A WAGE STRUCTURE PLAN FOR ORDNANCE DEPOT INDIGENOUS PERSONNEL

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WILLIAM JOHN WHELAN

Bachelor of Business Administration

University of Toledo

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Thesis Approved:

6 dw. lo Burris
Thesis Adviser

Rahus Maulia

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CHAPTER I

INTRODUCTION

The Ordnance Corps of the United States Army assumes a herculean logistical task in providing ordnance equipment to United States and Allied Forces throughout the world. The full utilization of indigenous personnel in ordnance depots abroad is oftentimes the only practical solution to manpower requirements. In the event of hostilities, whether limited or total, increased demands more than likely will be placed upon foreign governments for manpower assistance.

The use of military personnel for communications zone ordnance depot jobs is extremely limited today. Under war time conditions it could be assumed that, percentagewise, further military reductions would be effected. Civilian personnel offices have a primary interest in personnel procurement, grade structures, and pay schedules; however, the ordnance depot commanding officer has a direct responsibility and interest in the work, pay, job conditions, and morale of all personnel under his direction.

Under existing circumstances the commander of an ordnance depot overseas does not have a readily available means of ascertaining the relative monetary values of the

multitudinous jobs within his depot. He relies almost exclusively upon the civilian personnel offices of his next higher command for assistance and guidance concerning wage rates. Because of delays and errors due to the inadequate numbers of civilian personnel analysts available for wage rate evaluations, plus their lack of specific job knowledge about ordnance depot operations, the depot commander faces an unsatisfactory condition which he can do little to remedy.

It is the writer's purpose in this thesis to offer a method whereby indigenous personnel for ordnance depot supply and maintenance operations may be classified rapidly and accurately into several pay grades according to their knowledge, capabilities, and working conditions. This method, a "blue collar" job evaluation study of a prototype ordnance class II and IV depot, may be used as a guide by depot commanders and/or their staffs to assist them in evaluating their personnel pay structure. The term "as a guide" implies that this thesis is not a wage structure plan or job evaluation program designed for a specific depot in a specific location. Rather, the material presented in this work is a sample of a method which can be employed

¹Class II and IV depots of the Ordnance Corps store, issue, receive, maintain, repair, and rebuild Ordnance general supplies such as army trucks, tanks, artillery, small arms, missiles, including all the parts and special equipment pertaining to their use.

effectively to install an equitable wage structure in an overseas ordnance depot.

In presenting this paper, the author first describes a general background of job evaluation methods, their uses. advantages and disadvantages, and how they are conducted. Then, based on data gathered from several ordnance depots in the United States and personal experience obtained from observing from a theater staff level the operations of several ordnance depots in Europe, a job evaluation program for a typical depot is performed. Source data for selecting and pricing key jobs were obtained from depots in the United States because "blue collar" jobs in Zone of Interior depots have been evaluated and wage rates for specific grades. depending upon the geographical area, have been established. This is not the case in overseas installations, even though depots have been in operation since World War II. Job descriptions and specifications for common, easily recognized, ordnance depot "blue collar" jobs were written, analyzed, and evaluated by the factor-comparison method of job evaluation. The end result of this job evaluation is a job comparison scale which can be used by ordnance overseas depots to readily establish an equitable wage structure for the jobs within any particular depot. An example of how to use the job comparison scale is made to illustrate how easily a job can be evaluated.

Lastly, a suggested wage curve which recommends wage grades and rate ranges is prepared, and its applications to ordnance depots, regardless of the specific country in which they are located, is explained. Standards of living and degrees of technological advancement vary in the different nations of the world. Utilization of indigenous personnel in those countries which have not kept pace industrially with the western civilizations is not practical except for the most simple menial tasks. Therefore, the use of this thesis as a guide for depot commanders is applicable for only those depots located in such countries as England, France, Italy, Japan, Australia, New Zealand, and similar cultures where skills, educational backgrounds, and literacy rates are comparable to those of the United States. Examples of "backward" areas would be New Guinea, sections of Africa, China, etc. The only solution to skilled manpower requirements for depot operations in these areas is the use of military units.

In summation, the depot commander, by using the procedures outlined in this thesis, has the practical means available to rectify his personnel problems as to wage rates and the resultant ill effects of inequitable wage payments.

CHAPTER II

A WAGE STRUCTURE PLAN

For many years the United States Army has had organizational military units such as Rebuild Battalions, Depot Companies, and Communication Zone Cellular Composite Units with specific missions assigned. For example, the Ordnance Automotive Rebuild Battalion has a strength of 748 officers and men with the following mission: "Establishes and operates communications zone, etc." The use of such an organization is obvious -- the factor of operational control and mobility within the army are necessities in times of emergency. However, it has been apparent that as conditions become more settled, or "rear area" operations are effected, the use of military troops becomes less justifiable. not the attempt of this paper to criticize personnel staffing policies of overseas ordnance installations. fact that thousands of French, Japanese, German, and other Nationals are on United States payrolls is self-evident proof that indigenous personnel are employed in several different positions with varying responsibilities and skill levels.

The organizational structures of ordnance installations are as varied as the number of installations.

Sub-depots and small detachments may employ as few as twenty-five civilians as contrasted with large storage and maintenance depots having payroll strengths of six and seven thousand.

Before developing the job evaluation program, the writer would like to highlight some background of the evolution of job evaluation, what it is designed to do, and its adoption by the armed forces. "The purpose of job evaluation is to determine what the rate of pay for one job should be in proper relation to the rates of pay for other jobs in the same plant." Another explanation is as follows: "Job evaluation attempts to answer the question, 'What is each job worth in relation to other jobs in a plant or shop?' It deals with jobs, not with people doing these jobs."²

A brief look into the background of job evaluation reveals that the need of equities in pay of like jobs is not new. For example, in 1836 the government clerk in Washington, D.C., petitioned Congress for a systematic method in determining salaries of some 336 clerks employed. Congress was petitioned again in 1838 "so that all clerks performing like duties shall receive like salaries."

lEdward N. Hay, "The Attitude of the American Federation of Labor on Job Evaluation," Personnel Journal, XXVI (November, 1947), p. 163.

²Ibid.

³Philip W. Jones, <u>Practical</u> <u>Job</u> <u>Evaluation</u> (New York: John Wiley and Sons, 1948), p. 1.

However, the first origin of job evaluation <u>per se</u> dates back to the latter part of the nineteenth century when Frederick W. Taylor, the time and motion analyst, began job studies. Little attention was given to ratings of jobs until World War I. Because of

. . . the difficulties of securing employees, training large groups of inexperienced workers, keeping them satisfied, and meeting other personnel problems, . . . job evaluation for the determination of equitable rates of pay began to receive a modicum of attention.4

By 1926, the four commonly used methods in use today were developed (See Appendix). These methods will be explained in more detail later. The factor-comparison method of evaluating jobs, the system which the writer has used in this paper, was the last of the four basic systems to be developed.

At the Philadelphia Rapid Transit Company, Eugene J. Benge and others attempted to apply Lott's point system in rating jobs. They decided this method did not meet their needs and, as a result, drew up their own plan, which was called the factor-comparison method. This development occurred in 1926.5

The rise of unionism and resultant legislation gave additional impetus to a demand for more systematic wage determination, but it was World War II with the War Labor Board that increased interest so tremendously in job evaluation. This interest did not cease when hostilities were

⁴E. Lanham, <u>Job Evaluation</u> (New York: McGraw-Hill Book Company, 1955), p. 8.

⁵Ibid.

over. "However one may regard it, job evaluation is with us. Its use greatly increased during the war and is continuing on the increase today."

A wage administration plan was developed early in World War II for the War Department's civilian employees. The Federal Classification Act (Civil Service) evaluates jobs and sets salaries for approximately 43 per cent of the Army's professional, administrative, clerical employees. The remaining 57 per cent, known as Wage Board employees, are excluded from that Act. Members of this latter group are filling "primarily manual jobs." The expressed policy of the army in designing its job evaluation program is to achieve the following objectives:

- Like treatment as to pay will be applied to all positions which involve like work.
- 2. Pay rates shall bear a direct relationship to the level and skill and responsibility of the work performed.
- 3. Pay rates, insofar as they are determined by the Department for Wage Board jobs, shall reflect going rates for comparable work within defined geographical localities.

The writer has used these same objectives as basic criteria in his wage structure plan.

The wage plan presented here falls into three general areas in the accomplishment of these objectives: (1) the

⁶Edward N. Hay, "The Attitude of the American Federation of Labor," <u>Personnel</u>, XXVI (November, 1947), p. 164.

William F. Sorensen, Jr., "Army Wage Administration for Civilian Jobs," <u>Personnel</u>, XXVI (March, 1950), p. 393.
8 Thid.

job analysis to include observation of the positions for ascertaining duties and preparing written descriptions of the job and specifications of the job; (2) the job evaluation itself, i.e., relating pay rates to the requirements and conditions of the job; and (3) the wage structure. In this paper the job analysis has been performed, for the most part, by various depot personnel job analysts in ordnance depots throughout the United States. As will be explained later, the writer's work in this area consisted of translating, condensing, and transferring job specifications and descriptions onto the forms which are adaptable to the factor-comparison method of job evaluation.

In most cases, job evaluation experts have considered job evaluation their private domain and have

one done a proficient job in overglamorizing and mystifying with respect to contents, techniques, and application of job evaluation. Intimate association with job evaluation reveals, actually, that it is neither a scientific scheme nor a final answer to the age-old wage problem. More truthfully, it can be said that it is a systematic approach to a wage problem--a systematic approach that has common sense and good judgement as its most important elements.

One of the first questions which arises when initiating a job evaluation program concerns which plan shall be used—
(1) ranking system, (2) classification system, (3) point system, or (4) factor-comparison system. The factor-comparison method was chosen for this study because (a) a

⁹Andrew J. Percival and Glen B. Gross, "Job Evaluation--A Case History," <u>Harvard Business Review</u>, XXIV (Summer, 1946), p. 466.

quantitative system divides jobs into classifications more readily: (b) an individual with only general knowledge as to specific jobs can compare more accurately jobs against one another than he can ascertain the value of a job based on job facts. Basing the value of a job on job facts rather than on job comparison is one of the fundamental differences between the point and the factor-comparison systems. result of a factor-comparison method job evaluation study is a job-comparison scale which can be understood readily and can be used by supervisory personnel. "The most striking characteristic of the factor comparison method of job evaluation is the ease with which unlike jobs can be evaluated on the same scale."10 (c) the scale can be utilized to price any number of jobs; and (d) the selection of correctly priced key jobs, one of the most important steps in the program, would be applicable to all types of Ordnance Class II and IV depots: (e) the Ordnance Corps has used a modified factor-comparison system and a point system to classify jobs. These methods shall be explained more in detail; (f) job descriptions and job specifications for the key jobs already have been written and adapt themselves for conversion to the forms used and recommended by job evaluation experts who have had excellent results in their work. The preparation of job descriptions and the preparation of

¹⁰ Edward N. Hay, "Characteristics of Factor Comparison Job-Evaluation," Personnel, XXII (May, 1946), p. 370.

specifications are two important steps in constructing a job comparison scale.

The present method of wage payments to employees in the various Ordnance Class II and IV depots throughout the United States consists of three wage schedules. The (1) Civil Service employees, who perform office and career type positions; (2) Wage Board Schedule employees, who perform work varying in skills from common labor to highly technical jobs; and (3) Wage Board Supervisory Schedule employees, who, in addition to performing skilled work, are utilized primarily in supervisory positions. For a typical pay schedule reference is made to an anonymous mid-western Ordnance Depot (See Figure 1).

The two schedules with which this study is concerned are the Wage Board Schedule, hereafter referred to as WB wages, and the Wage Board Supervisory Schedule, which shall be called WBS wages. A typical depot has as many as twenty to twenty-five WB and twelve to fifteen WBS rates.

Considering the four step increases in each rate, there may be one hundred and sixty different rates being paid to depot employees--exclusive of "career" Civil Service personnel.

Therefore, an obvious need for overseas operations would be a reduction of the administrative loads caused by so many different grades and steps. The steps are (1) hiring wage, (2) six month automatic wage increases, (3) twelve month

PAY SCHEDULES

17 DEC. 1956

157		,,,,,	0.E.N.S.S			-	·	
		ь	GENER	AL SC	HEDULE	f	-	INCR
GRADE	a		С		e	<u> </u>	g	INUN
ı		\$2775	\$2860	\$2945	\$3030	\$3115	\$3200	
	1.29+	1.33+	1.38-	1.42-	1.46-	1.50-	1.54-	85
2	2960	3045	3130	3215	3300	3385	3470	85
2	1.42+	1-46+	1.50+	1.55-	1.59-	1.63-	1.67-	0.5
3	3,175	3260	3345	3430	3515	3600	3685	
•	1.53-	1.57-	1.61-	.1.65-	1.69-	1.73+	1.77+	85
. 4	3415	3500	3585	3670	3755	3840	3925	85
•	1.64+	1.68+	1.72+	1.76+	1.81-	1.85-	1.89-	05,
	3670	3805	3940	4075	4210	4345	4480	/
5	1.76+	1.83-	1.89+	1.96-	.2.02+	2.09-	2.15+	135
				 				
, 6	4080 1.96+	4215 2.03-	4350 2.09+	4485 2.16-	4620 2-22+	4755	4890 2-35+	135
								
7	4525 2 18-	4660 2.24+	4795 2.31-	4930 2.37+	5065 2.44-	5200 2.50+	5335 2.56+	135
	<u> </u>	2.24		ļ		2.301	2.301	
8 .	4970	5105	5240	5375	5510	5545	5780	135
	2.39-	2.45+	2.52-	2.58+	2.65-	2.71+	2.78-	, 33
9	5440	5575	5710	5845	5980	6115	6250	
3	2.62-	2.68+	2.75-	2.81+	2.88-	2.94-	3.00+	135
10	5915	6050	6185	6320	6455	6590	6725	
10	2.84+	2.91-	2.97+	3.04-	3.10+	3.17-	3.23+	135
•••	6390	6605	6820	7035	7250	7465		
11	3.07+	3.18-	3.28-	3.38+	3.49-	3.59-		215
	7570	7785	8000	8215	8430	8645	.	
12	3.64-	3.74+	3.85-	3.95-	4.05+	4.16-		215
	+	+	 	 		+	 	
13	8990	9205	9420	9635	9850 4.74-	10065		215
	4.32+	4.43-	4.53-	4.63+		4.84-	<u> </u>	
14	10320	10535	10750	10965	11180	11395		215
··	. 	5.06+	5.17-	5.27+	5.38-	5.48-	ļ	
15	11610	11880	12150	12420	12690			270
	5.58+	5.71+	5.84+	5.97+	6.10+		L	270
16	12900	13115	13330	13545	13760	<u> </u>		215
	6.20+	6.31-	6.41-	6.51+	6.62-	1	1	1 - 13
	13975	14190	14405	14620				
17	6.72-	6.82-	6.93-	7.03-		1		215
	14800		<u> </u>			 		
18	7.12-		1	1		1	• • •	l

REGULAR WAGE BOARD SCD.								
EFFECTIVE 17 DEC. 1956								
WB	I	2	3	4				
1	1.54	1.62	1.70	1.78				
2	1.59	1.67	1.75	1.84				
3	1.63	1.72	1.81	1.89				
4	1.68	1.77	1.86	1.95				
5	1.73	1.82	1.91	2.00				
6	1.78	1.87	1.96	2.06				
7	1.82	1.92	2.02	2.11				
8	1.87	1.97	2.07	2.17				
9	1.92	2.02	2.12	2.22				
10	1.97	2.07	2.17	2.28				
11	2.00	2.11	2.22	2.32				
12	2.05	2.16	2.27	2.38				
13	2.10	2.21	2.32	2.43				
1.4	2.15	2.26	2.37	2.49				
15	2.19	2.31	2.43	2.54				
16	2.24	2.36	2.48	2.60				
17	2.29	2.41	2.53	2.65				
18	2.34	2.46	2.58	2.71				
19	2.38	2.51	2.64	2.76				
20	2.43	2.56	2.69	2.82				
21	2.48	2.61	2.74	2.87				
22	2.53	2.66	2.79	2.93				
23	2.57	2.71	2.85	2.98				
24	2.62	2.76	2.90	3.04				

			-					
SUPERVISORY WAGE SCHEDULE								
EFFEC	TIVE	17 DE	C. 195	6				
W8-S	1	. 2	.3	4				
1	2.09	2.20	2.31	2.42				
2	2.19	2.30	2.42	2.53				
3	2.28	2.40	2.52	2.64				
4	2.38	2.50	2.63	2.75				
5	2.47	2.60	2.73	2.86				
6	2.56	2.69	2.82	2.96				
7	2.65	2.79	2.93	3.07				
8	2.75	2.89	3.03	3.18				
9	2.86	3.01	3.16	3.31				
10	3.03	3.19	3.35	3.51				
11	3.20	3.37	3.54	3.71				
12	3.37	3.55	3.73	3.91				
13	3.55	3.74	3.93	4.11				
14	3.71	3.91	4.11	4.30				
15	3.88	4.08	4.28	4.49				
16	4.08	4.29	4.50	4.72				
17	4.28	4.50	4.73	4.95				
				-				
				:				

WB and WB-S SHIFT DIFFERENTIALS:

2nd Shift 8¢ Per Hr. 3rd Shift 10¢ Per Hr.

Figure 1. Ordnance Depot Pay Schedule.

automatic wage increases, and (4) a merit increase based on supervisory work performance reports.

In a letter about this thesis from Mr. Sedrel, Director of the Ordnance Civilian Personnel Agency, he stated,

In the situation you describe, eight non-supervisory Wage Board grades with probably an equal number of WBS grade would be adequate. . . . step rates, three; in hiring, going, and merit would probably be adequate.

This number of grades and steps would provide for a total of forty-eight separate rates. The recommended number of grades in this study is thirteen, which with the steps as suggested by Mr. Sedrel, total thirty-nine wage rates. This number should not be administratively excessive under typical overseas operations.

In the writer's evaluation program, the WB and WBS jobs have been integrated. A brief explanation as to the methods currently used in the Ordnance Depots as opposed to the method employed in this paper will clarify the use of a single rate.

The WB evaluation program is based on a modified factor-comparison weighted-in-points plan which was broken down in the following manner:

llManual of Evaluation Standards for Civilian Jobs in the War Department (Washington, D.C.: U. S. Government Printing Office, April, 1947).

<u>Factors</u>		<u>Points</u>
Experience and Training		600
Responsibility		400
Application		200
Physical Demand		200
Working Conditions		200
	Total	1,600

The five factors are weighted, respectively, 3, 2, 1, 1, and 1, 1 as above illustrated. 1

The WBS system of evaluation, basically a point method program, awarded "credits" on the following factors: (1) level of work directed; (2) volume of operation, i.e., the number of people supervised (by wage range); (3) the nature of unrelated work or job complexity; and (4) the supervisory duties, general foreman, foreman, supervisor, or leader.

Upper limits of the WB program preclude a valid evaluation of supervisory responsibilities; therefore, this necessitates establishing another program for employees with supervisory responsibilities. The exclusion of maximum points in this study permits the integration of WB and WBS

¹²Sorensen, p. 393.

¹³ There is no reference data available to the author as to the determination of the points awarded the different factors in Mr. Sorensen's article. It is assumed that the points were composite judgments and the relative weights are comparable to the weights typically assigned in most job evaluation plans of this type.

personnel, and as shall be illustrated later, the comparative difference of supervisory jobs with other supervisory jobs or non-supervisory jobs is easily discernible.

CHAPTER III

PERFORMING THE JOB EVALUATION

As previously stated, correctly priced key jobs are of prime importance. To arrive at the selection of key jobs, the personnel officers of two different depots furnished job descriptions and specifications of two typical jobs in each pay grade of their WB and WBS schedules. Both of these personnel officers have had considerable experience in job evaluation techniques and, between the two of them, have over twenty-five years of experience in personnel administration. The author has had twelve years of experience in Ordnance Operations. Six of these years have been spent overseas. In the selection of initial jobs to be screened. the author and each of these personnel officers, with their assistants, acted as committees in reviewing the jobs. committees chose jobs which are standard, common, and easily recognizable jobs in an Ordnance depot. For example, WAREHOUSEMAN, TRUCK DRIVER, or PROCESSING INSPECTOR are jobs which an Ordnance officer can identify and envision without difficulty, and these jobs are performed in all depots of any size. Approximately one hundred and thirty-five jobs of the entire wage range were screened, and Table I shows the jobs selected, by title and pay grades, for initial

screening. From this group another screening would have to be made to select a smaller, more workable number of key jobs.

The problem of job pricing was the next issue. Depots throughout the country conduct wage surveys at least every two years to establish depot wage rates comparable to the surrounding area. As an example of the different wages paid for the same WB and WBS grades, Figure 2 illustrates the wages paid by a midwestern depot as against the wages paid by a southern depot.

The wages from these depots were averaged, and Table I shows the different wages paid. There are thirty-one major Ordnance Class II and IV depots located in various sections of the United States. To arrive at a representative figure for the average United States wage for WB and WBS grades, selections were made from five of these depots to include samples from the East, Midwest, and South. In some instances, due to the variance of WB versus WBS wages (Example: STOCK KEEPER LEAD FOREMAN), the averages would exclude the correct pricing of a job in relation to the other positions (See Table I).

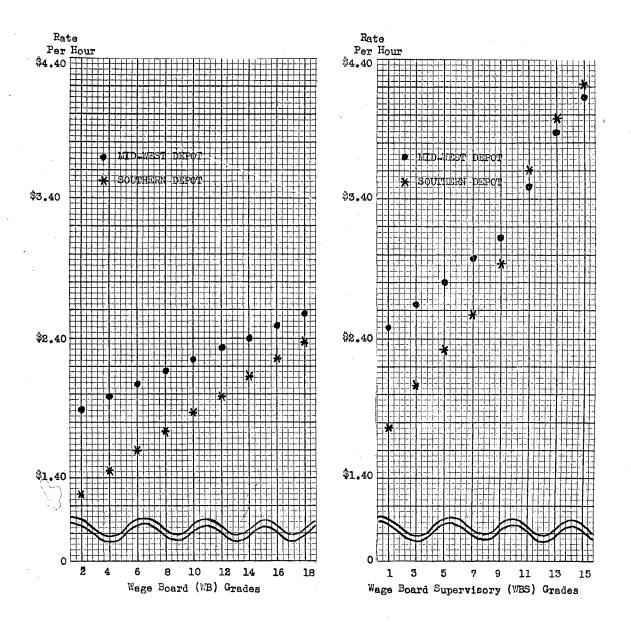


Figure 2. Wage Board Wage Rates, Grades Two Through Eighteen, and Wage Board Supervisory Wage Rates, Grades One Through Fifteen, of a Representative Southern and Midwest Ordnance Depot, 1957 (Data compiled from semi-annual pay schedules).

TABLE I

WAGE BOARD AND WAGE BOARD SUPERVISORY WAGE RATES FOR SELECTED JOBS
IN REPRESENTATIVE ORDNANCE DEPOTS IN THE U.S.A.

Job Title	Kank WB WBS*	Midwest Depot	Midwest Depot	Eastern Depot	Southwest Depot	Eastern Seaboard
WRAPPER HAND	02	1.90	1.67	1.49	1.27	1.83
FREIGHT HANDLER	03	1.94	1.72	1.53	1.36	1.88
WAREHOUSEMAN, BIN	04	1.99	1.77	1.57	1.45	1.93
TRUCK DRIVER	04	1.99	1.77	1.57	1.45	1.93
WAREHOUSEMAN, GENERAL	05	2.03	1.82	1.60	1.54	1.99
AUTOMOTIVE EQUIPMENT OPERATOR	06	2.07	1.87	1.64	1.61	2.04
FORK LIFT OPERATOR	06	2.07	1.87	1.64	1.61	2.04
PAINTER	.07	2.11	1.92	1.68	1.67	2.09
LIQUID-BLASTER OPERATOR	07	2.11	1.92	1.68	1.67	2.09
FORK LIFT OPERATOR	08	2.15	1.97	1.71	1.74	2.14
LABORER LEADER	09	2.20	2.02	1.75	1.80	2.19
PACKER-CRATER LEADER	10	2.24	2.07	1.79	1.87	2.24
PAINTER	11	2.28	2.11	1.82	1.94	2.29

TABLE I--Continued

Job Title	Rank WB WBS*	Midwest Depot	Midwest Depot	Eastern Depot	Southwest Depot	Eastern Seaboard
PROCESSING INSPECTOR	12	2.32	2.16	1.86	2.00	2.34
PRODUCTION PLANNER	13	2.36	2.21	1.90	2.07	2.39
PRODUCTION EXPEDITER LEADER	14	2.40	2.26	1.93	2.13	2.44
AUTOMOTIVE MECHANIC	15	2.45	2.31	1.97	2.20	2.49
LABORER LEAD FOREMAN	1*	2.47	2.20	1.94	1.73	2.38
CRANE OPERATOR	16	2.49	2.36	2.01	2.26	2.53
SMALL ARMS INSPECTOR	17	2.53	2.41	2.05	2.32	2.57
STOCK KEEFER LEAD FOREMAN	2*	2.55	2.30	2.02	1.91	2.50
WELDER LEADER, ACET. & ELEC.	18	2.60	2.46	2.08	2.38	2.61
PROCESSOR LEAD FOREMAN	3 [*]	2.64	2.40	2.09	2.09	2.61
MACHINIST	19	2.66	2.51	2.12	2.44	2.65
WAREHOUSEMAN F MAN BULK	4*	2.72	2.50	2.17	2.22	2.71
TOOL, DIE & GAGE MAKER	20	2.73	2.56	2.16	2.50	2.69
AUTOMOTIVE EQUIPMENT INSPR.	21	2.80	2.61	2.19	2.56	2.73
WAREHOUSEMAN F MAN GENERAL	5 [*]	2.81	2.60	2.24	2.35	2.81

TABLE I--Continued

Job Title	Rank WB WBS*	Midwest Depot	Midwest Depot	Eastern Depot	Southwest Depot	Eastern Seaboard
PACKER LEAD FOREMAN	6 *	2.89	2.69	2.31	2.49	2.91
AUTOMOTIVE MECHANIC LEAD F'MAN	7*	2.97	2.79	2.39	2.62	3.01
MECHANICAL EQUIP. PROCESSOR F'MAN	*8 V	3.06	2.89	2.46	2.75	3.11
WAREHOUSEMAN GENERAL FOREMAN	9*	3.16	3.01	2.56	2.90	3.21
IDENTIFICATION AND RECEIVING GENERAL FOREMAN	10*	3.35	3.19	2.72	3.07	3.41
WAREHOUSEMAN ASS'T GENERAL FOREMAN (VEHICLES)	11*	3.54	3.37	2.87	3.25	3.60
PACKING & PROCESSING GEN'L F'MAN	12*	3.73	3.55	3.02	3.42	3.79
SERVICE SHOPS GEN'L FOREMAN	13*/	3.92	3.74	3.18	3.60	3.98
MACHINE SHOP & METAL PROCESSING GENERAL FOREMAN	15*	4.18	4.08	3 • 59	4.00	4.22
FIRE CONTROL SYSTEMS, MAINTENANCE GENERAL FOREMAN	16*	4.34	4.29	3.84	4.25	4.36

^{*} Data secured from civilian personnel officers of various Ordnance Depots in the United States.

To have a composite and understandable rating scale, the next step was to select from the thirty-eight jobs listed on Table I a group of jobs with the following: (1) the duties of the job easily understood by depot command and staff personnel, (2) priced with sufficient money difference to make a practical scale and subsequent wage structure, (3) varied to permit comparisons of mental skill and physical requirements plus responsibilities and working conditions and comparisons distinguishable within these factors.

After a review of the descriptions and specifications, the jobs shown on Table II were selected. At this time it was necessary to reanalyze all of these jobs and rewrite the job descriptions and specifications onto the forms used in this job evaluation. All of the sixteen jobs finally selected are common to Ordnance Depot operations. Further, these jobs incorporate the gamut of knowledge, skills, responsibilities (supervision), physical efforts, and different working conditions normally found in an Ordnance They range in skill requirements from those of a machinist to the relatively minor skill requirements of a dock hand; and the supervisory responsibilities vary from those of a foreman exercising supervision over a hundred and fifty skilled jobs to those of the worker who performs the non-supervisory task of wrapping packages all day. (See Appendix, pages 51 through 66.)

TABLE II

RANKING OF SIXTEEN TENTATIVE WAGE BOARD AND WAGE BOARD SUPERVISORY KEY JOBS BY FACTORS

Job	Mental Require- ments	Skill	Physical Require- ments	Responsi- bility	Working Conditions
AUTOMOTIVE MECHANIC	9	7	5	11	3
FORK LIFT OPERATOR	10	10	8	15	1
FREIGHT HANDLER	15	16	1	16	2
LABORER LEADER	11	13	4	7	6
LIQUID BLASTER OPERATOR	12	14	6	12	5
MACHINIST	7	1	10	10	10
MECHANICAL EQUIPMENT PROCESSOR F • MAN	3	3	15	3	15
IDENTIFICATION AND RECEIVING GEN*L F *MA	N l	5	16	2	16
PROCESSING INSPECTOR	5	9	12	6	9
PRODUCTION EXPEDITER LEADER	8	8	9	8	8
SERVICE SHOPS GÉNERAL FOREMAN	2	2	14	1 ····	14
SMALL ARMS INSPECTOR	6	4	11	5	12
TRUCK DRIVER	13	11	7	14	7

TABLE II--Continued

Job	Mental Require- ments	Skill	Physical Require- ments	Responsi- bility	Working Conditions
WAREHOUSEMAN	14	12	2	9	11
WAREHOUSE FOREMAN	4	6	13	4	13
WRAPPER HAND	16	15	3	3	4

The jobs then had to be ranked by the factors of mental skill and physical requirements, responsibilities, and working conditions. Normally, this process is done by separate committees pooling their judgments. In this case, the various factors were ranked upon three separate occasions by the writer as the formation of a ranking committee was not feasible for the purposes of ranking these jobs for this study. However, in the implementation of this plan in an overseas depot, committees must be established to perform this factorial ranking, which is an important phase in the factor-comparison method of job evaluation. result of these rankings is shown on Table II. The next step was to apportion, by factors, the present going rates of the key jobs. As in the case of factorial ranking, the writer, in lieu of a committee, performed this task. overseas depot a committee, usually of five members, would perform this phase of the job evaluation program. As to the technique of the committee system of rankings and rate assignments, Otis and Leukart stated the following:

It has been recommended that the rankings be repeated weekly until each member of the committee has ranked the jobs three times. It is also important to have each person assign the rates to the jobs several times to obtain an average of his own assignment of rates.

This process again was based on judgment. Having accomplished this, the rates were reconciled, adjusted, and

lay L. Otis and Richard H. Leukart, <u>Job Evaluation</u> (New York: Prentice-Hall, Inc., 1954), p. 183.

TABLE III

DISTRIBUTION OF WAGE BOARD AND WAGE BOARD SUPERVISORY KEY JOB
PRESENT GOING WAGE RATES ACCORDING TO RANKS

Job	Present Rate	Mental Requir ments		<u>Skill</u>	Rank	Physic Requir ments		bilit		Worki Condi	
AUTOMOTIVE MECHANIC	2.29	•47	9	.69	7	•46	5	.28	11	•3.9	3
FORK LIFT OPERATOR	1.94	-44	10	•53	10	.28	8	.19	15	•47	· ı
FREIGHT HANDLER	1.69	.26	15	.28	16	.62	1	.13	16	.40	2
LABORER LEADER	1.99	•44	11	.32	13	•50	4	.42	7	•33	6
*LIQUID BLASTER OPERATOR	2.09	•43	12	.48	14	•45	6	.23	12	•35	5
MACHINIST	2.48	.62	7	1.07	1	.24	10	.30	10	.25	10
MECHANICAL EQUIPMENT PROCESSOR FOREMAN	2.85	•76	3	•95	3	.20	15	•74	3	.20	15
IDENTIFICATION AND RECEIVING GEN*L FOR*M	3.14	•95	1	•90	5	-18	16	.91	2	.20	16
PROCESSING INSPECTOR	2.13	.68	5	-54	9	.21	12	•43.	6	.27	9
PRODUCTION EXPEDITER LEADER	2.23	•58	8	.68	8	.27	9	.41	8	.29	8

TABLE III--Continued

Job	Present Rate	Menta Requi ments		Skill	Rank	Physi Requi ments	re-	Respondition		Worki Condi	ng tions Rank
SERVICE SHOPS GENERAL FOREMAN	3.72	•91	2	•97	2	.20	14	1.44	1	.20	14
*SMALL ARMS INSPECTOR	2.36	.65	6	•93	4	.22	11	•49	5	.22	12
TRUCK DRIVER	1.74	.42	13	-51	11	•30	7	.20	14	•31	7
WAREHOUSEMAN	1.80	.28	14	•35	12	.56	2	•35	9	.24	11
WAREHOUSE FOREMAN	2.56	•73	4	•90	6	.20	13	•52	4	.21	13
WRAPPER HAND	1.63	.20	16	•30	15	•55	3	.21	13	•37	4

^{*} These two jobs did not seem to be in line when comparing their relative rankings in each of the five factors with the going rate of pay received.

redistributed by the rank of each factor. Table III illustrates this step. Careful examination of this table reveals that the rankings of the LIQUID BLASTER OPERATOR and SMALL ARMS INSPECTOR do not correspond with the monetary rates of the different factors. For the purposes of this study, these jobs are discarded as key jobs because (1) when regional rates were averaged, the job was priced incorrectly or (2) the rankings assigned were in error.

This situation is commonplace in factor-comparison job evaluation work. Upon reexamination the two jobs indicated were ranked according to their merits; therefore, it is logical to conclude that the present rates of the jobs are out of line. Again, the writer wishes to point out that the discarding of key jobs is not unusual, and "a key job which cannot be brought in line is either overpriced or underpriced and should be eliminated from the scale."²

The factor-comparison rating scale was constructed (see Figure 3). Use of the scale can be seen by the following example. Using the job description of the BIN WAREHOUSEMAN (Figure 4), the mental requirements are slightly less than the WAREHOUSEMAN; skill requirements are approximately the same; physical requirements are greater than AUTOMOTIVE MECHANIC but less than WRAPPER HAND; working conditions are better than the WAREHOUSEMAN but not as favorable as the

²Ibid.

MECHANICAL EQUIPMENT FOREMAN (as these positions are both warehousing jobs, the factor of responsibility is about the same; however, the BIN WAREHOUSEMAN has a slightly less responsible job). Having arrived at these comparisons, one prices the job as mental, .27; skill, .35; physical, .49; responsibility, .34; and working conditions, .22, for a total of \$1.67.

Cents	Mental Effort	Skill	Physical Effort	Responsibility	Working Conditions
110 109 108 107		Machinist			
106 105 104 103 102 101 100 99 98 97 96 95					
	Identification & Receiving General Foreman	Mechanical Equiment Processing Foreman	p-		c.
94 93 92 91				Identification & Receiving General Foreman	
90		Identification a Receiving Genera Foreman		roleman	
89 88					+ 02

Figure 3. Job Comparison Scale for an Ordnance Class II and IV Depot Overseas.

Cents	Mental Effort	Skill	Physical Effort	Responsibility	Working Conditions
87					
87 86 85 84 83 81 80 78 77 76				•	
85					
84					
83					
82					
81			1		
80					
79					
78 -					
77	· · · · · · · · · · · · · · · · · · ·				
76	Mechanical Equip-			•	
	ment Processing				
~ -	Foreman				
75 74	·			*	
74				Mechanical Equip-	
			·	ment Processing	
72		•		Foreman	
72					
72 71					
73 72 71 70 69	nd at 🛫		4		
69		Automotive			
	•	Mechanic	•		
68	Processing	Production			
	Inspector	Expediter			
		Leader			
67 66 65					i e e
66				•	
65					
		· · · · · · · · · · · · · · · · · · ·			
		Figu	re 3Continued		
					· · · · · · · · · · · · · · · · · · ·
					7

ents	Mental Effort	Skill	Physical Effort	Responsibility	Working Conditions
64 63 62					
63 62	Machinist		Freight		
	raciirit 0		Handler		
61 60					
60 59 58					
58	Production				
	Expediter Leader				
57 56 55 54					
50 55			Warehouseman Wrapper Hand		
54		Processing	mappor name		
53		Inspector Fork Lift			
		Operator			
52 51 50 49 48 47		Truck Driver			
50		Truck Driver			
49					
48 47	Automotive				
	~ Mechanic	State of the state			
46			Automotive Mechanic		
45			1.004.411.40		
44	Fork Lift Operator				
	operacor Against Again				

Cents	Mental Effort	Skill	Physical Effort	Responsibility	Working Conditions
43				Processing Inspector	
42	Truck Driver				
41	에 가격수 보다 중요하다 하다. 경우 경우 연안 등 사람들은 기술을 하고 있다.			Production Expediter	
40				Leader	Freight
					Handler
39					Automotive Mechanic
38 37					Wrapper Han
37 36 35 34 33 31 30 29		Warehouseman		Warehouseman	
34		walenouseman		Walehouseman	
33 32					
31 -30		Wrapper Hand	Truck Driver	Machinist	Truck Drive
29					Production
					Expediter Leader
28	Warehouseman	Freight Handler	Fork Lift Operator	Automotive Mechanic	
27			Production Expediter		Processing Inspector
			Leader		Inspector
26 25	Freight Handler				Machinist
24			Machinist		Warehousema

Cents	Mental Effort	Skill	Physical Effort	Responsibility	Working Conditions
23 22 21					
21			Processing Inspector	Wrapper Hand	
20	Wrapper Hand		Mechanical Equipment	Truck Driver	Mechanical Equipment
19			Processing	Fork Lift Operator	Processing
18			Identifica- tion and	operator	
			Receiving General Foreman		
17 16 15 14 12 11 10 98 76 54 32					
13 12				Freight Handler	
11 10 9					
8 7 6					
5 4					
3 2 1					

Job Title BIN WAREHOUSEMAN 1.74	Alternate Title	Dept.	Norm Force	ıal	Date
Dutier					

Duties: Under the supervision of a GENERAL WAREHOUSEMAN the BIN WAREHOUSEMAN picks binned material for shipment or issue by checking furnished documents as to nomenclature, code and quantity of material to be picked. May use simple arithmetical computations to ascertain correct number of package to be picked thereby avoiding broken packages and item counts. Replemishes bins by checking stock against predesignated locations. Observes condition of stock for deterioration. Performs cleaning up of area, segregation, stacking old cartons, and other such work as directed or assigned.

MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
Special Education Special Education: None Kind of work knowledge: Storekeeping location systems and bin locations Mathematics used: Simple arithmetic Reads orders Prepares records Instructs others Rec's constant sup'v'n. Monotony Distractions Pers. qualities needed	E_Dexterity Inexperienced—time to learn Three days Time for proficiency Six weeks Desirable prior exper.: Storekeeping Precision or work limits None Trains for: WAREHOUSE FOR EMAN	Kind of physical effort Light lifting of bin parts — one-half to ten pounds. Continuous bending, reaching, stooping. May use ladders or portable staircase for high bin location picking Operation:Repetitive	For tools None For material To see the materiel correctly in place or it represents a loss	Place of work Warehouse bin, usually the most clean and pleasant of Ordnance storage areas Type Labor Surroundings Inside building Atmosphere Bin warehouse intercom Illumination Excellent Hazards None Other factors

Distratctions Pers. qualities needed	Trains for: WAREHOUSE FOR I	D AN	Color discrimination Other physical factors	the mater.	ow insuring iel incorr- red (a loss) tly placed	Non e Other factors	
REMARKS: Symbols X to indicate; XX to stre R, required. Show persent or a	mount.		l by		Approved		
	73.0				_		

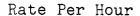
CHAPTER IV

THE RATE STRUCTURE

With a rating scale and the average rates of jobs, a wage curve can be constructed. In discussing the functions of job evaluation, Sidney C. Sufrin, an economist, stated that after ascertaining the wages, conditions of employment for skills, etc., "it seeks to develop in the firm a job hierarchy or classification. . . wages and conditions of employment which adequately reflect the conditions of the market (labor market)." Observation of Figure 2 again reveals an averaged curve would not be a straight line but rather a relatively flat curve for WB jobs as compared to a steep curve for WBS jobs. This suggests a base rate curve as shown on Figure 5.

The questions which arise are as follows: How many grades should be made? How many steps in each grade should be considered? What amount of overlap between grades is best suited for the over-all wage structure? Should there be set percentage step increases? "Some lapping over of money ranges is desirable primarily for merit rating but

¹Sidney C. Sufrin, "An Economist Looks at Job Evaluation," Personnel, XXIII (March, 1947), p. 302.



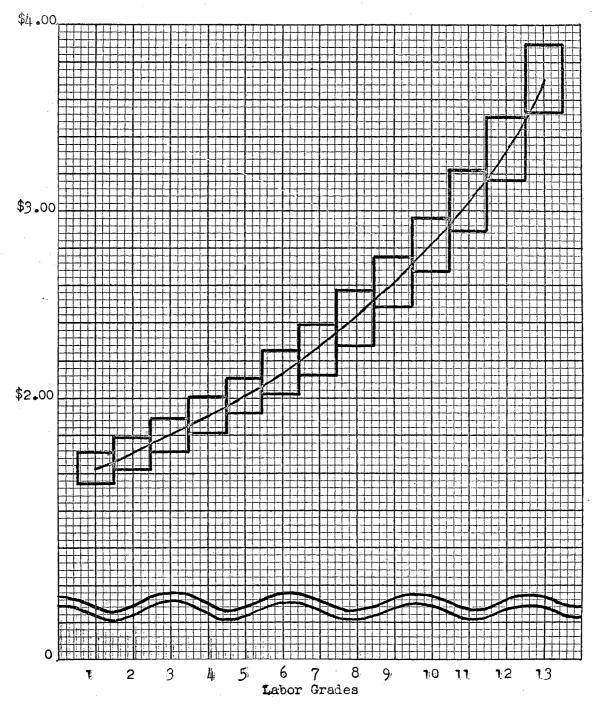


Figure 5. Wage Curve and Suggested Grade Classifications for an Ordnance Class II and IV Depot Overseas (Plotted from Data in Table IV).

also for flexibility."2 Another viewpoint on overlap is as follows:

A reasonable amount of overlap can be justified in most cases. The experienced worker in one class often is worth as much to the organization as the beginning worker in the next higher class. Sometimes only a few points of difference may cause a job to fall into one class or another. Some overlap in rates, therefore, tends to reduce the apparent harshness of the dividing points.

As previously stated, thirteen grades were made, as this number provided for overlap in the lower grades without the disadvantage of a specific money rate being applicable to more than two grades. It would not be possible for a worker to be paid a higher rate than another worker two grades up the ladder. This is an important wage consideration for morale purposes.

The next question, i.e., how many steps, was resolved by Mr. Sedrel, Director, Ordnance Civilian Personnel Agency. He believes, as does the writer, that three steps within each grade are adequate. The first step is a starting or hiring rate. The second step is an automatic raise after a specified period of satisfactory employment; usually a six months period is used for the time interval in awarding this raise. The third step, a merit raise, is dependent upon a supervisory recommendation. Therefore, the incentive

²Charles W. Lytle, <u>Job Evaluation Methods</u> (New York: Ronald Press Company, 1954), p. 273.

³E. Lanham, <u>Job Evaluation</u> (New York: McGraw-Hill Book Company, Inc., 1955).

objectives desired in the pay structure are obtained with a minimum of administration, and the meanings of these three steps are no mystery to the workers. Three steps can incorporate the wage incentives desired without overburdening the pay administration. The use of a percentage figure rather than a set amount for each step as either an automatic raise or merit raise is easily understood by workers and maintains the slope of the wage curve. apparent that a set monetary amount, save five cents, would mean much more to the worker earning \$1.00 an hour as opposed to the man earning \$3.50 an hour. "If the desire of those in charge is to make it possible for each worker to feel that there is the possibility of an appreciable increase in wages, then a range using a percentage basis is desirable."4 Also, "where the difference in difficulty level is not great, the use of the same 'money limit' for the rate range at each difficulty level is recommended."5 In the wage structure presented, Table IV, the same set amount for the rate range at each grade would be disadvantageous for the morale, incentives, and motivation of those employees in the higher wage levels. Therefore, as a guide, the writer suggests a five per cent increase of the base rate.

⁴ Jay L. Otis and Richard H. Leukart, <u>Job Evaluation</u> (New York: Prentice-Hall, Inc., 1954), p. 453.

^{5&}lt;sub>Ibid</sub>.

TABLE IV

SUGGESTED GRADES, BASE WAGE RATES, AND GRADE RANGES
FOR AN ORDNANCE CLASS II AND IV DEPOT OVERSEAS

Job Grade	Base Wage Rate	Grade Wage Range
1	\$1.63	\$1.55 - \$1.71
2	1.70	1.62 - 1.78
3	1.80	1.71 - 1.89
4	1.90	1.80 - 2.00
5	2.00	1.90 - 2.10
6	2.13	2.02 - 2.24
7	2.28	2.16 - 2.40
8	2.44	2.31 - 2.57
9	2.62	2.49 - 2.75
10	2.81	2.67 - 2.95
11	3.06	2.91 - 3.21
12	3.34	3.18 - 3.50
13	3.70	3.52 - 3.88

CHAPTER V

APPLICATIONS OF THE JOB EVALUATION STUDY

A personnel survey conducted in Communications Zone (France) USAREUR¹ brought out the following:

A fourth area which has considerable influence on the building and retention of an efficient and satisfied work force is concerned with management, direction, and utilization of workers after their initial assignment. Management aspects include evaluation and improvement of worker performance. . . This entire area is based upon three central elements: First, the degree to which command, from the lowest supervisory level to installation (depot) and section (area) commands, recognizes and discharges its responsibility in the management of workers; second, the degree to which the participation of the work force is obtained; and third, the effectiveness of the staff assistance furnished management officials by the Civilian Personnel Office staff.

This job evaluation study, used as a guide by installation commanders and civil personnel, can provide a standard to assist in initial placements, proper evaluation of job rates which is a key to efficient employee participation, and supervision controls (through supervisory participation in job evaluation) of operations throughout the installation.

The rating scale, a final product of this job evaluation plan, is designed to enable commanders interested in

¹Communications Zone USAREUR is the logistical support area for the U. S. Army, Europe.

the welfare of their workers and organizations to determine the relative difficulty and resultant worth of jobs being performed. As one of the functions of the commander, an executive, he is vitally concerned with obtaining and maintaining the maximum efforts from members of his organization. Job evaluation is one of his most effective means of accomplishing this function.

The adaptability of the rating scale to other monetary systems is possible even under adverse circumstances. For example, wages paid French hourly employees by the U.S. Army are as follows:²

(a)	Laborer	(\$.39)	136 Francs
(b)	Trades	(.42)	146 Francs
(c)	Semi-skilled worker	(.44)	152 Francs
(d)	Skilled worker	(•54)	188 Francs
(e)	Highly skilled worker	(.58)	204 Francs

The range of rates and low wages are obvious deficiencies in the French wage system. Part of the explanation of this condition lies in the manner in which French employers use other incentives, such as free housing, transportation, consumer cooperative privileges, and many other company sponsored activities. (The typical French employer desires to prevent the accumulation of capital by the

²Wage rates paid by the U.S. Army are either comparable to or slightly higher than wages paid by industry.

workers--a practice which stems from the aged fear of competition.)

The payment of wages to the skilled French employees as compared to the unskilled laborers is similar to the typical United States wages in that lower rates are on a relatively flat curve and then rise more rapidly for skilled jobs. The worker in France receives, however, a wage which is roughly twenty-one to twenty-three per cent of the wage paid the American worker under the WB and WBS schedules.

Rather than convert dollar wage rates into French francs on a percentage reduction basis, one should maintain the dollar rates but consider the rates \$1.86, \$2.58, etc., as so many points by dropping the decimal and dollar sign. It then would be relatively easy to convert these "points" to franc wages on an established percentage figure which would be based upon the wages paid in the local area.

The flexibility of such a system of converting to points permits the evaluation of wages to any currency. Therefore, whether in France, Japan, or Germany, such a program is workable with little modification.³

An important part of job evaluation is the continuous follow-up and checking that must be accomplished "ad infinitum." A basis for a sound wage structure has been

³The whole job evaluation program is, of course, impractical in "backward" areas. Where it is obvious that indigenous skills are not hireable, it stands to reason that a job evaluation system of this scope is out of the question.

provided, but it will serve as such only if it is operated as a dynamic structure that must be kept up to date at all times. This is important to command and, perhaps more than any reason, why command awareness of job evaluation is so vital, because if jobs change and ratings do not, workers and supervisors will criticize the wage structure and employee morale—thereby efficiency will be affected adversely. If, however, top level command backing, interest, and support are given to job evaluation, the supervisory and working personnel will support it, assist in maintaining it, and wage dissatisfactions will be reduced because of it. "A sound program of job evaluation, properly controlled, provides one of the most effective methods in modern business practice for securing the best return from the payroll investment."

⁴E. Lanham, <u>Job Evaluation</u> (New York: McGraw Hill Book Company, Inc., 1955), p. 341.

CHAPTER VI

CONCLUSIONS

Efficient Ordnance Depot operations preclude the hiring, utilization, and payment of indigenous personnel on any basis which adversely affects maximum effectiveness of the depots concerned and their resultant contributions to military success. The strategic factor in insuring successful functioning of a depot lies in the utilization of the personnel of the depot. This requires maintenance of continued full support of the employees by recognition of their work and equitable payments for services rendered.

The problem confronting the depot commander today is how he can insure, within practical bounds, that equitable wages are being paid to his workers according to their skills, experience, educational requirements, responsibilities, and working conditions.

This wage plan study is designed as a guide to accomplish the above. Its implementation is not difficult. The depot commanders and supervisors can understand how it works with a minimum of explanation. In the final analysis, the depot commander, by his unqualified support of such a plan, performs one of his most important functions as the

organizational head, i.e., securing maximum efforts from his employees.

This thesis points out the growing need for civilian employees and the requirements for carefully executed wage payments as one of the most important factors in establishing and maintaining an effective and efficient working force.

The objectives of a wage plan, (a) like pay for like work, (b) pay to have a direct relationship to difficulty of work to be performed, and (c) that pay rates will reflect going rates for comparable work within the same geographical area, were outlined, and the means for accomplishing these objectives were explained in the performing of the job evaluation and the rate structure plan.

A job evaluation study with a job comparison scale was made. Job descriptions and specifications of several common type jobs from depots in the United States were gathered for the study. In addition, wage schedules from representative depots of the United States were analyzed, and pay grades were averaged for establishing accurate going wage rates for key jobs. The job descriptions and specifications mentioned previously were transcribed onto the forms used in this study, and the jobs then were screened for appropriateness and ranked according to factors. Then a job comparison scale identifying the various key job factors, by price, was made. An example of how to use this scale was included to facilitate its use by someone unacquainted with job

evaluation methods. A detailed description of the above is contained in Chapter III, Performing the Job Evaluation.

Although the job evaluation with the job comparison scale is the solution to pricing individual jobs, the overall pricing of all the jobs within the depot concerned must be considered to achieve the third objective of the wage plan, i.e., similar pay for comparable work in the same geographical area. The administration of the plan is also an important consideration. For example, one can consider the number of grades and steps within each grade which would be feasible for a typical overseas depot. These grades, thirteen in number with three steps in each grade, are explained and illustrated in Chapter IV, The Rate Structure. The necessity for maintenance of the wage plan, continuous command backing, and interest by supervisory personnel can not be overemphasized.

The employment of native personnel in foreign countries, similar in culture to this country, by any agency of the United States government contributes immensely to the attitudes and opinions of the citizens within those countries toward the United States. American prestige and goodwill can be either enhanced or adversely affected, depending upon the manner in which they are treated. The use of a carefully planned and executed job evaluation program and equitable wage payments will do much in furthering favorable reactions to American military operations overseas.

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APPENDIX

APPENDIX TABLE I COMPARISON OF THE FOUR BASIC SYSTEMS OF JOB EVALUATION*

RANKING	CLASSIFICATION	1	'ACTOR COMPARISON
System	SYSTEM	System	SYSTEM
THE JOB ANALYSIS: A	narrative description	THE JOB ANALYSIS: A	narrative statement of
of the job with the	duties, responsibilities,	duties and qualificat	ions. In addition, the
degree of difficult;	y, and required qualifica-	job is broken down in	to the important compen-
tions clearly brough	ht out.	sable factors, such s	s required experience
	, .	and training, mental	effort, and physical
		effort. The amount to	which each factor is
		present in the job is	indicated by a short
		narrative statement.	<u>-</u>
METHODS OF	METHODS OF	METHODS OF	METHODS OF
RELATING JOBS	RELATING JOBS	RELATING JOBS	RELATING JOBS
Jobs are ranked in	Jobs are allocated to	Jobs are related by	Jobs are related by fac-
their order of re-	grade levels which are	factorial analysis.	torial comparison. The
lative difficulty	defined arbitrarily	A restricted number	factors used are assumed
or value to the	prior to evaluating	of fairly specific	to be fundamental to all
company, and grade	jobs.	factors are selected	jobs and of universal
levels are some-	•	for application to a	application, the point
times defined after		limited number of	values are set after an-
the jobs have been		types of work. The	alysis of jobs from ex-
ranked.		point values are pre-	isting rates of "key"
		determined before	jobs, and the degrees
	19	analysis of jobs and	of each factor are ex-
	· ·	are decided arbitrar-	pressed by sample jobs.
		ily, and the degree	
		of each factor is ex-	
		pressed by a defini-	
	l	tion.	

^{*} Jay L. Otis and Richard H. Leukart, <u>Job Evaluation</u> (New York: Prentice-Hall, Inc., 1954), p. 15, citing <u>Informational Manual on Industrial Job Evaluation Systems</u>.

HOURLY EMPLOYEES

Job Title AUTOMOTIVE MECHAN	NIC Alternate Title	None Dept.	Force	Date 1 Jan		
Duties: Under the supervision of the AUTOMOTIVE SHOP FOREMAN, the AUTOMOTIVE MECHANIC performs fourth echelon maintenanc repair on general automotive equipment including passenger vehicles, busses, light through heavy trucks and/or material handling equipment to include light through heavy tractors, towmotors, forklifts, gasoline cranes (up to five ton capacity). He may determine required repairs of the above equipment through testing equipment or observation and perform functional and operational tests for operating and performance characteristics, final adjustments or corrections to the above vehicles prior to final release. Uses operators' reports, work sheets or job orders as initial basis for repair or replacement of items. Refers to instructional manual and guides; complies with technical directives as to acceptability of work completed.						
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS		
Special Education: Apprenticeship training Kind of work knowledge: Mechanical knowledge of Vehicles; major assembl thereof; parts and mechanical testing machines.	and other systems common to most types les of vehicular equipment _K_Dexterity Inexperienced—time to learn	lifting parts, working s under and on top of vehicles. Bending, stooping, awkward positions Operation:RepetitiveVaried	For equipment all types of vehicle testing equip. incl. lifting, jigs & For took gen. shop equip hand & mach tools for vehicle repair For material repair assemblies and parts	Place of work inside 90% outside 10% (testing) Type Automotive repair shop building Surroundings very noisy, greasy, dirty.		
Mathematics used: Shop arithmetic AReads orders Prepares records Rec's constant sup'v'n. Monotony Distractions Pers. qualities needed	one year Time for proficiency three years Desirable prior exper.: garage repairman Precision or work limits Trains for: AUTOMOTIVE SHOP FOREMAN	Intermittent Semi-auto Age limits 21to 55 Min. height 5' 4'' Sex: M X or F X Much fatigue X Very active work Great strength X Good eyesight Color discrimination Other physical factors	For records maintenance Work orders of vehicles For work of others Property For savings—how:	Atmosphere drafty, fumes Illumination Hazards Other factors		

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REMARKS:
Symbols X to indicate; XX to stress; P, preferred;
R, required. Show percent or amount.

Job Title FORK LIFT OPERATOR 1.94 Alternate Title	Dept	Force	Date
Duties: Under the supervision of the WAREHOUSE FOREMAN, the	FORK LIFT OPERATOR O	irives la to 3 ton f	ork lifts in trans-
porting pallets of materiel to, from, and on loading docks,			
May drive to locations and select material to be transported	ed from documents on	locator cards. Per	forms driver main-
tenance on equipment; observes safety and local traffic reg			

MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
6 years education Special Education: Safety schooling	Kind: Fork lift driver training in close	Kind of physical effort	For equipment Fork lift truck	Place of work Warehouses or loading areas
Kind of work knowledge:	confining areas		For tools	
Warehouse location system			None	Type Fork lift truck
			For material Insuring loaded	driving
	X_Dexterity	Оретation:	pallets are not spilled and are correctly located	Surroundings Warehouses, loading
Mathematics used:	Inexperienced—time to learn One week	Repetitive X-VariedIntermittent Semi-auto		docks, railhead sidings. Narrow aisles in storage
Simple arithmetic	Time for proficiency Three months	Age limits 21 to 45 Min. height 51 48	For records	areas or warehouses Atmosphere All kinds of
-X Reads orders	Desirable prior exper.:	Sex: Mor F	For work of others	weather conditions and
Prepares records	Mechanical equipment	Much fatigue		changes going in and out of warehouses Illumination
Instructs others	operator	X-Very active work	Property	Often in dimly lit
Rec's constant sup'v'n.	Precision or work limits Often operates in tight areas	Good eyesight	For equipment hours	Hazards
Distratctions	i.e. box cars, truck Trains for: MATERIEL HANDLING	Color discrimination Other physical factors	For savings—how: Reducing of rehandling supplies	Gas fumes Other factors
Pers. qualities needed	EQUIPMENT OPERATOR, GENERAL			

REMARKS:					
Symbols X	to	indicate;	XX to	stress; P	, preferred;
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Job Title FREIGHT HANDLER 1.69 Alternate Title LABORER		rmal ce Date
Duties: Under the immediate supervision the FREIGHT HANDLER I and hand trucks. May remove lids and bandings from containe	loads and unloads rail cars, tru	cks, warehouse tractors
preservatives. May obtain and/or place stocks from or onto on pallets in correct positions for future handling. Salvage	locations designated on picking	tickets. Stacks boxes
cleans up working area. Performs other duties as assigned.	, or aboable mails, lamber, buses	and craves. Dweeps arm
		7

Special Education:	Kind: How to lift heavy packages	Kind of physical effort lifting of packages and cartons. (Up to 60-75 pounds)	For equipment None For tools Common hand tools	Place of work Inside and outside of shipping, receiving or classification warehouses. All weather conditions
) ·-
Mathematics used: None Reads orders Prepares records Rec's constant sup'v'n. Monotony	Inexperienced—time to learn One day Time for proficiency One week Desirable prior exper.: None Precision or work limits None Trains for:	Operation: Repetitive Varied Intermittent Semi-auto Age limits 18 to 40 Min. height 53 611 Sex: M X or F X Much fatigue Very active work Great strength Color discrimination Other physical factors	For records Non e For work of others Non e Property	Surroundings Warehouse, concrete floors, damp, drafty and poorly heated warehouse buildings Aumosphere Fumes from warehouse equipment, outside cold and in summer hot and humid Illumination Often in dimly lit warehouse areas Hazards Possible strain Other factors

Pers. qualities needed	Trains for: WAREHOUSEMAN		Other physical factors			Possible str	ain
EMARKS: Symbols X to indicate; XX to stre R, required. Show percent or a		Prepared	1 by	See all and a see all a see al	Approved		

Job Title GENERAL FOREMAN Duties: Under the general delassifying and temporary wase shops or shipment. In the supporting activities with supporting activities in anticipated workload, participates in personnel	irection of the operati storage of newly proce Serves as foreman over alize decisions to the s, participates with su ff specialists the assi completion dates of pro	ssed materiel and marked 40 - 125 positions. Per extent that they relate perior's staff organizationments of groups of wor jects in process. Super	he receiving, checking, or unmarked field retur forms duties within poli specifically to his func- ion in planning work flo- kers, sources of supply, vises preparation and co	ned materiel for storag cy directives; may take tional area. Coordinat w and processes, plans use of equipment based nsolidation of reports;
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
years education Special Education: Foreman training Kind of work knowledge: Depot receiving operations, overall depot functions, warehousing and maintenance operations	Kind: Dexterity Inexperienced—time to learn	Kind of physical effort Standing and walking 30% Situing 70% Operation:RepetitiveX_Varied	For equipment Receiving warehouse equipment including materials handling; installed For tools Hand and machine tools for spot inspecting incoming material Depot stocks	Place of work Indoors Type Warehouse office Surroundings Office interior
Mathematics used: XReads orders XPrepares records XInstructs others Rec's constant sup'v'n. Monotony Distratctions Pers. qualities needed	Three years Time for proficiency Five years Desirable prior exper.: Parts identification, maintenance; storage, shipping foreman positions Precision or work limits Trains for: ASSISTANT FOR SUPPLY OPERATIONS	IntermittentSemi-auto. Age limits _25_to_60 Min. height51 611 Sex: MXor F Much fatigueX_Very active workGreat strengthGood eyesightColor discrimination Other physical factors	For records Receipt of depot materiel to assure quantities and items or for work of others and items or hand tally with stock control personnel reports 40-125 positions Property Depot stocks For savings—how: Management work — measurement program	Atmosphere Illumination Excellent Hazards Other factors

REMARKS:		
Symbols X to	indicate; XX to stress; P, preferred	1;
D	Chart margant or amount	

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HOURLY EMPLOYEES

Job Title Theorem 1.99 Alternate Title	Dept	Force	Date
Duties: Under the supervision of a LABORER FOREMAN the LABORER	LEADER explains, d	emonstrates and	directs as leader ower
9-30 WB-4 labor positions and performs identical tasks concurr	ently to establish	a production page	e: the preparation of
vehicles for spray painting by sanding with vibrator and disc	machine sanders. m	asking, cleaning.	taning and removing
accessories. He is instructed as to what tasks are to be one	and in what order.	Also may be ins	structed as to perfor-
mance of tasks and his work is frequently checked. Maintains	discipline of ground	D.	

MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
6 years education Special Education:	Kind:	Kind of physical effort	For equipment Sanding and abrasive hand machines	Place of work Indoor
Kind of work knowledge:	Dexterity		For tools Scrapers, wire brushes For material Vehicles of all types - to insure cleanliness	Type Repair workshop Surroundings
Mathematics used:Reads ordersPrepares records	Inexperienced—time to learn Three days Time for proficiency One week Desirable prior exper.:	Operation: XRepetitiveVaried IntermittentSemi-auto Age limits 18 to 50 Min. height 5' 6" Sex: M Xor FXMuch fatigue	For records For work of others As labor leader	Noisy, dirty Atmosphere Dirty, air filled with sanded dust
	Precision or work limits Trains for: LABORER FOREMAN	X-Very active workGreat strengthGood eyesightColor discrimination Other physical factors	9-30 positions Property For savings—how: Production time; storage of veh- icles to prevent re-preservation	Illumination Good Hazards Respiratory ailments Other factors

EMARKS:		
21.71 79/1604		

Symbols X to indicate; XX to stress; P, preferred; R, required. Show percent or amount.

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Title III OI DBIASIER OFE	RATOR Alternate Title CABIN	TEL WDUNDIA T DINOL TITA	Force	Date
rpes of parts, tools and dirt from metal surfactoring gauntlet-covered ontrol valves, ventilationipulates item(s) cleanises care in variating a	d equipment utilizing li aces. He places item(s, armholes. Observes his ing system to remove bla ned with one hand; direc air pressure and gun dis	NER-PRESERVER SUPERVISO iquid blasting machines of the cleaned inside measure work through vision with asting fog, window wash to air and abrasive solutions of the control	which removes rust, scal achine and works from ou ndow and the machine is and lighting to facilita ution from a nozzle with leaned. Controls air pr	le, corrosion, paint thing with arms equipped with air ate observation. to other hand. Exeressure and window spine.
	so a corrosion inhibitor skill requirements	with water, hose, rags r based on manufactures PHYSICAL FACTORS	directions. Rinses clear	work conditions
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
6 years education	Kind:	Kind of physical effort Standing 100%, bending, stooping to lift part	For equipment Liquidblaster machines	Place of work Indoor building
Kind of work knowledge:			For tools	
				Type Processing line operation
			For material	
			All the processed	
	E Dexterity		through the machine	Surroundings Noisy and
		Operation:	insuring thorough	fumes from solvents
	Inexperienced—time to learn	RepetitiveVaried	cleaming	and materiels handling equipment
fathematics used:	Two days	IntermittentSemi-auto.		Tung edutbusur
	Time for proficiency	Age limits 18 to 40	For records	navidacione.
Reads orders	One week	Min. height 51 611		Atmosphere
Reads Orders	Desirable prior exper.:	Sex: Mor F	For work of others	Well heated
Prepares records	• •	X Much fatigue		-
		XVery active work		Illumination
Instructs others		Great strength	Property	Good
Rec's constant sup'v'n.	Precision or work limits	XGood eyesight	* 4. \$	***************************************
X_Monotony	e e e e e e e e e e e e e e e e e e e	Color discrimination	For savings—how:	Hazards
Distratctions	Trains for:	Other physical factors	In preservation of	
ers. qualities needed	CLEANER-PRESERVER SUPERVISOR	Outer physical factors	items	Other factors

HOURLY EMPLOYEES

NACHTNION O. IC	_	Normal	-
Job Title MACHINIST 2.48 Alternate Title	Dept	Force	Date
Duties: Under the general supervision of the SERVICE SHO	OP FOREMAN, the MACHINIST	performs hand, bench	and tool machine
work in machining intricately shaped parts. Uses engin	ne lathes, vertical and ho	orizontal milling mach	nines, drill presses,
grinding machines and other shop machines as required.	From blueprints, samples	, oral or written spe	ecifications, uses
own judgement as to work procedures, layouts, type of m	machines and materiel.		

MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
Special Education: Apprenticeship training Kind of work knowledge: Use of machinist's handbooks, reading blueprints and specifications	Kind: Close tolerance machine operations making multidimensional parts, jigs and fixtures. Setting up all types of machine tools and equipment _X_Dexterity	pounds). Standing 90%.	For equipment All types of shop machines such as lathes millers, etc. For tools Hand tools incident to machine shop For material Various bar stocks, brass, rolled steel	Type Shop Surroundings
Mathematics used: Shop mathematics Reads orders Prepares records Instructs others Rec's constant sup'v'n. Monotony Distractions Pers. qualities needed	Inexperienced—time to learn Two years Time for proficiency Five years Desirable prior exper.: Apprentice machinist, or tool and die maker Precision or work limits .001 of an inch Trains for:	Operation: Repetitive	For records	Atmosphere Greasy equipment and materials Illumination Excellent Harards Metal splinters, moving machinery Other factors

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Symbols X to indicate; XX to stress; P, preferred; R, required. Show percent or amount.

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ies: Under the direction - 125 positions in the Lizing personnel, equip igns personnel, trains	n of the maintenance off processing of vehicles oment, materiel provided and develops work crews	for storage both in the land overall work metho . May participate with	PMENT PROCESSOR FOREMAN e shops and/or field. Di ds and processes develop a supervisors for operati l equipment for utilizati	rects work assigned by management. on plans. Establish
ervises reports preparauirements. MENTAL REQUIREMENTS	skill requirements	luties according to depo	ot SOP's, plans, regulation	work conditions
· · · · · · · · · · · · · · · · · · ·	SALLE REQUIREMENTS	FILISCAL FACTORS		WORK CONDITIONS
7	Kind: Mechanic; painter	Kind of physical effort Standing 65% Sitting 35%	For equipment Processing equipment; fogging machines, spray paing	Place of work Indoors 60% Outdorrs 40%
ind of work knowledge: reservation and torage methods for ehicles, including			booths, sanding and for tools, washing machines Hand tools, brushes, shop tools	Type Office in processing shop
ainting	Dexterity		Paints, abrasives, oil, greases, preservative paper	Surroundings
	Inexperienced—time to learn Two years	Operation: RepetitiveVariedIntermittentSemi-auto		Quiet office
lathematics used:	Time for a finite or	Age limits 28 to 60		
Reads orders	Time for proficiency Five years	Min. height 5! 6" Sex: M x or F	For records Vehicular records; preparation of reports For work of others	Atmosphere
Prepares records	Desirable prior exper.: Mechanical background.	Much fatigue	40 - 125 processing	Cleanliness
Instructs others	packaging and storage	Very active work	positions	Illumination .
_Rec's constant sup'v'n.	experience. Painting Precision or work limits	Great strength	Property Processing shop	Excellent
Monotony	Precision of work limits	X Good eyesight	1 - 1	Hazards
Distratctions	Trains for:	Color discrimination	For savings—how: Waste elimination: 1. Veh-	
ers. qualities needed	A COLUMN EUTE	Other physical factors	icular deterioration Processing and of ore-	Other factors

the state of the s		Dept	and the second of the second o	Date
te to technical manuals int Army-Navy-Air Force spects all Ordnance gen tizing and packaging, well as materiel for s	, depot regulations, Or specification directiveral supplies (exclusiveral supplies (exclusiveral banding and marking, to	etion office the PROCESSI rdnance Corps technical in res for preservation, pack re of SNL "G" group mater of include materiel being promines possible contract accluding cost estimate.	nstructions, standing of kaging packing, and car iel) for proper preserva processed and packed for	perating procedures an blocking and bracing; ation, box or crating, maintenance-in-stora
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
10 years education pecial Education: Materiel processing	Kind: Detection of improper processing	Kind of physical effort Opens small packages. Lifts items for	For equipment	Place of work Indoors, outside, al
school ind of work knowledge:		inspection	For tools	
ackaging and preser- ing of Ordnance mat- riel. Knows how to use eferences, technical			For material Prevention of deterioration of all Ord	Type Normally around warehouse, processing and shipping areas
nd general	Dexterity Inexperienced—time to learn	Operation:RepetitiveVaried	nance materiel other the "G" group. Depends up- on proper processing. Failure to detect im- proper methods and fau-	Burroundings Noisy, draughty
Mathematics used: imple arithmetic	Three months Time for proficiency One year	Age limits 21 to 60 Min. height 5 2"	lty workmenship causes loss of materiel and For records manhours. Of item(s) inspected	Atmosphere
Reads orders	Desirable prior exper: Packaging, storage	Sex: Mor F	For work of others	•
Instructs others	and processing of materiel	Very active work	Property	Illumination Good
Rec's constant sup'v'n.	Precision or work limits	X Good eyesight		
Monotony Distratctions	Trains for:	Color discrimination For marking in color codes Other physical factors	For savings—how: Prevent— ing materiel loss and	Hazards
	INSPECTION OFFICE	Other physical factors	resultant reclamation manhours	Other factors

JOB SPECIFICATION HOURLY EMPLOYEES

rking concurrently with it of materiel from sto sailed and thorough sea	n 2 - 12 WB-11 PRODUCTI prage, consolidation, p arch for materiel neede	SEMAN FOREMAN, the PRODUC ON EXPEDITER positions, es acking and crating areas d to complete a shipment. , vouchers or location ca	tablishes the work pace to meet required shippi May receive job task	to expedite the move ing dates. May make
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
10 years education	Kind:	Kind of physical effort	For equipment	Place of work
pecial Education:		Walking and standing		Indoors 80% Outdoors 20%
ind of work knowledge: lust know depot lo-		90%	For tools	Туре
ations by storage			The second secon	Type Storage warehouse
olan. Be able to use			For material	
reference data as to			• **	
nomen clatures and	Dexterity			Surroundings
stock numbers		Operation:	. •	
	Inexperienced—time to learn	Repetitive X_Varied		
	Six months	IntermittentSemi-auto		
Mathematics used: Simple arithmetic		Age limits 21 to 45		
rimbre attenment	Time for proficiency	Min. height 51 611	For records	
Reads orders	Two years	Sex: M. X or F.		Atmosphere
	Desirable prior exper.:		For work of others	Draf ty
Prepares records	Storekeeper type	Much fatigue	Directs work of	Illumination
X Instructs others	positions	_X_Very active work	2 - 12 men	Fair
Rec's constant sup'v'n.		Great strength	Property	
	Precision or work limits	X Good eyesight		Hazards
Monotony Distratctions	Trains for:	X Color discrimination to identify color marking Other physical factors Cards	For savings—how:	
ers. qualities needed	WAREHOUSE FOREMAN	p-)		Other factors

REMARKS:								
Symbols	X	to	indicate;	$\mathbf{x}\mathbf{x}$	to	stress;	Ρ,	preferred;

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SERVICE SHOPS GE Job Title FOREMAN		Dept.	Normal Force	Date			
Job Title FOREMAN 3.72 Alternate Title Dept. Force Date Duties: Under the general direction of the Maintenance Office, supervises 80 - 150 positions performing sheet metal work, body and fender, tire and tube, upholstering, wood body, and automotive glass repairs; includes administrative supervision over MILLWRIGHTS, MACHINISTS and ELECTRICIANS. Makes final decisions in matters relating to his functional operations; coordinates with other depot activities for work flow and production scheduling; plans assignment of workers, use of equipment. Supervises preparation of records and reports; participates in management activities as pertains to his organization.							
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS			
years education Special Education: Foreman training	Kind: Machine use	Kind of physical effort Standing and walking 60%	For equipment Automotive service shop machines, welding equipment, allied trades machines	Place of work Indoors			
Kind of work knowledge: General mechanical and skilled trades applicable to repairing and			For tools Tool kits for allied trades, i.e., glass- work, carpentry, etc. For material	Type Shop affice			
servicing vehicular materiel.	Dexterity		Metals, glass, wood, upholstery goods, tires	Surroundings Office 40%			
Mathematics used:	Inexperienced—time to learn Five years Time for proficiency	Operation: RepetitiveXVariedIntermittentSemi-auto. Age limits 30_to 60_	For records Production re-	noisy shop 60%			
X Reads orders	Seven years Desirable prior exper.:	Min. height 51 618 Sex: M X or F	ports, supply requisi- tions, personnel reports for work of others				
X Prepares records X Instructs others	Shop foreman of mechanical workers	X. Very active work	80 - 150 positions	Illumination Excellent			
Rec's constant sup'v'n.	Precision or work limits	Great strength	For savings—how: Management	Hazards			
Pers, qualities needed	Trains for: CHIEF OF MAINTENANCE	Other physical factors	work measurement programs	Other factors			
REMARKS: Symbols X to indicate; XX to stree R, required. Show percent or a	ss; P, preferred; mount. Prepared	l by	Approved				

indicate; XX to stress; P, preferred; Show percent or amount.	Prepared by	1. - 1 	Approved

HOURLY EMPLOYEES

Job Title SMALL ARMS INSPEC	2.36 TOR Alternate Title	Dept	Normal Force	Date
Duties: Under the direction spection of all Ordnance shotguns, grenade and recolassification, completer modify or rebuild any of the control and inspective control advisor in the publications, SNL's, AR's	on of the Inspection Office small arms and fire contacts the launchers, machine gless, serviceability and the above mentioned item on forms and advise using preparation of cost estimates.	ice the SMALL ARMS INSPE trol instruments thereon guns, multiple gun mount repairability by visual ms. May perform field t mg organizations concern imates of repair or modi	CTOR performs initial, if to include pistols, rev s, mortars and recoilles inspection and testing rip inspections, requisi- ing care and use of about	in process and final in- rolvers, carbines, rifle ss rifles. Determines fixtures. May repair, tioning of parts, main- ce equipment. May act a
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
years education Special Education: Small arms apprentice training Kind of work knowledge: Functioning, repair, maintenance of small	Kind: As a small arms re- pairman; assembling, modifying, inspecting small arms and related fire control instru- ments	Kind of physical effort Occasional lifting of small arms (10 - 15 pounds). Standing 50%, sitting 50%	For equipment All kinds of weapons and fire control testing equipment for tools Hand tools and gages	Place of work Indoors 95% Type Repair shop work
arms and artillery equipment plus fire control accessories thereto	X. Dexterity Inexperienced—time to learn One year	Operation: Repetitive _ᡯ_Varied	For material Small arms and light artillery assemblies and parts	Surroundings Usually noisy and greasy shop areas
Mathematics used: Arithmetic X.Reads orders X.Prepares records	Time for proficiency Three years Desirable prior exper.: Mechanic, gunsmith	Age limits 21 to 60 Min. height 51 211 Sex: M X or F	For records Inspection and maintenance records For work of others	Atmosphere Repair shop conditions
XInstructs othersRec's constant sup'v'n.	Precision or work limits	Very active work	Property	Illumination Good
Monotony Laboratetions Pers. qualities needed	Closetolerances - 1/1000 of an inch in Trains for	X_Good eyesightColor discrimination Other physical factors	For savings—how: Insuring work standards to prevent rejections and returned materiel	Hazards Other factors

Symbols X to indicate; XX to stress; P, preferred; R, required. Show percent or amount.

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HOURLY EMPLOYEES

lob Ti	itle_TRUC	K DRIVER	· 	Alteri	nate Tit	le			Dept			Normal Force	-		Date	
Duties:	Under	the super	vision	of the	TRANSPO	ORTATION	TRUCKMASTE	R. the	LIGHT	TRUCK	DRIVER	drives	a one-	half to	n pickup	to
							locations									

deliver mail and other light supplies to specified locations within the depot area. May pick up or deliver materiel to locations nearby. Performs driver maintenance, i.e., checking of tires, gas, oil, water, etc., and notes deficiencies of vehicle on daily report form. The LIGHT TRUCK DRIVER assists in segregation and sorting of mail prior to distribution. He is required to follow depot regulations as to use and operation of vehicles which he drives.

MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
8 years education Special Education: None Kind of work knowledge: Mathematics used: None Reads orders Prepares records Instructs others Rec's constant sup'v'n. Monotony Distractions Pers. qualities needed	Kind: Limited mechanical aptitude Dexterity Inexperienced—time to learn 1 day Time for proficiency 1 week Desirable prior exper: Precision or work limits Trains for: TRUCKMASTER	Kind of physical effort Light lifting of small packages. Lifting of mail sacks (usually not over 20 pounds) Operation:RepetitiveVaried X_IntermittentSemi-auto. Age limits 18 55 Min. height5! Sex: MX or FMuch fatigueVery active workGreat strength X_Good eyesightColor discrimination Other physical factors	For equipment A one-half ton truck For tools None For material Care for insuring correct destination of mail and packages For records	Place of work Outdoors 90% Indoors 10% Type Messenger Surroundings Dependent upon the weather - for most part in trucks and away from control Atmosphere Pleasent in- door surroundings and modern truck facilities when driving Illumination Excellent, both in mail room and outdoors Hazards Traffic accident possibility Other factors

REMARKS: Symbols X to indicate; XX to stress; P, preferred;	n	Approved
R, required. Show percent or amount.	Prepared by	Approved

plidates and rewarehouse ocuments, vouchers, or l or replenishments, packa ovement and placement of orm housekeeping duties	es bin and bulk materic location cards; checks aging or preserving of f materiel. Stores, st in cleaning up area, s	HOUSE FOREMAN the WAREHOUSE which includes assembli for proper nomenclature, above materiel. May directly and palletizes mater segregating used cartons accorage plans and regulation	es, major items and spa amounts and packaging. ect laborers and equipme iel according to prescr and boxes. His instruct	re parts from shipping May initiate requests nt operations in the ibed methods. May per-
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
8 years education Special Education:	Kind:	Kind of physical effort Lifting items usually weighing less than	For equipment	Place of work Indoorwarehouse
Kind of work knowledge: Warehouse storage regulations and		twenty-five pounds. 80% standing 20% sitting	For tools	Type Warehouse
locations	X_Dexterity Inexperienced—time to learn One week	Operation: Repetitive X Varied X Intermittent Semi-auto	For material Proper amounts and adequately packaged on preserved materiel in the warehouse	Surroundings Quiet
Mathematics used: Simple arithmetic X. Reads ordersPrepares recordsInstructs others	Time for proficiency One month Desirable prior exper.: Storage work	Age limits 18 to 50 Min. height 5' 4" Sex: M X or F Much fatigue X Very active work	For records Checks nomen- clature and amounts for accurate inventor- for work of others None Property The material	Atmosphere Often times drafts from open door for shipping and re- Illumination celving
Rec's constant sup'v'nMonotonyDistractions Pers. qualities needed	Precision or work limits None Trains for: WAREHOUSE FOREMAN	Great strength X_Good eyesightColor discrimination Other physical factors	within his area For savings—how: Elimination of re- handling materiel	Hazards Other factors

tons in the storage, is applies and equipment re- sterials handling equipment it work assigned the organisms personnel to spec	on of the WAREHOUSEMAN sue and warehouse funct equired for the operati ment, general purpose w ganizational segment by tific tasks; plans on-t lating to his operation	GENERAL FOREMAN, the WARE cions facilitating such st on of the depot. Also in whiches and other gasoline utilizing the personnel, the job training, developm as; approves and/or acts u	CHOUSE FOREMAN serves as corage and issue of bin a cludes the operation of a powered equipment. Din equipment, work methods tent of his crews. Super	foreman over 9 - 30 po and bulk depot property the filling station for rects accomplishment of and material provided vises the preparation
MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
12 years education Special Education:	Kind:	Kind of physical effort Standing 60%	For equipment Materials handling equipment	Place of work Indoor s
Kind of work knowledge: Warehouse operations			For tools Hand tools within the warehouse For material	Type Warehouse
	Dexterity	Operation:	Storage areas, includ- ing bins, pallets	Surroundings Quiet
Mathematics used: Simple arithmetic	Inexperienced—time to learn One year Time for proficiency	Repetitive		
X Reads orders	Two years Desirable prior exper.:	Min. height 51 611 Sex: M T or F	For records Preparation or egnsolidation of repor- For work of others	Atmosphere Draf ty
X Prepares records X Instructs others	Warehouseman	Much fatigueVery active workGreat strength	9 - 30 positions Property Depot property	Illumination Poor
Rec's constant sup'v'nMonotony	Precision or work limits	Good eyesight	stocks For savings—how:	Hazards
Distratctions Pers. qualities needed	Trains for: WAREHOUSE GENERAL FOREMAN	Other physical factors	Efficient operations - meeting deadlines	Other factors

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	Symbols	X	to	indicate	; XX	to	str	ess;	Ρ,	preferr	Ċ
	R, requ	ire	d.	Show	ретсет	at i	OT	am	our	it.	

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Job Title WRAPPER, HAND 1.63 Alternate Title PROCESSOR Dept. Force Date Duties: Under the immediate supervision of the PROCESSING LABOR LEADER the WRAPPER HAND lays loose items or cartons on pre-cut wrapping material supplied at the station; folds, and forms the paper around the item in the same manner as	
pre-cut wrapping material supplied at the station; folds, and forms the paper around the item in the same manner as	1
observed from a sample package. May count and pack pre-wrapped items or small packages into approved cartons. Seals	
packages with gummed paper, tape, stapling machine or sealing wax according to instructions. May operate heat seal	

MENTAL REQUIREMENTS	SKILL REQUIREMENTS	PHYSICAL FACTORS	RESPONSIBILITIES	WORK CONDITIONS
6 years education Special Education: None Kind of work knowledge: No prerequisites Mathematics used: Simple counting	X_Dexterity Inexperienced—time to learn One hour Time for proficiency	Kind of physical effort Light physical effort in lifting smal items Operation: X RepetitiveVariedIntermittentSemi-auto. Age limits 18 to 55	For tools No expensive hand tools For material Failure to wrap properly could result in deterioration costs For records	Place of work Normal warehouse temperatures. Usually works in sitting position Type Labor Surroundings Non-injurious fumes from cleaning and preserving tanks are present
Reads orders	One week	Min. height	None	Atmosphere
Prepares recordsInstructs others X Rec's constant sup'v'n. X Monotony	Desirable prior exper.: Precision or work limits	Sex: Mor F X_Much fatigue X_Very active workGreat strengthGood eyesight	For work of others None Property For savings—how:	Warehouse interior Illumination Neon overhead lighting Hazards Possible adverse
Distratctions	Trains for:	Color discrimination Other physical factors	FOI SAVINGS—HOW:	effect of treated and
Pers. qualities needed	PROCESSOR LEADER			Other lations.

REMARKS:		
Symbols X to	indicate; XX to stress; P, 1	preferred;
R. required.	Show percent or amount	t.

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ATIV

William John Whelan Candidate for the Degree of Master of Science

Thesis: A WAGE STRUCTURE PLAN FOR ORDNANCE DEPOT INDIGENOUS PERSONNEL

Major Field: Business Management

Biographical:

Personal data: Born, Toledo, Ohio, July 16, 1921, the son of John C. and Marie B. Whelan.

Education: Attended grade school, Cathedral Chapel, Toledo, Ohio; graduated from Scott High School in 1939; received the Bachelor of Business Administration degree from Toledo University in June, 1949, with a major in Commerce.

Professional Experiences: Enlisted in the United States Army in 1942 and is now a Major, Ordnance Corps, Regular Army; served in the Southwest Pacific in World War II from 1943 until the end of the war; was Chief, Supply Section of the Ordnance Division, Headquarters, USAREUR Communications Zone (France) 1952-1955; presently assigned as Assistant Professor of Military Science and Tactics, Oklahoma State University.