

AN ANALYSIS OF DATA PROCESSING OCCUPATIONS

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Submitted to the Faculty of the Graduate College
of the Oklahoma State University
in partial fulfillment of the requirements
for the Degree of
DOCTOR OF EDUCATION
July, 1972

AUG 10 1973

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ACKNOWLEDGMENTS

It is with the spirit of sincere appreciation that the following are acknowledged for their contributions to this research project:

The Missouri and Oklahoma State Departments of Vocational and Technical Education for providing facilities and resources during the preliminary phases of the study.

The 400 employees and 45 employers who contributed data for the study.

The Oklahoma State University Sociology Department and Computer Center for providing laboratory facilities during the data analysis phase.

To Dr. Elaine Jorgenson, Committee Chairman, and to Committee Members Dr. Donald Allen, Dr. William Stevenson, and Dr. Lloyd Wiggins, for their magnificent and munificent professional leadership during the entire research project.

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CHAPTER I

INTRODUCTION

Vocational education became a growing national concern with the passage of the Vocational Education Act of 1963, even though related legislation had been enacted in the early 1900's. This type of education was presented as a major strategy in achieving a more effective utilization of human resources, in helping youth qualify for job opportunities, and in providing the means for workers to keep up with changes through retraining and updating of skills. The computer became a national concern in much the same manner as did vocational education. As more federal money for vocational training became available for public education by 1963 offering funding for over 410 occupations, so had computer-related occupations and processes permeated the world of work.

Vocational education encompassed computer-related occupations in the 1963 legislation and therein lay one of the nation's largest potential manpower-demand areas. In the original funding, data-processing education was classified as Technical Education; it was shifted to Business and Office Education in 1965.

Although there was little indication of an accompanying shift within standard vocational references such as the Dictionary of Occupational Titles by July, 1969, research literature was implying just such an evolutionary process getting underway within the labor ranks if not within education or within the resource materials available for

educators. This would seem to imply that the data-processing occupations with which some educators would be concerned might be closely related to the occupational spectrum in business education. It would also imply a degree of uncertainty both about existing and emerging occupations.

Legitimate questions might then be raised such as: If business education is to encompass computer-related occupations, will this involve training for a group of new occupations? Or, will the employees bear standard business-occupation titles and simply need different skills? Should they be "additional" skills; or "similar" skills; or "replaced" skills? Are answers to these and other related questions already available to educational planners? What is the current status of computer-related occupations and vocational education programs for them?

As early as 1961 electronic data processing equipment was a recognized part of contemporary society and there was a realization that people must be trained in how to operate related machines, but not one institution in the country offered a degree in computer science (Tondrow, 1961). Four years later, Nicely (1965) also affiliated vocational responsibility and public education;

The complexity of modern civilization has produced EDP as a necessary means of achieving answers to problems with speed and accuracy. In only a few years the use of EDP has grown until the number of people who work in the industry has surpassed predictions; what is more, growth in the use of EDP has only begun it seems, and the need for trained people will therefore multiply. Responsibility for training data-processing personnel falls upon the public school system.

Two years later, Luskin (1967) reported that most of the comprehensive vocational programs had been patterned after the computer-programmer curriculum developed about 1961 at Orange Coast College in Costa Mesa,

California. Perhaps it was feasible to pattern education after one curriculum developed for programmers; however, a need for hundreds of thousands of other supporting personnel not only had been predicted, but became a reality (Nicely, 1965).

That public education had not accepted the responsibility of a comprehensive vocational training approach is evident from previous statements and from Awad (1971):

Consulting firms, private business or technical schools, and universities have recently been active in offering formal systems analysis training programs, whose costs vary Among computer manufacturers, IBM is the only one offering users a six-month systems training program, at a cost of close to \$6,000.

Literature revealed rather specialized types of education and identified no occupational array -- perhaps computer-related occupations consisted only of programmers and of systems personnel. If so, the status of existing programs was probably comprehensive enough. An occupational analysis would surely resolve this question relating to occupational identities.

There was no doubt about the demand for the occupations already identified. Peterson (1964) estimated that there were fewer than one million people directly involved with EDP in 1964, but that in 1970 there would be about three million. Employment requirements for system analysts and for programmers alone were projected to grow 100 percent or more between 1968-80 (Manpower Report of the President, 1970).

Awad (1971) set the number of installed computer systems at 85,000 by the end of 1970 and predicted 150,000 by 1975. Regarding employment, he placed the analyst shortage at 90,000 in 1971; the qualified programmer deficit at 100,000 for 1971-72; and predicted a severe shortage of qualified managers for the same approximate time period.

The occupations existed, nebulous though they were. Vocational educators had been challenged to turn human resources into employable products. Many educational institutions apparently had enough computer-systems proximity to educate for computer-related occupations.

Statement of the Problem

Because of industry's rapidly expanding use of the computer and because of vocational education's mandate to train employees for occupational changes, the problem of this study developed. Numerous requests for assistance at the state level had been received and they were becoming more frequent. Program feasibility, maximum student service, and practical economy of operation were a few typical questions to be answered. Information that could be used as guidelines and frames of reference for planning and implementing as well as for updating data-processing education was almost non-existent.

Purpose of the Study

Peterson (1964) felt that education could be developed in several ways -- the simplest method was to use what had been developed by another institution. But the most effective method was to develop an approach based upon up-to-date information about the work activities with which the education was concerned -- and thus, this research was undertaken.

The primary purpose of this study was to gather regionally applicable information potentially useful to vocational educators concerned with data-processing education. Four specific purposes were:

1. To identify, by occupational title, personnel engaged in automated data-control employment.
2. To identify tasks performed by these data-control personnel.
3. To develop both a job-title and a related task-cluster hierarchy.
4. To identify both the current and the projected usage status of computer equipment, input/out media, and programming languages used by the employers of this study's respondents.

Assumptions Basic to the Study

These concomitant assumptions were made related to the occupational analysis conducted for this study:

1. Data-control tasks existed outside the four commonly researched areas of programming, systems analysis, keypunching, and unit-record operating.
2. Data-control tasks were being absorbed by employees not bearing data-processing titles, particularly by those bearing office-occupations titles.
3. Job titles did not necessarily reveal the actual nature of the work performed by the employee.
4. Growing emphasis would be placed upon modern data-transmission and communication methods.
5. Clusters of tasks related to automated data-control could be identified.
6. Variation in job titles across occupational classifications would not necessarily mean variation in related tasks performed.

7. Occupational information could be developed into hierarchical format by job title and by related tasks.
8. Respondents providing data were accurate to the best of their knowledge.
9. The instruments for data collection were sensitive to the specific purposes under investigation.

Limitations of the Study

Geographically, this study was limited to west central Missouri. Jefferson City, Columbia, and Kansas City were the largest cities in the area. The population surveyed was limited to employees from a sampling of 45 of this area's businesses which were using automated data-control methods.

A concomitant limitation was that generalizations from the study's results were confined to the geographic area in which the data was collected or to a geographic area with a similar population of automated businesses.

Creative characteristics which were necessary for successful job performance, such as ideals and attitudes, resourcefulness and cooperation, dependability and tact were not appraised in this study. Nor was it within the scope of this study to set forth specific utilization of the data analyzed.

Definition of Terms

For the purposes of this study, the following definitions were used:

Information Flow: the movement of data through established channels within a business system.

Data-Control: integration of the information flow occurring in the operation of a business into a data-processing system.

Data-Processing: a cycle of processing data resulting from a business's information flow. The cycle includes data origination, input, manipulation, output, and storage. Data manipulation includes classifying, sorting, calculating, and summarizing.

Automated: information-handling processes incorporating mechanical and/or electronic devices as well as human effort.

Computer Generations: periods of time during which certain physical components were characteristic of certain computers.

EDP: (electronic data processing) data processing using electronic components. EDP is used throughout this study.

ADP: (automated data processing) data processing using mechanical and/or electronic devices. ADP is used throughout this study.

SIC: (Standard Industrial Classifications) standardized, nationally recognized categories of businesses and industries by type of function. SIC is used throughout this study.

CHAPTER II

REVIEW OF LITERATURE

In general, this aspect of the study was (1) an attempt to locate up-to-date comprehensive occupational descriptions; (2) an effort to discover any apparent occupational relationships between data-processing and business education; and, (3) an attempt to ascertain the availability of current, relevant, educationally-applicable information.

Business and office education was one of the new occupational areas to be federally funded in the 1963 Vocational Education Act and computer-related occupations were shifted into this funded business and office area in 1965. Education's role, according to the Act, was to help youth qualify for job opportunities and to provide the means for retraining and updating of skills.

Reviewing literature related to the purposes of this study provided an opportunity for deepening perspectives regarding (1) the status of computer-related occupations; and (2) education's assumption of the vocational-training role mandated by the 1963 Vocational Education Act.

Overview

Some researchers considered computer implications for administrators, aspects of planning, accountability, and teacher education. Others concentrated on career aspects, educational challenges, and the diversity of roles to be shared by institutions representing the

different educational levels, (i.e., junior colleges, secondary, adult, and higher education).

An apparent dichotomy visible in the literature was aptly described by Kaiser (1965):

Almost one half of the students in Illinois' public schools are now served in one or more aspects by data processing methods. In contrast, 93% of the school districts have taken no steps to incorporate EDP into their curriculums. (See Figures 1 and 2.)

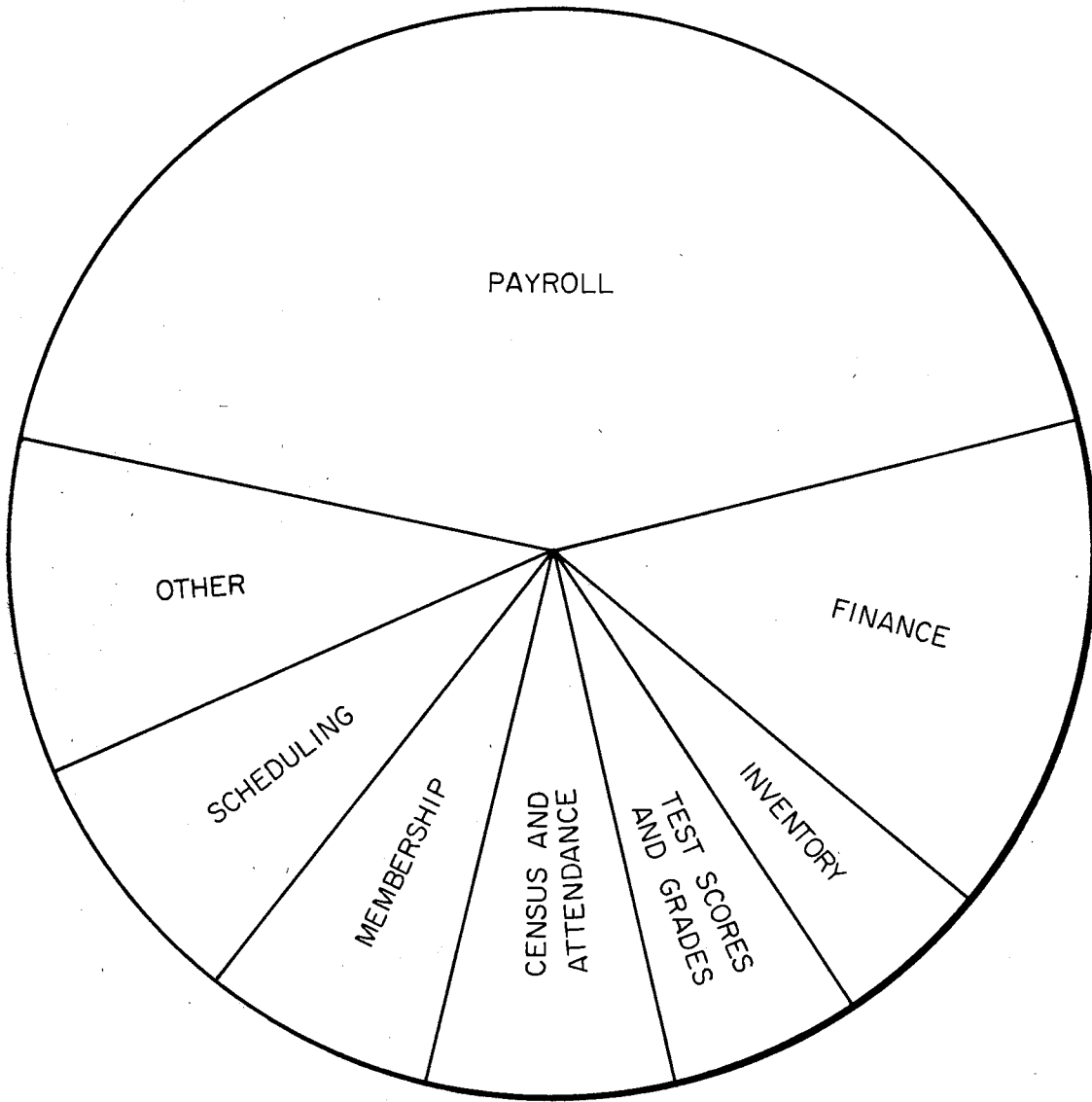
The literature's contents seemed to align into these two arrays accentuating the fact that there were different ways of viewing the last decade's technological developments in relation to education.

Presentations of typical selections from the review were, therefore, structured around these central pivots: (1) those studies dealing purely with education as a consumer of EDP services and systems; and (2) those studies reporting attempts to establish EDP education.

Education, An EDP Consumer

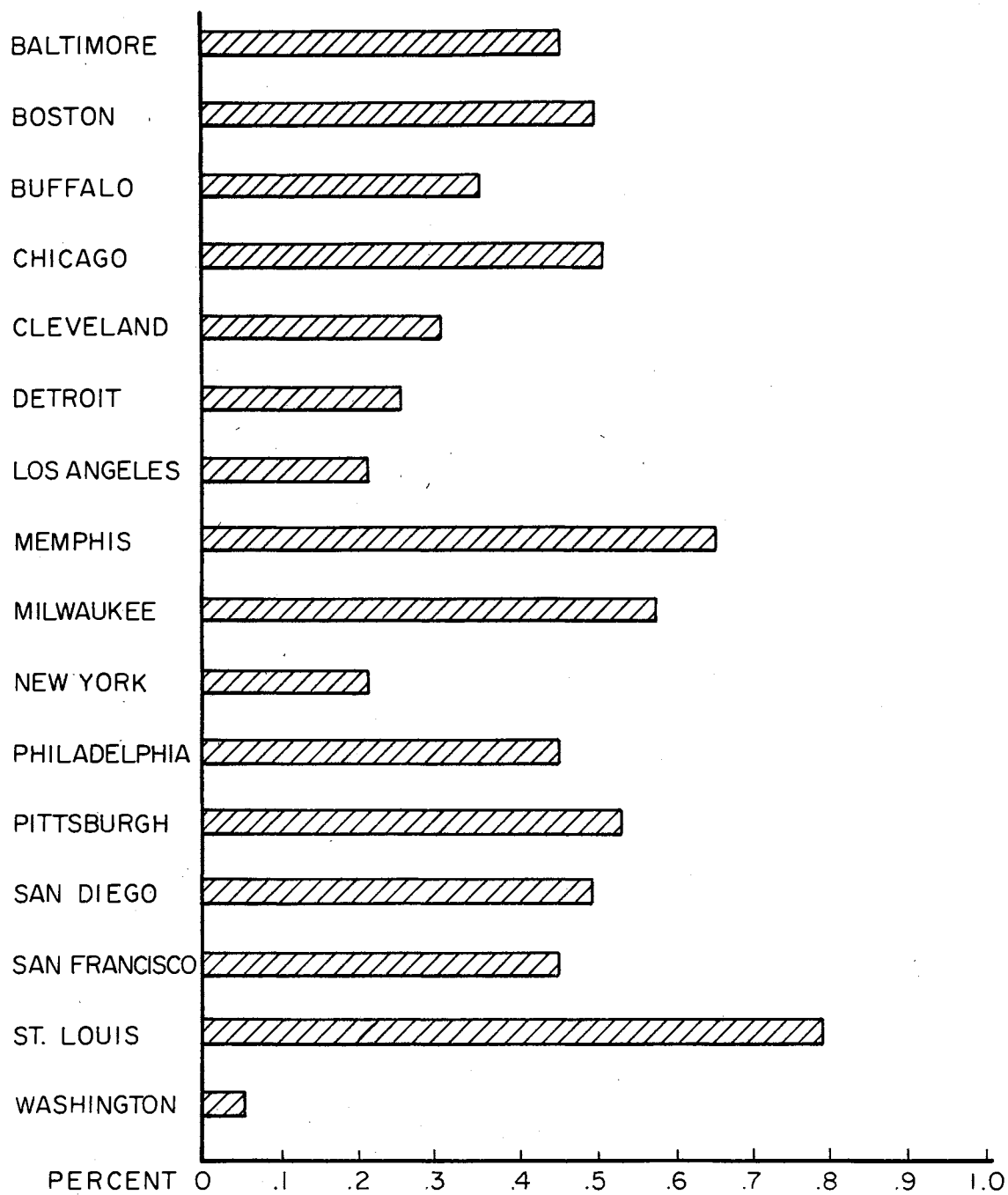
Typical of what was being written for administrators and planners was Kaimann's (1967) "Educational Data Processing--New Dimensions and Prospects." This anthology was concerned with information principles, effects, design, and integration of systems. The document considered uses for computers in reporting statistics, school census, attendance counting, grading, scheduling, and pupil transportation.

Also discussed were uses of computers in guidance research, population projects, enrollment predictions, construction scheduling, and the analysis of grades and class size. A final section was concerned with future prospects for increased centralized planning and more processing devices, reduced clerical burdens, improved organizational



Source: Research Council of the Great Cities Program for School Improvement.

Figure 1. What the Great Cities are Doing in Data Processing



Source: Research Council of the Great Cities Program for School Improvement

Figure 2. Data Processing Costs/Percent of District Budget

operation and control, expanded use of programmed instruction, and district-wide processing systems.

Computer applications ranged as far as the formation of data archives of unpublished research findings (Schoenfeldt, 1968), the development of "The College Suggestor" automated information system designed to match students and colleges (Walton, 1969), and the ISVD-- Information System for Vocational Decisions (New England Ed. Data Systems, 1968).

The scope of education's consumption of EDP capabilities surpassed the imagination; projects of all types sponsored by agencies of all types were reported from all around the country. From using the Scribe System in teaching algebra, to developing modular scheduling, to compiling and classifying a source-document library on planning and construction of university facilities were atypical EDP applications. These reports came from Illinois University at Urbana (Frincke, 1964); Nevada Western State Small Schools Project sponsored by the Ford Foundation (Allan, 1963); and Texas A. and M. School of Architecture, respectively (Romieniec, 1968).

By far, the most elaborate and up-to-date system was described as being used for the New York statewide film library network which scheduled film use, reported on materials handling and statistics, and provided for interlibrary loan of films. Communications between the film libraries and the IBM/360/50 computer were maintained by teletype Model 33 ASR teletypewriter terminals operating on TWX (teletypewriter exchange) service, programmed mainly in S/360 assembler language (Sullivan, 1968).

Typical of higher education's approach was the Western Interstate Commission for Higher Education - WICHE - Management Information System - MIS. Thomas (1970) described the WICHE MIS system in his May, 1970 report:

The purpose of the program is to make it possible to derive data which will be truly comparable for interinstitutional comparisons, while allowing institutional autonomy in such matters as coding and file structure. One of the major purposes of this section of the Dictionary* is to obtain longitudinal data depicting changes in characteristics over a period of time. The criteria for inclusion of data elements are: (1) necessary for completion of the Higher Education General Information Survey (HEGIS); (2) likely to be needed for cost exchange procedures, the student flow model; (3) necessary to link operational files together for the derivation of information; and (4) basic to the institutional record-keeping. *In six Sections.

In general, it was the later reports (1970-71) that showed stronger emphasis on accountability and EDP utilization in educational systems as a tool for operational concerns: cost/effectiveness models, regional data banks, and even a computer-based information, planning and budgeting system in the community colleges of Ontario (Systems Research Group, 1970).

The Iowa State Department of Public Instruction, set up a demonstration center to implement and test the school-property accounting system (using electronic devices) presented in Handbook III, U. S. Department of Health, Education, and Welfare (Burnham, 1967).

A study by the U. S. Office of Education (U.S.O.E.) in May, 1969, and conducted by the Central Midwestern Regional Educational Laboratory (CEMREL), seemed to summarize education's use of EDP.

CEMREL analyzed educational computer trends in the region between 1967-68 and 1968-69 and found that there was roughly a 50% increase in EDP installations. Computer and remote terminal installations also increased 50%, but the proportion of computers under school systems or district control decreased slightly.

These computers were oriented primarily to administration needs. Finance and pupil categories each accounted for about 1/3 of all computer application; research and planning and facilities each accounted for about 15%; instructional programs and personnel applications were only 5% each.

The minimum cost reported for all operations performed by a particular installation was 10 cents per pupil per school year and the maximum was \$12.26. Present trends indicate that the computer is being used in schools to solidify practices of questionational educational value, such as testing, grading, and scheduling students by compartmentalization rather than by individualization. A strong recommendation is that federal support be given to foster a polycentric (many-centered) development of computer resources, rather than encouraging each school system to install its own equipment (Ohlman, 1969).

Education appeared to be a voracious EDP user, ironically providing computer-related employment for many persons yet offering training neither for the persons nor for the occupations, at least in the research reported to this point.

Quite a volume of information seemed available for educational planners; the selected research results presented were typical. However, the extensively developed computer applications seemed more operational than educational in nature. They seemed to encompass everything in education except educating students for vocations.

As far as the purposes of this study were concerned, perhaps the aspects most valuable and most relevant to vocational EDP training were that (1) education seemed well aware of computers' myriad applications and was willing to use them; and, (2) education's apparent proximity to EDP systems would seem to indicate relative ease of incorporating student training as a concomitant function of the computer system. (Systems Research Group, 1970; Thomas, 1970; Research Council of the Great Cities Program for School Improvement, 1969).

According to Sullivan (1968), the 1965 capital value of college and university computers was 1/26th of the U. S. total and the cost of

computers used in instruction was 1/220th of this total. Annual expenditures by 1971-72 would amount to about \$400 million if the recommended level of usage was attained. The implications for training in all sectors was evident, according to this researcher.

As Tondrow (1961) stated, "One of the more formidable phenomena that any new endeavor in education faces is that of inertia." Apparently the inertia was in initiating and pursuing true educational applications of the computer and not in utilizing its operational assistance in education.

Tondrow (1961) had also stated that this inertia is not in and of itself bad and that a profession should not adopt every fad that occurs. That the computer concept was not a fad was emphasized aptly by the President's Science Advisory Committee (1967) who expressed the situation: "After growing wildly for years, the field of computing now appears to be approaching its infancy." Similarly, vocational data-processing education seemed struggling to surpass its infancy.

Breaking the Curriculum Barrier

Curricular inroads varied; Koschler (1965) said that instruction of both scientific and business data process "have been started" -- not "are well underway" from high school through university levels. Educators still looked to the past while manpower and hardware projections reached 1990.

In February, 1969, the Research Council of the Great Cities Program for School Improvement indicated what schools were doing in data processing; and, vice versa. Most of the schools used first and second generation hardware. Clark (1967) also indicated that third generation

installations were being implemented in business before educational institutions completed the transition from first to second.

The nature of the feelings of "those who cared enough to plan" were fairly uniform:

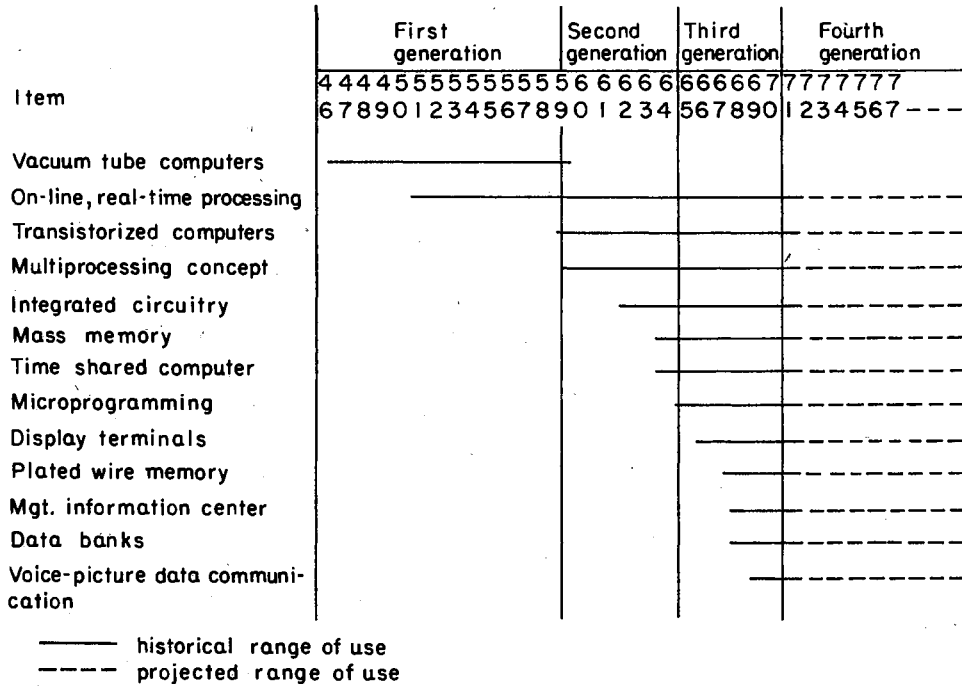
In analyzing job openings of today (Oct. 1963) and the future, the Washington State Board for Vocational Education found what every other vocational program has found--that training and education in data processing represented one of the greatest job opportunities and at the same time the most pressing needs of business, industry, and government.

In developing a data processing curriculum, a vocational school has two choices. It can duplicate programming courses provided by computer manufacturers, or it can provide the kind of education and training that both manufacturers and their customers want. The former takes approximately four weeks; the latter, approximately two years (McKee, 1963).

Reaching compatibility between the labor market and the labor producer seemed to be the problem. For example, an educational program modeled after a 1961 programmer curriculum could have trained an employee for a 1969 entry-level labor market position and a potential 1972-1975 promotional market!

Even if an institution decided to train personnel other than programmers, the priorities of languages, time, and immediate employment area were raised (Clark, 1967). Timing would be essential because a student entering a training program in the fall could enter the labor market within two years and would probably reach peak potential in 5 - 8 years.

Considering this timing factor is one criterion not only for identifying relevant occupations, but also for ordering them into some format that could parallel sequential training levels. Bangs (1968) produced matrix after matrix of promotional patterns indicating career ladders at least for the four standard data-processing occupations.



Source: Business Data Processing, p. 44

Figure 3. Illustration of Computer Generations

One of the most unique curriculums was proposed for a New Jersey Technical High School by McGonigal (1967) who recommended career education beginning in the 9th grade with a six-week, 67.5 hour, 19-unit exploratory course. He had found that entry positions included tabulating machine operator, wireman, and computer programmer trainee; and that most companies hired people who were capable of advancement in this field. He also proposed programs for grades 10 - 12.

Business Education Becomes Involved

LaSalle (1964) pinpointed the secondary role in his study of the role of the business education department in preparing students for employment in business offices using data-processing equipment. Getting at the dualism of the role, LaSalle said:

Automation is a label for an important trend in the business world of today. Problems of labor displacement, with some occupations becoming obsolete and others disappearing entirely, have accompanied this growth of automatic technology.

The secondary schools have been challenged to adjust their programs to the new and added demands made upon them by the extensive social and economic changes which have taken place. Business education departments . . . have been encouraged to re-examine the content matter which is included in their courses in light of the changes stimulated by office automation. Little emphasis has been given by these departments to instruction on automation especially in regard to automatic equipment operation.

Business education departments in secondary schools should offer a separate, one-year course on automation at the 12th grade level. Workers in automated business offices generally are expected to possess skills in areas of communication, problem solving, and logical thinking, as well as in being able to get along well with others.

Specific course content was not specified in this dissertation.

While studying office occupations in Washington in 1968, Perkins (1968) was not looking for information about relative performance of

tasks, frequency of performance, portions of worker time used for performance, or levels of ability involved in performance. However, in clustering 599 tasks into 13 major categories, he discovered that data processing workers were performing significant numbers of office tasks:

<u>Percentage of DP Workers Performing Task</u>	<u>Task Performed</u>
20-59	Typewriting
20-80+	Operating Office Machines & Equipment
21-46	Mailing tasks
20-70	Filing tasks
25-70	Telephone and Communication tasks
20-50	Clerical tasks
20-79	Securing Data (this appeared to be the largest discrim- inator)
21-90	Use Mathematics
20-30	Financial and Recordkeeping tasks
20-75	Meeting and Working with People
25-55	Misc. tasks -- dust, run errands, make coffee, etc. (Perkins, 1968).

Teaching a body of knowledge applicable across several different areas has been labeled the "cluster concept". That this application or approach would facilitate data-processing programs was inferred from an HEW sponsored study of electronic business data processing peripheral equipment occupations and suggested curricula (U.S.O.E., 1964). Occupations considered were: tape librarian, keypunch operator, clerical supervisor, coding clerk, machine-records unit supervisor, statistical clerk, tabulating machine operator, and console operator. Subjects for each occupational course of study were drawn from general office education units, including subjects common to two or more occupations, and specialized occupation units. This curriculum was suggested for trainees

who had completed approximately 10 years of formal education and had a working knowledge of English and elementary arithmetic (U.S.O.E., 1964).

Bangs (1968) had also suggested studying employees in integrated data-processing programs in selected business offices to determine the common body of knowledge needed. In addition to suggesting course placement along the educational hierarchy, researchers were also beginning to suspect an occupational commonality between "office" employees and "data-processing" employees.

Higher Education's Role and Challenges

A few writers urged "hands-on" and/or on-the-job experiences as a part of the data-processing curriculum. Among these were Clark (1967) who suggested the activity as a portion of a fourth-semester in a two-year junior college program.

The practical requirement of processing large volumes of data and calculations places an educational burden upon the school system to provide student training in today's method of handling this gigantic problem.

One of the minimum graduation requirements in several well-known colleges and universities is an EDP survey course. Other schools such as West Point are requiring actual student use of a computer before graduation is permitted.

The knowledge base required in this area is becoming so wide spread and complex that it is now almost impossible to provide adequate instruction in a two-year terminal Junior College program. One solution is to start the training in high school and to continue (Koschler, 1965).

Koschler (1965) and others recommended: (1) general education as the primary objective in undergraduate school; (2) two hours of ADP required of all business students; (3) additional six hours at the graduate level for students specializing in the area.

Hinting at the career-education, as opposed to the mere entry-level aspiration, he indicated that the responsibility of the public high school seemed to lie in the area of providing such education as would allow the prospective employee to adjust to situations in all kinds of installations.

Howell (1964) agreed that it was becoming increasingly apparent that a knowledge of the business uses of digital computers was rapidly becoming indispensable for dealing with the large body of data involved in modern business transactions.

Delving into the junior college's obligation, he submitted that the junior college had traditionally served two types of students: (1) the student who planned to transfer to a four-year college or university; and, (2) the student who required some, but less than four years of college for his particular vocational objective. He proposed that several types of information were essential if the growth of the computer programs were to proceed along "orderly and efficient guidelines" with the necessary transitional links from educational level to level (Howell, 1964).

At the time of Howell's study, Los Angeles junior colleges were faced with this type of local interest: enrollments in February, 1964, in business data processing filled two-day classes with 57 students; night classes in the same subject required eight classes for 390 students. This was true in many of the area's junior colleges -- another ran a one-day class for 31 students; four night classes for 153 students (Howell, 1964).

A pilot program in high school data processing was developed cooperatively between Orange Coast College and Costa Mesa High School

(Luskin, 1967). Interested students who completed the high school program and received the recommendation of the instructor, were allowed to take a screening examination and to waive the introductory course at the College.

As to business' consensus, one recent study revealed this challenge: slightly more than 93% of interviewed managers said that data-processing managers should have more than high school training, with nearly two-thirds of them stating a preference for a college degree as the minimum educational level; according to 87% of the managers, the systems analyst should have a college degree (Clark, 1967). Cook (1966) did find that high school training was sufficient for entry-level positions.

Need for Information at Federal Level

The federal government had instigated the development of punched-card information systems in 1890 and had used computers during World War II. In May, 1968, a conference was held in Washington, D. C. with the objective of determining recommendations for establishing an "effective and efficient automated data processing (ADP) training program for their own computer-system analysts and managers" (Sullivan, 1968). Apparently, adequate information was still unavailable even for so powerful a demand.

According to Project Director Sullivan (1968) federal government agencies such as Office of Education, Civil Service Commission, National Bureau of Standards, and the Bureau of the Budget had an immediate and pressing need to define those curriculums or bodies of subject matter knowledge required by two groups of federal employees already described.

This need was expressed by the nation's oldest computer user and by an entity whose expenditures on hardware and software alone during the "three most recent fiscal years" averaged \$840 million per year within the federal government (Sullivan, 1968).

"Personnel implications are clear when account is taken of the growing share of the expenditures devoted to software (42 percent in FY 1964 to 51 percent in FY 1966)." Software was later defined as "That effort required to convert subject matter to a form which can be retrieved by the learner in a manner that will achieve the educational objective" (Sullivan, 1968).

This one federal task force brought together 45 participants including subject-matter specialists, resource specialists in programmed instruction, educational-technology manufacturers, ADP training consulting firms, industrial firms and federal government officials in an effort to discover "with what and how to" re-educate an estimated 100,320 government employees. One major conclusion was:

Without exception, representatives of equipment manufacturers reported the number one problem as software; not machine languages, but the shortage of subject-matter specialists who could define educational objectives, arrange instructional material in programmed format, or otherwise program curriculum material for application and use on technological hardware -- whether computer assisted instruction (CAI) or otherwise (Sullivan, 1968).

The inference here was, that in spite of the growth rate of ADP and related education in colleges and universities, the number of those trained in needed courses was accelerating at a rate substantially below the need for the computer industry, the federal government and other users.

Luskin (1967) described the transitional occupational situation with which a few institutions were attempting to keep pace:

The need for computer programmers will increase 250% within the next six years. By 1970, it is predicted that the market for computers will be over \$10 billion. Total figures for the last 10 years show a steady \$1 billion a year increase in annual computer investment; 1965 showed an increase of \$2.5 billion. Even forgetting exceptional years, the value of computers by 1980 would be \$20 billion a year and by 1990 over \$30 billion. By the end of the 1970's, the number of computer installations will, at the present rate, at least double.

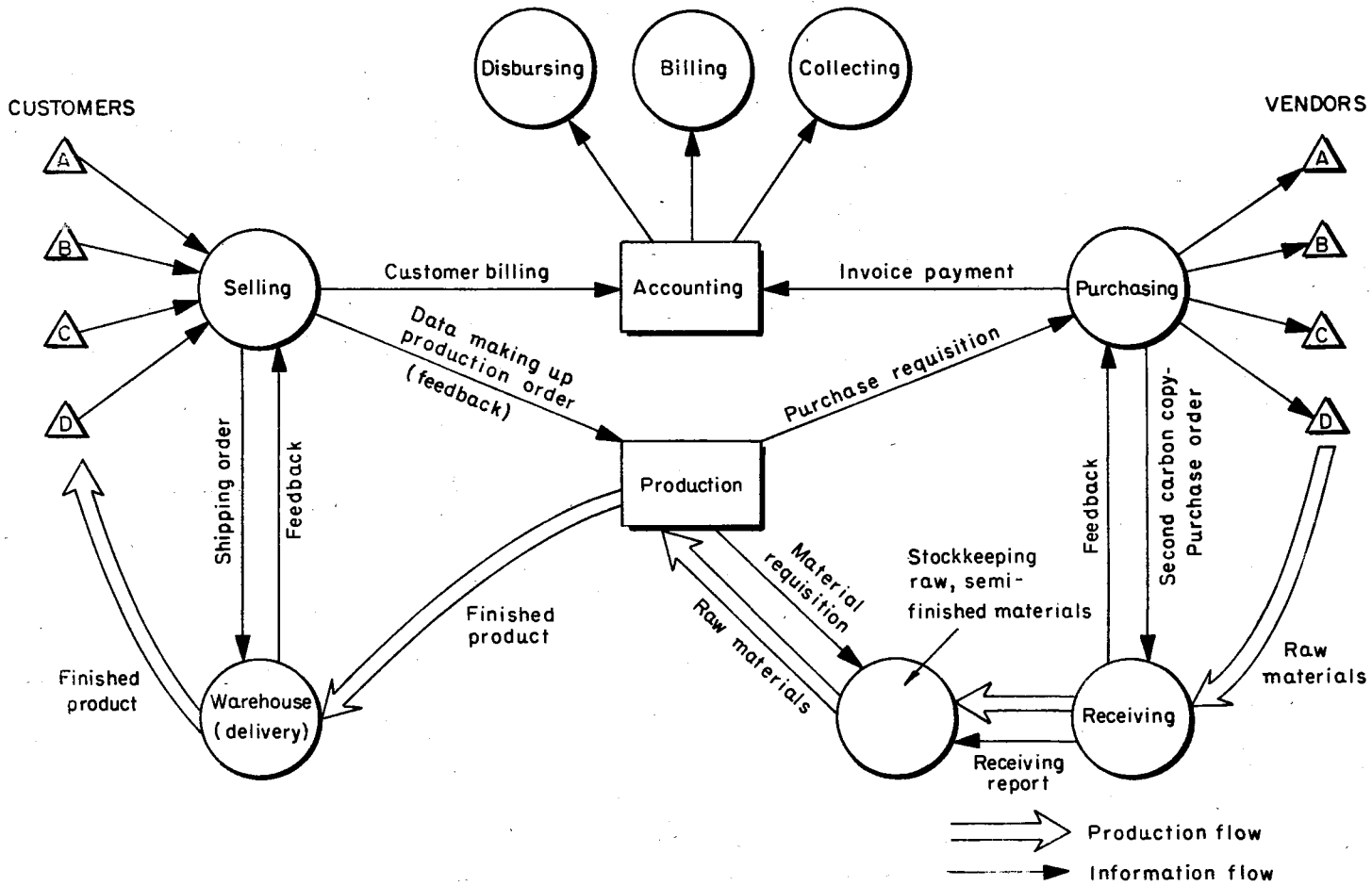
IBM reports that needed today (April, 1966) are 80,000 programmers, 60,000 analysts, and 100,000 other supporting personnel. In ten years the need for programmers alone is expected to rise to over 175,000.

New Occupations Predicted

In addition to transitional time-lag and lack of current information bases, a third dimension seemed to have developed. This was the idea of an emerging career and/or of an obscured occupation. The idea was suggested by several researchers: Koschler, 1965; Clark, 1967; Newman, 1967; Bangs, 1968; Perkins, 1966; and McGonigal, 1967.

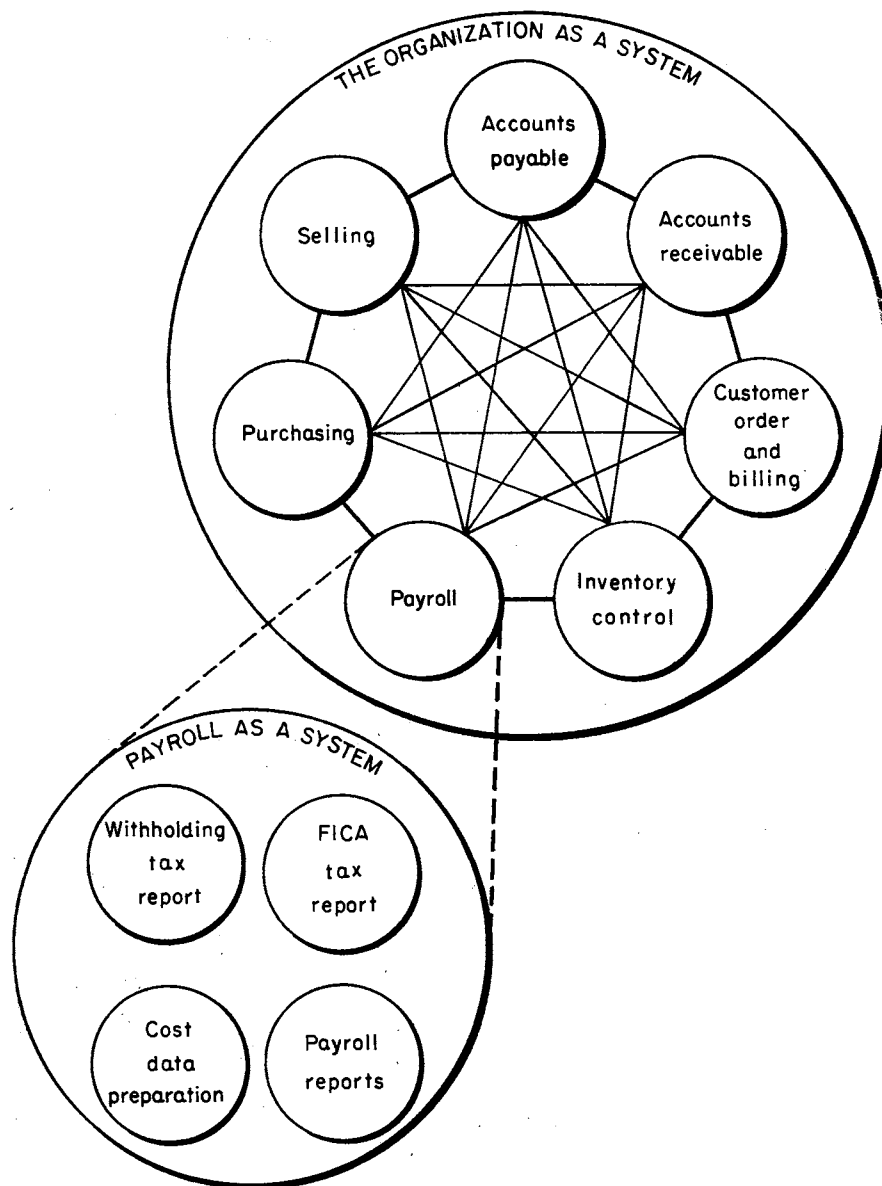
A Dade County Junior College study said, "More important, perhaps, than the total number of openings likely to occur (in data processing) is the possibility that job requirements may change in this field of work" (Koschler, 1965).

Discussing "The Changing Field of Internal Accounting," Newman (1965) found that the contents of many positions had changed while their names had remained essentially the same. After interviewing 20 producers and 99 users of ADP equipment, he concluded that new positions which had been added since the advent of ADP were of two types: those directly related and those indirectly related to the utilization of the new equipment. He also indicated that the basic need of employees who were involved in dealing with the accounting functions studied was an



Source: Business Data Processing, p. 55.

Figure 4. Illustration of Information Flow



Source: Business Data-Processing, p. 54.

Figure 5. Illustration of Data-Control

understanding of the data flow through the systems utilized in the business.

A September, 1968, study at the University of Colorado revealed (1) that persons who will be classified as Applications Specialists would be increasingly in demand; (2) that an administrative level position would possibly emerge with a person known as an Automated Data Management Specialist responsible for deciding what to do with the data from the computer; (3) that regular clerks in time-sharing installations would be responsible for putting data into the ADP system and would not necessarily hold a job classified as a data processing position (Bangs, 1968).

The Rutgers Technical High School study using unit-outline plans to provide flexibility to update or to change courses as needs of students and of the data-processing industries changed (McGonigal, 1967). An Orange County Junior College study discovered (contrary to some predictors) that students who had completed card, printer, and tape or disk programming would have little trouble working with any other hardware devices. It also predicted that electro-mechanical equipment and employment was probably to be with us long into the future (Clark, 1967).

Chapter Summary

The literature indicated (1) a prevalence of EDP installations in educational institutions which are not being used as vocational training tools; (2) few curricular inroads were spotting the country; (3) despite the challenges for all levels of education, there was still a lack of current information for educational planners. Although a great deal was said about systems personnel and programmers, no comprehensive

occupational spectrum for computer-related occupations was identified. Information about the supporting and satellite occupations was missing, but an infiltration of data-processing tasks into the office occupations was noted.

Very little was said about (1) current data-transmission practices, (2) new systems and affiliated programming languages, (3) anticipated hardware and software changes, (4) indications of simultaneous phasing of education with business demands, or (5) investigating education as a manpower-consumer area.

With national and local implications what they were, proposing to survey both the manufacturers of and the users of data-control services seemed not only timely and feasible, but also the only rational course toward developing or maintaining adequate data-processing career education in west central Missouri.

CHAPTER III

DESIGN AND METHODOLOGY

This chapter describes the study's research design, the population and sample used, and also contains explanations both of the data-collection instruments and of the computer programs used to process the data.

The primary purpose of this study was to gather regionally applicable information useful as guidelines or as frames of reference for planning, implementing, and/or for updating educational data-processing programs. Specific purposes were:

- (1) To identify, by occupational title, personnel engaged in automated data-control employment.
- (2) To identify tasks performed by these data-control personnel.
- (3) To develop both a job-title and a related task-cluster hierarchy.
- (4) To identify both the current and the projected usage status of computer equipment, input/output media, and programming languages used by the employers of this study's respondents.

Design

In accordance with the stated purposes of this study, an occupational analysis was used which, according to Van Dalen (1966), would be categorized as survey-type descriptive research design. He defined job

analysis as "obtaining an analytical knowledge of job components. . ." and further qualified survey studies as collecting ". . . detailed descriptions of existing phenomena with the intent of employing the data to justify current conditions and practices or to make more intelligent plans for improving them."

VanDalen (1966) justified using descriptive research by saying "before much progress can be made in solving problems, men must possess descriptions of the phenomena with which they work." Peterson (1964) also suggested support for research designs that would collect up-to-date information about the work activities with which a vocational program was concerned.

Population and Sample

All of the data utilized in this study were responses from an employee-sampling from 45 selected west central Missouri businesses which were using data-processing services from some type of computer installation at the time of the study. This geographic location was selected to correspond with this study's purposes of gathering "regionally applicable" occupational information.

A population of computer users was located in this manner:

- (1) A listing of computer-manufacturers servicing the geographic area being surveyed was compiled from local telephone directories and was confined to "The Big Eight" firms which dominated the computer-manufacturers' market as described by Awad (1971): IBM, 72.0%; Univac, 7.0%; Honeywell, 3.5%; Control Data, 3.0%; RCA, 2.6%; General Electric, 2.5%; Burroughs, 2.4%; NCR, 2.0%; Others, 5.0%.

- (2) All of these major computer manufacturers were servicing west central Missouri with the exception of Control Data and a management-representative from each of the other seven was personally contacted first by telephone and then by appointment when requested. The personal contact was used to explain the purposes of the study and to develop a list of computer users.
- (3) Manufacturers were asked to suggest names and addresses of local users in each of the Standard Industrial Classification (SIC) Codes, if possible, and to include a range of installation sizes within each of the codes. No limitation was placed upon the number of installations to be suggested by each manufacturer. The SIC code classifications, which provided a commonly used method of grouping businesses (Perkins, 1968), included: (1) Agriculture; (2) Mining; (3) Construction; (4) Manufacturing; (5) Transportation; (6) Communications and Utilities; (7) Wholesale Trade; (8) Retail Trade; (9) Finance, Insurance, and Real Estate; (10) Services; (11) Government; (12) Education; and (13) Other -- non-education categories.

As a result of the manufacturer contacts, 52 possible business participants were suggested; 45 contributed data for this study. One business declined to participate; three others were not asked to participate because, even though they would have rounded out the SIC code representation, they were located outside of the specified geographic area. For example, two of the suggested computer users were across the Missouri-Kansas state line. The remaining three businesses agreed to participate

but did not return the data-collection instruments.

The actual respondents in this study were 400 employees within the 45 participating businesses. The specific employees were selected by a management representative from each business. The criterion for employee selection was that each employee be working in some phase of data-control or data-processing as defined in Chapter I.

Instrumentation

Three data-collection instruments arbitrarily designated DCP-1, DCP-2, and DCP-3 were adapted for this occupational analysis. Three explanatory forms, DCP-2 "Sample-Completion", Supervisor's Summary, and a form letter, were also used (see Appendix A).

Form DCP-1 was a general information and installation description sheet which was completed by a management-level employee in each participating business. Form DCP-2 was a Task Listing Sheet completed by selected employees in the participating businesses. Form DCP-3 was an Employee Log Sheet that requested the same selected employees to describe the previous day's work activities.

The bulk of the data collected resulted from Form DCP-2, an adaptation of a Task Listing Sheet described by Mager and Beach (1967), which was used in this study for two reasons. First, the field-tested instrument was originally developed pursuant to a contract with the U. S. Department of Health, Education, and Welfare; Office of Education; under provisions of Title VII-B of the National Defense Education Act; and, secondly, the philosophy quoted below was the one underlying the instrument's development and seemed in accordance with the purposes of this study:

Regardless of the subject matter, the object of vocational instruction is to send the student away capable of performing satisfactorily on the job; . . . to achieve this goal, it is necessary to know what the job consists of, what one needs to do to perform each of the tasks, and how frequently each of the tasks is performed (Mager and Beach, 1967).

Form DCP-3, the Employee Log Sheet, was a supplement for the Task Listing Sheet and was an attempt to protect the data's validity by preventing an employee's simply copying a prepared job-description. Its use was also encouraged by a member of the committee supervising this study who foresaw a possible difference between an employee's over-all perception of his job and the job components as revealed from a listing of one day's actual activities.

Form DCP-3 actually contained data from two respondents: the selected employee and a management-level representative of the employer. The latter received the partially completed form from the employee and then coded in the data requested at the top of the form. Instructions for this coding appeared on the Supervisor's Summary (see Appendix A).

Instrumentation described to this point corresponded with the first three specific purposes stated for this study. Form DCP-1 corresponded with the fourth specific purpose; it was patterned after the format used by Cook (1966). This instrument requested current and projected data describing the computer-installation components, input/output media, and programming languages. It also collected items such as SIC code, business size, and location used for grouping and for qualifying data items during processing. Also used as frames of reference for developing this study's data-gathering instruments were designs suggested by Howell (1964), Perkins (1968), McGonigal (1967), and Hardwick (1968).

Data Collection

Although this study's data-collection instruments were expansions of ones that had been used in previous research (Mager and Beach, 1967), (Cook, 1966), it was desirable to discover whether or not they would be effective for this study. It was also desirable to discover the approximate length of time necessary for an employee to complete the forms.

Therefore, before the actual data-collection began, the instruments were submitted to a "jury of experts" (Hardwick, 1968) composed of Missouri State Department of Education and local data-processing personnel. They were field-tested twice in Jefferson City businesses, revised slightly as a result of the testing, and re-submitted to the same jury as well as to the chairman of this doctoral committee. Form DCP-2 "Sample Completion" (see Appendix A) was added to the instrument set at the suggestion of the testees during the pre-testing phase.

Original contact with the 52 potential business participants was made by telephone. Either the person named by the manufacturers who submitted the list of businesses or the personnel manager of the business was contacted. A very brief explanation of the study was given in this telephone contact and 30-minute appointments were made with 45 of the businesses.

During the agreed upon appointments, the project and the data-collection instruments were explained. Sets of these instruments were left for distribution to selected employees if the business representative agreed to participate in the project. At the same time, retrieval dates for picking up the completed forms were agreed upon or postage-paid mailing envelopes were left for the instruments' return.

Only in four cases was personal contact with the participating business restricted to telephone conversations. In these cases both the form delivery and form return were handled by mail.

In all 49 cases, the business contact was asked to distribute forms to employees engaged in data-control or data-processing as defined in Chapter I. It was suggested that not all of the employees bearing the same job title within the business need complete the forms unless the jobs were different in nature although not different in title.

A total of 400 sets of usable returns (one set per employee) were received from 44 of the 49 businesses contacted. One business declined to participate; one business's returns were discarded because of insufficient data. Despite two telephone follow-ups each, the remaining participants did not return any data. One of these data sets was believed to be lost in the return mailing.

A work force of approximately 1,400 employees was represented by the 400 sets of forms returned. A set consisted of a Form DCP-2 and a Form DCP-3 (see Appendix A).

Data Treatment

Four-hundred employee data-sets, composed of responses to Forms DCP-1 and DCP-2, were coded and keypunched into a 2,500-card data deck according to the punched-card formats designated card types 3 and 4 (see Appendix B). Since the tasks were punched two per card, a gross total of 4,200 tasks were recorded -- 400 of the 2,500-card deck were job-title cards leaving 2,100 as task cards. These two-card types contained data items relative to the first three specific purposes of this study.

Computer installation data from Form DCP-1 was coded and keypunched into ~~44~~ two-card data sets designated card types 1 and 2 (see Appendix B). These two-card sets contained data items relative to the fourth specific purpose of this study. Formats designated card types 5 and 6 (see Appendix B) were designed for miscellaneous data items not directly specified in the stated purposes of this particular study. Therefore, they were not keypunched because of time and volume constraints. For example, a straight listing of the data that was used for this study ran ~~46~~ pages of computer printout with 55 lines per page.

Data items labeled on the card-layout form and specific coding conventions followed during initial recording were described in Appendix B. In coding tasks, the primary concern was retaining the employee's meaning. The employee's own wording was retained where possible. Spelling errors were corrected and logically similar items were coded by the same title. For example, "answer telephone" and "receive calls" were both considered "telephoning" and were so coded. A convention of getting the most revealing descriptor coded as the task's first word was followed.

Seven computer programs written in Fortran IV, Level G, were used to process the data (see Appendix C). Programs 1 through 6 required processing the entire 2,500-card data deck; Program 7 required using only the 88-card installation data deck. Specific processing notations were recorded in Appendix C with each program.¹

In general, Program 1 extracted all of the alphabetic data (job titles and tasks) from the data deck and listed it in readable format.

¹Programs were written by Dr. Donald Allen, Sociology Department, Oklahoma State University.

The printout contained no analysis; neither it nor the program were included.

Program 2 bypassed task cards, processing only job-title cards, and produced (1) a purged alphabetic ordering of job titles along with two related numerical data items; (2) the same listing re-ordered by average-salary; and, (3) a set of punched cards to be used with later programs. As a result of the purging, each time identical job titles were encountered, their related numeric data items were combined and the job title itself was permitted to appear only once in the output. For example, 40 "Computer Operator" job-title cards may have occurred in the 2,500-card deck, each having its own accompanying set of numeric data items. After the deck was processed with Program 2, the title "Computer Operator" appeared only once in the printout and the 40 individual sets of related numeric items appeared as a single composite set listed opposite the job title. The same purging pattern was used throughout the processing of the data. Program 2 provided the occupational titles sought in the first specific purpose of this study.

In essence, Program 3 did the reverse of Program 2. It processed only task cards and produced a purged alphabetic ordering of tasks along with six related numeric data items. These items included how many times a task was performed by the reporting employees; how often the task was performed; the task's importance; and three indicators used to tally the number of times a task was reported on a particular data collection instrument. Output from Program 3 provided the task-identification desired for the second specific purpose of the study.

A combined, purged task listing and job-title listing was produced by Programs 4 and 5 which also arranged the combined output in ascending

order according to the average pay associated with each job title. Average salary, standard deviation of the salary, and promotable percentages were computed for each occupational title. Programs 4 and 5 provided the job title and related task-cluster hierarchy corresponding to specific purpose number three.

Program 6 reversed the relationship established by Programs 4 and 5. Whereas, 4 and 5 showed an unduplicated listing of job titles with accompanying tasks, the output from 6 revealed each task followed by every job title that had mentioned the task. Not only was this output an unduplicated task-list, it was a "shared" task-list. To appear in this output, a task had to have been mentioned by at least two different job titles. The "shared" task criterion was included because this program also produced information related to specific purpose number three.

Program 7 generated the usage status referred to in purpose number four. Data on 14 installation components were tabulated by business location and size. Each component was also tabulated under these four categories: (1) units in use; (2) units to be discarded by 1975; (3) units added since 1968; and, (4) units to be added by 1975. Eight input/output media and seven programming-language categories were tabulated by business location and size and by types to be added by 1975.

CHAPTER IV

PRESENTATION AND ANALYSIS OF DATA

The purpose of this chapter is to present and to examine the results of the study as represented in Tables I through VII. Data was collected on occupational-analysis forms (see Appendix A) from sample groups of employees identified in Chapter III. Preliminary data-tabulation for presentation in this chapter was developed with the aid of seven computer programs (see Appendix C).

Data relating directly to each specific purpose of this study is presented in separate tables, and this chapter is organized with a section for each of these purposes. Discussions of each table include (1) a general introduction to the data items being presented; (2) a sample "reading" of the table; and, (3) specific elements for consideration.

Purpose Number One

To identify by occupational title personnel engaged in automated data-control employment.

Table I identifies 178 different occupational titles held by data-control personnel in west central Missouri. It also presents 12 values related to each title and identifies the employers' SIC codes.

Six of the related values (pay, edmn, hire, \$trn, ed-\$, and dx) are averages computed by a standard mean-formula (Popham, 1967, p. 12). Columns "loud, mob, stop, and tsks" are percentages of

GENERAL: Alphabetic, unduplicated listing of job titles.
 Columns F, 2 - 12, Tot, are totals; last five are percentages;
 remainder of numeric items are averages.

Zeros indicate no data reported**

<u>Column</u>	<u>Contents</u>
1.....	Line Number
2.....	Job Title
F.....	Frequency of title's appearance
PAY.....	Average salary for title; if calculated from raw data, base was always 40 hrs. weekly; 4 weeks per month; 12 months per year.
2.....	Standard Industrial Classification Codes:
.	2 = Mining 9 = Finance, Insurance, Real Estate
.	3 = Manufacturing Estate
.	4 = Utilities 10 = Services
.	7 = Void in this study 11 = Government--non educational
12	8 = Retail trade 12 = Education
EDMN.....	Minimum Education Recommended by employer:
	1 = high school 3 = degree
	2 = jr. college 4 = other
HIRE.....	Hiring Difficulty indicated by employer:
	1 = very difficult
	2 = difficult
	3 = no problem
TOT.....	Number of employees bearing same job title. **In case of 0, substitute 1.
\$TRN.....	On-the-job training cost indicated by employer; field was not to 4 digits (dollars) and was keyed \$9,999 in overflow situations.
ED-\$.....	Employers' indication of whether or not education could have lowered the on-the-job cost:
	1 = yes
	2 = no
LOUD.....	Employees' indications of whether or not they felt that noise, crowding, interruptions, and extra tasks detracted from their efficiency.
MOB	
STOP	
TSKS	
DX.....	An average of the four previous columns.

Figure 6. Coding Legend and Reference for Table I

TABLE I

JOB LIST ORDERED BY ALPHABET AND BY SALARY IN DATA PROCESSING

NO.	JOB TITLE	F	PAY	2	4	6	7	8	9	10	11	12	EDMN	HIRE	TOT	STRN	ED-\$	LOUD	MQB	STOP	TSKS	DX
1	ACCOUNTANT	4	526	0	0	0	0	0	0	0	4	0	1.0	1.5	8	2999	0.8	0.0	0.0	0.0	0.0	0.0
2	ACCOUNTANT II	1	0	0	0	0	0	0	0	0	1	0	1.0	0.0	0	0	0.0	0.0	0.0	0.0	0.0	0.0
3	ADMINISTRATIVE ASSISTANT	1	800	0	0	0	0	0	0	1	0	0	3.0	2.0	1	0	1.0	0.0	0.0	100.0	0.0	0.3
4	ADMINISTRATIVE ASST	1	454	0	0	0	0	0	0	0	0	1	1.0	2.0	1	5445	1.0	0.0	0.0	100.0	0.0	0.3
5	ANALYST CONTROL I	1	500	0	1	0	0	0	0	0	0	0	1.0	3.0	6	1500	1.0	0.0	0.0	100.0	0.0	0.3
6	ANALYST CONTROL II	1	600	0	1	0	0	0	0	0	0	0	2.0	3.0	6	7200	1.0	0.0	0.0	0.0	0.0	0.0
7	ANALYST INV CTL	2	550	0	2	0	0	0	0	0	0	0	1.0	2.5	8	4350	1.0	0.0	100.0	100.0	50.0	0.6
8	ANALYST RESEARCH	1	793	0	0	0	0	0	0	0	1	0	3.0	2.0	3	9500	2.0	100.0	100.0	100.0	0.0	0.8
9	ANALYST RESEARCH DP	1	1250	0	1	0	0	0	0	0	0	0	4.0	2.0	1	7500	1.0	0.0	0.0	100.0	0.0	0.3
10	ANALYST RESEARCH OPERATIONS	1	1000	0	1	0	0	0	0	0	0	0	3.0	1.0	1	5000	1.0	100.0	0.0	100.0	0.0	0.5
11	ANALYST SYSTEMS	5	911	0	0	0	0	0	0	0	3	2	2.0	2.4	17	3439	1.6	20.0	0.0	40.0	20.0	0.2
12	ANALYST SYSTEMS CHIEF	1	667	0	0	0	0	0	0	0	0	1	3.0	1.0	1	0	2.0	0.0	0.0	0.0	100.0	0.3
13	ANALYST SYSTEMS I	2	896	0	1	0	0	0	0	0	1	0	1.0	2.0	5	4750	1.5	0.0	0.0	0.0	0.0	0.0
14	ANALYST SYSTEMS II	1	843	0	0	0	0	0	0	0	1	0	1.0	2.0	2	5058	1.0	0.0	0.0	0.0	0.0	0.0
15	ANALYST SYSTEMS III	1	950	0	0	0	0	0	0	0	1	0	1.0	1.0	1	5700	1.0	0.0	0.0	0.0	0.0	0.0
16	ANALYST SYSTEMS SR	6	1094	0	0	0	0	0	0	0	6	0	2.5	1.7	17	6624	1.2	33.3	16.7	66.7	16.7	0.3
17	ANALYST TECHNICIAN SR	1	1217	0	0	0	0	0	0	0	1	0	1.0	2.0	1	9999	1.0	100.0	100.0	0.0	0.0	0.5
18	ANALYST TRAFFIC	1	739	0	0	0	0	0	0	0	1	0	2.0	2.0	8	9999	1.0	0.0	0.0	100.0	0.0	0.3
19	ANALYST TRAFFIC SR	1	800	0	0	0	0	0	0	0	1	0	2.0	3.0	4	9999	1.0	100.0	100.0	0.0	0.0	0.5
20	AUDITOR	4	828	0	1	0	0	0	0	0	3	0	2.0	2.0	15	8399	1.5	0.0	25.0	0.0	0.0	0.1
21	AUDITOR JR	1	825	0	0	1	0	0	0	0	0	0	1.0	3.0	1	206	2.0	100.0	0.0	100.0	0.0	0.5
22	BOOKKEEPER	1	635	0	0	0	0	0	0	0	1	0	2.0	3.0	1	3800	1.0	0.0	0.0	0.0	0.0	0.0
23	CASHIER	1	690	0	0	0	0	0	0	0	1	0	1.0	3.0	1	8280	2.0	0.0	0.0	100.0	0.0	0.3
24	CLERK ACCOUNTING	1	405	0	0	0	0	0	1	0	0	0	1.0	1.0	3	405	1.0	0.0	0.0	0.0	0.0	0.0
25	CLERK ACCT II	1	327	0	0	0	0	0	0	0	1	0	1.0	3.0	1	164	1.0	0.0	0.0	100.0	0.0	0.3
26	CLERK ACCT III	1	460	0	0	0	0	0	0	0	1	0	1.0	3.0	1	230	1.0	0.0	0.0	100.0	0.0	0.3
27	CLERK CASHIER	1	560	0	0	0	0	0	0	0	1	0	1.0	3.0	2	6720	2.0	100.0	0.0	0.0	0.0	0.3
28	CLERK CODING	2	363	0	0	0	0	0	1	0	1	0	1.0	2.0	33	1228	1.0	0.0	0.0	50.0	50.0	0.3
29	CLERK CONTROL	2	400	0	0	0	0	1	0	0	1	0	1.5	2.5	3	200	0.5	0.0	0.0	50.0	0.0	0.1
30	CLERK CONTROL SET UP	1	450	0	0	0	0	1	0	0	0	0	1.0	0.0	6	0	0.0	0.0	0.0	0.0	0.0	0.0
31	CLERK COST	1	489	0	0	0	0	0	0	0	1	0	1.0	3.0	2	5868	2.0	0.0	0.0	0.0	0.0	0.0
32	CLERK DATA CONTROL	3	491	0	0	0	0	0	0	0	3	0	1.0	2.0	30	333	1.0	0.0	0.0	0.0	0.0	0.0
33	CLERK DP	1	575	0	0	1	0	0	0	0	0	0	1.0	3.0	6	1150	2.0	0.0	0.0	100.0	0.0	0.3
34	CLERK EDP CONTROL I	1	483	0	0	0	0	0	0	0	1	0	1.0	3.0	5	2000	2.0	0.0	100.0	0.0	0.0	0.3
35	CLERK FILE	1	620	0	0	0	0	1	0	0	0	0	1.0	0.0	3	0	0.0	0.0	0.0	100.0	0.0	0.3
36	CLERK I	1	375	0	0	0	0	0	0	0	1	0	1.0	2.0	3	375	2.0	0.0	0.0	0.0	0.0	0.0
37	CLERK INPUT OUTPUT	1	410	0	0	0	0	0	0	0	1	0	1.0	3.0	3	102	1.0	100.0	0.0	100.0	0.0	0.5
38	CLERK JR	4	620	0	0	4	0	0	0	0	0	0	1.0	3.0	8	196	2.0	0.0	0.0	75.0	0.0	0.2
39	CLERK MAIL	1	500	0	0	1	0	0	0	0	0	0	1.0	3.0	2	1000	2.0	0.0	0.0	0.0	0.0	0.0
40	CLERK PAYROLL	1	350	0	0	0	0	0	0	1	0	0	1.0	0.0	2	0	0.0	0.0	0.0	0.0	0.0	0.0
41	CLERK PRODUCTION RECORD	1	414	0	0	0	0	0	0	0	1	0	1.0	3.0	1	1242	2.0	100.0	0.0	100.0	0.0	0.5
42	CLERK RECORDS	1	414	0	0	0	0	0	0	0	1	0	1.0	0.0	0	0	0.0	100.0	0.0	100.0	0.0	0.5
43	CLERK SPECIAL	1	680	0	0	1	0	0	0	0	0	0	1.0	3.0	1	170	0.0	0.0	0.0	100.0	0.0	0.3
44	CLERK SR	1	800	0	0	1	0	0	0	0	0	0	1.0	1.0	1	9999	2.0	0.0	0.0	100.0	0.0	0.3
45	CLERK STATISTICAL	1	489	0	0	0	0	0	0	0	1	0	1.0	3.0	15	5880	1.0	0.0	0.0	0.0	0.0	0.0
46	CLERK STENO II	1	450	0	0	0	0	0	0	0	1	0	1.0	0.0	0	0	0.0	0.0	0.0	0.0	0.0	0.0
47	CLERK STOCK II	1	559	0	0	0	0	0	0	0	1	0	1.0	2.0	1	2000	2.0	0.0	0.0	0.0	0.0	0.0
48	CLERK TRAFFIC ACCIDENT	6	404	0	0	0	0	0	0	0	6	0	1.0	3.0	48	1385	0.7	0.0	0.0	0.0	0.0	0.0
49	CLERK TYPIST I	3	237	0	0	0	0	0	0	0	3	0	1.0	0.7	1	0	0.3	0.0	0.0	0.0	0.0	0.0
50	CLERK TYPIST II	3	294	0	0	0	0	0	0	0	3	0	1.0	1.0	3	250	0.7	33.3	33.3	66.7	0.0	0.3

TABLE I (CONTINUED)

JOB LIST ORDERED BY ALPHABET AND BY SALARY IN DATA PROCESSING																						
NG.	JGB TITLE	F	PAY	2	4	6	7	8	9	10	11	12	EDMN	HIRE	TOT	\$TRN	ED-\$	LOUD	MOB	STOP	TSKS	DX
151	STOCKMAN	1	0	0	0	0	0	1	0	0	0	0	1.0	0.0	0	0	0.0	0.0	0.0	0.0	0.0	0.0
152	SUPERVISOR	6	910	0	0	0	0	0	1	1	4	0	1.8	1.3	30	4491	1.0	0.0	0.0	16.7	0.0	0.0
153	SUPERVISOR DATA CONTROL	2	748	0	1	0	0	0	0	0	1	0	1.0	2.0	2	250	1.5	50.0	0.0	0.0	0.0	0.1
154	SUPERVISOR DATA PREPARATION	1	572	0	0	0	0	0	0	0	1	0	1.0	2.0	1	572	1.0	100.0	100.0	100.0	100.0	1.0
155	SUPERVISOR DP	4	822	0	0	1	0	0	0	1	2	0	2.8	2.3	4	6717	1.5	50.0	0.0	50.0	0.0	0.3
156	SUPERVISOR DP ASST	1	671	0	1	0	0	0	0	0	0	0	1.0	2.0	1	7500	2.0	0.0	0.0	0.0	100.0	0.3
157	SUPERVISOR DP SYSTEMS	1	834	0	0	0	0	0	1	0	0	0	1.0	2.0	1	9999	1.0	0.0	0.0	0.0	0.0	0.0
158	SUPERVISOR KP	5	334	0	1	0	0	1	0	0	3	0	1.0	1.4	3	2689	1.0	40.0	40.0	80.0	0.0	0.4
159	SUPERVISOR KP ASST	1	600	0	0	1	0	0	0	0	0	0	1.0	2.0	1	1200	2.0	100.0	0.0	100.0	0.0	0.5
160	SUPERVISOR KP I	1	1301	0	0	0	0	0	0	0	1	0	1.0	6.0	32	2000	0.0	0.0	0.0	0.0	0.0	0.0
161	SUPERVISOR OPERATIONS	8	582	0	1	0	0	0	1	1	4	1	1.0	1.6	9	2178	1.3	37.5	0.0	37.5	0.0	0.2
162	SUPERVISOR PROGRAMMING	3	583	0	0	0	0	0	1	0	2	0	2.3	1.7	3	8666	2.0	0.0	0.0	0.0	0.0	0.0
163	SUPERVISOR SECTION	1	800	0	1	0	0	0	0	0	0	0	1.0	0.0	0	0	0.0	0.0	0.0	0.0	0.0	0.0
164	SUPERVISOR SHIFT	3	702	0	0	0	0	0	0	0	1	2	1.3	1.7	5	3700	0.7	0.0	33.3	66.7	33.3	0.3
165	SUPERVISOR SHIFT ASST	1	0	0	0	0	0	0	0	1	0	0	1.0	2.0	2	0	1.0	0.0	0.0	0.0	0.0	0.0
166	SUPERVISOR SYSTEMS ANALYST	1	673	0	0	0	0	0	0	0	1	0	1.0	1.0	0	0	0.0	0.0	0.0	100.0	100.0	0.5
167	SUPERVISOR WPC	3	422	0	0	0	0	0	3	0	0	0	1.3	2.0	11	666	0.7	0.0	33.3	100.0	33.3	0.4
168	SYSTEMS DESIGNER	1	984	0	0	0	0	0	1	0	0	0	1.0	2.0	20	9999	1.0	100.0	100.0	100.0	0.0	0.8
169	TAPE ENCODER	1	440	0	0	0	0	0	0	1	0	0	1.0	0.0	2	0	0.0	0.0	0.0	0.0	0.0	0.0
170	TAPE LIBRARIAN	3	463	0	1	0	0	0	0	0	2	0	1.0	1.7	4	1535	1.3	33.3	0.0	33.3	33.3	0.2
171	TAPEWRITER	1	0	0	0	0	0	0	1	0	0	0	1.0	3.0	7	0	2.0	0.0	0.0	0.0	0.0	0.0
172	TEACHER	1	667	0	0	0	0	0	0	0	0	1	3.0	2.0	3	800	2.0	0.0	100.0	0.0	0.0	0.3
173	TECHNICAL WRITER	1	608	0	0	0	0	0	0	0	0	1	1.0	2.0	1	7300	1.0	100.0	100.0	0.0	0.0	0.5
174	TECHNICIAN DATA CONTROL	1	525	0	1	0	0	0	0	0	0	0	1.0	2.0	2	0	2.0	0.0	0.0	100.0	0.0	0.3
175	TECHNICIAN EDP I	1	507	0	0	0	0	0	0	0	1	0	1.0	2.0	3	2000	1.0	0.0	0.0	0.0	0.0	0.0
176	TECHNICIAN EDP II	1	587	0	0	0	0	0	0	0	1	0	1.0	2.0	3	2000	1.0	0.0	0.0	0.0	0.0	0.0
177	TECHNICIAN EDP III	1	0	0	0	0	0	0	0	0	1	0	1.0	0.0	0	0	0.0	0.0	0.0	0.0	0.0	0.0
178	TELECOM OPERATIONS SPLST	1	750	0	0	0	0	0	0	0	1	0	1.0	2.0	1	9999	2.0	0.0	0.0	0.0	0.0	0.0

respondents checking items at the bottom of Form DCP-3 (see Appendix A). The percentage is based on the number of respondents as shown in column F. Reading from left to right, the columnar data items in Table I may be interpreted:

- (1) The job title "Accountant" appeared four times, the average pay reported by the four was \$526 per month; all four were employed in installations classified under SIC code 11.
- (2) Employers of accountants reported that the minimum education recommended for that job was 1.0 or high school; the hiring difficulty was 1.5 or between very difficult and difficult; that eight other employees carried the same job title; that bringing an accountant to an acceptable level of productivity after employment cost an estimated \$2,999; and that appropriate education probably could have lowered this cost to the business.
- (3) None of the accountants reported noise, crowding, interruptions, or extra tasks as efficiency-detractors, so the distraction index for that job title is 0.0.¹

That the list was reduced from 400 to 178 indicated that over one-half of the total employee's titles had at least one identical match. (The exact frequency of matching titles is the first numeric item, column F.) The 178 titles represent 161 more than the number of data-processing occupations appearing in the Dictionary of Occupational Titles in July, 1969, as reported by the U. S. Office of Education and the U. S. Department of Labor.

¹Zeros in any table indicate no data reported.

Only four of the 178 titles were common to more than three Standard Industrial Classifications codes: Computer Operator, Keypunch Operator, Programmer, and Operations Supervisor. This appears to indicate a tendency of each type of business toward uniqueness of job titles, and that the matches were probably within the same SIC code.

Table II presents the same items encountered in Table I and may be read in the same manner. The contents were rearranged in ascending order by mean pay primarily to provide the structure for later processing; however, secondary benefits became visible in this type of sequential arrangement.

First, the minimum education recommended (not required) gradually increased as the mean pay increased. This may be seen by scanning down the entire columns headed "Pay" and "Edmn" in Table II. Most of the entries are 1.n (1.0 = high school) up to the \$635 salary level appearing at line 110, page 50, Table II. From this point, both the pay and the education entries increase -- by page 51, Table II, the Edmn shows almost all 2.n (jr. college) or 3.n (degree) indications.

Tracing down the lengths of columns "Pay" and "Hire" and then "Pay" and "\$trn" in the same manner will reveal apparent conditions in the related labor-market and possible education deficits. For instance, the hiring difficulty (see Figure 6) appeared to increase in tandem with the mean pay, especially from the \$581 level (see line 91, Table II). A third item apparently rising along with mean pay is the business's cost of training the employee (\$trn). This trend becomes noticeable from \$690 on up (see line 118, Table II).

Considering Tables I and II together, probably the most significant element is that eight clusters of job titles centered in seven SIC codes

GENERAL: Unduplicated listing of job titles arranged in ascending pay order.
 Columns F, 2 - 12, Tot, are totals; last five are percentages; remainder of numeric items are averages.
 Zeros indicate no data reported**

Column	Contents
1.....	Line Number
2.....	Job Title
F.....	Frequency of title's appearance
PAY.....	Average salary for title; if calculated from raw data, base was always 40 hrs. weekly; 4 weeks per month; 12 months per year.
2.....	Standard Industrial Classification Codes:
.	2 = Mining 9 = Finance, Insurance, Real Estate
.	3 = Manufacturing 10 = Services
.	4 = Utilities 11 = Government--non educational
.	7 = Void in this study 12 = Education
12.....	8 = Retail trade
EDMN.....	Minimum Education Recommended by employer:
	1 = high school 3 = degree
	2 = jr. college 4 = other
HIRE.....	Hiring Difficulty indicated by employer:
	1 = very difficult
	2 = difficult
	3 = no problem
TOT.....	Number of employees bearing same job title. **In case of 0, substitute 1.
\$TRN.....	On-the-job training cost indicated by employer; field was set to 4 digits (dollars) and was keyed \$9,999 in overflow situations.
ED-\$.....	Employers' indication of whether or not education could have lowered the on-the-job cost:
	1 = yes
	2 = no
LOUD.....	Employees' indications of whether or not they felt that
MOB	noise, crowding, interruptions, and extra tasks detracted
STOP	from their efficiency.
TSKS	
DX.....	An average of the four previous columns.

Figure 7. Coding Legend and Reference for Table II

TABLE II (CONTINUED)

JOB LIST ORDERED BY ALPHABET AND BY SALARY IN DATA PROCESSING																						
NO.	JOB TITLE	F	PAY	2	4	6	7	8	9	10	11	12	EDMN	HIRE	TOT	\$TRN	ED-\$	LOUD	MOB	STOP	TSKS	DX
151	ANALYST SYSTEMS	5	911	0	0	0	0	0	0	0	3	2	2.0	2.4	17	3439	1.6	20.0	0.0	40.0	20.0	0.2
152	PROGRAMMER ENGNR	5	926	0	0	0	0	0	0	0	5	0	3.0	2.8	21	9789	1.0	40.0	40.0	40.0	40.0	0.4
153	PROGRAMMER SYSTEMS	1	950	0	1	0	0	0	0	0	0	0	2.0	2.0	1	5000	1.0	100.0	0.0	0.0	0.0	0.3
154	ANALYST SYSTEMS III	1	950	0	0	0	0	0	0	0	1	0	1.0	1.0	1	5700	1.0	0.0	0.0	0.0	0.0	0.0
155	PROGRAMMER III	1	954	0	0	0	0	0	0	0	1	0	1.0	2.0	1	9999	1.0	100.0	0.0	100.0	0.0	0.5
156	SYSTEMS DESIGNER	1	984	0	0	0	0	0	1	0	0	0	1.0	2.0	20	9999	1.0	100.0	100.0	100.0	0.0	0.8
157	ENGINEER	6	989	0	0	0	0	0	0	0	6	0	3.2	2.2	36	8332	1.8	16.7	0.0	33.3	0.0	0.1
158	PROCESSOR PLANS	1	991	0	0	0	0	0	0	0	1	0	2.0	2.0	3	9999	2.0	0.0	0.0	0.0	0.0	0.0
159	ANALYST RESEARCH OPERATIONS	1	1000	0	1	0	0	0	0	0	0	0	3.0	1.0	1	5000	1.0	100.0	0.0	100.0	0.0	0.5
160	DIRECTOR DP	2	1000	0	0	0	0	0	1	0	1	0	2.0	2.0	2	5999	1.5	50.0	0.0	50.0	0.0	0.3
161	MANAGER SYSTEMS PROGRAMMING	1	1000	0	0	0	0	0	0	0	1	0	3.0	2.0	1	0	0.0	0.0	0.0	0.0	0.0	0.0
162	COORDINATOR CONTROL CENTER	1	1000	0	0	0	0	0	0	0	1	0	1.0	2.0	1	0	0.0	0.0	0.0	100.0	0.0	0.3
163	PROGRAMMER TECHNICIAN II	1	1000	0	0	0	0	0	0	0	1	0	1.0	2.0	3	0	2.0	100.0	100.0	0.0	0.0	0.5
164	DESIGNER	4	1021	0	0	0	0	0	0	0	4	0	3.0	2.0	50	8882	2.0	25.0	0.0	0.0	0.0	0.1
165	MANAGER OFFICE	1	1025	0	0	0	0	0	0	0	1	0	3.0	3.0	1	2001	1.0	0.0	0.0	0.0	0.0	0.0
166	OFFICER BUDGET CONTROL	1	1073	0	0	0	0	0	0	0	1	0	1.0	0.0	0	0	0.0	0.0	0.0	100.0	0.0	0.3
167	ANALYST SYSTEMS SR	6	1094	0	0	0	0	0	0	0	6	0	2.5	1.7	17	6624	1.2	33.3	16.7	66.7	16.7	0.3
168	PROGRAMMER SFTWRE ANLST CNSL	1	1100	0	1	0	0	0	0	0	0	0	3.0	1.0	6	6600	2.0	0.0	0.0	0.0	0.0	0.0
169	COORDINATOR PROGRAM	1	1100	0	0	0	0	0	0	0	1	0	3.0	2.0	0	0	0.0	100.0	0.0	100.0	0.0	0.5
170	COORDINATOR	1	1157	0	0	0	0	0	0	0	1	0	3.0	2.0	1	9999	2.0	0.0	0.0	0.0	0.0	0.0
171	GROUP LEADER	1	1158	0	0	0	0	0	0	0	1	0	3.0	2.0	5	9999	2.0	100.0	100.0	0.0	0.0	0.5
172	MANAGER DP	5	1190	0	0	1	0	0	1	0	3	0	2.4	2.2	5	5484	1.4	0.0	0.0	60.0	0.0	0.1
173	ANALYST TECHNICIAN SR	1	1217	0	0	0	0	0	0	0	1	0	1.0	2.0	1	9999	1.0	100.0	100.0	0.0	0.0	0.5
174	ANALYST RESEARCH DP	1	1250	0	1	0	0	0	0	0	0	0	4.0	2.0	1	7500	1.0	0.0	0.0	100.0	0.0	0.3
175	DIRECTOR	1	1250	0	0	0	0	0	0	0	1	0	4.0	2.0	1	0	0.0	0.0	100.0	100.0	0.0	0.5
176	SUPERVISOR KP I	1	1301	0	0	0	0	0	0	0	1	0	1.0	6.0	32	2000	0.0	0.0	0.0	0.0	0.0	0.0
177	MANAGER PROGRAMMING	1	1363	0	1	0	0	0	0	0	0	0	3.0	2.0	1	9999	1.0	100.0	0.0	0.0	0.0	0.3
178	MANAGER DATA SERVICES	1	1400	0	1	0	0	0	0	0	0	0	3.0	2.0	1	8400	1.0	0.0	0.0	100.0	100.0	0.5

seem identifiable: Analysts, Clerks, Secretaries, Coordinators, Managers and Directors, Operators, Programmers, and Supervisors. In Vocational Education and Occupations (July, 1969, pp. 61-63), the U. S. Office of Education lists instructional programs for seven data-processing occupations. The titles most similar to ones identified in Table I are systems analysts, computer and keypunch operators and programmers. Both the analyst and the operator groups identified in this study seem to resist or surpass the qualifiers "systems", "computer", and "keypunch" for, apparently, several additional types of analysts and operators were identified. Lines 5-19 of Table I show 15 analyst titles representing a work force of 81 analysts (add the "tot" column). Lines 90-118 of the same table identify 29 different operators representing over 200 employees with the same titles.

In light of these findings, typical questions arising are: (1) Would, then, instructional programs directed toward training for a specific occupational title be adequate? (2) Even if an employee trained for the most common title in the group, what about horizontal or vertical mobility? (3) Is the similarity in title only, or is the work performed also similar?

One purpose of this study was to identify the titles of data-control personnel; they have been presented as identified. Considering these findings in relation to data nationally available may well raise questions not unlike those just stated. It would surely cultivate the idea that considering job titles without their related tasks would be of limited application.

Purpose Number Two

To identify tasks performed by data-control personnel.

Table III identifies 458 different tasks performed by this study's respondents and presents five related data items. Columns two and three are computed means (Popham, 1967, p. 12); data in the other columns represents accumulated frequencies for each task.

Column one represents a combination of two types of frequencies:

(1) If an employee listed multiple performances of the same task, the task card was coded with the number of performances which was added into column one. (2) During computer processing, a count was kept of the number of alphabetically identical tasks encountered in the data deck and this count was also included in column one's total. If this is not kept in mind it might be assumed, mistakenly, that task 69, for example, was performed by each of the 400 respondents and more than once by some. In fact, that particular task was reported by 66 employees (20 + 36 + 10) obviously with multiple performances reported by some of these 66.

The table may be further interpreted as in this sample reading of task 21: an employee activity coded as "assign work" was reported and performed 113 times; its mean performance frequency was 3.4 indicating that it was done more often than weekly (4.0) but not quite as often as daily (3.0); it was considered as being halfway between vital (1.0) and necessary (2.0) to the job; 35 respondents listed the task as part of their jobs; 20 included the task and had also performed it the day before the survey; and 9 did not record the task in the job overview (Form DCP-2) but said that they had performed such a task the day before the survey.

GENERAL: Alphabetic, unduplicated list of tasks.
Zeros indicate no data reported.

<u>Column</u>	<u>Contents</u>
1.....	Task number
2.....	Task title
	<u>Numeric data items:</u>
1.....	Total of (1) number of times the task appeared in the study and/or (2) performance frequency indicated as multiple performances of same task by an employee.
2.....	Average time frame-of-reference indicating how often task was performed: 1 = continuous 5 = monthly 2 = hourly 6 = yearly 3 = daily 7 = as required 4 = weekly
3.....	Average of employee's perceptions of task's importance to job: 1 = vital 2 = necessary 3 = extra task
4.....	Total number of employees reporting task on DCP-2.
5.....	Total number of employees reporting task on DCP-2 and DCP-3.
6.....	Total number of employees reporting task on DCP-3.

Figure 8. Coding Legend and Reference for Table III

TABLE III

TASK LIST WITH TOTALS AND MEANS OF RANGE, FREQUENCY, AND IMPORTANCE.

1	ADJUST INVENTORY	1	3.0	1.0	0	1	0	2	ADJUST PRIORITIES	16	3.0	1.0	0	1	0
3	ADMINISTER TEST	2	0.0	0.0	0	0	1	4	ANALYZE OUTPUT	16	3.5	1.5	2	6	1
5	ANALYZE PROBLEMS	5	3.5	1.5	2	0	2	6	ANALYZE PROGRAMS	6	3.7	1.3	2	1	1
7	ANALYZE SYSTEMS	19	3.1	1.3	9	6	1	8	ANALYZING	22	3.0	1.3	13	8	1
9	ANSWER QUESTIONS	112	2.8	1.5	10	11	7	10	ANSWER USER QUESTIONS	37	3.2	1.8	1	5	3
11	ANSWERING SERVICE	4	2.3	2.3	3	0	0	12	APPOINT COMMITTEES	2	4.0	3.0	1	0	0
13	APPROVE DOCUMENTATION	7	3.4	1.2	4	1	0	14	APPROVE MAINTENANCE	2	4.0	2.0	1	0	0
15	APPROVE ORDERS	3	2.8	1.8	1	3	1	16	APPROVE PAYMENTS	12	3.6	1.8	5	0	1
17	APPROVE PROGRAMS	11	2.3	1.0	0	3	0	18	APPROVE SYSTEMS	2	3.0	2.0	0	0	1
19	ARRANGE TRAVEL	3	4.0	2.0	0	1	2	20	ASSIGN USER ACCOUNTS	1	3.0	1.0	0	1	0
21	ASSIGN WORK	113	3.4	1.5	35	20	9	22	ASSIST ANALYSTS	8	3.8	1.8	2	2	0
23	ASSIST ENGINEERING	12	6.0	3.0	1	0	0	24	ASSIST MANAGEMENT	1	3.0	1.0	0	1	0
25	ASSIST OPERATORS	7	3.8	2.2	4	2	2	26	ASSIST PROGRAMMERS	49	3.2	1.6	19	7	4
27	ASSIST SUPERVISORS	6	3.3	2.3	2	2	1	28	ASSIST USERS	68	2.9	1.6	10	5	5
29	ATTEND CLASSES	2	0.0	0.0	0	0	1	30	ATTEND CLASS	2	0.0	0.0	0	0	1
31	ATTEND MEETING	103	4.0	1.6	26	15	18	32	ATTEND SEMINAR	5	5.2	1.6	4	1	0
33	AUTHORIZE PAYMENTS	2	0.0	0.0	0	0	1	34	BALANCE INPUT DATA	7	3.3	1.1	5	7	1
35	BALANCE OUTPUT	7	4.0	1.3	2	1	2	36	BALANCE REPORTS	59	3.7	1.7	13	11	9
37	BATCH FORMS	12	3.3	1.3	3	0	1	38	BIND BOOKS	2	3.0	1.0	1	0	0
39	BIND OUTPUT	2	2.0	2.0	1	1	0	40	BOX CARDS	3	3.0	1.3	2	1	0
41	BOX FORMS	2	3.0	2.0	1	0	0	42	BROADCAST MESSAGES	7	3.0	1.0	0	1	0
43	BUILD BACK UP	6	3.7	1.5	3	3	0	44	BUNDLE STUBS	1	3.0	2.0	0	1	0
45	BURST FORMS	82	3.5	2.1	23	14	5	46	CALCULATE	29	3.1	1.6	1	8	4
47	CALCULATE INVENTORY	5	4.0	2.0	0	1	0	48	CALCULATE PAYROLL	11	4.4	1.8	7	1	1
49	CARD TO TAPE CONVERSION	2	0.0	0.0	0	0	1	50	CHANGE JOB CONTROL	4	3.0	2.0	0	1	1
51	CHANGE PROGRAMS	45	3.9	1.8	14	8	5	52	CHANGE RIBBON	10	3.9	2.0	6	1	1
53	CHANGE SYSTEMS	9	4.1	1.6	7	1	1	54	CLEAR CARD JAMS	53	3.2	1.6	2	3	0
55	CLEAR PAPER JAMS	32	3.0	2.0	1	2	0	56	CLEARICAL WORK	21	3.5	2.1	14	5	0
57	CODE CARDS	9	4.0	1.0	0	1	0	58	CODE FORMS	11	3.0	1.0	0	1	0
59	CODE INPUT DATA	439	3.0	1.2	24	19	7	60	CODE INPUT FORMS	124	2.9	1.4	7	7	2
61	COLLATE CARDS	44	3.8	1.6	6	5	2	62	COLLATE CARDS, MANUAL	12	4.0	1.3	1	2	0
63	COLLATE FORMS	14	3.3	1.5	2	2	1	64	COLLATE RECORDS	54	2.5	1.3	3	1	0
65	COLLECT DATA	44	3.0	1.0	6	6	4	66	COLLECT FORMS	37	2.7	1.5	2	4	1
67	COLLECT INPUT	2	0.0	0.0	0	0	1	68	COMMUNICATION, VERBAL	48	3.9	1.6	8	0	12
69	COMPUTER JOBS	543	3.2	1.5	20	36	10	70	CONDUCT IN SERVICE TRAINING	3	4.0	1.5	2	0	0
71	CONDUCT MEETING	16	4.3	1.6	8	1	5	72	CONDUCT RESEARCH	2	1.0	1.0	1	0	0
73	CONDUCT TOURS	6	4.0	3.0	3	0	2	74	CONSULT ANALYSTS	5	4.0	2.0	2	1	2
75	CONSULT COORDINATORS	16	4.0	1.5	0	2	0	76	CONSULT MANAGEMENT	24	3.9	1.4	5	2	5
77	CONSULT MANUFACTURER	9	3.5	1.8	2	2	2	78	CONSULT OPERATORS	6	2.0	0.5	2	0	1
79	CONSULT PROGRAMMERS	21	3.8	1.6	7	3	3	80	CONSULT SUPERVISORS	42	3.9	1.6	7	5	11
81	CONSULT USERS	46	3.5	1.8	19	12	7	82	CONSULTATION	51	3.6	1.5	9	4	17
83	COORDINATE MAINTENANCE	7	3.7	1.0	3	0	1	84	COORDINATE OPERATIONS	12	2.8	1.2	4	1	0
85	COORDINATE SYSTEMS	40	3.1	1.5	9	5	1	86	COORDINATE WORK FLOW	97	3.1	1.3	23	12	3
87	COORDINATING	31	3.3	1.5	9	7	1	88	COPY BLUEPRINTS	2	4.0	3.0	1	0	0
89	CORRECT ERRORS	82	3.2	1.5	22	22	17	90	CORRECT INPUT DATA	28	2.5	1.5	1	1	1
91	CORRECT JOB CONTROL	24	3.3	2.7	3	0	0	92	CORRECT MALFUNCTION	11	4.3	1.3	2	1	1
93	CORRECT PROGRAMS	37	2.9	1.3	4	3	2	94	CORRECT TAPE	4	6.0	2.0	1	0	0
95	COUNSEL EMPLOYEES	11	3.8	1.6	5	0	2	96	DEBUG PROGRAMS	45	3.2	1.2	10	11	11
97	DEBUG SYSTEMS	4	4.0	1.0	1	0	2	98	DECOLLATE OUTPUT	58	3.3	2.0	11	10	3
99	DELIVER CARDS	5	0.0	0.0	0	0	1	100	DELIVER COMPUTER JOBS	42	2.6	1.6	1	4	6
101	DELIVER DATA	10	2.8	1.5	2	2	1	102	DELIVER FINISHED WORK	10	2.8	2.0	1	5	3
103	DELIVER FORMS	47	3.2	1.8	8	9	8	104	DELIVER INPUT DATA	3	0.0	0.0	0	0	2
105	DEMONSTRATE COMPUTER	1	2.5	2.0	0	2	0	106	DEMONSTRATE TERMINAL	1	4.0	2.0	0	1	0
107	DEPOSIT FUNDS	2	0.0	0.0	0	0	1	108	DESIGN CARD LAYOUTS	7	4.3	1.3	4	3	2
109	DESIGN DATA CODES	2	4.0	1.0	1	0	0	110	DESIGN DATA FLOW	5	4.3	2.0	2	1	0

TABLE III (CONTINUED)

TASK LIST WITH TOTALS AND MEANS OF RANGE, FREQUENCY, AND IMPORTANCE.

111	DESIGN DRUM CARD	15	4.0	1.1	8	0	1	112	DESIGN FILES	8	4.0	1.6	7	1	0
113	DESIGN FLOORPLAN	7	3.8	2.3	4	0	0	114	DESIGN FORMS	27	4.0	2.0	16	5	6
115	DESIGN INPUT FORMATS	11	4.0	1.3	8	0	0	116	DESIGN JOB CONTROL	8	3.0	2.0	1	0	3
117	DESIGN OUTPUT FORMATS	9	3.4	1.4	6	2	2	118	DESIGN SYSTEMS	48	3.4	1.5	26	7	0
119	DESIGN TESTS	2	1.0	1.0	1	0	0	120	DEVELOP DESIGNS	1	3.0	1.0	0	1	0
121	DEVELOP EMPLOYEE TRAINING	4	4.0	1.8	3	1	0	122	DEVELOP INPUT DATA	3	2.7	1.0	2	1	0
123	DEVELOP PROCEDURES	15	3.8	1.7	10	2	0	124	DEVELOP PROGRAMS	23	4.3	1.6	7	2	1
125	DEVELOP SYSTEMS	3	3.0	1.0	1	0	1	126	DIAGRAM	6	4.0	1.7	5	1	0
127	DISCUSS PROBLEMS	8	5.0	1.0	1	0	3	128	DISK TO TAPE CONVERSION	9	3.0	1.0	1	0	1
129	DISK, BUILD BACK UP	2	4.0	1.0	1	0	0	130	DISK, COPY	3	3.5	1.0	1	1	1
131	DISK, FILE	2	3.0	2.0	1	0	0	132	DISK, MAINTAIN	2	4.0	1.3	1	2	0
133	DISK, MAP	2	0.0	0.0	0	0	1	134	DISK, MOUNT	104	3.1	1.6	0	9	3
135	DISK, PREPARE LABELS	20	3.5	1.5	0	2	2	136	DISK, SET UP DRIVES	52	3.0	1.0	1	1	0
137	DISTRIBUTE OUTPUT	65	3.1	1.7	15	15	12	138	DISTRIBUTE REPORTS	26	3.2	1.9	6	5	9
139	DISTRIBUTE SUPPLIES	5	3.0	1.8	1	4	1	140	DISTRIBUTE WORK	42	3.2	1.3	3	3	1
141	DOCUMENTATION	11	4.0	1.8	5	3	0	142	DOCUMENT PROCEDURES	9	4.1	1.9	6	1	0
143	DOCUMENT PROGRAMS	38	3.5	1.6	17	11	1	144	DOCUMENT SYSTEMS	24	3.8	1.6	13	4	4
145	DUPLICATING	4	4.0	2.2	3	2	0	146	EDIT CODING	6	3.0	1.0	0	1	0
147	EDIT FORMS	22	3.3	1.6	2	5	1	148	EDIT INPUT DATA	97	2.8	1.3	8	13	3
149	EDIT OUTPUT	11	3.4	1.6	3	6	2	150	EDIT REPORTS	8	5.0	1.5	2	0	3
151	EDUCATE SELF	18	3.6	1.4	11	1	4	152	EDUCATE TERMINAL USERS	5	4.0	1.0	1	0	0
153	EDUCATE USERS	3	4.0	2.0	2	0	0	154	EMPTY CHIP BOX	3	4.0	2.0	2	0	0
155	ENCODE DATA	3	3.0	3.0	1	0	1	156	ENFORCE FORMS	29	3.0	3.0	0	1	0
157	ENCODE TAPE	25	3.5	2.0	1	1	0	158	ENFORCE POLICIES	11	1.8	1.2	8	1	0
159	ESTABLISH POLICIES	5	2.7	1.0	3	0	1	160	ESTABLISH PRIORITIES	18	2.6	1.2	8	3	2
161	ESTABLISH STANDARDS	14	4.0	1.8	7	1	0	162	EVALUATE EMPLOYEES	37	4.3	1.7	25	4	1
163	EVALUATE SYSTEMS	10	3.0	1.2	5	1	1	164	EVALUATING	10	3.8	1.6	9	0	0
165	EXPAND FACILITIES	4	6.0	3.0	1	0	0	166	EXPLAIN SYSTEMS	5	5.0	1.0	1	0	0
167	EXTRACT DATA	1	3.0	2.0	0	1	0	168	FEASIBILITY STUDY	10	4.2	1.4	6	3	0
169	FILE	19	3.5	1.7	10	3	2	170	FILE DISKS	6	3.0	2.0	0	1	0
171	FILE FINISHED WORK	1	1.0	2.0	0	1	0	172	FILE FORMS OR CARDS	82	3.1	1.8	21	16	5
173	FILE MICROFILM	1	3.0	2.0	0	1	0	174	FILE OUTPUT	19	3.6	1.4	4	1	3
175	FILE PRINTER LOOPS	2	3.0	2.0	1	0	0	176	FILE REPORTS	24	3.7	1.4	5	2	1
177	FILE SOURCE DOCUMENTS	13	3.0	1.0	1	2	1	178	FILE TAPES	49	3.4	1.7	6	5	4
179	FLOWCHART	7	3.9	1.4	4	3	2	180	FLOWCHART PROCEDURES	2	0.0	0.0	0	0	1
181	FLOWCHART PROGRAMS	14	3.1	1.4	13	6	0	182	FLOWCHART SYSTEM	8	4.3	1.5	5	1	0
183	FOLLOW INSTRUCTIONS	13	3.0	1.1	6	2	1	184	HOUSEKEEPING	30	3.0	2.1	13	9	5
185	IMPLEMENT SYSTEMS	52	3.9	1.3	23	3	2	186	INSERT FORMS	2	0.0	0.0	0	0	1
187	INSTRUCT EMPLOYEES	17	3.5	1.4	7	1	3	188	INSTRUCT OPERATORS	19	3.9	1.3	3	5	2
189	INSTRUCT PROGRAMMER	5	3.0	1.0	0	1	1	190	INSTRUCT TERMINAL USERS	11	3.0	1.0	0	1	0
191	INSTRUCT USERS	6	3.2	1.2	3	2	0	192	INTERPRET CARDS	129	3.4	2.1	20	15	10
193	INTERVIEW APPLICANTS	13	4.1	1.6	7	2	1	194	INVENTORY SUPPLIES	19	3.4	2.0	10	5	2
195	JOB ASSISTANCE	122	3.3	1.7	25	11	12	196	KEY DATA	713	2.5	1.0	2	12	1
197	KEY TAPE	16	3.8	1.3	2	2	0	198	KEYPUNCH CARDS	115	3.1	1.8	19	21	12
199	KEYPUNCH DRUM CARDS	9	3.8	1.0	6	0	0	200	KEYPUNCH JOBS	655	2.7	1.2	12	46	4
201	KEYPUNCH JOB CARDS	1	4.0	2.0	0	1	0	202	KEYPUNCH JOB CONTROL CARDS	35	3.3	1.3	21	10	2
203	KEYPUNCH PROGRAMS	38	3.6	1.9	16	11	1	204	LABELING	53	3.1	1.6	7	1	1
205	LIAISON	57	2.9	1.5	21	9	4	206	LOAD COMPOSER	1	3.0	1.0	0	1	0
207	LOAD INPUT DEVICES	17	2.8	1.3	5	1	1	208	LOAD HTST	1	3.0	1.0	0	1	0
209	LOAD OUTPUT DEVICES	17	2.8	1.5	5	1	1	210	LOAD TAPES	3	1.0	1.0	0	1	0
211	LOAD TRANSCRIBER	1	1.0	1.0	0	1	0	212	LOG ATTENDANCE	6	4.0	1.6	4	3	1
213	LOG BATCHES	17	2.5	1.0	1	3	3	214	LOG COMPUTER TIME	24	3.2	1.5	9	4	0
215	LOG DATA FLOW	6	2.0	1.5	0	2	0	216	LOG FORMS	6	3.0	1.5	2	2	0
217	LOG MALFUNCTIONS	9	3.7	1.7	4	2	2	218	LOG OUTPUT	9	4.0	1.5	3	1	2
219	LOG PRODUCTION	15	3.6	2.0	4	1	0	220	LOG TAPES	23	3.0	1.6	1	4	0

TABLE III (CONTINUED)

TASK LIST WITH TOTALS AND MEANS OF RANGE, FREQUENCY, AND IMPORTANCE.

221	LOG TERMINAL USAGE	15	2.8	1.5	2	2	2	222	LOG TOTALS	6	3.0	1.0	0	2	0
223	LOG WORK	42	3.0	1.4	11	12	6	224	LOG	17	2.9	1.6	12	13	4
225	MAIL OUTPUT	14	3.9	2.0	3	7	2	226	MAIL, DATE	11	3.0	1.0	0	1	0
227	MAIL, DISTRIBUTE	11	2.8	1.8	3	3	2	228	MAIL, PICK UP	16	3.2	1.6	2	3	0
229	MAIL, PREPARE	17	3.3	1.8	5	5	4	230	MAIL, PROCESS	12	3.1	1.8	6	12	3
231	MAIL, SORT	19	2.8	1.5	1	9	3	232	MAINTAIN EQUIPMENT	16	3.0	1.4	9	8	3
233	MAINTAIN FILES	37	3.2	1.8	13	1	0	234	MAINTAIN LEDGERS	5	5.0	2.0	0	2	0
235	MAINTAIN LIBRARY	6	3.6	1.6	5	0	0	236	MAINTAIN LOG	14	3.3	1.4	6	2	1
237	MAINTAIN MANUALS	8	4.3	1.7	2	1	0	238	MAINTAIN PROGRAMS	12	2.8	1.2	11	2	0
239	MAINTAIN SECURITY	6	1.7	1.0	2	1	3	240	MAINTAIN SOFTWARE	2	1.0	1.0	1	0	0
241	MAINTAIN SYSTEMS	25	2.8	1.2	18	8	0	242	MAKE CHANGE	2	4.0	3.0	1	0	0
243	MAKE COFFEE	5	3.0	2.5	1	1	0	244	MATCH DATA	9	3.7	1.2	1	5	1
245	MICROFILMING	6	3.6	2.0	1	4	4	246	MICR PROCESSING	2	0.0	0.0	0	0	1
247	MONITOR COMPUTER	23	2.0	1.5	2	0	0	248	MONITOR EQUIPMENT	28	3.2	1.6	6	3	2
249	MONITOR INPUT	32	1.0	1.0	0	1	1	250	MONITOR INVENTORY	33	3.5	1.9	11	3	2
251	MONITOR OUTPUT	2	4.0	1.0	1	0	0	252	MONITOR SYSTEM	68	2.6	1.4	20	13	10
253	MONITOR TERMINAL	23	2.7	1.3	1	2	1	254	MONITOR WORK FLOW	64	3.0	1.5	20	12	4
255	MONITORING	11	2.1	1.5	6	7	1	256	MOUNT PLOTTAPE	6	3.0	2.0	0	0	1
257	MOVE CARDS OR FORMS	19	3.0	1.7	7	3	3	258	MOVE TAPES	26	3.7	1.8	3	7	1
259	NEWSWRITING	2	4.5	2.0	1	1	0	260	OPERATE CARD EQUIPMENT	4	3.4	1.6	3	4	0
261	OPERATE COMPUTER	15	3.2	2.1	9	9	1	262	OPERATE MTST	2	4.0	2.0	1	0	0
263	OPERATE OFFICE EQUIPMENT	9	3.8	2.0	3	2	0	264	OPERATE PLOTTER	44	3.2	2.0	7	4	0
265	OPERATE PRINTER	8	2.7	1.7	1	2	1	266	OPERATE SYSTEM	4	3.3	2.3	2	1	1
267	OPERATE TERMINAL	102	3.0	1.3	5	19	3	268	ORAL PRESENTATIONS	16	4.3	2.0	7	0	4
269	ORDER EQUIPMENT	9	4.7	1.7	2	1	0	270	ORDER PASTRY	2	3.0	3.0	1	0	0
271	ORDER SUPPLIES	62	4.0	2.0	38	8	2	272	ORIENT EMPLOYEES	9	4.8	1.5	3	1	1
273	PACKET JOBS	61	1.0	1.0	0	1	0	274	PERFORATE PAPERS	1	3.0	2.0	0	1	0
275	PLANNING	35	2.5	1.4	9	4	3	276	PLAN MEETINGS	3	1.5	1.0	1	3	1
277	PLAN SYSTEMS	11	5.0	1.0	2	1	1	278	PLAN WORK FLOW	5	5.0	2.0	0	1	0
279	PLAN WORK SCHEDULE	4	3.0	2.0	3	1	0	280	POST	4	3.0	2.0	0	1	3
281	POST FLOWCHART	7	3.0	2.0	1	1	0	282	POST OUTPUT	8	3.0	1.0	1	0	1
283	POST REPORTS	4	5.0	1.0	1	0	0	284	PREPARE BUDGET	10	5.6	1.6	7	1	0
285	PREPARE EMPLOYEE TRAINING	6	3.8	2.0	5	0	0	286	PREPARE INPUT DATA	35	3.9	1.3	10	8	2
287	PREPARE LOG	1	5.0	3.0	0	1	0	288	PREPARE PROGRAM BOOKS	2	4.0	2.0	1	0	0
289	PREPARE REPORTS	111	4.2	1.7	31	10	10	290	PREPARE USER GUIDE	9	4.5	1.5	3	1	1
291	PREPARE PROGRAMMER BOOKS	2	4.0	3.0	1	0	0	292	PRINTER, CHANGE RIBBON	28	3.5	2.2	5	5	0
293	PRINTER, CUT LOOPS	8	4.7	2.0	3	0	0	294	PRINTER, LOAD FORMS	53	3.1	1.4	4	4	5
295	PRINTER, MOUNT CHAIN	1	3.0	2.0	0	1	0	296	PRINTER, MOUNT LOOPS	10	3.0	2.0	1	0	0
297	PRINTER, PREPARE	2	0.0	0.0	0	0	1	298	PROCESS CORRESPONDENCE	16	3.3	1.5	6	9	4
299	PROCESS INPUT DATA	51	3.4	1.4	6	5	0	300	PROCESS OUTPUT	77	4.1	1.2	11	7	0
301	PROCESS PAPER TAPE	2	0.0	0.0	0	0	1	302	PROCESS REPORTS	67	3.8	2.2	4	2	0
303	PROOFREAD	9	3.4	2.3	5	4	0	304	READ	6	1.5	0.8	4	0	1
305	READ MANUALS	7	3.7	1.7	2	4	2	306	READ MEMOS	20	3.0	2.0	3	0	1
307	RECEIVE CARDS	9	3.7	2.0	1	2	3	308	RECEIVE INSTRUCTIONS	8	4.0	1.0	1	0	3
309	RECEIVE JOB REQUESTS	6	2.5	1.0	2	0	3	310	RECEIVE LEDGERS	5	5.0	2.0	0	2	0
311	RECEIVE OUTPUT	16	3.3	2.0	2	1	2	312	RECEIVE SALESMEN	5	4.0	2.5	1	1	3
313	RECEIVE SOURCE DOCUMENTS	8	3.0	2.0	1	1	2	314	RECEIVE TRAINING	8	4.3	2.7	3	0	2
315	RECOMMEND CHANGES	9	2.9	1.8	7	1	1	316	RECOMMEND PROMOTIONS	4	4.7	1.3	3	0	0
317	REFER TO FILES	10	3.8	2.5	4	4	5	318	RELAY INFORMATION	43	3.2	1.4	15	2	3
319	RELIEVE EMPLOYEE	10	3.7	1.9	7	2	0	320	RELIEVE OPERATORS	23	3.9	1.8	7	1	6
321	RELIEVE SUPERVISOR	11	4.0	1.8	3	1	0	322	REPLENISH SUPPLIES	21	3.8	2.3	6	4	5
323	REPRODUCE CARDS	43	3.5	2.0	6	7	5	324	REVIEW DOCUMENTATION	15	3.3	1.4	10	2	2
325	REVIEW MANUALS	6	3.0	1.0	4	0	1	326	REVIEW OPERATIONS	5	2.3	1.7	2	1	0
327	REVIEW OUTPUT	8	4.3	1.8	3	1	2	328	REVIEW PROCEDURES	9	3.8	1.3	4	0	1
329	REVIEW PROGRAMS	32	3.8	1.4	6	2	2	330	REVIEW REPORTS	13	3.8	1.6	7	1	1

TABLE III (CONTINUED)

TASK LIST WITH TOTALS AND MEANS OF RANGE, FREQUENCY, AND IMPORTANCE.

331	REVIEW REQUESTS	7	4.3	1.3	3	0	0	332	REVIEW SPECIFICATIONS	12	3.0	1.0	1	0	0
333	REVIEW SYSTEMS	29	2.8	1.5	11	0	2	334	REVIEW WORK LOG	15	3.0	1.4	5	4	5
335	REVIEWING	7	4.0	1.3	2	1	2	336	REVISE MANUALS	2	0.0	0.0	0	0	1
337	ROUTE CALLERS	1	1.0	1.0	0	1	0	338	ROUTE INCOMING CALLS	62	3.0	2.0	1	0	0
339	RUN ERRANDS	2	2.0	3.0	0	2	1	340	SALVAGE UNUSED STOCK	4	3.0	2.0	1	2	0
341	SCHEDULE COMPUTER TIME	28	3.4	1.5	12	8	5	342	SCHEDULE MAINTENANCE	12	4.0	1.6	4	1	0
343	SCHEDULING	9	3.6	1.3	6	1	2	344	SCRAP CARDS	3	2.5	2.5	2	0	0
345	SELECT CARDS	2	0.0	0.0	0	0	1	346	SELECT PERSONNEL	8	4.0	1.6	7	1	0
347	SELECT PROGRAMS	2	1.5	1.0	1	1	0	348	SELL SUPPLIES	2	4.0	2.0	1	0	0
349	SEPARATE CARDS	7	1.5	0.5	2	0	1	350	SEPARATE FORMS	15	3.4	1.7	5	2	0
351	SEPARATE OUTPUT	67	3.1	1.6	21	16	5	352	SHRED FORMS	2	3.0	2.0	1	0	0
353	SIGN DOCUMENTS	2	1.0	1.0	1	0	0	354	SOLVE PROBLEMS	34	3.5	1.2	3	3	6
355	SORT CARDS	179	3.5	1.8	21	24	9	356	SORT FORMS	17	3.6	1.8	4	6	4
357	SORT INPUT DATA	6	3.5	1.5	1	1	0	358	SORT OUTPUT DATA	1	4.0	2.0	0	1	0
359	SORT OUTPUT	4	3.7	1.7	2	1	1	360	SORT REPORTS	4	4.0	1.6	3	2	0
361	SPECIAL ASSIGNMENTS	97	3.7	2.1	34	8	3	362	STAMP FORMS	38	3.0	1.1	3	5	4
363	STORE FORMS OR CARDS	60	3.8	2.3	30	8	0	364	STUDY	23	2.9	1.3	12	3	6
365	STUDY SYSTEMS	10	3.0	1.0	1	1	0	366	SUPERVISE OPERATIONS	10	2.5	1.0	8	3	1
367	SUPERVISE PERSONNEL	51	2.8	1.3	33	11	3	368	SUPERVISING	26	3.5	1.3	11	6	3
369	SYSTEM PREPARATION	75	3.2	1.1	13	7	4	370	TAB, LIST CARDS	58	3.5	1.5	5	6	1
371	TAB, RUN TOTALS	7	0.0	0.0	0	0	1	372	TABULATE TAPE DATA	5	4.0	1.0	0	1	0
373	TAKE TURN OVER	4	3.0	1.3	0	3	3	374	TALLY LOG SHEETS	4	5.0	2.0	1	0	0
375	TAPE, BLOCK	2	0.0	0.0	0	0	1	376	TAPE, BUILD BACK UP	35	4.1	1.6	11	1	1
377	TAPE, CATALOG	8	3.0	1.0	0	1	1	378	TAPE, CLEAN DRIVES	24	3.0	2.1	6	6	2
379	TAPE, CLEAN	1	4.0	3.0	0	1	0	380	TAPE, CODE	7	3.0	1.0	0	1	0
381	TAPE, DESIGN LAYOUT	2	4.0	2.0	1	0	0	382	TAPE, DISTRIBUTE	7	3.0	1.3	3	0	1
383	TAPE, FILE	28	3.0	2.0	7	0	0	384	TAPE, LOG USAGE	2	1.0	1.0	1	0	0
385	TAPE, MAIL	4	4.0	1.0	0	1	0	386	TAPE, MAINTAIN	6	3.2	1.6	4	1	1
387	TAPE, MOUNT	147	3.3	1.5	3	8	3	388	TAPE, PREPARE	23	3.3	1.0	2	2	0
389	TAPE, PREPARE LABELS	64	3.2	1.8	15	11	6	390	TAPE, PRINT	6	0.0	0.0	0	0	2
391	TAPE, RELEASE	2	3.0	2.0	0	1	1	392	TAPE, ROTATE	2	3.0	1.0	1	0	0
393	TAPE, SCRATCH	5	4.5	1.0	1	1	1	394	TAPE, SEARCH	1	4.0	3.0	0	1	0
395	TAPE, SELECT	2	0.0	0.0	0	0	1	396	TAPE, SORT	2	0.0	0.0	0	0	1
397	TAPE, STORE	3	3.5	1.5	2	0	0	398	TAPE, TEST	2	3.0	2.0	0	1	1
399	TAPE, UPDATE	12	5.0	2.0	1	0	0	400	TEACH CLASS	8	4.8	2.4	2	3	1
401	TECHNICAL ADVICE	7	4.0	1.8	4	0	0	402	TELEPHONING	378	2.9	1.8	23	32	33
403	TELEPROCESSING	3	3.0	1.3	2	2	0	404	TERMINAL, KEY DICTATION	1	3.0	1.0	0	1	0
405	TEST HARDWARE	1	4.0	2.0	0	1	0	406	TEST PROGRAMS	130	3.5	1.6	21	19	9
407	TEST SYSTEMS	8	4.3	1.4	5	2	0	408	TRACE ERRORS	43	2.9	1.6	6	4	9
409	TRACE MALFUNCTION	7	3.8	1.2	2	3	0	410	TRAIN EMPLOYEES	20	4.0	1.4	10	2	0
411	TRAIN OPERATORS	24	3.9	1.5	14	8	1	412	TRANSFER DATA	9	3.0	1.5	5	3	1
413	TRAVEL	10	4.0	1.3	7	0	0	414	TROUBLESHOOTING	16	2.9	1.3	5	2	1
415	TYPE	51	3.4	1.9	8	6	0	416	TYPE FORMS	7	3.2	1.8	1	4	1
417	TYPE INSTRUCTIONS	3	4.0	1.5	2	0	0	418	TYPE LETTERS	9	2.8	1.4	1	4	1
419	TYPE MEMOS	4	2.8	1.4	1	4	0	420	TYPE REPORTS	17	3.7	1.7	1	2	1
421	UPDATE DATA	153	3.0	1.0	2	0	0	422	UPDATE DOCUMENTATION	10	3.8	1.5	5	1	2
423	UPDATE FILES	39	3.2	1.5	11	2	4	424	UPDATE INPUT DATA	16	2.8	1.2	2	4	1
425	UPDATE JOB CONTROL	10	3.6	1.3	5	2	0	426	UPDATE LIBRARY	17	3.6	1.6	11	4	1
427	UPDATE LOG	5	2.7	1.7	0	6	2	428	UPDATE MANUALS	24	3.6	1.6	14	4	3
429	UPDATE OUTPUT	17	3.4	1.4	4	1	1	430	UPDATE PROCEDURES	12	3.6	1.2	10	0	1
431	UPDATE PROGRAMS	2	4.0	1.0	0	1	1	432	UPDATE REPORTS	9	2.3	1.0	2	1	2
433	UPDATE SYSTEMS	18	3.3	1.3	8	3	1	434	VERIFICATION	7	3.3	1.8	3	5	3
435	VERIFY CARDS	157	2.9	1.2	9	17	3	436	VERIFY DATA	43	2.6	1.0	10	7	7
437	VERIFY INPUT DATA	22	3.3	1.5	7	4	3	438	VERIFY KEYPUNCHED JOBS	85	2.7	1.2	0	12	0
439	VERIFY OUTPUT VALIDITY	133	3.5	1.4	24	16	20	440	VERIFY PROGRAMS	2	4.0	2.0	1	1	0

TABLE III (CONTINUED)

TASK LIST WITH TOTALS AND MEANS OF RANGE, FREQUENCY, AND IMPORTANCE.

441	VERIFY REPORTS	4	3.7	1.0	1	2	0	442	VERIFY WORK QUALITY	14	3.5	1.5	6	2	5
443	WIRE CONTROL PANELS	31	3.4	1.8	11	5	1	444	WRITE CORRESPONDENCE	2	3.0	1.0	1	0	0
445	WRITE FORMS	74	3.4	1.9	18	12	2	446	WRITE INSTRUCTIONS	28	3.7	1.7	14	1	1
447	WRITE JOB CONTROL	10	2.3	1.0	3	1	1	448	WRITE JOB DESCRIPTIONS	8	5.0	1.5	2	0	1
449	WRITE LETTERS	18	4.0	2.0	4	4	5	450	WRITE MANUALS	12	3.6	1.3	7	2	2
451	WRITE MEMOS	104	3.3	2.1	23	14	7	452	WRITE NOTES	7	2.0	1.0	2	0	2
453	WRITE PROCEDURES	2	4.0	2.0	1	0	0	454	WRITE PROGRAMS	105	3.4	1.5	38	30	6
455	WRITE PROGRAMS, SPECIAL	51	3.8	1.9	19	5	1	456	WRITE REPORTS	24	3.9	1.9	7	2	1
457	WRITE USER GUIDE	19	4.8	1.7	8	2	0	458	XEROXING	21	3.7	2.3	7	4	3

In addition to performance frequencies and task importance, this table reveals something more of the employees' perceptions of their tasks. It would seem that high relative frequencies in column six would indicate employees who perform certain activities such as tasks 31, 80, 82, 137, 195, 280, 402, 439 (see Table III) without perceiving that activity as "part of the job".

Other items for consideration become apparent when secondary task-descriptors are studied. Within clusters such as in the "assist", "consult", and "instruct" groups, the secondary descriptors seem to profile paths of personal interaction on the job as well as suggesting the interactions' natures. Tasks 21-28, for instance, indicate a co-joining of efforts; tasks 74-80 portray a two-way "mental" exchange; tasks 187-191 allude to a one-way communication. Personnel involved in these situations are revealed by the tasks' secondary descriptors.

At the very least, they indicate the presence of noticeable amounts of helping and communicating within data-control occupations. Similar single tasks seem to strengthen further these clustered components: see tasks 68, 95, 195, 401 (and feel free to scan the rest of the descriptors for words indicating a similar type of activity to include).

Another benefit of studying secondary descriptors becomes obvious as in the "tape" series (tasks 375-399). They reveal the clusters' dominant activities as well as the scope and range of related activities. This type of interpretation could lead to an extraction of all activities related to equipment, for the principal word indicating an operation task is listed first. (Sort cards indicates operating a card sorter; Burst Forms requires operating a forms burster; Decollate Output related to a machine that separates multiple copies of printer output.)

This task listing condensed in processing from the original gross total of 4,200 to 458 indicating that about 90% of the work activity was common activity. Combining clusters of similar tasks would increase this commonality only slightly. For example, adding the frequencies of tasks 74 through 82 (the "consult" cluster) would yield an activity performed 222 times (5 + 16 + 26 + 9 + 6 + 21 + 42 + 46 + 51) -- but performed by how many employees? No fewer than 38 (19 + 12 + 7), but all columns 4, 5, and 6 for tasks 74 through 82 may not be added, for the same employee might be included in more than one "consult" task.

Table III identifies data-personnel tasks, but without knowing which occupations require which tasks it begins to become apparent that considering tasks alone without the related job titles may be relatively inconclusive.

Purpose Number Three

To develop both a job-title and a related task-cluster hierarchy.

Tables IV, V, and VI are attempts to present a combination of information that fulfills the third specific purpose of this study. Table IV is a purged, shared task-list showing all of the job titles listing each task (see Data Treatment, Chapter III). Tables V and VI, in essence, merge Tables II and III, retaining the order of III. All three tables achieve the task-title combinations.

Table IV which needs no "reading sample", provides the most condensed task presentation in this study. Only 360 of the 4,200 gross total remain; the other 3,960 either were (1) duplicates and thus absorbed and retained; or were (2) unique to a single occupational title and therefore not retained in this presentation. (This table actually

GENERAL: A cycling alphabetic ordering of numbered, unduplicated tasks followed by each different job title mentioning the task. Job titles were alphabetized by the first four letters of each title.

This listing actually is 4,5% inflated. Due to a fault in the processing program 16 duplicate tasks appear.

Zeros indicate no data reported.

TABLE IV

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 1 APPROVE ORDERS MANAGER DP	MANAGER OPERATIONS	OPERATOR COMPUTER	SECRETARY RECEPTIONI	
TASK: 2 ASSIST OPERATORS OPERATOR COMPUTER II PROGRAMMER	OPERATOR MASTER	OPERATOR KP	OPERATOR COMPUTER	PROGRAMMER LEAD
TASK: 3 BALANCE REPORTS ACCOUNTANT CLERK TYPIST III COORDINATOR DP OPERATOR DATA INPUT RECONCILIATOR PROOF SUPERVISOR DATA CONT	ANALYST CONTROL II CLERK PAYROLL OPERATOR ENCODER OPERATOR COMPUTER II REPORTS CONTROL SUPERVISOR OPERATION	ANALYST CONTROL I CLERK ACCOUNTING OPERATOR CRT DATA AN OPERATOR KP SECRETARY RECEPTIONI	ANALYST INV CTL CLERK CONTROL OPERATOR TAB OPERATOR COMPUTER SECRETARY OPERATOR K	AUDITOR JR CLERK SR OPERATOR MACHINE U R PROGRAMMER TRAINEE SUPERVISOR
TASK: 4 BALANCE INPUT DATA CLERK TYPIST III OPERATOR TAB	CLERK DP OPERATOR COMPUTER	DATA HANDLER REPORTS CONTROL	OPERATOR EDP II	OPERATOR UTILITY
TASK: 5 BURST FORMS ANALYST TRAFFIC CLERK JR OPERATOR BURSTER OPERATOR COMPUTER SUPERVISOR SHIFT ASS TECHNICIAN DATA CONT	CLERK STOCK II DATA CHECKER OPERATOR UTILITY PROGRAMMER TRAINEE SUPERVISOR	CLERK PAYROLL DATA HANDLER OPERATOR TAB REPORTS CONTROL SUPERVISOR DATA CONT	CLERK CONTROL MANAGER OPERATIONS OPERATOR EQUIPMENT D STOCKMAN SUPERVISOR OPERATION	CLERK MAIL OPERATOR DATA RECORD OPERATOR COMPUTER II SUPERVISOR SHIFT TECHNICIAN EDP I
TASK: 6 CODE INPUT DATA ADMINISTRATIVE ASST CLERK I CLERK CODING ENGINEER OPERATOR KP I PHYSICIAN GENERAL II SUPERVISOR PROGRAMMI	ANALYST RESEARCH CLERK TYPIST III CLERK ACCOUNTING EXPEDITER OPERATOR KP II PROCESSOR SUPERVISOR	ANALYST SYSTEMS I CLERK TYPIST II CLERK SR MANAGER PROGRAMMING OPERATOR KP PROGRAMMER OPERATOR SUPERVISOR DATA CONT	CLERK DATA CONTROL CLERK TYPIST I COORDINATOR NURSING METER READER OPERATOR COMPUTER STATISTICIAN TECHNICIAN DATA CONT	CLERK TRAFFIC ACCIDE CLERK PAYROLL ENCODER DATA NURSE GENERAL III PHYSICIAN GENERAL I SUPERVISOR KP I
TASK: 7 COMPUTER JOBS ADMINISTRATIVE ASST CLERK CODING MANAGER OPERATIONS OPERATOR COMPUTER II PROGRAMMER TRAINEE SUPERVISOR TECHNICIAN EDP II	ADMINISTRATIVE ASSIS CLERK FILE OPERATOR EDP II OPERATOR MASTER PROGRAMMER OPERATOR SUPERVISOR DP TECHNICIAN EDP III	ANALYST CONTROL II COORDINATOR DP ACCTG OPERATOR COMPUTER JR OPERATOR DATA CONVER PROGRAMMER SUPERVISOR OPERATION	ANALYST CONTROL I COORDINATOR DP OPERATOR TAB OPERATOR COMPUTER SECRETARY TEACHER	AUDITOR JR DATA HANDLER OPERATOR COMPUTER I PROGRAMMER ENGNR SUPERVISOR SHIFT ASS TECHNICIAN EDP I
TASK: 8 CONSULTATION ANALYST SYSTEMS CHIE COORDINATOR DP PROGRAMMER ENGNR SUPERVISOR PROGRAMMI	ANALYST SYSTEMS SR COORDINATOR DP PROGRAMMER II SUPERVISOR DP SYSTEM	ANALYST SYSTEMS I OPERATOR KP I PROGRAMMER I SUPERVISOR	ANALYST RESEARCH OPE OPERATOR MASTER PROGRAMMER	COORDINATOR OPERATOR COMPUTER SUPERVISOR DATA PREP

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 9 COORDINATE WORK FLOW ANALYST SYSTEMS SR DIRECTOR DP OPERATOR COMPUTER II SUPERVISOR SHIFT SUPERVISOR DP	COORDINATOR CONTROL MANAGER DP OPERATOR COMPUTER SUPERVISOR KP I SUPERVISOR DP ASST	COORDINATOR NURSING MANAGER OPERATIONS SCHEDULER OPERATIONS SUPERVISOR DATA PREP SUPERVISOR KP	COORDINATOR DP OPERATOR EQUIPMENT D SCHEDULER JOB SUPERVISOR PROGRAMMI TECHNICIAN EDP III	COORDINATOR JOB STRE OPERATOR COMPUTER I STATISTICIAN SUPERVISOR
TASK: 10 CORRECT ERRORS ANALYST CONTROL II AUDITOR CLERK TYPIST II COORDINATOR DP OPERATOR KP I OPERATOR COMPUTER II PROGRAMMER TECHNICIA SECRETARY MTST MTSC TAPE LIBRARIAN	ANALYST CONTROL I CLERK STATISTICAL CLERK STENO II DATA CHECKER OPERATOR KP II OPERATOR MASTER PROGRAMMER II SUPERVISOR PROGRAMMI	ANALYST INV CTL CLERK I COORDINATOR BILLING DESIGNER OPERATOR KP LEAD OPERATOR KP PROGRAMMER I SUPERVISOR WPC	ANALYST SYSTEMS I CLERK TYPIST III COORDINATOR NURSING GROUP LEADER OPERATOR COMPUTER TR OPERATOR COMPUTER PROGRAMMER SUPERVISOR KP ASST	AUDITOR JR CLERK INPUT OUTPUT COORDINATOR HOSPITAL MANAGER FOOD SERVICE OPERATOR MACHINE U R PROCESSOR SCHEDULER JOB SUPERVISOR KP
TASK: 11 CORRECT INPUT DATA OPERATOR KP SR	OPERATOR COMPUTER	PROGRAMMER ENGR		
TASK: 12 DECOLLATE OUTPUT CLERK STOCK II CLERK MAIL OPERATOR EQUIPMENT D SUPERVISOR OPERATION	CLERK INPUT OUTPUT DATA HANDLER OPERATOR COMPUTER TECHNICIAN EDP I	CLERK STENO II OPERATOR KP I STOCKMAN TECHNICIAN DATA CONT	CLERK TYPIST I OPERATOR KP II SUPERVISOR SHIFT	CLERK CONTROL OPERATOR BURSTER SUPERVISOR DATA CONT
TASK: 13 DISK, COPY OPERATOR COMPUTER	PROGRAMMER	SUPERVISOR DP ASST		
TASK: 14 DISTRIBUTE REPORTS ANALYST CONTROL II CLERK INPUT OUTPUT OPERATOR COMPUTER STAGER	ANALYST CONTROL I OPERATOR MACHINE DP PROGRAMMER LEAD SUPERVISOR DATA CONT	ANALYST SYSTEMS I OPERATOR EQUIPMENT D PROGRAMMER OPERATOR	CLERK EDP CONTROL I OPERATOR MACHINE U R PROGRAMMER SFTWRE AN	CLERK CASHIER OPERATOR COMPUTER I REPORTS CONTROL
TASK: 15 EDIT INPUT DATA ANALYST CONTROL II COORDINATOR NURSING OPERATOR MACHINE U R SUPERVISOR DATA CONT	ANALYST CONTROL I COORDINATOR HOSPITAL OPERATOR COMPUTER SUPERVISOR KP	CLERK TYPIST III OPERATOR KP I PROGRAMMER ENGR TECHNICIAN DATA CONT	CLERK TYPIST II OPERATOR KP II REPORTS CONTROL	CLERK SR OPERATOR KP SR SUPERVISOR DP
TASK: 16 HOUSEKEEPING CLERK TYPIST II OPERATOR KP I OPERATOR COMPUTER TAPE LIBRARIAN	CLERK CONTROL SET UP OPERATOR TAB SECRETARY	DATA HANDLER OPERATOR EQUIPMENT D SUPERVISOR SHIFT ASS	MANAGER ADM SERVICES OPERATOR COMPUTER I SUPERVISOR OPERATION	OPERATOR COMPUTER SR OPERATOR KP SUPERVISOR KP
TASK: 17 IMPLEMENT SYSTEMS ANALYST SYSTEMS DIRECTOR DP PROGRAMMER ANALYST	ANALYST SYSTEMS SR MANAGER SOFTWARE SEC SUPERVISOR DATA PREP	ANALYST RESEARCH DP MANAGER OPERATIONS SUPERVISOR SYSTEMS A	AUDITOR OPERATOR COMPUTER SUPERVISOR	COORDINATOR DP PROGRAMMER SYSTEMS

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 18 INTERPRET CARDS ADMINISTRATIVE ASST CLERK CODING DATA HANDLER OPERATOR KP SR PROGRAMMER ENGR SUPERVISOR DP ASST	ANALYST TRAFFIC CLERK CONTROL SET UP OPERATOR EDP II OPERATOR MACHINE U R PROGRAMMER I TAPE LIBRARIAN	AUDITOR JR CLERK FILE OPERATOR KP I OPERATOR COMPUTER II PROGRAMMER OPERATOR	CLERK INPUT OUTPUT CLERK JR OPERATOR UTILITY OPERATOR KP SCHEDULER OPERATIONS	CLERK TYPIST II DATA CHECKER OPERATOR TAB OPERATOR COMPUTER SUPERVISOR SHIFT
TASK: 19 KEYPUNCH CARDS ADMINISTRATIVE ASST CLERK TYPIST III OPERATOR DP SR OPERATOR TAB PROGRAMMER II PROGRAMMER ANALYST SUPERVISOR SHIFT ASS	ANALYST RESEARCH CLERK TYPIST II OPERATOR DP OPERATOR MACHINE U R PROGRAMMER I REPORTS CONTROL SUPERVISOR OPERATION	ANALYST SYSTEMS CLERK STENO II OPERATOR I DP OPERATOR COMPUTER I PROGRAMMER LEAD SCHEDULER OPERATIONS TAPE LIBRARIAN	ANALYST SYSTEMS I CLERK PAYROLL OPERATOR EDP II OPERATOR COMPUTER PROGRAMMER SFTWRE AN SECRETARY RECEPTIONI	CLERK I DATA CHECKER OPERATOR COMPUTER TR PROGRAMMER ENGR PROGRAMMER STATISTICIAN
TASK: 20 KEYPUNCH JOBS CLERK CODING OPERATOR KP II OPERATOR DATA CONVER SUPERVISOR KP	CLERK JR OPERATOR DATA RECORD OPERATOR KP	DATA MATERIAL HANDLE OPERATOR TAB OPERATOR COMPUTER	ENCODER DATA OPERATOR KP SR SECRETARY OPERATOR K	OPERATOR KP I OPERATOR DATA INPUT SUPERVISOR KP ASST
TASK: 21 KEYPUNCH JOB CONTROL ANALYST CONTROL II MANAGER OPERATIONS OPERATOR COMPUTER SUPERVISOR DP ASST	ANALYST CONTROL I OPERATOR DP SR PROGRAMMER II	CLERK ACCT III OPERATOR DP PROGRAMMER TRAINEE	CLERK ACCT II OPERATOR UTILITY PROGRAMMER I	DATA HANDLER OPERATOR TAB SCHEDULER OPERATIONS
TASK: 22 LOAD OUTPUT DEVICES OPERATOR COMPUTER JR TECHNICIAN EDP II	OPERATOR COMPUTER I	OPERATOR COMPUTER II	OPERATOR COMPUTER	TECHNICIAN EDP I
TASK: 23 LOAD INPUT DEVICES OPERATOR COMPUTER JR TECHNICIAN EDP II	OPERATOR COMPUTER I	OPERATOR COMPUTER II	OPERATOR COMPUTER	TECHNICIAN EDP I
TASK: 24 MAINTAIN SYSTEMS ANALYST SYSTEMS SR OPERATOR COMPUTER SR PROGRAMMER LEAD TECHNICAL WRITER	COORDINATOR DP ACCTG OPERATOR COMPUTER PROGRAMMER	COORDINATOR DP PROCESSOR PROGRAMMER ANALYST	INSTRUCTOR PROGRAMMER TECHNICA SUPERVISOR SHIFT	NURSE GENERAL III PROGRAMMER II SUPERVISOR OPERATION
TASK: 25 MAINTAIN PROGRAMS COORDINATOR DP ACCTG PROGRAMMER II	NURSE GENERAL III PROGRAMMER	OPERATOR COMPUTER PROGRAMMER ANALYST	PROGRAMMER III SCHEDULER OPERATIONS	PROGRAMMER TECHNICA SUPERVISOR PROGRAMMI
TASK: 26 MAINTAIN EQUIPMENT CLERK JR OPERATOR COMPUTER	DATA HANDLER TAPE LIBRARIAN	OPERATOR COMPUTER SR	OPERATOR UTILITY	OPERATOR TAB

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 27 MONITOR WORK FLOW ANALYST TRAFFIC DIRECTOR DP OPERATOR KP LEAD PROGRAMMER II SUPERVISOR SECTION	CLERK RECORDS MANAGER DP OPERATOR COMPUTER II SCHEDULER OPERATIONS SUPERVISOR DATA CONT	CLERK PRODUCTION REC MANAGER SOFTWARE SEC OPERATOR COMPUTER SCHEDULER JOB SUPERVISOR KP	COORDINATOR DP MANAGER OPERATIONS PROGRAMMER III SUPERVISOR SHIFT	COORDINATOR JOB STRE OPERATOR COMPUTER SR PROGRAMMER ENGNR SUPERVISOR PROGRAMMI
TASK: 28 MONITOR SYSTEM ANALYST SYSTEMS COORDINATOR HOSPITAL OPERATOR COMPUTER SR OPERATOR MASTER SUPERVISOR SHIFT	ANALYST SYSTEMS SR COORDINATOR DP OPERATOR COMPUTER JR OPERATOR COMPUTER SUPERVISOR SHIFT ASS	ANALYST RESEARCH DP EXPEDITER OPERATOR DATA INPUT PROGRAMMER	AUDITOR MANAGER DP OPERATOR COMPUTER I PROGRAMMER ANALYST	CLERK INPUT OUTPUT MANAGER OPERATIONS OPERATOR COMPUTER II STAGER
TASK: 29 MONITOR COMPUTER OPERATOR COMPUTER	TECHNICIAN EDP III			
TASK: 30 MONITOR INVENTORY AUDITOR OPERATOR KP I TAPE LIBRARIAN	CLERK TYPIST II OPERATOR MACHINE DP	COORDINATOR HOSPITAL OPERATOR COMPUTER I	MANAGER ADM SERVICES OPERATOR COMPUTER	MANAGER DP SUPERVISOR OPERATION
TASK: 31 ORDER SUPPLIES ADMINISTRATIVE ASST CLERK JR INSTRUCTOR OPERATOR COMPUTER I STENOGRAPHER SR SUPERVISOR DP	CLERK STOCK II COORDINATOR DP ACCTG MANAGER OPERATOR DATA CONVER SUPERVISOR DATA PREP SUPERVISOR DP ASST	CLERK INPUT OUTPUT COORDINATOR CONTROL MANAGER DP OPERATOR COMPUTER SUPERVISOR DP SYSTEM SUPERVISOR OPERATION	CLERK STENO II COORDINATOR HOSPITAL MANAGER OPERATIONS SECRETARY RECEPTIONI SUPERVISOR TAPE LIBRARIAN	CLERK TYPIST I COORDINATOR DP OPERATOR KP I SECRETARY SUPERVISOR MPC
TASK: 32 PREPARE REPORTS ACCOUNTANT ANALYST SYSTEMS I CLERK CASHIER COORDINATOR HOSPITAL OFFICER BUDGET CONTR PROGRAMMER ANALYST STATISTICIAN TELECOM OPERATIONS S	ADMINISTRATIVE ASSIS AUDITOR JR CLERK PAYROLL COORDINATOR DP OPERATOR KP II RECONCILIATOR PROOF STOCKMAN	ANALYST RESEARCH AUDITOR CLERK CONTROL SET UP ENGINEER OPERATOR MACHINE U R SCHEDULER OPERATIONS SUPERVISOR SHIFT	ANALYST TRAFFIC SR CLERK DATA CONTROL CLERK DP EXPEDITER OPERATOR COMPUTER SECRETARY OPERATOR K SUPERVISOR	ANALYST TRAFFIC CLERK EDP CONTROL I COORDINATOR MANAGER DP PROGRAMMER ENGNR SECRETARY SUPERVISOR DP
TASK: 33 PRINTER, CHANGE RIBB OPERATOR KP II	OPERATOR COMPUTER II	OPERATOR COMPUTER	SUPERVISOR SHIFT	
TASK: 34 PRINTER, LOAD FORMS OPERATOR COMPUTER SR TECHNICIAN EDP I	OPERATOR COMPUTER I	OPERATOR COMPUTER II	OPERATOR COMPUTER	SUPERVISOR SHIFT ASS
TASK: 35 READ MEMOS COORDINATOR HOSPITAL	OPERATOR COMPUTER	PROGRAMMER I		
TASK: 36 RECEIVE JOB REQUESTS OPERATOR DATA INPUT	OPERATOR COMPUTER	PROGRAMMER II	SCHEDULER OPERATIONS	SUPERVISOR DATA CONT
TASK: 37 RECOMMEND PROMOTIONS ANALYST SYSTEMS SR	OPERATOR COMPUTER	SUPERVISOR		

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 38 RELIEVE OPERATORS CLERK I OPERATOR COMPUTER SUPERVISOR OPERATION	COORDINATOR DP SCHEDULER OPERATIONS SUPERVISOR KP	MANAGER OPERATIONS SUPERVISOR SHIFT TECHNICIAN EDP III	OPERATOR DATA RECORD SUPERVISOR KP I	OPERATOR DATA CONVER SUPERVISOR WPC
TASK: 39 REVIEW WORK LOG ANALYST SYSTEMS SR MANAGER PROGRAMMING	COORDINATOR PROGRAM OPERATOR COMPUTER	COORDINATOR HOSPITAL SCHEDULER OPERATIONS	COORDINATOR DP SUPERVISOR PROGRAMMI	COORDINATOR JOB STRE SUPERVISOR OPERATION
TASK: 40 SEPARATE OUTPUT ANALYST CONTROL I CLERK CODING OPERATOR COMPUTER SR OPERATOR EQUIPMENT I SUPERVISOR SHIFT	ANALYST INV CTL COORDINATOR HOSPITAL OPERATOR KP I OPERATOR MACHINE U R SUPERVISOR SHIFT ASS	AUDITOR DATA MATERIAL HANDLE OPERATOR KP II OPERATOR COMPUTER SUPERVISOR	CLERK INPUT OUTPUT DATA HANDLER OPERATOR UTILITY REPORTS CONTROL SUPERVISOR OPERATION	CLERK TYPIST I MANAGER ADM SERVICES OPERATOR TAB STATISTICIAN TAPE LIBRARIAN
TASK: 41 SORT CARDS ANALYST TRAFFIC CLERK ACCT III DATA CHECKER OPERATOR KP II OPERATOR COMPUTER II RECONCILIATOR PROOF SUPERVISOR DP ASST	ANALYST CONTROL II CLERK TYPIST II DATA MATERIAL HANDLE OPERATOR DATA RECORD OPERATOR DATA CONVER SECRETARY RECEPTIONI SUPERVISOR KP	ANALYST CONTROL I CLERK DP OPERATOR DP SR OPERATOR COMPUTER TR OPERATOR KP SUPERVISOR SHIFT TAPE LIBRARIAN	AUDITOR JR CLERK JR OPERATOR DP OPERATOR TAB OPERATOR COMPUTER SUPERVISOR	CLERK I COORDINATOR DP OPERATOR KP I OPERATOR MACHINE U R PROGRAMMER OPERATOR SUPERVISOR KP ASST
TASK: 42 STORE FORMS OR CARDS CLERK STOCK II DATA HANDLER OPERATOR DATA RECORD OPERATOR COMPUTER I STOCKMAN	CLERK TYPIST II DESIGNER OPERATOR UTILITY OPERATOR KP SUPERVISOR SHIFT	CLERK FILE MANAGER OPERATIONS OPERATOR TAB OPERATOR COMPUTER SUPERVISOR	COORDINATOR OPERATOR KP I OPERATOR MACHINE DP REPORTS CONTROL SUPERVISOR WPC	DATA CHECKER OPERATOR KP II OPERATOR MACHINE U R SECRETARY SUPERVISOR OPERATION
TASK: 43 SUPERVISE PERSONNEL ADMINISTRATIVE ASST COORDINATOR HOSPITAL GROUP LEADER MANAGER DATA SERVICE SCHEDULER JOB SUPERVISOR SUPERVISOR KP	ANALYST TECHNICIAN S COORDINATOR DP MANAGER OFFICE OPERATOR KP II SUPERVISOR KP I SUPERVISOR DP	ANALYST SYSTEMS DIRECTOR ADM SYSTEMS MANAGER DP OPERATOR DATA CONVER SUPERVISOR DATA PREP SUPERVISOR SECTION	ANALYST SYSTEMS SR DIRECTOR MANAGER SOFTWARE SEC OPERATOR COMPUTER SUPERVISOR PROGRAMMI SUPERVISOR DATA CONT	AUDITOR ENGINEER MANAGER OPERATIONS PROGRAMMER II SUPERVISOR DP SYSTEM SUPERVISOR OPERATION
TASK: 44 SYSTEM PREPARATION CLERK EDP CONTROL I OPERATOR COMPUTER I SCHEDULER JOB	COORDINATOR DP OPERATOR COMPUTER II TAPE LIBRARIAN	DATA HANDLER OPERATOR COMPUTER TECHNICIAN EDP I	MANAGER DP PROGRAMMER ANALYST TECHNICIAN EDP III	OPERATOR EDP II SCHEDULER OPERATIONS
TASK: 45 TAB, LIST CARDS OPERATOR DP SR OPERATOR MACHINE U R	OPERATOR DP OPERATOR COMPUTER	OPERATOR UTILITY TECHNICIAN DATA CONT	OPERATOR COMPUTER TR	OPERATOR TAB
TASK: 46 TAPE, CLEAN DRIVES OPERATOR COMPUTER SR	OPERATOR EDP II	OPERATOR COMPUTER I	OPERATOR COMPUTER	

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 47 TAPE, PREPARE LABELS CLERK CODING OPERATOR MYS MTSC OPERATOR COMPUTER SUPERVISOR SHIFT	CLERK FILE OPERATOR UTILITY PROGRAMMER II SUPERVISOR WPC	COORDINATOR DP OPERATOR TAB SCHEDULER OPERATIONS SUPERVISOR DP ASST	DATA HANDLER OPERATOR COMPUTER I SCHEDULER JOB TAPEWRITER	OPERATOR EDP II OPERATOR KP STAGER
TASK: 48 TAPE, BUILD BACK UP DATA HANDLER PROGRAMMER OPERATOR	OPERATOR UTILITY PROGRAMMER ANALYST	OPERATOR TAB SUPERVISOR OPERATION	OPERATOR COMPUTER I TECHNICIAN EDP I	OPERATOR COMPUTER
TASK: 49 TELEPHONING ACCOUNTANT CLERK DATA CONTROL CLERK TYPIST II CLERK FILE DATA CHECKER OPERATOR KP I OPERATOR COMPUTER I PROGRAMMER ENGR STAGER SUPERVISOR DP SYSTEM SUPERVISOR OPERATION	ANALYST SYSTEMS CLERK RECORDS CLERK STENO II CLERK SR DATA MATERIAL HANDLE OPERATOR KP II OPERATOR COMPUTER II REPORTS CONTROL STENOGRAPHER SA SUPERVISOR SUPERVISOR KP	ANALYST INV CTL CLERK I CLERK TYPIST I COORDINATOR CONTROL MANAGER ADM SERVICES OPERATOR BURSTER OPERATOR DATA CONVER SECRETARY VERIFIER SUPERVISOR SHIFT SUPERVISOR WPC TELECOM OPERATIONS S	ANALYST RESEARCH OPE CLERK ACCT II CLERK CODING COORDINATOR HOSPITAL MANAGER OPERATOR KP LEAD OPERATOR KP SECRETARY OPERATOR K SUPERVISOR KP I SUPERVISOR DP	AUDITOR CLERK TYPIST III CLERK CONTROL COORDINATOR DP NURSE GENERAL III OPERATOR KP SR OPERATOR COMPUTER SECRETARY SUPERVISOR DATA PREP SUPERVISOR DATA CONT
TASK: 50 TRAIN OPERATORS OPERATOR COMPUTER SR OPERATOR KP SUPERVISOR KP I	OPERATOR KP II OPERATOR COMPUTER SUPERVISOR WPC	OPERATOR COMPUTER II PROGRAMMER JR SUPERVISOR DP	OPERATOR MASTER SCHEDULER JOB SUPERVISOR DP ASST	OPERATOR DATA CONVER SUPERVISOR SHIFT SUPERVISOR KP
TASK: 51 UPDATE JOB CONTROL OPERATOR KP I SCHEDULER JOB	OPERATOR KP II	OPERATOR COMPUTER	PROGRAMMER I	PROGRAMMER ANALYST
TASK: 52 UPDATE FILES ACCOUNTANT OPERATOR KP I PROGRAMMER SYSTEMS	ANALYST SYSTEMS OPERATOR KP II PROGRAMMER ANALYST	CLERK CONTROL OPERATOR DATA RECORD SECRETARY	MANAGER ADM SERVICES OPERATOR COMPUTER SUPERVISOR DP	NURSE GENERAL III PROGRAMMER I SUPERVISOR DP ASST
TASK: 53 VERIFY DATA ANALYST CONTROL I CLERK DP OPERATOR KP I PROCESSOR TAPE LIBRARIAN	ANALYST INV CTL CLERK MAIL OPERATOR MACHINE U R SCHEDULER OPERATIONS TECHNICIAN EDP III	CLERK I COORDINATOR NURSING OPERATOR COMPUTER I SUPERVISOR DATA CONT	CLERK CONTROL METER READER OPERATOR KP SUPERVISOR KP	CLERK CONTROL SET UP OPERATOR DP OPERATOR COMPUTER TAPEWRITER

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 54 VERIFY OUTPUT VALIDI ACCOUNTANT CLERK EDP CONTROL I CLERK ACCT III DATA MATERIAL HANDLE MANAGER SYSTEMS PROG OPERATOR COMPUTER PROGRAMMER SUPERVISOR DP SYSTEM TECHNICIAN EDP III	ANALYST TRAFFIC CLERK RECORDS CLERK ACCOUNTING DESIGNER OFFICER BUDGET CONTR PROCESSOR REPORTS CONTROL SUPERVISOR TELECOM OPERATIONS S	ANALYST CONTROL II CLERK STATISTICAL COORDINATOR BILLING ENGINEER OPERATOR KP II PROGRAMMER II SECRETARY TRANS DATA SUPERVISOR DP	ANALYST RESEARCH DP CLERK COST COORDINATOR HOSPITAL EXPEDITER OPERATOR MACHINE U R PROGRAMMER I SECRETARY ACCTG DATA SUPERVISOR DP ASST	AUDITOR CLERK I DATA CHECKER MANAGER ADM SERVICES OPERATOR COMPUTER I PROGRAMMER LEAD STATISTICIAN SUPERVISOR OPERATION
TASK: 55 WIRE CONTROL PANELS DATA HANDLER OPERATOR COMPUTER	OPERATOR UTILITY SUPERVISOR DP	OPERATOR TAB SUPERVISOR OPERATION	OPERATOR MACHINE U R	OPERATOR KP
TASK: 56 WRITE NOTES OPERATOR COMPUTER I	OPERATOR KP	OPERATOR COMPUTER	SUPERVISOR OPERATION	
TASK: 57 WRITE MEMOS ANALYST TECHNICIAN S AUDITOR COORDINATOR DP MANAGER SOFTWARE SEC OPERATOR COMPUTER I SCHEDULER JOB SUPERVISOR PROGRAMMI	ANALYST SYSTEMS III CLERK TYPIST II DATA CHECKER MANAGER OPERATIONS OPERATOR COMPUTER SECRETARY SUPERVISOR DP	ANALYST SYSTEMS CLERK STENO II DIRECTOR OPERATOR COMPUTER SR PROGRAMMER SFTWRE AM STENOGRAPHER SA TELECOM OPERATIONS S	ANALYST SYSTEMS SR COORDINATOR NURSING MANAGER ADM SERVICES OPERATOR KP I PROGRAMMER ANALYST SUPERVISOR SHIFT	ANALYST SYSTEMS I COORDINATOR HOSPITAL MANAGER DP OPERATOR KP II SCHEDULER OPERATIONS SUPERVISOR DATA PREP
TASK: 58 WRITE PROGRAMS ADMINISTRATIVE ASSIS COORDINATOR DP ACCTG DESIGNER MANAGER PROGRAMMING PROGRAMMER III PROGRAMMER TRAINEE PROGRAMMER SUPERVISOR PROGRAMMI	ANALYST TRAFFIC COORDINATOR PROGRAM DIRECTOR ADM SYSTEMS MANAGER OPERATIONS PROGRAMMER TECHNICIA PROGRAMMER I PROGRAMMER SYSTEMS SUPERVISOR DP SYSTEM	ANALYST SYSTEMS III COORDINATOR HOSPITAL DIRECTOR DP NURSE GENERAL III PROGRAMMER ENGR PROGRAMMER LEAD PROGRAMMER ANALYST SUPERVISOR DP	ANALYST SYSTEMS I COORDINATOR DP INSTRUCTOR OPERATOR COMPUTER II PROGRAMMER JR PROGRAMMER OPERATOR SCHEDULER OPERATIONS	ANALYST RESEARCH DPE DATA HANDLER MANAGER DP OPERATOR COMPUTER PROGRAMMER II PROGRAMMER SFTWRE AM SECRETARY
TASK: 59 CHANGE RIBBON OPERATOR KP I	OPERATOR KP II	OPERATOR MTST MTSC	OPERATOR KP SR	OPERATOR KP
TASK: 60 CLERICAL WORK CLERK TRAFFIC ACCIDE OPERATOR KP	CLERK CONTROL PROGRAMMER JR	DATA CHECKER SECRETARY	OPERATOR KP I SUPERVISOR KP I	OPERATOR DATA CONVER SUPERVISOR KP ASST
TASK: 61 CORRECT PROGRAMS COORDINATOR JOB STRE SUPERVISOR DP	OPERATOR KP	PROGRAMMER ENGR	PROGRAMMER LEAD	PROGRAMMER
TASK: 62 DELIVER COMPUTER JOB ANALYST INV CTL OPERATOR KP II STOCKMAN	CLERK PRODUCTION REC OPERATOR COMPUTER TR	DATA CHECKER OPERATOR KP	DATA HANDLER SCHEDULER OPERATIONS	OPERATOR KP I STAGER

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 63 DELIVER FORMS ANALYST TECHNICIAN S CLERK COST CLERK CONTROL SET UP OPERATOR KP SUPERVISOR WPC	ANALYST SYSTEMS SR CLERK TYPIST III CLERK JR PROGRAMMER II TELECOM OPERATIONS S	ANALYST CONTROL I CLERK TYPIST II ENGINEER SCHEDULER OPERATIONS	CLERK STOCK II CLERK STENO II OPERATOR KP II STENOGRAPHER SR	CLERK EDP CONTROL I CLERK CONTROL OPERATOR TAB STOCKMAN
TASK: 64 DESIGN DRUM CARD OPERATOR KP II	OPERATOR KP	SUPERVISOR KP ASST	SUPERVISOR KP	
TASK: 65 DISTRIBUTE WORK CLERK RECORDS TECHNICIAN DATA CONT	CLERK TYPIST III	CLERK TYPIST II	OPERATOR DATA CONVER	OPERATOR KP
TASK: 66 FOLLOW INSTRUCTIONS CLERK DP PROGRAMMER	DATA HANDLER TECHNICIAN EDP I	OPERATOR COMPUTER JR	OPERATOR COMPUTER I	OPERATOR KP
TASK: 67 KEY TAPE OPERATOR KP	SUPERVISOR WPC	TAPENWRITER		
TASK: 68 KEYPUNCH DRUM CARD OPERATOR KP II	OPERATOR KP	SUPERVISOR KP		
TASK: 69 KEYPUNCH PROGRAMS CLERK ACCT III OPERATOR DP PROGRAMMER	CLERK ACCT II OPERATOR KP I SECRETARY OPERATOR K	CLERK JR OPERATOR KP SR SECRETARY	NURSE GENERAL III OPERATOR KP SUPERVISOR KP ASST	OPERATOR DP SR PROGRAMMER LEAD SUPERVISOR DP
TASK: 70 LOG PRODUCTION CLERK TYPIST II	OPERATOR KP	SUPERVISOR WPC	SUPERVISOR KP	
TASK: 71 MAIL, PREPARE CLERK PAYROLL OPERATOR TAB SUPERVISOR	CLERK MAIL OPERATOR MACHINE U R TECHNICIAN DATA CONT	CLERK JR OPERATOR KP	OPERATOR KP I SECRETARY RECEPTIONI	OPERATOR KP II SECRETARY
TASK: 72 MAIL, PROCESS CLERK INPUT OUTPUT CLERK JR SECRETARY	CLERK STENO II DATA CHECKER	CLERK FILE MANAGER OFFICE	CLERK MAIL OPERATOR KP	CLERK SPECIAL SECRETARY RECEPTIONI
TASK: 73 MAIL, DISTRIBUTE CLERK EDP CONTROL I SECRETARY OPERATOR K	CLERK STENO II STENOGRAPHER SR	CLERK CONTROL SET UP STOCKMAN	CLERK FILE	OPERATOR KP
TASK: 74 MAIL, SORT CLERK I OPERATOR KP I	CLERK TYPIST III OPERATOR KP	CLERK CONTROL SET UP SECRETARY RECEPTIONI	CLERK MAIL SECRETARY OPERATOR K	MANAGER OFFICE SECRETARY
TASK: 75 MAINTAIN FILES ADMINISTRATIVE ASST OPERATOR DATA RECORD	CLERK CASHIER OPERATOR KP	DATA CHECKER SCHEDULER OPERATIONS	DATA MATERIAL HANDLE SCHEDULER JOB	MANAGER ADM SERVICES

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 76 RECEIVE SOURCE DOCUM CLERK SR	OPERATOR KP	SECRETARY RECEPTIONI	TECHNICIAN EDP III	
TASK: 77 RECEIVE CARDS CLERK DP	CLERK JR	OPERATOR TAB	OPERATOR KP	SUPERVISOR
TASK: 78 REFER TO FILES CLERK I OPERATOR KP	CLERK CODING PROGRAMMER ENGR	OPERATOR KP II SECRETARY RECEPTIONI	OPERATOR DATA RECORD SECRETARY	OPERATOR COMPUTER I STAGER
TASK: 79 RELIEVE SUPERVISOR OPERATOR COMPUTER SR	OPERATOR KP	SUPERVISOR WPC		
TASK: 80 RELIEVE EMPLOYEE CLERK TYPIST III OPERATOR COMPUTER II	CLERK INPUT OUTPUT OPERATOR KP	CLERK SPECIAL SUPERVISOR DATA PREP	COORDINATOR NURSING	ENGINEER
TASK: 81 REPRODUCE CARDS AUDITOR JR OPERATOR UTILITY OPERATOR COMPUTER II	CLERK FILE OPERATOR ENCODER OPERATOR KP	DATA HANDLER OPERATOR COMPUTER TR	OPERATOR DP SR OPERATOR TAB	OPERATOR DP OPERATOR MACHINE U R
TASK: 82 SEPARATE FORMS ANALYST INV CTL CLERK DP	CLERK EDP CONTROL I OPERATOR KP	CLERK COST	CLERK TYPIST II	CLERK PAYROLL
TASK: 83 SPECIAL ASSIGNMENTS ADMINISTRATIVE ASST CLERK SPECIAL DIRECTOR DP OPERATOR COMPUTER SR PROGRAMMER ENGR SCHEDULER JOB SUPERVISOR DATA CONT	ANALYST TRAFFIC SR CLERK JR MANAGER OPERATIONS OPERATOR KP II PROGRAMMER II SECRETARY VERIFIER SYSTEMS DESIGNER	ANALYST TRAFFIC COORDINATOR HOSPITAL MANAGER DATA SERVICE OPERATOR DATA RECORD PROGRAMMER I SECRETARY	ANALYST SYSTEMS COORDINATOR DP OPERATOR DP SR OPERATOR COMPUTER I PROGRAMMER SUPERVISOR SHIFT	AUDITOR DATA MATERIAL HANDLE OPERATOR DP OPERATOR KP PROGRAMMER ANALYST SUPERVISOR SECTION
TASK: 84 STAMP FORMS ANALYST CONTROL II OPERATOR KP II	ANALYST CONTROL I OPERATOR KP	ANALYST INV CTL SECRETARY	CLERK EDP CONTROL I TAPE ENCODER	CLERK TYPIST II TECHNICIAN DATA CONT
TASK: 85 UPDATE INPUT DATA GROUP LEADER STATISTICIAN	OPERATOR KP I	OPERATOR KP II	OPERATOR KP	PROGRAMMER ENGR
TASK: 86 UPDATE PROCEDURES ANALYST TRAFFIC SUPERVISOR	ANALYST SYSTEMS SR SUPERVISOR DP	AUDITOR SUPERVISOR DATA CONT	OPERATOR KP SUPERVISOR OPERATION	SUPERVISOR DATA PREP

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 87 VERIFY KEYPUNCHED JO CLERK SPECIAL OPERATOR KP	OPERATOR KP I SECRETARY VERIFIER	OPERATOR KP II	OPERATOR VERIFIER	OPERATOR TAB
TASK: 88 VERIFY INPUT DATA ACCOUNTANT OPERATOR DATA CONVER SUPERVISOR OPERATION	CLERK COST OPERATOR KP	DATA CHECKER PROGRAMMER	DETAILER SR SUPERVISOR KP I	GROUP LEADER SUPERVISOR
TASK: 89 VERIFY CARDS ANALYST RESEARCH OPERATOR I DP OPERATOR DATA INPUT SUPERVISOR KP ASST	ANALYST CONTROL II OPERATOR KP I OPERATOR COMPUTER I SUPERVISOR KP	ANALYST CONTROL I OPERATOR DATA RECORD OPERATOR DATA CONVER	OPERATOR DP SR OPERATOR VERIFIER OPERATOR KP	OPERATOR DP OPERATOR KP SR PROGRAMMER
TASK: 90 WRITE FORMS ACCOUNTANT CLERK PRODUCTION REC COORDINATOR JOB STRE OPERATOR MACHINE U R STOCKMAN	ANALYST SYSTEMS CLERK TYPIST III DATA CHECKER OPERATOR KP SUPERVISOR SECTION	ANALYST SYSTEMS SR CLERK TYPIST II DIRECTOR DP PROGRAMMER I SUPERVISOR DATA CONT	ANALYST SYSTEMS I CLERK PAYROLL OPERATOR COMPUTER SR PROGRAMMER OPERATOR SUPERVISOR DP ASST	CLERK STATISTICAL COORDINATOR OPERATOR KP I STATISTICIAN TAPE LIBRARIAN
TASK: 91 ASSIGN WORK ADMINISTRATIVE ASST ANALYST SYSTEMS COORDINATOR DP MANAGER SYSTEMS PROG OPERATOR KP II SCHEDULER OPERATIONS SUPERVISOR SYSTEMS A SUPERVISOR DATA COMT	ADMINISTRATIVE ASSIS ANALYST SYSTEMS SR COORDINATOR JOB STRE MANAGER SOFTWARE SEC OPERATOR DATA CONVER SECRETARY RECEPTIONI SUPERVISOR PROGRAMMI SUPERVISOR DP ASST	ANALYST RESEARCH CLERK CODING ENGINEER MANAGER PROGRAMMING PROGRAMMER ENGNR STATISTICIAN SUPERVISOR SUPERVISOR OPERATION	ANALYST SYSTEMS III COORDINATOR CONTROL INSTRUCTOR MANAGER OPERATIONS PROGRAMMER II SUPERVISOR SHIFT SUPERVISOR WPC SUPERVISOR KP	ANALYST SYSTEMS II COORDINATOR HOSPITAL MANAGER ADM SERVICES MANAGER DATA SERVICE PROGRAMMER ANALYST SUPERVISOR DATA PREP SUPERVISOR DP
TASK: 92 DESIGN SYSTEMS ADMINISTRATIVE ASSIS AUDITOR MANAGER DP PROGRAMMER II SUPERVISOR SYSTEMS A	ANALYST SYSTEMS CHIE COORDINATOR DP MANAGER DATA SERVICE PROGRAMMER SFTWRE AN	ANALYST SYSTEMS DIRECTOR ADM SYSTEMS NURSE GENERAL III PROGRAMMER	ANALYST SYSTEMS SR DIRECTOR DP OPERATOR MASTER PROGRAMMER SYSTEMS	ANALYST RESEARCH DP INSTRUCTOR PROGRAMMER ENGNR PROGRAMMER ANALYST
TASK: 93 ESTABLISH PRIORITIES COORDINATOR CONTROL MANAGER DATA SERVICE SUPERVISOR PROGRAMMI	DIRECTOR SCHEDULER OPERATIONS SUPERVISOR DATA CONT	DIRECTOR DP SUPERVISOR SHIFT	MANAGER SOFTWARE SEC SUPERVISOR KP I	MANAGER OPERATIONS SUPERVISOR DATA PREP

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK: 94 ANSWER QUESTIONS ACCOUNTANT COORDINATOR DP OPERATOR KP II SUPERVISOR KP I SUPERVISOR DP	ADMINISTRATIVE ASST DESIGNER OPERATOR MTST MTSC SUPERVISOR DP SYSTEM SUPERVISOR KP	ANALYST TRAFFIC SR DIRECTOR DP OPERATOR DATA CONVER SUPERVISOR	ANALYST TRAFFIC ENGINEER PROGRAMMER ENGNR SUPERVISOR WPC	AUDITOR MANAGER SECRETARY MTST MTSC SUPERVISOR KP ASST
TASK: 95 CONSULT SUPERVISORS ANALYST SYSTEMS III MANAGER DP PROGRAMMER II SUPERVISOR PROGRAMMI	ANALYST SYSTEMS SR MANAGER SOFTWARE SEC PROGRAMMER I SUPERVISOR DATA CONT	ANALYST SYSTEMS I MANAGER OPERATIONS PROGRAMMER LEAD SUPERVISOR KP	COORDINATOR HOSPITAL OPERATOR KP II SCHEDULER OPERATIONS	INSTRUCTOR PROGRAMMER III SUPERVISOR SHIFT
TASK: 96 CONSULT PROGRAMMERS ANALYST TRAFFIC PROGRAMMER II SUPERVISOR	ANALYST INV CTL PROGRAMMER ANALYST SUPERVISOR KP	DESIGNER SUPERVISOR SHIFT	ENGINEER SUPERVISOR PROGRAMMI	MANAGER SYSTEMS PROG SUPERVISOR DP SYSTEM
TASK: 97 CONSULT USERS ANALYST SYSTEMS III ANALYST SYSTEMS I MANAGER DP PROGRAMMER ENGNR SUPERVISOR SHIFT	ANALYST SYSTEMS II COORDINATOR DP ACCTG MANAGER OPERATIONS PROGRAMMER II SUPERVISOR DP SYSTEM	ANALYST SYSTEMS COORDINATOR DP NURSE GENERAL III PROGRAMMER SFTWRE AN SUPERVISOR KP	ANALYST SYSTEMS SR DIRECTOR OPERATOR DP SR PROGRAMMER	ANALYST CONTROL I MANAGER SYSTEMS PROG OPERATOR DP PROGRAMMER ANALYST
TASK: 98 COUNSEL EMPLOYEES COORDINATOR HOSPITAL	SUPERVISOR DATA PREP	SUPERVISOR OPERATION	SUPERVISOR KP	
TASK: 99 DESIGN FORMS ANALYST SYSTEMS III COORDINATOR HOSPITAL OPERATOR COMPUTER SR SUPERVISOR WPC	ANALYST SYSTEMS SR COORDINATOR DP PROGRAMMER SUPERVISOR DP	ANALYST RESEARCH DP ENGINEER PROGRAMMER ANALYST SUPERVISOR KP	CLERK STENO II MANAGER SUPERVISOR PROGRAMMI	COORDINATOR CONTROL MANAGER OPERATIONS SUPERVISOR DP SYSTEM
TASK:100 EVALUATE EMPLOYEES ANALYST SYSTEMS III DIRECTOR DP SUPERVISOR KP I SUPERVISOR DP	ANALYST SYSTEMS SR MANAGER SOFTWARE SEC SUPERVISOR DATA PREP SUPERVISOR DP ASST	COORDINATOR CONTROL MANAGER OPERATIONS SUPERVISOR SYSTEMS A SUPERVISOR OPERATION	COORDINATOR HOSPITAL PROGRAMMER II SUPERVISOR PROGRAMMI SUPERVISOR KP	COORDINATOR DP SCHEDULER OPERATIONS SUPERVISOR
TASK:101 FILE FORMS OR CARDS ANALYST CONTROL II CLERK TRAFFIC ACCIDE COORDINATOR DP OPERATOR COMPUTER TR SECRETARY VERIFIER SUPERVISOR KP	ANALYST CONTROL I CLERK TYPIST II DATA CHECKER OPERATOR MACHINE U R STAGER TAPE LIBRARIAN	ANALYST INV CTL CLERK STENO II OPERATOR KP I PROGRAMMER ENGNR SUPERVISOR KP I TECHNICIAN DATA CONT	AUDITOR JR CLERK FILE OPERATOR KP II PROGRAMMER II SUPERVISOR	CLERK DATA CONTROL CLERK JR OPERATOR MTST MTSC SCHEDULER OPERATIONS SUPERVISOR DATA CONT
TASK:102 INSTRUCT EMPLOYEES ANALYST SYSTEMS SUPERVISOR KP	OPERATOR KP II TECHNICIAN EDP III	OPERATOR KP LEAD	SUPERVISOR KP ASST	SUPERVISOR OPERATION
TASK:103 INSTRUCT OPERATORS PROGRAMMER SUPERVISOR KP	PROGRAMMER ANALYST TECHNICIAN EDP III	SCHEDULER OPERATIONS	SUPERVISOR SHIFT	SUPERVISOR OPERATION

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:104 INTERVIEW APPLICANTS ANALYST SYSTEMS SR SUPERVISOR DATA PREP	DIRECTOR SUPERVISOR DP	DIRECTOR DP SUPERVISOR OPERATION	MANAGER SUPERVISOR KP	MANAGER OPERATIONS
TASK:105 JOB ASSISTANCE ANALYST SYSTEMS II CLERK FILE DATA HANDLER NURSE GENERAL III OPERATOR COMPUTER II SECRETARY SUPERVISOR OPERATION	ANALYST SYSTEMS CLERK JR DESIGNER OFFICER BUDGET CONTR OPERATOR MASTER SUPERVISOR DATA PREP SUPERVISOR KP	ANALYST INV CTL COORDINATOR NURSING ENGINEER OPERATOR KP II PROGRAMMER II SUPERVISOR TECHNICIAN EDP III	ANALYST SYSTEMS I COORDINATOR HOSPITAL MANAGER DP OPERATOR MACHINE U R PROGRAMMER SUPERVISOR DP	CLERK DATA CONTROL DATA MATERIAL HANDLE MANAGER OPERATIONS OPERATOR COMPUTER I SCHEDULER JOB SUPERVISOR SECTION
TASK:106 LOG WORK ANALYST SYSTEMS III DATA CHECKER OPERATOR DATA INPUT SUPERVISOR KP ASST SUPERVISOR KP	CLERK RECORDS MANAGER SYSTEMS PROG OPERATOR COMPUTER I SUPERVISOR DP	CLERK ACCT III MANAGER PROGRAMMING SCHEDULER OPERATIONS SUPERVISOR DATA CONT	CLERK CONTROL OPERATOR KP I SCHEDULER JOB SUPERVISOR DP ASST	COORDINATOR CONTROL OPERATOR KP II SECRETARY SUPERVISOR OPERATION
TASK:107 READ ANALYST RESEARCH OPE	COORDINATOR NURSING	COORDINATOR HOSPITAL	PROGRAMMER	SUPERVISOR KP
TASK:108 RELAY INFORMATION ANALYST TECHNICIAN S PROGRAMMER II SUPERVISOR KP	MANAGER OPERATIONS SCHEDULER OPERATIONS TECHNICIAN EDP III	OPERATOR COMPUTER I SECRETARY	OPERATOR COMPUTER II SUPERVISOR KP I	PROGRAMMER III SUPERVISOR DATA CONT
TASK:109 REVIEW DOCUMENTATION ANALYST SYSTEMS III PROGRAMMER II SUPERVISOR KP	ANALYST SYSTEMS II PROGRAMMER TAPE LIBRARIAN	ANALYST SYSTEMS SUPERVISOR DATA PREP	COORDINATOR PROGRAM SUPERVISOR SYSTEMS A	MANAGER SYSTEMS PROG SUPERVISOR PROGRAMMI
TASK:110 SELECT PERSONNEL COORDINATOR DP SUPERVISOR OPERATION	MANAGER SUPERVISOR KP	MANAGER DP	MANAGER OPERATIONS	SUPERVISOR
TASK:111 STUDY ANALYST SYSTEMS CHIE DIRECTOR ADM SYSTEMS PROGRAMMER ENGR	ANALYST SYSTEMS ENGINEER PROGRAMMER I	ANALYST SYSTEMS SR OPERATOR UTILITY PROGRAMMER	ANALYST RESEARCH OPE PROGRAMMER III SUPERVISOR KP	ANALYST RESEARCH DP PROGRAMMER TECHNICIA SYSTEMS DESIGNER
TASK:112 TRACE ERRORS ANALYST CONTROL II COORDINATOR DP OPERATOR MASTER SUPERVISOR KP	ANALYST INV CTL OPERATOR KP I PROGRAMMER OPERATOR SYSTEMS DESIGNER	ANALYST RESEARCH DP OPERATOR KP II SUPERVISOR DP SYSTEM	AUDITOR OPERATOR CRT DATA AN SUPERVISOR DATA CONT	CLERK CONTROL OPERATOR COMPUTER II SUPERVISOR DP ASST

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:113 TRAIN EMPLOYEES ANALYST TECHNICIAN S DESIGNER TECHNICIAN EDP III	ANALYST CONTROL II PROGRAMMER ENGR	COORDINATOR DP ACCTG SUPERVISOR DATA PREP	COORDINATOR HOSPITAL SUPERVISOR KP	COORDINATOR DP SYSTEMS DESIGNER
TASK:114 UPDATE MANUALS COORDINATOR DP ACCTG OPERATOR KP I SUPERVISOR KP I	COORDINATOR HOSPITAL OPERATOR KP II SUPERVISOR KP	ENGINEER PROGRAMMER ANALYST TELECOM OPERATIONS S	MANAGER OPERATIONS SECRETARY RECEPTIONI	NURSE GENERAL III STENOGRAPHER SR
TASK:115 VERIFY WORK QUALITY ANALYST SYSTEMS SR OPERATOR MASTER	ANALYST SYSTEMS I PROGRAMMER ENGR	DESIGNER SUPERVISOR DATA PREP	MANAGER SYSTEMS PROG SUPERVISOR DP	OPERATOR DATA INPUT SUPERVISOR KP
TASK:116 WRITE INSTRUCTIONS COORDINATOR DP PROGRAMMER SFTWRE AN SUPERVISOR KP	PROGRAMMER ENGR PROGRAMMER TELECOM OPERATIONS S	PROGRAMMER II PROGRAMMER ANALYST	PROGRAMMER I SCHEDULER OPERATIONS	PROGRAMMER LEAD SUPERVISOR DP SYSTEM
TASK:117 COMMUNICATION, VERBA ANALYST CONTROL II MANAGER PROGRAMMING SUPERVISOR KP I	ANALYST RESEARCH DP MANAGER OPERATIONS SUPERVISOR SECTION	COORDINATOR DP OPERATOR MASTER SUPERVISOR DATA CONT	DIRECTOR DP PROGRAMMER II TECHNICIAN EDP III	ENGINEER SCHEDULER JOB TELECOM OPERATIONS S
TASK:118 DOCUMENT SYSTEMS ANALYST SYSTEMS III ANALYST RESEARCH DP PROGRAMMER	ANALYST SYSTEMS II OPERATOR KP I PROGRAMMER ANALYST	ANALYST SYSTEMS PROGRAMMER III SUPERVISOR DP SYSTEM	ANALYST SYSTEMS SR PROGRAMMER II	ANALYST SYSTEMS I PROGRAMMER I
TASK:119 WRITE LETTERS ANALYST SYSTEMS SR ENGINEER PROGRAMMER ANALYST	ANALYST RESEARCH DP MANAGER ADM SERVICES SCHEDULER OPERATIONS	AUDITOR PROGRAMMER ENGR	CLERK STENO II PROGRAMMER II	COORDINATOR HOSPITAL PROGRAMMER
TASK:120 WRITE REPORTS ANALYST SYSTEMS SR PROGRAMMER ANALYST	ANALYST RESEARCH DP SUPERVISOR	COORDINATOR HOSPITAL SUPERVISOR DATA CONT	MANAGER OPERATIONS SUPERVISOR OPERATION	PROCESSOR PLANS
TASK:121 ANALYZE PROGRAMS ANALYST SYSTEMS II	ANALYST SYSTEMS	ANALYST RESEARCH OPE	PROGRAMMER ANALYST	
TASK:122 ANALYZE SYSTEMS ADMINISTRATIVE ASSIS INSTRUCTOR	ANALYST SYSTEMS II MANAGER DP	ANALYST SYSTEMS PROGRAMMER ENGR	ANALYST SYSTEMS SR PROGRAMMER ANALYST	COORDINATOR DP SUPERVISOR DP
TASK:123 ASSIST ANALYSTS ANALYST SYSTEMS SR	PROGRAMMER ANALYST	SUPERVISOR SYSTEMS A		

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:124 ASSIST PROGRAMMERS ANALYST SYSTEMS ANALYST RESEARCH OPE OPERATOR MASTER PROGRAMMER SUPERVISOR DP	ANALYST SYSTEMS SR COORDINATOR PROGRAM PROGRAMMER III PROGRAMMER SYSTEMS	ANALYST CONTROL II DESIGNER PROGRAMMER ENGR PROGRAMMER ANALYST	ANALYST INV CTL MANAGER SYSTEMS PROG PROGRAMMER II SUPERVISOR DATA PREP	ANALYST SYSTEMS I OPERATOR DP SR PROGRAMMER SFTWRE AN SUPERVISOR PROGRAMMI
TASK:125 ASSIST SUPERVISORS ANALYST SYSTEMS I	PROGRAMMER LEAD	PROGRAMMER ANALYST	SUPERVISOR OPERATION	
TASK:126 ASSIST USERS ADMINISTRATIVE ASSIS MANAGER ADM SERVICES PROGRAMMER II	ANALYST CONTROL II OPERATOR COMPUTER SR PROGRAMMER ANALYST	COORDINATOR PROGRAM OPERATOR COMPUTER II SUPERVISOR SHIFT	COORDINATOR HOSPITAL PROGRAMMER III TECHNICAL WRITER	COORDINATOR DP PROGRAMMER ENGR
TASK:127 ATTEND MEETING ANALYST SYSTEMS CHIE CLERK I DIRECTOR DP MANAGER PROGRAMMING OPERATOR MASTER PROGRAMMER TRAINEE PROGRAMMER ANALYST SUPERVISOR SECTION	ANALYST SYSTEMS III COORDINATOR NURSING ENGINEER MANAGER OPERATIONS OPERATOR DATA CONVER PROGRAMMER I SCHEDULER OPERATIONS SUPERVISOR DATA CONT	ANALYST SYSTEMS COORDINATOR HOSPITAL MANAGER ADM SERVICES NURSE GENERAL III PROGRAMMER III PROGRAMMER SFTWRE AN SUPERVISOR KP I TECHNICIAN EDP III	ANALYST SYSTEMS SR COORDINATOR DP MANAGER OPERATOR KP I PROGRAMMER ENGR PROGRAMMER SUPERVISOR DATA PREP	ANALYST CONTROL II DIRECTOR ADM SYSTEMS MANAGER DP OPERATOR KP II PROGRAMMER II PROGRAMMER SYSTEMS SUPERVISOR PROGRAMMI
TASK:128 CHANGE PROGRAMS ANALYST SYSTEMS PROGRAMMER TECHNICIA PROGRAMMER OPERATOR	COORDINATOR PROGRAM PROGRAMMER ENGR PROGRAMMER	COORDINATOR DP PROGRAMMER II PROGRAMMER ANALYST	MANAGER PROGRAMMING PROGRAMMER TRAINEE SCHEDULER OPERATIONS	OPERATOR COMPUTER II PROGRAMMER I SUPERVISOR OPERATION
TASK:129 CHANGE SYSTEMS ANALYST SYSTEMS SR PROGRAMMER ANALYST	ANALYST RESEARCH OPE SUPERVISOR DP SYSTEM	DIRECTOR ADM SYSTEMS	PROGRAMMER II	PROGRAMMER
TASK:130 CONSULT MANUFACTURER ANALYST SYSTEMS SR PROGRAMMER ANALYST	CLERK STENO II	COORDINATOR HOSPITAL	DIRECTOR DP	PROGRAMMER TECHNICIA
TASK:131 CONSULT ANALYSTS ANALYST SYSTEMS SR	PROGRAMMER II	PROGRAMMER ANALYST	SUPERVISOR PROGRAMMI	
TASK:132 DEBUG PROGRAMS ANALYST SYSTEMS PROGRAMMER II PROGRAMMER	PROGRAMMER III PROGRAMMER TRAINEE PROGRAMMER ANALYST	PROGRAMMER TECHNICIA PROGRAMMER I SUPERVISOR PROGRAMMI	PROGRAMMER ENGR PROGRAMMER LEAD SUPERVISOR DP	PROGRAMMER JR PROGRAMMER OPERATOR
TASK:133 DEMONSTRATE COMPUTER CLERK DATA CONTROL	PROGRAMMER ANALYST			
TASK:134 DEVELOP EMPLOYEE TRA COORDINATOR HOSPITAL	COORDINATOR DP	PROGRAMMER ANALYST	SCHEDULER OPERATIONS	
TASK:135 DISK TO TAPE CONVERS OPERATOR DATA INPUT	PROGRAMMER ANALYST			

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:136 DOCUMENT PROGRAMS ANALYST SYSTEMS II PROGRAMMER ENGR PROGRAMMER LEAD	ANALYST SYSTEMS I PROGRAMMER JR PROGRAMMER SFTWRE AN	NURSE GENERAL III PROGRAMMER II PROGRAMMER	PROGRAMMER III PROGRAMMER TRAIMEE PROGRAMMER ANALYST	PROGRAMMER TECHNICIA PROGRAMMER I SUPERVISOR PROGRAMMI
TASK:137 DOCUMENT PROCEDURES ANALYST CONTRDL II SUPERVISOR OPERATION	ANALYST RESEARCH OPE SYSTEMS DESIGNER	PROGRAMMER SFTWRE AN	PROGRAMMER ANALYST	SUPERVISOR DP
TASK:138 EDUCATE SELF ANALYST SYSTEMS SR OPERATOR COMPUTER II SCHEDULER JOB	COORDINATOR DP ACCTG PROGRAMMER SFTWRE AN SYSTEMS DESIGNER	DIRECTOR PROGRAMMER TELECOM OPERATIONS S	MANAGER SOFTWARE SEC PROGRAMMER SYSTEMS	MANAGER OPERATIONS PROGRAMMER ANALYST
TASK:139 EVALUATE SYSTEMS ANALYST SYSTEMS SR	MANAGER DP	OPERATOR MASTER	PROGRAMMER SFTWRE AN	PROGRAMMER ANALYST
TASK:140 FEASIBILITY STUDY ANALYST SYSTEMS I MANAGER SYSTEMS PROG	AUDITOR PROGRAMMER SFTWRE AN	COORDINATOR DP ACCTG PROGRAMMER ANALYST	COORDINATOR DP	DIRECTOR DP
TASK:141 FLOWCHART PROGRAMS PROGRAMMER III PROGRAMMER	PROGRAMMER TECHNICIA PROGRAMMER ANALYST	PROGRAMMER ENGR SUPERVISOR PROGRAMMI	PROGRAMMER II	PROGRAMMER I
TASK:142 INSTRUCT USERS ANALYST SYSTEMS I	OPERATOR KP SR	PROGRAMMER ENGR	PROGRAMMER ANALYST	
TASK:143 LOG COMPUTER TIME CLERK FILE PROGRAMMER ANALYST	DATA HANDLER RECONCILIATOR PROOF	NURSE GENERAL III STAGER	PROGRAMMER ENGR STATISTICIAN	PROGRAMMER SUPERVISOR OPERATION
TASK:144 MAINTAIN LIBRARY CLERK CONTROL	PROGRAMMER ANALYST	TECHNICAL WRITER		
TASK:145 PLAN SYSTEMS COORDINATOR DP ACCTG	PROGRAMMER ANALYST	SUPERVISOR SYSTEMS A		
TASK:146 STUDY SYSTEMS MANAGER DP	PROGRAMMER ANALYST			
TASK:147 TEACH CLASS INSTRUCTOR	MANAGER	PROGRAMMER ANALYST	TEACHER	
TASK:148 TEST SYSTEMS ANALYST SYSTEMS CHIE PROGRAMMER ANALYST	ANALYST SYSTEMS II SUPERVISOR DP SYSTEM	ANALYST SYSTEMS	DIRECTOR ADM SYSTEMS	PROGRAMMER SYSTEMS

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:149 TEST PROGRAMS ANALYST SYSTEMS II COORDINATOR DP ACCTG PROGRAMMER TECHNICIA PROGRAMMER I PROGRAMMER ANALYST SYSTEMS DESIGNER	ANALYST SYSTEMS MANAGER PROGRAMMING PROGRAMMER ENGR PROGRAMMER LEAD SCHEDULER JOB TECHNICIAN EOP II	ANALYST SYSTEMS SR OPERATOR COMPUTER JR PROGRAMMER JR PROGRAMMER SFTWRE AN SUPERVISOR PROGRAMMI	ANALYST SYSTEMS I OPERATOR COMPUTER II PROGRAMMER II PROGRAMMER SUPERVISOR DP SYSTEM	ANALYST RESEARCH OPE PROGRAMMER III PROGRAMMER TRAINEE PROGRAMMER SYSTEMS SUPERVISOR SECTION
TASK:150 UPDATE LIBRARY ANALYST TRAFFIC PROGRAMMER ENGR TAPE LIBRARIAN	ANALYST SYSTEMS PROGRAMMER SFTWRE AM TECHNICAL WRITER	CLERK TYPIST III PROGRAMMER SYSTEMS	CLERK CODING PROGRAMMER ANALYST	COORDINATOR DP ACCTG SUPERVISOR SHIFT
TASK:151 WRITE MANUALS ANALYST SYSTEMS MANAGER	ANALYST SYSTEMS SR OPERATOR MACHINE U R	COORDINATOR DP ACCTG PROGRAMMER ANALYST	DESIGNER	MANAGER SYSTEMS PROG
TASK:152 COLLECT DATA ACCOUNTANT II CLERK TYPIST I OFFICER BUDGET CONTR	ANALYST CONTROL II COORDINATOR BILLING PROGRAMMER II	ANALYST CONTROL I COORDINATOR NURSING REPORTS CONTROL	CLERK EDP CONTROL I MANAGER DP TECHNICIAN EDP III	CLERK RECORDS NURSE GENERAL III
TASK:153 DELIVER DATA CLERK MAIL	COORDINATOR NURSING	OPERATOR MASTER	REPORTS CONTROL	SUPERVISOR SHIFT ASS
TASK:154 FILE REPORTS ANALYST TECHNICIAN S REPORTS CONTRL	CLERK TRAFFIC ACCIDE SUPERVISOR DATA CONT	CLERK PAYROLL SUPERVISOR OPERATION	CLERK CONTROL	CLERK DP
TASK:155 LOG TOTALS OPERATOR ENCODER	REPORTS CONTROL			
TASK:156 SCHEDULE COMPUTER TI ANALYST SYSTEMS II PROGRAMMER II SUPERVISOR SHIFT	ANALYST SYSTEMS SR PROGRAMMER I SUPERVISOR	MANAGER OPERATIONS PROGRAMMER SUPERVISOR SECTION	OPERATOR COMPUTER TR REPORTS CONTROL SUPERVISOR OPERATION	OPERATOR MASTER SCHEDULER OPERATIONS
TASK:157 XEROXING CLERK EDP CONTROL I OPERATOR KP II STENOGRAPHER SR	CLERK TRAFFIC ACCIDE REPORTS CONTROL	CLERK CONTROL SECRETARY VERIFIER	CLERK FILE SECRETARY RECEPTIONI	OPERATOR KP I SECRETARY
TASK:158 DEVELOP PROCEDURES ANALYST SYSTEMS SR PROGRAMMER JR SYSTEMS DESIGNER	AUDITOR PROGRAMMER SFTWRE AN	CLERK I PROGRAMMER	ENGINEER SUPERVISOR PROGRAMMI	MANAGER OPERATIONS SUPERVISOR OPERATION
TASK:159 ENCODE TAPE SUPERVISOR OPERATION	TAPE ENCODER			
TASK:160 ENFORCE POLICIES ANALYST SYSTEMS SR	MANAGER OPERATIONS	SCHEDULER OPERATIONS	SUPERVISOR SHIFT	SUPERVISOR OPERATION

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:161 FILE TAPES CLERK STATISTICAL SUPERVISOR DATA PREP	DATA HANDLER SUPERVISOR DATA COMT	OPERATOR COMPUTER SR SUPERVISOR DP ASST	OPERATOR COMPUTER TR SUPERVISOR OPERATION	SCHEDULER OPERATIONS TAPE LIBRARIAN
TASK:162 INVENTORY SUPPLIES ADMINISTRATIVE ASST COORDINATOR CONTROL STENOGRAPHER SA	AUDITOR NURSE GENERAL III SUPERVISOR SHIFT	CLERK STOCK II OPERATOR KP II SUPERVISOR DP	CLERK TYPIST II SECRETARY RECEPTIONI SUPERVISOR OPERATION	CLERK DP SECRETARY
TASK:163 LABELING CLERK PAYROLL	CLERK FILE	OPERATOR KP I	OPERATOR MACHINE U R	SUPERVISOR OPERATION
TASK:164 LIAISON ANALYST TRAFFIC COORDINATOR HOSPITAL MANAGER ADM SERVICES PROGRAMMER II SUPERVISOR OPERATION	ANALYST RESEARCH OPE COORDINATOR DP MANAGER DP SECRETARY RECEPTIONI	CLERK I DATA HANDLER MANAGER OPERATIONS SECRETARY	COORDINATOR CONTROL DIRECTOR DP OPERATOR MASTER SUPERVISOR DATA PREP	COORDINATOR PROGRAM ENGINEER PROGRAMMER ENGR SUPERVISOR
TASK:165 LOG CLERK TRAFFIC ACCIDE DATA CHECKER OPERATOR COMPUTER I SUPERVISOR DATA COMT	CLERK TYPIST III MANAGER OPERATIONS SECRETARY SUPERVISOR OPERATION	CLERK INPUT OUTPUT OPERATOR KP II SECRETARY MTST MTSC TECHNICIAN DATA COMT	CLERK CODING OPERATOR MTST MTSC SUPERVISOR	CLERK SR OPERATOR MACHINE U R SUPERVISOR DP
TASK:166 MONITOR EQUIPMENT OPERATOR COMPUTER I	SUPERVISOR DATA PREP	SUPERVISOR DP ASST	SUPERVISOR OPERATION	TAPE LIBRARIAN
TASK:167 MONITORING ANALYST SYSTEMS SR OPERATOR COMPUTER I	COORDINATOR ASST OPERATOR COMPUTER II	COORDINATOR DP SUPERVISOR OPERATION	DESIGNER	MANAGER OPERATIONS
TASK:168 OPERATE CARD EQUIPME CLERK INPUT OUTPUT	DATA HANDLER	SUPERVISOR DP	SUPERVISOR OPERATION	
TASK:169 PRINTER, CUT LOOPS CLERK FILE	SUPERVISOR OPERATION			
TASK:170 REVIEWING PROCESSOR PLANS	SUPERVISOR	SUPERVISOR OPERATION		
TASK:171 SCHEDULE MAINTENANCE ANALYST SYSTEMS SR	SCHEDULER OPERATIONS	SUPERVISOR OPERATION		
TASK:172 SCHEDULING ANALYST SYSTEMS SUPERVISOR DATA PREP	COORDINATOR DP ACCTG SUPERVISOR OPERATION	MANAGER SYSTEMS PROG	SCHEDULER OPERATIONS	SUPERVISOR SHIFT
TASK:173 SUPERVISE OPERATIONS COORDINATOR MANAGER OPERATIONS	COORDINATOR HOSPITAL SUPERVISOR	DIRECTOR DP SUPERVISOR DP	ENGINEER SUPERVISOR OPERATION	MANAGER DP

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:174 TAPE, TEST SUPERVISOR OPERATION	TAPE LIBRARIAN				
TASK:175 TELEPROCESSING DATA HANDLER	OPERATOR EOP II	SUPERVISOR OPERATION	TECHNICIAN EDP II		
TASK:176 TRANSFER DATA ANALYST INV CTL SECRETARY	AUDITOR SUPERVISOR DATA CONT	CLERK EDP CONTROL I SUPERVISOR OPERATION	CLERK CODING TECHNICIAN DATA CONT	OPERATOR COMPUTER TR	
TASK:177 ANALYZING ANALYST RESEARCH OPE MANAGER DP SUPERVISOR PROGRAMM	AUDITOR MANAGER OPERATIONS SYSTEMS DESIGNER	CLERK TRAFFIC ACCIDE OPERATOR MASTER	COORDINATOR HOSPITAL PROGRAMMER JR	COORDINATOR DP PROGRAMMER	
TASK:178 CORRECT MALFUNCTION ANALYST RESEARCH OPE	OPERATOR COMPUTER TR	PROGRAMMER SFTWRE AN			
TASK:179 DESIGN FILES ANALYST RESEARCH OPE PROGRAMMER	COORDINATOR DP STATISTICIAN	MANAGER OPERATIONS	PROGRAMMER III	PROGRAMMER JR	
TASK:180 DEVELOP PROGRAMS ADMINISTRATIVE ASSIS PROGRAMMER I	ANALYST RESEARCH OPE PROGRAMMER LEAD	DESIGNER PROGRAMMER	ENGINEER SCHEDULER OPERATIONS	PROGRAMMER TECHNICA	
TASK:181 PLANNING ANALYST TECHNICIAN S ENGINEER PROGRAMMER ENGR	ANALYST RESEARCH OPE MANAGER DP SECRETARY RECEPTIONI	COORDINATOR DP MANAGER PROGRAMMING SUPERVISOR	DETAILER OPERATOR DATA CONVER SUPERVISOR DATA CONT	DETAILER SR PROGRAMMER III TECHNICIAN EDP III	
TASK:182 SOLVE PROBLEMS ANALYST SYSTEMS DIRECTOR DP	ANALYST RESEARCH OPE MANAGER DP	COORDINATOR DP ACCTG OPERATOR COMPUTER I	COORDINATOR HOSPITAL PROGRAMMER ENGR	DIRECTOR ADM SYSTEMS SUPERVISOR SECTION	
TASK:183 TRACE MALFUNCTION ANALYST RESEARCH OPE	COORDINATOR CONTROL	DIRECTOR ADM SYSTEMS	DIRECTOR	PROGRAMMER SFTWRE AN	
TASK:184 WRITE PROGRAMS, SPEC ANALYST SYSTEMS CHIE CLERK TYPIST II NURSE GENERAL III	ANALYST SYSTEMS CLERK TYPIST I OPERATOR KP I	ANALYST SYSTEMS I COORDINATOR HOSPITAL OPERATOR KP II	ANALYST RESEARCH OPE COORDINATOR DP PROGRAMMER ENGR	CLERK I DATA CHECKER	
TASK:185 WRITE USER GUIDE ANALYST SYSTEMS TECHNICAL WRITER	ANALYST SYSTEMS I TELECOM OPERATIONS S	ANALYST RESEARCH OPE	COORDINATOR HOSPITAL	PROGRAMMER JR	

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:186 ANSWER USER QUESTION ADMINISTRATIVE ASSIS PROGRAMMER III	ANALYST INV CTL PROGRAMMER	ANALYST SYSTEMS I SECRETARY	MANAGER PROGRAMMING	OPERATOR COMPUTER SR
TASK:187 CONSULT MANAGEMENT ANALYST TECHNICIAN S MANAGER ADM SERVICES	ANALYST SYSTEMS I MANAGER SOFTWARE SEC	AUDITOR PROGRAMMER	COORDINATOR HOSPITAL SYSTEMS DESIGNER	COORDINATOR DP TECHNICIAN EDP III
TASK:188 DESIGN JOB CONTROL ANALYST SYSTEMS I	CLERK TYPIST I	TECHNICIAN EDP III		
TASK:189 DESIGN OUTPUT FORMAT ANALYST RESEARCH SECRETARY HTST HTSC	ANALYST SYSTEMS II	ANALYST SYSTEMS I	PROGRAMMER III	PROGRAMMER
TASK:190 DESIGN INPUT FORMATS ANALYST SYSTEMS II	ANALYST SYSTEMS I	PROGRAMMER III	PROGRAMMER	
TASK:191 DISTRIBUTE OUTPUT ANALYST SYSTEMS I CLERK TYPIST II COORDINATOR HOSPITAL OPERATOR COMPUTER JR STOCKMAN	AUDITOR CLERK TYPIST I COORDINATOR DP OPERATOR COMPUTER I SUPERVISOR SHIFT	CLERK DATA CONTROL CLERK CONTROL OPERATOR COMPUTER SR PROGRAMMER II SUPERVISOR	CLERK I CLERK JR OPERATOR KP I STAGER SUPERVISOR DP	CLERK TYPIST III COORDINATOR OPERATOR KP II STATISTICIAN TECHNICIAN DATA CONT
TASK:192 FLOWCHART SYSTEMS ANALYST SYSTEMS III	ANALYST SYSTEMS I	PROGRAMMER III	PROGRAMMER II	
TASK:193 OPERATE COMPUTER ANALYST TRAFFIC MANAGER OPERATIONS SUPERVISOR DP SYSTEM	ANALYST SYSTEMS III OPERATOR COMPUTER I	ANALYST SYSTEMS II OPERATOR CDMPUTER II	ANALYST SYSTEMS I SCHEDULER OPERATIONS	MANAGER DP SUPERVISOR PROGRAMMI
TASK:194 REVIEW SYSTEMS ANALYST TECHNICIAN S AUDITOR SUPERVISOR PROGRAMME	ANALYST SYSTEMS III COORDINATOR PROGRAM SUPERVISOR DP SYSTEM	ANALYST SYSTEMS DIRECTOR	ANALYST SYSTEMS SR MANAGER SYSTEMS PROG	ANALYST SYSTEMS I PROGRAMMER JR
TASK:195 UPDATE SYSTEMS ANALYST SYSTEMS SR PROCESSOR	ANALYST SYSTEMS I PROGRAMMER TECHNICA	COORDINATOR HOSPITAL SCHEDULER OPERATIONS	MANAGER SYSTEMS PRDG	MANAGER OPERATIONS
TASK:196 VERIFICATION ANALYST SYSTEMS OPERATOR KP II	ANALYST SYSTEMS SR PROGRAMMER II	ANALYST INV CTL PROGRAMMER SFTWRE AN	ANALYST SYSTEMS I TAPE ENCODER	DATA CHECKER
TASK:197 APPROVE DOCUMENTATIO ANALYST SYSTEMS	MANAGER OPERATIONS	SUPERVISOR SYSTEMS A	TAPE LIBRARIAN	

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:198 APPROVE PAYMENTS DATA MATERIAL HANDLE SUPERVISOR	MANAGER ADM SERVICES	MANAGER OPERATIONS	SECRETARY RECEPTIONI	SUPERVISOR DATA PREP
TASK:199 ATTEND SEMINAR MANAGER	MANAGER DP	MANAGER OPERATIONS	PROGRAMMER	
TASK:200 COORDINATE MAINTENAN MANAGER OPERATIONS	SUPERVISOR SECTION			
TASK:201 DESIGN FLOORPLAN DIRECTOR ADM SYSTEMS	DIRECTOR DP	MANAGER OPERATIONS		
TASK:202 LOG MANAGER OPERATIONS	OPERATOR MTST MTSC	SECRETARY MTST MTSC	SUPERVISOR DATA COMT	TECHNICIAN DATA CONT
TASK:203 PLAN WORK SCHEDULE MANAGER OPERATIONS	SUPERVISOR SHIFT			
TASK:204 PREPARE EMPLOYEE TRA ANALYST TECHNICIAN S	MANAGER OPERATIONS	PROGRAMMER SFTWRE AN	SUPERVISOR DATA PREP	SUPERVISOR SECTION
TASK:205 PREPARE BUDGET DIRECTOR MANAGER OPERATIONS	DIRECTOR DP	MANAGER	MANAGER DP	MANAGER SOFTWARE SEC
TASK:206 READ MANUALS ANALYST SYSTEMS SR PROGRAMMER SYSTEMS	MANAGER DP	MANAGER OPERATIONS	PROGRAMMER I	PROGRAMMER
TASK:207 RECEIVE TRAINING CLERK CONTROL	MANAGER OPERATIONS	OPERATOR DATA RECORD	SUPERVISOR WPC	SUPERVISOR DP
TASK:208 REVIEW REPORTS ANALYST TECHNICIAN S	ANALYST SYSTEMS	ENGINEER	MANAGER ADM SERVICES	MANAGER OPERATIONS
TASK:209 TECHNICAL ADVICE ENGINEER	MANAGER OPERATIONS	PROGRAMMER ENGR	SYSTEMS DESIGNER	
TASK:210 TROUBLESHOOTING ANALYST SYSTEMS SR SUPERVISOR DATA PREP	MANAGER	MANAGER OPERATIONS	OPERATOR KP II	PROGRAMMER I
TASK:211 CHANGE JOB CONTROL SCHEDULER JOB	TECHNICIAN EDP III			
TASK:212 KEY DATA CLERK DATA CONTROL SCHEDULER JOB	CLERK TYPIST I	OPERATOR I DP	OPERATOR CRT DATA AN	OPERATOR DATA INPUT

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK#213 MONITOR TERMINAL OPERATOR COMPUTER SR	OPERATOR COMPUTER I	SCHEDULER JOB		
TASK#214 RUN ERRANDS CLERK STENO II	OPERATOR DATA CONVER	SECRETARY		
TASK#215 ANSWERING SERVICE CLERK TYPIST III	SECRETARY RECEPTIONI	SUPERVISOR DP ASST		
TASK#216 SCRAP CARDS SUPERVISOR DP ASST	TECHNICIAN DATA CONT			
TASK#217 APPROVE PROGRAMS MANAGER PROGRAMMING	PROGRAMMER			
TASK#218 COMMUNICATION, VERBA DIRECTOR DP	MANAGER PROGRAMMING	SUPERVISOR SECTION		
TASK#219 COORDINATING ANALYST RESEARCH MANAGER PROGRAMMING	ANALYST SYSTEMS SR PROGRAMMER	COORDINATOR HOSPITAL SUPERVISOR SYSTEMS A	ENGINEER	MANAGER DP
TASK#220 DOCUMENTATION COORDINATOR DP ACCTG PROGRAMMER	COORDINATOR DP PROGRAMMER SYSTEMS	DESIGNER	MANAGER PROGRAMMING	PROGRAMMER SFTWRE AN
TASK#221 REVIEW PROGRAMS ANALYST TRAFFIC MANAGER PROGRAMMING	ANALYST SYSTEMS PROGRAMMER	DESIGNER SCHEDULER OPERATIONS	ENGINEER	GROUP LEADER
TASK#222 COORDINATE SYSTEMS ANALYST TECHNICIAN S MANAGER DP	ANALYST SYSTEMS III PROGRAMMER TECHNICIA	ANALYST SYSTEMS SR PROGRAMMER	COORDINATOR HOSPITAL	DIRECTOR DP
TASK#223 FLOWCHART ANALYST SYSTEMS II PROGRAMMER	AUDITOR STATISTICIAN	OPERATOR KP I SYSTEMS DESIGNER	PROGRAMMER I	PROGRAMMER SFTWRE AN
TASK#224 RECOMMEND CHANGES ANALYST TECHNICIAN S PROGRAMMER	ANALYST SYSTEMS II	ANALYST SYSTEMS SR	AUDITOR	MANAGER SOFTWARE SEC
TASK#225 TAPE, MAINTAIN OPERATOR COMPUTER II	PROGRAMMER	TAPE LIBRARIAN		
TASK#226 TAPE, PRINT PROGRAMMER	TECHNICIAN EOP I			
TASK#227 UPDATE REPORTS CLERK DATA CONTROL	OPERATOR KP I	PROGRAMMER	SUPERVISOR	SUPERVISOR DP

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:228 CONSULT OPERATORS COORDINATOR HOSPITAL	OPERATOR KP II	SUPERVISOR DATA CONT		
TASK:229 EDIT REPORTS COORDINATOR HOSPITAL	ENGINEER	MANAGER ADM SERVICES	SUPERVISOR DATA CONT	
TASK:230 FILE OUTPUT ANALYST SYSTEMS STAGER	ANALYST CONTROL II STATISTICIAN	CLERK VERIFICATION SUPERVISOR DATA CONT	EXPEDITOR	OPERATOR KP II
TASK:231 SUPERVISING ADMINISTRATIVE ASSIS MANAGER ADM SERVICES SUPERVISOR DATA CONT	COORDINATOR PROGRAM MANAGER SOFTWARE SEC TECHNICAL WRITER	COORDINATOR HOSPITAL SCHEDULER OPERATIONS	COORDINATOR DP SUPERVISOR	ENGINEER SUPERVISOR DP
TASK:232 EDIT FORMS AUDITOR OPERATOR KP I	CLERK TYPIST II TECHNICAL WRITER	CLERK STENO II TECHNICIAN DATA CONT	CLERK TYPIST I	DATA HANDLER
TASK:233 LOG DATA FLOW CLERK COST	TECHNICIAN DATA CONT			
TASK:234 SORT OUTPUT ACCOUNTANT	ANALYST CONTROL II	CLERK VERIFICATION	TECHNICIAN DATA CONT	
TASK:235 RECEIVE INSTRUCTIONS PROGRAMMER III	SUPERVISOR KP I	SUPERVISOR SECTION	TECHNICIAN EDP III	
TASK:236 WRITE JOB DESCRIPTIO COORDINATOR HOSPITAL	SUPERVISOR DP	SUPERVISOR SECTION		
TASK:237 ANALYZE PROBLEMS DIRECTOR	OPERATOR MASTER	PROGRAMMER SFTWRE AN	SUPERVISOR DP SYSTEM	
TASK:238 ANALYZING OPERATOR MASTER	SYSTEMS DESIGNER			
TASK:239 CONDUCT IN SERVICE T COORDINATOR NURSING	SCHEDULER OPERATIONS			
TASK:240 FILE CLERK TRAFFIC ACCIDE OPERATOR KP II STENOGRAPHER SR	CLERK TYPIST III OPERATOR TAB	CLERK CODING SCHEDULER OPERATIONS	COORDINATOR HOSPITAL SECRETARY RECEPTIONI	GROUP LEADER SECRETARY
TASK:241 REPLENISH SUPPLIES CLERK STOCK II SCHEDULER OPERATIONS	CLERK TRAFFIC ACCIDE SUPERVISOR WPC	OPERATOR EDP II TECHNICIAN EDP I	OPERATOR MACHINE DP TECHNICIAN EDP II	PROGRAMMER OPERATOR
TASK:242 REVIEW PROCEDURES AUDITOR	ENGINEER	OPERATOR KP II	SCHEDULER OPERATIONS	TELECOM OPERATIONS S

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:243 TAPE, RELEASE SCHEDULER OPERATIONS	TAPEWRITER				
TASK:244 DISK, MOUNT COORDINATOR JOB STRE	OPERATOR EDP II	OPERATOR COMPUTER I	OPERATOR COMPUTER II	SUPERVISOR SHIFT	
TASK:245 REVIEW OPERATIONS ANALYST SYSTEMS SR	COORDINATOR JOB STRE	MANAGER DP			
TASK:246 TAKE TURN OVER COORDINATOR JOB STRE	OPERATOR COMPUTER SR	OPERATOR EQUIPMENT D	OPERATOR MACHINE U R	OPERATOR COMPUTER II	
TASK:247 MAINTAIN SECURITY COORDINATOR HOSPITAL	OPERATOR COMPUTER SR	OPERATOR COMPUTER I	OPERATOR COMPUTER II	SUPERVISOR SHIFT ASS	
TASK:248 TAPE, FILE OPERATOR UTILITY	OPERATOR TAB	OPERATOR COMPUTER II	SUPERVISOR SHIFT ASS		
TASK:249 TAPE, MOUNT OPERATOR EDP II OPERATOR COMPUTER II	OPERATOR COMPUTER JR SUPERVISOR SHIFT	OPERATOR KP SR	OPERATOR DATA INPUT	OPERATOR COMPUTER I	
TASK:250 CLEAR CARD JAMS OPERATOR COMPUTER I	SUPERVISOR SHIFT				
TASK:251 DISK, PREPARE LABELS OPERATOR COMPUTER I	PROGRAMMER II	SUPERVISOR SHIFT			
TASK:252 LOG MALFUNCTIONS OPERATOR COMPUTER I	SUPERVISOR SHIFT	SUPERVISOR WPC	TECHNICIAN EDP III		
TASK:253 MOVE CARDS OR FORMS CLERK STOCK II OPERATOR COMPUTER I	CLERK CONTROL STOCKMAN	OPERATOR KP I SUPERVISOR SHIFT ASS	OPERATOR TAB TAPE LIBRARIAN	OPERATOR MACHINE DP	
TASK:254 MOVE TAPES CLERK TYPIST III TAPE LIBRARIAN	OPERATOR TAB	OPERATOR COMPUTER I	STAGER	SUPERVISOR WPC	
TASK:255 TYPE REPORTS CLERK CASHIER	OPERATOR COMPUTER I	STENOGRAPHER SR			
TASK:256 CONSULT COORDINATORS DIRECTOR ADM SYSTEMS	STAGER				
TASK:257 MICROFILMING CLERK CONTROL SET UP	CLERK DP	CLERK MAIL	STAGER	SUPERVISOR WPC	

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:258 MICROFILMING CLERK DP	STAGER			
TASK:259 SEPARATE CARDS CLERK CONTROL	OPERATOR MACHINE U R	STAGER		
TASK:260 LOG TAPES OPERATOR MTST MTSC	SECRETARY VERIFIER	SUPERVISOR SHIFT	TAPE LIBRARIAN	
TASK:261 OPERATE PLOTTER ANALYST TRAFFIC	DATA CHECKER	OPERATOR COMPUTER SR	PROGRAMMER ENGR	TAPE LIBRARIAN
TASK:262 TAPE, CATALOG OPERATOR COMPUTER TR	TAPE LIBRARIAN			
TASK:263 TAPE, SCRATCH STATISTICIAN	TAPE LIBRARIAN			
TASK:264 TAPE, DISTRIBUTE COORDINATOR DP	OPERATOR COMPUTER TR	TAPE LIBRARIAN		
TASK:265 TAPE, STORE CLERK DP	TAPE LIBRARIAN			
TASK:266 TAPE, PREPARE DATA HANDLER	SUPERVISOR SHIFT ASS	TAPE LIBRARIAN		
TASK:267 UPDATE LOG OPERATOR KP I	SECRETARY OPERATOR K	SUPERVISOR SHIFT	SUPERVISOR DP	TAPE LIBRARIAN
TASK:268 MONITOR SYSTEM OPERATOR COMPUTER JR	OPERATOR DATA INPUT			
TASK:269 SELECT PROGRAMS OPERATOR COMPUTER JR	OPERATOR DATA INPUT			
TASK:270 BOX CARDS CLERK FILE	OPERATOR TAB	OPERATOR MACHINE U R		
TASK:271 BUILD BACK UP OPERATOR KP II	OPERATOR MACHINE U R			
TASK:272 COLLATE FORMS CLERK TYPIST III	CLERK TYPIST II	OPERATOR MACHINE U R		
TASK:273 COLLATE CARDS AUDITOR JR OPERATOR EDP II	CLERK ACCT III OPERATOR TAB	CLERK TYPIST III OPERATOR MACHINE U R	CLERK JR PROGRAMMER OPERATOR	DATA CHECKER
TASK:274 OPERATE SYSTEM OPERATOR CRT DATA AM	OPERATOR MACHINE U R	SUPERVISOR SHIFT		

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:275 PROCESS REPORTS ANALYST INV CTL	CLERK TRAFFIC ACCIDE	OPERATOR MACHINE DP	OPERATOR EQUIPMENT O	
TASK:276 DISTRIBUTE SUPPLIES ADMINISTRATIVE ASST	CLERK STOCK II	CLERK INPUT OUTPUT	OPERATOR MACHINE DP	STOCKMAN
TASK:277 MOVE CARDS OR FORMS OPERATOR MACHINE DP	SUPERVISOR SHIFT ASS			
TASK:278 ANALYZE OUTPUT ANALYST RESEARCH GROUP LEADER	ANALYST TRAFFIC SR STATISTICIAN	ANALYST TRAFFIC	AUDITOR	ENGINEER
TASK:279 CONDUCT MEETING ANALYST SYSTEMS CHIE DIRECTOR DP SYSTEMS DESIGNER	ANALYST TECHNICIAN S MANAGER TELECOM OPERATIONS S	ANALYST SYSTEMS SUPERVISOR SYSTEMS A	AUDITOR SUPERVISOR	COORDINATOR HOSPITAL SUPERVISOR WPC
TASK:280 COORDINATE OPERATION AUDITOR	COORDINATOR DP	INSTRUCTOR	SYSTEMS DESIGNER	
TASK:281 DESIGN INPUT FORMS ANALYST SYSTEMS SR	AUDITOR	PROGRAMMER ENGR		
TASK:282 EDIT OUTPUT ACCOUNTANT EXPEDITER	AUDITOR PROGRAMMER II	CLERK TYPIST II SUPERVISOR	COORDINATOR ASST	COORDINATOR BILLING
TASK:283 PREPARE INPUT DATA ANALYST TRAFFIC DATA CHECKER GROUP LEADER STATISTICIAN	ANALYST CONTROL II DESIGNER OPERATOR CRT DATA AN SUPERVISOR SHIFT ASS	ANALYST CONTROL I DETAILER PROCESSOR PLANS	AUDITOR DETAILER SR PROGRAMMER I	COORDINATOR HOSPITAL ENGINEER SECRETARY
TASK:284 PROCESS INPUT DATA AUDITOR SUPERVISOR	CLERK TRAFFIC ACCIDE	COORDINATOR ASST	OPERATOR KP I	STENOGRAPHER SR
TASK:285 PROCESS OUTPUT ACCOUNTANT CLERK COST SUPERVISOR	AUDITOR CLERK CASHIER	BOOKKEEPER DETAILER SR	CASHIER EXPEDITER	CLERK TRAFFIC ACCIDE STATISTICIAN
TASK:286 TRAVEL ANALYST SYSTEMS SR	AUDITOR	ENGINEER	MANAGER DP	PROGRAMMER II
TASK:287 UPDATE OUTPUT AUDITOR PSYCHIATRIC AIDE II	CLERK TYPIST III	COORDINATOR ASST	ENGINEER	MANAGER OFFICE

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:288 CODE INPUT FORMS ACCOUNTANT CLERK STENO II OPERATOR KP I	ANALYST CONTROL II DATA CHECKER OPERATOR KP II	ANALYST CONTROL I ENGINEER SECRETARY TRANS DATA	ANALYST INV CTL EXPEDITER SECRETARY ACCTG DATA	CLERK I MANAGER OFFICE
TASK:289 MATCH DATA ACCOUNTANT SUPERVISOR	ANALYST INV CTL	CLERK COST	DATA CHECKER	EXPEDITER
TASK:290 RECEIVE OUTPUT ANALYST INV CTL	CLERK TYPIST II	COORDINATOR	MANAGER FOOD SERVICE	
TASK:291 TYPE LETTERS ANALYST INV CTL SECRETARY	CLERK CASHIER	CLERK TYPIST III	CLERK STENO II	OPERATOR MTST MTSC
TASK:292 CALCULATE ACCOUNTANT CLERK CONTROL SET UP PROGRAMMER ENGR	ANALYST CONTROL II COORDINATOR DP SECRETARY MTST MTSC	ANALYST CONTROL I DESIGNER	CLERK DATA CONTROL OPERATOR MTST MTSC	CLERK STATISTICAL OPERATOR ENCODER
TASK:293 LOG BATCHES ANALYST CONTROL II EXPEDITER	ANALYST CONTROL I OPERATOR KP II	CLERK RECORDS	CLERK PRODUCTION REC	CLERK CONTROL
TASK:294 POST ANALYST CONTROL II	ANALYST CONTROL I	CLERK CONTROL SET UP	CLERK DP	
TASK:295 TYPE ANALYST SYSTEMS SECRETARY RECEPTIONI	ANALYST CONTROL I SECRETARY OPERATOR K	CLERK TYPIST II SECRETARY	OPERATOR DATA RECORD SECRETARY MTST MTSC	SECRETARY VERIFIER SUPERVISOR WPC
TASK:296 DISCUSS PROBLEMS ANALYST SYSTEMS SR	ANALYST CONTROL II	COORDINATOR HOSPITAL	DIRECTOR	
TASK:297 PREPARE USER GUIDE ANALYST SYSTEMS SR	ANALYST CONTROL II	CLERK ACCT II	SUPERVISOR	SUPERVISOR DP
TASK:298 SORT FORMS ANALYST CONTROL II SECRETARY RECEPTIONI	NURSE GENERAL III STATISTICIAN	OPERATOR KP I STENOGRAPHER SR	OPERATOR KP LEAD SUPERVISOR SHIFT ASS	OPERATOR TAB SUPERVISOR WPC
TASK:299 ESTABLISH STANDARDS ANALYST SYSTEMS III SUPERVISOR SYSTEMS A	COORDINATOR DP SUPERVISOR DP	DIRECTOR DP	MANAGER SOFTWARE SEC	PROGRAMMER SFTWRE AN
TASK:300 DESIGN CARD LAYOUTS COORDINATOR DP SUPERVISOR DP	INSTRUCTOR	OPERATOR DP SR	OPERATOR KP I	OPERATOR KP II
TASK:301 DESIGN FORMS ANALYST SYSTEMS III	COORDINATOR HOSPITAL	SUPERVISOR DP		

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:302 LOG ATTENDANCE ANALYST SYSTEMS III SUPERVISOR DP	CLERK STENO II	STENOGRAPHER SR	SUPERVISOR	SUPERVISOR WPC
TASK:303 RECEIVE SALESMEN ANALYST TECHNICIAN S	MANAGER DP	SUPERVISOR DP		
TASK:304 SUPERVISING MANAGER ADM SERVICES	SUPERVISOR DP	TECHNICAL WRITER		
TASK:305 TYPE MEMOS CLERK TYPIST III	CLERK STENO II	DATA MATERIAL HANDLE	OPERATOR MTST MTSC	SUPERVISOR DP
TASK:306 VERIFY PROGRAMS CLERK SPECIAL	DESIGNER			
TASK:307 DESIGN DATA FLOW COORDINATOR DP	MANAGER DP			
TASK:308 DEVELOP SYSTEMS MANAGER DP	SYSTEMS DESIGNER			
TASK:309 MAIL, PROCESS CLERK MAIL	SECRETARY RECEPTIONI			
TASK:310 MAIL, PREPARE CLERK PAYROLL	CLERK MAIL			
TASK:311 EVALUATING ANALYST SYSTEMS SR	COORDINATOR DP	DIRECTOR DP	OPERATOR KP I	SYSTEMS DESIGNER
TASK:312 OPERATE OFFICE EQUIP COORDINATOR DP	OPERATOR MTST MTSC	OPERATOR CRT DATA AN	SUPERVISOR WPC	
TASK:313 ORAL PRESENTATIONS ANALYST TECHNICIAN S DIRECTOR DP	ANALYST SYSTEMS ENGINEER	ANALYST SYSTEMS SR SUPERVISOR SYSTEMS A	COORDINATOR HOSPITAL	COORDINATOR DP
TASK:314 PROCESS CORRESPONDEN ACCOUNTANT DATA CHECKER OPERATOR DATA RECORD	ADMINISTRATIVE ASSIS DIRECTOR PROGRAMMER ENGNR	ANALYST TRAFFIC SR DIRECTOR DP SECRETARY	CLERK STENO II ENGINEER SUPERVISOR	COORDINATOR DP OFFICER BUDGET CONTR SUPERVISOR WPC
TASK:315 COLLECT FORMS CLERK PRODUCTION REC PROGRAMMER LEAD	CLERK I	CLERK TYPIST III	CLERK TYPIST II	OPERATOR TAB
TASK:316 TYPE FORMS CLERK STENO II	CLERK FILE	OPERATOR ENCODER	SECRETARY RECEPTIONI	STENOGRAPHER SR

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:317 BIND OUTPUT CLERK CONTROL	OPERATOR DATA RECORD			
TASK:318 MAINTAIN LOG ACCOUNTANT CLERK CONTROL	CLERK I DATA CHECKER	CLERK INPUT OUTPUT SUPERVISOR DATA PREP	CLERK TYPIST II	CLERK TYPIST I
TASK:319 LOG OUTPUT CLERK INPUT OUTPUT RECONCILIATOR PROOF	CLERK TYPIST I	COORDINATOR ASST	COORDINATOR	DATA CHECKER
TASK:320 ESTABLISH POLICIES COORDINATOR DP ACCTG	COORDINATOR HOSPITAL	DIRECTOR DP	SYSTEMS DESIGNER	
TASK:321 PLAN MEETINGS SECRETARY	SYSTEMS DESIGNER			
TASK:322 BATCH FORMS CLERK CODING	OPERATOR KP I	OPERATOR KP II	STENOGRAPHER SR	
TASK:323 CONDUCT TOURS MANAGER	OPERATOR DP SR	OPERATOR DP		
TASK:324 ORDER EQUIPMENT ANALYST SYSTEMS SR	COORDINATOR HOSPITAL	MANAGER		
TASK:325 REVIEW REQUESTS COORDINATOR HOSPITAL	DIRECTOR	MANAGER		
TASK:326 CALCULATE PAYROLL CLERK TYPIST III SUPERVISOR WPC	CLERK PAYROLL	SECRETARY RECEPTION	STENOGRAPHER SR	SUPERVISOR
TASK:327 DELIVER FINISHED WOR CLERK RECORDS SUPERVISOR KP I	OPERATOR KP I SUPERVISOR WPC	OPERATOR MTST MTSC	SECRETARY	SECRETARY MTST MTSC
TASK:328 NEWSWRITING SUPERVISOR WPC	TECHNICAL WRITER			
TASK:329 ORDER SUPPLIES ADMINISTRATIVE ASST	SUPERVISOR WPC			
TASK:330 PROOFREAD CLERK STATISTICAL SECRETARY MTST MTSC	CLERK TYPIST I STENOGRAPHER SR	OPERATOR KP I SUPERVISOR WPC	OPERATOR MTST MTSC	SECRETARY
TASK:331 ARRANGE TRAVEL ANALYST SYSTEMS SR	PROGRAMMER ENGR	SECRETARY		
TASK:332 COLLATE RECORDS CLERK DATA CONTROL	SECRETARY			

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:333 MAKE COFFEE SECRETARY RECEPTIONI	SECRETARY			
TASK:334 TYPE INSTRUCTIONS SECRETARY	SUPERVISOR KP I			
TASK:335 WRITE FORMS CLERK PAYROLL	DATA CHECKER			
TASK:336 TELEPHONING SECRETARY OPERATOR K	SUPERVISOR DATA PREP			
TASK:337 LOG FORMS CLERK EDP CONTROL I	CLERK TRAFFIC ACCIDE	SECRETARY RECEPTIONI		
TASK:338 MAIL OUTPUT ACCOUNTANT OPERATOR KP I	CLERK CASHIER OPERATOR KP II	CLERK INPUT OUTPUT PROGRAMMER ENGR	DATA CHECKER	DATA MATERIAL HANDLE
TASK:339 OPERATE TERMINAL ANALYST SYSTEMS CLERK TYPIST I OPERATOR KP II	CLERK I COORDINATOR NURSING TECHNICAL WRITER	CLERK TYPIST III COORDINATOR HOSPITAL	CLERK INPUT OUTPUT NURSE GENERAL III	CLERK TYPIST II OPERATOR KP I
TASK:340 ORIENT EMPLOYEES ANALYST SYSTEMS	COORDINATOR HOSPITAL	STENOGRAPHER SR		
TASK:341 UPDATE DOCUMENTATION ANALYST SYSTEMS PROGRAMMER I	COORDINATOR HOSPITAL TECHNICAL WRITER	OPERATOR KP II	PROGRAMMER JR	PROGRAMMER TRAINEE
TASK:342 FILE SOURCE DOCUMENT CLERK TYPIST III	CLERK TYPIST I	OPERATOR KP I		
TASK:343 LOG TERMINAL USAGE CLERK TYPIST III OPERATOR KP II	CLERK TYPIST II	CLERK TYPIST I	COORDINATOR NURSING	OPERATOR KP I
TASK:344 OPERATE PRINTER CLERK TYPIST II	OPERATOR KP I	OPERATOR KP II		
TASK:345 MAIL, PICK UP CLERK TYPIST III	OPERATOR KP I	STENOGRAPHER SR		
TASK:346 POST FLOWCHART CLERK TYPIST III	CLERK TYPIST II			
TASK:347 EDUCATE USERS ANALYST SYSTEMS SR	PROGRAMMER ENGR			
TASK:348 REVIEW OUTPUT ACCOUNTANT	ANALYST SYSTEMS	DESIGNER	ENGINEER	

TABLE IV (CONTINUED)

TASKS LISTED WITH ASSOCIATED JOBS

TASK:349 WRITE USER GUIDE ANALYST SYSTEMS	TECHNICAL WRITER		
TASK:350 DEBUG SYSTEMS PROGRAMMER TECHNICA	PROGRAMMER I		
TASK:351 WRITE JOB CONTROL PROGRAMMER ENGR	PROGRAMMER I		
TASK:352 ASSIGN WORK PROGRAMMER ENGR	SUPERVISOR DATA PREP		
TASK:353 VERIFY REPORTS CLERK TYPIST III	CLERK INPUT OUTPUT	MANAGER ADM SERVICES	
TASK:354 DUPLICATING CLERK TRAFFIC ACCIDE	DATA CHECKER	SUPERVISOR KP I	
TASK:355 BALANCE OUTPUT CASHIER	COORDINATOR	EXPEDITER	OPERATOR EDP II
TASK:356 COLLATE CARDS, MANUA CLERK STATISTICAL	DATA CHECKER	PROGRAMMER ENGR	
TASK:357 MAINTAIN MANUALS DATA CHECKER	TECHNICAL WRITER		
TASK:358 POST OUTPUT ACCOUNTANT	CLERK VERIFICATION		
TASK:359 REVIEW MANUALS COORDINATOR DP ACCTG	DETAILER SR		
TASK:360 DEVELOP INPUT DATA ANALYST RESEARCH	SECRETARY TRANS DATA	SECRETARY ACCTG DATA	

LIST OF UNMATCHED TASKS AT END.

1 SECRETARY TRANS DATA

contains a 4.5% redundancy due to a fault in the processing program; 16 tasks are duplicates within the count of 360.)

Isolated from the other tables, this one conceals little. Clusters of job titles are still visible and obviously certain tasks are more common than others. As an example, 28 tasks were shared by more than 30 employees each; between 50 and 60 more were shared by a dozen or more employees. In percentages, these examples represent about 20 and 50 percent of the 178 identified occupations. The entire list could be tabulated in this manner, but the data seems to reveal more when considered as it was intended -- in relation to the other tables.

Having recognized the identification of eight clusters of occupations from Table I, rosters of tasks listed frequently by any or all of the clusters could be developed. One such informal tallying shows from four to six analysts (by another swift tally, that represents 30 to 40 percent of the analysts) indicated that their work included: Assign Work, Design Systems, Consult Users, Job Assistance, Study, Verification, Operate Computer, Review Systems, Document Systems, Assist Programmers, Attend Meetings, Test Programs, and Write Special Programs.

This 30 to 40 percent work-sharing indicates less uniqueness than the analysts' titles indicate. A group profile from Table I will help accent this apparent dichotomy. Fifteen different job titles came from the sample of 25 respondents in the analyst group. (See Table I.) These came from SIC codes 4, 11, and 12 and represented 81 total employees. However, only two titles appeared in more than one SIC code: Systems Analyst is found in codes 11, 12; Systems Analyst II in SIC codes 4, 11 (see Table I).

Logically, then, if different occupational titles really meant different work only two analysts' titles would be expected to appear under any task in Table IV. Yet, a close survey showed over a dozen tasks each followed by 4 to 6 analysts' titles.

It does begin to appear that "what" could be taught in data-processing curriculums may be identified from data presented to this point, but the question of "at what educational level" still has no criterion. For this reason, Tables V and VI are structured around a common employment-level indicator: pay-rate (Awad, 1971) (Blau, 1971) (Inkeles, 1970).

Table V presents the 178 identified occupational titles arranged in a hierarchy based on the mean salaries computed for Table I. Thus, the relative salary positions of these employees are approximated on paper as they existed in the work force sampled at the time of this study.

As a measure of variability, a standard deviation (Popham, 1967, p. 21) accompanies the mean pay for each title as does a percentage indicator of how promotable the occupation seemed to be.

Characteristics of these first two types of statistics were considered before they were selected (Popham, 1967) (Smith and Adams, 1966) (VanDalen, 1966). Obviously the mean had to be computed for use in the standard deviation formula, but it was also used because it utilizes the values of each data item and is the foundation for other standard statistics such as the t test. (This is the type which might be used to detect degrees of difference or similarity between means presented in this study and those developed in a replication or in a similar study.)

That the standard deviations presented in these tables are relatively large, in some cases, indicates (1) that the salaries reported ranged widely and that that occupation's pay-level is not as stabilized in the labor force as are others; or, (2) that there were too few occurrences of that job title to yield a stable result. Page 103, Table V in Operator KP shows a typical instance of salary fluctuation. Four titles above this, Operator Verifier, is an instance of an infrequent occupational title. Table I, column F, has the frequency of occurrence of any job title.

These statistics begin to have more meaning when considered with groups of titles from the alphabetic listing -- Table I. Of the 15 analysts' mean salaries, the range was from a low of \$500 on line 5 to a high of \$1250 on line 9. These 15 mean salaries on lines 5 - 19 have a rough average of \$854. To reach a weighted average would necessitate considering how many analysts were represented by each mean salary (i.e., multiply "tot" by "pay") before totaling the pay. The divisor would not be 15, but rather 81 (add the "tot" column for lines 5 - 19).

In general, Table V may be interpreted as in this consideration of Clerk Typist II (see Figure 9):

- (1) The occupation is located at the lower limit of the pay scale with an average salary of \$294 per month.
- (2) The standard deviation of \$212 indicates that the mean salary will be likely to vary between businesses.
- (3) Sixty-six percent of the Clerk Typists II reporting were promotable.
- (4) They also reported that their most frequent tasks were: operating a terminal and a card sorter, filing forms or

cards, distributing work, collating forms, logging, etc.

- (5) Much of their work is with "forms" and they also do some other equipment operation -- printers, keypunch, interpreter.

At nine points in Table V, a message refers to a "Supplementary Report." This report, designated Table VI, immediately follows Table V and carries the task information for the job title listed above the message. These nine occupations reported more than 60 different tasks each.

Some secondary significance lurks in conjunction with recollections of earlier presentations. For instance, one fact is "so visible it is invisible" -- these last 29 pages contain only 458 different tasks. (The Computer Operator listing in Table VI contains 217 -- as a size reference.) About 100 more tasks are unique to one job title, each, which means that both tables are composed of 178 job titles repeating the same 360 tasks over and over.

The dominant intent of this study was to identify, to combine, and to rank in this manner the data that appears here. The third specific purpose of this study would be unfulfilled without the tasks which are also presented in Tables V and VI. It seemed pertinent not only to be able to say what employees were called at any potential labor-market entry level but also to know what tasks were associated with that same entry level.

With the people and their performances identified, some aspects of the related working environment were necessary to complete the frame of reference.

GENERAL: Combined, unduplicated title and task listing arranged from low to high order by mean salary.

Accompanying tasks carry combined performance frequencies as reported by the employees.

Table V was limited to 60 tasks per job title, Table VI picked up the nine job titles mentioning more than 60 tasks.

Figure 10. Coding Legend and Reference for Tables V and VI

TABLE V

JOB'S ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

MANAGER SOFTWARE SEC	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
ASSIGN WORK	1	CONSULT MANAGEMENT	1	CONSULT SUPERVISORS	1	EDUCATE SELF 1
ESTABLISH PRIORITIES	1	EVALUATE EMPLOYEES	1	IMPLEMENT SYSTEMS	1	MONITOR WORK FLOW 2
PREPARE BUDGET	1	RECOMMEND CHANGES	1	SUPERVISE PERSONNEL	1	SUPERVISING 1
WRITE MEMOS	1					
METER READER	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CODE INPUT DATA	1	VERIFY DATA	1			
STOCKMAN	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
BURST FORMS	2	DECOLLATE OUTPUT	1	DELIVER FORMS	7	DISTRIBUTE OUTPUT 1
DISTRIBUTE SUPPLIES	1	MAIL, DISTRIBUTE	1	MOVE CARDS OR FORMS	1	PREPARE REPORTS 2
STORE FORMS OR CARDS	2	WRITE FORMS	1			
TAPEWRITER	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
KEY TAPE	11	TAPE, SEARCH	1	TAPE, PREPARE LABELS	1	TAPE, RELEASE 1
VERIFY DATA	1					
SUPERVISOR SHIFT ASS	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
BOX FORMS	1	BURST FORMS	1	COMPUTER JOBS	8	DELIVER DATA 1
DISK, FILE	1	HOUSEKEEPING	1	KEYPUNCH CARDS	4	MONITOR SYSTEM 1
MOVE CARDS OR FORMS	2	PREPARE INPUT DATA	3	PRINTER, LOAD FORMS	1	SEPARATE OUTPUT 1
SORT FORMS	1	TAPE, FILE	1	TAPE, PREPARE	1	
PHYSICIAN GENERAL II	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CODE INPUT DATA	2					
PHYSICIAN GENERAL I	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CODE INPUT DATA	2					
COORDINATOR BILLING	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
COLLECT DATA	1	CORRECT ERRORS	1	EDIT OUTPUT	1	VERIFY OUTPUT VALIDI 2
PSYCHIATRIC AIDE II	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
UPDATE OUTPUT	2					
MANAGER FOOD SERVICE	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CORRECT ERRORS	1	RECEIVE OUTPUT	6			
ACCOUNTANT II	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
COLLECT DATA	4					
TECHNICIAN EDP III	AVERAGE	SALARY: \$ 0	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
ATTEND MEETING	1	CHANGE JOB CONTROL	2	COLLECT DATA	1	COMMUNICATION, VERBA 1
COMPUTER JOBS	2	CONSULT MANAGEMENT	1	COORDINATE WORK FLOW	5	DESIGN JOB CONTROL 3
INSTRUCT OPERATORS	1	INSTRUCT EMPLOYEES	1	JOB ASSISTANCE	2	LOG MALFUNCTIONS 2
MONITOR COMPUTER	1	PLANNING	1	RECEIVE SOURCE DOCUM	1	RECEIVE INSTRUCTIONS 3
RELAY INFORMATION	2	RELIEVE OPERATORS	4	SYSTEM PREPARATION	3	TRAIN EMPLOYEES 1
VERIFY OUTPUT VALIDI	5	VERIFY DATA	5			

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

SECRETARY VERIFIER	AVERAGE	SALARY: \$	0	STANDARD DEVIATION: \$	0	PROMOTE PERCENT:	100		
FILE FORMS OR CARDS	2	LOG TAPES	2	SPECIAL ASSIGNMENTS	1	TELEPHONING		20	
TYPE	1	VERIFY KEYPUNCHED JO	12	XEROXING	1				
CLERK TYPIST I	AVERAGE	SALARY: \$	237	STANDARD DEVIATION: \$	172	PROMOTE PERCENT:	33		
CODE INPUT DATA	12	COLLECT DATA	3	DECOLLATE OUTPUT	1	DESIGN JOB CONTROL		1	
DISTRIBUTE OUTPUT	2	EDIT FORMS	1	FILE SOURCE DOCUMENT	2	KEY DATA		1	
LOG OUTPUT	1	LOG TERMINAL USAGE	1	MAINTAIN LOG	1	OPERATE TERMINAL		2	
ORDER SUPPLIES	1	PROOFREAD	3	SEPARATE OUTPUT	1	TELEPHONING		2	
WRITE PROGRAMS, SPEC	2								
OPERATOR VERIFIER	AVERAGE	SALARY: \$	250	STANDARD DEVIATION: \$	249	PROMOTE PERCENT:	50		
VERIFY CARDS	23	VERIFY KEYPUNCHED JO	33						
SECRETARY ACCTG DATA	AVERAGE	SALARY: \$	288	STANDARD DEVIATION: \$	0	PROMOTE PERCENT:	0		
CODE INPUT FORMS	4	DEVELOP INPUT DATA	1	VERIFY OUTPUT VALIDI	2				
CLERK TYPIST II	AVERAGE	SALARY: \$	294	STANDARD DEVIATION: \$	212	PROMOTE PERCENT:	66		
CODE INPUT DATA	8	COLLATE FORMS	10	COLLECT FORMS	5	CORRECT ERRORS		6	
DELIVER FORMS	2	DISTRIBUTE WORK	10	DISTRIBUTE OUTPUT	3	EDIT OUTPUT		2	
EDIT INPUT DATA	1	EDIT FORMS	5	FILE FORMS OR CARDS	15	HOUSEKEEPING		1	
INTERPRET CARDS	1	INVENTORY SUPPLIES	1	KEYPUNCH CARDS	1	LOG TERMINAL USAGE		10	
LOG PRODUCTION	1	MAINTAIN LOG	2	MONITOR INVENTORY	2	OPERATE TERMINAL		24	
OPERATE PRINTER	5	POST FLOWCHART	5	RECEIVE OUTPUT	1	SEPARATE FORMS		2	
SORT CARDS	22	STAMP FORMS	5	STORE FORMS OR CARDS	1	TELEPHONING		2	
TYPE	1	WRITE PROGRAMS, SPEC	1	WRITE FORMS	2	WRITE MEMOS		6	
SECRETARY OPERATOR K	AVERAGE	SALARY: \$	300	STANDARD DEVIATION: \$	0	PROMOTE PERCENT:	0		
BALANCE REPORTS	1	ENCODE DATA	1	KEYPUNCH PROGRAMS	1	KEYPUNCH JOBS		4	
MAIL, DISTRIBUTE	1	MAIL, SORT	1	PREPARE REPORTS	1	ROUTE INCOMING CALLS		60	
TELEPHONING	11	UPDATE LOG	1						
OPERATOR KP	AVERAGE	SALARY: \$	322	STANDARD DEVIATION: \$	200	PROMOTE PERCENT:	68		
ASSIST OPERATORS	1	BALANCE REPORTS	1	CHANGE RIBBON	2	CLERICAL WORK		1	
CODE INPUT DATA	2	COLLECT INPUT	1	CORRECT PROGRAMS	1	CORRECT ERRORS		1	
DELIVER COMPUTER JOB	1	DELIVER FORMS	1	DESIGN DRUM CARD	7	DISTRIBUTE WORK		1	
EMPTY CHIP BOX	2	FOLLOW INSTRUCTIONS	1	HOUSEKEEPING	2	INTERPRET CARDS		11	
KEY TAPE	2	KEYPUNCH DRUM CARD	2	KEYPUNCH DRUM CARDS	1	KEYPUNCH PROGRAMS		19	
KEYPUNCH JOBS	281	LOG PRODUCTION	10	MAIL, PREPARE	1	MAIL, PROCESS		2	
MAIL, DISTRIBUTE	1	MAIL, SORT	1	MAINTAIN FILES	1	RECEIVE SOURCE DOCUM		1	
RECEIVE CARDS	1	REFER TO FILES	2	RELIEVE SUPERVISOR	1	RELIEVE EMPLOYEE		1	
REPRODUCE CARDS	1	SEPARATE FORMS	1	SORT CARDS	8	SPECIAL ASSIGNMENTS		1	
STAMP FORMS	2	STORE FORMS OR CARDS	1	TAPE, PREPARE LABELS	1	TELEPHONING		3	
TRAIN OPERATORS	1	UPDATE INPUT DATA	1	UPDATE PROCEDURES	2	VERIFY KEYPUNCHED JO		1	
VERIFY INPUT DATA	2	VERIFY CARDS	47	VERIFY DATA	1	WIRE CONTROL PANELS		1	
WRITE FORMS	2	WRITE NOTES	1						
CLERK ACCT II	AVERAGE	SALARY: \$	327	STANDARD DEVIATION: \$	0	PROMOTE PERCENT:	100		
KEYPUNCH PROGRAMS	1	KEYPUNCH JOB CONTROL	1	PREPARE USER GUIDE	1	TELEPHONING		1	

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

SUPERVISOR KP	AVERAGE SALARY: \$ 334	STANDARD DEVIATION: \$ 275	PROMOTE PERCENT: 19		
ADMINISTER TEST	1	ANSWER QUESTIONS	1	ASSIGN WORK	4
CONSULT PRDGRAMMERS	1	CONSULT USERS	1	COORDINATE WORK FLOW	4
COUNSEL EMPLOYEES	2	DELIVER CARDS	3	DESIGN FORMS	1
EDIT INPUT DATA	1	EDIT CODING	5	EVALUATE EMPLOYEES	2
HOUSEKEEPING	1	INSTRUCT OPERATORS	1	INSTRUCT EMPLOYEES	3
JOB ASSISTANCE	1	KEYPUNCH JOBS	1	KEYPUNCH DRUM CARD	1
LGG PRODUCTION	1	MONITOR WORK FLOW	4	PERFORATE PAPERS	1
RELAY INFORMATION	2	RELIEVE OPERATORS	1	REVIEW DOCUMENTATION	1
SORT CARDS	29	STUDY	1	SUPERVISE PERSONNEL	1
TRACE ERRORS	1	TRAIN EMPLOYEES	1	TRAIN OPERATORS	2
VERIFY CARDS	2	VERIFY WORK QUALITY	2	VERIFY DATA	6
				CONSULT SUPERVISORS	3
				CORRECT ERRORS	2
				DESIGN DRUM CARD	1
				FILE FORMS OR CARDS	2
				INTERVIEW APPLICANTS	1
				LOG WORK	3
				READ	1
				SELECT PERSONNEL	1
				TELEPHONING	5
				UPDATE MANUALS	2
				WRITE INSTRUCTIONS	1
CLERK PAYROLL	AVERAGE SALARY: \$ 350	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
APPROVE SYSTEMS	1	BALANCE REPORTS	1	BURST FORMS	1
CODE INPUT DATA	1	DEPOSIT FUNDS	1	FILE REPORTS	4
LABELING	1	MAIL, PREPARE	2	PREPARE REPORTS	1
WRITE FORMS	1				
				CALCULATE PAYROLL	1
				KEYPUNCH CARDS	1
				SEPARATE FORMS	2
SECRETARY RECEPTION	AVERAGE SALARY: \$ 360	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
ANSWERING SERVICE	1	APPROVE PAYMENTS	1	APPROVE ORDERS	1
BALANCE REPORTS	2	CALCULATE PAYROLL	1	FILE	1
KEYPUNCH CARDS	1	LIAISON	1	LOG FORMS	3
MAIL, SORT	1	MAIL, PROCESS	2	MAKE COFFEE	1
ORDER PASTRY	1	PLANNING	1	RECEIVE SOURCE DOCUM	4
SORT CARDS	1	SORT FORMS	1	TYPE	1
XEROXING	1				
				ASSIGN WORK	1
				INVENTORY SUPPLIES	1
				MAIL, PREPARE	1
				ORDER SUPPLIES	2
				REFER TO FILES	1
				TYPE FORMS	2
CLERK COOING	AVERAGE SALARY: \$ 363	STANDARD DEVIATION: \$ 13	PROMOTE PERCENT: 50		
ASSIGN WORK	1	BATCH FORMS	2	CODE INPUT DATA	31
FILE	1	INTERPRET CARDS	1	KEYPUNCH JOBS	1
REFER TO FILES	1	SEPARATE OUTPUT	1	TAPE, PREPARE LABELS	1
TRANSFER DATA	1	UPDATE LIBRARY	1		
				COMPUTER JOBS	5
				LOG	1
				TELEPHONING	1
CLERK I	AVERAGE SALARY: \$ 375	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ATTEND MEETING	1	CODE INPUT DATA	20	COLLECT FORMS	24
DEVELCP PROCEDURES	1	DISTRIBUTE OUTPUT	1	KEYPUNCH CARDS	2
MAIL, SORT	1	MAINTAIN LOG	1	OPERATE TERMINAL	1
RELIEVE OPERATORS	1	SORT CARDS	2	TELEPHONING	1
VERIFY OUTPUT VALID	2	WRITE PROGRAMS, SPEC	1		
				CORRECT ERRORS	1
				LIAISON	1
				REFER TO FILES	1
				VERIFY DATA	2
SECRETARY TRANS DATA	AVERAGE SALARY: \$ 375	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CODE INPUT FORMS	1	DEVELOP INPUT DATA	1	VERIFY OUTPUT VALID	1

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

OPERATOR KP I	AVERAGE SALARY: \$ 387	STANDARD DEVIATION: \$ 113	PROMOTE PERCENT: 92		
TASK LIST OVERFLOW; SEE SUPPLEMENTARY REPORT.					
OPERATOR BURSTER	AVERAGE SALARY: \$ 388	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
BIND BOOKS	1	BURST FORMS	1	DECOLLATE OUTPUT	1 SIGN DOCUMENTS 1
TELEPHONING	1				
PROCESSOR	AVERAGE SALARY: \$ 389	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
CODE INPUT DATA	1	CORRECT ERRORS	4	MAINTAIN SYSTEMS	1 UPDATE SYSTEMS 1
VERIFY OUTPUT VALIDI	4	VERIFY DATA	4		
CLERK CONTROL	AVERAGE SALARY: \$ 400	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
BALANCE REPORTS	2	BIND OUTPUT	1	BURST FORMS	2 CLERICAL WORK 1
DECOLLATE OUTPUT	2	DELIVER FORMS	2	DISTRIBUTE OUTPUT	3 FILE REPORTS 1
LOG WORK	1	LOG BATCHES	2	MAINTAIN LOG	2 MAINTAIN LIBRARY 1
MOVE CARDS OR FORMS	1	PREPARE PROGRAMMER	1	RECEIVE TRAINING	1 SEPARATE CARDS 1
TELEPHONING	1	TRACE ERRORS	1	UPDATE FILES	9 VERIFY DATA 1
XEROXING	1				
RECONCILIATOR PROOF	AVERAGE SALARY: \$ 400	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
BALANCE REPORTS	4	LOG COMPUTER TIME	3	LOG OUTPUT	3 PREPARE REPORTS 1
SGRT CARDS	2				
OPERATOR ENCODER	AVERAGE SALARY: \$ 400	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
BALANCE REPORTS	2	CALCULATE	3	ENCODE FORMS	28 LOG TOTALS 1
REPRODUCE CARDS	2	TYPE FORMS	2		
SECRETARY MTST MTSC	AVERAGE SALARY: \$ 400	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ANSWER QUESTIONS	1	CALCULATE	1	CORRECT ERRORS	2 DELIVER FINISHED WOR 1
DESIGN OUTPUT FORMAT	1	LOAD COMPOSER	1	LOAD MTST	1 LOG 2
PROOFREAD	1	TYPE	1		
CLERK TRAFFIC ACCIDE	AVERAGE SALARY: \$ 404	STANDARD DEVIATION: \$ 21	PROMOTE PERCENT: 0		
ANALYZING	2	CLERICAL WORK	5	CODE INPUT DATA	6 DIAGRAM 6
DUPLICATING	3	FILE REPORTS	1	FILE FORMS OR CARDS	3 FILE 2
LOG	1	LOG FORMS	2	PROCESS REPORTS	4 PROCESS INPUT DATA 4
PROCESS OUTPUT	8	REPLENISH SUPPLIES	1	SORT REPORTS	5 XEROXING 4
CLERK ACCOUNTING	AVERAGE SALARY: \$ 405	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
BALANCE REPORTS	2	CODE INPUT DATA	1	VERIFY OUTPUT VALIDI	1
CLERK INPUT OUTPUT	AVERAGE SALARY: \$ 410	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CORRECT ERRORS	1	DECOLLATE OUTPUT	1	DISTRIBUTE SUPPLIES	1 DISTRIBUTE REPORTS 1
INTERPRET CARDS	1	LOG OUTPUT	1	LOG	1 MAIL, PROCESS 1
MAIL OUTPUT	4	MAINTAIN LOG	1	MONITOR SYSTEM	2 OPERATE TERMINAL 1
OPERATE CARD EQUIPME	1	ORDER SUPPLIES	1	RELIEVE EMPLOYEE	1 SEPARATE OUTPUT 1
SHRED FORMS	1	TAPE, MAIL	3	VERIFY REPORTS	1
OPERATOR DATA RECORD	AVERAGE SALARY: \$ 412	STANDARD DEVIATION: \$ 12	PROMOTE PERCENT: 100		
BIND OUTPUT	1	BURST FORMS	2	KEYPUNCH JOBS	2 MAINTAIN FILES 1
PROCESS CORRESPONDEN	1	RECEIVE TRAINING	2	REFER TO FILES	2 RELIEVE OPERATORS 1
SORT CARDS	2	SPECIAL ASSIGNMENTS	2	STORE FORMS OR CARDS	1 TYPE 1
UPDATE FILES	1	VERIFY CARDS	1		

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

CLERK PRODUCTION REC COLLECT FORMS WRITE FORMS	AVERAGE 5 3	SALARY: \$ 414 DELIVER COMPUTER JOB	STANDARD DEVIATION: \$ 0 5 LOG BATCHES	PROMOTE PERCENT: 0 1	MONITOR WORK FLOW	10
CLERK RECORDS COLLECT DATA LOG WORK	AVERAGE 1 1	SALARY: \$ 414 DELIVER FINISHED WOR MONITOR WORK FLOW	STANDARD DEVIATION: \$ 0 3 DISTRIBUTE WORK 1 TELEPHONING	PROMOTE PERCENT: 0 1 10	LOG BATCHES VERIFY OUTPUT VALIDI	10 10
OPERATOR MTST NTSC ANSWER QUESTIONS FILE FORMS OR CARDS LOG TAPES TYPE LETTERS	AVERAGE 1 1 1 2	SALARY: \$ 416 CALCULATE LOAD TAPES OPERATE OFFICE EQUIP TYPE MEMOS	STANDARD DEVIATION: \$ 0 1 CHANGE RIBBON 2 LOAD TRANSCRIBER 1 PROOFREAD 2	PROMOTE PERCENT: 100 2 1 1	DELIVER FINISHED WOR LOG TAPE, PREPARE LABELS	2 3 1
OPERATOR DP CONDUCT TOURS KEYPUNCH CARDS TAB, LIST CARDS	AVERAGE 1 1 1	SALARY: \$ 417 CONSULT USERS REPRODUCE CARDS VERIFY DATA	STANDARD DEVIATION: \$ 0 1 1 1	PROMOTE PERCENT: 100 1 1 1	KEYPUNCH JOB CONTROL SORT CARDS VERIFY CARDS	1 1 1
SUPERVISOR WPC ANSWER QUESTIONS CORRECT TAPE DESIGN FORMS LOG PRODUCTION OPERATE OFFICE EQUIP PROOFREAD REPLENISH SUPPLIES TAPE, PREPARE LABELS	AVERAGE 7 2 2 2 2 2 2 2 1	SALARY: \$ 422 ASSIGN WORK CORRECT ERRORS KEY TAPE MICROFILMING ORDER SUPPLIES RECEIVE TRAINING SORT FORMS TELEPHONING	STANDARD DEVIATION: \$ 12 1 3 2 1 6 1 2 13	PROMOTE PERCENT: 100 1 1 1 7 1 1 1 4	CALCULATE PAYROLL DELIVER FINISHED WOR LOG ATTENDANCE MOVE TAPES PREPARE LOG RELIEVE SUPERVISOR STORE FORMS OR CARDS TRAIN OPERATORS	1 2 2 1 1 1 2 2 16
OPERATOR DATA INPUT BALANCE REPORTS LOG WORK SELECT PROGRAMS	AVERAGE 1 1 1	SALARY: \$ 440 DISK TO TAPE CONVERS MONITOR SYSTEM TAPE, MOUNT	STANDARD DEVIATION: \$ 0 6 2 6	PROMOTE PERCENT: 100 1 1 1	KEY DATA RECEIVE JOB REQUESTS VERIFY CARDS	1 1 1
OPERATOR UTILITY BALANCE INPUT DATA MAINTAIN EQUIPMENT STUDY TAPE, PREPARE LABELS	AVERAGE 2 2 2 2	SALARY: \$ 440 BURST FORMS REPRODUCE CARDS TAB, LIST CARDS WIRE CONTROL PANELS	STANDARD DEVIATION: \$ 39 8 1 10 2	PROMOTE PERCENT: 100 10 2 10 10	INTERPRET CARDS SEPARATE OUTPUT TAPE, BUILD BACK UP	2 4 10
ENCODER DATA CODE INPUT DATA	AVERAGE 1	SALARY: \$ 440 KEYPUNCH JOBS	STANDARD DEVIATION: \$ 0 6	PROMOTE PERCENT: 100		
TAPE ENCODER ENCODE TAPE	AVERAGE 23	SALARY: \$ 440 STAMP FORMS	STANDARD DEVIATION: \$ 0 1	PROMOTE PERCENT: 100 1	VERIFICATION	
CLERK CONTROL SET UP CALCULATE INTERPRET CARDS PCST	AVERAGE 1 1 1	SALARY: \$ 450 DELIVER FORMS MAIL, DISTRIBUTE PREPARE REPORTS	STANDARD DEVIATION: \$ 0 8 1 12	PROMOTE PERCENT: 0 1 2 1	HOUSEKEEPING MAIL, SORT VERIFY DATA	1 1 1

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

CLERK STENO II	AVERAGE SALARY: \$ 450	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
CODE INPUT FORMS	4	CONSULT MANUFACTURER	1	CORRECT ERRORS 1
DELIVER FORMS	1	DESIGN FORMS	2	EDIT FORMS 2
KEYPUNCH CARDS	1	LOG ATTENDANCE	1	MAIL, DISTRIBUTE 1
ORDER SUPPLIES	2	PROCESS CORRESPONDEN	1	RUN ERRANDS 1
TYPE FORMS	2	TYPE LETTERS	2	TYPE MEMOS 1
WRITE MEMOS	2			WRITE LETTERS 1
OPERATOR KP II	AVERAGE SALARY: \$ 451	STANDARD DEVIATION: \$ 134	PROMOTE PERCENT: 71	
TASK LIST OVERFLOW; SEE SUPPLEMENTARY REPORT.				
ADMINISTRATIVE ASST	AVERAGE SALARY: \$ 454	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0	
ANSWER QUESTIONS	1	ASSIGN WORK	2	CODE INPUT DATA 2
DISTRIBUTE SUPPLIES	1	INTERPRET CARDS	1	INVENTORY SUPPLIES 3
MAINTAIN FILES	9	ORDER SUPPLIES	3	SPECIAL ASSIGNMENTS 10
COMPUTER JOBS				COMPUTER JOBS 4
KEYPUNCH CARDS				KEYPUNCH CARDS 1
SECRETARY	AVERAGE SALARY: \$ 458	STANDARD DEVIATION: \$ 32	PROMOTE PERCENT: 50	
ANSWER USER QUESTION	1	ARRANGE TRAVEL	1	CLERICAL WORK 1
COMPUTER JOBS	2	DELIVER FINISHED WORK	1	DEMONSTRATE TERMINAL 1
HOUSEKEEPING	1	INVENTORY SUPPLIES	1	JOB ASSISTANCE 1
LIAISON	1	LOG	1	LOG WORK 1
MAIL, PREPARE	1	MAIL, PROCESS	3	MAKE COFFEE 3
PLAN MEETINGS	3	PREPARE REPORTS	2	PREPARE INPUT DATA 2
PROOFREAD	1	REFER TO FILES	1	RELAY INFORMATION 1
RUN ERRANDS	1	SPECIAL ASSIGNMENTS	6	STAMP FORMS 1
TELEPHONING	17	TERMINAL, KEY DICTAT	1	TRANSFER DATA 1
TYPE INSTRUCTIONS	1	TYPE	23	UPDATE FILES 1
WRITE PROGRAMS	2	XEROXING	5	WRITE MEMOS 1
COLLATE RECORDS				COLLATE RECORDS 1
FILE				FILE 3
KEYPUNCH PROGRAMS				KEYPUNCH PROGRAMS 2
MAIL, SORT				MAIL, SORT 2
ORDER SUPPLIES				ORDER SUPPLIES 2
PROCESS CORRESPONDEN				PROCESS CORRESPONDEN 2
ROUTE CALLERS				ROUTE CALLERS 1
STORE FORMS OR CARDS				STORE FORMS OR CARDS 1
TYPE LETTERS				TYPE LETTERS 2
WRITE MEMOS				WRITE MEMOS 1
OPERATOR DP SR	AVERAGE SALARY: \$ 458	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0	
ASSIST PROGRAMMERS	1	CONDUCT TOURS	1	CONSULT USERS 1
KEYPUNCH JOB CONTROL	1	KEYPUNCH PROGRAMS	1	KEYPUNCH CARDS 1
SORT CARDS	1	SPECIAL ASSIGNMENTS	1	TAB, LIST CARDS 1
DESIGN CARD LAYOUTS				DESIGN CARD LAYOUTS 1
REPRODUCE CARDS				REPRODUCE CARDS 1
VERIFY CARDS				VERIFY CARDS 1
DATA MATERIAL HANDLE	AVERAGE SALARY: \$ 460	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
APPROVE PAYMENTS	1	JOB ASSISTANCE	1	KEYPUNCH JOBS 1
MAINTAIN FILES	1	SEPARATE OUTPUT	1	SORT CARDS 1
TELEPHONING	1	TYPE MEMOS	1	VERIFY OUTPUT VALIDI 1
MAIL OUTPUT				MAIL OUTPUT 1
SPECIAL ASSIGNMENTS				SPECIAL ASSIGNMENTS 1
CLERK ACCT III	AVERAGE SALARY: \$ 460	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
COLLATE CARDS	1	KEYPUNCH PROGRAMS	1	KEYPUNCH JOB CONTROL 1
SORT CARDS	1	VERIFY OUTPUT VALIDI	3	LOG WORK 1
LOG WORK				LOG WORK 1
TAPE LIBRARIAN	AVERAGE SALARY: \$ 463	STANDARD DEVIATION: \$ 68	PROMOTE PERCENT: 33	
APPROVE DOCUMENTATIO	1	CODE FORMS	10	CORRECT ERRORS 1
FILE FORMS OR CARDS	1	HOUSEKEEPING	1	INTERPRET CARDS 2
LOG TAPES	10	MAINTAIN EQUIPMENT	1	MONITOR EQUIPMENT 2
MOVE CARDS OR FORMS	1	MOVE TAPES	10	OPERATE PLOTTER 1
REVIEW DOCUMENTATION	1	SEPARATE OUTPUT	1	SORT CARDS 1
TAPE, CATALOG	6	TAPE, CODE	6	TAPE, SCRATCH 3
TAPE, SORT	1	TAPE, DISTRIBUTE	1	TAPE, MAINTAIN 1
TAPE, PREPARE	6	UPDATE LIBRARY	2	UPDATE LOG 2
VERIFY DATA				VERIFY DATA 2
FILE TAPES				FILE TAPES 11
KEYPUNCH CARDS				KEYPUNCH CARDS 1
MONITOR INVENTORY				MONITOR INVENTORY 1
ORDER SUPPLIES				ORDER SUPPLIES 1
SYSTEM PREPARATION				SYSTEM PREPARATION 1
TAPE, TEST				TAPE, TEST 1
TAPE, STORE				TAPE, STORE 1
UPDATE LOG				UPDATE LOG 2
WRITE FORMS				WRITE FORMS 1

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

OPERATOR TAB	AVERAGE SALARY: \$ 469	STANDARD DEVIATION: \$ 25	PROMOTE PERCENT: 59		
BALANCE REPORTS	2	BALANCE INPUT DATA	3	BOX CARDS	1
BURST FORMS	2	COLLATE CARDS	5	COLLECT FORMS	1
DELIVER FORMS	1	FILE	1	HOUSEKEEPING	2
KEYPUNCH JOBS	1	KEYPUNCH JOB CONTROL	2	KEYPUNCH CARDS	2
MAINTAIN EQUIPMENT	2	MOVE TAPES	1	MOVE CARDS OR FORMS	2
REPRODUCE CARDS	1	SEPARATE OUTPUT	2	SORT CARDS	6
STORE FORMS OR CARDS	4	TAB, LIST CARDS	14	TAPE, BUILD BACK UP	10
TAPE, PREPARE LABELS	2	VERIFY KEYPUNCHED JO	1	WIRE CONTROL PANELS	3
BUNDLE STUBS					1
COMPUTER JOBS					2
INTERPRET CARDS					15
MAIL, PREPARE					1
RECEIVE CARDS					2
SORT FORMS					3
TAPE, FILE					10
DATA CHECKER	AVERAGE SALARY: \$ 476	STANDARD DEVIATION: \$ 12	PROMOTE PERCENT: 0		
BURST FORMS	1	CLERICAL WORK	2	CODE INPUT FORMS	1
COLLATE CARDS, MANUA	1	CORRECT ERRORS	3	DELIVER COMPUTER JOB	1
FILE FORMS OR CARDS	2	INTERPRET CARDS	2	KEYPUNCH CARDS	2
LOG OUTPUT	1	LOG WORK	1	MAIL OUTPUT	5
MAINTAIN FILES	2	MAINTAIN LOG	1	MAINTAIN MANUALS	1
OPERATE PLOTTER	3	PREPARE INPUT DATA	1	PROCESS CORRESPONDEN	1
STORE FORMS OR CARDS	1	TELEPHONING	2	VERIFICATION	1
VERIFY OUTPUT VALIDI	3	WRITE PROGRAMS, SPEC	2	WRITE MEMOS	10
COLLATE CARDS					2
DUPLICATING					1
LOG					1
MAIL, PROCESS					2
MATCH DATA					1
SORT CARDS					1
VERIFY INPUT DATA					2
WRITE FORMS					12
STAGER	AVERAGE SALARY: \$ 480	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
CONSULT COORDINATORS	10	DELIVER COMPUTER JOB	2	DISTRIBUTE OUTPUT	2
FILE FORMS OR CARDS	1	FILE OUTPUT	1	LOG COMPUTER TIME	1
MONITOR SYSTEM	1	MOVE TAPES	1	REFER TO FILES	1
TAPE, PREPARE LABELS	1	TELEPHONING	25		
DISTRIBUTE REPORTS					1
MICROFILMING					2
SEPARATE CARDS					1
OPERATOR EQUIPMENT O	AVERAGE SALARY: \$ 480	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
BURST FORMS	1	COORDINATE WORK FLOW	1	DECOLLATE OUTPUT	1
HOUSEKEEPING	1	PROCESS REPORTS	3	SEPARATE OUTPUT	1
DISTRIBUTE REPORTS					1
TAKE TURN OVER					1
CLERK EDP CONTROL I	AVERAGE SALARY: \$ 483	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ATTEND CLASS	1	COLLECT DATA	2	DELIVER FORMS	6
LOG FORMS	1	MAIL, DISTRIBUTE	2	PREPARE REPORTS	6
STAMP FORMS	2	SYSTEM PREPARATION	1	TRANSFER DATA	1
INDEXING	1				
DISTRIBUTE REPORTS					4
SEPARATE FORMS					2
VERIFY OUTPUT VALIDI					1
CLERK COST	AVERAGE SALARY: \$ 489	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
DELIVER FORMS	1	LOG DATA FLOW	1	MATCH DATA	1
SEPARATE FORMS	1	VERIFY INPUT DATA	1	VERIFY OUTPUT VALIDI	1
PROCESS OUTPUT					1
CLERK STATISTICAL	AVERAGE SALARY: \$ 489	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
CALCULATE	4	CODE CARDS	8	COLLATE CARDS, MANUA	8
FILE TAPES	8	PROOFREAD	1	TABULATE TAPE DATA	4
WRITE FORMS	8				
CORRECT ERRORS					4
VERIFY OUTPUT VALIDI					8
CLERK DATA CONTROL	AVERAGE SALARY: \$ 491	STANDARD DEVIATION: \$ 22	PROMOTE PERCENT: 0		
CALCULATE	12	CODE INPUT DATA	301	COLLATE RECORDS	52
DISTRIBUTE OUTPUT	1	FILE FORMS OR CARDS	1	JOB ASSISTANCE	51
PREPARE REPORTS	7	TELEPHONING	2	UPDATA DATA	150
DEMONSTRATE COMPUTER					1
KEY DATA					660
UPDATE REPORTS					1

TABLE V (Continued)

J CBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

MANAGER OPERATIONS		AVERAGE SALARY: \$ 494	STANDARD DEVIATION: \$ 494	PROMOTE PERCENT: 50	
ANALYZING	1	APPROVE DOCUMENTATIO	1	APPROVE ORDERS	1
ASSIGN WORK	2	ATTEND SEMINAR	1	ATTEND MEETING	1
COMMUNICATION, VERBA	2	COMPUTER JOBS	1	CONSULT USERS	11
COORDINATE MAINTENAN	1	COORDINATE WORK FLOW	3	DESIGN FORMS	1
DESIGN FLOORPLAN,	2	DEVELOP PROCEDURES	1	EDUCATE SELF	1
ESTABLISH PRIORITIES	1	EVALUATE EMPLOYEES	4	IMPLEMENT SYSTEMS	1
JOB ASSISTANCE	2	KEYPUNCH JOB CONTROL	1	LIAISON	1
MONITOR SYSTEM	1	MONITOR INPUT	1	MONITOR WORK FLOW	1
OPERATE COMPUTER	1	ORDER SUPPLIES	4	PLAN WORK SCHEDULE	1
PREPARE EMPLOYEE TRA	1	PREPARE BUDGET	1	READ MANUALS	1
RELAY INFORMATION	1	RELIEVE OPERATORS	1	REVIEW REPORTS	2
SELECT PERSONNEL	1	SPECIAL ASSIGNMENTS	1	STORE FORMS OR CARDS	1
SUPERVISE PERSONNEL	5	TECHNICAL ADVICE	1	TROUBLESHOOTING	3
UPDATE PROGRAMS	1	UPDATE MANUALS	2	WRITE PROGRAMS	1
WRITE REPORTS	1			WRITE MEMOS	10
ANALYST CONTROL I		AVERAGE SALARY: \$ 500	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
BALANCE REPORTS	1	CALCULATE	1	CODE INPUT FORMS	2
COMPUTER JOBS	1	CONSULT USERS	1	CORRECT ERRORS	1
DISTRIBUTE REPORTS	1	EDIT INPUT DATA	20	FILE FORMS OR CARDS	5
LOG BATCHES	1	POST	1	SEPARATE OUTPUT	5
STAMP FORMS	1	TYPE	1	VERIFY DATA	2
				VERIFY CARDS	3
CLERK MAIL		AVERAGE SALARY: \$ 500	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
BURST FORMS	1	DECOLLATE OUTPUT	1	DELIVER DATA	6
MAIL, PREPARE	2	MICROFILMING	1	VERIFY DATA	2
				MAIL, PROCESS	4
COORDINATOR ASST		AVERAGE SALARY: \$ 502	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
EDIT OUTPUT	1	LOG OUTPUT	1	MONITORING	1
UPDATE OUTPUT	2			PROCESS INPUT DATA	1
OPERATOR COMPUTER I		AVERAGE SALARY: \$ 503	STANDARD DEVIATION: \$ 31	PROMOTE PERCENT: 100	
BROADCAST MESSAGES	6	CLEAR CARD JAMS	1	COMPUTER JOBS	40
DISK, MOUNT	30	DISK, PREPARE LABELS	15	DISTRIBUTE OUTPUT	1
FILE FINISHED WORK	1	FOLLOW INSTRUCTIONS	5	HOUSEKEEPING	1
KEYPUNCH CARDS	3	LOAD OUTPUT DEVICES	1	LOAD INPUT DEVICES	1
LOG WORK	2	LOG	1	MAINTAIN SECURITY	1
MONITOR SYSTEM	1	MONITOR EQUIPMENT	2	MONITORING	4
MOVE CARDS OR FORMS	1	MOVE TAPES	7	OPERATE COMPUTER	1
PRINTER, MOUNT LOOPS	8	PRINTER, LOAD FORMS	8	PRINTER, PREPARE	1
RELAY INFORMATION	1	SOLVE PROBLEMS	2	SPECIAL ASSIGNMENTS	1
SYSTEM PREPARATION	1	TAPE, PREPARE LABELS	16	TAPE, BUILD BACK UP	1
TAPE, MOUNT	31	TELEPHONING	2	TYPE REPORTS	1
VERIFY OUTPUT VALIDI	1	VERIFY DATA	1	WRITE MEMOS	2
				COORDINATE WORK FLOW	1
				DISTRIBUTE REPORTS	1
				JOB ASSISTANCE	3
				LOG MALFUNCTIONS	1
				MONITOR TERMINAL	20
				MONITOR INVENTORY	1
				ORDER SUPPLIES	2
				REFER TO FILES	1
				STORE FORMS OR CARDS	1
				TAPE, CLEAN DRIVES	16
				VERIFY CARDS	2
				WRITE NOTES	1
TECHNICIAN EDP I		AVERAGE SALARY: \$ 507	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
BURST FORMS	1	COMPUTER JOBS	6	DECOLLATE OUTPUT	1
LOAD OUTPUT DEVICES	1	LOAD INPUT DEVICES	1	PRINTER, LOAD FORMS	1
SYSTEM PREPARATION	1	TAPE, PRINT	3	TAPE, BUILD BACK UP	1
				FOLLOW INSTRUCTIONS	1
				REPLENISH SUPPLIES	1

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

OPERATOR I DP KEY DATA	AVERAGE SALARY: \$ 512 49	STANDARD DEVIATION: \$ 5 11	PROMOTE PERCENT: 100		
	KEYPUNCH CARDS		VERIFY CARDS	6	
STENOGRAPHER SR	AVERAGE SALARY: \$ 512	STANDARD DEVIATION: \$ 27	PROMOTE PERCENT: 100		
BATCH FORMS	3	CALCULATE PAYROLL	1	COPY BLUEPRINTS	1
FILE	3	INVENTORY SUPPLIES	1	LOG ATTENDANCE	1
MAIL, DISTRIBUTE	3	MAKE CHANGE	1	ORDER SUPPLIES	1
POST REPORTS	2	PROCESS INPUT DATA	2	PROOFREAD	1
TELEPHONING	3	TYPE REPORTS	14	TYPE FORMS	1
WRITE MEMOS	10	XEROXING	1	UPDATE MANUALS	4
OPERATOR KP SR	AVERAGE SALARY: \$ 515	STANDARD DEVIATION: \$ 64	PROMOTE PERCENT: 75		
CHANGE RIBBON	1	CORRECT INPUT DATA	25	EDIT INPUT DATA	25
INTERPRET CARDS	1	KEYPUNCH JOBS	48	KEYPUNCH PROGRAMS	1
TELEPHONING	1	VERIFY CARDS	27	INSTRUCT USERS	1
				TAPE, MOUNT	1
OPERATOR MACHINE DP	AVERAGE SALARY: \$ 520	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
CALCULATE INVENTORY	4	DISTRIBUTE REPORTS	1	DISTRIBUTE SUPPLIES	1
MOVE CARDS OR FORMS	5	PROCESS REPORTS	1	REPLENISH SUPPLIES	1
				MONITOR INVENTORY	1
				SALVAGE UNUSED STOCK	2
OPERATOR COMPUTER SR	AVERAGE SALARY: \$ 520	STANDARD DEVIATION: \$ 30	PROMOTE PERCENT: 100		
ANSWER USER QUESTION	1	ASSIST USERS	1	DESIGN FORMS	1
FILE TAPES	1	HOUSEKEEPING	2	MAINTAIN EQUIPMENT	2
MAINTAIN SYSTEMS	2	MONITOR TERMINAL	1	MONITOR WORK FLOW	1
OPERATE PLOTTER	1	PRINTER, LOAD FORMS	1	RELIEVE SUPERVISOR	3
SPECIAL ASSIGNMENTS	1	TAKE TURN OVER	1	TAPE, CLEAN DRIVES	1
WRITE MEMOS	1	WRITE FORMS	1	TRAIN OPERATORS	1
DATA HANDLER	AVERAGE SALARY: \$ 523	STANDARD DEVIATION: \$ 51	PROMOTE PERCENT: 100		
BALANCE INPUT DATA	1	BURST FORMS	17	COMPUTER JOBS	76
DELIVER COMPUTER JOB	1	EDIT FORMS	5	FILE TAPES	1
HOUSEKEEPING	5	INTERPRET CARDS	18	JOB ASSISTANCE	3
LIAISON	1	LOG COMPUTER TIME	2	MAINTAIN EQUIPMENT	2
PACKET JOBS	60	PROCESS PAPER TAPE	1	REPRODUCE CARDS	2
STORE FORMS OR CARDS	14	SYSTEM PREPARATION	1	TAPE, PREPARE	15
TAPE, PREPARE LABELS	3	TELEPROCESSING	1	WIRE CONTROL PANELS	2
				DECOLLATE OUTPUT	22
				FOLLOW INSTRUCTIONS	1
				KEYPUNCH JOB CONTROL	3
				OPERATE CARD EQUIPME	2
				SEPARATE OUTPUT	2
				TAPE, BUILD BACK UP	1
				WRITE PROGRAMS	1
TECHNICIAN DATA CONT	AVERAGE SALARY: \$ 525	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
BURST FORMS	1	CODE INPUT DATA	2	DECOLLATE OUTPUT	1
DISTRIBUTE OUTPUT	1	EDIT INPUT DATA	1	EDIT FORMS	3
LOG DATA FLOW	5	LOG	2	MAIL, PREPARE	1
SORT OUTPUT	1	STAMP FORMS	8	TAB, LIST CARDS	1
				TRANSFER DATA	2
OPERATOR COMPUTER JR	AVERAGE SALARY: \$ 525	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
COMPUTER JOBS	2	DISTRIBUTE OUTPUT	3	FOLLOW INSTRUCTIONS	1
LOAD INPUT DEVICES	1	MONITOR SYSTEM	2	PRINTER, CHANGE LOOP	1
TEST PROGRAMS	1			TAPE, MOUNT	1

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

ACCOUNTANT	AVERAGE SALARY: \$ 526	STANDARD DEVIATION: \$ 308	PROMOTE PERCENT: 75		
ANSWER QUESTIONS	1	BALANCE REPORTS	1	CALCULATE	1
EDIT OUTPUT	1	MAIL OUTPUT	1	MAINTAIN LOG	3
POST OUTPUT	3	PREPARE REPORTS	1	PROCESS CORRESPONDEN	2
REVIEW OUTPUT	1	SORT OUTPUT	1	TELEPHONING	1
VERIFY INPUT DATA	2	VERIFY OUTPUT VALIDI	3	WRITE FORMS	1
				CODE INPUT FORMS	1
				MATCH DATA	3
				PROCESS OUTPUT	37
				UPDATE FILES	1
CLERK VERIFICATION	AVERAGE SALARY: \$ 540	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
FILE OUTPUT	3	POST OUTPUT	2	SORT OUTPUT	1
PROGRAMMER TRAINEE	AVERAGE SALARY: \$ 545	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ATTEND MEETING	1	BALANCE REPORTS	2	BURST FORMS	4
COMPUTER JOBS	2	DEBUG PROGRAMS	2	DOCUMENT PROGRAMS	2
TEST PROGRAMS	2	UPDATE DOCUMENTATION	2	WRITE PROGRAMS	2
				CHANGE PROGRAMS	6
				KEYPUNCH JOB CONTROL	2
MANAGER ADM SERVICES	AVERAGE SALARY: \$ 545	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
APPROVE PAYMENTS	5	ASSIST USERS	2	ASSIGN WORK	20
CONSULT MANAGEMENT	2	EDIT REPORTS	2	HOUSEKEEPING	1
MAINTAIN FILES	4	MONITOR INVENTORY	2	REVIEW REPORTS	1
SEPARATE OUTPUT	1	SUPERVISING	2	TELEPHONING	7
VERIFY REPORTS	2	VERIFY OUTPUT VALIDI	1	WRITE MEMOS	1
				ATTEND MEETING	2
				LIAISON	2
				SELL SUPPLIES	1
				UPDATE FILES	10
				WRITE LETTERS	1
CLERK TYPIST III	AVERAGE SALARY: \$ 545	STANDARD DEVIATION: \$ 26	PROMOTE PERCENT: 50		
ANSWERING SERVICE	1	BALANCE REPORTS	1	BALANCE INPUT DATA	1
CODE INPUT DATA	1	COLLATE FORMS	1	COLLATE CARDS	1
CORRECT ERRORS	3	DELIVER FORMS	1	DISTRIBUTE OUTPUT	1
EDIT INPUT DATA	2	FILE	3	FILE SOURCE DOCUMENT	1
LOG TERMINAL USAGE	1	LOG	1	MAIL, SORT	1
MOVE TAPES	1	OPERATE TERMINAL	2	POST FLOWCHART	1
TELEPHONING	1	TYPE MEMOS	1	TYPE LETTERS	1
UPDATE LIBRARY	1	VERIFY REPORTS	1	WRITE FORMS	1
				CALCULATE PAYROLL	1
				COLLECT FORMS	1
				DISTRIBUTE WORK	1
				KEYPUNCH CARDS	1
				MAIL, PICK UP	1
				RELIEVE EMPLOYEE	1
				UPDATE OUTPUT	1
ANALYST INV CTL	AVERAGE SALARY: \$ 550	STANDARD DEVIATION: \$ 49	PROMOTE PERCENT: 50		
ANSWER USER QUESTION	25	ASSIST PROGRAMMERS	1	BALANCE REPORTS	2
CONSULT PROGRAMMERS	5	CORRECT ERRORS	1	DELIVER COMPUTER JOB	15
JOB ASSISTANCE	2	MATCH DATA	2	PROCESS REPORTS	56
SEPARATE OUTPUT	1	SEPARATE FORMS	1	STAMP FORMS	15
TRACE ERRORS	2	TRANSFER DATA	1	TYPE LETTERS	1
VERIFICATION	1				
				CODE INPUT FORMS	99
				FILE FORMS OR CARDS	4
				RECEIVE OUTPUT	1
				TELEPHONING	16
				VERIFY DATA	1
OPERATOR COMPUTER TR	AVERAGE SALARY: \$ 550	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
CORRECT MALFUNCTION	1	CORRECT ERRORS	1	DELIVER COMPUTER JOB	4
FILE FORMS OR CARDS	1	KEYPUNCH CARDS	1	REPRODUCE CARDS	1
SORT CARDS	2	TAB, LIST CARDS	5	TAPE, CATALOG	1
TAPE, DISTRIBUTE	2	TRANSFER DATA	1		
				FILE TAPES	1
				SCHEDULE COMPUTER TI	1
				TAPE, SELECT	1
OPERATOR KP LEAD	AVERAGE SALARY: \$ 550	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
CORRECT ERRORS	1	INSTRUCT EMPLOYEES	1	MONITOR WORK FLOW	2
TELEPHONING	1				
				SORT FORMS	1

TABLE V (Continued)

J O B S O R D E R E D F R O M L O W E R T O H I G H E R S A L A R I E S W I T H A S S O C I A T E D T A S K S

CLERK STOCK II	AVERAGE SALARY: \$ 559	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
BURST FORMS	10	DECOLLATE OUTPUT	16	DELIVER FORMS	2
INVENTORY SUPPLIES	2	MOVE CARDS OR FORMS	1	ORDER SUPPLIES	1
STORE FORMS OR CARDS	1			REPLENISH SUPPLIES	1
CLERK CASHIER	AVERAGE SALARY: \$ 560	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
DISTRIBUTE REPORTS	1	MAIL OUTPUT	1	MAINTAIN FILES	1
PROCESS OUTPUT	3	TYPE LETTERS	1	TYPE REPORTS	1
EXPEDITER	AVERAGE SALARY: \$ 565	STANDARD DEVIATION: \$ 25	PROMOTE PERCENT: 50		
BALANCE OUTPUT	1	CODE INPUT FORMS	1	CODE INPUT DATA	3
FILE OUTPUT	8	LOG BATCHES	1	MATCH DATA	1
PREPARE REPORTS	4	PROCESS OUTPUT	2	VERIFY OUTPUT VALIDI	1
SUPERVISOR DATA PREP	AVERAGE SALARY: \$ 572	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
APPROVE PAYMENTS	1	ASSIGN WORK	2	ASSIST PROGRAMMERS	1
CONSULTATION	1	COORDINATE WORK FLOW	1	COUNSEL EMPLOYEES	1
FILE TAPES	1	IMPLEMENT SYSTEMS	1	INTERVIEW APPLICANTS	1
LIAISON	3	MAINTAIN LOG	1	MONITOR EQUIPMENT	1
PREPARE EMPLOYEE TRA	1	RELIEVE EMPLOYEE	1	REVIEW DOCUMENTATION	1
SUPERVISE PERSONNEL	1	TELEPHONING	2	TRAIN EMPLOYEES	1
UPDATE PROCEDURES	1	VERIFY WORK QUALITY	1	WRITE MEMOS	1
CLERK DP	AVERAGE SALARY: \$ 575	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
BALANCE INPUT DATA	1	FILE REPORTS	1	FILE MICROFILM	1
INVENTORY SUPPLIES	1	MICROFILMING	2	POST	1
RECEIVE CARDS	2	SEPARATE FORMS	3	SORT CARDS	1
VERIFY DATA	1			TAPE, STORE	1
PROGRAMMER I	AVERAGE SALARY: \$ 581	STANDARD DEVIATION: \$ 265	PROMOTE PERCENT: 100		
ATTEND MEETING	8	CHANGE PROGRAMS	3	CONSULT SUPERVISORS	3
CORRECT ERRORS	3	DEBUG SYSTEMS	1	DEBUG PROGRAMS	6
DOCUMENT SYSTEMS	2	DOCUMENT PROGRAMS	7	FLOWCHART	1
INTERPRET CARDS	3	KEYPUNCH JOB CONTROL	5	KEYPUNCH CARDS	4
READ MANUALS	1	READ MEMOS	1	SCHEDULE COMPUTER TI	4
STUDY	2	TEST PROGRAMS	5	TROUBLESHOOTING	1
UPDATE DOCUMENTATION	2	UPDATE JOB CONTROL	1	VERIFY OUTPUT VALIDI	8
WRITE FORMS	4	WRITE JOB CONTROL	2	WRITE PROGRAMS	10
				CONSULTATION	3
				DEVELOP PROGRAMS	1
				FLOWCHART PROGRAMS	4
				PREPARE INPUT DATA	1
				SPECIAL ASSIGNMENTS	1
				UPDATE FILES	1
				WRITE INSTRUCTIONS	2

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

SUPERVISOR OPERATION AVERAGE SALARY: \$ 582 STANDARD DEVIATION: \$ 354 PROMOTE PERCENT: 62

TASK LIST OVERFLOW: SEE SUPPLEMENTARY REPORT.

SUPERVISOR PROGRAMMI AVERAGE SALARY: \$ 583 STANDARD DEVIATION: \$ 446 PROMOTE PERCENT: 66

ANALYZING	1	ASSIST PROGRAMMERS	1	ASSIGN WORK	11	ATTEND MEETING	2
CODE INPUT DATA	1	CONSULT PROGRAMMERS	1	CONSULT SUPERVISORS	1	CONSULT ANALYSTS	1
CONSULTATION	1	COORDINATE WORK FLOW	2	CORRECT ERRORS	1	DEBUG PROGRAMS	1
DESIGN FORMS	1	DEVELOP PROCEDURES	1	DOCUMENT PROGRAMS	1	ESTABLISH PRIORITIES	2
EVALUATE EMPLOYEES	1	FLOWCHART PROGRAMS	1	MAINTAIN PROGRAMS	1	MONITOR WORK FLOW	2
OPERATE COMPUTER	1	REVIEW DOCUMENTATION	1	REVIEW SYSTEMS	1	REVIEW WORK LOG	2
REVIEW SPECIFICATION	10	SUPERVISE PERSONNEL	1	TEST PROGRAMS	1	WRITE MEMOS	2
WRITE PROGRAMS	1						

PROGRAMMER JR AVERAGE SALARY: \$ 585 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100

ANALYZING	1	CLERICAL WORK	1	DEBUG PROGRAMS	1	DESIGN FILES	1
DESIGN DATA CODES	1	DEVELOP PROCEDURES	1	DOCUMENT PROGRAMS	2	REVIEW SYSTEMS	1
TEST PROGRAMS	1	TRAIN OPERATORS	1	UPDATE DOCUMENTATION	1	WRITE USER GUIDE	1
WRITE PROGRAMS	5						

TECHNICIAN EDP II AVERAGE SALARY: \$ 587 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100

COMPUTER JOBS	6	LOAD OUTPUT DEVICES	1	LOAD INPUT DEVICES	1	REPLENISH SUPPLIES	1
TELEPROCESSING	1	TEST PROGRAMS	4				

PROGRAMMER OPERATOR AVERAGE SALARY: \$ 587 STANDARD DEVIATION: \$ 87 PROMOTE PERCENT: 100

CHANGE PROGRAMS	4	CODE INPUT DATA	2	COLLATE CARDS	1	COMPUTER JOBS	8
DEBUG PROGRAMS	1	DISTRIBUTE REPORTS	1	INTERPRET CARDS	1	REPLENISH SUPPLIES	2
SORT CARDS	1	TAPE, BUILD BACK UP	1	TRACE ERRORS	1	WRITE PROGRAMS	1
WRITE FORMS	2						

PROGRAMMER II AVERAGE SALARY: \$ 596 STANDARD DEVIATION: \$ 355 PROMOTE PERCENT: 100

ASSIGN WORK	1	ASSIST USERS	1	ASSIST PROGRAMMERS	6	ATTEND MEETING	2
CHANGE SYSTEMS	2	CHANGE PROGRAMS	2	COLLECT DATA	1	COMMUNICATION, VERBA	1
CONSULT PROGRAMMERS	2	CONSULT SUPERVISORS	1	CONSULT USERS	2	CONSULT ANALYSTS	1
CONSULTATION	4	CORRECT ERRORS	1	DEBUG PROGRAMS	4	DELIVER FORMS	1
DESIGN SYSTEMS	1	DISK, PREPARE LABELS	2	DISTRIBUTE OUTPUT	2	DOCUMENT SYSTEMS	1
DOCUMENT PROGRAMS	1	EDIT OUTPUT	1	EVALUATE EMPLOYEES	1	FILE FORMS OR CARDS	4
FLOWCHART SYSTEMS	1	FLOWCHART PROGRAMS	2	JOB ASSISTANCE	1	KEYPUNCH CARDS	2
KEYPUNCH JOB CONTROL	2	LIAISON	1	MAINTAIN SYSTEMS	1	MAINTAIN PROGRAMS	1
MONITOR WORK FLOW	1	RECEIVE JOB REQUESTS	1	RELAY INFORMATION	2	REVIEW DOCUMENTATION	1
SCHEDULE COMPUTER TI	2	SPECIAL ASSIGNMENTS	1	SUPERVISE PERSONNEL	1	TAPE, DESIGN LAYOUT	1
TAPE, PREPARE LABELS	2	TEST PROGRAMS	2	TRAVEL	1	VERIFICATION	1
VERIFY OUTPUT VALIDI	1	WRITE LETTERS	1	WRITE INSTRUCTIONS	1	WRITE PROGRAMS	8

REPORTS CONTROL AVERAGE SALARY: \$ 600 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 0

BALANCE INPUT DATA	1	BALANCE REPORTS	3	BURST FORMS	1	COLLECT DATA	1
DELIVER DATA	1	DISTRIBUTE REPORTS	6	EDIT INPUT DATA	1	FILE REPORTS	13
KEYPUNCH CARDS	1	LOG TOTALS	5	SCHEDULE COMPUTER TI	1	SEPARATE OUTPUT	1
STORE FORMS OR CARDS	1	TELEPHONING	1	VERIFY OUTPUT VALIDI	6	XEROXING	1

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

OPERATOR DATA CONVER							AVERAGE SALARY: \$ 600	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100
ANSWER QUESTIONS	25	ASSIGN WORK	1	ATTEND MEETING	1	CLERICAL WORK	2		
COMPUTER JOBS	2	DISTRIBUTE WORK	20	KEYPUNCH JOBS	5	ORDER SUPPLIES	2		
PLANNING	1	RELIEVE OPERATORS	1	RUN ERRANDS	1	SORT CARDS	1		
SUPERVISE PERSONNEL	1	TELEPHONING	15	TRAIN OPERATORS	2	VERIFY CARDS	1		
VERIFY INPUT DATA	1								
ANALYST CONTROL II							AVERAGE SALARY: \$ 600	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0
ASSIST USERS	1	ASSIST PROGRAMMERS	1	ATTEND MEETING	1	BALANCE REPORTS	2		
CALCULATE	1	CODE INPUT FORMS	1	COLLECT DATA	1	COMMUNICATION, VERBA	1		
COMPUTER JOBS	20	CORRECT ERRORS	1	DISTRIBUTE REPORTS	1	DOCUMENT PROCEDURES	1		
EDIT INPUT DATA	1	FILE OUTPUT	1	FILE FORMS OR CARDS	1	KEYPUNCH JOB CONTROL	1		
LOG BATCHES	1	POST	1	PREPARE INPUT DATA	1	PREPARE USER GUIDE	1		
SORT CARDS	1	SORT OUTPUT	1	SORT FORMS	1	STAMP FORMS	1		
TRACE ERRORS	1	TRAIN EMPLOYEES	1	VERIFY CARDS	1	VERIFY OUTPUT VALIDI	5		
SUPERVISOR KP ASST							AVERAGE SALARY: \$ 600	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100
ANSWER QUESTIONS	1	CLERICAL WORK	1	CORRECT ERRORS	1	DESIGN DRUM CARD	1		
INSTRUCT EMPLOYEES	1	KEYPUNCH PROGRAMS	1	KEYPUNCH JOBS	19	LOG WORK	1		
SORT CARDS	1	VERIFY CARDS	1						
OPERATOR MACHINE U R							AVERAGE SALARY: \$ 605	STANDARD DEVIATION: \$ 64	PROMOTE PERCENT: 100
BALANCE REPORTS	5	BOX CARDS	1	BUILD BACK UP	1	COLLATE FORMS	1		
COLLATE CARDS	23	CORRECT ERRORS	1	DISTRIBUTE REPORTS	1	EDIT INPUT DATA	3		
FILE FORMS OR CARDS	2	INTERPRET CARDS	20	JOB ASSISTANCE	1	KEYPUNCH CARDS	11		
LABELING	21	LOG	1	MAIL, PREPARE	1	OPERATE SYSTEM	1		
PREPARE REPORTS	2	REPRODUCE CARDS	1	SEPARATE CARDS	3	SEPARATE OUTPUT	1		
SORT CARDS	25	STORE FORMS OR CARDS	1	TAB, RUN TOTALS	5	TAB, LIST CARDS	2		
TAKE TURN OVER	1	VERIFY DATA	1	VERIFY OUTPUT VALIDI	1	WIRE CONTROL PANELS	16		
WRITE FORMS	1	WRITE MANUALS	1						
OPERATOR CRT DATA AN							AVERAGE SALARY: \$ 605	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0
BALANCE REPORTS	2	KEY DATA	1	OPERATE SYSTEM	1	OPERATE OFFICE EQUIP	1		
PREPARE INPUT DATA	1	TRACE ERRORS	2						
TECHNICAL WRITER							AVERAGE SALARY: \$ 608	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100
ASSIST USERS	1	EDIT FORMS	1	MAINTAIN SYSTEMS	1	MAINTAIN LIBRARY	2		
MAINTAIN MANUALS	3	NEWSWRITING	1	OPERATE TERMINAL	1	SUPERVISING	4		
UPDATE LIBRARY	1	UPDATE DOCUMENTATION	1	WRITE USER GUIDE	4				
OPERATOR COMPUTER II							AVERAGE SALARY: \$ 610	STANDARD DEVIATION: \$ 35	PROMOTE PERCENT: 100
ASSIST OPERATORS	1	ASSIST USERS	1	BALANCE REPORTS	2	BURST FORMS	5		
CARD TO TAPE CONVERS	1	CHANGE PROGRAMS	10	COMPUTER JOBS	23	COORDINATE WORK FLOW	3		
CORRECT ERRORS	1	DISK, MOUNT	1	EDUCATE SELF	1	INTERPRET CARDS	5		
JOB ASSISTANCE	1	LOAD OUTPUT DEVICES	1	LOAD INPUT DEVICES	1	MAINTAIN SECURITY	1		
MONITOR SYSTEM	1	MONITORING	1	MONITOR WORK FLOW	2	OPERATE COMPUTER	2		
PRINTER, CHANGE RIBB	1	PRINTER, LOAD FORMS	1	RELAY INFORMATION	1	RELIEVE EMPLOYEE	1		
REPRODUCE CARDS	5	SORT CARDS	5	SYSTEM PREPARATION	3	TAKE TURN OVER	1		
TAPE, FILE	1	TAPE, MAINTAIN	1	TAPE, UPDATE	10	TAPE, MOUNT	1		
TELEPHONING	1	TEST PROGRAMS	20	TRACE ERRORS	1	TRAIN OPERATORS	1		
WRITE PROGRAMS	1								

TABLE V (Continued)

JOB'S ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

STATISTICIAN	AVERAGE	SALARY: \$ 618	STANDARD DEVIATION: \$ 18	PROMOTE PERCENT: 50	
ANALYZE OUTPUT	3	ASSIGN WORK	1	CODE INPUT DATA	1
DESIGN FILES	1	DISTRIBUTE OUTPUT	1	FILE OUTPUT	1
KEYPUNCH CARDS	1	LOG COMPUTER TIME	1	PREPARE INPUT DATA	1
PROCESS OUTPUT	2	SEPARATE OUTPUT	1	SORT FORMS	1
UPDATE INPUT DATA	1	VERIFY OUTPUT VALIDI	1	WRITE FORMS	2
COORDINATE WORK FLOW					1
FLOWCHART					1
PREPARE REPORTS					1
TAPE, SCRATCH					1
CLERK JR	AVERAGE	SALARY: \$ 620	STANDARD DEVIATION: \$ 29	PROMOTE PERCENT: 100	
BURST FORMS	1	COLLATE CARDS	1	DELIVER FORMS	1
FILE FORMS OR CARDS	2	INTERPRET CARDS	1	JOB ASSISTANCE	1
KEYPUNCH JOBS	8	MAIL, PREPARE	2	MAIL, PROCESS	2
ORDER SUPPLIES	3	RECEIVE CARDS	1	SORT CARDS	1
DISTRIBUTE OUTPUT					1
KEYPUNCH PROGRAMS					1
MAINTAIN EQUIPMENT					1
SPECIAL ASSIGNMENTS					1
CLERK FILE	AVERAGE	SALARY: \$ 620	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0	
BOX CARDS	1	COMPUTER JOBS	20	FILE FORMS OR CARDS	24
JOB ASSISTANCE	1	LABELING	1	LOG COMPUTER TIME	20
MAIL, PROCESS	1	PRINTER, CUT LOOPS	1	REPRODUCE CARDS	2
TAPE, PREPARE LABELS	1	TAPE, ROTATE	1	TELEPHONING	1
INTERPRET CARDS					2
MAIL, DISTRIBUTE					1
STORE FORMS OR CARDS					1
TYPE FORMS					1
XEROXING	1				
OPERATOR EDP II	AVERAGE	SALARY: \$ 630	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
BALANCE OUTPUT	1	BALANCE INPUT DATA	1	COLLATE CARDS	1
DISK, MOUNT	1	INTERPRET CARDS	1	KEYPUNCH CARDS	1
SORT OUTPUT DATA	1	SORT INPUT DATA	1	SYSTEM PREPARATION	1
TAPE, MOUNT	1	TAPE, CLEAN DRIVES	1	TELEPROCESSING	1
COMPUTER JOBS					11
REPLENISH SUPPLIES					1
TAPE, PREPARE LABELS					1
BOOKKEEPER	AVERAGE	SALARY: \$ 635	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
PROCESS OUTPUT	2				
OPERATOR COMPUTER	AVERAGE	SALARY: \$ 635	STANDARD DEVIATION: \$ 176	PROMOTE PERCENT: 64	
TASK LIST OVERFLOW; SEE SUPPLEMENTARY REPORT.					
COORDINATOR JOB STRE	AVERAGE	SALARY: \$ 640	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
ASSIGN WORK	1	COORDINATE WORK FLOW	10	CORRECT PROGRAMS	1
DISK, SET UP DRIVES	1	MONITOR WORK FLOW	1	REVIEW WORK LOG	1
TAKE TURN OVER	1	WRITE FORMS	1		
DISK, MOUNT					1
REVIEW OPERATIONS					1
ANALYST SYSTEMS CHIE	AVERAGE	SALARY: \$ 667	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
ATTEND MEETING	1	CONDUCT MEETING	1	CONSULTATION	1
STUDY	1	TEST SYSTEMS	1	WRITE PROGRAMS, SPEC	1
DESIGN SYSTEMS					1
TEACHER	AVERAGE	SALARY: \$ 667	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
COMPUTER JOBS	1	TEACH CLASS	1		
SUPERVISOR DP ASST	AVERAGE	SALARY: \$ 671	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
ANSWERING SERVICE	1	ASSIGN WORK	1	COORDINATE WORK FLOW	1
EVALUATE EMPLOYEES	1	FILE TAPES	1	INTERPRET CARDS	1
LOG WORK	1	MONITOR EQUIPMENT	1	ORDER SUPPLIES	1
SORT CARDS	2	TAPE, PREPARE LABELS	1	TRACE ERRORS	1
UPDATE FILES	2	VERIFY OUTPUT VALIDI	1	WRITE FORMS	2
DISK, COPY					1
KEYPUNCH JOB CONTROL					2
SCRAP CARDS					1
TRAIN OPERATORS					1

TABLE V (Continued)

JOB'S ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

SUPERVISOR SYSTEMS A							AVERAGE	SALARY: \$ 673	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
APPROVE DOCUMENTATIO	2	ASSIST ANALYSTS	3	ASSIGN WORK	3	CONDUCT MEETING	1				
COORDINATING	1	DESIGN SYSTEMS	1	ESTABLISH STANDARDS	1	EVALUATE EMPLOYEES	1				
EXPLAIN SYSTEMS	3	IMPLEMENT SYSTEMS	1	ORAL PRESENTATIONS	1	PLAN SYSTEMS	3				
REVIEW DOCUMENTATION	2										
CLERK SPECIAL							AVERAGE	SALARY: \$ 680	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
MAIL, PROCESS	1	RELIEVE EMPLOYEE	1	SPECIAL ASSIGNMENTS	1	VERIFY PROGRAMS	1				
VERIFY KEYPUNCHED JO	7										
CASHIER							AVERAGE	SALARY: \$ 690	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
BALANCE OUTPUT	1	PROCESS OUTPUT	3								
SCHEDULER OPERATIONS							AVERAGE	SALARY: \$ 698	STANDARD DEVIATION: \$ 51	PROMOTE PERCENT: 100	
ADJUST PRIORITIES	15	ASSIGN WORK	1	ATTEND MEETING	1	CHANGE PROGRAMS	1				
CONDUCT IN SERVICE T	1	CONSULT SUPERVISORS	9	COORDINATE WORK FLOW	4	DELIVER COMPUTER JOB	8				
DELIVER FORMS	1	DEVELOP PROGRAMS	1	DEVELOP EMPLOYEE TRA	1	ENFORCE POLICIES	1				
ESTABLISH PRIORITIES	1	EVALUATE EMPLOYEES	1	FILE	1	FILE TAPES	1				
FILE FORMS OR CARDS	1	INSTRUCT OPERATORS	1	INTERPRET CARDS	1	KEYPUNCH CARDS	1				
KEYPUNCH JOB CONTROL	1	LOG WORK	2	MAINTAIN PROGRAMS	1	MAINTAIN FILES	2				
MONITOR WORK FLOW	15	OPERATE COMPUTER	1	PREPARE REPORTS	1	RECEIVE JOB REQUESTS	1				
RELAY INFORMATION	1	RELIEVE OPERATORS	1	REPLENISH SUPPLIES	1	REVIEW PROGRAMS	2				
REVIEW WORK LOG	1	REVIEW PROCEDURES	1	SCHEDULING	1	SCHEDULE MAINTENANCE	1				
SCHEDULE COMPUTER TI	1	SUPERVISING	1	SYSTEM PREPARATION	1	TAPE, RELEASE	1				
TAPE, PREPARE LABELS	1	UPDATE SYSTEMS	1	VERIFY DATA	3	WRITE PROGRAMS	1				
WRITE PROCEDURES	1	WRITE LETTERS	1	WRITE INSTRUCTIONS	1	WRITE MEMOS	1				
NURSE GENERAL III							AVERAGE	SALARY: \$ 700	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100	
ATTEND MEETING	3	CODE INPUT DATA	5	COLLECT DATA	1	CONSULT USERS	1				
DESIGN SYSTEMS	2	DOCUMENT PROGRAMS	1	INVENTORY SUPPLIES	1	JOB ASSISTANCE	3				
KEYPUNCH PROGRAMS	1	LOG COMPUTER TIME	3	MAINTAIN SYSTEMS	1	MAINTAIN PROGRAMS	1				
OPERATE TERMINAL	1	SORT FORMS	1	TELEPHONING	1	UPDATE MANUALS	1				
UPDATE FILES	2	WRITE PROGRAMS	1	WRITE PROGRAMS, SPEC	3						
SUPERVISOR SHIFT							AVERAGE	SALARY: \$ 702	STANDARD DEVIATION: \$ 34	PROMOTE PERCENT: 33	
ASSIST USERS	27	ASSIGN WORK	2	BURST FORMS	1	CLEAR PAPER JAMS	10				
CLEAR CARD JAMS	10	CONSULT USERS	1	CONSULT PROGRAMMERS	1	CONSULT SUPERVISORS	2				
COORDINATE WORK FLOW	2	DECOLLATE OUTPUT	1	DISK, PREPARE LABELS	1	DISK, MOUNT	1				
DISK, MAINTAIN	1	DISTRIBUTE OUTPUT	15	ENFORCE POLICIES	1	ESTABLISH PRIORITIES	5				
INSTRUCT OPERATORS	6	INTERPRET CARDS	1	INVENTORY SUPPLIES	1	LOG MALFUNCTIONS	1				
LOG TAPES	4	MAINTAIN SYSTEMS	1	MONITOR SYSTEM	10	MONITOR WORK FLOW	1				
OPERATE SYSTEM	1	PLAN WORK SCHEDULE	1	PREPARE REPORTS	1	PRINTER, CHANGE RIBB	1				
RELIEVE OPERATORS	1	SCHEDULING	1	SCHEDULE COMPUTER TI	4	SEPARATE OUTPUT	15				
SORT CARDS	1	SPECIAL ASSIGNMENTS	8	STORE FORMS OR CARDS	2	TAPE, MOUNT	1				
TAPE, CLEAN	1	TAPE, PREPARE LABELS	2	TELEPHONING	2	TRAIN OPERATORS	1				
UPDATE LOG	1	UPDATE LIBRARY	1	WRITE MEMOS	1						

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

PROGRAMMER AVERAGE SALARY: \$ 704 STANDARD DEVIATION: \$ 201 PROMOTE PERCENT: 94

TASK LIST OVERFLOW: SEE SUPPLEMENTARY REPORT.

COORDINATOR HOSPITAL AVERAGE SALARY: \$ 739 STANDARD DEVIATION: \$ 289 PROMOTE PERCENT: 25

TASK LIST OVERFLOW: SEE SUPPLEMENTARY REPORT.

ANALYST TRAFFIC AVERAGE SALARY: \$ 739 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100

ANALYZE OUTPUT	1	ANSWER QUESTIONS	1	BURST FORMS	1	CONSULT PROGRAMMERS	3
INTERPRET CARDS	1	LIAISON	1	MONITOR WORK FLOW	1	OPERATE PLOTTER	1
OPERATE COMPUTER	2	PREPARE REPORTS	3	PREPARE INPUT DATA	4	REVIEW PROGRAMS	1
SORT CARDS	1	SPECIAL ASSIGNMENTS	1	UPDATE LIBRARY	1	UPDATE PROCEDURES	1
VERIFY OUTPUT VALIDI	1	WRITE PROGRAMS	3				

SUPERVISOR DATA CONT AVERAGE SALARY: \$ 748 STANDARD DEVIATION: \$ 76 PROMOTE PERCENT: 50

ASSIGN WORK	1	ATTEND MEETING	3	BALANCE REPORTS	1	BURST FORMS	1
CODE INPUT DATA	1	COMMUNICATION, VERBA	2	CONSULT SUPERVISORS	3	CONSULT OPERATORS	2
DECOLLATE OUTPUT	1	DISTRIBUTE REPORTS	2	EDIT REPORTS	1	EDIT INPUT DATA	2
ESTABLISH PRIORITIES	1	FILE REPORTS	1	FILE OUTPUT	1	FILE FORMS OR CARDS	1
FILE TAPES	1	LOG WORK	2	LOG	1	MONITOR WORK FLOW	2
PLANNING	12	RECEIVE JOB REQUESTS	1	RELAY INFORMATION	1	SPECIAL ASSIGNMENTS	1
SUPERVISING	1	SUPERVISE PERSONNEL	1	TELEPHONING	1	TRACE ERRORS	3
TRANSFER DATA	1	UPDATE PROCEDURES	1	VERIFY DATA	1	WRITE FORMS	1
WRITE REPORTS	12						

PROGRAMMER LEAD AVERAGE SALARY: \$ 750 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100

ASSIST OPERATORS	1	ASSIST SUPERVISORS	1	COLLECT FORMS	1	CONSULT SUPERVISORS	1
CORRECT PROGRAMS	20	DEVELOP PROGRAMS	7	DISTRIBUTE REPORTS	1	DOCUMENT PROGRAMS	4
KEYPUNCH CARDS	5	KEYPUNCH PROGRAMS	4	MAINTAIN SYSTEMS	1	TEST PROGRAMS	30
VERIFY OUTPUT VALIDI	1	WRITE INSTRUCTIONS	8	WRITE PROGRAMS	2		

DETAILER AVERAGE SALARY: \$ 750 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100

PLANNING	1	PREPARE INPUT DATA	2				
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TELECOM OPERATIONS S AVERAGE SALARY: \$ 750 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 0

COMMUNICATION, VERBA	1	CONDUCT MEETING	1	DELIVER FORMS	1	EDUCATE SELF	1
EDUCATE TERMINAL USE	3	INSTRUCT TERMINAL US	10	PREPARE REPORTS	3	REVIEW PROCEDURES	1
TELEPHONING	15	UPDATE MANUALS	1	VERIFY OUTPUT VALIDI	1	WRITE MEMOS	5
WRITE USER GUIDE	3	WRITE INSTRUCTIONS	2				

COORDINATOR DP ACCTG AVERAGE SALARY: \$ 750 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 0

COMPUTER JOBS	1	CONSULT USERS	1	DOCUMENTATION	1	EDUCATE SELF	1
ESTABLISH POLICIES	1	FEASIBILITY STUDY	1	MAINTAIN PROGRAMS	1	MAINTAIN SYSTEMS	1
MONITOR OUTPUT	1	ORDER SUPPLIES	1	PLAN SYSTEMS	1	REVIEW MANUALS	1
SCHEDULING	1	SOLVE PROBLEMS	1	TEST PROGRAMS	1	TRAIN EMPLOYEES	1
UPDATE MANUALS	2	UPDATE LIBRARY	1	WRITE MANUALS	1	WRITE PROGRAMS	1

SCHEDULER JOB AVERAGE SALARY: \$ 760 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100

CHANGE JOB CONTROL	1	COMMUNICATION, VERBA	1	COORDINATE WORK FLOW	1	CORRECT ERRORS	1
EDUCATE SELF	1	JOB ASSISTANCE	4	KEY DATA	1	LOG WORK	1
MAINTAIN FILES	4	MONITOR TERMINAL	1	MONITOR WORK FLOW	2	SPECIAL ASSIGNMENTS	1
SUPERVISE PERSONNEL	1	SYSTEM PREPARATION	4	TAPE, PREPARE LABELS	1	TEST PROGRAMS	1
TRAIN OPERATORS	1	UPDATE JOB CONTROL	1	WRITE MEMOS	1		

DETAILER SR AVERAGE SALARY: \$ 788 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100

TABLE V (Continued)

PLANNING	1	PREPARE INPUT DATA	1	PROCESS OUTPUT	1	REVIEW MANUALS	1
VERIFY INPUT DATA	1						
JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS							
ANALYST RESEARCH	AVERAGE	SALARY: \$ 793	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100			
ANALYZE OUTPUT	1	ASSIGN WORK	1	CODE INPUT DATA	1	CONDUCT RESEARCH	1
COORDINATING	1	DESIGN TESTS	1	DESIGN OUTPUT FORMAT	1	DEVELOP INPUT DATA	1
FLOWCHART PROCEDURES	1	KEYPUNCH CARDS	1	PREPARE REPORTS	1	VERIFY CARDS	1
SUPERVISOR SECTION	AVERAGE	SALARY: \$ 800	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100			
ATTEND MEETING	3	COMMUNICATION, VERBA	2	COORDINATE MAINTENAN	1	JOB ASSISTANCE	1
MONITOR WORK FLOW	1	PREPARE EMPLOYEE TRA	1	RECEIVE INSTRUCTIONS	1	SCHEDULE COMPUTER TI	1
SOLVE PROBLEMS	1	SPECIAL ASSIGNMENTS	1	SUPERVISE PERSONNEL	1	TEST PROGRAMS	1
WRITE JOB DESCRIPTIO	1						
OPERATOR MASTER	AVERAGE	SALARY: \$ 800	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100			
ANALYZE PROBLEMS	1	ANALYZING	2	ASSIST OPERATORS	1	ASSIST PROGRAMMERS	1
ATTEND MEETING	1	COMMUNICATION, VERBA	1	COMPUTER JOBS	2	CONSULTATION	1
CORRECT ERRORS	1	DESIGN SYSTEMS	1	EVALUATE SYSTEMS	1	JOB ASSISTANCE	2
LIAISON	1	MONITOR SYSTEM	1	SCHEDULE COMPUTER TI	1	TRACE ERRORS	1
TRAIN OPERATORS	1	VERIFY WORK QUALITY	1				
CLERK SR	AVERAGE	SALARY: \$ 800	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100			
BALANCE REPORTS	1	CODE INPUT DATA	1	EDIT INPUT DATA	1	LOG	1
RECEIVE SOURCE DOCUM	1	TELEPHONING	1				
ADMINISTRATIVE ASSIS	AVERAGE	SALARY: \$ 800	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100			
ANALYZE SYSTEMS	1	ANSWER USER QUESTION	1	ASSIST USERS	1	COMPUTER JOBS	1
DESIGN SYSTEMS	1	DEVELOP PROGRAMS	1	PREPARE REPORTS	1	PROCESS CORRESPONDEN	2
SUPERVISING	1	WRITE PROGRAMS	1				
COORDINATOR NURSING	AVERAGE	SALARY: \$ 800	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100			
ATTEND MEETING	3	CODE INPUT DATA	1	COLLECT DATA	1	CONDUCT IN SERVICE T	1
COORDINATE WORK FLOW	1	CORRECT ERRORS	5	DELIVER DATA	1	EDIT INPUT DATA	1
JOB ASSISTANCE	2	LOG TERMINAL USAGE	1	OPERATE TERMINAL	2	READ	1
RELIEVE EMPLOYEE	2	VERIFY DATA	1	WRITE MEMOS	1		
ANALYST TRAFFIC SR	AVERAGE	SALARY: \$ 800	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0			
ANALYZE OUTPUT	2	ANSWER QUESTIONS	2	PREPARE REPORTS	1	PROCESS CORRESPONDEN	1
SPECIAL ASSIGNMENTS	3						
INSTRUCTOR	AVERAGE	SALARY: \$ 800	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100			
ANALYZE SYSTEMS	1	ASSIGN WORK	1	CONSULT SUPERVISORS	2	COORDINATE OPERATION	5
DESIGN CARD LAYOUTS	1	DESIGN SYSTEMS	1	MAINTAIN SYSTEMS	1	ORDER SUPPLIES	1
TEACH CLASS	1	WRITE PROGRAMS	1				

TABLE V (Continued)

JCBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

PROGRAMMER ANALYST AVERAGE SALARY: \$ 814 STANDARD DEVIATION: \$ 327 PROMOTE PERCENT: 69

TASK LIST OVERFLOW; SEE SUPPLEMENTARY REPORT.

SUPERVISOR DP		AVERAGE SALARY: \$ 822		STANDARD DEVIATION: \$ 239		PROMOTE PERCENT: 25	
ANALYZE SYSTEMS	1	ANSWER QUESTIONS	2	ASSIGN WORK	2	ASSIST PROGRAMMERS	1
COMPUTER JOBS	4	COORDINATE WORK FLOW	2	CORRECT PROGRAMS	1	DEBUG PROGRAMS	1
DESIGN CARD LAYOUTS	1	DESIGN FORMS	3	DISTRIBUTE OUTPUT	1	DOCUMENT PROCEDURES	1
EDIT INPUT DATA	1	ESTABLISH STANDARDS	1	EVALUATE EMPLOYEES	2	INTERVIEW APPLICANTS	1
INVENTORY SUPPLIES	1	JOB ASSISTANCE	1	KEYPUNCH PROGRAMS	1	LOG WORK	2
LOG ATTENDANCE	1	LOG	1	OPERATE CARD EQUIPME	1	ORDER SUPPLIES	3
PREPARE REPORTS	1	PREPARE USER GUIDE	1	RECEIVE SALESMEN	1	RECEIVE TRAINING	1
SUPERVISE PERSONNEL	2	SUPERVISE OPERATIONS	1	SUPERVISING	2	TELEPHONING	1
TRAIN OPERATORS	1	TYPE MEMOS	1	UPDATE REPORTS	1	UPDATE FILES	1
UPDATE LOG	1	UPDATE PROCEDURES	2	VERIFY WORK QUALITY	2	VERIFY OUTPUT VALIDI	1
WIRE CONTROL PANELS	2	WRITE JOB DESCRIPTIO	1	WRITE MEMOS	1	WRITE PROGRAMS	2

AUDITOR JR		AVERAGE SALARY: \$ 825		STANDARD DEVIATION: \$ 0		PROMOTE PERCENT: 0	
BALANCE REPORTS	4	COLLATE CARDS	1	COMPUTER JOBS	1	CORRECT ERRORS	1
FILE FORMS OR CARDS	1	INTERPRET CARDS	1	PREPARE REPORTS	1	REPRODUCE CARDS	1
SORT CARDS	1						

COORDINATOR DP AVERAGE SALARY: \$ 826 STANDARD DEVIATION: \$ 61 PROMOTE PERCENT: 66

TASK LIST OVERFLOW; SEE SUPPLEMENTARY REPORT.

AUDITOR		AVERAGE SALARY: \$ 828		STANDARD DEVIATION: \$ 134		PROMOTE PERCENT: 75	
ADJUST INVENTORY	1	ANALYZING	3	ANALYZE OUTPUT	6	ANSWER QUESTIONS	25
CONDUCT MEETING	1	CONSULT MANAGEMENT	1	COORDINATE OPERATION	1	CORRECT ERRORS	4
DESIGN INPUT FORMS	1	DESIGN SYSTEMS	1	DEVELOP PROCEDURES	1	DISTRIBUTE OUTPUT	4
EDIT FORMS	3	EDIT OUTPUT	3	EXTRACT DATA	1	FEASIBILITY STUDY	1
FLOWCHART	1	IMPLEMENT SYSTEMS	1	INVENTORY SUPPLIES	1	MAINTAIN LEDGERS	4
MONITOR SYSTEM	1	MONITOR INVENTORY	10	PREPARE REPORTS	2	PREPARE INPUT DATA	4
PROCESS INPUT DATA	2	PROCESS OUTPUT	7	RECEIVE LEDGERS	4	RECOMMEND CHANGES	1
REVIEW PROCEDURES	1	REVIEW SYSTEMS	1	SEPARATE OUTPUT	2	SPECIAL ASSIGNMENTS	7
SUPERVISE PERSONNEL	1	TELEPHONING	1	TRACE ERRORS	5	TRANSFER DATA	1
UPDATE PROCEDURES	1	UPDATE OUTPUT	4	VERIFY OUTPUT VALIDI	2	WRITE LETTERS	1
WRITE MEMOS	1						

MANAGER		AVERAGE SALARY: \$ 834		STANDARD DEVIATION: \$ 0		PROMOTE PERCENT: 0	
ANSWER QUESTIONS	1	APPROVE MAINTENANCE	1	ATTEND SEMINAR	1	ATTEND MEETING	3
CONDUCT TOURS	1	CONDUCT MEETING	1	DESIGN FORMS	1	INTERVIEW APPLICANTS	1
ORDER SUPPLIES	1	ORDER EQUIPMENT	1	PREPARE BUDGET	2	REVIEW REQUESTS	1
SELECT PERSONNEL	1	TEACH CLASS	1	TELEPHONING	1	TROUBLESHOOTING	1
WRITE MANUALS	1						

SUPERVISOR DP SYSTEM		AVERAGE SALARY: \$ 834		STANDARD DEVIATION: \$ 0		PROMOTE PERCENT: 100	
ANALYZE PROBLEMS	1	ANSWER QUESTIONS	1	CHANGE SYSTEMS	1	CONSULT USERS	1
CONSULT PROGRAMMERS	1	CONSULTATION	2	DESIGN FORMS	1	DOCUMENT SYSTEMS	1
OPERATE COMPUTER	1	ORDER SUPPLIES	1	REVIEW SYSTEMS	1	SUPERVISE PERSONNEL	1
TELEPHONING	1	TEST SYSTEMS	1	TEST PROGRAMS	1	TRACE ERRORS	1
VERIFY OUTPUT VALIDI	1	WRITE PROGRAMS	1	WRITE INSTRUCTIONS	2		

ANALYST SYSTEMS II		AVERAGE SALARY: \$ 843		STANDARD DEVIATION: \$ 0		PROMOTE PERCENT: 100	
ANALYZE SYSTEMS	2	ANALYZE PROGRAMS	2	ASSIGN WORK	1	CONSULT USERS	1
DESIGN OUTPUT FORMAT	1	DESIGN INPUT FORMATS	1	DOCUMENT SYSTEMS	1	DOCUMENT PROGRAMS	1

TABLE V (Continued)

FLOWCHART	1	JOB ASSISTANCE	1	OPERATE COMPUTER	1	RECOMMEND CHANGES	1
REVIEW DOCUMENTATION	1	SCHEDULE COMPUTER TI	1	TEST SYSTEMS	1	TEST PROGRAMS	2
JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS							
ANALYST SYSTEMS I AVERAGE SALARY: \$ 896 STANDARD DEVIATION: \$ 104 PROMOTE PERCENT: 100							
ANSWER USER QUESTION	2	ASSIST SUPERVISORS	1	ASSIST PROGRAMMERS	1	CODE INPUT DATA	1
CONSULTATION	1	CONSULT SUPERVISORS	1	CONSULT MANAGEMENT	1	CONSULT USERS	1
CORRECT ERRORS	4	DESIGN JOB CONTROL	1	DESIGN OUTPUT FORMAT	2	DESIGN INPUT FORMATS	3
DISTRIBUTE REPORTS	1	DISTRIBUTE OUTPUT	2	DOCUMENT SYSTEMS	1	DOCUMENT PROGRAMS	1
FEASIBILITY STUDY	2	FLOWCHART SYSTEMS	1	INSTRUCT USERS	1	JOB ASSISTANCE	1
KEYPUNCH CARDS	1	OPERATE COMPUTER	1	PREPARE REPORTS	1	REVIEW SYSTEMS	3
TEST PROGRAMS	1	UPDATE SYSTEMS	3	VERIFICATION	1	VERIFY WORK QUALITY	1
WRITE MEMOS	1	WRITE FORMS	1	WRITE PROGRAMS	1	WRITE USER GUIDE	4
WRITE PROGRAMS, SPEC	1						
DIRECTOR ADM SYSTEMS AVERAGE SALARY: \$ 900 STANDARD DEVIATION: \$ 0 PROMOTE PERCENT: 100							
ATTEND MEETING	2	CHANGE SYSTEMS	1	CONSULT COORDINATORS	5	DESIGN FLOORPLAN	2
DESIGN SYSTEMS	1	EXPAND FACILITIES	2	SOLVE PROBLEMS	2	STUDY	1
SUPERVISE PERSONNEL	1	TEST SYSTEMS	1	TRACE MALFUNCTION	2	WRITE PROGRAMS	1
SUPERVISOR AVERAGE SALARY: \$ 910 STANDARD DEVIATION: \$ 232 PROMOTE PERCENT: 33							
ANSWER QUESTIONS	1	APPROVE PAYMENTS	1	ASSIGN WORK	5	BALANCE REPORTS	1
BURST FORMS	1	CALCULATE PAYROLL	2	CODE INPUT DATA	1	COMPUTER JOBS	1
CONDUCT MEETING	1	CONSULT PROGRAMMERS	1	CONSULTATION	2	COORDINATE WORK FLOW	1
DISTRIBUTE OUTPUT	1	EDIT OUTPUT	3	EVALUATE EMPLOYEES	1	FILE FORMS OR CARDS	1
IMPLEMENT SYSTEMS	1	JOB ASSISTANCE	2	LIAISON	3	LOG ATTENDANCE	1
LOG	1	MAIL, PREPARE	3	MATCH DATA	2	OPERATE MTS	1
ORDER SUPPLIES	2	PLANNING	1	PREPARE USER GUIDE	1	PREPARE REPORTS	3
PROCESS INPUT DATA	1	PROCESS CORRESPONDEN	2	PROCESS OUTPUT	3	RECEIVE CARDS	1
RECOMMEND PROMOTIONS	1	REVIEWING	1	SCHEDULE COMPUTER TI	3	SELECT PERSONNEL	1
SEPARATE OUTPUT	3	SORT CARDS	1	STORE FORMS OR CARDS	1	SUPERVISE OPERATIONS	1
SUPERVISING	2	SUPERVISE PERSONNEL	3	TELEPHONING	2	UPDATE PROCEDURES	1
UPDATE REPORTS	2	VERIFY INPUT DATA	1	VERIFY OUTPUT VALIDI	3	WRITE REPORTS	4
ANALYST SYSTEMS AVERAGE SALARY: \$ 911 STANDARD DEVIATION: \$ 213 PROMOTE PERCENT: 100							
ANALYZE PROGRAMS	1	ANALYZE SYSTEMS	2	APPROVE DOCUMENTATIO	1	ASSIST PROGRAMMERS	2
ASSIGN WORK	2	ATTEND MEETING	2	CHANGE PROGRAMS	1	CONDUCT MEETING	2
CONSULT USERS	1	DEBUG PROGRAMS	2	DESIGN SYSTEMS	7	DOCUMENT SYSTEMS	2
FILE OUTPUT	1	IMPLEMENT SYSTEMS	5	INSTRUCT EMPLOYEES	1	JOB ASSISTANCE	1
KEYPUNCH CARDS	1	MONITOR SYSTEM	2	OPERATE TERMINAL	10	ORAL PRESENTATIONS	1
ORIENT EMPLOYEES	1	REVIEW OUTPUT	2	REVIEW DOCUMENTATION	1	REVIEW REPORTS	1
REVIEW SYSTEMS	4	REVIEW PROGRAMS	4	SCHEDULING	1	SOLVE PROBLEMS	1
SPECIAL ASSIGNMENTS	1	STUDY	3	SUPERVISE PERSONNEL	1	TELEPHONING	3
TEST PROGRAMS	1	TEST SYSTEMS	1	TYPE	4	UPDATE DOCUMENTATION	1
UPDATE LIBRARY	1	UPDATE FILES	1	VERIFY OUTPUT VALDIT	1	VERIFICATION	2
WRITE PROGRAMS, SPEC	1	WRITE MANUALS	1	WRITE FORMS	1	WRITE MEMOS	3
WRITE USER GUIDE	3						

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

PROGRAMMER ENGR										AVERAGE SALARY: \$ 926	STANDARD DEVIATION: \$ 143	PROMOTE PERCENT: 59
ANALYZE SYSTEMS	1	ANSWER QUESTIONS	5	ARRANGE TRAVEL	1	ASSIST PROGRAMMERS	1					
ASSIGN WORK	17	ASSIST USERS	14	ATTEND MEETING	1	CALCULATE	4					
CHANGE PROGRAMS	1	COLLATE CARDS, MANUA	2	COMPUTER JOBS	1	CONSULTATION	3					
CONSULT USERS	4	CORRECT INPUT DATA	1	CORRECT PROGRAMS	2	DEBUG PROGRAMS	3					
DESIGN INPUT FORMS	1	DESIGN SYSTEMS	1	DOCUMENT PROGRAMS	6	EDIT INPUT DATA	1					
EDUCATE USERS	1	FILE FORMS OR CARDS	1	FLOWCHART PROGRAMS	1	INSTRUCT USERS	2					
INTERPRET CARDS	2	KEYPUNCH CARDS	11	LIAISON	6	LOG COMPUTER TIME	1					
MAIL OUTPUT	2	OPERATE PLOTTER	1	PLANNING	1	PREPARE REPORTS	1					
PROCESS CORRESPONDEN	1	REFER TO FILES	1	SOLVE PROBLEMS	2	SPECIAL ASSIGNMENTS	1					
STUDY	4	TECHNICAL ADVICE	1	TELEPHONING	7	TEST PROGRAMS	2					
TRAIN EMPLOYEES	1	UPDATE LIBRARY	1	UPDATE INPUT DATA	1	VERIFY WORK QUALITY	1					
WRITE PROGRAMS, SPEC	1	WRITE INSTRUCTIONS	1	WRITE JOB CONTROL	5	WRITE PROGRAMS	6					
WRITE LETTERS	7											
PROGRAMMER SYSTEMS										AVERAGE SALARY: \$ 950	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100
ASSIST PROGRAMMERS	5	ATTEND MEETING	1	DESIGN SYSTEMS	1	DOCUMENTATION	2					
EDUCATE SELF	1	IMPLEMENT SYSTEMS	2	MAINTAIN SOFTWARE	1	READ MANUALS	1					
TEST PROGRAMS	2	UPDATE FILES	1	UPDATE LIBRARY	2	WRITE PROGRAMS	1					
ANALYST SYSTEMS III										AVERAGE SALARY: \$ 950	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100
ASSIGN WORK	1	ATTEND MEETING	1	CONSULT SUPERVISORS	1	CONSULT USERS	1					
COORDINATE SYSTEMS	2	DESIGN FORMS	2	DOCUMENT SYSTEMS	2	ESTABLISH STANDARDS	1					
EVALUATE EMPLOYEES	1	FLOWCHART SYSTEMS	1	LOG WORK	1	LOG ATTENDANCE	1					
OPERATE COMPUTER	1	REVIEW SYSTEMS	1	REVIEW DOCUMENTATION	1	WRITE PROGRAMS	1					
WRITE MEMOS	1											
PROGRAMMER III										AVERAGE SALARY: \$ 954	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100
ANSWER USER QUESTION	1	ASSIST USERS	1	ASSIST PROGRAMMERS	1	ATTEND MEETING	4					
CONSULT SUPERVISORS	1	DEBUG PROGRAMS	1	DESIGN FILES	1	DESIGN OUTPUT FORMAT	1					
DESIGN INPUT FORMATS	1	DOCUMENT PROGRAMS	1	DOCUMENT SYSTEMS	1	FLOWCHART PROGRAMS	1					
FLOWCHART SYSTEMS	1	MAINTAIN PROGRAMS	1	MONITOR WORK FLOW	1	PLANNING	1					
RECEIVE INSTRUCTIONS	1	RELAY INFORMATION	1	STUDY	1	TEST PROGRAMS	1					
WRITE PROGRAMS	1											
SYSTEMS DESIGNER										AVERAGE SALARY: \$ 984	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100
ANALYZING	3	CONDUCT MEETING	1	CONSULT MANAGEMENT	1	DEVELOP SYSTEMS	1					
DEVELOP PROCEDURES	1	DOCUMENT PROCEDURES	1	EDUCATE SELF	1	ESTABLISH POLICIES	1					
EVALUATING	1	FLOWCHART	1	PLAN MEETINGS	1	SPECIAL ASSIGNMENTS	1					
STUDY	1	TECHNICAL ADVICE	1	TEST PROGRAMS	1	TRACE ERRORS	1					
TRAIN EMPLOYEES	1											

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

ENGINEER									
	AVERAGE	SALARY: \$ 989	STANDARD	DEVIATION: \$ 470	PROMOTE	PERCENT: 100			
ANALYZE OUTPUT	1	ANSWER QUESTIONS	3	ASSIGN WORK	3	ATTEND MEETING	1		
CGDE INPUT FORMS	1	CODE INPUT DATA	3	COMMUNICATION, VERBA	1	CONSULT PROGRAMMERS	1		
COORDINATING	1	DELIVER FORMS	1	DESIGN FORMS	1	DEVELOP PROCEDURES	3		
DEVELOP DESIGNS	1	DEVELOP PROGRAMS	1	EDIT REPORTS	1	INSTRUCT PROGRAMMERS	1		
JOB ASSISTANCE	1	LIAISON	2	ORAL PRESENTATIONS	2	PLANNING	1		
PREPARE REPORTS	3	PREPARE INPUT DATA	4	PROCESS CORRESPONDEN	1	RELIEVE EMPLOYEE	1		
REVIEW PROCEDURES	1	REVIEW REPORTS	5	REVIEW PROGRAMS	1	REVIEW OUTPUT	2		
STUDY	1	SUPERVISE PERSONNEL	3	SUPERVISE OPERATIONS	1	SUPERVISING	3		
TECHNICAL ADVICE	2	TRAVEL	2	UPDATE OUTPUT	1	UPDATE MANUALS	1		
VERIFY OUTPUT VALIDI	2	WRITE LETTERS	1						
PROCESSOR PLANS									
	AVERAGE	SALARY: \$ 991	STANDARD	DEVIATION: \$ 0	PROMOTE	PERCENT: 0			
PREPARE INPUT DATA	1	REVIEWING	1	WRITE REPORTS	1				
ANALYST RESEARCH OPE									
	AVERAGE	SALARY: \$ 1000	STANDARD	DEVIATION: \$ 0	PROMOTE	PERCENT: 100			
ANALYZE PROGRAMS	1	ANALYZING	3	ASSIST PROGRAMMERS	10	ASSIST ENGINEERING	10		
CHANGE SYSTEMS	1	CONSULTATION	4	CORRECT MALFUNCTION	2	DESIGN FILES	1		
DEVELOP PROGRAMS	1	DOCUMENT PROCEDURES	1	FLOWCHART SYSTEM	2	LIAISON	1		
PLANNING	10	READ	1	SOLVE PROBLEMS	1	STUDY	1		
TELEPHONING	3	TEST PROGRAMS	5	TRACE MALFUNCTION	2	WRITE PROGRAMS, SPEC	10		
WRITE PROGRAMS	6	WRITE USER GUIDE	1						
DIRECTOR DP									
	AVERAGE	SALARY: \$ 1000	STANDARD	DEVIATION: \$ 0	PROMOTE	PERCENT: 50			
ANSWER QUESTIONS	1	APPOINT COMMITTEES	1	ATTEND MEETING	1	AUTHORIZE PAYMENTS	1		
COMMUNICATION, VERBA	2	CONDUCT MEETING	1	CONSULT MANUFACTURER	1	COORDINATE SYSTEMS	1		
COORDINATE WORK FLOW	1	DESIGN SYSTEMS	1	DESIGN FLOORPLAN	1	ESTABLISH PRIORITIES	1		
ESTABLISH STANDARDS	3	EVALUATING	1	EVALUATE EMPLOYEES	1	FEASIBILITY STUDY	1		
IMPLEMENT SYSTEMS	2	INTERVIEW APPLICANTS	1	LIAISON	3	MONITOR WORK FLOW	1		
ORAL PRESENTATIONS	1	PREPARE BUDGET	3	PROCESS CORRESPONDEN	1	SOLVE PROBLEMS	1		
SPECIAL ASSIGNMENTS	2	SUPERVISE OPERATIONS	1	WRITE FORMS	1	WRITE PROGRAMS	1		
MANAGER SYSTEMS PROG									
	AVERAGE	SALARY: \$ 1000	STANDARD	DEVIATION: \$ 0	PROMOTE	PERCENT: 0			
ASSIGN WORK	1	ASSIST PROGRAMMERS	1	CONSULT USERS	1	CONSULT PROGRAMMERS	1		
FEASIBILITY STUOY	1	LOG WORK	1	REVIEW DOCUMENTATION	1	REVIEW SYSTEMS	2		
SCHEDULING	1	UPDATE SYSTEMS	1	VERIFY OUTPUT VALIDI	1	VERIFY WORK QUALITY	1		
WRITE MANUALS	1								
COORDINATOR CONTROL									
	AVERAGE	SALARY: \$ 1000	STANDARD	DEVIATION: \$ 0	PROMOTE	PERCENT: 0			
ASSIST MANAGEMENT	1	ASSIGN WORK	2	COORDINATE WORK FLOW	2	DESIGN FORMS	1		
ESTABLISH PRIORITIES	1	EVALUATE EMPLOYEES	1	INVENTORY SUPPLIES	2	LIAISON	1		
LOG WORK	1	ORDER SUPPLIES	2	TELEPHONING	1	TRACE MALFUNCTION	1		
PROGRAMMER TECHNICIA									
	AVERAGE	SALARY: \$ 1000	STANDARD	DEVIATION: \$ 0	PROMOTE	PERCENT: 100			
CHANGE PROGRAMS	1	CONSULT MANUFACTURER	2	COORDINATE SYSTEMS	1	CORRECT ERRORS	1		
DEBUG SYSTEMS	1	DEBUG SYSTEMS	1	DEVELOP PROGRAMS	1	DOCUMENT PROGRAMS	1		
FLOWCHART PROGRAMS	1	MAINTAIN SYSTEMS	1	MAINTAIN PROGRAMS	1	STUDY	2		
TEST PROGRAMS	1	UPDATE SYSTEMS	1	WRITE PROGRAMS	1				

TABLE V (Continued)

JOBS ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

DESIGNER	AVERAGE	SALARY: \$ 1021	STANDARD DEVIATION: \$ 88	PROMOTE PERCENT: 100		
ANSWER QUESTIONS	1	ASSIST PROGRAMMERS	1	CALCULATE	2	CONSULT PROGRAMMERS 1
CORRECT ERRORS	2	DEVELOP PROGRAMS	7	DOCUMENTATION	3	JOB ASSISTANCE 10
MONITORING	1	PREPARE INPUT DATA	6	REVIEW OUTPUT	1	REVIEW PROGRAMS 10
STORE FORMS OR CARDS	2	TRAIN EMPLOYEES	1	VERIFY PROGRAMS	1	VERIFY WORK QUALITY 1
VERIFY OUTPUT VALIDI	11	WRITE PROGRAMS	10	WRITE MANUALS	1	
MANAGER OFFICE	AVERAGE	SALARY: \$ 1025	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CODE INPUT FORMS	5	MAIL, PROCESS	1	MAIL, SORT	1	SUPERVISE PERSONNEL 1
UPDATE OUTPUT	3					
OFFICER BUDGET CONTR	AVERAGE	SALARY: \$ 1073	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
COLLECT DATA	1	JOB ASSISTANCE	1	PREPARE REPORTS	2	PROCESS CORRESPONDEN. 1
VERIFY OUTPUT VALIDI	1					
ANALYST SYSTEMS SR	AVERAGE	SALARY: \$ 1094	STANDARD DEVIATION: \$ 154	PROMOTE PERCENT: 83		
TASK LIST OVERFLOW: SEE SUPPLEMENTARY REPORT.						
PROGRAMMER SFTMRE AN	AVERAGE	SALARY: \$ 1100	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
ANALYZE PROBLEMS	1	ASSIST PROGRAMMERS	1	ATTEND MEETING	1	CONSULT USERS 2
CORRECT MALFUNCTION	5	DESIGN SYSTEMS	2	DEVELOP PROCEDURES	1	DISTRIBUTE REPORTS 1
DOCUMENT PROCEDURES	2	DOCUMENTATION	2	DOCUMENT PROGRAMS	2	EDUCATE SELF 2
ESTABLISH STANDARDS	1	EVALUATE SYSTEMS	1	FEASIBILITY STUDY	1	FLOWCHART 1
KEYPUNCH CARDS	1	TEST PROGRAMS	1	TRACE MALFUNCTION	1	UPDATE LIBRARY 1
VERIFICATION	1	WRITE PROGRAMS	1	WRITE MEMOS	1	WRITE INSTRUCTIONS 2
COORDINATOR PROGRAM	AVERAGE	SALARY: \$ 1100	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ASSIST USERS	2	ASSIST PROGRAMMERS	1	CHANGE PROGRAMS	1	LIAISON 1
REVIEW DOCUMENTATION	1	REVIEW WORK LOG	1	REVIEW SYSTEMS	1	SUPERVISING 1
WRITE PROGRAMS	2					
COORDINATOR	AVERAGE	SALARY: \$ 1157	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
BALANCE OUTPUT	2	CONSULTATION	1	DISTRIBUTE OUTPUT	1	LOG OUTPUT 1
PREPARE REPORTS	2	RECEIVE OUTPUT	1	STORE FORMS OR CARDS	1	SUPERVISE OPERATIONS 1
WRITE FORMS	1					
GROUP LEADER	AVERAGE	SALARY: \$ 1158	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ANALYZE OUTPUT	2	CORRECT ERRORS	1	FILE	1	PREPARE INPUT DATA 3
REVIEW PROGRAMS	1	SUPERVISE PERSONNEL	1	UPDATE INPUT DATA	1	VERIFY INPUT DATA 1
MANAGER DP	AVERAGE	SALARY: \$ 1190	STANDARD DEVIATION: \$ 190	PROMOTE PERCENT: 39		
ANALYZE SYSTEMS	4	ANALYZING	2	APPROVE ORDERS	2	ATTEND MEETING 2
ATTEND SEMINAR	1	COLLECT DATA	1	CONSULT SUPERVISORS	1	CONSULT USERS 2
COORDINATE WORK FLOW	2	COORDINATE SYSTEMS	1	COORDINATING	2	DESIGN DATA FLOW 2
DESIGN SYSTEMS	6	DEVELOP SYSTEMS	1	EVALUATE SYSTEMS	1	JOB ASSISTANCE 1
LIAISON	2	MONITOR INVENTORY	1	MONITOR WORK FLOW	1	MONITOR SYSTEM 2
OPERATE COMPUTER	1	ORDER SUPPLIES	1	PLAN WORK FLOW	4	PLANNING 1
PREPARE REPORTS	1	PREPARE BUDGET	1	READ MANUALS	1	RECEIVE SALESMEN 2
REVIEW OPERATIONS	2	SELECT PERSONNEL	1	SOLVE PROBLEMS	1	STUDY SYSTEMS 1
SUPERVISE OPERATIONS	1	SUPERVISE PERSONNEL	6	SYSTEM PREPARATION	4	TRAVEL 2
WRITE MEMOS	1	WRITE PROGRAMS	1			

TABLE V (Continued)

JOB S ORDERED FROM LOWER TO HIGHER SALARIES WITH ASSOCIATED TASKS

ANALYST TECHNICIAN S	AVERAGE	SALARY: \$ 1217	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
CONDUCT MEETING	2	CONSULT MANAGEMENT	1	COORDINATE SYSTEMS	1	DELIVER FORMS 1
FILE REPORTS	1	ORAL PRESENTATIONS	1	PLANNING	2	PREPARE EMPLOYEE TRA 1
RECEIVE SALESMEN	1	RECOMMEND CHANGES	1	RELAY INFORMATION	3	REVIEW REPORTS 1
REVIEW SYSTEMS	1	SUPERVISE PERSONNEL	1	TRAIN EMPLOYEES	1	WRITE MEMOS 2
ANALYST RESEARCH DP	AVERAGE	SALARY: \$ 1250	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
COMMUNICATION, VERBA	1	DESIGN FORMS	1	DESIGN SYSTEMS	1	DOCUMENT SYSTEMS 1
IMPLEMENT SYSTEMS	1	MONITOR SYSTEM	1	STUDY	1	TRACE ERRORS 1
VERIFY OUTPUT VALIDI	1	WRITE LETTERS	1	WRITE REPORTS	1	
DIRECTOR	AVERAGE	SALARY: \$ 1250	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ANALYZE PROBLEMS	1	CONSULT USERS	1	DISCUSS PROBLEMS	1	EDUCATE SELF 1
ESTABLISH PRIORITIES	1	INTERVIEW APPLICANTS	4	PREPARE BUDGET	1	PROCESS CORRESPONDEN 1
REVIEW SYSTEMS	4	REVIEW REQUESTS	3	SUPERVISE PERSONNEL	4	TRACE MALFUNCTION 1
WRITE CORRESPONDENCE	1	WRITE MEMOS	4			
SUPERVISOR KP I	AVERAGE	SALARY: \$ 1301	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 0		
ANSWER QUESTIONS	1	ATTEND MEETING	1	CLERICAL WORK	1	CODE INPUT DATA 4
COMMUNICATION, VERBA	1	COORDINATE WORK FLOW	1	DELIVER FINISHED WOR	1	DUPLICATING 1
ESTABLISH PRIORITIES	1	EVALUATE EMPLOYEES	1	FILE FORMS OR CARDS	1	RECEIVE INSTRUCTIONS 1
RELAY INFORMATION	1	RELIEVE OPERATORS	1	SUPERVISE PERSONNEL	1	TELEPHONING 1
TRAIN OPERATORS	1	TYPE INSTRUCTIONS	1	UPDATE MANUALS	1	VERIFY INPUT DATA 1
MANAGER PROGRAMMING	AVERAGE	SALARY: \$ 1363	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ANSWER USER QUESTION	5	APPROVE PROGRAMS	6	ASSIGN WORK	1	ATTEND MEETING 2
CHANGE PROGRAMS	1	CODE INPUT DATA	1	COMMUNICATION, VERBA	2	DOCUMENTATION 1
LOG WORK	1	PLANNING	1	REVIEW PROGRAMS	5	REVIEW WORK LOG 1
TEST HARDWARE	1	TEST PROGRAMS	3	WRITE PROGRAMS	1	
MANAGER DATA SERVICE	AVERAGE	SALARY: \$ 1400	STANDARD DEVIATION: \$ 0	PROMOTE PERCENT: 100		
ASSIGN WORK	1	DESIGN SYSTEMS	1	ESTABLISH PRIORITIES	2	SPECIAL ASSIGNMENTS 1
SUPERVISE PERSONNEL	1					

TABLE VI

JOB TITLES WITH MORE THAN 60 TASKS; FROM PROGRAM 3.

ANALYST SYSTEMS SR			
ANALYZE SYSTEMS	1	ARRANGE TRAVEL	1
ASSIGN WORK	3	ATTEND CLASSES	1
CONDUCT MEETING	1	CONSULT MANUFACTURER	1
CONSULTATION	5	CONSULT USERS	2
COORDINATING	1	DEBUG PROGRAMS	1
DESIGN FORMS	1	DESIGN INPUT FORMS	1
DISCUSS PROBLEMS	1	DOCUMENT SYSTEMS	4
ENFORCE POLICIES	1	EVALUATE SYSTEMS	1
IMPLEMENT SYSTEMS	11	INTERVIEW APPLICANTS	1
MONITORING	1	MONITOR SYSTEM	4
ORIENT EMPLOYEES	1	PREPARE USER GUIDE	4
RECOMMEND CHANGES	2	REVIEW MANUALS	1
REVIEW REPORTS	1	REVIEW PROGRAMS	1
REVIEW SYSTEMS	3	REVIEW OPERATIONS	1
STUDY	1	SUPERVISE PERSONNEL	3
TROUBLESHOOTING	2	UPDATE PROCEDURES	2
VERIFY WORK QUALITY	2	WRITE FORMS	1
WRITE MEMOS	2	WRITE LETTERS	2
COORDINATOR DP			
ANALYZING	1	ANALYZE SYSTEMS	1
ASSIGN WORK	2	ATTEND MEETING	7
CHANGE PROGRAMS	1	COMMUNICATION, VERBA	3
CONSULTATION	2	CONSULT MANAGEMENT	6
CORRECT ERRORS	1	DESIGN DATA FLOW	1
DESIGN FILES	1	DESIGN CARD LAYOUTS	2
DOCUMENTATION	1	ESTABLISH STANDARDS	4
FEASIBILITY STUDY	3	FILE FORMS OR CARDS	2
LIAISON	9	MAINTAIN SYSTEMS	1
MONITOR WORK FLOW	1	OPERATE OFFICE EQUIP	1
ORIENT EMPLOYEES	1	PLANNING	1
RELIEVE OPERATORS	1	REVIEW WORK LOG	1
SPECIAL ASSIGNMENTS	2	SUPERVISE PERSONNEL	1
TAPE, DISTRIBUTE	1	TAPE, PREPARE LABELS	1
TRAIN EMPLOYEES	3	TROUBLESHOOTING	1
WRITE INSTRUCTIONS	1	WRITE PROGRAMS	1
ASSIST ANALYSTS			
ASSIST ANALYSTS	1	ASSIST PROGRAMMERS	2
ATTEND MEETING	5	CHANGE SYSTEMS	1
CONSULT ANALYSTS	1	CONSULT SUPERVISORS	1
COORDINATE SYSTEMS	1	COORDINATE WORK FLOW	1
DELIVER FORMS	2	DESIGN JOB CONTROL	1
DESIGN SYSTEMS	11	DEVELOP PROCEDURES	1
EDUCATE USERS	1	EDUCATE SELF	2
EVALUATING	2	EVALUATE EMPLOYEES	2
MAINTAIN SYSTEMS	1	MONITOR WORK FLOW	3
ORAL PRESENTATIONS	2	ORDER EQUIPMENT	2
READ MANUALS	2	RECOMMEND PROMOTIONS	1
REVIEW OUTPUT	1	REVIEW DOCUMENTATION	1
REVISE MANUALS	1	REVIEW WORK LOG	1
SCHEDULE COMPUTER TI	1	SCHEDULE MAINTENANCE	1
TEST PROGRAMS	4	TRAVEL	2
UPDATE SYSTEMS	2	VERIFICATION	1
WRITE REPORTS	1	WRITE MANUALS	2
ANSWER QUESTIONS			
ANSWER QUESTIONS	1	ASSIST USERS	1
BALANCE REPORTS	1	CALCULATE	1
COMPUTER JOBS	1	CONSULT USERS	1
COORDINATE OPERATION	1	COORDINATE WORK FLOW	6
DESIGN FORMS	1	DESIGN SYSTEMS	1
DEVELOP EMPLOYEE TRA	1	DISTRIBUTE OUTPUT	1
EVALUATING	1	EVALUATE EMPLOYEES	4
IMPLEMENT SYSTEMS	2	JOB ASSISTANCE	1
MONITORING	1	MONITOR SYSTEM	1
ORAL PRESENTATIONS	1	ORDER SUPPLIES	1
PREPARE REPORTS	7	PROCESS CORRESPONDEN	2
SELECT PERSONNEL	1	SORT CARDS	1
SUPERVISING	1	SYSTEM PREPARATION	1
TELEPHONING	3	TRACE ERRORS	2
WRITE MEMOS	1	WRITE PROGRAMS, SPEC	1

TABLE VI (Continued)

JOB TITLES WITH MORE THAN 60 TASKS; FROM PROGRAM 3.

COORDINATOR HOSPITAL							
ANALYZING	1	ASSIST USERS	1	ASSIGN WORK	1	ATTEND SEMINAR	1
ATTEND MEETING	18	CALCULATE PAYROLL	1	CONDUCT MEETING	1	CONSULT USERS	2
CONSULT OPERATORS	1	CONSULT SUPERVISORS	1	CONSULT MANUFACTURER	1	CONSULTATION	8
CONSULT MANAGEMENT	2	COORDINATE OPERATION	2	COORDINATING	2	COORDINATE SYSTEMS	28
CORRECT ERRORS	3	COUNSEL EMPLOYEES	3	DESIGN DATA FLOW	1	DESIGN FORMS	4
DEVELOP EMPLOYEE TRA	1	DISCUSS PROBLEMS	3	DISTRIBUTE OUTPUT	2	DOCUMENT SYSTEMS	1
EDIT REPORTS	1	EDIT INPUT DATA	2	ESTABLISH POLICIES	1	EVALUATE SYSTEMS	1
EVALUATE EMPLOYEES	3	FILE	1	IMPLEMENT SYSTEMS	7	INTERPRET CARDS	1
JCB ASSISTANCE	1	LIAISON	10	LOG	1	MAIL, SORT	1
MAIL, PROCESS	1	MAINTAIN SECURITY	1	MONITOR SYSTEM	1	MONITOR INVENTORY	1
OPERATE TERMINAL	5	ORAL PRESENTATIONS	3	ORDER SUPPLIES	6	ORDER EQUIPMENT	4
ORIENT EMPLOYEES	4	PREPARE INPUT DATA	1	PREPARE REPORTS	2	READ	1
READ MEMOS	1	RECEIVE OUTPUT	5	RELAY INFORMATION	20	REPRODUCE CARDS	1
REVIEW WORK LOG	4	REVIEW REQUESTS	1	SEPARATE OUTPUT	2	SOLVE PROBLEMS	7
SORT CARDS	1	SPECIAL ASSIGNMENTS	7	STORE FORMS OR CARDS	1	SUPERVISE PERSONNEL	2
SUPERVISING	2	SUPERVISE OPERATIONS	3	TELEPHONING	4	TRAIN EMPLOYEES	4
UPDATE MANUALS	1	UPDATE DOCUMENTATION	1	UPDATE SYSTEMS	7	VERIFY DATA	1
VERIFY OUTPUT VALIDI	2	WRITE PROGRAMS	2	WRITE USER GUIDE	1	WRITE REPORTS	1
WRITE JOB DESCRIPTIO	4	WRITE PROGRAMS, SPEC	7	WRITE LETTERS	1	WRITE MEMOS	4

TABLE VI (Continued)

JGB TITLES WITH MORE THAN 60 TASKS; FROM PROGRAM 3.

OPERATOR COMPUTER							
ANSWER USER QUESTION	1	APPROVE ORDERS	1	ASSIST USERS	1	ASSIGN WORK	2
ASSIST OPERATORS	1	BALANCE OUTPUT	1	BALANCE REPORTS	7	BALANCE INPUT DATA	2
BUILD BACK UP	3	BURST FORMS	15	CALCULATE PAYROLL	1	CHANGE RIBBON	1
CLEAR PAPER JAMS	10	CLEAR CARD JAMS	30	CODE INPUT DATA	1	COLLATE CARDS	7
COLLATE FORMS	1	COLLECT DATA	4	COMPUTER JOBS	247	CONDUCT TOURS	1
CONSULT USERS	3	CONSULTATION	4	COORDINATING	4	COORDINATE SYSTEMS	4
COORDINATE WORK FLOW	25	CORRECT MALFUNCTION	1	CORRECT JOB CONTROL	21	CORRECT PROGRAMS	1
CORRECT ERRORS	6	CORRECT INPUT DATA	1	COUNSEL EMPLOYEES	1	DECOLLATE OUTPUT	4
DELIVER FINISHED WORK	1	DELIVER FORMS	1	DISK, MOUNT	75	DISK, SET UP DRIVES	50
DISK, BUILD BACK UP	1	DISK, COPY	1	DISTRIBUTE OUTPUT	3	DISTRIBUTE REPORTS	2
DOCUMENT SYSTEMS	1	EDIT OUTPUT	1	EDIT REPORTS	1	EDIT INPUT DATA	6
ENCODE DATA	1	ENFORCE POLICIES	1	FILE DISKS	5	FILE TAPES	23
FILE PRINTER LOOPS	1	HOUSEKEEPING	11	IMPLEMENT SYSTEMS	2	INSTRUCT EMPLOYEES	1
INTERPRET CARDS	10	INVENTORY SUPPLIES	1	JOB ASSISTANCE	5	KEYPUNCH PROGRAMS	1
KEYPUNCH CARDS	30	KEYPUNCH JOBS	9	KEYPUNCH JOB CONTROL	6	LABELING	6
LIAISON	1	LOAD OUTPUT DEVICES	11	LOAD INPUT DEVICES	11	LOG TAPES	5
LOG ATTENDANCE	1	LOG	1	LOG WORK	12	LOG MALFUNCTIONS	2
LOG COMPUTER TIME	1	MAINTAIN FILES	2	MAINTAIN SYSTEMS	5	MAINTAIN PROGRAMS	1
MAINTAIN EQUIPMENT	10	MICROFILMING	1	MONITOR INPUT	30	MONITOR TERMINALS	1
MONITOR EQUIPMENT	5	MONITOR WORK FLOW	6	MONITOR SYSTEM	25	MONITOR COMPUTER	20
MONITOR INVENTORY	7	MOUNT PLOTTAPE	4	MOVE CARDS OR FORMS	1	OPERATE PLOTTER	35
OPERATE CARD EQUIPMENT	2	OPERATE COMPUTER	6	OPERATE SYSTEM	1	ORDER SUPPLIES	1
PLAN MEETINGS	1	PREPARE REPORTS	6	PRINTER, MOUNT CHAIN	1	PRINTER, CUT LOOPS	4
PRINTER, CHANGE RIBBON	14	PRINTER, LOAD FORMS	41	READ MEMOS	15	RECEIVE CARDS	1
RECEIVE JOB REQUESTS	1	RECOMMEND PROMOTIONS	1	RELAY INFORMATION	2	RELIEVE EMPLOYEE	1
RELIEVE OPERATORS	2	REPLENISH SUPPLIES	8	REPRODUCE CARDS	22	REVIEWING	1
REVIEW MANUALS	1	REVIEW DOCUMENTATION	1	REVIEW WORK LOG	1	SALVAGE UNUSED STOCK	2
SCHEDULE MAINTENANCE	2	SCHEDULE COMPUTER TIME	1	SEPARATE OUTPUT	19	SORT INPUT DATA	4
SORT FORMS	7	SORT CARDS	15	SPECIAL ASSIGNMENTS	8	STORE FORMS OR CARDS	4
SUPERVISE OPERATIONS	1	SUPERVISING	3	SUPERVISE PERSONNEL	3	SYSTEM PREPARATION	20
TAB, LIST CARDS	21	TAKE TURN OVER	1	TAPE, DISTRIBUTE	1	TAPE, MOUNT	107
TAPE, LOG USAGE	1	TAPE, MAINTAIN	2	TAPE, FILE	1	TAPE, BLOCK	1
TAPE, CLEAN DRIVES	9	TAPE, PREPARE LABELS	31	TAPE, BUILD BACK UP	3	TELEPHONING	102
TEST PROGRAMS	22	TRAIN EMPLOYEES	1	TRAIN OPERATORS	3	TROUBLESHOOTING	4
UPDATE LOG	1	UPDATE LIBRARY	2	UPDATE MANUALS	2	UPDATE JOB CONTROL	1
UPDATE FILES	2	VERIFY OUTPUT VALIDITY	2	VERIFY DATA	1	VERIFY OUTPUT VALIDITY	3
WIRE CONTROL PANELS	4	WRITE MANUALS	1	WRITE NOTES	2	WRITE MEMOS	10
WRITE PROGRAMS	4						

TABLE VI (Continued)

JOB TITLES WITH MORE THAN 60 TASKS; FROM PROGRAM 3.

OPERATOR KP I			
ATTEND MEETING	1	BATCH FORMS	1
CODE INPUT DATA	7	CODE INPUT FORMS	1
CORRECT ERRORS	2	DECOLLATE OUTPUT	2
DELIVER COMPUTER JOB	1	DESIGN CARD LAYOUTS	2
DOCUMENT SYSTEMS	1	EDIT INPUT DATA	16
FILE SOURCE DOCUMENT	10	FILE FORMS OR CARDS	5
INTERPRET CARDS	11	KEYPUNCH JOB CONTROL	1
LABELING	1	LOG TERMINAL USAGE	1
MAIL OUTPUT	1	MAIL, SORT	11
MAINTAIN FILES	1	MONITOR INVENTORY	1
OPERATE PRINTER	1	OPERATE TERMINAL	29
PROOFREAD	1	REPLENISH SUPPLIES	2
SEPARATE OUTPUT	4	SORT CARDS	1
TELEPHONING	22	TRACE ERRORS	1
UPDATE LOG	1	UPDATE REPORTS	1
VERIFY CARDS	6	VERIFY DATA	1
WRITE FORMS	15	WRITE PROGRAMS, SPEC	4
OPERATOR KP II			
ANSWER QUESTIONS	31	ASSIST SUPERVISORS	2
BALANCE REPORTS	1	BALANCE INPUT DATA	1
CALCULATE PAYROLL	1	CHANGE RIBBON	1
CODE INPUT FORMS	3	COLLATE CARDS	1
CONSULT SUPERVISORS	4	COORDINATE WORK FLOW	4
DELIVER INPUT DATA	1	DELIVER FINISHED WORK	1
DESIGN SYSTEMS	1	DESIGN CARD LAYOUTS	2
DISTRIBUTE OUTPUT	8	EDIT INPUT DATA	14
EVALUATE EMPLOYEES	3	FILE OUTPUT	1
FOLLOW INSTRUCTIONS	1	INSTRUCT EMPLOYEES	5
KEYPUNCH JOB CONTROL	2	KEYPUNCH PROGRAMS	1
LIAISON	2	LOG ATTENDANCE	1
LOG WORK	4	LOG BATCHES	1
MAIL OUTPUT	2	MAINTAIN FILES	1
MONITOR WORK FLOW	2	MONITOR SYSTEM	1
ORDER SUPPLIES	3	PLAN WORK SCHEDULE	1
PROCESS CORRESPONDENCE	3	PROCESS INPUT DATA	21
RELIEVE SUPERVISOR	4	REVIEW REPORTS	1
SEPARATE OUTPUT	4	SORT CARDS	22
STORE FORMS OR CARDS	3	SUPERVISE PERSONNEL	1
TRAIN EMPLOYEES	2	TRAIN OPERATORS	3
TYPE	1	UPDATE DOCUMENTATION	1
UPDATE INPUT DATA	7	UPDATE JOB CONTROL	3
VERIFY OUTPUT VALID	17	VERIFICATION	1
WRITE MEMOS	8	WRITE PROGRAMS, SPEC	6
CHANGE RIBBON	2	ASSIGN WORK	6
COLLATE FORMS	1	BATCH FORMS	2
DELIVER INPUT DATA	1	CLERICAL WORK	2
DISTRIBUTE REPORTS	1	CONSULTATION	1
EDIT FORMS	1	CORRECT ERRORS	7
FLOWCHART	1	DELIVER FORMS	1
KEYPUNCH PROGRAMS	4	DESIGN DRUM CARD	3
LOG WORK	2	ENFORCE POLICIES	2
MAIL, DATE	10	FILE FORMS OR CARDS	4
MOVE CARDS OR FORMS	1	INVENTORY SUPPLIES	1
ORDER SUPPLIES	1	KEYPUNCH DRUM CARD	3
REPRODUCE CARDS	2	LOG TERMINAL USAGE	1
SORT FORMS	1	MAIL, SORT	1
UPDATE INPUT DATA	6	MAINTAIN MANUALS	2
UPDATE JOB CONTROL	2	OPERATE PRINTER	2
VERIFY KEYPUNCHED JOB	2	PREPARE REPORTS	6
XERDIXING	1	PROOFREAD	1
CLERICAL WORK	5	REVIEW WORK LOG	1
CONSULTATION	1	SPECIAL ASSIGNMENTS	3
DELIVER FINISHED WORK	1	TELEPHONING	36
DISTRIBUTE OUTPUT	5	TROUBLESHOOTING	1
EVALUATING	1	UPDATE MANUALS	4
HOUSEKEEPING	1	VERIFY CARDS	37
KEYPUNCH JOBS	172	VERIFY KEYPUNCHED JOB	34
MAIL, PREPARE	1	XERDIXING	3
MAIL, PICK UP	11	ATTEND MEETING	2
OPERATE OFFICE EQUIP	3	BUILD BACK UP	1
PROCESS INPUT DATA	21	CODE INPUT DATA	7
SCHEDULE MAINTENANCE	3	CONSULT OPERATORS	1
STORE FORMS OR CARDS	2	DECOLLATE OUTPUT	1
UPDATE FILES	3	DELIVER COMPUTER JOB	1
UPDATE MANUALS	1	DISTRIBUTE WORK	2
WRITE MEMOS	5	EVALUATING	1
		FILE	1
		JOB ASSISTANCE	5
		KEYPUNCH JOBS	99
		LOG	2
		MAIL, PREPARE	2
		MONITOR EQUIPMENT	2
		OPERATE TERMINAL	25
		PRINTER, CHANGE RIBBON	2
		REFER TO FILES	2
		REVIEW PROCEDURES	3
		STAMP FORMS	2
		TRACE ERRORS	16
		TYPE REPORTS	1
		UPDATE FILES	1
		VERIFY INPUT DATA	8
		WRITE FORMS	5

TABLE VI (Continued)

JOB TITLES WITH MORE THAN 60 TASKS; FROM PROGRAM 3.

PROGRAMMER			
ANALYZE SYSTEMS	1	ANALYZING	3
ASSIST USERS	1	ASSIST PROGRAMMERS	3
ATTEND SEMINAR	1	BUILD BACK UP	2
CHANGE SYSTEMS	1	COMMUNICATION, VERBA	2
CONSULT USERS	2	CONSULT MANAGEMENT	1
COORDINATE SYSTEMS	1	CORRECT ERRORS	3
DESIGN OUTPUT FORMAT	4	DESIGN INPUT FORMATS	1
DESIGN FORMS	2	DEVELOP PROGRAMS	2
DISK, COPY	1	DOCUMENTATION	1
EDUCATE SELF	2	FLOWCHART SYSTEM	1
FOLLOW INSTRUCTIONS	2	INSTRUCT OPERATORS	1
KEYPUNCH JOB CARDS	1	KEYPUNCH JOB CONTROL	2
LOG COMPUTER TIME	1	MAINTAIN SYSTEMS	2
MONITOR SYSTEM	2	OPERATE COMPUTER	1
READ MANUALS	3	READ	1
REVIEW DOCUMENTATION	1	REVIEW PROGRAMS	3
STUDY	1	TAPE, MAINTAIN	2
TEST PROGRAMS	16	UPDATE REPORTS	2
VERIFY CARDS	1	VERIFY INPUT DATA	1
WRITE PROGRAMS, SPEC	1	WRITE INSTRUCTIONS	2
PROGRAMMER ANALYST			
ANALYZING	2	ANALYZE PROGRAMS	1
ASSIGN WORK	2	ASSIST ANALYSTS	3
ASSIST USERS	3	ATTEND MEETING	1
COLLECT DATA	1	CONSULT PROGRAMMERS	1
CONSULT USERS	7	DEBUG SYSTEMS	1
DESIGN FORMS	3	DESIGN SYSTEMS	3
DISK, MAP	1	DOCUMENT PROGRAMS	3
EDUCATE SELF	2	EVALUATE SYSTEMS	3
FLOWCHART PROGRAMS	2	IMPLEMENT SYSTEMS	6
INSTRUCT USERS	2	KEYPUNCH CARDS	11
MAINTAIN SYSTEMS	6	MAINTAIN PROGRAMS	1
PLAN SYSTEMS	5	PREPARE REPORTS	1
SYSTEM PREPARATION	30	TAPE, BUILD BACK UP	2
TEST SYSTEMS	1	TEST PROGRAMS	4
UPDATE LIBRARY	2	UPDATE FILES	1
WRITE PROGRAMS, SPEC	4	WRITE JOB CONTROL	2
WRITE INSTRUCTIONS	2	WRITE LETTERS	1
ANSWER USER QUESTION	1	ANSWER USER QUESTION	1
ASSIST OPERATORS	2	ASSIST OPERATORS	2
BURST FORMS	1	BURST FORMS	1
COMPUTER JOBS	9	COMPUTER JOBS	9
CONSULTATION	1	CONSULTATION	1
CORRECT PROGRAMS	11	CORRECT PROGRAMS	11
DESIGN FILES	2	DESIGN FILES	2
DEVELOP PROCEDURES	2	DEVELOP PROCEDURES	2
DOCUMENT SYSTEMS	2	DOCUMENT SYSTEMS	2
FLOWCHART	1	FLOWCHART	1
INTERPRET CARDS	1	INTERPRET CARDS	1
KEYPUNCH PROGRAMS	2	KEYPUNCH PROGRAMS	2
MAINTAIN PROGRAMS	4	MAINTAIN PROGRAMS	4
ORDER SUPPLIES	1	ORDER SUPPLIES	1
RECOMMEND CHANGES	1	RECOMMEND CHANGES	1
SCHEDULE COMPUTER TI	1	SCHEDULE COMPUTER TI	1
TAPE, PRINT	1	TAPE, PRINT	1
VERIFY WORK QUALITY	1	VERIFY WORK QUALITY	1
VERIFY DUTPUT VALIDI	3	VERIFY DUTPUT VALIDI	3
WRITE LETTERS	1	WRITE LETTERS	1
APPROVE PROGRAMS	1	APPROVE PROGRAMS	1
ATTEND MEETING	3	ATTEND MEETING	3
CHANGE PROGRAMS	5	CHANGE PROGRAMS	5
CONSULT PROGRAMMERS	1	CONSULT PROGRAMMERS	1
COORDINATING	1	COORDINATING	1
DEBUG PROGRAMS	8	DEBUG PROGRAMS	8
DESIGN SYSTEMS	3	DESIGN SYSTEMS	3
DISK, MAINTAIN	2	DISK, MAINTAIN	2
DOCUMENT PROGRAMS	7	DOCUMENT PROGRAMS	7
FLOWCHART PROGRAMS	7	FLOWCHART PROGRAMS	7
JOB ASSISTANCE	2	JOB ASSISTANCE	2
KEYPUNCH CARDS	2	KEYPUNCH CARDS	2
MONITORING	1	MONITORING	1
PREPARE REPORTS	1	PREPARE REPORTS	1
REFER TO FILES	1	REFER TO FILES	1
SPECIAL ASSIGNMENTS	2	SPECIAL ASSIGNMENTS	2
TEACH CLASS	2	TEACH CLASS	2
VERIFICATION	1	VERIFICATION	1
WRITE MANUALS	2	WRITE MANUALS	2
WRITE PROGRAMS	23	WRITE PROGRAMS	23
ASSIGN USER ACCOUNTS	1	ASSIGN USER ACCOUNTS	1
ASSIST SUPERVISORS	1	ASSIST SUPERVISORS	1
CHANGE SYSTEMS	2	CHANGE SYSTEMS	2
CONSULT ANALYSTS	2	CONSULT ANALYSTS	2
DEMONSTRATE CDMPUTER	1	DEMONSTRATE CDMPUTER	1
DISK TO TAPE CONVERS	1	DISK TO TAPE CONVERS	1
DOCUMENT PROCEDURES	1	DOCUMENT PROCEDURES	1
FLOWCHART	1	FLOWCHART	1
INSTRUCT OPERATORS	6	INSTRUCT OPERATORS	6
MAINTAIN LIBRARY	2	MAINTAIN LIBRARY	2
ORAL PRESENTATIONS	1	ORAL PRESENTATIONS	1
STUDY SYSTEMS	8	STUDY SYSTEMS	8
TELEPHONING	1	TELEPHONING	1
UPDATE LOG	2	UPDATE LOG	2
UPDATE JOB CONTROL	1	UPDATE JOB CONTROL	1
WRITE MANUALS	1	WRITE MANUALS	1
WRITE PROGRAMS	6	WRITE PROGRAMS	6

TABLE VI (Continued)

JOB TITLES WITH MORE THAN 60 TASKS; FROM PROGRAM 3.

SUPERVISOR OPERATION					
ANALYZING	1	ANSWER QUESTIONS	1	APPROVE DOCUMENTATIO	1
ASSIST PROGRAMMERS	1	ASSIST OPERATORS	1	ASSIST SUPERVISORS	1
ATTEND MEETING	1	BALANCE REPORTS	1	BURST FORMS	2
CLEAR PAPER JAMS	10	CLEAR CARD JAMS	10	COMPUTER JOBS	17
CONSULT MANAGEMENT	5	CONSULT SUPERVISORS	1	COORDINATE MAINTENAN	3
COORDINATING	2	COUNSEL EMPLOYEES	2	DECOLLATE OUTPUT	5
DISK, PREPARE LABELS	1	DISTRIBUTE SUPPLIES	1	DOCUMENT PROCEDURES	1
ENFORCE POLICIES	2	EVALUATE SYSTEMS	1	EVALUATING	2
FILE REPORTS	1	FILE TAPES	1	HOUSEKEEPING	2
INSTRUCT EMPLOYEES	1	INSTRUCT OPERATORS	2	INTERVIEW APPLICANTS	1
JOB ASSISTANCE	3	KEYPUNCH CARDS	2	LABELING	20
LOG MALFUNCTIONS	1	LOG WORK	4	LOG	1
MAINTAIN EQUIPMENT	2	MAINTAIN SYSTEMS	2	MICR PROCESSING	1
MONITOR EQUIPMENT	12	MONITORING	2	MONITOR INVENTORY	3
OPERATE CARD EQUIPME	1	ORDER SUPPLIES	3	PLAN WORK SCHEDULE	1
PRINTER, CHANGE RIBB	10	PRINTER, CUT LOOPS	1	RECEIVE SALESMEN	1
RELAY INFORMATION	1	RELIEVE OPERATORS	3	REVIEW MANUALS	1
REVIEW WORK LOG	2	SCHEDULE MAINTENANCE	2	SCHEDULE COMPUTER TI	5
SELECT PERSONNEL	2	SEPARATE OUTPUT	1	SORT CARDS	2
STORE FORMS OR CARDS	1	SUPERVISING	1	SUPERVISE PERSONNEL	3
SYSTEM PREPARATION	1	TAPE, PREPARE LABELS	1	TAPE, CLEAN DRIVES	1
TAPE, TEST	1	TELEPROCESSING	1	TELEPHONING	4
TRANSFER DATA	1	UPDATE PROGRAMS	1	UPDATE LIBRARY	1
VERIFY INPUT DATA	1	VERIFY OUTPUT VALIDI	2	WIRE CONTROL PANELS	3
WRITE MEMOS	1	WRITE NOTES	1	WRITE REPORTS	1
				ASSIST USERS	7
				ASSIGN WORK	7
				CHANGE PROGRAMS	1
				CONDUCT TOURS	1
				COORDINATE WORK FLOW	6
				DEVELOP PROCEDURES	1
				ENCODE TAPE	1
				EVALUATE EMPLOYEES	3
				IMPLEMENT SYSTEMS	1
				INVENTORY SUPPLIES	2
				LIAISON	2
				LOG COMPUTER TIME	2
				MONITOR WORK FLOW	1
				OPERATE COMPUTER	1
				PREPARE REPORTS	2
				RECOMMEND CHANGES	2
				REVIEWING	3
				SCHEDULING	3
				SPECIAL ASSIGNMENTS	7
				SUPERVISE OPERATIONS	1
				TAPE, BUILD BACK UP	1
				TRAIN OPERATORS	3
				UPDATE PROCEDURES	1
				WRITE PROGRAMS	1

Purpose Number Four

To identify both the current and the projected usage status of computer equipment, input/output media, and programming languages used by the employers of this study's respondents.

Information was collected from 45 businesses about 14 equipment components, 8 types of input/output media, and 7 programming languages. The manufacturing origin of this group of installations was very similar to the distribution described by Awad (1971). (See Population and Sample, Chapter III.) IBM systems dominated the group with 84.4%; others were Univac, 2.2%; Honeywell, 4.5%; NCR, 4.5%; and others, 4.4%.

Each equipment component has presented under its name, in Table VII, 28 data items arranged in four columns. The column contents are identified in the accompanying legends. Line items are identified by side headings. Reading the "Sum" line, for instance, 261 keypunches were in use at the time of the study; 47 will be discarded by 1975; 59 were added since 1968; and 25 will be added by 1975.

Reading a portion of the same data vertically, 22 of the keypunches which are to be discarded by 1975 (column 2) were located outside Kansas City (Loc 1); 25 were in Kansas City; 47 keypunches were to be discarded and 44 of these were being discarded by a large business (Size 5).

Considering columns 2 and 4 for each component, it seems that sorters, interpreters, reproducers, collators, and tabulators are being phased out. If the rates indicated remain stable, the sorters will stay in use about 9 years and the tabulators 4 years; but the interpreters, reproducers, and collators will be out of use in about three years.

INSTALLATION DESCRIPTION AND EQUIPMENT-PHASING DATA

	DATA RECORDER				KEYPUNCH				VERIFIER				SORTER				INTERPRETER				REPRODUCER				COLLATER			
	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4
LOC 1	7	0	1	0	101	22	49	20	66	15	14	5	24	4	3	0	14	2	1	0	11	3	2	0	11	5	2	0
LOC 2	0	0	0	0	18	60	25	10	5	38	12	4	2	14	0	3	18	12	1	0	9	4	0	0	0	17	2	0
SIZE 2	7	0	1	1	26	2	4	0	4	1	0	1	9	0	1	0	4	0	0	0	5	1	1	0	5	2	1	0
SIZE 3	2	0	2	2	38	1	9	10	4	1	1	0	4	0	2	0	2	0	0	0	0	0	0	0	0	0	0	0
SIZE 4	0	0	0	0	37	0	20	6	8	0	5	1	3	1	0	0	2	0	0	0	3	1	0	0	1	1	0	0
SIZE 5	6	0	4	21	140	44	26	9	68	25	12	5	22	3	3	0	23	14	1	0	12	5	1	0	12	4	1	0
SUM 5	15	0	9	24	261	47	59	25	104	71	18	7	36	4	6	0	32	14	2	0	20	7	2	0	18	7	2	0

LEGEND:

- 1 UNITS IN USE
- 2 DISCARDING BY 75
- 3 NEW SINCE 1968
- 4 TO ADD BY 1975

Column Legend (in groups of 4)

	MODULATOR				TERMINAL				SCANNER				ENCODER				DISPLAY UNIT				AUDIO UNIT				MST TYPEWRITER			
	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4
LOC 1	4	1	0	0	170	0	99	154	2	0	2	0	5	0	5	0	31	0	14	57	1	0	1	0	57	0	55	2
LOC 2	5	1	0	0	42	0	41	97	6	1	1	2	0	0	0	0	34	0	54	176	0	0	0	0	0	0	0	0
SIZE 2	1	0	0	0	20	0	16	54	0	0	0	5	0	5	0	0	0	0	0	0	7	0	0	0	0	0	0	0
SIZE 3	0	0	0	0	105	0	45	32	0	0	0	0	0	0	0	0	45	0	12	7	0	0	0	0	0	0	0	0
SIZE 4	2	1	0	0	30	0	30	10	1	0	1	0	0	0	0	0	2	0	0	0	1	0	1	0	2	0	2	0
SIZE 5	6	1	0	0	57	0	49	155	7	1	2	2	0	0	0	0	58	0	58	219	0	0	0	0	52	0	51	0
SUM 5	9	2	0	0	212	0	140	251	8	1	3	2	5	0	5	0	105	0	70	233	1	0	1	0	57	0	55	2

LEGEND:

- 1 UNITS IN USE
- 2 DISCARDING BY 75
- 3 NEW SINCE 1968
- 4 TO ADD BY 1975

	LOC 1				LOC 2				ROW 1				ROW 2			
	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4
LOC 1	15	4	1	30	2	6	18	3	9	10	11	12	13	14	15	16
LOC 2	7	0	0	10	0	2	9	1	6	3	2	7	4	5	1	1
SIZE 2	5	2	0	9	2	1	6	2	4	3	2	3	3	2	5	1
SIZE 3	4	0	0	4	0	0	5	2	3	2	3	3	3	2	1	1
SIZE 4	3	1	1	4	0	0	3	0	4	3	3	3	1	0	0	3
SIZE 5	10	1	0	23	0	5	13	0	13	4	11	6	3	4	3	4
SUM 5	22	4	1	60	2	6	27	4	24	15	11	18	12	7	13	13

LEGEND:

- 1 MAGNETIC TAPE
- 2 PAPER TAPE
- 3 MAGNETIC CARD
- 4 PUNCHED CARD
- 5 MAGNETIC INK
- 6 MARK SENSE
- 7 DISK
- 8 OTHER MEDIA
- 9 COBOL
- 10 FORTRAN
- 11 PL/I
- 12 DAL
- 13 RPG I
- 14 RPG II
- 15 OTHER LANGUAGE

Row Legend:
 Loc 1 = outside Kansas City
 Loc 2 = Kansas City
 Size 2 = 4-24 employees
 Size 3 = 25-99 employees
 Size 4 = 100-500 employees
 Size 5 = over 500 employees

Figure 11. Layout and Legend for Table VII

TABLE VII

MEDIA, LANGUAGE, AND EQUIPMENT DATA

INSTALLATION DESCRIPTION AND EQUIPMENT-PHASING DATA

	DATA RECORDER				KEYPUNCH				VERIFIER				SORTER				INTERPRETER				REPRODUCER				COLLATER			
	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4
LOC 1	7	0	1	6	181	22	49	20	66	15	14	5	24	4	3	0	14	2	1	0	11	3	2	0	11	5	2	0
LOC 2	8	0	8	18	80	25	10	5	38	12	4	2	14	0	3	0	18	12	1	0	9	4	0	0	7	2	0	0
SIZE 2	7	0	1	1	26	2	4	0	4	1	0	1	9	0	1	0	4	0	0	0	5	1	1	0	5	2	1	0
SIZE 3	2	0	2	2	38	1	9	10	4	1	1	0	4	0	2	0	3	0	1	0	0	0	0	0	0	0	0	0
SIZE 4	0	0	0	0	37	0	20	6	8	0	5	1	3	1	0	0	2	0	0	0	3	1	0	0	1	1	0	0
SIZE 5	6	0	6	21	160	44	26	9	88	25	12	5	22	3	3	0	23	14	1	0	12	5	1	0	12	4	1	0
SUM 5	15	0	9	24	261	47	59	25	104	27	18	7	38	4	6	0	32	14	2	0	20	7	2	0	18	7	2	0

LEGEND:

- 1 UNITS IN USE
- 2 DISCARDING BY 75
- 3 NEW SINCE 1968
- 4 TO ADD BY 1975

	TABULATOR				TERMINAL				SCANNER				ENCODER				DISPLAY UNIT				AUDIO UNIT				MTST TYPEWRITER			
	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4
LOC 1	4	1	0	0	170	0	99	154	2	0	2	0	5	0	5	0	51	0	16	57	1	0	1	0	57	0	55	2
LOC 2	5	1	0	0	42	0	41	97	6	1	1	2	0	5	0	0	54	0	54	176	0	0	0	0	0	0	0	0
SIZE 2	1	0	0	0	20	0	16	54	0	0	0	0	5	0	5	0	0	0	0	7	0	0	0	0	3	0	2	2
SIZE 3	0	0	0	0	105	0	45	32	0	0	0	0	0	0	0	0	45	0	12	7	0	0	0	0	0	0	0	0
SIZE 4	2	1	0	0	30	0	30	10	1	0	1	0	0	0	0	0	2	0	0	0	1	0	1	0	2	0	2	0
SIZE 5	6	1	0	0	57	0	49	155	7	1	2	2	0	0	0	0	58	0	58	219	0	0	0	0	52	0	51	0
SUM 5	9	2	0	0	212	0	140	251	8	1	3	2	5	0	5	0	105	0	70	233	1	0	1	0	57	0	55	2

LEGEND:

- 1 UNITS IN USE
- 2 DISCARDING BY 75
- 3 NEW SINCE 1968
- 4 TO ADD BY 1975

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
LOC 1	15	4	1	30	2	6	18	3	16	12	9	11	8	2	12
LOC 2	7	0	0	10	0	2	9	1	8	3	2	7	4	5	1
SIZE 2	5	2	0	9	2	1	6	2	4	3	2	3	3	2	5
SIZE 3	4	0	0	4	0	0	5	2	3	2	2	3	3	2	1
SIZE 4	3	1	1	4	0	2	3	0	4	3	3	1	0	0	3
SIZE 5	10	1	0	23	0	5	13	0	13	7	4	11	6	3	4
SUM 5	22	4	1	40	2	8	27	4	24	15	11	18	12	7	13

LEGEND:

- 1 MAGNETIC TAPE
- 2 PAPER TAPE
- 3 MAGNETIC CARD
- 4 PUNCHED CARD
- 5 MAGNETIC INK
- 6 MARK SENSE
- 7 DISK
- 8 OTHER MEDIA
- 9 COBOL
- 10 FORTRAN
- 11 PL/I
- 12 BAL
- 13 RPG I
- 14 RPG II
- 15 OTHER LANGUAGE

Loc 1 = outside Kansas City
 Loc 2 = Kansas City

Size 2 = 4-24 employees
 Size 3 = 25-99 employees
 Size 4 = 100-500 employees
 Size 5 = over 500 employees

The keypunches and verifiers are showing mixed trends but a 5% net decrease in verifiers and a 1% net increase in keypunches are indicated by the data. Figures for data recorders were combined with the key-punch figures. A data recorder is the keypunch counterpart in an IBM System/3 computer installation or it is the new IBM Model 129 keypunch which has just been marketed. No respondent indicated a Mohawk Data Services key-to-tape recorder under this category.

Optical scanners, encoders, and audio units were almost too rare to indicate a trend. The MTST (magnetic tape selectric typewriter), which was included at the suggestion of the "jury" (see Instrumentation, Chapter III) was thought to be increasing in the area. The data in Table VII indicates relative stability.

Since a display unit is a type of terminal (cathode ray tube -- CRT), its data may well be considered along with that listed under "Terminal." The most change seems to center in this area of direct-access devices, i.e., terminals. About 66% of the 317 in use were added since 1968 and that number is expected to reach 801 by 1975 -- a 121% increase.

Perhaps the most significant implications of these considerations are (1) that a "phasing" is currently underway in the installations studied; and (2) that the "keying" components are still very much in use. It could also be inferred from the terminal trend that computer services are developing a new dimension -- outreach.

Information presented regarding media and languages may be read in much the same manner from the side heads. Vertically, however, there is a lone column of data for each media and language indicated in the legend of numbers 1-15. The columns contain totals representing the

number of users by location and by business size with the grand total as the Sum.

Obviously, punched card, magnetic disk, and magnetic tape are the most used media with COBOL leading the languages. BAL, FORTRAN, RPG I, and PL/1 were rather evenly distributed in use. The "Other" language category combined lesser used languages such as Autocoder, NEAT, ASSIST, BASIC.

A less obvious fact emerges with the realization that Sums 1 through 8 total more than 45 as do Sums 9 - 15. This indicates that some of the businesses surveyed were using multiple languages as well as more than one media.

Projected changes in media and languages were in the "to be added by 1975" direction. This data is not presented in Table VII, because it was processed manually. These items seem relatively stable. Four businesses were going to add disk; two were adding COBOL; and one each were going to add FORTRAN, RPG I, RPG II, and PL/1. All of the disk changes and four of the language changes were outside Kansas City. Three of the disk changes were in the smallest businesses reporting (Size 2) as were one COBOL and the RPG I change. All of the other changes were in Size 5 installations.

Chapter Summary

This study identified by occupational title personnel engaged in automated data-control employment. It also identified tasks performed by these data-control personnel. The titles and related tasks were combined into a hierarchy based upon the mean pay of each occupational title. That the illustrated and other similar types of data extraction

are possible seems to indicate that the information as presented has potential for educational decisions -- limited only by the perception and the energy of the user. Development of this type of broadly applicable information was the general purpose of this study.

A trend toward direct-access devices, i.e., terminals and display units was noted as was the stability of the media and language usage, in general, through the projection period, 1975.

A series of numeric data (usually means) were tabulated to describe such items as performance frequencies, task importances, hiring difficulty of the identified occupations, minimum recommended education, on-the-job training costs, and employees' perceptions of their jobs.

All data presented was developed by using seven computer programs. It was presented in seven tables. Suggestions for interpreting the data and for cross-referencing the material were demonstrated.

Some degree of commonality was found among the occupational titles; even more commonality was present in the body of related tasks. The current and projected usage status of computer equipment, media, and languages was identified. Phasing out of certain punched-card (unit-record) equipment was indicated but this did not include the keypunch or punched-card media.

CHAPTER V

SUMMARY, CONCLUSIONS, AND RECOMMENDATIONS

The general purpose of this study was to gather regionally applicable information useful as guidelines for planning, implementing, and/or for updating educational data-processing programs.

Specifically, it was an occupational analysis designed to:

- (1) identify both the occupational titles of persons engaged in automated data-control and the tasks performed by them;
- (2) present the relationships of the occupations and tasks in hierarchial format;
- (3) reflect the usage status of selected computer-related components.

Four-hundred selected employees in 45 west central Missouri businesses contributed data for the analysis. The businesses, ranging in size from 5 to over 500 employees, represented nine SIC codes. All were using computer services at the time of the study. These users were suggested by local computer manufacturers. An aggregate work force of approximately 1,400 employees was represented by the selected respondents.

Expanded versions of occupational-analysis forms used in similar previous research provided this study's instrumentation. Most of the form distribution and retrieval was done through personal contact. In four cases, it was initiated by personal contact and completed by mail.

Responses were coded and keypunched yielding 400 job-title cards, 2,100 task-title cards (punched two per card), and 88 installation-description cards. The data was processed with seven computer programs.

Briefly, the results indicated 178 different occupational titles and 458 different tasks performed in these occupations. The job titles appeared less common than the tasks and showed a tendency to be unique within SIC code classifications. The title deck was 55% redundant while the task deck contained 91% redundancy. This would seem to indicate that by concentrating on 45% (i.e., 178) of the original job titles the entire range of identified occupations would be covered. Similar logic would seem to point to building curriculum around 8% (i.e., 36) of the original task titles -- thus educating for the entire spectrum of data-processing employees as identified in this study.

At least eight clusters of occupational titles (Analysts, Clerks, Secretaries, Coordinators, Managers and Directors, Operators, Programmers, and Supervisors) were identified. Numerous task clusters were also visible in the data analysis.

In combination, the data presents descriptions of what data-processing employees are called along with what they do and where on the pay scale the occupations may be found -- according to mean salary.

Concomitant results indicated that 130 of the 178 occupations carried a minimum-education recommendation of less than junior college. Employers reported 145 of the occupations as difficult to very difficult to fill.

Average on-the-job training costs reported by employers of 144 of the occupations were \$1,000 or more with 18 of these exceeding \$9,999 - the maximum size allowed for the data. No training-cost data was

reported for 41 occupations, so only 34 were in the less than \$1,000 category. Education could have lowered this cost on 102 of the occupations, said the employers.

Component data indicated over a 100% increase in direct-access devices (terminals and display units) by 1975 and 1% in keypunching equipment. Other unit-record (punched-card) equipment appeared to be phasing out with the sorter and the verifier having the slowest removal rates. The noticeable move to terminals and display units was in the Size 3 and Size 5 businesses with Kansas City respondents indicating a 326% increase in display units and a 220% increase in terminals.

Installations were using more than one media and more than one language. Both of these items appeared relatively stable to 1975. Ten percent of the businesses were going to add disk media; 5% were adding COBOL programming. Four other 2% language changes were indicated. All of the changes noted were outside Kansas City in Size 2 and Size 5 businesses.

Conclusions

The following conclusions were drawn from the results of this study:

- (1) Data-control tasks did exist in identifiable areas other than in programming, systems analysis, keypunching, and unit-record operating. At least five other groups of workers were identified including some bearing office-occupations titles as suggested by Perkins (1966).
- (2) The job titles did not necessarily reveal the actual nature of the work performed by the employee as pointed

out in the case of the Clerk Typist II who operated a terminal, card sorter, printer, et al. This, too, was supported by the Dade County Junior College Study by Koschler (1965).

- (3) Clusters of data-processing tasks are identifiable and variation in occupational title does not necessarily mean variation in the work performed. Earlier research has said the same thing relative to other occupations (Perkins, 1968; LaSalle, 1964; U.S.O.Ed., 1964; Newman, 1965). That this study says the cluster concept is applicable to data-processing occupations is evident from the task reduction of 91%. The job titles may be relatively unique but the work is not nearly as unique.
- (4) A growing emphasis is being placed on modern data-transmission methods but the keypunch will be used through 1975. Clark (1967) also predicted this.
- (5) High school level data-processing programs could be used as springboards either into the labor market or into higher level programs.
- (6) This study has provided information that should be useful in planning for educational data-processing programs in west central Missouri, particularly in two areas: curriculum development and equipment implementation.

Recommendations

Based upon the results of the study and the conclusions made, it is recommended that:

- (1) The occupational hierarchy and companion tables be used as a frame of reference for planning local data-processing programs at educational levels paralleling the occupational distribution indicated.
- (2) The local office education courses be phased toward data-processing occupations.
- (3) If employers are "phasing" so should the vocational education institutions. Installations donating obsolete equipment should attach a permanent notice saying "Employers probably will not be using these machines by the time you reach the labor market!".
- (4) To phase "with" the indicators means that repeated regional research is necessary to keep information current; more specifically occupational analyses.
- (5) An Occupational Analyst should be required on every vocational institution staff. Thus, the occupations for which the school offers training may be surveyed regularly with the feedback being used to maintain relevant educational objectives and procedures.
- (6) The data presented is regional and should be interpreted only as such. Similar studies in other regions with other SIC code compositions could disprove or strengthen and complement these findings.
- (7) If this study were replicated, a check-list task-instrument (always open-ended) should be considered. This would permit a more accurate replication of the same task coding used here. This recommendation is made with the assumption

that the check-list instrument presumes that the researcher already has relatively complete, accurately stated items to present to the respondent -- such a presumption was not made in this study.

Ideally, high schools and probably area vocational schools could concentrate on the occupations in the distribution's lower segment; 13th and 14th year institutions on the central section's occupations. If the same general guidelines were used by each institution, the transition from one educational level to another would become efficient.

Additionally, a guidance value exists if this hierarchy were used with Table I. It is conceivable that a student at any level could be told (a) the cluster(s) of occupations requiring the abilities which he had or was interested in acquiring; (b) what the probable job titles were according to the particular SIC code in which an employment application might be made; (c) an approximation of salary and (d) some hint as to the type of career that could be expected.

Component-wise, media-wise, language-wise, it is relatively clear what local users intend to change. Educational decision-makers should phase with the indicators, not after the indicators. Indications now would be for students to be offered opportunities to learn multi-media multi-language approaches to these occupations with hands-on experience in the operatives.

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APPENDIX A

DATA-COLLECTION INSTRUMENTS

DCP-1

RETURN TO: Missouri State Department of Education
 P. O. Box 480
 Vocational Division; Business & Office Ed.
 Attention Jane Bucks; Data-Control Project
 Jefferson City, Missouri 65101

Company _____ Address _____ Contact _____ Telephone _____	Appointment: Date _____ Time _____
Industry _____ SIC Code _____ Respondent's Job Title _____ Respondent's Name if not same as Contact: Name _____	Interview Number _____ Interviewer _____
_____ Check here if you desire a copy of the findings.	CALL BACK Date _____ Time _____ Explanation _____

COMPONENTS OF PROCESSING AND/OR TRANSMITTING SYSTEM	Number of units in use		Units to be discontinued in next 5 years		Units added since 1968		Anticipated additions within next 5 years—expand list as needed		Tape, Card, Inquiry, Transmission Type; (for example) Manufacturer and Model Number or	
Data Recorder										
Key Punch										
Verifier										
Sorter										
Interpreter										
Reproducer										
Collator										
Tabulator (Acct'g. Mach.)										
Console										
Terminal										
Reader, Card										
Reader (specify type)										
Punch (" ")										
Printer										
Optical Scanner										
Magnetic Encoder										
Display Unit										
Audio Response										
Word Processing:										
MTST										
CPU										
Other										
Other										
Other										

Those in use
 To be added by 1975

- MEDIA**
 Magnetic tape _____
 Paper tape _____
 Magnetic cards _____
 Punched cards _____
 Magnetic ink _____
 Mark sense _____
 Disk _____
 Other: _____
- WATFOR compiler _____
 Other _____
- COBOL _____
 FORTRAN IV _____
 FORTRAN other _____
 PL/I _____
 BAL _____
 RPG I _____
 RPG II _____
 OTHER _____
 OTHER _____

DCP-2

Page _____ of _____.

TASK LISTING SHEET

Job Title _____

No.	Task	Performance Frequency	Importance

Importance Code: 1=vital to job; 2=necessary to job; 3=extra assignments

Performance Frequency: Examples=once a week; 1 to 10 times daily; continuously, twice monthly

DCP-2

SAMPLE COMPLETION

Page 1 of 3.TASK LISTING SHEET

Note: Words 'Edit' and 'Process' should probably be more specifically defined.

Job Title Computer Data Handler

No.	Task	Performance Frequency	Importance
1	Update & process work I.D.	Weekly	1
2	Keypunch job cards	Daily	1
3	Prepare tape labels	Daily	2
4	Update & process project listing	Weekly	1
5	Edit & process full-time, part-time, and overtime payroll	Monthly	1
	Update & process all insurance runs (hosp., life, permit, etc.)	Bi-weekly	1
7	Wire, operate & maintain IBM PCAM equipment	Daily	1
8	Maintain storage of paper & cards	Weekly	3
9	Separate Output	Continuously	1
10	Put packets with jobs	20 times daily	1
11	Interpret cards	5-15 times daily	2
12	Operate burster	when needed	3
13	Read requisitions	Continuously	1
14	File tapes	5-10 times daily	2
15	Make back-up tapes	1-5 times daily	2
16	Write inter-office communications (forms & memos)	1-10 times daily	2

Importance Code: 1=vital to job; 2=necessary to job; 3=extra assignments

Performance Frequency: Examples=once a week; 1 to 10 times daily; continuously, twice monthly

DCP-3

3a _____
3b _____
3c _____
3d _____
3e _____

Page ____ of ____.

EMPLOYEE LOG SHEET

Job Title _____ Approx. Salary _____
Job Title of next higher position to which you could be promoted _____

Please log (list) yesterday's job activities, whether or not you feel that they represent a typical day's activities:

Possible detractions from maximum-job performance: NONE _____; or: (describe as necessary)
Noise _____; Crowding _____; Interruptions _____;
Extra tasks _____; Other _____.

SUPERVISOR'S SUMMARY

Company _____

Computer System: _____ Operating Level: _____

Approximate Number of Employees in Company:

1-3	4-24	25-99	100-500	over 500

Approximate number of persons to be added for data control classifications in the next three years; specify job title, if possible:

Approximate number of persons in data control classifications: _____

Re: Project Studying Data-Control Practices in Missouri and Implications for Business-Information Occupational Training

Reference: Missouri State Department of Education; Vocational Division
Jane Bucks, Data-Control Project; 314-635-8125, Ext. ~~132~~ 126

Supervisor's Participation:

1. Complete one set of forms for own occupational title.
2. Distribute green forms to sampling of employees in typical data-processing job categories as well as to other employees directly related (including part-time) to the planning, processing, and/or transmitting system(s).

Distribution and re-collection mechanics are subject to the supervisor's judgment; however, please request employees' completion of all sections of the forms and that TASKS should be detailed enough to reveal the skills necessary to performance.**

3. On the first employee Log Sheet for each job classification, please indicate:
 - a. Minimum education recommended for the classification:
1=H.S.; 2=Jr. College; 3=Degree; 4=Other (please specify)
 - b. Hiring difficulty for the classification:
1=very difficult; 2=difficult; 3=no problem
 - c. Size of the sample represented; i.e. approximate number of employees having the same job title
 - d. _____ Estimated cost (in \$ or time) of getting a new employee of the type being surveyed to an acceptable production level.
 - e. Do you feel that this cost could have been reduced through previous education? _____

**NOTE: The central purpose of the study is to discover necessary components for employee-training programs in Missouri.

ARTHUR L. MALLORY
COMMISSIONER



Area Code 314
Phone 635-8125

STATE DEPARTMENT OF EDUCATION
DIVISION OF PUBLIC SCHOOLS
JEFFERSON BUILDING
P. O. BOX 480
JEFFERSON CITY, MISSOURI 65101

Are you interested in helping your company gain access to a better trained labor supply for data-processing and/or related office-information occupations?

An August, 1971 survey of Metropolitan St. Louis large employers has established both the feasibility of and the need for developing appropriate curriculum for data-control practices throughout the State.

A second project is now underway to analyze the necessary components for employee-training programs in Missouri. You can assist with this project by responding to the enclosed requests and by letting a representative sample of your data-system employees indicate their job titles and the actual tasks that they perform.

Any assistance you provide will be treated confidentially and will not in any way be identified with the name of your company in the final report.

So that your suggestions may be included in the analysis, please complete and return the enclosed materials in the provided envelope on or before September 10, 1971.

Thank you for your contribution.

Sincerely yours,

Jane Bucks; Data-Control Project
Vocational Division; Business & Off. Ed.

Enclosures

APPENDIX B

CARD FORMATS



INTERNATIONAL BUSINESS MACHINES CORPORATION

GX24-6599-0

Printed in U.S.A.

Company DATA CONTROL Occupations
Application Respondent Card-Set

MULTIPLE-CARD LAYOUT FORM

by JANE BUCKS

Date 1-21-72/2-2-72 Job No. _____

Sheet No. 1 of 1

Task Title																															TASK TITLE																															Number of Repeats			Importance			Card Type																																																																																																																																																																																																																																																														
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	00																																																																																																																																																																																																																															
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DATA Recorder a.								Key punch b.								Verifier c.								Sorter d.								Interpreter e.							Reproducer f.								Collator g.								Tabulator h.								TERMINALS i.							No. of Repeats			Location			SIC			Card Type																																																																																																																																																																																																																																																			
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APPENDIX C

COMPUTER PROGRAMS

PROGRAM TWO

(Page 1)

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FORTRAN IV G LEVEL 19          MAIN          DATE = 72118          20/48/09          PAGE 0001

0001      DIMENSION D(180,32),MASK(30) ,A(10),TITLE(49),INT(20),INFO(4,180),
0002      IMD(180,30)
0003      DATA B/'A'/,BL/' '/
0004      DO 1 I=1,3
0005      DO 1 J=1,180
0006      1 INFO (I,J) = 0
0007      DO 2 I=1,180
0008      DO 2 J=10,32
0009      2 D(I,J)=0.
0010      I1=1
0011      ICARD=0
0012      READ(5,4) TITLE
0013      4 FORMAT (16A4/20A4/13A4)
0014      C READ IN AND LIST DATA IN LOOP 30.
0015      DO 30 MM=1,2000
0016      5 READ(5,7,END=32) MASK,PR,NN,A,KODE,NTYPE
0017      7 FORMAT(30A1, 2X,F1.0,5X,I2,2X,F4.0,2F1.0,F2.0,2X,F4.0,5F1.0,
0018      116X,I2,I1)
0019      IF(A(2).EQ.0.) A(2)=1.
0020      DO 6 I=1,20
0021      IF (MASK (I).LT.0) GO TO 6
0022      MASK (I) = MASK (I) * (-2)
0023      IF (MASK (I+ 1).LT.0) GO TO 6
0024      MASK (I + 1) = MASK (I + 1) * (-2)
0025      MASK (I + 2) = MASK (I + 2) * (-2)
0026      GO TO 11
0027      6 CONTINUE
0028      11 ICARD= ICARD+NN
0029      IF(NTYPE.EQ.3) GO TO 9
0030      WRITE(6,8) I1,(MASK(I),I=1,30) ,ICARD
0031      8 FORMAT(15,4X,30A1, 4X,' CARD NO.',I5,' ERROR IN DECK.')
```

```

0032      STOP
0033      9 I1=I1
0034      DO 12 I=1, I1
0035      IF(I.EQ.I1) GO TO 13
0036      DO 10 J=1,30
0037      IF(MASK(J).NE.MD(I,J)) GO TO 12
0038      10 CONTINUE
0039      CALL MARK(D,A,KODE,I,PR)
0040      GO TO 20
0041      12 CONTINUE
0042      13 I1=I1+1
0043      16 DO 18 J=1,30
0044      MD(I1,J) = MASK(J)
0045      CALL MARK(D,A,KODE,I1,PR)
0046      20 N=NN-1
0047      DO 21 I=1,N
0048      21 READ(5,22) MOVE
0049      22 FORMAT(A4)
0050      30 CONTINUE
0051      C CONVERT TO MEANS AND PERCENTS IN LOOP 38.
0052      32 I1=I1-1
0053      DO 38 I=1,I1
0054      D(I,11)=D(I,11)/D(I,10)
0055      D(I,32)= (D(I,32)/D(I,10)-D(I,11)**2)**.5
0056      D(I,31)=(D(I,31)/D(I,10))*100.
0057      DO 36 J=21,29
0058      IF(J.EQ.23) GO TO 36
```

PROGRAM TWO

(Page 2)

FORTRAN IV G LEVEL 19

MAIN

DATE = 72118

20/48/09

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0055      D(I,J)= D(I,J)/D(I,10)
0056      36 CONTINUE
0057      DO 37 J=26,29
0058      D(I,30)=D(I,30)+D(I,J)/4.
0059      37 D(I,J)=D(I,J)*100.
0060      38 CONTINUE
0061      DO 75 MM=1,2
0062      DO 39 I=1,11
0063      39 D(I,9)=1.
0064      I4=11-I
0065      IF(MM.EQ.2) GO TO 50
0066      DO 44 I=1,I4
0067      I2=I+1
0068      DO 44 J=12,11
0069      DO 42 K=1,20
0070      IF (MD(I,K)- MD(J,K)) 40, 42, 41
0071      40 D(J,9)=D(J,9)+1.
0072      GO TO 44
0073      41 D(I,9)=D(I,9)+1.
0074      GO TO 44
0075      42 CONTINUE
0076      44 CONTINUE
0077      DO 45 I = 1,11
0078      DO 45 J = 5,22
0079      45 IF (MD(I,J).GT.8) MD (I,J) = 8L
0080      111 WRITE (6,100)
0081      100 FORMAT (2X, //1H , 'D MATRIX DUMP'//)
0082      WRITE (6,78) ((MD(LL,L),L=1,24), (D(LL,L),L=9,28), LL=1,11)
0083      78 FORMAT(1X,24A1,20F5.0)
0084      DO 46 I=1,11
0085      K=D(I,9)
0086      46 INFO(MM,K)=I
0087      GO TO 60
0088      50 DO 54 I=1,I4
0089      I2=I+1
0090      DO 54 J=12,11
0091      IF(D(I,11)-D(J,11)) 51,51,52
0092      51 D(J,9)=D(J,9)+1.
0093      GO TO 54
0094      52 D(I,9)=D(I,9)+1.
0095      54 CONTINUE
0096      DO 56 I=1,11
0097      K=D(I,9)
0098      INFO(3,K)=D(I,11)
0099      INFO(1,K)=D(I,31)
0100      INFO(4,K)=D(I,32)
0101      56 INFO(MM,K)=I
0102      60 DO 75 I=1,11,50
0103      I2=MINO(I+49,11)
0104      WRITE(6,70) TITLE
0105      70 FORMAT('1', T37, 16A4// 33A4//)
0106      DO 72 JJ=1,12
0107      J=INFO(MM,JJ)
0108      DO 71 M=10,20
0109      71 INT(M)=D(J,M)
0110      NEMP = D(J,23)
0111      NED =D(J,24)
0112      72 WRITE (6,74) JJ, (MD(J,N),N=1,28), (INT(N),N=10,20),

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PROGRAM TWO

(Page 3)

FORTRAN IV G LEVEL 19 MAIN DATE = 72118 20/48/09 PAGE 0003

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0113      1D(J,21),D(J,22),NEMP,NED,(D(J,N),N=25,30)
0114      74 FORMAT (1H ,14,2X,28A1, 215,2X,9I3,2X,2F5.1,14,16,F5.1,2X,5F6.1)
0115      75 CONTINUE
0116      DO 80 I1=1,I1,18
0117      I2=MIN(X I1,I1+17)
0118      ICARD = 1 + I1/18
0119      WRITE (7,77) (INFO(1,J),J=I1,I2),I1,ICARD
0120      77 FORMAT ( 18I4,3HPRO, 13,12)
0121      WRITE (7,88) (INFO(2,J),J=I1,I2),I1,ICARD
0122      88 FORMAT (18I4,3HPAY,13,12)
0123      WRITE(7,79) (INFO(3,J),J=I1,I2),I1,ICARD
0124      79 FORMAT (18I4,3HBUX,13,12)
0125      WRITE (7,81)(INFO(4,J),J=I1,I2),I1,ICARD
0126      81 FORMAT(18I4,3HSDV,13,12)
0127      80 CONTINUE
0128      STOP
0129      END

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FORTRAN IV G LEVEL 19 MARK DATE = 72118 20/48/09 PAGE 0001

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0001      SUBROUTINE MARK (D,A,KODE,I,PR)
0002      DIMENSION D(180,32),A(10)
0003      D(I,11)=D(I,11)+A(1)
0004      D(I,31)=D(I,31)+PR
0005      D(I,32)=D(I,32)+A(1)**2
0006      D(I,10)=D(I,10)+1.
0007      KK=KODE+4/KODE+8
0008      D(I,KK)=D(I,KK)+1.
0009      DO 10 J=21,29
0010      10 D(I,J)=D(I,J)+A(J-19)
0011      RETURN
0012      END

```

PROGRAM THREE

(Page 1)

FORTRAN IV G LEVEL 19

MAIN

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20/58/08

PAGE 0001

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0001      DIMENSION D(2000,15),T(22),CLASS(4),LIMIT(8),TITLE(20)
0002      DATA CLASS/'DZZZ','LZZZ','RZZZ','/
0003      DO 1 I=1,2000
0004      DO 1 J=1,15
0005      1 D(I,J)=0.
0006      NCARD=0
0007      READ(5,2) TITLE
0008      2 FORMAT(20A4)
0009      DO 3 I=1,2000,500
0010      J=1+I/500
0011      LIMIT(J)=I
0012      3 LIMIT(J+4)=I
0013      4 READ(5,5,END=22) T,KTYPE
0014      5 FORMAT(7A4,2X,F2.0,F1.0,7X,2F1.0,7A4,2X,F2.0,3F1.0,2X,11)
0015      IF(KTYPE.EQ.3) GO TO 4
0016      NCARD = NCARD + 1
0017      DO 26 M=1,12,11
0018      IF(T(M).EQ.CLASS(4)) GO TO 4
0019      MJ=M-1
0020      NI=1
0021      DO 12 I=1,3
0022      IF(T(M).GT.CLASS(I)) GO TO 13
0023      12 NI=NI+500
0024      13 L=5+NI/500
0025      N2=LIMIT(L)
0026      IF(N2.GT.LIMIT(L-4)+499) GO TO 18
0027      DO 16 I=NI,N2
0028      IF(I.EQ.N2) GO TO 17
0029      M4=M+3
0030      DO 14 K=M,M4
0031      KK=K-M+1
0032      IF(T(K).NE.D(I,KK)) GO TO 16
0033      14 CONTINUE
0034      D(I,8)=D(I,8)+T(8+MJ)
0035      KOL=T(9+MJ)
0036      D(I,11+KOL)=D(I,11+KOL)+1.
0037      IF(KOL.EQ.2) GO TO 26
0038      IF(T(10+MJ).EQ.7.)T(10+MJ)=4.
0039      D(I,9)=D(I,9)+T(10+MJ)
0040      D(I,10)=D(I,10)+T(11+MJ)
0041      GO TO 26
0042      16 CONTINUE
0043      17 KOL=T(9+MJ)
0044      DO 15 NN=1,7
0045      15 D(N2,NN)=T(NN+MJ)
0046      D(N2,11+KOL)=1.
0047      D(N2,8)=D(N2,8)+T(8+MJ)
0048      IF(T(10+MJ).EQ.7.)T(10+MJ)=4.
0049      D(N2,9) = D(N2,9) + T(10+MJ)
0050      D(N2,10)=D(N2,10)+T(11+MJ)
0051      18 LIMIT(L)=LIMIT(L)+1
0052      IF(LIMIT(L).LE.LIMIT(L-4)+499) GO TO 26
0053      WRITE(6,19) L,LIMIT(L),K=5,8)
0054      19 FORMAT(' LIST',I5,' EXCEEDS 500.',4I6)
0055      26 CONTINUE
0056      GO TO 4
0057      22 LINE=3
0058      LAG=1

```

PROGRAM THREE

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0059      DO 51 I=5,8
0060      51 LIMIT(III)=LIMIT(II)-1
0061      DO 54 N1=1,1501,500
0062      N2=LIMIT(5+N1/500)
0063      DO 52 J=N1,N2
0064      D(J,14)=LAG
0065      54 LAG=LAG+LIMIT(5+N1/500)-N1+1
0066      DO 59 N1=1,1501,500
0067      N4=LIMIT(5+N1/500)
0068      N3=N4-1
0069      DO 59 I=N1,N3
0070      N2=I+1
0071      DO 59 J=N2,N4
0072      DO 56 MM=1,4
0073      IF((D(I,MM).GT.0.).OR.(D(J,MM).GT.0.)) GO TO 55
0074      IF(D(I,MM)-D(J,MM)) 57,56,58
0075      55 IF(D(I,MM)-D(J,MM)) 58,56,57
0076      56 CONTINUE
0077      D(J,14)=D(J,14)+1.
0078      GO TO 59
0079      57 D(I,14)=D(I,14)+1.
0080      59 CONTINUE
0081      WRITE(6,30) TITLE
0082      30 FORMAT('1'/20A4/)
0083      L=0
0084      N=LIMIT(5)
0085      N1=LIMIT(2)
0086      N2=LIMIT(8)
0087      DO 28 K=N1,N2
0088      IF(D(K,1).EQ.0.) GO TO 28
0089      N=N+1
0090      DO 27 NN=1,14
0091      27 D(N,NN)=D(K,NN)
0092      28 CONTINUE
0093      DO 31 I=1,N
0094      K=D(I,14)
0095      D(K,15)=I
0096      F=D(I,11)+D(I,12)
0097      IF (F.LT.1.) F=1.
0098      DO 31 J=9,10
0099      31 D(I,J)=D(I,J)/F
0100      DO 40 II=1,N
0101      I= D(II,15)
0102      L=L+1
0103      J1=D(I,8)+D(I,11)+D(I,13)+1.
0104      J2=D(I,11)
0105      J3=D(I,12)
0106      J4=D(I,13)
0107      IF(MOD(L,2).EQ.0) GO TO 38
0108      IF(LINE.LT.58) GO TO 34
0109      WRITE(6,30) TITLE
0110      LINE=3
0111      34 LINE=LINE+1
0112      WRITE(6,37) L, (D(I,J),J=1,7),J1,D(I,9),D(I,10),J2,J3,J4
0113      37 FORMAT(16,2X,7A4,I5,2F5.1,3I4)
0114      GO TO 40
0115      38 WRITE(6,39) L, (D(I,J),J=1,7),J1,D(I,9),D(I,10),J2,J3,J4
0116      39 FORMAT('+',T70,I4,2X,7A4,I5,2F5.1,3I4)

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C117      40 CONTINUE
C118      STOP
C119      END

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PROGRAM FOUR

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0001      C DATA DECK REQUIRES PAY SEQUENCE AND PAY CARDS ALTERNATING.
0002      DIMENSION TITLE(20), ID(60,1074), IR(5), IT(12), INFO(5,180)
0003      DO 2 I=1,180
0004      2 INFO(5,I)=60
0005      READ(5,5) TITLE
0006      5 FORMAT(20A4)
0007      DATA NIL/'ZZZZ'/
0008      DO 8 I=1,180,18
0009      I2=I+17
0010      READ(5,6) ((INFO(L,J),J=1,I2),1PAY,II,L=1,4)
0011      6 FORMAT ( 18I4,A3,I3/18I4,A3,I3/18I4,A3,I3/18I4,A3,I3)
0012      8 CONTINUE
0013      9 LAT=1
0014      NCARD=0
0015      10 READ(5,12,END=60) IR,NN,KODE
0016      12 FORMAT(5A4,18X,I2,39X,I1)
0017      NCARD=NCARD+NN
0018      IF(KODE.EQ.3) GO TO 14
0019      WRITE(6,13) NCARD,IR
0020      13 FORMAT(' DECK INCORRECT. CARO:',I5,2X,4A4)
0021      STOP
0022      14 DO 40 M1=1,LAT,6
0023      M5=M1+4
0024      M6=M1+5
0025      IF(M1.EQ.LAT) GO TO 45
0026      DO 15 I=1,5
0027      K=M1+I-1
0028      IF(IR(I).NE.ID(1,K)) GO TO 40
0029      15 CONTINUE
0030      C LOOP 35 MATCHES TASKS TO LIST, AND TOTALS OR ADDS IF NO MATCH.
0031      DO 35 N=2,NN
0032      READ(5,17) IT
0033      17 FORMAT(5A4,10X,I2,10X,5A4,10X,I2)
0034      DO 30 L1=1,7,6
0035      IF(IT(L1).GT.NIL) GO TO 10
0036      L2=L1+4
0037      L6=L1+5
0038      NT=IT(L6)+1/(IT(L6)+1)
0039      I2=ID(1,M6)
0040      DO 22 I=2,I2
0041      DO 21 M=M1,M5
0042      JJ=M-M1+L1
0043      IF(IT(JJ).NE.ID(I,M)) GO TO 22
0044      21 CONTINUE
0045      ID(I,M6)=ID(I,M6)+NT
0046      GO TO 30
0047      22 CONTINUE
0048      24 IF(ID(1,M6).LT.60) GO TO 26
0049      INFO(5,1+M1/6)=INFO(5,1+M1/6)+1
0050      GO TO 30
0051      26 I2=I2+1
0052      DO 29 M=M1,M5
0053      JJ=M-M1+L1
0054      ID(I2,M)=IT(JJ)
0055      IO(I2,M6)=NT
0056      ID(1,M6)=ID(1,M6)+1
0057      29 CONTINUE
0058      30 CONTINUE
0059      35 CONTINUE

```


PROGRAM FOUR

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0057      GO TO 10
0058      CONTINUE
          C THROUGH LOOP 52 A NEW JOB AND ITS TASK LIST IS ENTERED.
0059      .45 DO 46 M=M1,M5
0060          JJ=M-M1+1
0061      46 ID(1,M)=IR(JJ)
0062          NZ=1
0063          DO 51 LL=2,NN
0064          READ(5,17) IT
0065          DO 50 LI=1,7,6
0066          IF(IT(LI).GT.NIL) GO TO 52
0067          DO 48 NQ=2,NZ
0068          DO 47 M=M1,M5
0069          JJ=M-M1+LI
0070          IF(IT(JJ).NE.ID(NQ,M))GO TO 48
0071      47 CONTINUE
0072          ID(NQ,M6)=ID(NQ,M6)+1
0073          GO TO 51
0074      48 CONTINUE
0075          NZ=NZ+1
0076          IT(LI+5)=IT(LI+5)+1/(IT(LI+5)+1)
0077          DO 50 M=M1,M6
0078          JJ=M-M1+LI
0079      50 ID(NZ,M)=IT(JJ)
0080          51 CONTINUE
0081      52 ID(1,M6)=NZ
0082          LAT=LAT+6
0083          IF(LAT.LT.1080) GO TO 10
0084      60 WRITE (6,61)((J,J=1,40),(INFO(5,J),J=1,I1))
0085      61 FORMAT(/' OFLOW >60 ',40I3)
0086          LINE=60
0087          DO 80 I=1,I1
0088          LOW=INFO(2,I)
0089          M6=LOW*6
0090          M1=M6-5
0091          M5=M6-1
0092          NN=ID(1,M6)
0093          N=NN-1
0094          DO 64 L=2,N
0095          L2=L+1
0096          DO 64 L4=L2,NN
0097          IF(ID(L,M1).LT.ID(L4,M1)) GO TO 64
0098          DO 62 J=M1,M6
0099          KEEP=ID(L,J)
0100          ID(L,J)=ID(L4,J)
0101      62 ID(L4,J)=KEEP
0102      64 CONTINUE
0103          LN=(NN+3)/4+1
0104          IF(LINE+LN.LT.58) GO TO 68
0105          LINE=4
0106          WRITE(6,66) TITLE
0107      66 FORMAT('1'/20A4/)
0108      68 WRITE(6,69) (ID(1,M),M=M1,M5),INFO(3,I),INFO(4,I),INFO(1,I)
0109      69 FORMAT(/2X,5A4,2X,' AVERAGE SALARY: $',I5,' STANDARD DEVIATION:
          1$,I5,' PROMOTE PERCENT: ',I4)
          IF(INFO(5,LOW).LT.61) GO TO 71
0110          WRITE(6,70)
0111      70 FORMAT(/' TASK LIST OVERFLOW; SEE SUPPLEMENTARY REPORT.'//)
0112

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0113      GO TO 80
0114      LINE=LINE+(NN+3)/4+2
0115      WRITE(6,72) ((ID(J,M),M=M1,M6),J=2,NN)
0116      72 FORMAT(4(4X,5A4,2X,I5))
0117      80 CONTINUE
0118      STOP
0119      END

```

PROGRAM FIVE

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```

0001      C PROGRAM LISTS OVERFLOW TASKS FROM PROGRAM 3. DOES NOT NEED INFO DECK.
0002      DIMENSION TITLE(20),ID(220,54), IR(5),IT(12),JB(45)
0003      READ(5,5) TITLE
0004      5 FORMAT(20A4)
0005      DATA NIL/'ZZZZ'//
0006      READ(5,6) JB
0007      6 FORMAT (20A4)
0008      DO 7 I1=1,49,6
0009      15=I1+4
0010      J1=I1-I1/6
0011      ID(1,I1+5)=1
0012      DO 7 I=I1,15
0013      J=I-I1+J1
0014      7 ID(1,I)=JB(J)
0015      NCARD=0
0016      10 READ(5,12,END=60) IR,NN,KODE
0017      12 FORMAT(5A4,18X,I2,39X,I1)
0018      NCARD=NCARD+NN
0019      IF(KODE.EQ.3) GO TO 14
0020      WRITE(6,13) NCARD,IR
0021      13 FORMAT (' DECK INCORRECT. CARD:*,I5,2X,4A4)
0022      STOP
0023      14 DO 40 M1=1,49,6
0024      M5=M1+4
0025      M6=M1+5
0026      DO 15 I=1,5
0027      K=M1+I-1
0028      IF(IR(I).NE.ID(1,K)) GO TO 40
0029      15 CONTINUE
0030      DO 35 N=2,NN
0031      READ(5,17) IT
0032      17 FORMAT(5A4,10X,I2,10X,5A4,10X,I2)
0033      DO 30 L1=1,7,6
0034      IF(IT(L1).GT.NIL) GO TO 10
0035      L6=L1+5
0036      NT=IT(L6)+1/(IT(L6)+1)
0037      I2=ID(1,M6)
0038      IF(I2.EQ.1) GO TO 26
0039      DO 22 I=2,I2
0040      M=M1,M5
0041      JJ=M-M1+L1
0042      IF(IT(JJ).NE.ID(1,M)) GO TO 22
0043      21 CONTINUE
0044      ID(1,M6)=ID(1,M6)+NT
0045      GO TO 30
0046      22 CCNTINUE
0047      I2=I2+1
0048      DO 29 M=M1,M5
0049      JJ=M-M1+L1
0050      29 ID(I2,M)=IT(JJ)
0051      ID(I2,M6)=NT
0052      ID(1,M6)=ID(1,M6)+1
0053      30 CONTINUE
0054      35 CONTINUE
0055      GO TO 10
0056      40 CONTINUE
0057      DO 41 I = 2,NN
0058      41 READ (5,42) MOVE

```

PROGRAM FIVE
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```
0058      42 FORMAT (A4)
CC59      GO TO 10
0060      60 LINE=60
0061      DO 80 M6=6,54,6
0062      M1=M6-5
0063      M5=M6-1
0064      NN=ID(1,M6)
0065      N=NN-1
0066      DO 64 L=2,N
0067      L2=L+1
0068      DO 64 L4=L2,NN
0069      IF (ID(L,M1).LT.ID(L4,M1)) GO TO 64
CC70      DO 62 J=M1,M6
0071      KEEP=ID(L,J)
0072      ID(L,J)=ID(L4,J)
0073      62 ID(L4,J)=KEEP
0074      64 CONTINUE
0075      LN=(NN+3)/4+1
0076      IF (LINE+LN.LT.58) GO TO 68
0077      LINE=4
0078      WRITE(6,66) TITLE
0079      66 FORMAT('1'/2X,20A4/)
0080      68 WRITE(6,69) (ID(1,M),M=M1,M5)
0081      69 FORMAT (/2X,5A6)
0082      LINE=LINE+(NN+3)/4+2
0083      WRITE(6,72) ((ID(J,M),M=M1,M6),J=2,NN)
CC84      72 FORMAT(4(4X,5A6,2X,15))
0085      80 CONTINUE
0086      STOP
CC87      END
```

PROGRAM SIX

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```

0001            DIMENSION TITLE (20),ID(60,1074),IR(5),IT(12),INFO(5,180),
              1JL(180,5)
0002            LINE=60
0003            DO 2 I=1,180
0004            2 INFO(5,I)=60
0005            READ(5,5) TITLE
0006            5 FORMAT(20A4)
0007            DATA NIL/'ZZZZ'/
0008            DO 8 I=1,180,18
0009            I2=I+17
0010            READ(5,6) ((INFO(L,J),J=1,I2),IPAY,I1,L=1,4)
0011            6 FORMAT ( 18I4,A3,I3/18I4,A3,I3/18I4,A3,I3/18I4,A3,I3)
0012            8 CONTINUE
0013            9 LAT=1
0014            NCARD=0
0015            10 READ(5,12,END=53) IR,NN,KODE
0016            12 FORMAT (5A4,18X,I2,39X,I1)
0017            NCARD=NCARD+NN
0018            IF(KODE.EQ.3) GO TO 14
0019            WRITE(6,13) NCARD,IR
0020            13 FORMAT(' DECK INCORRECT. CARD:',I5,2X,4A4)
0021            STOP
0022            14 DO 40 M1=1,LAT,6
0023            M5=M1+4
0024            M6=M1+5
0025            IF(M1.EQ.LAT) GO TO 45
0026            DO 15 I=1,5
0027            K=M1+I-1
0028            IF(IR(I).NE.ID(1,K)) GO TO 40
0029            15 CONTINUE
0030            DO 35 N=2,NN
0031            READ(5,17) IT
0032            17 FORMAT (5A4,10X,I2,10X,5A4,10X,I2)
0033            DO 30 L1=1,7,6
0034            IF(IT(L1).GT.NIL) GO TO 10
0035            L2=L1+4
0036            L6=L1+5
0037            NT=IT(L6)+1/(IT(L6)+1)
0038            I2=ID(1,M6)
0039            DO 22 I=2,I2
0040            DO 21 M=M1,M5
0041            JJ=M-M1+L1
0042            IF(IT(JJ).NE.ID(I,M)) GO TO 22
0043            21 CONTINUE
0044            ID(I,M6)=ID(I,M6)+NT
0045            GO TO 30
0046            22 CONTINUE
0047            24 IF(ID(1,M6).LT.60) GO TO 26
0048            INFO(5,1+M1/6)=INFO(5,1+M1/6)+1
0049            GO TO 30
0050            26 I2=I2+1
0051            DO 29 M=M1,M5
0052            JJ=M-M1+L1
0053            29 ID(I2,M)=IT(JJ)
0054            ID(I2,M6)=NT
0055            ID(1,M6)=ID(1,M6)+1
0056            30 CONTINUE
0057            35 CONTINUE

```

PROGRAM SIX
(Page 2)

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```
0058      GO TO 10
0059      40 CONTINUE
0060      45 DO 46 M=M1,M5
0061          JJ=M-M1+1
0062      46 ID(1,M)=IR(JJ)
0063          NZ=1
0064          DO 50 LL=2,NN
0065              READ(5,17) IT
0066              DO 50 LL=1,7,6
0067                  IF(IT(LL).GT.NIL) GO TO 52
0068                  NZ=NZ+1
0069                  IT(LL+5)=IT(LL+5)+1/(IT(LL+5)+1)
0070          DO 50 M=M1,M6
0071              JJ=M-M1+1
0072      50 ID(NZ,M)=IT(JJ)
0073      52 ID(1,M6)=NZ
0074          LAT=LAT+6
0075          IF(LAT.LT.1068)GO TO 10
0076      53 DO 54 I1=1,1068,6
0077          LL=ID(1,I1+5)
0078      54 CALL SORT (ID,JL,I1,1,LL)
0079          NT = 1
0080          DO 80 N1 = 1,1062,6
0081              N5=N1+4
0082              N6=N1+5
0083              L9=ID(1,N6)
0084              DO 80 L = 2,L9
0085                  IF (ID(L,N1).EQ.0) GO TO 80
0086              DO 64 J = N1,N5
0087                  M=J-N1+1
0088                  JL(1,M) = ID(L,J)
0089      64 JL(2,M) = ID(1,J)
0090          LIN = 2
0091          NN=N1+6
0092          DO 70 N11 = NN, 1068,6
0093              N55=N11+4
0094              N66=N11+5
0095              L99=ID(1,N66)
0096              DO 60 LL = 2,L99
0097                  IF(ID(LL,N11).EQ.0) GO TO 60
0098              DO 58 J = N1,N5
0099                  M=N11+J-N1
0100                  IF (ID(L,J).NE.ID(LL,M)) GO TO 60
0101      58 CONTINUE
0102          LIN = LIN + 1
0103          DO 59 JJ = N11, N55
0104              M=JJ-N11+1
0105      59 JL(LIN,M) = ID(1,JJ)
0106          ID(LL,N11)=0
0107          GO TO 70
0108      60 CONTINUE
0109      70 CONTINUE
0110          IF(LIN.LT.3) GO TO 80
0111          L4 = LIN + 4
0112          L1 = LIN + 1
0113          DO 72 I= L1,L4
0114              DO 72 J= 1,5
0115      72 JL (1,J) = 0
```

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0116      CALL SORT (ID,JL,1,2,LIN)
0117      NN=LIN
0118      LN=(NN+4)/5+1
0119      71 LINE=LINE+(NN+4)/5+2
0120      IF (LINE+LN.LT.58) GO TO 73
0121      LINE=4
0122      WRITE(6,66) TITLE
0123      66 FORMAT('1' /2X,20A4/)
0124      73 WRITE (6,74) NT,(JL(1,J),J=1,5)
0125      74 FORMAT (/1X,' TASK:',/3,2X,5A4)
0126      NT = NT + 1
0127      DO 81 J=2,LIN,5
0128      J5=J1+4
0129      81 WRITE(6,82) ((JL(J,M),M=1,5),J=J1,J5)
0130      82 FORMAT(5X,5(5X,5A4))
0131      80 CONTINUE
0132      LN=ID(1,1068)
0133      WRITE(6,88)
0134      88 FORMAT('1',' LIST OF UNMATCHED TASKS AT END.'//)
0135      DO 85 I=1,LN
0136      85 IF (ID(I,1063).NE.0) WRITE(6,86) I,(ID(I,J),J=1063,1067)
0137      86 FORMAT(/14,2X,5A4)
0138      STOP
0139      END
```

```
FORTRAN IV G LEVEL 19          SORT

0001      SUBROUTINE SORT(ID,JL,M1,IMAY,LAST)
0002      DIMENSION ID(60,1074),JL(180,5)
0003      LL=LAST-1
0004      M5=M1+4
0005      DO 10 I=2,LL
0006      J1=I+1
0007      DO 10 J=J1,LAST
0008      IF(IMAY.EQ.2) GO TO 7
0009      IF(ID(I,M1).LT.ID(J,M1)) GO TO 10
0010      DO 4 M=M1,M5
0011      KEEP=ID(I,M)
0012      ID(I,M)=ID(J,M)
0013      4 ID(J,M)=KEEP
0014      GO TO 10
0015      7 IF(JL(I,M1).LT.JL(J,M1)) GO TO 10
0016      DO 8 M=M1,M5
0017      KEEP=JL(I,M)
0018      JL(I,M)=JL(J,M)
0019      8 JL(J,M)=KEEP
0020      10 CONTINUE
0021      RETURN
0022      END
```

PROGRAM SEVEN

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0001            DIMENSION IN(76), L(7,71),TAG(152),LB(3)
0002            DATA LB/'LOC ','SIZE','SUM '/
0003            DO 1 I=1,7
0004            DO 1 J=1,71
0005            1 L(I,J)=0
0006            NCARD = 0
0007            READ (5,2) TAG
0008            2 FORMAT (20A4)
0009            4 NCARD = NCARD + 2
0010            READ (5,5, END = 20) IN
0011            5 FORMAT (20I2,2X,17I2,11,2X,11/20I2,2X,15I1,12X,11,9X,11)
0012            IF (IN(76)/IN(39).EQ.2) GO TO 8
0013            WRITE (6,6) NCARD, IN
0014            6 FORMAT(2X,'DECK DISORDERED, NCARD: ',15/2X,60I2)
0015            8 NUM = IN(37)
0016            LOC = IN(38)
0017            MASS = IN(75) + 1
0018            DO 9 I = 60,73
0019            9 IF (IN(I).EQ.2) IN(I) = 0
0020            DO 10 I = 1,71
0021            K=I+3*(I/37)
0022            L(LOC,I) = L(LOC,I) + IN(K)
0023            10 L(MASS,I) = L(MASS,I) + IN(K)
0024            GO TO 4
0025            20 CONTINUE
0026            WRITE (6,25) (TAG (I), I=1,20)
0027            25 FORMAT ('1',2X,20A4//)
0028            DO 28 I = 1,2
0029            DO 28 J = 1,71
0030            28 L(I,J) = L(I,J) + L(I,J)
0031            DO 50 J1 = 1,71,28
0032            J2 = MINO(J1 + 27,71)
0033            M1 = J1 + 20
0034            M2 = M1 + 27
0035            IF (J1.LT.57) WRITE (6,32) (TAG (M),M=M1,M2)
0036            32 FORMAT (14X,28A4)
0037            IF(J1.LT.57) WRITE(6,33) ((J,J=1,4),I=1,7)
0038            IF(J1.EQ.57) WRITE(6,33) (J,J=1,15)
0039            33 FORMAT (9X,28I4/)
0040            DO 35 I = 1,7
0041            IL = (I + 5) / 4
0042            II = I - (I+1) / 4
0043            35 WRITE (6,36) LB(IL),II,(L(I,J),J=J1,J2)
0044            36 FORMAT (2X,A4,I2,2X,28I4)
0045            WRITE (6,38)
0046            38 FORMAT (/ ' LEGEND: '/')
0047            IF (J1.EQ.57) GO TO 42
0048            DO 39 II = 137,152,4
0049            I2 = II + 3
0050            LL = (II - 137) / 4 + 1
0051            39 WRITE (6,40) LL, (TAG(I),I = II, I2)
0052            40 FORMAT (4X,I2,2X,4A4)
0053            WRITE(6,41)
0054            41 FORMAT (/ /)
0055            GO TO 50
0056            42 DO 45 I1 = 77,96,4
0057            K1=I1+20
0058            M1=I1+40

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0059            I4=I1+3
0060            K4=K1+3
0061            M4=M1+3
0062            N1=(I1-77)/4+1
0063            N6=N1+5
0064            N11=N1+10
0065            45 WRITE(6,46) N1,(TAG(I),I=I1,I4),N6,(TAG(K),K=K1,K4),
                  1 N11,(TAG(M),M=M1,M4)
0066            46 FORMAT (3(16,2X,4A4))
0067            50 CONTINUE
0068            WRITE(6,55)
0069            55 FORMAT('1')
0070            STOP
0071            END

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VITA

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Doctor of Education

Thesis: AN ANALYSIS OF DATA PROCESSING OCCUPATIONS

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Biographical:

Personal Data: Born in Hannibal, Missouri, July 10, 1933, the daughter of Ruby Harrelson and Kennedy Stratton Bucks.

Education: Graduated from Frankford High School, Frankford, Missouri in 1951; received the Bachelor of Science in Education degree from Northeast Missouri State College, with majors in Business Education and English, in August, 1955; received the Master of Arts degree from Northeast Missouri State College, Kirksville, Missouri, with a major in Business Education, in August, 1967; additional graduate study in Accounting and Data Processing in 1968 and 1969 at Northeast Missouri State College and University of North Dakota, Grand Forks, North Dakota, respectively; completed requirements for the Doctor of Education degree at Oklahoma State University in July, 1972.

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