four-year college." <sup>27</sup>

Based on its emphasis on community service, its location near where students live, its concern for life-long learning, its relatively low costs, its efforts to democratize education, and its overall comprehensiveness, it can be said that the junior or community college is a unique institution in American education.

If this be true, one might then argue--as did Collins--that there follows from a unique educational setting a need for a unique student personnel program. And if a unique student personnel program were justified as being necessary, it would follow that "preparation for junior college student personnel work should be uniquely geared to the junior college." <sup>28</sup>

This expression was outlined in different ways by various authors, but the ingredients usually included: (1) open admissions, (2) low cost, (3) varied program, (4) community service, (5) accessibility, (6) emphasis on teaching (rather than on research), and (7) academic innovation. See: Harper, "The community Junior College," op. cit., p. 260; and Wattenbarger, op. cit., p. 313.

<sup>&</sup>lt;sup>27</sup>Collins, <u>Junior College Student Personnel Programs</u>, <u>op. cit.</u>, p. 36.

<sup>28&</sup>lt;sub>Ibid</sub>.

#### CHAPTER II

# REVIEW OF LITERATURE

If one concludes that the junior college has become a unique institution in American higher education, then it would be proper to suggest that a unique educational setting should encourage researchers to undertake studies of various kinds which would explore the programs that contribute to the uniqueness of that educational setting. Charles Collins has argued that a unique educational setting—i.e., the junior college—does exist and that its existence implies a need for a unique student personnel program. It follows, then, that a scholarly exploration of student personnel work in junior colleges is both justified and needed.

### STUDENT PERSONNEL WORK: AN OVERVIEW

Since junior college student personnel work is a component of the more general topic of student personnel work in higher education, it must be viewed within the broader categories of student personnel strategies, aims, functions and roles which most institutions of higher learning share.

Within this larger context, there is general agreement, first, that

Charles C. Collins, <u>Junior College Student Personnel Programs</u>:

What <u>They Are and What They Should Be</u> (Washington, D.C.: American Association of Junior Colleges, 1967), p. 36.

whether the institution be a junior college or a four-year, senior college, student personnel strategies ought to focus on behavioral changes within students. A student personnel program is "an organized pattern of services and activities that makes planned use of incentives and restrictive controls to assist each student to make full use of the college educational program in progressing toward the goals of the college." O'Banion, Thurston, and Gulden added that an effective student personnel program should be focused on positive changes in student behavior rather than being restricted to efficient functioning of services. 3

Student personnel work, then, should be almost wholly educational in its aims and objectives, and it should parallel formal instruction as part of the educational program of the institution.

It personalizes the educational experience . . . but more than this, most services provide a part of the total education of the student. They utilize informal and voluntary group situations; they contribute to learning through both counseling and discipline. If the student does not learn about himself or others, the service scarcely seems justified as a student personnel service and should be classified as a necessary but personal house-keeping function. 4

Second, the range of functions of student personnel programs may vary from institution to institution on the basis of many factors (e.g.,

<sup>&</sup>lt;sup>2</sup>J. W. McDaniel, <u>Essential Student-Personnel Practices for Junior Colleges</u> (Washington, D.C.: American Association of Junior Colleges, 1962), p. 14.

<sup>&</sup>lt;sup>3</sup>Terry O'Banion, Alice Thurston, and James Gulden, "Student Personnel Work: An Emerging Model," <u>Junior College Journal</u>, XLI (November, 1970), 7.

<sup>&</sup>lt;sup>4</sup>Charles Gilbert Wrenn, "The Development of Student Personnel Work in the United States and Some Guidelines for the Future," <u>The Individual and the System</u>, ed. W. J. Minter (Boulder, Colorado: Western Interstate Commission for Higher Education, 1967), p. 101.

size, governance, location, type, philosophy). Donald Robinson's study of factors related to the preparation of student personnel workers revealed the following list of generally-accepted functions:

Admissions, registration and records, orientation, college union program, student activities, financial aids, housing and food services, health services, counseling services, international student programs, fraternities and sororities, placement, alumni relations, social issues involving students, and administration. 5

The role of student personnel workers and administrators has undergone drastic modification during the past century. From closely supervising college dormitories and enforcing discipline in loco parentis as part of the "collegiate way of living" a century ago, today's student personnel worker has become a professional educator who is committed to a "systematic differentiation and specialization of personnel functions." This new role came about as a result of shifting trends in the colleges which began after the Civil War. The rigidity of the ante-bellum college was shattered as the curriculum grew broader and became more diversified, as the elective system spread

Donald W. Robinson, "Analysis of Three Statements Relative to the Preparation of College Student Personnel Workers," The Journal of College Student Personnel, VII (July, 1966), 256. McDaniel added athletics to the list, plus planning and coordination--see: McDaniel, op. cit., p. 16. Greenleaf suggested functions as they related to administrative tasks--see: Elizabeth Greenleaf, "Who Should Educate the College Student Personnel Workers and to What End?" NASPA Journal, VI (July, 1968), 29-32. See also: Scott Rickard, "The Role of the Chief Student Personnel Administrator Revisited," NASPA Journal, IX (January, 1972), 219-26; and Terry O'Banion, "A Core Program Proposal for the Professional Preparation of College and University Student Personnel Workers," (unpublished Doctor's dissertation, Florida State University, 1966).

<sup>&</sup>lt;sup>6</sup>John S. Brubacher and Willis Rudy, <u>Higher Education in Transition</u>: A <u>History of American Colleges and Universities</u>, <u>1636-1968</u>. New York: Harper & Row, 1968.

<sup>&</sup>lt;sup>7</sup>Ibid., p. 335.

in popularity and acceptance, and as the undergraduate population grew larger and less homogeneous. Secular influences in American higher education became stronger. With greater interest being shown by faculty in research rather than in counseling or tutoring, the need for specialists in extracurricular programming became widely accepted. O'Banion, Thurston, and Gulden described the new role in terms of "a new kind of person, a person who is hardheaded enough to survive the battles that rage in academe and yet a person, warmhearted and deeply committed to the full development of human potential."

## JUNIOR COLLEGE STUDENT PERSONNEL PROGRAMS

Practitioners and authors in the field of junior college student personnel work have been quick to point out the importance of unique student personnel programs being developed by the junior colleges. An effective junior college student personnel program "cannot be a replica of an effective secondary or university student personnel program, or even one of another junior college, if it hopes to adequately meet the needs of its own individual students." In 1966, Matson stated that

<sup>&</sup>lt;sup>8</sup>Brubacher and Rudy, <u>op</u>. <u>cit</u>., p. 331.

<sup>&</sup>lt;sup>9</sup>O'Banion, Thurston, and Gulden, <u>op</u>. <u>cit</u>., p. 8. Lindahl believed that the dean of students should think of himself as "a kind of dean of informal instruction . . . developing the educational potential existent when the student is on campus but not in class." See: Charles W. Lindahl, "Toward Renewal in Student Affairs," <u>NASPA Journal</u>, X (July, 1972), 15.

<sup>10</sup> Michael R. Capper and Dale Gaddy, "Student Personnel Services in the Junior College," <u>Junior College Research Review</u>, III (June, 1969), 1. Raines echoed Capper and Gaddy by observing that high school programs "cannot be transplanted unchanged to junior college soil nor are four-year college programs suitable for the junior college." See: Max R. Raines, "Report to the Carnegie Corporation on Appraisal and

the junior college had unique qualities which were of special significance in light of the nature and scope of the student personnel services provided.

The junior college has not only accepted but proclaimed the function of counseling and guidance as one of its major functions. No other post-high school educational institution includes this function in the description of its goals and objectives with the frequency that the junior colleges do

Nevertheless, the influence which secondary and university student personnel programs have had in shaping the junior college model cannot be ignored, for the major models for programs of student services have been "the traditional guidance practices in secondary schools and the long established student personnel programs in four-year colleges and universities." This fact led Matson to conclude that student services in the two-year colleges have evolved as "a hybrid or combination of

Development of Junior College Student Personnel Programs, "Junior College Student Personnel Programs--Appraisal and Development, T. R. McConnell and others (Washington, D.C.: American Association of Junior Colleges, 1965), Part I, p. 8. E. G. Williamson found that students' needs varied from year to year in college, with the first two years being the most stressful. "It is . . . true that the initiating years of the college experience bring forth stresses and strains, and often confusion and failure, to a greater extent than is experienced by those who survive those first two years and become upperclassmen and thus specialists in some curriculum." See: E. G. Williamson, "Potentialities for Creative Programming," Junior College Student Personnel Programs, T. R. McConnell and others, op. cit., Part V, p. 2. See also: Jane E. Matson, "Student Personnel Services in Two-Year Colleges: A Time for Charting New Directions," Peabody Journal of Education, XLVIII (July, 1971), 276.

Preparation of Junior College Student Personnel Workers," <u>Selected Papers from the Annual Convention of the American Association of Junior Colleges</u> (Washington, D.C.: American Association of Junior Colleges, 1966), p. 58.

<sup>12</sup> Matson, "Student Personnel Services," op. cit., p. 277. This could be anticipated since the Medsker and Tillery study revealed that about one-third of the junior college faculties had experience in either high school programs or university teaching prior to teaching in the junior college. See: Leland L. Medsker and Dale Tillery, Breaking the Access Barrier (New York: McGraw-Hill Book Co., 1971).

those found in other levels of education rather than a purposive design based on the particular needs of the two-year student population." 13

# DESCRIPTION OF FUNCTIONS IN JUNIOR COLLEGE STUDENT PERSONNEL PROGRAMS

Documents pertaining to junior college student personnel work have tended to be more descriptive than analytical, and they have been more concerned with describing the <u>functions</u> of a student personnel program than the <u>effects</u> of such a program. 14

Regarding the number of these basic functions, the literature reflected some differences of opinion--Aughinbaugh advocated no less than thirty-five functions, <sup>15</sup> while the National Committee for the Appraisal and Development of Junior College Student Personnel Programs arrived at twenty-one basic student personnel functions. <sup>16</sup> Regardless of how the functions are arranged and organized into lists, most authors addressing themselves to this point have noted the importance of the junior college providing a <u>comprehensive</u> student personnel program to enable it to fulfill its unique function of permitting enlight-

<sup>&</sup>lt;sup>13</sup>Matson, "Student Personnel Services," <u>op</u>. <u>cit.</u>, p. 278.

<sup>&</sup>lt;sup>14</sup>Capper and Gaddy, <u>op</u>. <u>cit</u>., p. 1.

American River Junior College, Final Report (Sacramento, California: American River Junior College, 1965), p. 107.

loseph W. Fordyce, Eugene Shepard, and Charles C. Collins, "A Taxonomy of Junior College Student Personnel Services," McConnell and others, op. cit., Part III, Section 2, pp. 1-21; see also: Collins, Junior College Student Personnel Programs, op. cit., pp. 30-31. It should be noted that these two footnoted works contain data from the same study. The Collins' work is a condensed and edited version of the report of the National Committee for Appraisal and Development of Junior College Student Personnel Programs--the parent work written by McConnell and others.

ened choice to a unique student body, of encouraging further personal and social growth beyond that achieved through classroom experiences, and of building positively on the simultaneous tentativeness and commitment of the junior college student. 17

Because of the comprehensiveness of junior college student personnel functions, some authors grouped the functions into categories for ease of understanding. Using the twenty-one student personnel functions from the McConnell study  $^{18}$  as a base, Collins grouped these functions under the following seven categories:

- 1. Orientation Functions
- 2. Appraisal Functions
- 3. Consultation Functions
- 4. Participation Functions
- 5. Regulation Functions
- 6. Service Functions
- 7. Organizational Functions 19

Orientation functions would typically include those that: (1) provide pre-college information to prospective students as well as their parents, (2) obtain and interpret vocational trends, (3) acquaint new

<sup>17</sup> See: Raines, "Report to the Carnegie Corporation," op. cit., p. 10; see also: Capper and Gaddy, "Student Personnel Services, "op. cit., p. 1; Collins, Junior College Student Personnel Programs, op. cit., pp. 30-31; Matson, "Student Personnel Services,", op. cit., pp. 278-81.

<sup>&</sup>lt;sup>18</sup>The twenty-one functions in the McConnell study were used as a resource base for this study because: (1) the McConnell study drew its subjects from a national sample, (2) the study incorporated a national committee of experts in the field of the junior college, and (3) the findings of the study have been widely accepted in the years since the project was completed. See McConnell and others, op. cit., Part III, Section 2, pp. 1-21.

<sup>19</sup> The grouping of functions in the Collins report was taken from the McConnell study but is nearly identical to the grouping of functions by Capper and Gaddy. See Collins, <u>Junior College Student Personnel Programs</u>, op. cit., p. 20. See also: Capper and Gaddy, "Student Personsel Services," op. cit., pp. 1-3. For comparison with the McConnell Study, see: McConnell and others, op. cit.

students with the college facilities and services, and (4) orient students through organized group-process by focusing upon the needs of the student.

The appraisal functions within a junior college student personnel program are those associated with obtaining, organizing, and evaluating high school transcripts, administering and evaluating various educational and personality tests, and maintaining a cumulative record of student development as reflected in: (1) skills he develops, (2) activities in which he participates, (3) part-time employment while in college, and (4) awards which he receives.<sup>20</sup>

Consultation functions in the junior college student personnel program are designed to aid students who seek or need special assistance in: (1) formulating vocational and/or educational goals, (2) clarifying their basic values, attitudes, or interests, (3) identifying and resolving problems which may be interfering with their educational progress, and (4) identifying appropriate sources of assistance for resolving these and other problems of a more personal nature. Consultation also involves conferences with junior college applicants who need assistance in entering an academic program, selecting vocational objectives, and selecting specific courses to fulfill academic requirements.

The participation functions typically include those activities of

Raines has summarized in detail typical functions as they would be grouped within the categories agreed upon by the national committee in the McConnell study and reported by Collins. See: Max R. Raines, "The Essential Supportive Functions in the College Instructional Program" Administering Community College Student Personnel Services, ed. Mealey, Op. cit., p. 111-14.

<sup>21 &</sup>lt;u>Ibid</u>.

the college associated with the development of cultural, educational, and vocational opportunities which supplement classroom experiences of the students. Participation functions also include providing opportunities and encouragement for students to become involved in the various phases of student government.<sup>22</sup>

Regulation functions are those which deal with establishing and maintaining academic and social regulations for students. Included in this category are regulations that are designed to foster attainment of institutional objectives, regulations that encompass the full range of registration procedures and academic grading, and regulations that control the social behavior of individual students and student groups. <sup>23</sup>

Service functions in the junior college student personnel program include those that identify the various sources of financial assistance available to students whose progress in college may be impaired by inadequate monetary resources and that locate potential employment opportunities for suitably qualified graduates of the junior college. 24

In addition to providing adequate numbers of qualified professional and clerical staff members, the organizational functions in the junior college student personnel program include activities of the college which are designed: (1) to provide for continuing articulation, evaluation, coordination, and improvement of the overall student personnel program, and (2) to increase the effectiveness of staff participation in the various non-instructional functions of the college through a planned program of in-service training for both staff and faculty. 25 Organizational functions are also designed to encourage cooperative

<sup>25</sup>Ibid.

<sup>23&</sup>lt;sub>Ibid</sub>. 24<sub>Ibid</sub>.

efforts of staff and faculty members: (1) which may tend to integrate the educational experiences of students, (2) which will foster the development of supplementary educational opportunities for students, and (3) which may increase continuity between junior college and pre-college experiences and between junior college and post-junior college experiences. <sup>26</sup>

## DESCRIPTION OF THE JUNIOR COLLEGE STUDENT

The focal point of most studies relating to student personnel work in the junior college is the student himself, for he is the primary reason for the belief that a unique educational program exists in the junior college. It is to serve his needs and aspirations that a unique educational setting may be justified. Therefore, a review of the literature dealing with junior college student personnel programs would not be complete without a brief review of the literature pertaining to the junior college student.

Studies have shown that young people entering junior college today are different from their predecessors in such characteristics as level of maturation, flexibility, and dependency.

Young people have changed. They reach physiological and social maturity at an earlier age--perhaps by about one year, and yet more of them are kept longer in the dependent status of a student. They are more resistant to the seemingly endless academic 'grind' that, for more of them, goes on for more and more years without letup, sitting at their desks as recipients of knowledge but without productive contribution . . . Many of them would like more options to try alternatives as they select their occupations and their life-styles and more chances to try out their productive skills in real-life situations. Sixteen years of education straight through to a B.A. or 20 to 22 to a Ph.D. . . does not suit many of them

<sup>26&</sup>lt;sub>Ibid</sub>.

. . . Productive effort stands for independent status and a sense of personal worth, and formal education for dependency; and there is a revolt against dependency. Productive effort also stands for reality, and formal education too often stands for an artificial hothouse environment that, in excess has negative consequences for both students and society.27

Studies have also shown that although most entering junior college students enroll on their own volition, they are largely an <u>unselected</u> population with respect to their abilities, interests, socioeconomic backgrounds, motivations, and aspirations. <sup>28</sup>

Cohen, Brawer, and Lombardi found that junior college students tended to have a practical orientation to college, exceeding that of their counterparts in four-year colleges. <sup>29</sup> Medsker found them "strongly oriented toward practical, vocational education--including a majority of students in transfer programs." <sup>30</sup>

Several studies have shown that junior college students tend to be more like non-college youth (in terms of abilities and aptitudes) than youth attending four-year colleges. 31 This conclusion should not be

<sup>27</sup> The Carnegie Commission on Higher Education, <u>Less Time</u>, <u>More Options: Education Beyond the High School</u> (New York: McGraw-Hill Book Co., 1971), p. 8.

<sup>&</sup>lt;sup>28</sup>Medsker's survey of mental ability of freshmen entering college-a study of 200 freshmen. See: Leland L. Medsker, "The Junior College Student," <u>Junior College Student Personnel Programs</u>, McConnel and others, <u>op. cit.</u>, Part III, Chapter 1, p. 25. See also: Raines, "Report to the Carnegie Corporation," in McConnel and others, <u>op. cit.</u>, Part I, p. 33.

Variable-New Perspectives on the Community College (San Francisco: Jossey-Bass, Inc., 1971), p. 87. See also: Medsker, op. cit., p. 12; and K. Patricia Cross, The Junior College Student: A Research Description (Princeton, New Jersey: Educational Testing Service, 1968), pp. 49-50.

<sup>&</sup>lt;sup>30</sup>Medsker, <u>op</u>. <u>cit</u>., p. 26.

<sup>&</sup>lt;sup>31</sup>Zigerell found that the mid-point of the curve describing the academic abilities of the junior college population, when laid over the curve for the four-year college population, fell within the lower one-

surprising, inasmuch as four-year colleges typically draw three-fourths or more of their freshmen from the upper two-fifths of high school graduating classes, while junior colleges tend to be generally non-selective. <sup>32</sup>

Because the junior college student typically lives at home and works part- or full-time, entering college tends not to separate him from a familiar environment. Cohen observed that the junior college student is distinct from his counterpart at a four-year college who typically resides on or near the campus and who, in his educational quest, removes himself from his home community. 33

third of the latter curve. See James J. Zigerell, "The Community College in Search of an Identity," Journal of Higher Education, LI (December, 1970), 710. In the Cooley and Becker study of 400,000 junior and senior college students, the junior college group fell below the four-year college group in all fourteen measures of academic ability, ranging from comprehension to abstract reasoning. The authors concluded that the junior college students are more like their non-college counterparts in academic ability than they are like four-year college students. William W. Cooley and Susan J. Becker, "The Junior College Student," The Personnel and Guidance Journal, XLIV (January, 1966), 464. In a study of 250,000 college freshmen, Astin, Panos, and Creager found that junior college freshmen were, as a group, less confident in academic ability, drive to achieve, and leadership ability than were their four-year counterparts. See: Alexander W. Astin, R. J. Panos, and J. A. Creager, National Norms for Entering College Freshmen--Fall, 1966 (Washington, D.C.: American Council on Education, 1967). Collins concluded that junior college freshmen are almost indistinguishable from high school seniors in academic aptitude, the only difference being that "there are fewer from the upper and lower extremes [on a normal curve]." See: Collins, Junior College Student Personnel Programs, op. cit., p. 10. Also, see: George C. Hall, "The Role of the Community College," Administering Community College Student Personnel Services, ed. Mealey, op. cit., p. 22; and Cross, op. cit., pp. 11-14, 51.

 $<sup>^{32}</sup>$ See Medsker, "The Junior College Student," op. cit., p. 9.

<sup>33</sup> Arthur M. Cohen, <u>Dateline '79: Heretical Concepts for the Community College</u> (Beverly Hills, California: Glencoe Press, 1969), p. 44.

Junior college students, as a group, have lower educational and occupational aspirations than students who take their first two years of higher education in senior colleges. <sup>34</sup> Cross observed that "approximately one-third of the students who enter junior college have not taken a secondary school course of study that would permit them to enter a four-year college." <sup>35</sup> Medsker, in commenting on this subject, observed that "only 43 per cent of the students who entered a public junior college-in contrast to 74 per cent of the students who entered a public university--indicated, while still in high school, that college was highly important." <sup>36</sup>

In summary, prior research has shown that there are significant "between-groups differences"--i.e., between junior and senior college students, between junior college and high school students--reflected in the junior college population. However, there are a number of "withingroup differences" in the junior college population which are important to a study of this type. Medsker identified eight kinds of students who help add diversity in the junior college population.

- 1. The high school graduate of moderate ability and achievment who enters junior college right after high school as a full-time student with the intention of transferring to a given institution with a particular major;
- 2. The low achiever in high school who 'discovered' college quite late and then becomes highly motivated to enroll in a junior college transfer program for which he is not equipped;
- The high school graduate of low ability who enteres junior college because of social pressures or because he cannot find employment;

South Hills

<sup>&</sup>lt;sup>34</sup>Cross, <u>op</u>. <u>cit</u>., p. 50.

<sup>&</sup>lt;sup>35</sup><u>Ibid</u>. <sup>36</sup>Medsker, <u>op</u>. <u>cit</u>., pp. 11-12.

- 4. The very bright high school graduate who could have been admitted to a major university who may have low scores on measures of 'intellectual disposition' and 'social maturity;'
- 5. The intellectually capable but unmotivated, disinterested high school graduate who comes to junior college to 'explore,' hoping it will offer him what he does not know he is looking for;
- 6. The transfer (in) from a four-year college who either failed or withdrew after an unsatisfactory experience in a semester, a year, or more;
- 7. The high school dropout who probably comes from a minority group and a culturally disadvantaged family, with only gradeschool-level skills and a strong interest in securing vocational training;
- 8. The late college entrant (over 25) who was employed, in military service, or in the home for a number of years after high school and who now is motivated to pursue an associate and perhaps a baccalaureate) degree, however long it may take.

Given the above differences in the junior college population, and because these students have been shown to be in many ways a special population, authorities have generally agreed with Raines that "the student personnel program provided must be tailored especially for them." 38

# DESCRIPTION OF GRADUATE PROGRAMS IN STUDENT PERSONNEL

Research has established that the major guidelines for programs of student services in junior colleges have developed from the long-established student services programs in four-year colleges and universities rather than from a purposive design based on the particular needs

<sup>&</sup>lt;sup>37</sup>Medsker, <u>op</u>. <u>cit</u>., pp. 21-22.

 $<sup>^{38}</sup>$ Raines, "Report to the Carnegie Corporation," McConnell and others, op. cit., Part I. p. 8. See also: Collins, op. cit., p. 1; Hall, "The Role of the Community College," op. cit., p. 19; and Zigerell, "The Community College in Search," op. cit., p. 711.

of the two-year college population. <sup>39</sup> It is not surprising, then, to find that most existing graduate programs designed to train student personnel practitioners tend to be structured around course work designed to prepare individuals planning to enter student personnel work in four-year colleges and universities. <sup>40</sup> The 1965 Report of the Project for Appraisal and Development of Junior College Student Personnel Programs <sup>41</sup> concluded that of the 106 institutions in the United States purporting to offer graduate courses in college student personnel work, only six indicated that their graduate programs were specifically adapted to the special needs of those interested in professional employment in junior college student personnel work. <sup>42</sup> Collins concluded that "all too frequently the graduate schools present only a random array of student personnel courses, not a well-conceived, tightly integrated program. "<sup>43</sup>

Several studies have concentrated on outlining core programs for the professional preparation of college and university student personnel workers. In 1948, Anderson outlined a core program for all student personnel workers which included: psychology of personality, social

<sup>&</sup>lt;sup>39</sup>Matson, "Student Personnel Services," <u>op</u>. <u>cit.</u>, pp. 277-78.

<sup>40&</sup>lt;u>Ibid.</u>, p. 277. Collins observed that many graduate schools aimed their work at the secondary level or the four-year college level, or took the "shotgun approach and hoped to hit anything in sight." See: Collins, Junior College Student Personnel Programs, op. cit., p. 25.

<sup>41</sup> See: McConnel and others, <u>Junior College Student Personnel</u>
Programs, op. cit. For an edited version of the report, see: Collins, op. cit.

<sup>&</sup>lt;sup>42</sup>Collins, <u>op</u>. <u>cit</u>., pp. 24-25. When queried on the necessity of a graduate-level emphasis based on the professional level at which the prospective practitioner planned to work (i.e., secondary, junior college or senior college), spokesmen for one-half of the graduate schools that responded to the inquiry expressed the opinion that little or no difference in emphasis was necessary.

<sup>43</sup> Ibid.

psychology, principles of learning, mental tests and their interpretation, counseling procedures, higher education, and supervised field work. <sup>44</sup> In 1966, O'Banion concluded that the core program that should be common to all college and university student personnel workers should include: psychology, counseling principles, practicum in student personnel, overview of student personnel work, study of the college student, sociology and anthropology, and higher education. <sup>45</sup>

Two arguments were proposed in the literature for specialized, graduate-level training for those individuals planning to enter junior college student personnel work. First, the roles of junior college student personnel practitioners—as perceived by professionals in the field—were significantly different from the roles of student personnel professionals serving four—year colleges. Second, characteristics of undergraduates in the two settings—i.e., the junior college and the senior college—were so different that specialized programs for prepar—

<sup>44</sup> See: Gordon V. Anderson, "Professional Standards and Training for College Personnel Workers," Educational and Psychological Measurement, VIII (1948), 455-56.

<sup>45</sup> See: Terry O'Banion, "A Core Program Proposal for the Professional Preparation of College and University Student Personnel Workers," (unpublished Doctor's dissertation, Florida State University, 1966). See also: Donald P. Hoyt and James J. Rhatigan, "Professional Preparation of Junior and Senior College Student Personnel Administrators," The Personnel and Guidance Journal, XLVII (November, 1968), 263-70.

<sup>&</sup>lt;sup>46</sup>See: Collins, op. cit., p. 36. See also: Raines, "Report to the Carnegie Corporation," op. cit., Part I, p. 8. Hoyt and Rhatigan found that junior and senior college chief student personnel administrators did not perform significantly different tasks. However, they tempered that conclusion by stating that the functions measured were those of the chief student personnel administrator himself, not necessarily the functions of workers in the broader program of student services. See: Hoyt and Rhatigan, op. cit., p. 269.

ing junior college student personnel workers were needed. 47

Collins argued that specialized graduate training for junior college student personnel workers was needed because of the fact that the junior college provides a unique educational setting which creates a demand for a unique student personnel program and thus the need for especially trained professional workers. He seems reasonable to assume that if the philosophy and programs of the community junior college and the four-year college differ, the philosophy and function of the student personnel program in each type of institution should also differ. It should then follow that the graduate programs designed to train student personnel workers in junior college settings should reflect those different philosophies and needs.

<sup>47</sup> Hoyt and Rhatigan argued against totally separate programs for the two levels because of the practical advantages inherent in a single program (e.g., efficiency, economy, and improved utilization of graduate faculty). However, they concluded by observing that "it would seem unwise for a single graduate program to attempt to prepare prospective administrators for both settings." Hoyt and Rhatigan, loc. cit.

<sup>&</sup>lt;sup>48</sup>Collins, <u>op</u>. <u>cit</u>., p. 36.

<sup>&</sup>lt;sup>49</sup>See: David G. Glendy and Richard B. Caple, "Characteristics of Community/Junior College and Univeristy Counselors as Measured by the SVIB," <u>The Journal of College Student Personnel</u>, XIII (March, 1972), 136-39. Matson echoed this argument by stating that there were enough unique qualities in junior college objectives, setting, and students that specially devised graduate programs were necessary to insure optimal preparation. See Matson, "Implications of the Project," <u>op. cit.</u>, pp. 57-60.

#### CHAPTER III

#### THE PROBLEM

Because of the broad and shifting student needs represented in the typical junior or community college, authorities have generally agreed that the two-year college needs to evaluate continually whether its student personnel program is meeting those needs and whether modifications of the program should be made from time-to-time in order to maintain relevance and to guarantee the unique place in higher education which the junior college is said to hold. The question may then be asked, "What constitutes the 'ideal' junior college student personnel program?"

The American university system is an educational enterprise made up of numerous undergraduate and graduate programs. If there were an "ideal" junior college student personnel program, a second question could follow: "Within the American university system, how should a graduate program to prepare graduate students for specialization in junior college student personnel work be designed?" "Model" graduate programs for the professional preparation of student personnel workers and administrators are not new, 2 but such models have typically been

<sup>&</sup>lt;sup>1</sup>Michael R. Capper and Dale Gaddy, "Student Personnel Services in the Junior Colleges," <u>Junior College Research Review</u>, III (June, 1969),

<sup>&</sup>lt;sup>2</sup>For examples of comprehensive attempts at outlining what the graduate programs for preparing professional college student personnel workers should be like, see: Gordon V. Anderson, "Professional Standards and Training for College Personnel Workers," <u>Educational</u> and

designed with the four-year college and university in mind and have consequently contributed little to meeting the needs of the junior college and its students, as the review of the literature has shown.<sup>3</sup>

## PURPOSE OF THE RESEARCH

The purpose of this research was: (1) to determine the perceptions of chief student personnel officers<sup>4</sup> at public junior colleges located in Arkansas, Louisiana, Oklahoma, and Texas<sup>5</sup> regarding the "ideal"

Psychological Measurement, VIII (October, 1948), 451-59; John P. Eddy and William M. Klepper II, "A New Model for the Chief Student Personnel Worker in Higher Education" NASPA Journal, X (July, 1972), 30-32; Donald P. Hoyt and James J. Rhatigan, "Professional Preparation of Junior and Senior College Student Personnel Administrators," The Personnel and Guidance Journal, XLVII (November, 1968), 263-70; Terry O'Banion, "A Core Program Proposal for the Professional Preparation of College and University Student Personnel Workers" (unpublished Doctor's dissertation, Florida State University, 1966); James J. Rhatigan, "The Professional Preparation of Student Personnel Administrators as Perceived by Practitioners and Faculty Trainers" (unpublished Doctor's dissertation, University of Iowa, 1965); Adrian Schoenmaker and Albert B. Hood, "How Shall Community College Counselors Be Trained?" The Journal of College Student Personnel, XIII (March, 1972), 129-35.

Jane Matson and Robert Anderson have made notable attempts to recommend model graduate programs for the professional preparation of junior college student personnel workers. Matson observed that "there has been little effort on any significantly broad level on the part of junior college administrators to describe their needs in the student personnel area to college and university educators who might be able to provide assistance in meeting these needs." See Jane E. Matson, "Implications of the Project for the Professional Preparation of Junior College Student Personnel Workers," Selected Papers from the Annual Convention of the American Association of Junior Colleges (Washington, D.C.: American Association of Junior Colleges, 1966), p. 59. See also: Robert A. Anderson, Jr., "Description of Community College Chief Student Personnel Administrators Based on Regional and Institutional Comparison" (unpublished Doctor's dissertation, University of Utah, 1969).

<sup>&</sup>lt;sup>4</sup>The individuals who were involved as subjects in this research functioned as the chief student personnel administrators for the participating institutions, regardless of their titles or combined assignments.

<sup>&</sup>lt;sup>5</sup>These four states were selected because they are included in a regional organization known as the Southwest Association of Student

student personnel programs for such institutions; (2) to ascertain what those officers believed would be the components of an "optimum" graduate program to train persons for positions of leadership in public junior college student personnel functions; and (3) to design a model graduate core program for training student personnel workers for positions of leadership in public junior colleges in the four-state region.

## ASSUMPTIONS FOR THE STUDY

Prior research has established two widely-accepted conclusions which supported the assumptions for this study. First, even though existing graduate programs in student personnel administration were found to provide generalized training, such programs concentrated on preparing individuals planning to enter student personnel work in either four-year collegiate institutions or secondary schools. Second, professional practitioners in junior college student personnel work agreed that the programs which they supervised should differ at key points from student personnel programs available at four-year colleges. In light of that, it logically followed that professional preparation offered by

Personnel Administrators (SWASPA), which has a membership consisting of student personnel practitioners from collegiate institutions in the four states.

<sup>&</sup>lt;sup>6</sup>Jane E. Matson, "Student Personnel Services in Two-Year Colleges: A Time for Charting New Directions," <u>Peabody Journal of Education</u>, XLVIII (July, 1971), 277.

<sup>&</sup>lt;sup>7</sup>See: Capper and Gaddy, "Student Personnel Services in the Junior Colleges," <u>op. cit.</u>, p. 1; and Max R. Raines, "Report to the Carnegie Corporation on Appraisal and Development of Junior College Student Personnel Programs," <u>Junior College Student Personnel Programs</u>—

<u>Appraisal and Development</u>, T. R. McConnell and others (Washington, D.C.: American Association of Junior Colleges, 1965), Part I, p. 8.

university graduate schools should incorporate course work designed to prepare graduate students to perform effectively the unique roles which they will be expected to play when they join the staff of a community junior college. Given the above positions, it was assumed that the practical, work-related experiences which junior college chief student personnel administrators have had should enable them to provide insights to clarify those role differences and to give direction for developing graduate curricula in student personnel administration which would focus especially on the needs of the junior college.

Further, although this research was undertaken with the cooperation of the Southwest Association of Student Personnel Administrators (SWASPA), no earlier research or related literature was found that would support the assumption that the perceptions of the administrators participating in this study would differ according to whether or not the institution each served was or was not a member institution of that association. Therefore, no attempt was made to distinguish between members and nonmembers of the association in either gathering or interpreting the data.

Finally, it was assumed that the <u>Junior College Directory</u> contained an accurate list of junior colleges in the four states selected for the study and that any newly-created junior colleges not included in the <u>Directory</u> would not significantly alter the results of the research.

 $<sup>^{8}\</sup>mbox{See}$  Appendix A for copies of correspondence between the researcher and the executive secretary of SWASPA.

<sup>&</sup>lt;sup>9</sup>Junior College Directory, 1973 Edition (Washington, D.C.: American Association of Junior Colleges, 1973).

#### INSTITUTIONS PROPOSED FOR THE STUDY

The geographic area chosen for the study was selected partly because it was already recognized as a region for student personnel purposes 10 and partly because the region reflected a wide variety of cultural patterns (e.g., mixed ethnic groups, racial and religious differences). In addition, the four states of Arkansas, Lousiana, Oklahoma, and Texas yielded a sample of seventy-three public, two-year colleges that displayed diversity by size, age, and location. 11 A two-year institution was included in this research if it had a transfer program, if it was listed in the <u>Junior College Directory</u>, 1973 Edition, if it was identified as a public or community junior college, and if it was located in Arkansas, Louisiana, Oklahoma, or Texas. 12

#### DEFINITIONS

In this study, the following definitions were used:

1. <u>Junior or community college</u> was defined as a publicly-controlled two-year college that offered academic programs of a type which would be

 $<sup>^{10}</sup>$ Southwest Association of Student Personnel Administrators.

listed in the <u>Junior College Directory</u>, <u>op. cit.</u>, the largest public junior college in the four states was San Antonio College, with 16,435 students; the smallest junior college was Sayre Junior College (Oklahoma) with 251 students. The oldest junior college was Eastern Oklahoma State College, where classes began in 1909; the newest public junior colleges listed in the <u>Directory</u> began classes in 1972--one in Oklahoma and two in Texas. Locations varied from urban (e.g., San Antonio College) and suburban (e.g., Oscar Rose Junior College) to rural (e.g., Altus Junior College). See Appendix B for a complete listing of the junior colleges by state.

<sup>&</sup>lt;sup>12</sup>Public junior colleges with transfer programs were selected because of the likelihood of their having more common characteristics than would normally be expected among all two-year colleges in the four states (i.e., private two-year colleges and vocational-technical schools).

acceptable for transfer purposes to four-year colleges or universities.

- 2. <u>Participating junior colleges</u> were defined as those junior or community colleges in Arkansas, Louisiana, Oklahoma, or Texas which were publicly controlled, which offered academic programs of a transfer type, and which were listed in the <u>Junior College Directory</u>, <u>1973 Edition</u>. <sup>13</sup>
- 3. A chief student personnel administrator was defined as the junior college administrator--regardless of specific title--who was responsible for the supervision of functions in the college which typically were within the framework of student services (e.g., orientation functions, counseling functions, regulation functions).
- 4. <u>Practitioner</u> was defined as a professionally-employed person who was actually engaged in junior college student personnel work, regardless of the official title or additional functions he or she might have.
- 5. An "ideal" student personnel program 4 was defined as the junior college student personnel program, or components thereof, which—in the opinion of the chief student personnel administrator—would approximate his conception of the program which "ought" to exist at his institution (i.e., the program which he would regard as "most beneficial" to his institution and its students if it could be instituted).
  - 6. An "optimum" graduate program 15 was defined as a core of courses

<sup>&</sup>lt;sup>13</sup>Junior College Directory, 1973 Edition, op. cit.

<sup>14&</sup>quot;Ideal" and "optimum" were relative terms that were selected to afford the cooperating administrators greater freedom to interpret programs according to their particular biases. It was believed that the use of more specific terms (e.g., "perfect," "pragmatic," "universally acceptable") would have served to restrict the responses of persons participating in the study.

<sup>15</sup> Ibid.

which—in the opinion of chief student personnel administrators—would represent the "most beneficial" graduate curriculum for the professional preparation of prospective student personnel practitioners for public junior college settings.

7. <u>Student personnel work</u> was defined as any or all assignments or positions in a college which typically contributed to student services and which were supervised by a chief student personnel administrator.

#### THE INSTRUMENT

Although an instrument was constructed especially for this study, several instruments utilized in earlier research in student personnel work were evaluated in preparation for the development of the form.

Two such instruments which were especially useful were the "Inventory of Staff Resources" and the "Inventory of Selected College Functions," developed by the Committee on Appraisal and Development of Junior College Student Personnel Programs. Selected questions from those and other sources were helpful in constructing the instrument used for this study.

The instrument was a three-part questionnaire, <sup>17</sup> with the first part consisting of eighteen questions of a demographic nature <sup>18</sup> which

<sup>16</sup> See: Appendix D of McConnell, <u>Junior College Student Personnel</u> Programs, op. cit.

<sup>&</sup>lt;sup>17</sup>See Appendix C for a copy of the instrument.

<sup>&</sup>lt;sup>18</sup>Questions of a demographic nature were extracted and adapted from several sources, including a questionnaire prepared by Raymond P. Heath and used for gathering data for a survey in connection with the completion of a Doctor's dissertation at Ohio State University. See: "A Description of the Chief Student Personnel Administrators and an Analysis of the Developmental Orientation of the Student Affairs Programs in Selected Private Liberal Arts Colleges" (unpublished Doctor's dissertation, Ohio State University, 1973).

were designed to gather information regarding the professional preparation, professional experience, age, and ethnic classification of each administrator who participated in the study.

The second part of the questionnaire consisted of a comprehensive list of functions typically carried out by student personnel workers at most types of post-secondary institutions found in the United States-e.g., junior colleges, private and public four-year colleges and universities. <sup>19</sup> The functions were placed on the instrument at random, having first been compiled and numbered, divided into individual functions, and randomly sorted. <sup>20</sup> The chief student personnel administrator at each of the participating junior colleges was asked to respond to each function listed by assigning to it one of four ratings: (1) high priority for the "ideal" student personnel program; (2) low priority for the "ideal" program; (3) responsibility of some administrative sector of the junior

<sup>19</sup> Functions selected for the instrument were obtained from five sources. See: Max R. Raines, "The Essential Supportive Functions in the College Instructional Program," Administering Community College Student Personnel Services, ed. F. R. Mealey (Ann Arbor: Michigan University School of Education, 1965), pp. 111-14; Max R. Raines, "Report to the Carnegie Corporation," McConnell and others, op. cit., pp. 17-20; Max R. Raines, "Organization Patterns: Junior Colleges and Four-Year Colleges and Universities," NASPA Journal, IV (April, 1967), 60: Lorine A. Aughinbaugh, Self-Appraisal, Student Personnel Services, American River Junior College, Final Report (Sacramento, California: American River Junior College, 1965), pp. 3-5; A Study of Leadership, Organization, and Administration of Student Affairs in Colleges and Universities (Storrs, Connecticut: The University of Connecticut School of Education, 1973).

<sup>&</sup>lt;sup>20</sup>The number of functions (59), were recorded on separate pieces of paper and placed in a container. After the numbered pieces of paper were thoroughly mixed by hand inside the container, the numbered pieces of paper were removed from the container—one piece at a time—and recorded sequentially in a column, until all numbered pieces of paper were so listed. This list of numbers, randomly sorted, was then matched with the previously numbered functions, thus arriving at a list of functions randomly sorted.

college other than student personnel; or (4) not applicable for an "ideal" junior college student personnel program.

The third section of the questionnaire consisted of a list of graduate-level courses 21 which were typically included in university programs for the professional training of student personnel practitioners. These courses were organized into the following general categories: Administration and Management; Behavioral Sciences; Education; Higher Education; Research; and Student Personnel. Addressing themselves to each of those six categories, the administrators participating in the study were asked: (1) to rank order the course subjects within each category for both a Master's program and a doctoral program preparing persons for student personnel work; and (2) to rank order the six categories for a Master's program and for a doctoral program by assigning a percentage (totalling 100 per cent in each of the graduate programs) of the graduate hours which each category would be assigned in an "optimum" graduate program for the professional preparation of junior college student personnel practitioners.

Through the instrument, sufficient data were collected--based on the perceptions of the administrators participating in the study--and analyzed, leading to recommendations for an "ideal" student personnel program for public junior colleges in the four-state region and for an "optimum" graduate program for the professional training of prospective junior college student personnel workers. This information, provided by

Course titles selected for the instrument were obtained from three previous studies. See: Hoyt and Rhatigan, "Professional Preparation of Junior and Senior College Student Personnel Administrators," op. cit., p. 266; Anderson, "Professional Standards," op. cit., pp. 455-56; O'Banion, "A Core Program Proposal," op. cit.

the participants, made it possible for a "model" graduate program to be designed which would lead to a Master's degree or to a doctoral degree for student personnel practitioners who were preparing for positions in student personnel work in community or junior colleges.

### THE INSTITUTIONAL SAMPLE AND DATA COLLECTION

The four states chosen for the study--Arkansas, Louisiana, Oklahoma, and Texas--yielded a sample of seventy-three public, two-year colleges. Texas yielded the largest number of such colleges, with fifty, followed by Oklahoma with fourteen, Louisiana with six, and Arkansas with three. 22

In December, 1972, correspondence was sent to Dr. John Koldus, Executive Secretary of the Southwest Association of Student Personnel Administrators, <sup>23</sup> informing him of the proposed research project and asking for his support in endorsing the project among the membership of SWASPA, a professional organization whose membership came from the states selected for the project. His reply, dated January 3, 1973, <sup>24</sup> affirmed the interest of SWASPA in the completion of the research project. Later, a copy of a letter of endorsement from Dr. Koldus was used as a cover letter which accompanied the questionnaires when they were sent to the chief student personnel administrators who were selected for the project. <sup>25</sup>

<sup>&</sup>lt;sup>22</sup>Junior <u>College Directory</u>, <u>op. cit</u>.

 $<sup>^{23}</sup>$ See Appendix A for copies of correspondence between the researcher and the executive secretary of SWASPA.

<sup>24</sup> Ibid.

 $<sup>\</sup>frac{25}{\text{Ibid}}$  . For a copy of the instrument in its final form, see Appendix C.

In order to evaluate the pilot instrument prior to its being sent to the participants chosen for the study, <sup>26</sup> copies of the instrument were sent in July, 1973, to the chief student personnel administrators of twenty-two public junior colleges in the state of Kansas, <sup>27</sup> a state outside the region which was chosen for the study. The chief student personnel administrators at the public junior colleges in Kansas were asked to review and evaluate the instrument and to return it together with suggestions for improvement. Sixteen of the twenty-two questionnaires (or 73 per cent) sent were returned. All but three of the questionnaires were completed and returned without comments. Three questionnaires contained constructive suggestions which related primarily to the form of the third section of the proposed instrument. Subsequently, minor changes to the questionnaire were made, including the reduction of the third section of the instrument from two pages to one page, for ease of reading.

In late October, 1973, the revised instrument, together with a copy of the letter of endorsement from the Executive Secretary of SWASPA, was sent under a cover letter to the chief student personnel administrators at each of the seventy-three junior colleges selected for the project. <sup>28</sup>

<sup>&</sup>lt;sup>26</sup>The individuals selected as subjects in this research functioned as chief student personnel administrators for the public junior colleges in Arkansas, Louisiana, Oklahoma, and Texas.

<sup>&</sup>lt;sup>27</sup>See Appendix D for a copy of the pilot instrument and cover letter sent to the chief student personnel administrators serving public junior colleges in Kansas. See also: Junior College Directory, op. cit.

<sup>&</sup>lt;sup>28</sup>See Appendix A for a copy of the letter of endorsement from the executive secretary of SWASPA. See Appendix C for a copy of the instrument in its final form and the cover letter which accompanied the questionnaire to the chief student personnel administrators at the seventy-three junior colleges.

Forty-four of the questionnaires were completed and returned by November 20, 1973, a return of slightly more than 60 per cent. A follow-up letter was sent on November 26, 1973, to the twenty-nine chief student personnel administrators from whom no response had been received after the first mailing, requesting their cooperation in completing the questionnaire which had been sent to them. <sup>29</sup> By December 10, 1973, ten more completed questionnaires had been received, for a total of fifty-four, or 74 per cent of the total number of questionnaires originally sent. At this point Arkansas had yielded 100 per cent of the questionnaires sent; Texas, 76 per cent; Oklahoma, 71 per cent; and Lousiana, 50 percent.

A second follow-up letter, <sup>30</sup> together with another copy of the instrument, was sent on December 12, 1973, to the nineteen chief student personnel administrators from whom no response had been received to that date. The second letter of reminder yielded eleven more questionnaires by January 15, 1974, bringing the total of returned questionnaires to sixty-five, or 89 per cent of those sent out. No questionnaires were received after January 15. The final tabulation showed Arkansas and Oklahoma each yielded 100 per cent of the questionnaires sent; Texas, 86 per cent; and Louisiana, 83 per cent, as shown in Table 1. From the questionnaires which were completed and returned, data were gathered and organized, and findings were made.

<sup>&</sup>lt;sup>29</sup>See Appendix E for copies of follow-up letters to the chief student personnel administrators who failed to reply to the first mailing.

<sup>&</sup>lt;sup>30</sup>See Appendix E for follow-up letters sent to chief student personnel administrators.

Table 1

Profile of Questionnaires Returned from Participants after Original Mailing, First Reminder, and Second Reminder

		T.				
	<b>=</b> :	OKIGINAL MAILING	RETURNED AFTER	NET PER L	RETURNED AFTER	SECOND REMINDER
State	NUMBER RETURNED	PER CENT RETURNED	NUMBER RETURNED	PER CENT RETURNED	NUMBER RETURNED	TOTAL PER CENT RETURNED
Arkansas $(N = 3)^a$	3	100.0	0		0	100.0
Louisiana (N = 6)	1	16.7	2	50.0	2	83.3
Oklahoma (N = 14)	10	71.4	0		4	100.0
Texas (N = 50)	30	60.0	8	76.0	5	86.0
Total Returns (N = 73)	44	60.3	10	74.0	11	89.0

<sup>&</sup>lt;sup>a</sup>Total number of public junior colleges selected for the study

#### SUMMARY OF RESEARCH DESIGN

This study indentified the perceptions of chief student personnel administrators serving public junior colleges in Arkansas, Louisiana, Oklahoma, and Texas regarding: (1) the "ideal" student personnel program for their own institution; and (2) the "optimum" professional program that would be required at the graduate level if student personnel professionals were to be well prepared for employment within what the chief student personnel administrators believed to be the "ideal" junior college student personnel program. This information—together with conclusions provided by earlier research—was used to develop a "model" program for the graduate training of persons preparing for junior college student personnel work at the Master's level and/or the doctoral level.

#### LIMITATIONS

- 1. Although the cooperating colleges may have been representative of community and junior colleges in states other than those in the member states of SWASPA, no effort was made to demonstrate that the participating institutions were representative of junior colleges nationally. Consequently, the conclusions were directed to the states from which the sample was drawn, even though such conclusions may have been applicable to public junior colleges in other geographical regions, to private junior colleges within and without the four-state region, and to other two-year institutions of higher learning not included within the parameters of this study (i.e., those not having transfer programs).
- 2. No effort was made to expand on what was already known about the perceptions of those faculty members and administrators responsible for graduate programs in student personnel work regarding either aspect

of the study--i.e., the "ideal" student personnel program in a public junior college or the "optimum" graduate program for the training of prospective junior college student personnel workers.

- 3. The study was limited to the perceptions of the chief student personnel administrators of the participating junior colleges. No effort was made to expand the study to include: (1) student personnel workers other than the chief student personnel administrator (e.g., deans of men or women, counselors); or (2) administrators outside the student personnel sector (e.g., college president, academic dean).
- 4. Since this research was designed as a descriptive study and was intended to be a method for gathering information that would be useful in developing a "model" graduate-level training program for preparing student personnel workers for junior colleges, no effort was made to test hypotheses--e.g., whether the perceptions of chief student personnel administrators were significantly different statistically when measured against variables such as institutional location or size.
- 5. This study did not compare the perceptions of student personnel administrators from junior colleges with the perceptions of administrators from four-year colleges <sup>31</sup> regarding either an "ideal" student personnel program or the "optimum" graduate preparation for student personnel workers.

<sup>31</sup>Broad studies, such as the one by Grant and Foy, have sampled student personnel administrators from all types of colleges and universities regarding their perceptions of academic preparation for student personnel work. However, most of the statistics were considered by the researcher to be too diffuse to be of value for a concentrated study of this type. See: W. Harold Grant and James E. Foy, "Career Patterns of Student Personnel Administrators," NASPA Journal, X (October, 1972), 106-13.

#### CHAPTER IV

#### FINDINGS

The purpose of this study was to identify the perceptions of chief student personnel administrators serving public junior colleges in Arkansas, Louisiana, Oklahoma, and Texas regarding: (1) the "ideal" student personnel program for their own institution; and (2) the "optimum" graduate-level program that would prepare prospective student personnel workers for employment at the junior college level. The instrument used in this study elicited three types of data, the findings from which are included in this chapter.

#### BACKGROUND DATA ON SUBJECTS

The first part of the questionnaire consisted of questions of a demographic nature which focused on the age, sex, ethnic classification, professional preparation, and professional experience of the chief student personnel administrators who were the subjects in the study.

The sixty-five administrators of seventy-three in the original sample who participated in the study by completing and returning the questionnaire ranged in age from twenty-six to sixty-three years. Fifty-nine of the administrators were male; six were female. The mean age for the males was forty-one years, and the mean age for the females was forty-three years. The overall mean age was forty-one years.

Of the fifty-nine males, fifty-five were white, two were Mexican-

American, one was black, and one was American Indian. Of the six females, five were white and one was black.

In response to a question regarding professional preparation, twenty-three of the sixty-five administrators (35 per cent) indicated that their highest-earned degree was the doctorate. Thirteen of the twenty-three persons with earned doctorates (57 per cent) indicated that they had received that degree in the field of college student personnel or in a related social/behavioral science (e.g., sociology, psychology), with one of those replying that his doctorate was in the specialty of junior college student personnel administration. Ten with earned doctorates (43 per cent) indicated that they had received that degree in fields other than college student personnel work or related social/behavioral sciences--e.g., music education, administration.

Five administrators indicated that their highest-earned degree was the Specialist Certificate. They did not indicate in what field of study the certificate was earned.

Thirty-six of the administrators (55 per cent) indicated that their highest-earned degree was at the Master's level, with thirteen (36 per cent) having earned Master's degrees in college student personnel or related social/behavioral sciences and twenty-three (64 per cent) having earned Master's degrees in fields other than student personnel or related social/behavioral sciences--e.g., education, educational administration. Table 2 shows the highest degrees held by the chief student personnel administrators who participated in this study.

In response to a question related to the number of years each participant had served as a junior college chief student personnel administrator, thirty-eight (58 per cent) of the sixty-five administra-

Table 2
Highest Degree Held by Chief Student Personnel
Administrators Who Participated in the Study

Highest Degree Held		Male		Female
Baccalaureate only		1	***************************************	
Master's degree in Student l or Social/Behavioral Sci		10	2.13	3
Master's degree in other the Personnel	an Student	22		1
Specialist Certificate		4		1
Doctorate in Student Person	nel	12		<b>20</b> 0 000
Doctorate in Junior College Personnel	Student	. 1		
Doctorate in Other than Stud	dent Personnel	9		1

tors replied that they had served in that capacity for less than five years, with twenty-two (34 per cent) of the sixty-five administrators indicating that they had served between five and ten years as a junior college chief student personnel administrator. Five (8 per cent) replied that they had served for more than ten years in the position of chief student personnel administrator. Table 3 shows the participants' years of experience as junior college chief student personnel administrators. 1

See Appendix F for additional demographic data relating to the participants.

Table 3

Participants' Years of Experience as Junior
College Chief Student Personnel
Administrators

Years of Experience	Male	Female
Less than five years	34	4
Five to ten years	20	2
More than ten years	5	<u></u> un

## DATA PERTAINING TO PARTICIPANTS' PERCEPTIONS OF THE "IDEAL" STUDENT PERSONNEL PROGRAM

The second part of the questionnaire consisted of fifty-nine functions (listed at random) typically carried out by student personnel workers at most types of post-secondary institutions of learning in the United States. Each subject was asked to assign one of four ratings to each function: (A) High priority for the "ideal" student personnel program at his institution; (B) Low priority for the "ideal" student personnel program at his institution; (C) Responsibility of some administrative sector of the junior college other than student personnel; or (D) Not applicable for an "ideal" student personnel program at his college. These four indices were used to force a response to one of four definitive conclusions and to avoid neutral responses on the part of the participants.

# Ratings of Functions Grouped Into Typical Categories

In order to relate similar functions to each other in an orderly manner and to simplify the discussion of the findings, the fifty-nine functions were grouped into seven categories which typically make up the student personnel program at public junior colleges. In addition to the seven categories of typical functions, a category for miscellaneous functions was created to provide a grouping for functions which were deemed to be the responsibility of a sector other than student personnel by a majority of the participants.

Hereafter in this chapter when the letter "H" appears, it will be used to represent "high priority" responses, the letter "L" will be used to represent "low priority" responses, and the letters "OS" will be used to represent those functions which were considered by the participants to be the functions of some administrative sector of the junior college other than the student personnel sector.

Consultation functions. The two functions which received the highest percentage of "H" responses for the "ideal" student personnel program were counseling functions: General Counseling and Personal Counseling. Each received an "H" response from 98.5 per cent of the participants, and these were the only two functions of the fifty-nine listed which received no "L" responses for the "ideal" junior college student personnel program.

<sup>&</sup>lt;sup>2</sup>See: Max R. Raines, "The Essential Supportive Functions in the College Instructional Program," <u>Administering Community College Student Personnel Services</u>, ed. F. R. Mealey (Ann Arbor: Michigan University School of Education, 1965), pp. 111-14.

The third-ranked consultation function was Vocational and Career Counseling. That function received an "H" response from 93.9 per cent of the participants, in contrast with an "L" response of 1.5 per cent. Only 4.6 per cent of the participants considered vocational and career counseling to be an administrative responsibility of some sector of the junior college other than student personnel.

Academic Advising was deemed to be an "H" function by 80 per cent of the participants, in contrast with an "L" response of 10.8 per cent. Counseling in family matters (e.g., pre-martial, marital) received an "H" response of 70.8 per cent, in contrast with an "L" response of 21.5 per cent.

Each of the other consulting functions--i.e., Foreign Student Advising, Minority Programs, Drug Crisis Center, and Ombudsman--received an "H" response from less than 70 per cent of the participants. Of the two minority programs listed as consulting functions, Non-Academic Programs for Minority Students drew only 44.6 per cent "H" responses, in contrast with 35.4 per cent "L" responses. Academic Programs for Minority Students received only 30.8 per cent "H" responses from the participants, in contrast with 21.5 per cent "L" and 40 per cent "OS" responses. Table 4 shows the ratings of consultation functions for the "ideal" junior college student personnel program.

<u>Participation functions</u>. Student Activities (e.g., social activities) was a function which received 93.8 per cent "H" responses from the participants, in contrast with 6.2 per cent "L" responses. Student

<sup>&</sup>lt;sup>3</sup>70 per cent was the "high priority" response level which was arbitrarily selected as the level of significance for the "ideal" junior college student personnel program in this study.

Table 4

Rating of Consultation Functions for the "Ideal"
Junior College Student Personnel Program as
Perceived by Junior College Chief Student
Personnel Administrators

	P	ercentag	je of Re	sponses	;
Functions	" <sub>H</sub> "a	ոՐոp	"0S"C	$N^{\mathbf{d}}$	U <sup>e</sup>
Counseling: General	98.5%	%	1.5%	%	%
Counseling: Personal	98.5		1.5		
Counseling: Vocational/Career	93.9	1.5	4.6		
Advising: Academic	80.0	10.8	9.2		
Counseling: Pre-marital, marital	70.8	21.5	4.6	3.1	
Foreign Students: Advising	52.3	23.1	13.9	10.8	
Minority Programs: Non-academic	44.6	35.4	9.2	10.8	
Crisis Center (e.g., Drugs)	41.5	36.9	6.2	15.4	
Minority Programs: Academic	30.8	21.5	40.0	7.7	
Ombudsman	30.8	21.5	7.7	29.2	10.8

<sup>&</sup>lt;sup>a</sup>High priority for the junior college student personnel program.

Organizations (e.g., clubs) received "H" responses from 90.8 per cent of the participants, in contrast with 6.2 per cent "L" responses.

Student Government ranked third in the category with an "H" response of 87.7 per cent, in contrast with an "L" response of 10.8 per cent.

Intramural Sports, Cultural Events, Student Newspaper, Intercollegiate Sports, and Student Yearbook followed in that order, with each of those functions receiving an "H" response from less than sixty per

bLow priority for the junior college student personnel program.

<sup>&</sup>lt;sup>C</sup>Responsibility of a sector other than student personnel.

dNot applicable for the junior college student personnel program.

<sup>&</sup>lt;sup>e</sup>Function unknown to the participant.

per cent of the participants. The yearbook functions and the cultural events function each drew 32.3 per cent "L" responses, the largest percentage of "low priority" responses in the category. The intercollegiate sports function drew an "OS" response of 38.5 per cent. Table 5 shows the ratings of participation functions for the "ideal" junior college student personnel program.

Orientation functions. New Student Orientation/Induction (i.e., all information-giving assoicated with induction into college) and Pre-College Advising (e.g., conferences with students who have been admitted but not yet enrolled in course work) were functions which elicited an "H" response from 90.8 per cent of the participants. Of the two, the former drew 1.5 per cent "L" responses while the latter drew 7.7 per cent "L" responses.

Pre-College Program Articulation (e.g., dissemination of information about the college by brochures, visits to high school counselors) was the only other orientation function which received an "H" response from more than 70 per cent of the participants. One participant judged this function (i.e., Pre-College Articulation) to be "not applicable," and one other participant replied that the function was not clear to him.

Table 6 shows the ratings of orientation functions for the "ideal" junior college student personnel program.

Table 5

Rating of Participation Functions for the "Ideal"
Junior College Student Personnel Program as
Perceived by Junior College Chief
Student Personnel Administrators

	The second second	Percentage of Responses						
Functions		"Ḥ"a	"L"b	"0S" <sup>C</sup>	Nd	υ <sup>e</sup>		
Student Activities		93.8%	6.2%	%	%	%		
Student Organizations	· •	90.8	6.2	1.5	1.5			
Student Government		87.7	10.8		1.5			
Intramural Sports		58.5	16.9	21.5	2.1			
Cultural Events		56.9	32.3	10.8				
Student Newspaper		43.1	23.1	29.2	4.6			
Intercollegiate Sports		24.6	21.5	38.5	15.4			
Student Yearbook		23.1	32.3	35.4	9.2			

 $<sup>^{\</sup>rm a}$ High priority for the junior college student personnel program.

bLow priority for the junior college student personnel program.

 $<sup>^{\</sup>rm C}$ Responsibility of a sector other than student personnel.

 $<sup>^{</sup>m d}{
m Not}$  applicable for the junior college student personnel program.

 $<sup>{}^{\</sup>mathbf{e}}$ Function unknown to the participant.

Table 6

Rating of Orientation Functions for the "Ideal"
Junior College Student Personnel Program
as Perceived by Junior College Chief
Student Personnel Administrators

		Percentage of Responses					
Functions		"H"a	ոՐոր	"0S" <sup>C</sup>	N <sup>d</sup>	Ue	
ew Student Orientation	n/Induction	90.8%	1.5%	7.7%	%	%	
dvising: Pre-college		90.8	7.7	1.5			
			~ ~	700			
rogram Articulation:	Pre-college	76.9	6.2	13.9	1.5	1.5	
		76.9 63.1	27.7	9.2	1.5	1.5	
rogram Articulation: rug Education Program ex Education Program			. • •		1.5  4.6	1.5	

<sup>&</sup>lt;sup>a</sup>High priority for the junior college student personnel program.

Appraisal functions. The "H" responses within the category of appraisal functions ranged from 89.2 per cent to 61.5 per cent, the closest within-category relationship of functions in the study. Interpretation of Test Results and Personal/Vocational Testing were functions which elicited an "H" response from 89.2 per cent of the participants. Of the two, the former drew 3.1 per cent "L" responses while the latter drew 7.7 per cent "L" responses.

Academic Testing ranked third in the category of appraisal functions with an "H" response of 81.5 per cent, in contrast with an "L" response of 10.8 per cent and an "OS" response of 7.7 per cent.

place for the

blow priority for the junior college student personnel program.

<sup>&</sup>lt;sup>C</sup>Responsibility of a sector other than student personnel.

<sup>&</sup>lt;sup>d</sup>Not applicable for the junior college student personnel program.

e<sub>Function</sub> unknown to the participant.

Maintaining Student Personnel Records was a function which received an "H" response of 78.5 per cent, in contrast with an "L" of 4.6 per cent, and "OS" responses were noted by 15.4 per cent of the respondents.

Student Re-Admissions, Scholarship Awards, and Admissions followed in that order, each having received a response rating under 70 per cent as an "H" appraisal function.

Table 7 shows the ratings of appraisal functions for the "ideal" junior college student personnel program.

Table 7

Rating of Appraisal Functions for the "Ideal"
Junior College Student Personnel Program
as Perceived by Junior College Chief
Student Personnel Administrators

	ļ	Percentage of Responses					
Functions	"H"a	"L"b	"05" <sup>C</sup>	Nd	U <sup>e</sup>		
Interpretation of Test Results	89.2%	3.1%	7.7%	%	%		
esting: Personal, Vocational	89.2	7.7	3.1	~			
esting: Academic	81.5	10.8	7.7				
tudent Records: Personnel	78.5	4.6	15.4		1.5		
tudent Re-admissions	69.2	13.9	13.9	1.5	1.5		
cholarship Awards	67.7	20.0	12.3				
dmissions	61.5	7.7	29.2	1.5			

<sup>&</sup>lt;sup>a</sup>High priority for the junior college student personnel program.

<sup>&</sup>lt;sup>b</sup>Low priority for the junior college student personnel program.

<sup>&</sup>lt;sup>C</sup>Responsibility of a sector other than student personnel.

 $<sup>^{</sup>m d}{
m Not}$  applicable for the junior college student personnel program.

eFunction unknown to the participant.

Service functions. Of the nine functions that were included within the category of service, only two received an "H" response from more than 70 per cent of the participants. Student Employment received an "H" response from 87.7 per cent of the respondents, in contrast with 7.7 per cent "L" responses and 4.6 per cent "OS" responses. Financial Aid received an "H" response from 86.2 per cent of the respondents, in contrast with 6.2 per cent "L" responses and 7.7 per cent "OS" responses.

Student Health Services, which received an "H" response from 64.6 per cent of the participants, ranked third in the category of service functions. Post-College Job Placement ranked fourth within the category with 53.9 per cent "H" responses, in contrast with 23.1 per cent "L" responses, 18.5 per cent "OS" responses, and "not applicable" responses from 4.6 per cent of the respondents.

Student Residence Halls, Remedial Programs, Alumni Relations, Food Service, and Off-Campus Housing Service each received less than fifty per cent of the responses as "high priority." Off-campus Housing received a larger percentage of responses in both the "L" column and the "Not Applicable" column than in the "H" column, clearly rating it lowest of the service functions.

Table 8 shows the ratings of service functions for the "ideal" junior college student personnel program.

Organizational functions. The highest-ranking function in this category--Administrative/Organizational--elicited an "H" response from 87.7 per cent of the participants, in contrast with 4.6 per cent "L" responses and 6.2 per cent "OS" responses.

The function in this category receiving the second largest number

Table 8

Rating of Service Functions for the "Ideal"
Junior College Student Personnel Program
as Perceived by Junior College Chief
Student Personnel Administrators

	Percentage of Responses					
Functions	"H"a	"L"b	"0S"C	Nd	Иe	
Student Employment	87.7%	7.7%	4.6%	%	%	
Financial Aid	86.2	6.2	7.7			
Student Health Services	64.6	24.6	6.2	4.6		
Job Placement: Post-college	53.9	23.1	18.5	4.6		
Student Residence Halls	47.7	9.2		43.1		
Remedial Programs	36.9	15.4	43.1	4.6		
Alumni Relations	30.8	27.7	29.2	12.3		
Food Service/Cafeteria	27.7	20.0	40.0	12.3		
Off-Campus Housing Service	21.5	41.5	3.1	33.9		

Aligh priority for the junior college student personnel program.

of "H" responses was Student Union: Program, with 80 per cent "H" responses, in contrast with 12.3 per cent "L" responses and 6.2 per cent "not applicable" responses. The other Student Union function in the category (Student Union Management) received 60 per cent "H" responses, in contrast with 18.5 per cent "L" responses, 18.5 per cent "OS" responses, and 3.1 per cent "not applicable" responses.

Research in Student Personnel was a function which elicited 78.5 per cent of the responses as "H," in contrast with 20 per cent "L"

bLow priority for the junior college student personnel program.

<sup>&</sup>lt;sup>C</sup>Responsibility of a sector other than student personnel.

dNot applicable for the junior college student personnel program.

<sup>&</sup>lt;sup>e</sup>Function unknown to the participant.

responses. While the research function rated relatively high, a function closely related to research (Interpretation of Research to Faculty and Administration) received only 64.6 per cent "H" responses, in contrast with 24.6 per cent "L" responses and 10.8 per cent "OS" responses.

The only other function receiving over 70 per cent of the responses as "H" was Post-College Program Articulation (e.g., communicating with industrial and commercial enterprises and other cooperating agencies within the community), with 72.3 per cent "H" responses, in contrast with 9.2 per cent "L" responses and 12 per cent "OS" responses.

Other organizational functions which received an "H" response from less than 70 per cent of the participants included Institutional Planning and Development (55.4 per cent), In-Service Training for Faculty and Staff (49.2 per cent), and Public Relations (43.1 per cent), as shown in Table 9.

Regulation functions. Student Withdrawals was ranked first within the category of regulation functions with an "H" response of 80 per cent, in contrast with an "L" response of 9.2 per cent and an "OS" response of 10.8 per cent. Student Discipline, ranked second, received 73.9 per cent "H" responses, in contrast with 15.4 per cent "L" responses and 10.8 per cent "OS" responses. Student Registration received an "H" response from 58.5 percent of the participants, in contrast with an "OS" response of 27.7 per cent, to rank third within the category. Student Academic Probation also received 58.5 per cent "H" responses, in contrast with 20 per cent "L" and 18.5 per cent "OS" responses. Student Academic Records received 56.9 per cent "H" responses, in contrast with 10.8 per cent "L" responses and 30.8 per cent "OS" responses. The responses to the Campus Security/Police function were mixed, with 36.9

Table 9

Rating of Organizational Functions for the "Ideal" Junior College Student Personnel Program as Perceived by Junior College Chief Student Personnel Administrators

	Percentage of Responses					
Functions	" <sub>H</sub> "a	"L"b	"05" <sup>C</sup>	$N^{\mathbf{d}}$	υ <sup>e</sup>	
Administrative/Organizational	87.7%	4.6%	6.2%	%	1.5%	
Student Union: Program	80.0	12.3	1.5	6.2	-	
Research in Student Personnel	78.5	20.0			1.5	
Program Articulation: Post-College Interpretation of Research to	72.3	9.2	12.3	1.5	4.6	
Faculty and Administration	64.6	24.6	10.8			
Student Union: Management	60.0	18.5	18.5	3.1		
Institutional Planning/Development	55.4	16.9	27.7			
In-Service Training for Faculty and Staff	49.2	21.5	27.7		1.5	
Public Relations	43.1	12.3	43.1	1.5		

<sup>&</sup>lt;sup>a</sup>High priority for the junior college student personnel program.

per cent responding to it as "H," 41.5 per cent responding to it as "OS," 15.4 per cent responding to it as "L," and 6.2 per cent responding to it as not being applicable to a junior college setting like theirs.

The list of regulation functions and their ratings may be found in Table 10.

<u>Miscellaneous functions</u>. The functions listed in Table II are those which more than 50 per cent of the participants indicated to be

bLow priority for the junior college student personnel program.

<sup>&</sup>lt;sup>C</sup>Responsibility of a sector other than student personnel.

dNot applicable for the junior college student personnel program.

eFunction unknown to the participant.

Table 10

Rating of Regulation Functions for the "Ideal"
Junior College Student Personnel Program
as Perceived by Junior College Chief
Student Personnel Administrators

	Percentage of Responses								
Functions		"H"a	"L"b	"0s" <sup>c</sup>	N <sup>d</sup>	U <sup>e</sup>			
Student Withdrawals		80.0%	9.2%	10.8%	%	%			
Student Discipline		73.9	15.4	10.8					
egistration		58.5	12.3	27.7	1.5				
tudent Academic Probation		58.5	20.0	18.5	3.1				
tudent Records: Academic		56.9	10.8	30.8	1.5				
ampus Security/Police		36.9	15.4	41.5	6.2				

<sup>&</sup>lt;sup>a</sup>High priority for the junior college student personnel program.

the responsibility of a sector of the junior college other than student personnel. Because of their high "OS" responses, these functions will not be emphasized in this chapter or in the concluding chapter.

In summary, twenty-three of the fifty-nine functions listed in the questionnaire received a "high priority" response from 70 per cent or more of the chief student personnel administrators participating in the study. The three highest-ranked functions were all counseling related: General Counseling, Personal Counseling, and Vocational/Career Counseling. A total of five consultation functions were among the twenty-three highest rated.

<sup>&</sup>lt;sup>b</sup>Low priority for the junior college student personnel program.

<sup>&</sup>lt;sup>C</sup>Responsibility of a sector other than student personnel.

dNot applicable for the junior college student personnel program.

eFunction unknown to the participant.

Table 11

Rating of Miscellaneous Functions for the "Ideal"
Junior College Student Personnel Program
as Perceived by Junior College Chief
Student Personnel Administrators

			Percentage of Responses					
Functions		"H"a	<sup>ս</sup> Լսb	"05" <sup>C</sup>	Nd	υ <sup>e</sup>		
Campus Bookstore		15.4%	9.2%	70.8%	4.6%	%		
Computer/Data Prod	cessing	16.9	9.2	63.1	9.2	1.5		
	• • • • •	6.2	16.9	55.4	13.9	7.7		
	student)	U . L						
News Bureau (Non-S Public Information		20.0	18.5	55.4	6.2	·		

<sup>&</sup>lt;sup>a</sup>High priority for the junior college student personnel program.

The categories of Participation Functions and Organizational Functions each had four which received a "high priority" response from more than 70 per cent of the participants.

Table 12 contains a listing of the twenty-three functions which received a "high priority" response from 70 per cent or more of the participants, ranked according to their percentage of "high priority" responses.

# DATA PERTAINING TO THE PARTICIPANTS' PERCEPTION OF THE "OPTIMUM" GRADUATE PROGRAM IN STUDENT PERSONNEL

The third part of the questionnaire contained a list of graduatelevel courses which typically have been included in university programs

bLow priority for the junior college student personnel program.

<sup>&</sup>lt;sup>C</sup>Responsibility of a sector other than student personnel.

<sup>&</sup>lt;sup>d</sup>Not applicable for the junior college student personnel program.

eFunction unknown to the participant.

Table 12

Functions which Received Higher than Seventy
Per Cent of Responses as "High Priority"
Functions for the "Ideal" Junior College
Student Personnel Program

Functions	Rated High Priority	Rated Low Priority
ounseling: General	98.5%	%
ounseling: Personal	98.5	
ounseling: Vocational/Career	93.9	1.5
tudent Activities	93.8	6.2
ew Student Orientation/Induction	90.8	1.5
tudent Organizations (e.g., clubs)	90.8	6.2
dvising: Pre-college	90.8	7.7
nterpretation of Test Results (e.g., CLEP)	89.2	3.1
esting: Personal, Vocational (e.g., MMPI)	89.2	7.7
dministrative/Organizational	87.7	4.6
tudent Employment	87.7	7.7
tudent Government	87.7	10.8
inancial Aid (e.g., Loans, Grants)	86.2	6.2
esting: Academic (e.g., CLEP, ACT)	81.5	10.8
tudent Withdrawals	80.0	9.2
dvising: Academic	80.0	10.8
tudent Union: Program	80.0	12.3
tudent Records: Personnel	78.5	4.6
esearch in Student Personnel	78.5	20.0
rogram Articulation: Pre-college	76.9	6.2
tudent Discipline/Regulations	73.9	15.4
rogram Articulation: Post-college	72.3	9.2
ounseling: Pre-marital, Marital, Family	70.8	21.5

for the professional training of student personnel practitioners. On the questionnaire these courses were classified under six general categories: Administration and Management, Behavioral Sciences, Education, Higher Education, Research, and Student Personnel. Addressing themselves to each of the six categories, the administrators participating in the study were asked: (1) to rank order the courses within each category for both a Master's program and a doctoral program preparing persons for student personnel work; and (2) to rank order the six categories for a Master's program and for a doctoral program by assigning a percentage of the academic hours which each category should receive in an "optimum" graduate program in junior college student personnel--i.e., the core of courses which would represent the "most beneficial" graduate curriculum for the professional preparation of prospective junior college

<sup>&</sup>lt;sup>4</sup>Several studies have catalogued typical core programs and graduate courses offered by universities for the professional preparation of student personnel workers for both the junior college and the four year college. See: Jane E. Matson, "Implications of the Project for the Professional Preparation of Junior College Student Personnel Workers," Selected Papers from the Annual Convention of the American Association of Junior Colleges (Washington, D.C.: American Association of Junior Colleges, 1966), pp. 57-60; Robert A. Anderson, Jr., "Description of Community College Chief Student Personnel Administrators Based on Regional and Institutional Comparison" (unpublished Doctor's dissertation, University of Utah, 1969); G. V. Anderson, "Professional Standards and Training for College Personnel Workers," Educational and Psychological Measurement, VIII (October, 1948), 451-59; John P. Eddy and William M. Klepper II, "A New Model for the Chief Student Personnel Worker in Higher Education," NASPA Journal, X (July, 1972), 30-32; Donald P. Hoyt and James J. Rhatigan, "Professional Preparation of Junior and Senior College Student Personnel Administrators," <u>The Personnel and Guidance Journal</u>, XLVII (November, 1968), 263-70; Terry O'Banion, "A Core Program Proposal for the Professional Preparation of College and University Student Personnel Workers" (unpublished Doctor's dissertation, Florida State University, 1966); James J. Rhatigan, "The Professional Preparation of Student Personnel Administrators as Perceived by Practitioners and Faculty-Trainers" (unpublished Doctor's dissertation, University of Iowa, 1965); Adrian Schoenmaker and Albert B. Hood, "How Shall Community College Counselors be Trained?" The Journal of College Student Personnel, XIII (March, 1972), 129-35.

student personnel workers.

Although sixty-five questionnaires were returned and were usable for data collection only fifty-six of the questionnaires contained third sections which were sufficiently complete and usable.<sup>5</sup>

The ranking of the course subjects within their respective categories for both a Master's program and a doctoral program was done by the participant assigning the number One to the course subject of greatest importance within the category, the number Two to the course subject of next greatest importance, and so on until each course was ranked within its respective category.

## Course Subjects Ranked Within Categories: Master's Level

Administration and Management. Administrative Theory was the course which received the highest frequency of number-one responses within the category (i.e., Administration and Management), with twenty-eight responses and a response mean of 1.768. Principles of Management, with twenty-four number-one responses, also received twenty-four number-two responses, for a mean of 1.714, thus ranking it above Administrative Theory in the category of Administration and Management. The course which was ranked third within the category--i.e., Finance--received only four number-one responses, in contrast with nineteen number-two and thirty-three number three responses, as shown in Table 13.

<sup>&</sup>lt;sup>5</sup>Of the nine questionnaires with unusable third sections, five were returned from administrators who stated that they had left the third section incomplete because of what they described as their lack of expertise in the topic under study—i.e., the professional preparation of junior college student personnel workers. Four other administrators apparently had begun the third section but failed to complete all of the questions.

Table 13

Ranking of Courses within the Category of Administration and Management for an "Optimum" Master's Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Number o	f Respo (2)	nses by Rank (3)	Mean Rank
Principles of Management	24	24	8	1.714
Administrative Theory	28	13	15	1.768
Finance	4	19	33	2.518

Behavioral Sciences. Within the category of behavioral sciences the course entitled Personality, Human Growth and Adjustment received the most responses for number-one ranking, with thirty-two responses. Social Psychology was a distant second in rank, having received only twelve number-one responses, followed closely by Group Dynamics with eleven. Economics and Anthropology ranked fourth and fifth respectively, the only courses in the Master's program to receive a mean response of more than 4.0, as shown in Table 14.

Education. The course entitled Test Appraisal and Interpretation was ranked first in the category of Education, with thirty-six number-one responses. Second-ranked was the course entitled Principles of Education, with twenty number-one responses, as shown in Table 15.

Ranking of Courses within the Category of Behavioral Sciences for an "Optimum" Master's Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Numbe	r of ! (2)	Respons (3)	es by Rank (4) (5)	Mean Rank
Personality, Human Growth and Adjustment	32	22	1	1	1.500
Social Psychology, Cultural Influences	12	24	19	1	2.161
Group Dynamics	1.1	8	26	10 1	2.679
Economics			5	28 23	4.321
Anthropology	1	2	5	17 31	4.339

Table 15

Ranking of Courses within the Category of Education for an "Optimum" Master's Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles Numb	Number of Responses by Rank			
	(1)	(2)	Rank	
Test Appraisal and Interpretation	36	20	1.357	
Principles of Education	20	36	1.643	

Higher Education. Courses related to the junior college ranked first and second in the category of Higher Education. The course entitled The Junior College received fourteen number-one responses, twenty-five number-two responses, and thirteen number-three responses. The course entitled The Junior College Student received twenty-two number-one responses but only thirteen number-two and nine number-three responses, in contrast with twelve number-four responses. Table 16 shows that there was no marked difference between the mean responses of the two highest-ranked courses in the category--i.e., The Junior College and The Junior College Student.

The course entitled Organization and Administration of Higher Education received a response mean of 2.643 for third ranking within the category, followed by Philosophy and History of Higher Education with a response mean of 3.036.

Ranking of Courses within the Category of Higher Education for an "Optimum" Master's Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Number (1)	of Res (2)	ponses (3)	by Rank (4)	Mean Rank
The Junior College	14	. 25	13	4	2.125
The Junior College Student	22	13	9	12	2.196
Organization/Administration of Higher Education	10	13	20	13	2.643
Philosophy and History of Higher Education	10	5	14	27	3.036

Research. In the Master's program, Research Methods clearly ranked first within the category of Research, with fifty-one number-one responses. Research Practics ranked a distant second, with only five number-one responses, as is shown in Table 17.

Ranking of Courses within the Category of Research for an "Optimum" Master's Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Number of Responses by Rank (1) (2)	Mean Rank
Research Methods	51 5	1.089
Research Practics	5 51	1.911

Student Personnel. No clear margin of preference existed among the courses listed within the category of Student Personnel, although the response means showed slight preference for the course entitled Introduction to Student Personnel Work. That course drew nineteen number-one responses and a mean of 2.625. Principles of Counseling elicited eleven number-one responses and a mean of 2.893, followed closely by the Internship course with sixteen number-one responses and a mean of 3.054. The two practicum courses did not receive nearly as many number-one responses as the other three courses within the category, but their

response means were close together: 3.196 as compared with 3.232.

Table 18 shows the ranking of courses within the category of Student Personnel.

Ranking of Courses within the Category of Student Personnel for an "Optimum" Master's Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Numb	Mean				
	(1)	(2)	(3)	(4)	(5)	Rank
Introduction to Student Personnel Work	19	7	15	6	9	2.625
Principles of Counseling	-11	14	12	- 8	11	2.893
Internship in Junior College Student Personnel Work	16	9	3	12	16.	3.054
Practicum in Student Personnel Administration	6	15	9	14	12	3.196
Practicum in Counseling	4	11	17	16	8	3.232

Table 19 contains a listing of course subjects for the "optimum" Master of Arts degree program in junior college student personnel, as perceived by the fifty-six chief student personnel administrators who were participants in this section of the instrument. The courses are arranged within categories according to the response means; the categor-

Table 19 Ranking of Typical Course Subjects within Categories for an "Optimum" Master of Arts Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Category and Course Subjects	Mean Rank for M.A.
Administration and Management	
Administration and Management Principles of Management	1.714
Administrative Theory	1.768
Finance	2.518
Sehavioral Sciences	
Personality, Human Growth and Adjustment	1.500
Social Psychology, Cultural Influences	2.161
Group Dynamics	2.679
Economics	4.321
Anthropology	4.339
Education	
Test Appraisal and Interpretation	1.357
Principles of Education	1.643
ligher Education	
The Junior College	2.125
The Junior College Student	2.196
Organization and Administration	2.643
Philosophy and History of Higher Education	3.036
Research	
Methods of Research	1.089
Practics in Research	1.911
Student Personnel	
Introduction to Student Personnel Work	2.625
Principles of Counseling	2.893
Internship in Junior College Student Personnel Work	3.054
Practicum in Student Personnel Administration	3.196
Practicum in Counseling	3.232

ies are arranged alphabetically, as they appeared on the questionnaire. $^{6}$ 

# Course Subjects Ranked within Categories: Doctoral Level

Administration and Management. The course entitled Administrative Theory received the highest frequency of number-one responses within the category of Administration and Management at the doctoral level, with twenty-six number-one responses and a response mean of 1.804. The course entitled Principles of Management received only twenty number-one responses, but this course also received twenty-six number-two responses and a mean of 1.706, thus ranking the management course ahead of the administrative theory course, as shown in Table 20.

The course entitled Finance received only five number-one responses, in contrast with sixteen number-two responses and thirty number-three responses, thus ranking the finance course third in the category with a response mean of 2.490.

Behavioral Sciences. The course entitled Personality, Human Growth and Adjustment was ranked first within the category of Behavioral Sciences with twenty-two number-one responses and a mean of 1.843. The course entitled Social Psychology and Cultural Influences drew only fourteen number-one responses, in contrast with twenty-three number-two responses, and ranked second within the category with a mean of 2.059. Group Dynamics ranked third with twenty-three number-three responses and a mean of 2.706. Economics ranked fourth with twenty-four number-four

<sup>&</sup>lt;sup>6</sup>See Table 27 for a ranking of categories for the "optimum" Master's Program in junior college student personnel.

Table 20

Ranking of Courses within the Category of Administration and Management for an "Optimum" Doctoral Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Number o	f Respon (2)	ses by Rank (3)	Mean Rank
Principles of Management	20	26	5	1.706
Administrative Theory	26	9	16	1.804
Finance	5	16	30	2.490

responses, followed by Anthropology with twenty-eight number-five responses and a mean of 4.275. Table 21 shows the ranking of courses within the category of Behavioral Sciences.

Education. The course entitled Test Appraisal and Interpretation was ranked first within the category of Education with a mean of 1.412, followed closely by Principles of Education with a mean of 1.588, as shown in Table 22.

Higher Education. Organization and Administration of Higher Education was the course which received the most number-one responses within the category, with eighteen, and a mean of 2.177. Second-ranked within the category was the course entitled The Junior College, with nineteen number-two responses and a mean of 2.294. The course entitled The Junior College Student was ranked third within the category, with a response mean of 2.549. Philosophy and History of Higher Education

Table 21

Ranking of Courses within the Category of Behavioral Sciences for an "Optimum" Doctoral Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Numbe (1)			ses by (4)		Mean Rank
Personality, Human Growth and Adjustment	22	20	5	3	1	1.843
Social Psychology, Cultural Influences	14	23	12	1 .	1	2.059
Group Dynamics	11	6	23	9	2	2.706
Economics	2	1	5	24	19	4.118
Anthropology	2	1	6	14	28	4.275

Table 22

Ranking of Courses within the Category of Education for an "Optimum" Doctoral Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles Nu	mber of Res (1)	ponses by (2)	' Rank	Mean Rank
Test-Appraisal and Interpretation	30	21		1.412
Principles of Education	21	30		1.588

ranked fourth within the category, with twenty-three number-four responses and a mean of 2.980. Table 23 shows the ranking of courses within the category of Higher Education.

Table 23

Ranking of Courses within the Category of Higher Education for an "Optimum" Doctoral Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Number (	of Res (2)	ponses (3)	by Rank (4)	Mean Rank
Organization/Administration	18	14	11	8	2.177
The Junior College	12	19	13	. 7	2.294
The Junior College Student	13	10	15	13	2.549
Philosophy and History	8	8	12	23	2.980

Research. Table 24 shows the ranking of the two courses relating to research in the doctoral program. Research Methods ranked first within the category, with thirty-three number-one responses and a mean of 1.353. Research Practics ranked second, with eighteen number-one responses and a mean of 1.647.

<u>Student Personnel</u>. The participants ranked Internship in Junior College Student Personnel Work first within the category of courses in

Ranking of Courses within the Category of Research for an "Optimum" Doctoral Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Number of Responses by Rank (1) (2)	Mean Rank
Research Methods	33 18	1.353
Research Practics	18 33	1.647

Student Personnel in the doctoral program, with twenty-five number-one responses and a mean of 2.196. Second-ranked in the doctoral program was Practicum in Student Personnel Administration, with thirteen number-one responses, in contrast with eighteen number-two responses. The course entitled Introduction to Student Personnel Work was ranked third among student personnel courses, with twenty-one number three responses and a mean of 3.392. Fourth-ranked was the course entitled Practicum in Counseling, with seventeen number-four responses and a mean of 3.412. Principles of Counseling was ranked fifth within the category, with eighteen number-five responses and a mean of 3.569, as shown in Table 26.

Table 26 contains a listing of course subjects for the "optimum" Doctor of Education degree program in junior college student personnel, as perceived by the fifty-six chief student personnel administrators who responded to this section of the instrument. The courses are arranged within categories according to the response means, and the

Ranking of Courses within the Category of Student Personnel for an "Optimum" Doctoral Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Course Titles	Numbe	er of 1 (2)	Respons (3)	ses by (4)	Rank (5)	Mean Rank
Internship in Junior College Student Personnel Work	25	11	3	4	8	2.196
Practicum in Student Per- sonnel Administration	13	18	8	9 -	3	2.431
Introduction to Student Personnel Work	4	5	21	9	12	3.392
Practicum in Counseling	3	10	11	17	10	3.412
Principles of Counseling	6	7	8	12	18	3.569

categories are arranged alphabetically, as they were on the question-naire.  $^{7}$ 

# Ranking of Course Categories

The chief student personnel administrators who were participants in this study were asked to rank order six categories of courses which typically are included in graduate programs designed to prepare persons for positions of leadership in student personnel work at college and universities. The administrators were asked to assign to each course

<sup>&</sup>lt;sup>7</sup>See Table 28 for a ranking of categories for the "optimum" doctoral program in junior college student personnel.

Table 26

Ranking of Typical Course Subjects within Categories for an "Optimum" Doctor of Education Degree Program for the Professional Preparation of Student Personnel Workers for Public Junior Colleges

Category and Course Subjects	Mean Rank for Ed.D.
Administration and Management Principles of Management Administrative Theory Finance	1.706 1.804 2.490
Behavioral Sciences Personality, Human Growth and Adjustment Social Psychology, Cultural Influences Group Dynamics Economics Anthropology	1.843 2.059 2.706 4.118 4.275
Education Test Appraisal and Interpretation Principles of Education	1.412 1.588
Higher Education Organization and Administration The Junior College The Junior College Student Philosophy and History of Higher Education	2.177 2.294 2.549 2.980
Research Methods of Research Practics in Research	1.353 1.647
Student Personnel Internship in Junior College Student Personnel Work Practicum in Student Personnel Administration Introduction to Student Personnel Work Practicum in Counseling Principles of Counseling	2.196 2.431 3.392 3.412 3.569

category a percentage of the academic hours that it should receive in the "optimum" graduate core-program leading to the Master's and to the doctoral degree in junior college student personnel. The six categories were: Administration and Management, Behavioral Sciences, Education, Higher Education, Research, and Student Personnel.

Ranking of course categories in the Master's program. Courses in the category of Student Personnel ranked first among the six categories for a Master's program by receiving a percentage mean of 31.1 per cent. The percentages assigned to this category by the participants ranged from 10 per cent to 60 per cent. The mode was 40 per cent, with ten responses at that figure.

The Behavioral Sciences ranked second, with a range from 0 per cent to 50 per cent and a percentage mean of 18.9 per cent. The mode was 15 per cent, with twelve responses.

Higher Education courses ranked third in the Master's program, with a range from 5 per cent to 35 per cent and a percentage mean of 16.3 per cent.

Ranked fourth in the Master's program were courses in Administration and Management. Responses in this category ranged from 0 per cent to 30 per cent, with a percentage mean of 13.3 per cent.

Education courses (e.g., Principles of Education, Test Appraisal and Interpretation) ranked fifth in the Master's program, with a range from 3 per cent to 25 per cent and a percentage mean of 11.1 per cent.

Sixth ranked was the category of Research. These courses had a response range from 3 per cent to 20 per cent and a mean of 9.2 per cent. The mode was 10 per cent, with twenty-eight responses at that figure.

Table 27 shows the relationship of percentage means for course categories in the "optimum" Master's-level program in student personnel, as perceived by the fifty-six administrators who responded to the third section of the questionnaire.

Table 27

Ranking of Course Categories for an "Optimum" Master'sLevel Program for the Professional Preparation
of Junior College Student Personnel Workers

Course Category	Mean Percentage for M.A.
Student Personnel	31.1%
Behavioral Sciences	18.9
Higher Education	16.3
Administration and Management	13.3
Education	11.1
Research	9.2

Ranking of course categories in the doctoral program. Courses in the category of Student Personnel ranked first among the six categories for a doctoral program by receiving a percentage mean of 29.4 per cent. The percentages assigned to this category by the participants ranged from 5 per cent to 75 per cent. The mode, however, was 20 per cent, with thirteen responses at that figure.

The category of Administration and Management ranked second in the doctoral program, with a range from 5 per cent to 40 per cent and a mean of 18.8 per cent. The mode was 10 per cent, with fourteen responses.

Higher Education courses ranked third in the doctoral program, with a mean of 16.3 per cent. The responses ranged from 5 per cent to 30 per cent, and the mode was 20 per cent, with eighteen responses at that figure.

Ranked fourth in the doctoral program were courses in the category of Behavioral Sciences. Responses to this category ranged from 0 per cent to 35 per cent, with a percentage mean of 14.3 per cent. The mode was 10 per cent, with seventeen responses.

Research ranked fifth among the categories in the doctoral program, with a range of responses from 1 per cent to 20 per cent. The percentage mean was 12.9 per cent.

Sixth-ranked was the category of Education. These courses had a response range from 0 per cent to 20 per cent, with a mean of 8.2 per cent. The mode, however, was 5 per cent, with twenty-three responses at that figure.

Table 28 shows the percentage means for course categories in the "optimum" doctoral-level program in student personnel, as perceived by the fifty-six administrators who responded to the third section of the questionnaire.

Table 28

Ranking of Course Categories for an "Optimum" DoctoralLevel Program for the Professional Preparation
of Junior College Student Personnel Workers

Course Category		Mean Pe	rcentage for Ed.D
Student Personnel			29.4%
Administration and Management			18.8
Higher Education			16.3
Behavioral Sciences	٠	and the second of the second o	14.3
Research			12.9
Education	÷	**************************************	8.2

#### CHAPTER V

#### DISCUSSION OF FINDINGS

Data for the discussion in this chapter were based on the perceptions of sixty-five chief student personnel administrators serving public junior colleges in Arkansas, Louisiana, Oklahoma, and Texas.

# AN "IDEAL" JUNIOR COLLEGE STUDENT PERSONNEL PROGRAM

One of the purposes of the study was to determine which functions (typically associated with student personnel work) were deemed by the participants to be of "high priority" in developing an "ideal" student personnel program at junior college settings such as theirs. Of the fifty-nine functions included on the questionnaire, twenty-three were deemed to be of "high priority" for the "ideal" junior college student personnel program by more than 70 per cent of the participants. 2

In order of their ranking, the functions rated highest in priority were: General Counseling; Personal Counseling; Vocational/Career Counseling; Student Activities; New Student Orientation/Induction; Student Organizations; Pre-College Advising; Interpretation of Test Results; Personal and Vocational Testing; Administrative/Organizational; Student Employment; Student Government; Financial Aid; Academic Testing; Student Withdrawals; Academic Advising; Student Personnel Records; Research in Student Personnel; Pre-College Program Articulation; Student Discipline and Regulations; Post-College Program Articulation; Pre-marital, Marital, Family Counseling.

<sup>&</sup>lt;sup>2</sup>70 per cent was the "high priority" response level which was arbitrarily selected as the level of significance for the "ideal" junior college student personnel program in this study.

Three areas of counseling were given the highest priority among the twenty-three functions by a consensus of the participants. Those three functions were: General Counseling, Personal Counseling, and Vocational/Career Counseling. More than 93 per cent of the participants deemed such functions to be "high priority" in the "ideal" junior college student personnel program. Two additional counseling functions-i.e., Academic Advising and Pre-marital Counseling--were considered to be of "high priority" by more than 70 per cent of the participants.

Three functions classified under the title of Orientation but having strong counseling implications were also deemed by the participants to be of "high priority" for the "ideal" program--i.e., New Student Orientation, Pre-College Advising, and Pre-College Program Articulation-making a total of eight counseling-related functions among the twenty-three highest rated.

Perhaps revealing a bias in favor of the importance of counseling, five of the eight counseling-related functions received a "high priority" rating from 90 per cent or more of the participants. In contrast, only two of the remaining fifteen non-counseling functions received a "high priority" rating from more than 90 per cent of the participants--i.e., Student Activities and Student Organizations. Thus, the overwhelming response in favor of counseling-related functions suggested the importance placed on such duties by the chief student personnel administrators who participated in the study.

Two categories--i.e., Appraisal and Organizational Functions--each had four functions among the highest-rated twenty-three. The Appraisal Functions which were deemed to be "high priority" by the participants (in order of priority) were: Interpretation of Test Results; Personal

and Vocational Testing; Academic Testing; and Student Personnel Records.

The Organizational Functions which were deemed to be "high priority" by the participants (in order of priority) were: Administrative/
Organizational; Student Union Program; Research in Student Personnel; and Post-College Program Articulation. Since a companion function to the research function—i.e., Interpretation of Research to Faculty and Administration—failed to elicit 70 per cent of "high priority" responses, it was not ranked with the twenty—three highest—rated functions.

Three of the Participation Functions--i.e., Student Activities, Student Organizations, and Student Government--were ranked among the twenty-three functions, receiving better than 80 per cent "high priority" responses from the participants.

Only two of the Service Functions were among the twenty-three, but their ratings were indicative of the importance placed upon the two functions by the participants. Student Employment was ranked eleventh among the highest-rated twenty-three while Financial Aid was ranked thirteenth.

Within the category of Regulation Functions there were only two which were considered to be of "high priority" by more than 70 per cent of the participants--i.e., Student Withdrawals and Student Discipline.

Those functions ranked fifteenth and twenty-first, respectively. 3

<sup>&</sup>lt;sup>3</sup>In August, 1963, the Project for Appraisal and Development of Junior College Student Personnel Programs was established by the American Association of Junior Colleges with financial support from the Carnegie Corporation of New York. An advisory committee was formed to plan a nation-wide study of junior college student personnel work. Part of the work of this committee was to identify those functions which they would consider to be the essential student personnel functions for junior colleges. The advisory committee subsequently agreed upon twenty-one functions. In comparing those twenty-one functions with the twenty-three functions rated highest by the participants in the current study,

Based on these data, it may be concluded that the "ideal" junior college student personnel program—as perceived by the participants in the study—should be developed around the following functions and services:

- 1. Counseling for individual students and groups, with efforts being made to diversify professional counseling opportunities to include: vocational and career interests; occupational pre-requisites; pre-marital, marital, and family interests; academic requirements; academic course planning; and problems of a personal nature.
- 2. Maintaining communication with commercial/industrial enterprises as well as with the faculties of colleges of transfer in order to articulate to students the various programs and opportunities available to them during and following the completion of their junior college studies.
- 3. Articulating the junior college program to parents, high school counselors, and prospective students by a wide dissemination of information about the college through various media.

several observations may be made. Only one of the twenty-three functions--i.e., Student Union Program--was not included among the twentyone functions agreed upon by the national committee. However, four of the twenty-one functions considered essential by the national committee were not among the highest-rated twenty-three functions in the current Those four were: Academic Regulation; Student Registration; Placement (Post-College); and In-service Education. Each of the four functions was deemed to be "high priority" by less than sixty per cent of the participants in the current study. In addition, Registration and In-service Education were deemed to be the responsibility of another administrative sector by nearly one-third of the participants. While no attempt was made to correlate the two studies, it is notable that the results of the two studies show remarkable agreement in the area of "high priority" functions in the junior college student personnel program. See: Charles C. Collins, Junior College Student Personnel Programs: What They Are and What They Should Be (Washington, D.C.: American Association of Junior Colleges, 1967).

- 4. Orienting new students by providing information associated with entry into college (i.e., social adjustments, effective study skills, attitude development, educational planning, involvement in activities, campus regulations).
- 5. Advising student government and student publications in the carrying forward of their objectives and activities.
- 6. Arranging faculty sponsorship of clubs and activity organizations.
- 7. Coordinating co-curricular activities in which students may become involved (i.e., cultural and social activities).
- 8. Administering and interpreting test data (i.e., student achievement, aptitude, interests, and personality factors).
- 9. Maintaining the non-academic records of student development (i.e., physical, psychological, personal, and disciplinary factors).
- 10. Providing information about scholarships, loans, grants, and part-time jobs for students desiring services of those types.
- Il. Enforcing the various kinds of student probationary policies (i.e., academic, disciplinary) and processing the forms of students who withdraw from college during a semester without completing their academic program.
- 12. Administering a staff of student personnel workers (e.g., counselors, secretaries, health personnel, and assistants), who are provided adequate physical facilities and support monies and who are periodically evaluated relative to their effectiveness within the overall mission of the college.
- 13. Directing a program through the Student Union which is relevant to student interests and needs.

14. Conducting research in areas related to students (e.g., changing characteristics of students attending the institution, shifting vocational opportunities).

## Summary and Implications

Previous studies<sup>4</sup> have demonstrated that basic student personnel functions in junior college settings were definable and that some agreement could be reached among experts as to which functions were essential for such institutions. However, prior research focused on what the core of junior college student personnel functions should include, not necessarily on which of the basic functions were most essential.

This study focused on what chief student personnel administrators perceived to be an "ideal" student personnel program for junior college settings such as theirs. The twenty-three highest-rated functions in the study were not significantly different from the twenty-one functions agreed upon as essential by the 1965 Committee on Appraisal and Development of Junior College Student Personnel Programs which was chaired by T. R. McConnell. 5

The current study demonstrated, however, a clear bias by the participants favoring the counseling functions as being of highest priority in an "ideal" junior college student personnel program, with thirty-five

<sup>4</sup>See: Lorine A. Aughinbaugh, <u>Self-Appraisal</u>, <u>Student Personnel</u>
<u>Services</u>, <u>American River Junior College</u>, <u>Final Report</u> (Sacramento,
California: American River Junior College, 1965), p. 107. See also:
Charles C. Collins, <u>op</u>. <u>cit</u>., pp. 13-15; Max R. Raines, "The Essential Supportive Functions in the College Instructional Program," <u>Administering Community College Student Personnel Services</u>, ed. F. R. Mealey (Ann Arbor: Michigan University School of Education, 1965), pp. 111-14.

<sup>&</sup>lt;sup>5</sup>Collins, <u>op</u>. <u>cit</u>., pp. 13-15.

per cent of the highest-rated functions being counseling-related. This finding supported a conclusion of prior research that the junior college has accepted counseling and guidance as one of its major functions.

This study was not designed to measure how effectively the functions deemed essential in an "ideal" junior college student personnel program were actually being carried out by the institutions selected for the study. However, the 1965 Project for Appraisal and Development of Junior College Student Personnel Programs (the McConnell study) concluded that of the twenty-one basic functions in that study, only five were satisfactorily performed by two-thirds or more of the colleges and that student counseling was being performed satisfactorily by only forty per cent of the sample. 8

An "ideal" junior college student personnel program could be described, then, as student-interest centered. Seventy-four per cent of the highest-rated functions in the current study related directly to programs or services requiring student participation for those programs to be implemented.

If an "ideal" student personnel program were desired for a junior college setting, every effort should be made by an institution to

<sup>&</sup>lt;sup>6</sup>Matson observed: "No other post-high school educational institution includes this function [counseling] in the description of its goals and objectives with the frequency that the junior colleges do." See: Jane E. Matson, "Implications of the Project for Professional Preparation of Junior College Student Personnel Workers," <u>Selected Papers from the Annual Convention of the American Association of Junior Colleges</u> (Washington, D.C.: American Association of Junior Colleges, 1966), p. 58.

<sup>&</sup>lt;sup>7</sup>The five functions satisfactorily performed were: Pre-College Information, Student Registration, Student Self-Government, Academic Regulation, and Co-curricular Activities. See Collins, <u>op. cit.</u>, pp. 21-22.

<sup>8</sup> Ibid.

personalize the full range of a student's educational experience. Given the heterogeneity of its students and its large enrollments, the student personnel sector of the junior college could be expected to assume major responsibility for carrying out such personalization. A program for personalizing educational experiences could be accomplished through the following:

- 1. Expanded and diversified counseling programs (e.g., counseling times offered on weeknights and on Saturdays, educational and vocational counseling for non-students as well as students).
- 2. Enlarged counseling staffs with persons trained to carry out the expanded and diversified counseling programs.
- 3. Improved communication between the junior college and the high school and between the junior college and the four-year colleges and universities so as to provide up-to-date information to both prospective

<sup>&</sup>lt;sup>9</sup>Concerning the heterogeneity of students attending junior colleges, Medsker wrote: "The viability of the junior college rests squarely on its ability and willingness to consider students as individuals and to provide each one the maximum opportunity for growth and development within the context of his individual background." See: Leland L. Medsker, "The Junior College Student," <u>Junior College Student Personnel Programs--Appraisal and Development</u>, T. R. McConnell and others (Washington, D.C.: American Association of Junior Colleges, 1965), Part III, pp. 19-20.

<sup>101972</sup> enrollment figures for the junior colleges selected for this study revealed that sixty-six per cent of the colleges had enrollments exceeding 1,000; thirty-four per cent had enrollments above 2,000; twelve per cent of the colleges had enrollments above 5,000 students. See: <u>Junior College Directory</u>, 1973 Edition (Washington, D.C.: American Association of Junior Colleges, 1973). See also: Appendix B for a full list of the colleges selected for the study and the enrollments reported for such institutions for 1971 and 1972.

In 1965 there were no more than eight hundred professional counselors employed on a full-time equivalency in the 800 junior colleges. These data suggest that in that year the ratio between counselor and student was about one to twelve hundred. See Collins, <u>Junior College Student Personnel Programs</u>, op. cit., p. 32.

students and students already attending the junior college.

4. Improved procedures for systematic institutional self-studies toward correcting weaknesses in the student personnel program which such self-studies would uncover. 12

# AN "OPTIMUM" GRADUATE PROGRAM FOR THE PROFESSIONAL PREPARATION OF JUNIOR COLLEGE STUDENT PERSONNEL WORKERS

A second purpose of the study was to determine what should be the components of an "optimum" graduate program to train persons for positions of leadership in public junior college student personnel programs. Two levels of graduate training were considered in the study--i.e., the Master's level and the doctoral level.

Twenty-one typical graduate-level courses were classified under six categories on the questionnaire--i.e., Administration and Management, Behavioral Sciences, Education, Higher Education, Research, and Student Personnel. The participants were asked: (1) to rank order the categories for both a Master's program and a doctoral program, and (2) to rank order the courses as grouped within their respective categories for both a Master's program and a doctoral program.

# The Master's Program in Junior College Student Personnel

The participants showed a clear preference for courses categorized as Student Personnel courses, assigning nearly one-third of the total graduate core-program at the Master's level to courses classified under

<sup>&</sup>lt;sup>12</sup>The 1965 McConnell study revealed that nine out of ten of the junior colleges studied were doing little in systematic self-study directed toward the student personnel programs. See: Collins, op. cit., p. 32.

that category. Course work designed to introduce a person to the general field of student personnel work and to the principles of counseling ranked first and second within the category.

The importance of practical experience being offered through the graduate program was not overlooked by the participants. Course credit for internship and practicum experiences in both counseling and administration ranked very close to the courses ranked first and second within the category—i.e., Introduction to Student Personnel Work and Principles of Counseling.

Courses in the Behavioral Sciences--i.e., Personality, Human Growth and Adjustment; Social Psychology and Cultural Influences; Group Dynamics; Economics; Anthropology--were ranked second among graduate courses in the Master's program. The two top-ranked categories (i.e., Student Personnel and Behavioral Sciences) accounted for fifty per cent of the total course load for an "optimum" graduate program in junior college student personnel at the Master's level.

The courses classified on the questionnaire under the category of Higher Education--i.e., The Junior College, The Junior College Student, Organization and Administration, Philosophy and History of Higher Education--were ranked third by the participants. Within this category, courses related to the junior college and the junior college student ranked first and second, holding a wide margin over the other two courses.

The fourth-ranked category was entitled Administration and Management. Two courses grouped under that category--i.e., Principles of Management and Administrative Theory--received nearly identical responses from the participants and were ranked first and second. The course

entitled Finance was ranked a distant third within the category.

The fifth- and sixth-ranked categories--i.e., Education and Research--together accounted for only one-fifth of the course load recommended by the participants as the core program at the Master's level. It appeared that the participants deemed the four courses listed under the two categories to be of minor significance as components in a program designed to lead to a Master's degree in junior college student personnel.

In summary, the participants appeared to favor a Master's-level program in junior college student personnel which was characterized by the following:

- 1. A strong orientation in foundation courses in student personnel and behavioral sciences, including supervised, practical experiences which would build on those academic foundations.
- 2. Course-work emphases being given to the special characteristics and needs of the junior college student and to the junior college setting itself.
- 3. Course work in the theories and principles of management, the principles of education, tests and measurements, and research methods.

# The Doctoral Program in Junior College Student Personnel

Consistent with their preference for courses in student personnel in the Master's program, the participants assigned nearly one-third of the total core program at the doctoral level to courses classified under the same category--i.e., Student Personnel. However, a further comparison of the ranking of courses within the category for the Master's program and the doctoral program showed sharp differences

between the two programs. Internship in Junior College Student Personnel Work--ranked third in the Master's program--was ranked first in the doctoral program. Practicum in Student Personnel Administration--ranked fourth within the category in the Master's program--was ranked second in the category in the doctoral program. On the other hand, the course entitled Introduction to Student Personnel Work--ranked first within the category at the Master's level--was ranked only third in the doctoral program. Practicum in Counseling--ranked fifth within the category in the Master's program--was ranked one position higher in the doctoral program--i.e., fourth place. Principles of Counseling--second-ranked in the Master's program--was ranked fifth within the category at the doctoral level. It would appear that the participants deemed internship in the junior college setting and practicum in administration of major importance in a doctoral-level program for the professional training of junior college student personnel workers.

The category entitled Administration and Management--ranked fourth among categories at the Master's level--was ranked second in the doctoral program. One could observe at this point that the participants might have assumed that an individual engaged in a doctoral program in junior college student personnel would be a more likely candidate for a position at a higher level of student personnel administration in junior college work than would a person seeking a Master's degree, therefore justifying a greater amount of course work in administration and management.

The sum of percentages of the categories of Student Personnel and Administration and Management revealed that the participants deemed the courses making up these categories to be of sufficient importance to

account for nearly one-half of the total course load for an "optimum" doctoral program in junior college student personnel.

Higher Education courses, which were ranked third in the Master's program, maintained that position among courses in the doctoral program.

Courses in the category of Behavioral Sciences--second ranked in the Master's program--were ranked fourth in the doctoral program, dropping from a percentage mean of 18.9 per cent to a percentage mean of 14.3 per cent.

The categories of Education and Research--ranked fifth and sixth, respectively, in the Master's program--were ranked in reverse order in the doctoral program. However, the sum of their percentage means was within one percentage point of the sum of their means in the Master's program. Thus, in the doctoral program only slightly more emphasis was given to the importance of research than in the Master's program.

In summary, the participants appeared to favor a doctoral-level program in junior college student personnel which was characterized by the following:

- 1. A major emphasis given to internship and practicum experiences in student personnel work on the junior college campus as an outgrowth of foundation course work completed in the subject area of student personnel.
- 2. Orientation in the principles of management, administrative theory, and the organization and administration of higher education.
- 3. Course work beyond the Master's level in the characteristics and needs of the student in the junior college setting.
- 4. Research in a subject-area related to the junior college, culminating in a doctoral dissertation.

# Summary and Implications

Previous studies<sup>13</sup> have demonstrated that there were enough unique qualities in junior college students, settings, and objectives to justify the establishment of special graduate programs to insure optimal training of persons planning to enter junior college student personnel work. Previous studies<sup>14</sup> have further shown that core graduate programs for the professional preparation of student personnel workers and administrators have typically been designed with the four-year college and university in mind and have largely ignored any need to adapt existing graduate programs to the junior college setting.<sup>15</sup>

This study focused on what chief student personnel administrators serving public junior colleges in Arkansas, Louisiana, Oklahoma, and Texas perceived to be the components of an "optimum" professional program specifically designed to prepare persons for employment within what the chief student personnel administrators believed to be the

<sup>13</sup> See: Collins, Junior College Student Personnel Programs, op. cit., p. 36; Matson, "Implications of the Project," op. cit., p. 58; Donald P. Hoyt and James J. Rhatigan, "Professional Preparation of Junior and Senior College Student Personnel Administrators," The Personnel and Guidance Journal, XLVII (November, 1968), 269.

<sup>14</sup> See: Gordon V. Anderson, "Professional Standards and Training for College Personnel Workers," Educational and Psychological Measurement, VIII (October, 1948), 451-59; John P. Eddy and William M. Klepper II, "A New Model for the Chief Student Personnel Worker in Higher Education," NASPA Journal, X (July, 1972), 30-32; Terry O'Banion, "A Core Program Proposal for the Professional Preparation of College and University Student Personnel Workers" (unpublished Doctor's dissertation, Florida State University, 1966); James J. Rhatigan, "The Professional Preparation of Student Personnel Administrators as Perceived by Practitioners and Faculty Trainers" (unpublished Doctor's dissertation, University of Iowa, 1965); Adrian Schoenmaker and Albert B. Hood, "How Shall Community College Counselors Be Trained?" The Journal of College Student Personnel, XIII (March, 1972), 129-35; Hoyt and Rhatigan, op. cit., 263-70.

 $<sup>^{15}</sup>$ See: Matson, "Implications of the Project," op. cit., p. 58.

"ideal" junior college student personnel program. 16

In both the Master's-level and doctoral-level programs, the participants demonstrated a clear preference for courses categorized as Student Personnel courses, ranking such courses highest in both graduate programs. Consistent with the conclusions of previous research, <sup>17</sup> there was consensus among the participants that knowledge of counseling was essential for optimal training at both the Master's level and the doctoral level in junior college student personnel training. However, the foundation course work and practicum in counseling would more likely be found in the Master's program than in the doctoral program.

Both graduate programs should require supervised practicum and/or internship experiences to reinforce academic course work in student personnel work and student personnel administration. An internship experience was considered by the participants to be of greater significance in the doctoral program than in the Master's program.

At the Master's level, course work in the behavioral sciences was

<sup>16</sup> It could be anticipated that some components of an "optimum" core program to prepare persons for leadership roles in junior college student personnel programs would not be significantly different from components of a core program to prepare persons for leadership roles in four-year colleges. Several reasons could be cited for this observation: (1) most universities purporting to offer graduate programs in college student personnel have not offered separate programs in college student personnel; (2) many of the functions performed in junior college student personnel settings are similar to the functions performed in four-year colleges; (3) many faculty trainers at universities perceived no difference in emphases between the two types of collegiate institutions (i.e., the junior college and the four-year college). See Matson, op. cit., p. 57.

Almost ninety per cent of respondents in the 1965 Project for Appraisal and Development of Junior College Student Personnel Programs stated unequivocally that knowledge of counseling was essential in the preparation of all student personnel workers. See Matson, op. cit., p. 57.

deemed more important than course work in administration and management, but the converse was true in the doctoral program.

Courses in higher education--with concentration in the junior college setting and the junior college student--were ranked equal in importance in both the Master's and the doctoral programs.

Research was given a relatively low rating by the participants, ranking below the courses in education in the Master's program and ranking slightly above the education courses in the doctoral program. The percentage assigned to research by the participants suggested that only a small percentage of the "optimum" graduate program should be given to research. 18

 $<sup>^{18}</sup>$ In 1968, Hoyt and Rhatigan-surveying forty-eight chief student personnel administrators from large junior colleges--found that eighty-four per cent of the administrators recommended that less than nine per cent of the graduate program at the doctoral level should be given to research. See Hoyt and Rhatigan, op. cit., p. 266.

#### CHAPTER VI

#### CONCLUSIONS, SUMMARY, RECOMMENDATIONS

One of the purposes of this study was to design a graduate coreprogram for preparing student personnel workers for positions of leadership in public junior colleges in the four-state region selected for the
study. Such a core-program proposal was based on the perceptions of the
chief student personnel administrators who were participants in the
study. The proposal proceeded logically from the participants' perceptions of: (1) an "ideal" junior college student personnel program, and
(2) the components of an "optimum" program for the professional preparation of junior college student personnel workers.

# A CORE-PROGRAM PROPOSAL FOR THE PROFESSIONAL PREPARATION OF JUNIOR COLLEGE STUDENT PERSONNEL WORKERS

A graduate-level, core program for the professional preparation of junior college student personnel workers could be designed, first, by determining which functions would be most beneficial in an "ideal" junior college student personnel program and, second, by determining what courses would give a graduate the skills he would need to perform the tasks expected of him if such an "ideal" junior college student personnel program were implemented.

In the current study, the participants were asked to rate functions which would be most beneficial in an "ideal" junior college student

personnel program. Based on the perceptions of the participants, the following conclusions were made.

- 1. An "ideal" junior college student personnel program would include a variety of professional counseling opportunities for students-e.g., general counseling, personal counseling, vocational counseling, pre-marital counseling, academic advising.
- 2. An "ideal" junior college student personnel program would include procedures for articulating the total junior college program to parents, high school counselors, and prospective students.
- 3. An "ideal" junior college student personnel program would include opportunities for new students to become oriented to junior college life--e.g., social adjustments, study skills--through group discussion and formal classes.
- 4. An "ideal" junior college student personnel program would include opportunities for student participation in a variety of campus-related activities, organizations, and student government roles.
- 5. An "ideal" junior college student personnel program would include a variety of services available for students--e.g., vocational tests and interpretation of test results, financial aid information, part-time employment information, student union programs.
- 6. An "ideal" junior college student personnel program would include an organizational structure and administrative procedures for effectively carrying forward the functions involved in a student personnel program--e.g., staffing, budgeting, coordinating, record keeping.
- 7. An "ideal" junior college student personnel program would include research in areas related to students--e.g., shifting vocational opportunities, changing characteristics of students attending college.

Given the above conclusions concerning functions which were of "high priority" in the "ideal" junior college setting, graduate courses should be designed to give a person who desired to enter junior college student personnel work sufficient skills to perform the tasks expected of him in that setting. Following are proposed courses and brief summaries of what such graduate courses could be expected to do in preparing persons for junior college student personnel work.

### Courses in Student Personnel

The participants in the study demonstrated a clear preference for courses in student personnel and counseling in an "optimum" program for preparing for persons for leadership roles in junior college student personnel work, ranking such courses highest in both graduate-level programs--i.e., Master's level and doctoral level. Therefore, a foundation course should be designed to introduce a graduate student to the full range of programs and services typically associated with junior college student personnel work. In addition, a course in the principles of counseling would orient the graduate student in the major approaches to counseling, and supervised practicum experience in counseling would help the student develop skills in individual counseling. An advanced course in counseling could explore the special areas of student needs for which individual counseling would be appropriate--e.g., vocational counseling, pre-marital counseling, academic advising. A course in student personnel administration would provide the student with the procedures and problems associated with administering student personnel work on a junior college campus. Internship in student personnel work could provide supervised, practical experience for advanced graduate

students at junior college locations.

### Courses in Behavioral Sciences

Courses in behavioral sciences were ranked second in the Master's program and fourth in the doctoral program by the participants. Based on such ranking, a course in the psychology of personality, human growth and  $adjustment^{1}$  should be designed to help a graduate student understand the nature and development of the human personality and the problems which counseling is designed to help solve. A course in social psychology--emphasizing the social structures which man has developed and the influences of such structures on individuals and groups--would help the graduate student understand the social adjustments the junior college student makes when he enters college and the importance of effectively orienting him to such adjustments. A course in group dynamics would provide the graduate student with the principles and techniques of group process which he would eventually need to demonstrate in orientation programs. A course in economics--with emphasis on economic principles and the problems which often develop in managing personal finance--would assist the graduate student when counseling parents and students in the financial aid programs administered through the college. A course in anthropology--emphasizing comparative family systems, cultures, and races--would offer the graduate student an orientation in the various conflicts towards which both individual counseling and group counseling programs would be directed.

A course in the psychology of personality, human growth and adjustment would not cover the full range of human development for all ages but would focus on the junior college-age student--i.e., the late adolescent and young adult.

## Courses in Higher Education

The participants ranked courses in higher education third in both the master's program and the doctoral program. In light of that ranking, a course in the junior college--with emphasis on its history, aims, functions, organizations, and curriculum--should be designed to help the graduate student when he would be called upon to articulate the total program of the junior college to parents, high school counselors, and prospective students. A course in the junior college student<sup>2</sup>--emphasizing his characteristics and problems and the psycho-social aspects of student culture--would help the graduate student understand the needs of the junior college student as a participant in all phases of junior college life--e.g., academic, social, extra-curricular. Courses in higher education organization and administration and higher education philosophy and history would give the graduate student a broader perspective of higher education within which the junior college operates and would thus help him articulate not only the programs of the junior college to the prospective student but also the post-college transfer programs to the junior college graduate.

## Courses in Administration and Management

Several courses should be designed to prepare prospective junior college student personnel workers for the various administrative functions which are typically performed by such workers. The development of the organizational structure and the administrative procedures necessary

While the junior college student would be the focus of course work in other categories--e.g., behavioral sciences, student personnel--it may be argued that an integrative course in higher education which focuses on the junior college student would be appropriate in viewing the student in his college environment.

for carrying forward the functions involved in student personnel work are broad tasks which require broad professional preparation. A course in organizational theory would help a graduate student understand organizational typologies, organizational behavior, and the behavior of personnel within organizations. Courses in management would help the graduate student understand the principles and procedures of supervisory functions. A course in finance—emphasizing the problems and procedures involved in financing public junior colleges—would help the graduate student develop an understanding of budgeting procedures.

### Courses in Education

Courses in education--focusing primarily on principles of education and test appraisal and interpretation--would help the graduate student:

(1) develop an understanding of his role in supporting the educational mission of the college; and (2) develop skills in providing testing services to the junior college student.

#### Courses in Research

Research was given a relatively low rating by the participants in the study for both the Master's program and the doctoral program, due perhaps in part to the small percentages—35 per cent—of the participants who had earned doctorates. However, basic skills in research would be necessary for valid studies to be conducted at the junior college which focused on the student and his environment. A basic course in research methods, followed by practical experience in a research oriented project, would help the graduate student develop skills in research.

Model Core-Program Proposal for the Professional Preparation of Student Personnel Workers: Master's Level

Table 29 contains a curriculum proposal for a Master of Arts degree in junior college student personnel. The proposal is based on a core of twenty-six credit hours in a graduate program with a total requirement of thirty-two credit hours beyond the baccalaureate degree. The credit-hour designation given to each category of courses represents an approximate credit-hour equivalent of the per cent assigned to each category by the participants in their perception of the "optimum" Master's-level program for the professional preparation of junior college student personnel workers. Where more than one course title is listed within a category, the course listed first should be given greater weight in assigning credit hours to specific courses.

Model Core-Program Proposal for the Professional Preparation of Student Personnel Workers: Doctoral Level

Table 30 contains a curriculum proposal for a Doctor of Education degree in Junior College Student Personnel. The proposal is based on a core of fifty credit hours in a doctoral program with a total requirement of sixty credit hours beyond the Master's degree. The credit-hour designation assigned to each course category represents an approximate

<sup>&</sup>lt;sup>3</sup>In the event a person were to enter a doctoral program of this type without having completed a Master's program in junior college student personnel, he would be expected to complete whatever credit hours were necessary to make up insufficiencies in foundation courses (e.g., Introduction to Student Personnel Work, Principles of Counseling, Human Personality, the Junior College). Other factors in the professional background of a person applying for acceptance into a doctoral program in junior college student personnel (e.g., practical experience in student personnel work at the junior college level) could exclude the academic insufficiencies having to be made up.

Table 29

A Model Curriculum Proposal for a Twenty-six Credit-hour Core Program Leading to a Master of Arts Degree in Junior College Student Personnel

Categories and Courses			Cent of Core for num" M.A. Program
Student Personnel	.8		31.1%
Introduction to Student Personnel Work			
Principles of Counseling			
Practicum in Counseling			
Behavioral Sciences	5	4. p 3. 1	18.9
Psychology of Personality Human Growth and Adjustment			
Social Psychology			
Higher Education	4	* * :	16.3
The Junior College	•		
Administration and Management	3	*** <b>,</b>	13.3
Principles of Management		,	
Education	3		11.1
Principles of Education			
Research	3	5 .A.	9.2
Research Methods			

Table 30

A Model Curriculum Proposal for a Fifty Credit-hour Core Program Leading to a Doctor of Education Degree in Junior College Student Personnel

	Approximate Credit Hours	Per Cent of Core for "Optimum" Ed.D. Program
Student Personnel	15	29.4%
Internship in Junior College Student Personnel Work		
Student Personnel Administration, with Practicum		
Advanced Counseling, with Practicum		
Administration and Management	9	18.8
Advanced Management		
Organizational Theory		
Finance		
Higher Education	8	16.3
Organization and Administration of Higher Education		
The Junior College Student		
Philosophy and History of Higher Education		
Behavioral Sciences	7	14.3
Group Dynamics: Principles/Techni	ques	
Economics		
Anthropology		
Research (Dissertation)	7	12.9
Education	4	8.2
Test Appraisal and Interpretation		

credit-hour equivalent of the per cent assigned to each category by the participants in their perception of the "optimum" doctoral-level program for the professional preparation of student personnel workers. The course title listed first under a category would be given greater weight in assigning credit hours to specific courses.

### SUMMARY AND CONCLUSIONS

Prior research has shown that existing graduate programs in student personnel administration concentrated on preparing individuals for leadership roles in student personnel work in either secondary schools or four-year collegiate institutions. Research has also shown that junior college student personnel practitioners—i.e., persons professionally employed in student personnel work in junior colleges—agreed that the programs in which they were involved differed at key points from student personnel programs carried out at four-year colleges. In light of these two conclusions from previous studies, it followed that university graduate schools should incorporate course work designed to prepare graduate students to perform effectively the roles which they would be expected to fill when they entered student personnel work at the junior

<sup>&</sup>lt;sup>4</sup>Jane E. Matson, "Student Personnel Services in Two-Year Colleges: A Time for Charting New Directions," <u>Peabody Journal of Education</u>, XLVIII (July, 1971), 277. See also: Adrian Schoenmaker and Albert B. Hood, "How Should Community College Counselors Be Trained?" <u>The Journal of College Student Personnel</u>, XIII (March, 1972), 129-135; Donald P. Hoyt and James J. Rhatigan, "Professional Preparation of Junior and Senior College Student Personnel Administrators," <u>The Personnel and Guidance Journal</u>, XLVII (November, 1968), 263.

<sup>&</sup>lt;sup>5</sup>Michael R. Capper and Dale Gaddy, "Student Personnel Services in the Junior College," <u>Junior College Research Review</u>, III (June, 1969), 1. See also: Max R. Raines, "Report to the Carnegie Corporation on Appraisal and Development of Junior College Student Personnel Programs," <u>Junior College Student Personnel Programs</u>, T. R.

college level. Given the above positions, it was assumed that the practical, work-related experience which junior college chief student personnel administrators have had would enable them to provide insights to clarify the role differences—i.e., between the junior college setting and the four-year college setting—and to give direction for developing graduate curricula in student personnel administration which would focus especially on the needs of the junior college.

The purpose of this research was: (1) to determine the perceptions of chief student personnel officers at public junior colleges located in Arkansas, Louisiana, Oklahoma, and Texas regarding the "ideal" student personnel programs for such institutions; (2) to ascertain what those officers deemed would be the components of an "optimum" graduate program to train persons for positions of leadership in public junior college settings; and (3) to design a model core-program proposal for training student personnel workers for positions of leadership in public junior colleges in the four-state region.

The geographic area chosen for the study was selected because:

(1) it was already recognized as a region for student personnel purposes, 6 (2) the region reflected a wide variety of cultural patterns (e.g., racial and religious differences), and (3) the region yielded a sample of seventy-three public, two-year colleges that displayed diversity by size, age, and location (i.e., urban, rural, suburban).

McConnell and others (Washington, D.C.: American Association of Junior Colleges, 1965), Part I, p. 8.

<sup>&</sup>lt;sup>6</sup>The four states are included in a regional organization known as the Southwest Association of Student Personnel Administrators (SWASPA), which has a membership consisting of professional student personnel practitioners from collegiate institutions in the four states.

The instrument constructed for this study was a three-part questionnaire, the first part of which contained questions of a demographic
nature which were designed to elicit information about the professional
preparation and professional experience of the participants. The second
part of the questionnaire consisted of a list of fifty-nine functions
typically carried out by student personnel workers at post-secondary
collegiate institutions in the United States. The participants were
asked to rate each function as: (1) high priority for the "ideal"
junior college student personnel program; (2) low priority for the
"ideal" program; (3) responsibility of some administrative sector of the
junior college other than student personnel; or (4) not applicable for
an "ideal" junior college student personnel program.

The third part of the questionnaire consisted of a list of graduate-level courses which were typically included in a university curriculum for the professional training of student personnel practitioners. The twenty-one graduate courses were grouped into six categories on the questionnaire--i.e., Administration and Management, Behavioral Sciences, Education, Higher Education, Research, and Student Personnel. The chief student personnel administrators who were participants in the study were asked to rank order the categories and the courses within categories for an "optimum" graduate program at the Master's level and the doctoral level for training prospective junior college student personnel practitioners.

In order to gain an evaluation of the instrument prior to its being sent to the chief student personnel officers selected for the study,

 $<sup>^{7}</sup>$ See Appendix C for a copy of the questionnaire in its final form.

copies of the pilot instrument were sent to the chief student personnel officers at public junior colleges in Kansas, a state outside the region chosen for this study. Those officers were asked to evaluate the instrument and then return it together with suggestions for improvement. The recommendations of several chief student personnel officers from Kansas were incorporated into minor changes made on the pilot questionnaire.

Subsequently, the revised instrument was sent to the chief student personnel administrators at each of the seventy-three junior colleges selected for the project. Sixty-five questionnaires were returned, a yield of eighty-nine per cent of the number sent out.

# Summary and Implications: An "Ideal" Junior College Student Personnel Program

Twenty-three of the fifty-nine student personnel functions listed on the questionnaire were deemed to be high priority for the "ideal" junior college student personnel program by seventy per cent or more of the participants. Eight counseling-related functions were ranked among the highest-rated twenty-three functions, and the first three functions among the twenty-three were all consulting functions--i.e., General Counseling, Personal Counseling, Vocational/Career Counseling.

Based on the perceptions of the participants, an "ideal" junior college student personnel program should be designed around the following functions:

1. Diversifying professional counseling services to include: vocational and career needs, occupational pre-requisites, personal interests and problems (e.g., pre-marital, marital, family), academic requirements and course planning.

- 2. Articulating the junior college program to parents, high school counselors, and prospective students.
  - 3. Orienting and inducting new students into junior college life.
- 4. Advising student organizations (i.e., student government, student publications, student clubs and activity organizations).
- 5. Coordinating the co-curricular activities of the college (i.e., cultural and social activities).
- 6. Administering and interpreting general test data for students (i.e., achievement, aptitude, interests, and personality factors).
- 7. Maintaining non-academic records of student development (i.e., physical, psychological, personal, and disciplinary factors).
- 8. Providing information on financial aid (i.e., loans, grants, scholarships, and part-time employment).
- 9. Enforcing student probationary policies (i.e., academic, disciplinary) and processing student withdrawals.
- 10. Administering and supervising the overall organization of student personnel programs (e.g., staffing, budgeting, Student Union programming), and maintaining communication with industry and colleges of transfer in order to articulate to students the post-college opportunities available to them.

This study demonstrated a clear bias by the participants favoring the counseling functions as being of highest priority in an "ideal" junior college student personnel program, with thirty-five per cent of the highest-rated functions being counseling-related.

An "ideal" junior college student personnel program is one that focuses on the interests and needs of the junior college student.

Seventy-four per cent of the highest-rated functions in this study

related directly to programs or services requiring student participation for those programs to be satisfactorily implemented.

An "ideal" junior college student personnel program is one in which every effort is made by an institution to personalize the full range of a student's educational experience. Such personalization could be accomplished through implementation of the following:

- 1. Expanded and diversified counseling programs.
- 2. Enlarged counseling staffs.
- 3. Improved communication between the junior college and: (1) area high schools; (2) local industry and commercial interests; and (3) colleges and universities of potential transfer.
- 4. Improved procedures for systematic institutional self-studies within the student personnel program.

Summary and Implications: "Optimum" Graduate
Programs for the Professional Preparation of
Junior College Student Personnel Workers

An "optimum" Master's program. Based on the perceptions of the participants, an "optimum" Master's-level program for the professional preparation of junior college student personnel workers should be designed around the following components:

- 1. Approximately one-half of the core-program should consist of courses in student personnel and behavioral sciences. Of particular significance should be: (1) introductory courses in student personnel work and the principles of counseling, and (2) foundation courses in psychology of human personality, human growth and development, social psychology and cultural influences.
  - 2. In addition to the course work in student personnel and

behavioral sciences taken in formal classes, the Master's-level program should provide for a period of supervised experience in the general type of work the student desires to enter when his degree program is completed (e.g., counseling, Student Union management, coordination with business and industry).

- 3. Course-work emphasis should be given to an understanding of the junior college setting (e.g., its origins, philosophy, organization, historical development, student body).
- 4. Less emphasis in the Master's program should be given to the principles of management, tests and measurements, principles of education, and research.

An "optimum" doctoral program. Based on the perceptions of the participants, an "optimum" doctoral-level program for the professional preparation of junior college student personnel workers should be designed around the following components:

- 1. Approximately one-half of the core-program should consist of courses in student personnel and administration. Of particular significance should be: (1) internship opportunities in an area of junior college work in which the student desires to enter when his degree program is completed, (2) practicum experience which is related to course work in student personnel administration, and (3) advanced course work in management and administrative theory.
- 2. Orientation in the organization and administration of higher education should be emphasized in the doctoral program, with advanced course work required in the characteristics and needs of the student in the junior college setting and the philosophical foundations of higher education.

- 3. Advanced course work in behavioral sciences should give emphasis to the techniques of group process, economics, and anthropology.
- 4. Minimal course work should be required in the area of education.
  - 5. Research and a dissertation would complete the doctoral program.

Implications of graduate programs. Previous studies have demonstrated that (1) there were enough unique qualities within the junior college setting (e.g., its students, its objectives) to justify special graduate programs to train persons planning to enter junior college student personnel work, and (2) graduate programs for the professional preparation of student personnel workers and administrators have typically been designed with the four-year college and university in mind and have largely ignored any need to adapt existing graduate programs to the junior college setting. This study focused on what chief student personnel administrators serving public junior colleges in Arkansas, Louisiana, Oklahoma, and Texas perceived to be the components of an "optimum" graduate program which would be designed to prepare persons for employment within the "ideal" junior college setting within the four-state region.

In both the Master's-level and doctoral-level programs, the participants demonstrated a clear preference for courses categorized as Student Personnel courses (e.g., Principles of Counseling, Introduction to Student Personnel Work, Internship in Junior College Student Personnel Work), ranking such courses highest in both graduate-level programs. There was consensus among the participants that knowledge of counseling was essential for optimal training at both the Master's level and the doctoral level.

The participants appeared to rank supervised practicum and internship experiences highly in both the Master's program and the doctoral program, with the internship given greater significance in the doctoral program than in the Master's program.

Course work in behavioral sciences was believed to be of greater significance than course work in administration and management at the Master's level, but the converse was true at the doctoral level.

Research was given a relatively low rating by the participants in both the Master's program and the doctoral program.

Based on the preceding summaries, several recommendations may be suggested concerning graduate programs in junior college student personnel. First, the graduate programs at both the Master's level and the doctoral level should be flexible enough to allow persons to concentrate in areas of special interest to them within a graduate curriculum in junior college student personnel—e.g., vocational counseling, tests and measurements, administration, finance.

Second, it may be impractical for a university to offer completely separate programs for preparing persons for student personnel work at the junior college level and the four-year college level. However, existing graduate programs designed to prepare persons for work in four-year collegiate institutions—if not overly prescriptive or inflexible—could be made adaptable to the needs of persons who desire training in

Schoenmaker and Hood observed that while programs designed to train counselors for secondary schools and four-year colleges were not adequate for persons who would be working in junior colleges, the necessity of a completely separate training program for community college counselors could not be justified because of the high cost of such programs. See: Schoenmaker and Hood, "How Shall Community College Counselors Be Trained?" op. cit., p. 135.

junior college student personnel work by substituting certain junior-college-oriented courses into the existing college student personnel curriculum.  $^9$ 

Third, persons responsible for the structuring of curricula in university graduate schools should consider making research requirements more suitable to the practical roles for which prospective junior college practitioners are preparing.

Fourth, some means should be established whereby junior college student personnel practitioners can communicate their needs to university graduate schools so that curriculum models can be constructed—based on the unique needs present in junior college settings—and curriculum can be changed and/or adapted according to those unique needs.

Fourth, cooperative effort should be made on the part of the university trainers and junior college student personnel administrators toward implementing adequate opportunities for practicum and internship for persons preparing for employment in the junior college setting.

#### IMPLICATIONS FOR FURTHER RESEARCH

The purpose of this study was to determine the perceptions of chief student personnel officers at public junior colleges located in Arkansas, Louisiana, Oklahoma, and Texas regarding the "ideal" student personnel programs for such institutions and the "optimum" graduate program to train persons for positions of leadership in such institutions. Further research should be undertaken to determine what should be the components

 $<sup>^9</sup>$ Hoyt and Rhatigan found that the extent to which current programs for training persons for employment in four-year colleges possessed such flexibility was not entirely clear. See: Hoyt and Rhatigan,  $\underline{op}$ .  $\underline{cit}$ ., p. 269.

of an "ideal" junior college student personnel program from the point of view of the junior college students. From a comparison of both points of view (i.e., those of the chief student personnel administrators and the junior college students), a more accurate description of the components of an "optimum" graduate program could be drafted.

No model curriculum is likely to be adopted by an institution until it has undergone thorough evaluation and criticism by various persons who would be affected by its adoption. Further research should be done to test the model programs developed in this study against current curriculum structures being utilized in university graduate programs for the professional preparation of junior college student personnel workers, and to evaluate the model programs by submitting them to a board of experts made up of graduate faculty trainers and/or a committee of distinguished scholars and respected specialists in the field of junior college student personnel work.

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### APPENDIX A

CORRESPONDENCE WITH THE EXECUTIVE SECRETARY OF THE SOUTHWEST ASSOCIATION OF STUDENT PERSONNEL ADMINISTRATORS

Bethany Nazarene College Bethany, Oklahoma 73008

December 27, 1972

Dr. John Koldus, Executive Secretary
Southwest Association of Student Personnel Administrators
Student Affairs Building
East Texas State University
Commerce, Texas 75428

Dear Dr. Koldus:

I am writing to ask your assistance in a matter of great interest to me. I am beginning work on my doctoral dissertation at Oklahoma State University, and I have chosen a subject which I feel may be relevant to S.W.A.S.P.A.

The purpose of my research is to determine how junior college personnel administrators in Texas, Oklahoma, Arkansas, and Louisiana perceive their roles in relation to their professional preparation and to design a model for university graduate programs for the training of student personnel administrators and counselors for positions in public junior colleges in our four-state region.

I would be greatly indebted to you and to the members of S.W.A.S.P.A. if I could receive your approval to correspond by questionnaire with the junior college administrators within our membership. I would clear all correspondence with you in advance, and I would take care to protect the image and work of our Association.

My advisor at Oklahoma State University is Dr. Thomas A. Karman in the College of Education. If you will grant my request as stated above, please notify either me or Dr. Karman and we will prepare a letter from the University for your signature. Thank you for considering this request.

Sincerely,

Tom Barnard

# SOUTHWEST ASSOCIATION OF STUDENT PERSONNEL ADMINISTRATORS

January 3, 1973

Mr. Tom Barnard Dean of Students Bethany Nazarene College Bethany, Oklahoma 73008

Dear Tom:

Received your letter of December 27 concerning the assistance of SWASPA regarding your doctoral dissertation.

I would be pleased to offer the support of SWASPA in regard to your research project. The topic is one that is most pertinent to the types of institutions named, and I feel certain that the persons holding student personnel positions in these institutions would be most interested in sharing their experiences in the form of personal insights regarding professional preparation.

Please convey to Dr. Karman my support of your project and feel free to call upon me for any assistance.

Sincerely,

John

John J. Koldus Executive Secretary

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## APPENDIX B

PUBLIC JUNIOR COLLEGES SELECTED FOR THE STUDY

Table 31

Public Junior Colleges Selected for the Study, with Year of Organization, Enrollments for 1971 and 1972, listed by State from the 1973 Junior College Directory<sup>a</sup>

State and Institution	Year of Organization	1971 Enrollment	1972 Enrollment
ARKANSAS			
Arkansas State University, Beebe Branch Phillips County Community College Westark Junior College	1927 1966 1928	780 794 1790	957 1160 1871
LOUISIANA			
Bossier Parish Community College (formerly Airline Com. Col.) Delgado College	1967 1960	228 4492	385 5030
Louisiana State University, Alexandria Campus	1960	880	N/A <sup>b</sup>
Louisiana State University, Eunice Campus Saint Bernard Parrish	1967	482	N/A
Community College Shreveport-Bossier City Campus,	1968	310	360
Southern University	1967	783	853
<u>OKLAHOMA</u>		•	
Altus Junior College Carl Albert Junior College (formerly Poteau Community	1970	791	810
College)	1932	429	430
Claremore Junior College	1923 1928	950 919	1049 924
Conners State College Eastern Oklahoma State College	1928	1536	924 N/A
El Reno College	1938	502	494
Murray State College	1922	869	730
Northeastern Oklahoma A. & M. Northern Oklahoma College	1919 1921	2316 1453	2270 1325
Oscar Rose Junior College	1970	3021	4128

<sup>&</sup>lt;sup>a</sup><u>Junior College Directory</u>, <u>1973 Edition</u> (Washington, D.C.: American Association of Junior Colleges, 1973).

<sup>&</sup>lt;sup>b</sup>Enrollment figures not available in the <u>Junior College Directory</u>.

Table 31 (continued)

State and Institution	Year of Organization	1971 Enrollment	1972 Enrollment
Sayre Junior College Seminole Junior College South Oklahoma City Junior	1938 1931	317 705	251 889
College College	1972		1032
Tulsa Junior College	1970	3923	4834
TEXAS		411	•
Alvin Junior College Amarillo College Angelina College (Lufkin) Bee County College (Beeville) Blinn College (Brenham) Brazosport College (Lake Jackson) Central Texas College (Kileen) Cisco Junior College	1949 1929 1968 1967 1927 1968 1967	1802 5228 1026 1079 1711 1601 4011	1631 5991 1116 1247 1847 1654 N/A <sup>a</sup> 930
Clarendon College College of the Mainland (Texas City)	1927 1967	423 1335	425 1544
Cooke County Junior College (Gainesville) Eastfield College (Mesquite) El Centro Community College	1924 1970	1916 5904	2292 6214
(Dallas) Mountain View College (Dallas) Richland College (Dallas) Del Mar College (Corpus Christi) El Paso Community College Frank Phillips College (Borger) Galveston College	1966 1970 1972 1935 1971 1948 1967	6655 3881  5842 900 562 1273	6101 3730 3510 5750 2663 480 1533
Grayson County Junior College (Denison)	1965	2793	N/A
Henderson County Junior College (Athens) Hill Junior College (Hillsboro) Houston Community College	1946 1962 1971	1317 700 208	1330 N/A 3259
Howard County Junior College (Big Spring) Kilgore College Laredo Junior College Lee College	1946 1935 1947 1934	1070 2664 2194 2378	1053 2651 2416 2119

<sup>&</sup>lt;sup>a</sup>Enrollment figures not available in the <u>Junior College Directory</u>.

Table 31 (continued)

State and Institution	Year of Organization	1971 Enrollment	1972 Enrollment
McLennan Community College (Waco)	1966	2527	2578
Navarro Junior College	10/16	1100	1020
(Corsicana)	1946	1122	1030
Panola Junior College (Carthage)	1948	743	654
Paris Junior College	1924	1233	1003
Midland College	1969	1065	1135
Odessa College	1946	2769	N/A <sup>a</sup>
Ranger Junior College Saint Phillips College	1926	442	394
(San Antonio)	1927	3122	3634
San Antonio College	1925	15950	16435
San Jacinto College (Pasadena)	1961	6995	7425
South Plains College (Levelland) Southwest Texas Junior College	1958	1685	1738
(Uvalde) Tarrant County Junior College	1946	1274	1297
Northeast Campus	1968	5185	5757
South Campus	1967	6938	6752
Temple Junior College	1926	1204	1262
Texarkana Community College Texas Southmost College	1927	2067	2055
(Brownsville)	1926	1846	2509
Tyler Junior College	1926	3882	4029
Vernon Regional Junior College	1972		583
Victoria College	1925	1711	1566
Weatherford College	1921	1105	1035
Western Texas College (Snyder) Wharton County Junior College	1971	649	778
District	1946	2017	1934

 $<sup>^{</sup>a}$ Enrollment figures not available in the  $\underline{\text{Junior}}$   $\underline{\text{College}}$   $\underline{\text{Directory}}$ .

## APPENDIX C

FINAL COPY OF QUESTIONNAIRE AND COVER LETTERS



## Oklahoma State University

DEPARTMENT OF ADMINISTRATION AND HIGHER EDUCATION

STILLWATER, OKLAHOMA 74074 GUNDERSEN HALL (405) 372-6211, EXT. 6245

October 30, 1973

The Southwest Association of Student Personnel Administrators is encouraging institutions of higher learning to undertake research which will help provide direction to student personnel programs in a number of ways. In line with this, the Southwest Center for Higher Education at Oklahoma State University is engaged in an effort to determine what specific elements should be built into a graduate-level program designed to prepare student personnel professionals.

In order to carry this work forward, we would appreciate your cooperation in completing the enclosed form. You are one of approximately seventy chief student personnel administrators serving public junior colleges in the states of Arkansas, Louisiana, Oklahoma, and Texas. We are asking you to express your perceptions of the functions of student personnel workers in public, two-year institutions and to identify areas of importance to a graduate training program. Your assistance in helping us complete the project will be appreciated. Summary results of the project will be available following its completion through the Southwest Association of Student Personnel Administrators.

Please return your questionnaire in the enclosed envelope to Thomas E. Barnard, who is serving as project coordinator.

Thomas A. Karman

Assistant Professor

713 845-3329

# SOUTHWEST ASSOCIATION OF STUDENT PERSONNEL ADMINISTRATORS

October 22, 1973

Dear Fellow Professional Student Personnel Administrator:

One of the goals of the Southwest Association of Student Personnel Administrators is to encourage, support and report research in the field of student personnel administration. The research project being sponsored by Mr. Tom Barnard appears to have many implications that relate directly to the future training of student personnel professionals in our regional area. It is hoped that you will support wholeheartedly this project so that the results of the study will be a valid indication of the needs as we perceive them as a total professional group.

SWASPA would encourage and appreciate your support of this project and, further, will provide the results of the study when it has been completed.

Sincerely,

Joh J. Koloh

JOHN J. KOLDUS Executive Secretary

sr

### CHIEF STUDENT PERSONNEL ADMINISTRATOR QUESTIONNAIRE

•	Dean of Student . Director of Stud				
D.			· ·		
Your Age					
		,			
				c classification	
		·		American Indian Black	
		·		Mexican-American	
Corr				Puerto Rican	
<u>Sex</u>	Male:			White	
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(Check only	y one)
A.	Elementary/secondary education teaching or administration
В.	Elementary/secondary education student personnel work
C.	Higher education teaching or administration
D.	Higher education student personnel work
E.	Other:
Was vour mo	ost recent professional experience (above) performed at the colle
	ently serve?
	YesNo
If not, i	In what State was that service performed?
	ved on the staff of another junior college prior to accepting you
present pos	sition, what was the enrollment of that institution?
Vour mombou	rship in professional organizations
A.	No memberships related to student personnel work
В.	Membership in state/regional student personnel professional
<b>a</b> .	organizations
c.	Membership in national student personnel professional organizati
	(ACPANASPAAAJC Other:
Title of yo	our immediate superior
Α.	President (or equivalent)
В.	Dean of the College (or Academic Vice-president)
С.	
E.	Other:
Number of p	professional staff members you supervise (other than secretarial)
Α.	Less than 5
В.	5–9
с.	10-14
D.	15–19
Е.	20 or more
Does your r	present position require you to teach, as well as administer?
Yes	
No	How many hours each semester?
	person on your staff whose primary role is research in student
personnel?	
Yes	

#### FUNCTIONAL RESPONSIBILITY AREAS FOR THE "IDEAL" STUDENT PERSONNEL PROGRAM

Listed below are functions that might be included within the administrative or program responsibilities of the student affairs office of a public junior college. As the chief student personnel administrator, you are asked to select those functions which you consider to be important for the development of an ideal student personnel program at your institution.

For those functions you perceive to be of <a href="https://high.nih.googram">high priority</a> in developing an ideal student personnel program at your institution, check "A." For those functions you perceive to be of <a href="https://loo.nih.googram">100</a> priority in developing an ideal student personnel program at your institution, check "B." For those functions which ordinarily should fall outside of the responsibility area of the student personnel program, check "C." For those functions you perceive to be not applicable in a junior college setting such as yours, check "D." Space for comments you might wish to make is provided in the right-hand column. <a href="https://documents.nih.googram">Cross out any function that is not clear to you. Please respond in one of the above ways to each function listed.</a>

KEY: A - High priority for the ideal program

B - Low priority for the ideal program

C - Responsibility of some section of the junior college other than student personnel

D - Not applicable

FUNCTION	RESPONSE	
(Cross out items not clear to you)	High Low Other N/	A
Student Newspaper	A() B() C() D(	)
Off-Campus Housing Service	A() B() C() D(	)
Ombudsman	A() B() C() D(	)
Student Union: Program	A() B() C() D(	)
Program Articulation: Post-Junior Col.	A() B() C() D(	)
Alumni: Office/Programs	A() B() C() D(	)
Student Activities	A() B() C() D(	)
Drug Education Programs	A() B() C() D(	)
Research in Student Personnel	A() B() C() D(	)
Minority Programs: Academic	A() B() C() D(	)
Counseling: Pre-marital, Marital, Family	A() B() C() D(	)
Scholarship Awards	A() B() C() D(	)
Student Government, Elected Student Officers	A() B() C() D(	)

(Cross out items not clear to you	u) High Low Other N/A
Student Withdrawals	A() B() C() D()
Institutional Planning/Developmen	nt A() B() C() D()
Student Union: Management	A() B() C() D()
Crisis Center (e.g., Drugs, etc.)	) A() B() C() D()
Student Regulations/Discipline	A() B() C() D()
News Bureau (Non-student)	A() B() C() D()
Student Re-admissions	A() B() C() D()
Student Yearbook	A() B() C() D()
Registration	A() B() C() D()
Interpretation of Test Results (e.g., CLEP, MMPI, etc.)	A() B() C() D()
Student Records: Academic	A() B() C() D()
Cultural Programs/Events	A() B() C() D()
Fund Raising	A() B() C() D()
Counseling: Personal	A() B() C() D()
Advising: Academic	A() B() C() D()
Sex Education Program	A() B() C() D()
Admissions	A() B() C() D()
Computer/Data Processing	A() B() C() D()
Public Information	A() B() C() D()
Intramural Sports	A() B() C() D()
Counseling: General	A() B() C() D()
Student Health Services	A() B() C() D()
Testing: Personal, Vocational (e.g., MMPI, etc.)	A() B() C() D()
Minority Programs: Non-academic	A() B() C() D()

FUNCTION (Cross out items not clear to you)	RESPONSE High Low Other	N/A
Student Employment	A( ) B( ) C( )	D( )
New Student Orientation/Induction	A() B() C()	D( )
Financial Aid (Loans, Grants)	A() B() C()	D( a)
Student Residence Halls	A( ) B( ) C( )	D()
Administrative/Organizational (e.g., budget preparation, management of student affairs office, e		D( )
Intercollegiate Athletics	A( ) B( ) C( )	D( )
Testing: Academic (e.g., CLEP, ACT, etc.)	A() B() C()	D( )
Student Organizations (e.g., clubs, class organizations)	A() B() C()	D( )
Food Service/Cafeteria	A( ) B( ) C( )	D()
Counseling: Vocational/Career	A() B() C()	D( )
Bookstore	A( ) B( ) C( )	D()
Student Academic Probation		D( )
Student Records: Personnel	A( ) B( ) C( )	D( )
Campus Security/Police	A() B() C()	D( )
Foreign Students: Advising/Academic	A( ) B( ) C( )	D( )
Program Articulation to High Schools	A( ) B( ) C( )	D( )
Interpretation of Relevant Research to Faculty/Administration	A() B() C()	D( )
Job Placement for Graduates	A( ) B( ) C( )	D( )
Public Relations	A( ) B( ) C( )	D( )
Advising: Pre-college by Student Personnel Staff		D( )
Remedial Programs	A( ) B( ) C( )	D( )
In-Service Training for Staff/Faculty	A() B() C()	D( )
	A() B() C()	D( )

#### AN "OPTIMUM" GRADUATE PROGRAM FOR JUNIOR COLLEGE STUDENT PERSONNEL WORKERS

Typically, graduate programs for the professional preparation of student personnel workers are developed around a core of academic subjects. Listed below are representative courses which have been divided into six typical categories. Please consider the significance of the listed courses for an optimum graduate program for the professional preparation of junior college student personnel workers, without reference to the unique circumstances or needs of your particular institution.

First, rank order the course subjects within categories for both a Master's program and a Doctor's program by assigning the number one (1) to the subject within a given category which you believe to be of greatest importance at the level indicated (i.e., the MA or EdD level). Assign the number two (2) to the second most important subject, and so on until the courses are ranked within categories.

Second, rank order the six categories for a Master's program and a Doctor's program by assigning a <u>percentage</u> (totalling 100% in each column) of the graduate hours which in your estimation would result in an optimum graduate program for the professional preparation of student personnel workers.

• •		MASTER'S	DOCTOR'S
CATEGORIES AND COURSE SUBJECTS	MA EdD (Rank Order Courses)	DEGREE	DEGREE
Administration and Management Administrative Theory Principles of Management Finance		2	%
Behavioral Sciences Anthropology Economics Group Dynamics Personality, Human Growth and Adjustment Social Psychology, Cultural Influences		***************************************	%
Education Test Appraisal/Interpretation Principles of Education		%	%
Higher Education Organization/Administration Philosophy/History The Junior College The Junior College Student		<b>%</b>	%
Research Methods Practics (Thesis)		%	7
Student Personnel Internship in Junior College Student Personnel Work Introduction to Student Personnel Work Practicum in Counseling Practicum in Student Personnel Administration Principles of Counseling		***************************************	**
		100%	100%

## APPENDIX D

PILOT COPY OF QUESTIONNAIRE AND COVER LETTER



# Oklahoma State University

DEPARTMENT OF ADMINISTRATION AND HIGHER EDUCATION

STILLWATER, OKLAHOMA 74074 GUNDERSEN HALL (405) 372-6211, EXT. 6245

July 30, 1973

The Southwest Association of Student Personnel Administrators is encouraging institutions of higher learning to undertake research which will help provide direction to student personnel programs in a number of ways. In line with this, the Southwest Center for Higher Education at Oklahoma State University is engaged in an effort to determine what specific elements should be built into a graduate-level program designed to prepare student personnel professionals.

In order to carry this work forward, we would appreciate your cooperation in reviewing and evaluating the form which we are considering for the study. The form will be distributed to the chief student personnel officers of selected junior colleges, who will be asked to express their perceptions of the functions of student personnel workers in two-year institutions and to identify areas of importance to a graduate training program. Will you please help us by letting us know where the form is unclear or where we have not covered important areas?

Please complete the form and note any ambiguous sections, or send a note stating your suggestions for changes. Your assistance in helping us complete the project will be appreciated.

Please return your suggestions in the enclosed envelope to Thomas E. Barnard, who is serving as project coordinator.

Sincerely,

Thomas A. Karman Assistant Professor

## CHIEF STUDENT PERSONNEL ADMINISTRATOR QUESTIONNAIRE

1.	Your full title is most similar to which of the following?
	A. Vice-president for Student Affairs
	B. Dean of Students
	C. Director of Student Affairs (or Services)
	D. Other
2.	Your Age
	A. Under 36 4. Your ethnic classification
	B. 36-45 A. American Indian
	C. 46-55 B. Black
	D. Over 55 C. Mexican-American
	D. Puerto Rican
3.	Sex E. White
٠,	A. Male F. Other
	B. Female (Please specify)
	I. remaie (Trease specify)
5.	Your experience in junior college student personnel work
٠,	A. Less than 5 years
	B. 5-10 years
	C. Over 10 years
,	
, 6.	Your experience as a junior college chief student personnel administrator
	A. Less than 5 years
	B. 5-10 years
	C. Over 10 years
_	
7.	Year of appointment to your present position:
_	
8.	Your present faculty rank:
	(If no faculty ranking system is used at your institution, or if you are
	not ranked, please so indicate).
9.	Your graduate preparation (Check all appropriate categories)
	A. Master's degree in college student personnel work or related
	social/behavioral science (e.g., sociology, psychology, etc.)
	B. Master's degree in field other than student personnel or related
	social/behavioral science (Please specify:)
	C. Specialist Degree/Certificate
	D. Doctorate in college student personnel or related social/behavioral
	science
	E. Doctorate in junior college student personnel
	F. Doctorate in field other than college student personnel work or
	related social/behavioral science (Specify: )
	G. Baccalaureate only; no graduate preparation
	o. successful care only, no graduate proparation
10.	Name of institution which conferred your highest degree:
11.	Your major professional experience preceding your present position
	A. Not related to education
	B. Elementary/secondary education teaching or administration
÷	C. Elementary/secondary education student personnel work
	D. Higher education teaching or administration
	E. Higher education student personnel work
	F. Other:

r membership in professional organizations
A. No memberships related to student personnel work
B. Membership in state/regional student personnel professional
organizations only
C. Membership in national student personnel professional organiza-
tions (e.g., ACPA, NASPA, AAJC, etc.)
le of your immediate superior
A. President (or equivalent)
B. Dean of the College (or Academic Vice-president)
C. Vice-president for Administrative Services
D. Vice-president for Business Affairs (or Business Manager)
E. Other:
ber of professional staff members you supervise (other than secretarial)
A. Less than 10
B. 10-15
C. 16-20
D. 21-25
E. More than 25
your estimation, which statement most accurately describes your participation
the college's decision-making process in areas other than student person
A. Minimal influence
B. Limited, but meaningful influence
C. Substantial influence
Section Control of the Control of th
s your present position require you to teach, as well as administer?
Yes If "yes," what subjects?
No How many hours each semester?
there a person on your staff whose primary role is research in student
sonnel?
Yes
No
Only in combination with other research assignments (e.g., institu-
tional research)
you served in an educational institution immediately prior to your prese
ition, in which State is that institution located?
(If your present position is in the same state in which you
(If your present position is in the same state in which you served immediately prior to your appointment, or if the
(If your present position is in the same state in which you served immediately prior to your appointment, or if the question is not applicable, please so indicate).

### FUNCTIONAL RESPONSIBILITY AREAS FOR THE "IDEAL" STUDENT PERSONNEL PROGRAM

Listed below are programs, services, functions, and activities that might be included within the administrative or program responsibilities of the student affairs office of a public junior college. As the chief student personnel administrator, you are asked to select those functions which you consider to be important for the development of an "ideal" student personnel program at your institution.

For all those functions you perceive to be of <a href="https://www.nic.ed/">high priority</a> in developing the "ideal" student personnel program, check "A." For those functions you perceive to be of <a href="https://www.nic.ed/">low priority</a> in developing the "ideal" student personnel program, check "B." For those functions which ordinarily should fall outside of the responsibility area of the student personnel program, check "C." For those functions which you perceive to be not applicable in a junior college setting such as yours, check "D." Space for any comments you might wish to make is provided in the right-hand column. <a href="mailto:Cross out">Cross out</a> any function that is not clear to you. Please respond in one of the above ways to each function listed.

KEY: A - High Priority for the "Ideal" Program

- B Low Priority for the "Ideal" Program
- C Responsibility for some sector of the junior college other than student personnel
- D Not Applicable

FUNCTION (Cross out items not clear to you)	RESPONSE
Student Newspaper	A() B() C() D()
Off-Campus Housing Service	A( ) B( ) C( ) D( )
Ombudsman	A() B() C() D()
Student Union: Program	A() B() C() D()
Program Articulation: Post-Junior Col.	A() B() C() D()
Alumni: Office/Programs	A() B() C() D()
Student Activities	A() B() C() D()
Drug Education Program	A() B() C() D()
Research in Student Personnel	A() B() C() D()
Minority Programs: Academic	A( ) B( ) C( ) D( )
Counseling: Pre-marital,	A() B() C() D()
Marital, Family Scholarship Awards	A() B() C() D()
Student Government	A() B() C() D()

FUNCTION (Cross out items not clear to you)	RESPONSE
Student Withdrawals	A() B() C() D()
Institutional Planning/Development	A() B() C() D()
Student Union: Management	A() B() C() D()
Crisis Center (e.g., Drugs, etc.)	A() B() C() D()
Student Regulations/Discipline	A() B() C() D()
News Bureau (Non-student)	A() B() C() D()
Student Re-admissions	A() B() C() D()
Student Yearbook	A() B() C() D()
Registration	A() B() C() D()
Interpretation of Test Results	A() B() C() D()
(e.g., CLEP, MMPI, etc.) Student Records: Academic	A() B() C() D()
Cultural Programs/Events	A() B() C() D()
Fund Raising	A() B() C() D()
Counseling: Personal	A() B() C() D()
Advising: Academic	A() B() C() D()
Sex Education Program	A() B() C() D()
Admissions	A() B() C() D()
Computer/Data Processing	A() B() C() D()
Public Information	A() B() C() D()
Intramural Sports	A() B() C() D()
Counseling: General	A() B() C() D()
Student Health Services	A() B() C() D()
Testing: Personal, Vocational (e.g., MMPI, etc.)	A() B() C() D()
Minority Programs: Non-academic	A() B() C() D()
Student Employment	A() B() C() D()
New Student Orientation/Induction	A() B() C() D()

#### FUNCTION RESPONSE (Cross out items not clear to you) Financial Aid/Loans/Grants A() B() C() D() A() B() C() D() Student Residence Halls Administrative/Organizational Functions A( ) B( ) C( ) D( ) (e.g., preparation of budget, management of student personnel office, etc.) A() B() C() D() Intercollegiate Athletics A() B() C() D() Testing: Academic (e.g., CLEP, ACT, etc.) Student Organizations A() B() C() D() (e.g., clubs, class organizations, etc.) Food Service/Cafeteria A() B() C() D() A() B() C() D() Counseling: Vocational/Career Bookstore A() B() C() D() Student Academic Probation A() B() C() D() A() B() C() D() Student Records: Personnel A() B() C() D() Campus Police/Security A() B() C() D() \_\_\_\_\_ Foreign Students: Advising/Program A() B() C() D() Program Articulation to High Schools A() B() C() D() Interpretation of Research to Faculty/Administration Job Placement for Graduates A() B() C() D() \_\_\_\_\_ Public Relations A() B() C() D() A() B() C() D() Advising: Pre-college by Student Personnel Staff A() B() C() D() Remedial Programs A() B() C() D() In-Service Training for Staff/Faculty A() B() C() D() A() B() C() D() A() B() C() D() A() B() C() D() A() B() C() D()

Typically, graduate programs for the professional preparation of student personnel workers are developed around a core of academic categories and subjects. Six typical categories are identified below, together with representative substantive subjects in each. As a chief student personnel administrator, will you please consider the significance of the categories and subjects for an "optimum" graduate program for the professional preparation of junior college student personnel workers?

First, rank order the six categories for both a Master's program and a Doctor's program by assigning a <u>percentage</u> (totalling 100% in each column) of the graduate hours which in your estimation would result in an "optimum" graduate program. (For example, if you believe that 30% of a Doctoral program in student personnel work should consist of courses in Administration and Management, put the number 30 in the far right-hand column opposite that category and assign percentage figures to the other categories in that same column, the total adding up to 100%).

Second, rank order the substantive subjects within categories for both a Master's program and a Doctor's program, assigning the number one (1) to the subject in a given category which you feel to be of greatest importance within that category at the level indicated (i.e., the MA or EdD level). Assign the number 2 to the second most important subject, and so on until all courses are ranked within categories. (For example, if you feel Philosophy/History is the most important course within the category of Higher Education at the Master's level, put the number one [1] in the space in the MA column opposite that course subject. If, however, you believe that Philosophy/History ranks third in courses in Higher Education at the Doctor's level, place a number 3 in the space in the EdD column opposite the subject). If you believe that a subject is of little or no importance, indicate with a "0".

CATEGORIES AND SUBJECTS	MA	EdD	MASTER'S DEGREE	DOCTOR'S DEGREE
Administration and Management Administrative Theory Management, Finance	,		7	%
Other:				
Education Test Appraisal/Interpretation Principles of Education Other:			2	[%]
Higher Education Philosophy/History Organization/Administration The Junior College			7,	<b>%</b>
The Junior College Student Other:				
Psychology (Behavioral Sciences) Anthropology Economics Group Dynamics			2	%
Personality, Human Growth and Adjustment Social Psychology, Cultural Influences Other:			(more	on next page)

ATEGORIES AND SUBJECTS		w 15	MASTER'S DEGREE	DOCTOR'S DEGREE
Research	MA	EdD	%	78
Methods Practice Other:				
Student Personnel Internship in Junior College Student Personnel Work	<del></del>	·	Z	%
Introduction to Student Personnel	<del></del>			
Practicum in Counseling Practicum in Student Per- sonnel Administration				
Principles of Counseling Other:				
		TOTAL:	100%	100%

Comments or Criticisms on the Questionnaire:

# APPENDIX E

FOLLOW-UP LETTERS TO PARTICIPANTS



# Oklahoma State University

DEPARTMENT OF ADMINISTRATION AND HIGHER EDUCATION

STILLWATER, OKLAHOMA 74074 GUNDERSEN HALL (405) 372-6211, EXT. 6245

November 26, 1973

Some of the most critical issues facing junior colleges today are the kinds of issues which challenge chief student personnel administrators. Primarily because of this fact you are one of seventy-three administrators who have been selected to participate in a study of junior college student personnel programs in the States of Arkansas, Louisiana, Oklahoma, and Texas. The study has the approval of the Southwest Association of Student Personnel Administrators and is being sponsored by the Southwest Center for Higher Education at Oklahoma State University.

Several weeks ago you received a questionnaire designed to sample the perceptions of student personnel administrators concerning both an ideal junior college student personnel program and an optimum graduate-level program for the development of student personnel workers for junior college assignments. The importance of your participation in this study cannot be overstated. A high return-rate on the questionnaire may provide data which could be of significant value to you and to your college in future years.

Your cooperation in completing the questionnaire will be appreciated. In the event that the original questionnaire did not reach your desk, or was misplaced, please notify me by return mail. I will address another form to you immediately. If you have already completed the form and have returned it, we thank you and ask that you disregard this letter.

Sincerely,

Thomas A. Karman Assistant Professor



# Oklahoma State University

DEPARTMENT OF ADMINISTRATION AND HIGHER EDUCATION

STILLWATER, OKLAHOMA 74074 GUNDERSEN HALL (405) 372-6211, EXT. 6245

December 12, 1973

The Southwest Center for Higher Education at Oklahoma State University is engaged in a study of the perceptions of junior college chief student personnel administrators concerning the "ideal" junior college student personnel program and the "optimum" graduate-level program to prepare student personnel professionals. You are one of approximately seventy chief student personnel administrators chosen for this study.

In late October the questionnaires were mailed to all of the institutions selected. A high percentage of the test instrument has already been returned. We feel that the results will be meaningful to both the junior colleges and the universities committed to the training of student personnel professionals. Therefore, we need your assistance in helping us complete the project and to insure a maximum return of the questionnaires. Enclosed is a duplicate of the first questionnaire mailed earlier. Feel free to complete either one of the questionnaires. If you have already completed and returned the form, please disregard this letter. Thank you for your participation in the project.

Sincerely,

Thomas A. Karman Assistant Professor

## APPENDIX F

DEMOGRAPHIC DATA ON PARTICIPANTS

Responses to question: "Your full title is most similar to which	ch of
the following?"	
Vice-president for Student Affairs	5
Dean of Student Affairs (or Services)	45
Director of Student Affairs (or Services)	11
Dean of the College	3
Administrative Assistant to President	ĭ
Admiti 301 del ve 753 13 delle 65 11 es idelle	
Responses to question: "If you hold faculty rank, please indic	ate the
rank."	
Ranked as Professor	3
Ranked as Associate Professor	ĭ
Ranked as Assistant Professor	3
Participant not ranked as faculty member	14
No faculty-ranking system at the college	44
Responses to question: "Your most recent professional experience	<u>ce</u>
preceding your present position."	
Elementary/secondary teaching or administration	13
Elementary/secondary student personnel work	5
Higher education teaching or administration	21
Higher education student personnel work	22
Enrolled in graduate school	2
Director of Admissions, four-year college	1
Director of Indian Education program	1
Responses to question: "Your membership in professional organi	zations
Responses to question. Tour membership in professional organi	24 610113
Membership held in national and state and/or	
regional student personnel organizations	29
Membership in state or regional student	
personnel organizations only	25
Membership in national student	
personnel organizations only	6
No membership in organizations related	
to student personnel work	5
Responses to question: "Title of your immediate superior."	*
recorded to the second of the	
President (or equivalent)	47
Dean or Academic Vice-president	13
Vice-president for Administrative Services	3
Executive Vice-president	1
Superintendent of Education	1

Responses to question: "Number of professional staff members you	
supervise (other than secretarial)."	
	2 0 5
20 or more	5
Responses to question: "Does your present position require you t teach as well as administer?"	<u>o</u>
	3
Responses to question: "Is there a person on your staff whose	
primary role is research in student personnel?"	
Only in combination with other research 1	3 4 8
Only in combination with other research 1 assignments.	

Responses to question: "Name of institution which conferred your highest degree."

Baylor University (7), Oklahoma State University (5), University of Texas (4), North Texas State University (4), East Texas State University (4), Oklahoma University (3), West Texas State University (3) Henderson (Arkansas) State College (2), University of Mississippi (2), Stephen F. Austin State University (2), Southern Methodist University (2), University of Houston (2), Louisiana State University (2), University of Pennsylvania (1), Northwestern University (1), Southwestern (Oklahoma) State College (1), Texas Technological University (1), Sul Ross State University (1), Oklahoma Baptist University (1), Fort Hays (Kansas) State College (1), University of Southern Mississippi (1), Southern College of Fine Arts (1), University of Northern Colorado (1), University of Wyoming (1), Indiana University (1), Sam Houston State University (1), Northeast Missouri State University (1), Mississippi State University (1), Southwest Texas State University (1), Northeastern Oklahoma State College (1), Saint Mary's University (1), University of Nebraska (1), Arkansas State Teachers College (1), Tulsa University (1), Southeastern (Oklahoma) State College (1), Northwest (Oklahoma) State College (1).

### VITA

#### Thomas Elliott Barnard

### Candidate for the Degree of

### Doctor of Education

Thesis: "IDEAL" JUNIOR COLLEGE STUDENT PERSONNEL PROGRAMS AND "OPTIMUM"

GRADUATE PROGRAMS FOR THE PROFESSIONAL PREPARATION OF JUNIOR

COLLEGE STUDENT PERSONNEL WORKERS

Major Field: Higher Education

Biographical:

Personal Data: Born in Glendale, California, August 30, 1931, the son of Malcolm Bower and Goldie Martha Barnard.

Education: Graduated from Glendale High School, Glendale, California, in June, 1949; received Bachelor of Arts degree in Religion from Pasadena College in May, 1958, following four years in the United States Air Force; received Master of Religious Education from Fuller Theological Seminary, Pasadena, California, in June, 1960; received Master of Arts degree in Education from Bethany Nazarene College in December, 1970; enrolled in doctoral program at Oklahoma State University, 1970-74; completed requirements for the Doctor of Education degree at Oklahoma State University in December, 1974.

Professional Experience: Served as Minister of Education at churches in Upland, California, San Diego, California, and Whittier, California, from 1960-66; accepted position as Assistant Professor of Religion at Bethany Nazarene College, Bethany, Oklahoma, in August, 1966; appointed Dean of Student Affairs at Bethany Nazarene College in 1972.