The Early Adopter: Primo v3 and Primo Central

Habib Tabatabai

University of Central Oklahoma, USA

htabatabai@uco.edu

- What is "Early Adopter"?
- Where did we start from?
- Why did we consider becoming an "Early Adopter"?
- What to watch for?
- What did we learn?
- Where do we go from here?
- Feedback and questions

What is "Early Adopter"?

according to Ex Libris:

- "When we first rolled out Primo version 3, we invited anyone who was eager to upgrade quickly to become an "early adopter" and take advantage of our offer to perform the upgrade for them."

Where did we start from?

- We had already seen a demo of v3 so all those who saw the demo were impressed by its potentials
- Within our work environment, a team of staff support Primo, but we take lead as needed. This allowed us to look at this from different perspectives but in cooperation with each other
- Primo v3 is a pre-requisite for Primo Central

h1   htabatabai, 9/19/2010

Why did we consider becoming an "Early Adopter"?

o Primo support would perform the installation/ upgrade

o Except select (test) groups, users had not seen v2.x. No changes mid-stream

o Improved search interface and results display, much more intuitive user interface than v2.x

o Better out-of-the-box display of css, colors, arrangement, and simplified layout; Thus, fewer customizations needed

Why did we consider becoming an "Early Adopter"?

o Simultaneous searching of remote and local resources (Blended Searching)

o Expanded number of facets including being able to limit to "peer-reviewed" sources

o Integration of an array of ILS services into one screen, OPAC via Primo (OvP), (Voyager 7.2.1 or higher, Aleph v18x or v20x minimum)

Why did we consider becoming an "Early Adopter"?

- Discounted price for early adopters
- Primo Central is a Hosted solution
- A major improvement on retrieval speed for remote resources with Primo Central reliance on a centralized index
- Primo v3 is a pre-requisite for Primo Central

What to watch for?

- Integration of Primo and other systems require close working cooperation of different support teams. Each are expert in one product (Voyager and Primo)

- Port conflict

Where do we go from here?

- Public launch plan is ASAP with a starburst on library web site to test it. Please visit the latest design of library web site with Primo embedded in it at http://library.uco.edu/centralsearch
- The academic year ahead will be a year of fine tuning
- Some faculty and students who know how to get to the system, are already using it

What did we learn?

- Plan, Plan, Plan
- Patience, Patience, Patience
- Be Proactive
- Timetables are not life and death issues but make sure everybody else understands it too
- Do not deliver a half baked product
- Make sure that Ex Libris support remains involved
- The user community (Primo_Discuss_L) is an undeniable resource

What is/was "Early Adopter"?

according to Ex Libris:

- "When we first rolled out Primo version 3, we invited anyone who was eager to upgrade quickly to become an "early adopter" and take advantage of our offer to perform the upgrade for them. There was such a high demand from Primo customers globally that we decided to extend this offer to all Primo customers. As a result, the term "Early Adopter" was only relevant for a very short time."

Comments, Feedbacks, Questions

Habib Tabatabai
University of Central Oklahoma, USA

htabatabai@uco.edu