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December, 1956

THEBULLETIN

of the Tulsa County Medical Society

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No. 12

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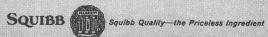
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With The Editor . . .

Good progress was reported last month on the development of Oklahoma's first cancer registry at St. John's Tumor Clinic . . . Eventually to be part of a national central file, the registry is now being compiled from 3,000 cancer cases (including approximately 1,750 malignancies) on the Clinic rolls . . . About 18 months will be required to complete the task, which is partially financed by a grant of the Oklahoma Division of the American Cancer Society . . . The registry will include vital statistics, diagnosis, treatment, past history and progress . . . The tabulation will be used as a basis for research and practical information to private physicians . . . Plans call for its expansion on a statewide basis . . . As this issue of The Bulletin went to press Tulsa doctors had yet to make their quota in the 1957 Community Chest Drive . . . Did you give? . . . Did you give enough? . . . Legislation to permit an extensive expansion of mental health facilities in Oklahoma has been approved by the Oklahoma State Legislative Council . . . Particular attention is given in the proposal (to be considered by the State Legislature early next year) to mentally retarded children . . . The training school at Pauls Valley would be enlarged from its present capacity of 500 to 1,250 . . . A long range program calls for the construction of a second training school in the State at an estimated cost of five million dollars for a 1,000-bed institution . . . The Tulsa City-County Health Department expects to move into its new headquarters building at 15th and Urbana in early December . . . A formal open house is planned for Tulsa County Medical Society members . . . Plans for a tuberculosis outpatient clinic in the new building are also in the making . . . Such a clinic is designed to offer treatment to cases not requiring hospitalization . . . Surprisingly enough, about 150 cases of active TB are now in Tulsa County . . . Another 500 are classed as inactive or arrested . . . Be sure and vote at the annual election of officers.

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THE BULLETIN

OF THE

TULSA COUNTY MEDICAL SOCIETY

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James W. Kelley, M.D., Vice-President

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G. R. Russell, M.D., President-Elect

Walter E. Brown, M.D., Sec.-Treasurer

Vol. 22

TULSA, OKLAHOMA, DECEMBER, 1956

No. 12

ELECTION OF OFFICERS SCHEDULED

Tulsa County Medical Society Sets Annual Business Meeting for December 10th. Membership Dues To Be Fixed.

Members of the Tulsa County Medical Society will meet Monday, December 10, 1956, at 8:00 P.M. in an annual business meeting and election of officers. Twenty-two officials will be selected from a list of fifty-nine members eligible to hold office. Standing and special committees will render reports of activity for the year, and the membership will approve an operating budget and fix the amount of membership dues for 1957. There will be no scientific program.

The meeting will be held in the Auditorium of the Blue Cross-Blue Shield Building, 1215 South Boulder, Tulsa. Telephone service is available by calling

LUther 5-9149.

Officers to be selected include President-Elect (to serve as President in 1958), Vice-President, Secretary-Treasurer, one member of the Board of Trustees, one member of the Board of Censors, four members of the House of Delegates, and thirteen alternate delegates.

Dr. G. R. Russell, Tulsa pediatrician elected last year, will assume office as President on January 1, 1957, succeeding Dr. F. L. Flack. The incumbent Vice-President is Dr. James W. Kelley, and the incumbent Secretary-Treasurer is Dr.

Walter E. Brown.

Dr. Ralph A. McGill is the retiring member of the Board of Trustees. Holdover trustees are Dr. Marshall O. Hart (1957), Dr. R. M. Wadsworth (1958), Dr. Wilkie D. Hoover (1959), and Dr. Frank J. Nelson (1960). Trustees serve a term of five years each.

Dr. Hugh C. Graham is the retiring

member of the Board of Censors. Holdover members are Dr. Felix R. Park (1957) and Dr. Gifford H. Henry (1958). Censors serve a term of three years each.

There will be four vacancies on the House of Delegates. Dr. Walter E. Brown and Dr. J. D. Shipp will complete their terms of office. Dr. Lowell L. Stokes is no longer in practice in Tulsa, and his seat will be vacant. A fourth vacancy is occasioned by an additional seat as the result of the Society's growth in membership. Holdover delegates are Dr. Horace H. Porter (1957), Dr. Earl M. Lusk (1957), Dr. Berget H. Blocksom (1958), Dr. I. H. Nelson (1958), Dr. Ravburne W. Goen (1958), Dr. Marshall O. Hart (1959), Dr. L. A. Munding (1959), Dr. Hugh Perry (1960), and Dr. John E. McDonald (1960). Delegates serve a term of five years each.

Thirteen alternate delegates will be selected for a term of one year each. Those serving in 1956 were Dr. James B. Thompson, Dr. James W. Kelley, Dr. N. C. Gaddis, Dr. Vincel Sundgren, Dr. Robert Hall Johnson, Dr. Edward L. Moore, Dr. Lucien M. Pascucci, Dr. F. L. Flack, Dr. Milford S. Ungerman, Dr. Jack L. Richardson, Dr. Logan A. Spann, Dr. Hays R. Yandell, and Dr. Robert E. Funk.

As provided by the By-Laws of the Society, a member must have (1) been a member of the Society for five full years, and (2) must have attended fifty per cent of the scientific meetings of the current year in order to be eligible for nom-

ination to office. This year, fifty-nine members are eligible, a decrease of thirteen over the number eligible in 1955. This year's figure is the lowest number of eligibles since the war years. No credit is given for attendance unless the name of the doctor appears on the official roll book placed at the door of each meeting.

Annual reports of standing and special committees will be mimeographed and mailed to all doctors in advance of the December 10th meeting. The published reports may be accepted in lieu of oral presentation upon proper action by the membership.

No member will be permitted to vote unless his dues and special assessments

are paid in full.

An annual operating budget for 1957 will be presented by the Board of Trustees with a recommendation for the amount of membership dues necessary to support it. Dues for 1956 were \$68.00. Under the By-Laws it is mandatory that the annual dues of the Oklahoma State Medical Association (\$42.00) and the American Medical Association (\$25.00) be added to this amount. It is expected

THE ELIGIBLES

Anderson, Robert L. Bailey, Byron L. Benzing, W. M., Jr. Black, Harold J. Boone, W. B. Brocksmith, H. A. Brown, Walter E. Craig, Paul E. Davis, Thomas H. Dean, W. A. Flack, F. L. Ford, H. W. Gaddis, John W. Gaddis, N. C. Goen, R. W. Graham, H. C. Gray, John F., Jr. Hardman, T. J. Hart, M. O. Henry, G. H. Hoover, W. D. Hudson, David V. Johnson, R. H. Jones, Craig S. Kelley, James W. Kishner, L. L. Kramer, Allen C. Larrabee, W. S. Lusk, Earl M.

McGill, Ralph A. Moore, Edward L. Munding, L. A. Nelson, Frank J. Nelson, I. H. Nicholas, Hugh B. O'Meilia, W. J. Orr, Herbert S. Park, Felix R. Pascucci, L. M. Perry, Hugh Perry, John C. Peters, J. C. Pollack, Simon Richardson, J. L. Russell, G. R. Sanger, W. B. Shackelford, P. O. Shepard, R. M., Jr. Sherwood, R. G. Sippel, M. E. Smith, Wendell L. Spann, L. A. Stowell, Averill Thomas, Harlan Turnbow, W. R. Underwood, D. J. Walker, Dean C.

that A.M.A. dues, to be fixed at the interim meeting in Seattle in late November will continue at \$25.00. As this issue of The Bulletin went to press there was no indication of an increase.

POSTGRADUATE PROGRAM SET BY CANCER GROUP

The Oklahoma Division of the American Cancer Society has announced its Fourth Annual Cancer Teaching Day for Saturday, December 8, 1956, at Oklahoma City, with a scientific program headed by four nationally known physicians

Dr. Joe M. Parker of Oklahoma City, Chairman of the Professional Education Committee, last month announced the following would appear as guest speakers:

Richard W. TeLinde, M.D., Professor of Gynecology, Johns Hopkins Medical School, Baltimore, Maryland.

John R. Schenken, M.D., Professor of Pathology, University of Nebraska School

of Medicine, Omaha, Nebraska.

Roger A. Harvey, M.D., Chairman of the Department of Radiology, University of Illinois School of Medicine, Chicago, Illinois.

Hayes Martin, M.D., Assistant Clinical Professor of Surgery, Cornell University School of Medicine, New York, N.Y.

All are widely known in the field of

cancer diagnosis and therapy.

The meeting, to which all doctors are invited and urged to attend, will be held in the Auditorium of the University of Oklahoma School of Medicine. The morning session will be presided over by Dr. John A. Schilling of Oklahoma City, and the afternoon session by Dr. Ralph A. McGill of Tulsa.

The guest speakers will participate in a Clinical Pathological Conference from 8:00 A.M. to 10:00 A.M., with Dr. Henry G. Bennett, Jr. of Oklahoma City as Moderator.

Beginning at 10:00 A.M., the follow-

ing papers will be presented.

"Diagnostic Significance of a Lump in the Neck." Dr. Hayes Martin, New York, N.Y.

"Cancer In Bone." Dr. Roger A. Har-(Continued On Page 30)

CONVENTION GUEST SPEAKERS ANNOUNCED

Twelve Nationally Known Personalities To Headline Program of the Oklahoma State Medical Association in Tulsa, May 6-8, 1957.

Plans for the 51st Annual Meeting of the Oklahoma State Medical Association in Tulsa, May 6-8, 1957, were shaping up last month with the announcement of eleven nationally known medical personalities as visiting distinguished guest speakers for the scientific program.

Dr. Edward L. Moore, Chairman of the Scientific Works Committee, said the following had accepted invitations to appear at the Annual Meeting:

Claude S. Beck, M.D., Professor of Cardiovascular Surgery, Western Reserve University School of Medicine, Cleveland, Ohio.

Joe Vincent Meigs, M.D., Professor of Obstetrics & Gynecology, Har vard Medical School Boston, Massachusetts.

John S. Lundy, M.D., Chairman of the Department of Anesthesiology, The Mayo Clinic, Rochester, Minnesota.

George C. Griffith, M.D., Associate Professor of Medicine, University of Southern California School of Medicine, Los Angeles, California.

Michael K. O'Heeron, M.D., Chairman of the Department of Urology, Baylor University Medical School, Houston, Texas.

Eric Oldberg, M.D. Chairman of the Department of Neurosurgery, University of Illinois School of Medicine, Chicago, Illinois.

William Dameshek, M.D., Professor of Medicine and Pathology, Tufts University School of Medicine, Boston, Massa-

chusetts.

Paul C. Swenson, M.D., Professor of Radiology, Jefferson Medical College, Philadelphia, Pennsylvania.

John W. Gofman, M.D., Professor of Medicine, University of California School of Medicine, San Francisco, California.

Russell J. Blattner, M.D., Chairman of the Department of Pediatrics, Baylor University Medical School Houston, Texas.

I. Phillips Frohman, M.D., nationally known specialist in Pulmonary Diseases, Washington, D.C.

A twelfth guest speaker will be selected in the field of general surgery, Dr. Moore stated.

The scientific program will feature at least two seminars with three or four guest speakers participating in each. A limited number of papers by members of the Oklahoma

State Medical Association will round out the program. Dr. Moore said that limitations of time made it impossible to use all local papers submitted regardless of quality. "We are using those local papers which are of the greatest practical value and which offer a diversity to the program as a whole," Dr. Moore said.

State Association members who have submitted papers for the scientific program will be notified of the disposition of their application by January 1, 1957.

Daily roundtable luncheons will be held on Monday and Tuesday, May 6-7, to give Association visitors an opportunity to ask questions of guest speakers. A



CLAUDE S. BECK, M.D.

program of scientific medical and surgical motion pictures is planned for at least one morning session. This will be in addition to the program of lectures.

"We have been fortunate in obtaining a distinguished panel of guest speakers," Dr. Moore said, "and it is our hope that the 1957 Annual Meeting in Tulsa will set a new attendance record of Oklahoma and visiting doctors."

JAMES W. ROGERS, M.D. 1889-1956

Dr. James Winston Rogers, 67, veteran Tulsa urologist, died at his home on October 13, 1956, after a long illness. Death was attributed to a heart ailment.

Born in Ozark, Missouri, Dr. Rogers attended the University of Oklahoma, where he was a leading member of the football team coached by Bennie Owen. His medical degree was received from the University of Michigan School of Medicine, Class of 1913. He entered practice in Tulsa the same year. After several years as a general practitioner Dr. Rogers specialized in Urology and became widely known in urological circles. His specialty training was obtained at the Bremerman Urological Clinic of Chicago, Illinois, and at Barnes Hospital of Washington University School of Medicine, St. Louis, Missouri.

Dr. Rogers retired from practice in 1953 due to illness. He was a Life Member of the Tulsa County Medical Society, the Oklahoma State Medical Association, and the American Medical Association. He was also a member of the South Central Branch of the American Urological Association, the Oklahoma Urological Association, and Kappa Alpha Fraternity.

Services were held October 26th at Trinity Episcopal Church. Survivors include the widow, a son, and four daughters.

The convention is being returned in 1957 to the Mayo Hotel. Scientific sessions will be held in the Crystal Ballroom, with commercial exhibits on the 16th Floor and in the General Lobby. Scientific exhibits will be in the Ivory Room of the Mezzanine.

Doctors and organizations wishing to have scientific exhibits at the 1957 Annual Meeting are urged to write for applications for space to Mr. Jack Spears, Convention Manager, B9 Medical Arts Building, Tulsa. Applications will be accepted until further notice.

Sales of commercial exhibit space were begun in late October under the direction of Dr. Donald L. Brawner, Chairman of the Commercial Exhibits Sub-Committee. All of the 28 booths on the 16th floor of The Mayo have been sold. As this issue of The Bulletin went to press a limited number of booths were still available in the Lobby Section, which will be adjacent to General Registration.

Professional service representatives may secure copies of the commercial exhibit prospectus and be advised of their booth location by calling at the Executive Offices of the Tulsa County Medical Society, B9 Medical Arts Building, Tulsa.

All arrangements for the 1957 Annual Meeting of the Oklahoma State Medical Association are again being handled by the Tulsa County Medical Society. Dr. Walter E. Brown is serving as General Chairman, assisted by Dr. Edward L. Moore, Program Chairman; Dr. Jack L. Richardson, Social Events; Dr. Donald L. Brawner, Commercial Exhibits; Dr. E. N. Lubin, Publicity; Dr. Robert E. Funk, Hotels and Registration; and Dr. Robert Hall Johnson, Golf Tournament.

Specialty organizations planning to meet immediately before or during the Annual Meeting are urged to complete their programs by January 1st. A summary of the program of each specialty group will appear in the printed program if received in sufficient time. Information concerning such programs should be forwarded to Mr. Jack Spears, Executive Secretary of the Tulsa County Medical Society.

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PRESIDENT'S PAGE

With the end of this month I will complete my term as President of your Tulsa County Medical Society, an organization of 340 members which continues to grow with

a rapidly growing city.

We are faced with serious national problems of legislation pertaining to medicine. The social security amendments, the care of military dependents, and other laws are transforming our free enterprise into socialized medicine. Our responsibilities are increasing and will necessitate more and more time and attention from the President and the Society's Board of Trustees. We will need to exercise a growing amount of diligence to save and advance American Medicine.

I continue to wish for our own building. The amount of rent we pay would take care of the interest on a new building and retire part of the principal.

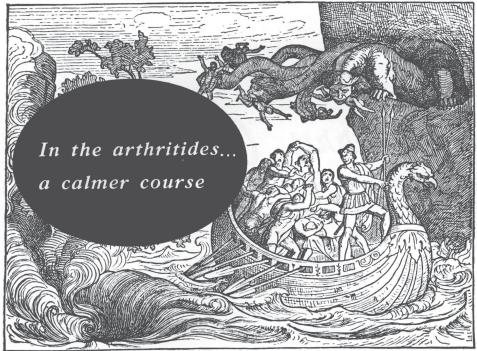
We have never relented in our efforts to increase the attendance at the scientific meetings. The quality and excellence of our guest speakers have in most cases been of the highest order. Our Founders Day Clinic brought the very finest of medical teachers, yet the attendance was disappointing. I hope the Founders Day Clinic continues, but perhaps it would be better to shorten it to one evening meeting with one outstanding speaker.

I must express the greatest appreciation for the committees who have so unselfishly given so many hours in the interests of the Society. Without such help and the services of our experienced Executive Secretary the whole program would fail. The Auxiliary's work has been outstanding and is deeply appreciated.

In good faith I thank you for the honor which you have given me to serve as your President, and I deeply appreciate it. My associations for more than forty years have been with doctors of medicine, and it is my great desire to see our Tulsa County Medical Society grow in power and influence and improve the quality of medicine.

Sincerely,

President-



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¹Busse, E.A.: Treatment of Rheumatoid Arthritis by a Combination of Cortisone and Salicylates. Clinical Med. 11:1105

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AVIATION MEDICINE LEADER HAS HAD FASCINATING CAREER

-A Personality Sketch of Dr. William R. Lovelace-

In the 22 years since his graduation from medical school more honors have come to Dr. William Randolph Lovelace II than accrue to most physicians in three lifetimes.

The 49-year old Albuquerque, New Mexico surgeon has, among other things,

perfected an oxygen mask which made high altitude flying for military aircraft possible, helped set up the medical program of the North Atlantic Treaty Organization, founded the American Board of Aviation Medicine, and established a multi-million dollar research foundation.

An energetic leader in aviation medical circles, cited several years ago as one of the ten outstanding young men in America by the United States Junior Chamber of Com-

merce, Dr. Lovelace will be guest speaker for the Tulsa County Medical Society next month.

The event wil be a special dinner dance to be held at the Mayo on Friday, January 18, 1957, commemorating the Tulsa County Medical Society's Fiftieth Anniversary. Following Dr. Lovelace's address, members and their wives will dance to the music of Honey Hudgens and Her Orchestra in the Crystal Ballroom. The social hour, dinner and dance will be \$6.50 per person. Tickets may be purchased from the Executive Offices of the Tulsa County Medical Society.

A native of Missouri, Dr. Lovelace was educated at Washington University, St. Louis, and in 1934 received his medical degree from Harvard Medical School. He interned at Bellevue Hospital of New York for two years and subsequently served a three year residency in surgery at the

Mayo Clinic of Rochester, Minnesota. In 1939 he was awarded the J. William White Surgical Scholarship for advanced surgical training in Europe. Returning to America, he joined the staff of the Mayo Clinic and in 1941 was named Chief of a Surgical Section.

World War II offered Dr. Love-lace the opportunity to indulge his special bent for research in aviation medicine. Named a flight surgeon in the Army Air Forces, he served for two years as Chief of the Aero

Medical Laboratory at Wright Field. Some of the problems in which he participated were those of high altitude flying and the effects upon the body, bailing out at high altitudes, and physiological effects of fatigue. This research led him to develop later, in collaboration, a BLB oxygen mask for oxygen therapy and high altitude flying. Many of the tests of this equipment were personally made by Dr. Lovelace. The story of this research was graphically recounted in a recent telecast in the "Medic" series on NBC.

At the close of the War, Dr. Lovelace



WILLIAM R. LOVELACE, M.D.

joined his father and uncle in the Lovelace Clinic of Albuquerque, New Mexico. Shortly thereafter (in September, 1947) the three partners gave the title, equipment, clinical records, library and good will of the Clinic to a non-profit foundation for medical research and education. Since that time the Foundation, under the able direction of a distinguished Board of Trustees headed by Floyd B. Odlum, has rapidly expanded. The Lovelace Clinic Foundation is now housed in a beautiful building, which with the Bataan Memorial Methodist Hospital, the Albuquerque Therapy Center, the Baird Memorial Research Laboratory, and the United States Veterans Administration Hospital, comprises a major medical center in Albuquerque. Set against the background of mountains rising from the New Mexico plains, the Center is physically beautiful in conception.

Dr. Lovelace and his associates are planning to expand the Center with the

MABEL M. HART, M.D. 1901-1956

Dr. Mabel Marguerite Hart, 55, former Tulsa doctor and City Schools Physician, died November 6, 1956, at Dumont, Colorado. Death was due to cerebral hemorr-

hage.

Dr. Hart practiced in Tulsa from 1928 to 1951. During that period she served twelve years as City Schools Physician and three years as Medical Director of the Tulsa County Red Cross Blood Center. A graduate of the University of Oklahoma School of Medicine, Class of 1928, she interned with the United States Bureau of Maternity and Infancy. Dr. Hart left Tulsa in 1951 and practiced for a time in Sayre, Oklahoma. More recently she had lived with a sister at Dumont, Colorado, inactive due to poor health.

Survivors include a son and daughter. Funeral services were held at Idaho Springs, Colorado, on November 10th. construction of a medical library building and new additions to the present structures. Most important, too, is the creation of an Institute of Nuclear Medicine and Biology, which will include a nuclear reactor of the so-called "Water Boiler" type. Powered by enriched uranium, the reactor will permit a highly developed research program of nuclear medicine, use of isotopes in therapy and diagnosis, and related projects. It will be one of the first reactors made available commercially in the United States. The total estimated cost of this unit, funds for which are now being raised by private subscription, will be over two million dollars.

Dr. Lovelace has served in numerous governmental advisory posts including as a member of the Medical Panel of Advisory Group for Aeronautical Research and Development to the North Atlantic Treaty Organization, special consultant in surgery to the Northwest Airlines and American Airlines, member of the Advisory Board of the Commanding General of the United States Air Forces, the Medical Policy Council to the Secretary of Defense, the International Air Transport Association, and consultant to the United States Veterans Administration.

He was one of the founders of the American Board of Aviation Medicine and is also a diplomate of the American Board of Surgery, fellow of the American College of Surgeons, member of the Institute of Aeronautical Sciences, and Executive Board of the Aero Medical Association, Airline Medical Examiners Association, Pan-Pacific Surgical Association, Central Society for Clinical Research, and numerous other organizations.

Dr. Lovelace's activities in behalf of the Lovelace Foundation and aeronautical medicine take him to all parts of the world. He is widely known as a speaker for international medical groups, and has more recently been doing special investigations for the Congress and the Air Forces in North Africa and Europe.

Sandwiched in between these engagements is a busy private practice. Dr. Lovelace's special interests, in addition to aero medicine, are arthritis and rheumatism, goitre, and nuclear medicine.

(Continued On Page 44)

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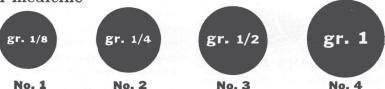
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GRIEVANCES COMMITTEE SERVES PATIENT

By W. A. Showman, M.D. Chairman, Grievances Committee

(Editor's Note: This is the third of a series of articles explaining the work of the various committees of the Tulsa County Medical Society. In the January issue of The Bulletin the functions of the Bulletin Committee will be described.

Passing judgment upon a fellow practitioner of medicine has never been a pleasant duty. Fortunately, however, the Grievances Committee of the Tulsa County Medical Society has found this task lightened by the cooperation of doctors anxious to have any patient's complaint, real or imaginary, reviewed and evaluated.

The Committee was first set up over ten years ago (and was one of the pioneer committees of its type in medical societies of the United States). The object is one of public relations—to provide the disgruntled patient with an opportunity to have his grievance investigated and remedied. It is not a disciplinary body, having no power under the By-Laws of the Society to compel members to abide by its decision. Rather, it seek conciliation of the patient and physician to the extent that a good relationship between them will continue to prevail.

The membership of the Committee, as specified by the Constitution & By-Laws, is composed of the five immediate past-presidents of the Society. In similar committees in other parts of the nation it is quite common for former officers to staff the committee; the thinking is that such men are mature and respected physicians who have benefited by the experience of leadership. The personnel of the Grievances Committee for 1956 included Dr. W. A. Showman, Chairman, Dr. Marshall O. Hart, Dr. John G. Matt, Dr. Wilkie D. Hoover, and Dr. Frank J. Nelson.

It is not uncommon among grievances committees of state and local medical societies for lay persons of reputation to serve as members. Most societies, however, believe the problem is purely one of the profession and should be handled as such. This policy does assure a greater discretion and minimum of publicity in unsavory situations which may be called to the attention of the committee.

Patient grievances may arise from a great variety of sources. Dissatisfaction over fees is the greatest single cause, accounting for more than 80 per cent of all complaints filed. Other causes include rudeness of a physician to patient, alleged neglect, failure to make home or night calls, unwillingness to complete insurance forms, unethical conduct, improper diagnosis and treatment, abandonment of the patient, and failure to release records to physicians subsequently called on the case.

The number of complaints received by the Grievances Committee of the Tulsa County Medical Society is not great. Thus far in 1956 a total of 19 have been heard. This is an increase of three over the previous year. While there has been a slight increase in the number of complaints filed through the year, such increase has been in keeping with the growth of the community.

The Committee requires that all grievances be put in writing, detailing the circumstances of the complaint and naming the physician concerned. The complaint is filed with the Executive Offices of the Tulsa County Medical Society. The doctor or doctors named in the grievance then receive a copy of the complaint and are asked to file a brief reply setting forth the case from their own point of view. The doctor is then invited to meet with the Committee and to bring with him his medical records pertaining to the case.

The hearing on the complaint is conducted in a friendly manner. The written grievance is reviewed, and the physician is invited to present an oral rebut-

tal. His records are examined. If other doctors are involved they, too, are invited to be present and participate in the discussion. After the doctor has been excused, the case is then discussed by the Committee in private. If it appears desirable the patient may be invited to a subsequent meeting of the Committee. If the case seems clear cut, a decision is reached. This is communicated to the doctor and patient in writing.

In cases where the decision is against the patient, an attempt is made to factually explain the reasons behind the Committee's verdict. Frequently this involves an interpretation of the medical profession's recognized policies, particularly in matters of finance, or of medical ethics. The patient is always advised that he may upon request meet with the Committee to further discuss any adverse decision.

If the Committee finds the doctor at fault, written recommendations for redress of the situation are communicated to him and to the patient. It is extremely rare that a physician will not accept the recommendations of the Committee and make any suggested redress. Most doctors appearing before the Committee state at the outset they appreciate the opportunity of having the matter brought to arbitration and that they will accept the Committee's decision.

By and large, the complaints brought to the Committee's attention are seldom of serious proportions. The bulk of them concern an alleged overcharge, and in the majority of these cases the total amount involved is seldom more than \$10.00. Frequently a patient is complaining because he was charged \$8.00 instead of

TV SERIES TO BEGIN

The Tulsa County Heart Association and the Tulsa County Public Health Association will sponsor a live series of 13 medical telecasts over Television Station KOTV beginning in December. The exact dates and times for the programs had not been determined as this issue of The Bulletin went to press. Complete details will be sent to all Tulsa doctors by mail. Dr. R. C. Pigford is in charge of the series.

the \$5.00 he had expected to pay. Although serious and important complaints are received from time to time, the Grievances Committee spends most of its time in handling fairly trivial items.

It is difficult for a Grievances Committee to determine the justness of fees which relate to relatively small procedures and where the amount involved is small. The Committee recognizes that all doctors do not charge the same, and that some doctors, by reason of education and experience, charge more than others for the same services. Unless the differential in such charge is completely out of proportion, the Committee does not quarrel with a minor variation from accepted fee schedules.

Patients complaining of fees have a variety of viewpoints, most of which are well known to the practicing physician. For instance, there is the patient who insists on correlating charges to the actual amount of time expended rather than as a fee for the benefits of experienced medical education and practice. There is also the patient who believes the fee schedule contained in his health insurance policy should be binding on the doctor, however far the fees may be from reality. Another repetitive complaint is that of the patient who has secured a similar service from another doctor in the past at a lower fee. These are problems which require interpretation to the patient in the Committee's decision.

The Grievances Committee always examines each complaint in the light of its potentials as a malpractice case. Fortunately, there is seldom any possibility of malpractice action, but where it does exist the Committee is quick to point out to the doctor the serious implications of the case.

The Committee believes that any doctor who is the subject of repeated complaints with the Grievances Committee should carefully review his policies and standards of practice to determine the causes behind such complaints.

The Grievances Committee recognizes that some patients come to it only in the expectation of having a bill reduced or eliminated. This is apparent from the fact that many of the complaints regard-

(Continued On Page 37)

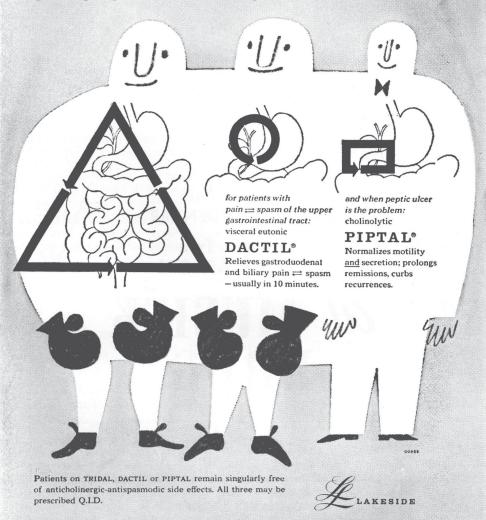
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DECEMBER MEDICAL CALENDAR

FRIDAY, December 14th:

Copy deadline for the January issue of The Bulletin.

St. John's Isotope Committee Meeting, St. John's Hospital, 8:30 A.M.

St. John's Tumor Clinic, Clinical Conference, 9:30 A.M.

X-Ray Conference, Hillcrest Medical Center, 3:30 P.M.

SUNDAY, December 16th:

Medical Telecast, "Medical Horizons" series, Television Station KTVX, 4:00 P.M.

MONDAY, December 17th:

Clinical Pathological Conference, St. John's Hospital, 7:15 P.M.

TUESDAY, December 18th:

St. John's Tumor Clinic, 8:00 A.M.

Interns and Residents Lecture, St. John's Hospital, 12:30 P.M. Subject: "Differential Diagnosis in Acute Pelvic Pain." Speaker, Dr. E. Malcolm Stokes.

Postgraduate Lecture in Internal Medicine, Hillcrest Medical Center, 5:30 P.M. Subject: "Practical Office Ttreatment of Allergy." Speaker, Dr. Manuel Brown.

Surgical Section Meeting, Hillcrest Medical Center, 7:30 P.M.

X-Ray Conference, St. John's Hospital, 8:00 P.M.

WEDNESDAY, December 19th:

St. John's Isotope Clinic, St. John's Hospital, 8:30 A.M.

Surgical Short Course, University of Oklahoma School of Medicine, Oklahoma City, 3:30 P.M. Subject: "Intestinal Obstruction."

Medical Section Meeting, Hillcrest Medical Center, 6:15 P.M.

THURSDAY, December 20th:

Obstetrics and Gynecology Section Meeting, St. John's Hospital, 8:30 A.M.

Medical Section Meeting, St. John's Hospital, 8:30 A.M.

FRIDAY, December 21st:

St. John's Isotope Committee Meeting, St. John's Hospital, 8:30 A.M.

St. John's Tumor Clinic, Clinical Conference, 9:30 A.M.

X-Ray Conference, Hillcrest Medical Center, 3:30 P.M.

Journal Club Meeting, Hillcrest Medical Center, 6:00 P.M.

SUNDAY, December 23rd:

Medical Telecast, "Medical Horizons" series, Television Station KTVX, 4:00 P.M.

MONDAY, December 24th:

No scientific meeting of the Tulsa Academy of General Practice on this date.

TUESDAY, December 25th:

Merry Christmas! The Executive Office and Library of the Tulsa County Medical Society will be closed in observance of the Christmas holiday.

WEDNESDAY, December 26th:

St. John's Isotope Clinic, St. John's Hospital, 8:30 A.M.

THURSDAY, December 27th:

Medical Section Meeting, St. John's Hospital, 8:30 A.M.

FRIDAY, December 28th:

St. John's Isotope Committee Meeting, St. John's Hospital, 8:30 A.M.

St. John's Tumor Clinic, Clinical Conference, 9:30 A.M.

X-Ray Conference, Hillcrest Medical Center, 3:30 P.M.

SUNDAY, December 30th:

Medical Telecast, "Medical Horizons" series, Television Station KTVX, 4:00 P.M.

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STANDARD INSURANCE FORM ADOPTED BY STATE SOCIETY

More than three years of effort by the Tulsa County Medical Society came to fruition last month with the adoption of a suggested standard insurance reporting form by the Oklahoma State Medical Association for use on a statewide basis.

The standard form is designed to replace the multiplicity of forms now in use by private insurance carriers, and doctors will submit the form in lieu of that furnished by the company.

A copy of the new standard reporting form has been sent to all doctors along with complete information for it use. The forms are available in pads of fifty at a cost of 50 cents per pad. These may be ordered through the Executive Offices of the Tulsa County Medical Society.

All insurance companies doing business in Oklahoma have been requested to adopt the form by December 1, 1956.

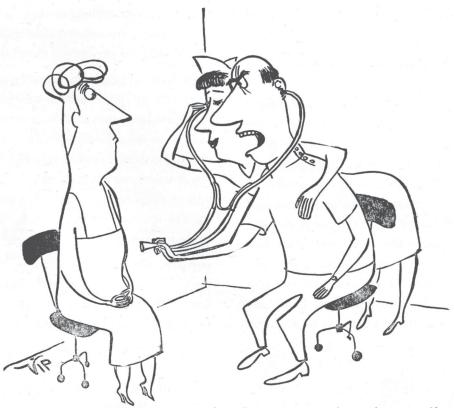
All state doctors are urged to begin using the form by that date.

"Getting the form accepted is a Herculean task," said Dr. Basil A. Hayes, Chairman of the Association's Insurance Committee, "and will take 100 per cent cooperation from the physicians from the standpoint of their individual insistence that the Oklahoma form be used."

The project of a standard insurance reporting form originated with the Tulsa County Medical Society over three years ago. A suggested form first submitted to the Oklahoma State Medical Association was rejected by insurance carriers, who then submitted a suggested form of their own. This latter was considered too complex and subsequently rejected.

The Tulsa County Medical Society then submitted the present form, which is a modification of forms prepared by the American Medical Association. With one

(Continued On Page 38)



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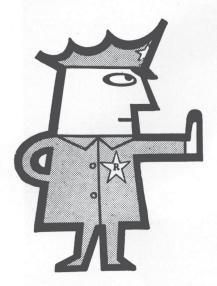
*Murphy, J. C.: Rocky Mountain M. J. 52:530, 1955. STEROSAN® (chlorquinaldol GEIGY) Ointment and Cream. Tubes of 30 Gm., jars of 1 lb. Prescription only.

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THE MEDICAL LIBRARY

Library of the Tulsa County Medical Society



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GIFTS OF THE MONTH--:

- American Cancer Society, Oklahoma Division. Tumors of the Eye and Adnexa. By Algernon B. Reese, M.D. Atlas of Tumor Pathology, Section X, Fascicle 38. Published by the Armed Forces Institute of Pathology under the auspices of the Sub-Committee on Oncology of the Committee on Pathology of the Division of Medical Sciences, National Academy of Sciences National Research Council. Washington, D. C., 1956.
- Arthritis and Rheumatism Foundation of Eastern Oklahoma. Connective Tissue in Health and Disease. Edited by G. Asboe-Hansen, M.D. Connective Tissue Research Laboratory, University Institute of Medical Anatomy, Copenhagen, Denmark. 31 pp., illustrated, colored plate. Einar Munksgaard, Publisher, 1954.
- Arthritis and Rheumatism Foundation of Eastern Oklahoma. The Joints of the Extremities: A Radioscopic Study. Notes on non-routine methods, non-routine ideas, and less common pathology. By Raymond W. Lewis, M.D., formerly Director, Department of Radiology; Consultant in Roentgenology, The Hospital for Special Surgery, New York, N. Y. 108 pp., illustrated. Charles C. Thomas, Publisher, Springfield, Illinois, 1955.
- Auxiliary to the Tulsa County Medical Society. Renewal pages for Tice's Practice of Medicine, Lewis' Practice of Surgery, and Brennemann's Practice of Pediatrics, 1956-57.
- Dr. Henry S. Browne. A contribution to the Medical Library Endowment Fund in memory of Dr. James W. Rogers.
- Merck & Company, Inc., Rahway, New Jersey. The Merck Manual of Diagnosis and Therapy. Ninth Edition. Charles E. Lyght, M.D., Editor . 1,870 pp., thumb indexed. Published by Merck & Company, Inc., Rahway, N. J., 1956.
- Oklahoma State Department of Health. Public Health Statistics of Oklahoma. 1955, Part I, Reportable Diseases; Public Health Statistics of Oklahoma. Births and Deaths: Marriages and Divorces. 2nd Quarter, 1956.
- Oklahoma State Medical Association. The Ciba Foundation Colloquia on Endocrinology. Volume 9, Internal Secretions of the Pancreas. 92 pp., illustrated, diagrams, tables. Little, Brown & Company, Boston, Massachusetts, 1956.
- Oklahoma State Medical Association. Ciba Foundation Colloquia on Ageing. Volume 2, Ageing in Transient Tissues. 264 pp., illustrated, Little, Brown & Company, Boston, Massachusetts, 1956.
- Oklahoma State Medical Association. The Story of One Approach to Rural Medical Care, Hunterdon Medical Center. By Ray E. Russell. 236 pp., published for the Commonwealth Fund by Harvard University Press, Cambridge, Massachusetts, 1956.
- Oklahoma State Medical Association. The Rochester Regional Hospital Council. By Leonard S. Rosenfeld, M.D., and Henry B. Makover, M.D. 204 pp., published for the Commonwealth Fund by Harvard University Press, Cambridge, Massachusetts, 1956.
- United States Veterans Administration. Transactions of the 15th Conference on the Chemotherapy of Tuberculosis, held February 6.9, 1956, at the St. Louis Medical Society Auditorium, St. Louis, Missouri, by the Veterans Administration, Army, Navy with the Cooperation of the National Tuberculosis Association. 616 pp., illustrated, Washington, D. C., 1956.

NEW JOURNAL—:

Survey of Anesthesiology. Editor, C. Ronald Stephens, M. D., Durham, North Carolina. To be published bi-monthly by the Williams & Wilkins Company, Baltimore, Maryland. \$10.00 per year. Volume 1, Number 1, February, 1957.

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HEALTH DEPARTMENT WINS SANITATION COMPETITION

The Tulsa City-County Health Department has won first place in a national competition for outstanding achievement in the development of a program of eating and drinking sanitation, it was announced last month.

The award, presented by the Paper Cup and Container Institute, was made at the annual meeting of the American Public Health Association at Atlantic City, New Jersey, November 12, 1956. A placque and medal representing the award was given to Dr. T. Paul Haney, Superintendent, at that time.

The contest, which was open to nearly 1,150 health departments from coast to coast, covering programs conducted in 1955. It took particular recognition of the program arousing specific public participation in an effort to obtain better sanitation for foods and beverages.

The award is one of two presented in memory of Dr. Samuel J. Crumbine, pioneer Kansas public health official and crusader.

CANCER TEACHING DAY

(Continued From Page 8)

vey, Chicago, Illinois.

"The Relation of Postmenopausal Adenomatous Hyperplasia to Endometrial Cancer." Dr. Richard W. TeLinde, Boston, Massachusetts.

"The Cystic Ovary." Dr. John R.

Schenken, Omaha, Nebraska.

Luncheon will follow at 12:00 Noon, with the afternoon session beginning at 2:00 P.M., when the following papers will be presented.

"Highlights of Supravoltage Therapy." Dr. Roger A. Harvey, Chicago, Illinois.

"The Relationship Between Cystic Disease of the Breast and Breast Cancer." Dr. John R. Schenken, Omaha, Nebraska.

"Cancer of the Mouth." Dr. Hayes

Martin, New York, N.Y.

"Cervical Cancer: Early Diagnosis and Treatment." Dr. Richard W. TeLinde, Boston, Massachusetts.

The scientific session will be held in connection with the Eleventh Annual Meeting of the Oklahoma Division of the American Cancer Society.

There is no registration fee.

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DR. R. M. WADSWORTH and DR. JOHN C. KRAMER visited the Denver Children's Hospital at Denver, Colorado, on November 9th. They went in behalf of Hillcrest Medical Centers to secure ideas for the Center's pediatrics facilities in its proposed new two million dollar wing.

DR. ROBERT L. IMLER, JR. completed a special postgraduate course in electroencephalography at University Hospitals of Iowa Çity, Iowa, last month.

DR. DALE E. NEWMAN has been elected a fellow of the American College of Surgeons.

DR. KONSTANTIN GEOCARIS was a guest speaker at the Annual Meeting of the Oklahoma State Hospital Association in Oklahoma City, November 10-11.

DR. FRED A. GLASS and DR. DAN-IEL M. MacDONALD have been elected to Life Membership in the Tulsa County Medical Society. Dr. MacDonald recently retired due to illness. Dr. Glass has been ill at St. John's Hospital and is now at his home recuperating.

DR. FRED E. WOODSON has been vacationing at his former home in Stanton, Virginia.

DR. JAMES D. MARKLAND has been vacationing in Kansas, Louisiana, and Arkansas.

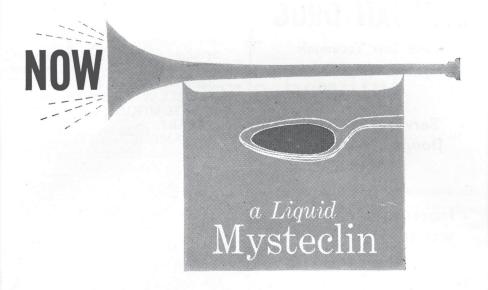
DR. JAMES W. KELLEY has been vacationing in Jamaica.

It's a boy for DR. and MRS. THEO-DORE TURNBULL, born October 29th.

In attendance at the annual meeting of the South Central Section of the American Urological Association in Mexico City, October 29-November 1, were DR. HOWARD M. COHENOUR, DR. BERGET H. BLOCKSOM, DR. HENRY S. BROWNE, DR. MAXWELL A. JOHNSON, and DR. KARL F. SWANSON. Dr. Blocksom also appeared on the program of the meeting, which was held in cooperation with the Mexican Urological Association and the Pan-American Urological Society.

DR. WILLIAM D. STOVALL, JR. has closed his office at Sand Springs, Oklahoma, and will reenter military service with the United States Navy.

DR. JOHN E. McDONALD has been vacationing in Milwaukee, Wisconsin.



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Also available as Capsules (250 mg. Steclin Hydrochloride and 250,000 units Mycostatin) and Half Strength Capsules (125 mg. Steclin Hydrochloride and 125,000 units Mycostatin).

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DR. ROBERT W. SPENCER has been named a Diplomate of the American Board of Ophthalmology.

DR. ALBERT W. WALLACE has returned to his office after a six-weeks va-

cation in Europe.

Speakers for the Will Rogers High School Pre-Med Club during November included DR. BETTY L. CONRAD, DR. MAXWELL A. JOHNSON. DR. ROB-ERT G. TOMPKINS, and DR. ROYAL E. STUART.

DR. JAMES C. SMITH, JR. has taken new professional quarters at 1324 East 50th Street, Tulsa.

DR. JOHN G. MATT was in charge of the Hill Climb Competition conducted at Eureka Springs, Arkansas, October 27-28, by the American Sports Car Club.

Attending the Notre Dame-Oklahoma game in Chicago, October 27, were DR. G. R. RUSSELL, DR. WILLIAM M. BENZING, JR., and DR. ROBERT W. SPENCER.

It's a girl for DR. and MRS. DALE E. NEWMAN, born October 22nd.

In attendance at the annual meeting of the American College of Surgeons at San Francisco, California, October 8-10, were DR. HAROLD A. WHITE, DR. EDWARD L. MOORE and DR. A. RAY WILEY.

Speakers for the Central High School Pre-Med Club last month included DR. ROBERT D. GRUBB, DR. THOMAS L. OZMENT, and DR. PAUL C. BENTON.

After a short vacation following his release from military service DR. HUGH B. NICHOLAS has resumed practice at 1918 North Oxford, Tulsa.

DR. HUGH PERRY, immediate Past-President of the Frisco Railway Medical Association, was named to the Executive Committee of that organization at the group's annual meeting of October 20-21 in Tulsa.

In attendance at the annual meeting of the American Heart Association in Cincinnati, Ohio, October 26-28, were DR. HOMER A. RUPRECHT, DR. JAMES C. PETERS, DR. C. S. LEWIS, JR., and DR. DEAN C. WALKER.

DR. THOMAS C. FINN, JR. has removed his practice to Ponca City, Oklahoma.

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for a handful of baby"

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2.5 cc. Hypertussis eliminates massive dosage in whooping cough treatment or passive prevention. A crystal-clear homologous protein, 2.5 cc. Hypertussis contains the gamma globulin equivalent of 25 cc. of human hyper-immune serum. This specific antipertussis fraction is concentrated 10-fold to obviate the pain and inconvenience associated with massive dosage - giving you the advantage of "a thimbleful of dosage for a handful of baby."

Hypertussis will not interfere with the use of antibiotics where they may be indicated.

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HILLCREST MEDICAL CENTER SETS NEW CHILDREN'S UNIT

A \$2,000,000.00 grant to Hillcrest Medical Center for construction of a children's hospital was announced last month by the Mabee Foundation of Tulsa. The addition, plus another 210-bed wing already planned, is expected to bring the Center's total bed capacity to over 800.

No details of the proposed children's hospital have been revealed. Mr. F. C. Swindell, a member of the Board of Trustees of the Mabee Foundation, said the medical and administrative staffs of the Center would be asked to make recommendations before an architect is employed. Mr. Swindell estimated the new unit would approach reality by late 1957.

GRIEVANCES COMMITTEE

(Continued From Page 20) ing fees are not manifested until the doctor begins to use pressure to collect his past-due bill. Frequently, the complaint is the first intimation the doctor has had that the patient is dissatisfied. The Committee does not permit itself to be used as a collection agency by a doctor, or as a retaliatory threat of the patient to a

Complaints are not accepted from third parties, such as insurance companies, and only grievances coming directly from the patient are considered. In cases where the patient has begun legal action or has consulted an attorney, the complaints are not accepted for review but are left to

doctor trying to collect a just bill.

the courts for settlement.

The original impetus for filing complaints come from several sources. Many doctors freely invite dissatisfied patients to bring grievances to the Committee for arbitration. Patients frequently call the Executive Offices of the Tulsa County Medical Society inquiring about the filing of complaints; in every such case the patient is urged to exhaust every avenue of conciliation with the doctor himself before filing a complaint. This often leads to a settlement of the matter between doctor and patient. concerning complaints to the American Medical Association and the Oklahoma State Medical Association are usually re-

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1923 SOUTH UTICA Phone RI 2-3361 ferred back to the local Committee, although the State Association does maintain a similar committee for service at the state level.

Are patients satisfied with the Committee? Undoubtedly, many are delighted with the attention given to their complaint. For instance, a Tulsan recently wrote to the Committee: "I am grateful for this function of your Society which has operated to up hold your profession in the public's eye." Those complainants who receive an adverse decision, but who have the decision properly interpreted, have frequently accepted the decision in good grace and have expressed satisfac-Without question, many patients whose grievance is rejected in the doctor's favor are antagonized. However, the Committee attempts to act impartially; it is neither a whitewash for the doctor or a subservient body to the patient. In the long run, the Committee believes its work will improve medical public relations; more importantly, it offers to the patient assurance that a mechanism exists for the consideration of his complaints.

Doctors are referred to a series of articles appearing in The Bulletin of the Tulsa County Medical Society in 1953 and 1954. These outline the details of the various cases brought before the Committee and provide excellent examples of the types of complaints heard.

INSURANCE FORM

(Continued From Page 26)

or two minor changes, the second proposed form was officially adopted by the Insurance Committee of the Oklahoma State Medical Association.

A standard insurance reporting form for hospital cases adopted by the Oklahoma State Hospital Association has worked out very well. Association officials reported the form encountered some opposition by smaller insurance companies at first, but was eventually accepted through the insistence of hospitals.

The physicians standard form has one side for accident cases, and one side for sickness cases. On both sides an authorization to pay the physician directly is provided for signature by the insured.

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STOKES GOLF TOURNAMENT WINNER (WHAT! AGAIN?)

Dr. E. Malcolm Stokes again took top golfing honors at the Annual Physicians and Dentists Golf Tournament of the Tulsa County Medical and Dental societies on October 18 at Indian Hills Country Club, marking the third successive year that he won the Dr. W. Albert Cook Trophy.

Dr. Paul N. Atkins, Jr. and Dr. William M. Benzing, Jr. tied for runner-up. In the dentists' division, Dr. William E.

Streck had low gross.

The Tulsa County Medical Society wishes to thank the following merchants and individuals for their generous con-

tribution of tournament prizes:

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"It is widely held that protein deficiency is the most common nutritional defect in the aged." E. J. Stieglitz: Geriatric Medicine—Medical Care of Later Maturity, J. B. Lippincott Co., 1954, p. 181.

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DISTRIBUTION & REPLACEMENT REPORT

October, 1956 Replace-Bloods Used: % Repl. Hospital: ments: St. John's 630 244 38.7% 194 52.4% Hillcrest 370 Byrne 18 36 200.0% 16 31.3% Osteopathic 51 42.8% Mercy 3 11.1% 25.0% Tulsa Osteo. 18 8 Broken Arrow.... 2 9 47.4% Other Hospitals... 97 101 104.1% Other Uses 133 45.0% Totals1,351 607

The Tulsa County Red Cross Blood Center has announced the institution of another donor recruitment plan to augment its present "25 Per Cent Plan." The new plan is being called the "35 Per Cent Plan."

The present "25 Per Cent Plan", which has been in operation slightly more than two years, is based on donor visits to the Center or mobile clinic in relation to the number of employees working for the group in Tulsa County. Its advantage to the employees of the 70 or more participating firms is that blood used by an employee in a Tulsa hospital need not be replaced at the time of use. The "35 Per Cent Plan" merely extends this privilege of employees living in Tulsa County but who are hospitalized outside of the County. Certain restrictions apply, however, upon the operation of the new plan. These are:

1. Each case will be handled on an individual basis as to availability of blood,

qualifications of recipient, etc.

2. The requesting hospital or blood center must accept blood or blood credits from the Tulsa County Red Cross Blood Center.

3. The Center will furnish blood only on the basis of actual usage.

4. Parties requesting blood are responsible for transportation of blood to the destination, including cost therein.

5. Shipment of a particular type will

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The Plan requires a 35 per cent participation of employees.

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The following physician is an applicant for membership in the Tulsa County Medical Society.

William E. Van Pelt, M.D., 1619 East

15th Street, Tulsa. Pre-medical education, College of the Ozarks, Clarksville Arkansas, and University of Arkansas, Fayetteville, Arkansas. Medical Degree, University of Arkansas School of Medicine, Little Rock, Arkansas



Class of 1953. Interned Hillcrest Medical Center, 1953-54. Resident in Surgery, Hillcrest Medical Center, 1954-56. Military Service, United States Navy, 1944-46. General Practice. Recommended by Dr. Harold J. Black and Dr. Martin Leibovitz.

DR. LOVELACE

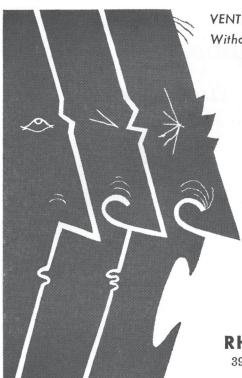
(Continued From Page 16)

The January 18th dinner dance will be the only meeting of the Tulsa County Medical Society that month. A record turnout is expected. The event will pay tribute to the Society's completion of fifty years of community and professional service, and in addition will mark the inauguration of Dr. G. R. Russell as President for 1957. Dr. W. Albert Cook, first President of the Society in 1907, will be a special guest.

Members are urged to order dinner tickets at the earliest opportunity.

DR. PAUL E. CRAIG was awarded a City Beautification Award Certificate by the Tulsa Chamber of Commerce last month for the attractive landscaping and design of the Craig Clinic at 2732 E. 15th Street.

DR. PAUL O. SHACKELFORD was guest speaker for the Montgomery County Medical Society at Coffeyville, Kansas, at its October meeting.



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