

PERCEPTIONS OF OKLAHOMA COOPERATIVE EXTENSION  
PERSONNEL REGARDING THEIR USE OF ELECTRONIC  
TECHNOLOGY IN DISSEMINATING EXTENSION  
EDUCATION INFORMATION

By

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## CHAPTER I

### INTRODUCTION

The potential for disseminating useful and up-to-date extension education information through the new electronic communications technology has been recognized to have great potential (Clark, 1983). This relatively new communications technology which comprises teleconferencing, audioconferencing, videoconferencing, satellite conferencing and computer conferencing has been successfully utilized in extension education. Olgren and Parker (1983) cited examples in which the technology facilitated extension education information dissemination:

1. The University of Illinois used Audioconferencing to provide up-to-date information to cooperative extension personnel located in 90 counties and regional offices.

2. The University of Minnesota Agriculture Experiment Service make teleconferencing available to all 92 county offices via meet-me bridging. It is used for meetings and educational program for extension clientele.

3. The University of Nevada at Reno provides continuing education programs to adults in the state. The Audioconferencing system links 20 locations with a meet-me bridging.

4. The University of Texas Health Science Center operates a dedicated Audioconferencing network to provide continuing education to health professionals and personnel at 90 locations.

5. Utah State University connects 10 extension offices through dial-up teleconferencing mainly for administrative meetings and in-service training.

In all these examples, the mode of extension communications was greatly transformed by using electronic communication technology. Marveling at the transformation capability of electronic communication technology, Toffler (1980) stated that we are on the edge of a new wave, one that will be as important as the industrial revolution - an electronic revolution that will change our entire economy, our city structure, our communications potential, our values, and even our politics.

On the current electronic communications revolution and the phenomenal effect of electronic communications technology on our communication potential, Hald (1982) wrote:

The introduction of microelectronic capabilities into the home, classroom, and office is initiating a period of explosive innovation and is changing our perceptions of the world around us; in essence, a New Renaissance is taking place. Microelectronic technology is dramatically increasing our ability to recall information, communicate, create knowledge, and understand complex relationships. We are moving from a society perceived as resource-constrained to one that is "information rich." We are entering a new era in which economic growth is derived from exchange of information and the creation of knowledge rather than accelerated consumption of natural resources (p. 9).

Smith (1978) stated that the use of electronic communication technology is creating trends in extension information dissemination. Among these are: (1) increasing storage of ever greater amounts of knowledge in computerized data banks, and increasing accessibility of that information at decentralized locations, (2) the evolution and increasing use of communication systems to reduce both travel and paper work; (3) an increase in the amount and variety of all types of

television materials, including educational materials that will be available to the home television screen; (4) the evolution of the home terminal, replacing the present television set, that will combine television reception, videotape or videodisk player, and data display, the latter combined with keyboards for accessing computerized information; and (5) a gradual lowering of the costs of these technologies so that ultimately, it will become more expensive to conduct much extension education business in traditional ways.

#### Statement of the Problem

The Telecommunications Committee of the Division of Agriculture, Oklahoma State University, surveyed the county extension officers early in January 1984 and recognized, among other things, the wide use of certain electronic communications equipment. However, a primary concern of the committee was to determine the extent of use of this equipment in disseminating extension education information. This concern was also shared among individuals who make use of electronic communications equipment in disseminating information. At the same time, the committee was interested in other concerns such as determining problems and hindrances of using electronic communications equipment for disseminating information; the possibility of establishing a central videotape library; and if extension personnel desire some form of additional training in using certain instructional methods and electronic communications equipment.

Based upon the concerns of the telecommunications committee and other interested extension administrators, the investigation of the use of electronic communications equipment was considered. A review of

pertinent literature has indirectly revealed that little or no attention has been given to investigating the perceptions of Oklahoma Cooperative Extension Personnel regarding their use of electronic communications equipment in disseminating extension education information. This study seeks to rectify this problem.

#### Problem

The problem of investigation was, basically, the need to know the nature and extent to which Oklahoma Cooperative Extension Personnel utilize electronic communications equipment in disseminating extension education information.

#### Purpose of this Study

The major purpose of the study was to determine the nature and extent of use of electronic communications equipment by Oklahoma Cooperative Extension Personnel in disseminating extension education information. A concomitant purpose of the study was to analyze perceptual responses of six selected groups of cooperative extension personnel: (1) Area specialized agents; (2) County extension directors; (3) Extension agents - 4H; (4) Extension home-economists; (5) Extension agriculture agents and (6) Extension home-economists - 4H, regarding their anticipated use of certain electronic communications equipment for conducting extension activities.

### Objectives of the Study

In order to accomplish the purpose of this study, the following objectives were set forth:

1. To summarize the survey conducted by the telecommunications committee on availability of electronic communications equipment in extension field offices.
2. To determine the anticipated use of electronic communications equipment for disseminating extension education information.
3. To determine respondent perceptions regarding problems and hindrances of using electronic communications equipment.
4. To determine the anticipated use of slidetapes and videotapes containing extension education information topics located in a central library.
5. To secure respondent perceptual need for additional training in using certain instructional methods and electronic communications equipment.
6. To secure respondent perceptions regarding the extent to which the use of electronic communications equipment accomplishes certain extension information disseminating objectives.
7. To secure respondent perceptions regarding anticipated use of certain electronic communications equipment for conducting extension service.

### Rational for the Study

With the increasing use of electronic communications equipment in the cooperative extension service function, it is necessary to investigate the perceptions of Oklahoma Cooperative Extension Service Personnel



regarding their use of these equipment. The need for an empirical investigation into how extension personnel perceive themselves as using electronic communications equipment in disseminating extension education information is essential if we are to help them improve their teaching and communication skills.

There is need to find out what the extension personnel perceive as their strong points or handicaps in using electronic communications equipment for disseminating extension education information. It is also of relevance, if we can determine the training needs of the extension personnel and problems encountered in utilizing these equipment. In addition, a look at the possibility of establishing a central library of slidetapes and videotapes on various subject areas should be very useful.

According to the American Association of Agriculture Editors (1976), since effective communication is an integral part of effective extension work, it is rather important that cooperative extension personnel make use of modern communications technologies and methods in extension teaching. With this in mind, this study sets out to investigate perceptions of extension personnel regarding their use of electronic communications equipment in disseminating extension education information.

#### Assumptions of the Study

Concerning this research, the following assumptions were made:

1. The responses made by the Cooperative Extension Personnel were accurate and sincere.
2. That the statements of the instrument, developed by the researcher and thoroughly scrutinized by a body of experts, would adequately measure the perceptions of cooperative extension personnel

regarding their use of electronic communications equipment in disseminating extension education information.

3. The data from this study could be used to devise a means for providing additional training to extension personnel in utilizing electronic communications equipment for disseminating extension education information.

#### Limitations of the Study

As in most research investigations, this study has its limitations. They are as follows:

1. The study was limited to selected categories of personnel employed by Oklahoma Cooperative Extension Service.
2. Generalization to other populations should not be made until additional studies can verify the findings of this investigation.
3. The section with additional training needs is proposed to meet the existing situation and immediate future.
4. The normative survey section of this study was accomplished through the use of a questionnaire.

#### Definition of Terms

Various terms and technical expressions used in this study are defined as follows:

Teleconference: Two-way electronic communication between two or more groups, or three or more individuals, who are in separate locations; includes group communication via audio, audiographics, video, and computer systems. Teleconferencing as used in this study makes reference to a meeting between Extension personnel and his clientele facilitated by

electronic media (Olgren and Parker, 1983).

Audioconferencing: Two-way electronic voice communication between two or more groups, or three or more individuals, who are in separate locations.

Videoconferencing: A kind of teleconference between two or more groups facilitated by exchange of television signals. Sometimes referred to as a duplex television (Parker, 1982).

Extension Personnel: Change agent, extension agent, extension director, as used in this study, extension personnel makes a reference to Oklahoma area specialized agents, extension directors, extension agents - 4H, extension home-economists, extension agriculture agents, and extension home-economists - 4H, who are responsible for providing information on new farming and home-making ideas to their clientele.

Information: The communication or reception of knowledge and intelligence. As used in this study, it refers to communication of scientifically based agriculture and home-economics research to the farmers, home-makers, and interested person or persons by the extension personnel (Smith, 1978).

Electronic Communication: A general term referring to the transmission and reception of information in analog or digital form over a telecommunication channel (Olgren and Parker, 1983).

Extension Education: An applied science consisting of content derived from research, accumulated field experiences, and relevant principles drawn from the behavioral sciences synthesized with useful technology into a body of philosophy, principles, contents and methods focused on problems of out-of school education for adults and youths (Legans, 1958).

Microcomputer: A microprocessor plus other components, such as memories, clocks, and various interface devices that collectively operate as stored program (Smith, 1978).

Population: Any set or group of things that are alike in respect to particular characteristics.

Computer Conference: A kind of teleconference between two or more manned data-gathering terminals in which a computer facilitates synchronous point-to-point connections (Parker and Olgren, 1982).

Communication Satellite: A "relay system" in orbit above the earth's surface for telecommunications signals such as voice, video, and data; requires earth stations to transmit and receive the signal at the ground locations (Olgren and Parker, 1983).

## CHAPTER II

### REVIEW OF THE LITERATURE

#### Introduction

The purpose of this chapter was to review literature associated with the subject of this study. The major divisions of literature for the study are: (1) Historical advances in information technology; (2) Uses and benefits of electronic communications technology; (3) The communication, diffusion and adoption process; (4) Extension personnel training needs in using electronic communication technology; and (5) The future use of electronic communication technology: A projected view of the use of video and computers in Extension work.

#### Historical Advances in Information

##### Technology

Resnikoff (1980) writing in the 1980 Communication Yearbook stated:

History has recorded three previous great advances in information technology, and each of them changed civilization in a major way. The first, 5000 years ago, was the invention of writing systems by the ancient Egyptians and the Akkadians. . . . Because civilization is not possible without a system of recording knowledge for the future use, the development of the technology of writing is interwoven with the rise of the first high civilizations.

The second great advance in information technology occurred about 3,000 years ago along the eastern rim of the Mediterranean Sea, where the first primitive alphabets were invented and quickly adopted by the Greeks whose civilization rapidly rose thereafter to previously unparalleled heights . . . . The invention of the alphabet democratized

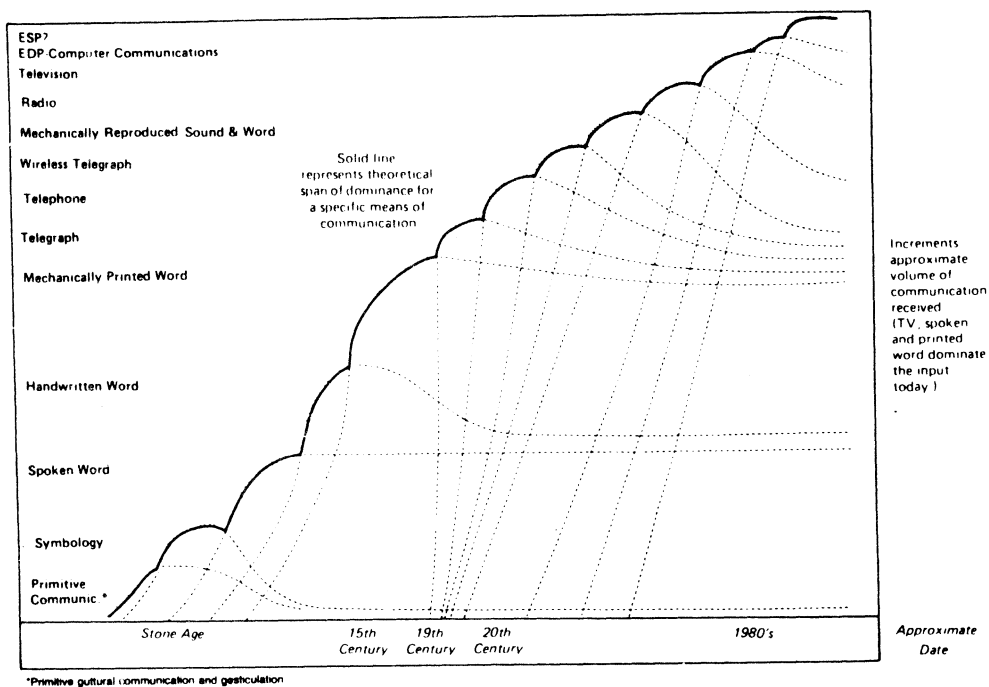
writing and reading in principle at least, by reducing the inventory of special figures to thirty or so, for time could be spared from productive work or from other interests to learn the little that was needed to have input and output access to the store of a society's accumulated wisdom.

The third great technological advancement in communication was the application of moveable type to printing in the fifteenth century. . . The technology of printing greatly stimulated the increase of new knowledge by making it possible to rapidly and accurately transmit and diffuse that which is known (pp. 115-116).

In the same fashion advances in today's information technology provide our generation with capabilities to store, transmit, retrieve, and analyze information on a scale heretofore unprecedented (Resnikoff, 1980).

Today, communication and information technologies have set the pace in what has come to be called the "electronic revolution" (Dizard, 1982). The new information technologies are based on advances in microelectronics that make it possible to store and process large quantities of information at low cost and in little time, while related developments in telecommunication have provided methods for conveying information in quantities, at speeds, and over distances that have already changed our lives in important ways and will change the lives of our successors in even more significant ways (Resnikoff, 1980).

As new communications technologies are introduced, older, more traditional ones wane in importance and the supplementary media will take and hold people exposed to the ever-increasing amount of information. Figure 1 depicts the historical chronology of innovations in communication.



Source: Molitor Graham, "The Information Society: the Path to Post-Industrial Growth," in Communication Tomorrow: The Coming of the Information Society. New York: The Futurist Society, Inc. 1982, p. 87.

Figure 1. Historical Chronology of Innovations in Communication

## Uses and Benefits of Electronic Communications Technology

Smith (1981) points out that electronic communications technology is multifaceted and includes teleconferencing, audioconferencing, videoconferencing, computer conferencing, and various output devices (including microcomputers, videodisk non-impact printers and other image media) as well as interactive terminals. Electronic communication technology is everywhere around us and its impact on our daily life,

especially our communication capabilities, is startling (Scanlon, 1982). Scanlon (1982) maintains that this new technology is the force that will reset the course of our culture. Not only will this technology contribute substantially to the education process through easier and more efficient information dissemination, but also, offer the same at reduced cost in the long-run (Condry, 1983).

Cooper (1983) noted that the only word that comes to mind when thinking about electronic communications technology is Change. Since cooperative extension personnel are very well involved in the process of change - change of behavior through information dissemination and other related functions, it is desirable that these personnel adopt a technology that can speed up the change process.

Lionberger (1982) pointed out that in transferring or disseminating information, change agents should use as many communication channels as possible. The importance of using electronic communications technologies, including audioconferencing, videoconferencing and computer conferencing as one of these channels was emphasized by Cooper (1983).

According to him:

If the issue is information transfer, maybe 'holding meetings' can be defined in a broader context. . .if educators are going to use new methods of delivery--electronic or otherwise--one or more of the barriers of time, place, and cost must be breached. . .many of the new electronic communication technologies hold promise of making information transfer better fit the time of the clientele and change agent involved (p. 1).

Cooper further recommended six major questions that should be considered in selecting the type of communications technology or channels to employ in disseminating information:

1. What is the primary purpose of the information transfer or the nature of the problem?



2. Is the information transfer a one-time or an on-going activity?
3. What constraints exist for the information transfer regarding cost, schedule, number of participants, and access to participants?
4. What experiences do you have in planning and delivering the information?
5. How does the use of communication channels aid the learning process?
6. What alternative delivery channels cost, especially on a unit per clientele basis; and does your organization support the use of such communications channel (p. 3)?

Only when satisfactory answers to these questions are forthcoming, should you decide on a technology or channel for transferring the information (Cooper, 1983).

#### Audioconferencing: Use, Strengths and Weaknesses

Audioconferencing is a two-way electronic voice communication between two or more groups, or three or more individuals, who are in separate locations (Olgren and Parker, 1983). Audioconferencing has been widely utilized by agribusiness firms for educational and non-educational pursuits. The ease of communicating with a larger group located in wide and different geographical locations makes this channel of communication more appealing to professionals and communication specialists (Hiltz, 1978).

Ohio State University and the University of Wisconsin-Extension services pioneered the use of audioconferencing in extension education in the early 60's (Parker and Olgren, 1982). As earlier mentioned in the last chapter, the University of Illinois Cooperative Extension Service implemented the use of audioconferencing in 1970 to provide up-to-date information to extension personnel and their clients located in several regional offices and counties. Programs as inservice

training, specialized seminars, workshops and meetings are conducted through the system (Olgren and Parker, 1983).

In a comparative survey conducted by the CIP communication group in 1981, it was found that 74 percent of the fifty-five University's extension service surveyed reached their clientele through audioconferencing. This is in comparison to 52 percent of 55 business firms, who used the same channel in reaching their clientele (Giersh, 1982).

Roger (1982) claimed that audioconferencing has a distinct advantage over traditional modes of communication, especially with regards to time and money saved. Few other electronic innovations with potentials in agriculture extension have the capability that audioconferencing has. The ready convenience that it provides for extension personnel to reach their clientele out in the field within a split second is a tremendous advancement in the function of the extension work (Giersh, 1982).

Clark (1983), who spent thirteen years in sales and marketing in various segments of the computer industry, including local area networking, addressed audioconferencing as a cost-effective, efficient alternative for improving communication of information. Placing audioconferencing within the context of other existing modes of communication, Clark pointed out that audioconferencing makes more impression on the receiver. She added, audiographics which is one part of audioconferencing communication technology offers clear cost and performance advantage for most typical meetings over any other communication channel.

For organizations such as the Cooperative Extension Service, which require time and money expenditure for meeting preparation and coordination, audioconferencing improves administrative effectiveness by reducing costs, improving time management and enhancing communication quality

(Giersh, 1982). Parker and Olgren (1983) cited the following as benefits associated with the use of audioconferencing:

1. Audioconferencing is an effective substitute to face-to-face meetings where the two parties involved are widely located in geographical distance.
2. Audioconferencing meetings tend to be shorter and better organized than face-to-face meetings.
3. Audioconferencing improves productivity through reduced travel time and more efficient communication.
4. Audioconferencing provides faster decision making and access to additional resource people; problems can be addressed as they arise.
5. Audioconferencing allows for rapid follow-up meetings to put decision into action.
6. Audioconferencing improves the quality and quantity of communications among extension centers and the University's headquarters of the centers.
7. Audioconferencing reduces travel costs when used for at least 50 to 60 percent of all meetings.
8. Audioconferencing is an efficient means of accessing and communicating extension information, and it can be integrated with automated office technologies.
9. Audioconferencing enhances the image of the extension personnel as innovative leaders.
10. Audioconferencing increases the participation of clientele to heighten commitment to solving the problem at hand (p. 23).

Johansen, McNeal, and Nylan (1977) of the institute for the future, outlined the following as the strengths and weaknesses of audioconferencing:

#### Strengths

- Audioconferencing meetings are adequate for a number of typical business and research situations; they are particularly satisfactory for communication tasks which stress information exchange and problem-solving.

- In intense communications, such as bargaining or negotiation, audio meetings may offer subtle advantages to some participants.
- Audioconferencing permits rapid communications, with less level.
- Audioconferencing permits accurate communication.
- Audioconferencing promotes controlled participation.

#### Weaknesses

- Audioconferencing meetings are not satisfactory for tasks which stress interpersonal communication, such as negotiation or getting to know someone.
- Audioconferencing can create an impersonal, uncooperative communication environment.
- Audioconferencing meetings are personally demanding.
- The use of audioconferencing too frequently, has a negative expectation of audio (pp. 4-5).

#### Videoconferencing: Uses, Strengths

#### and Weaknesses

Videoconferencing is one of the major electronic communication technology facilitated by satellite capabilities. According to Smith (1978), videoconferencing is a two-way visual link between two parties who are separated by substantial distances. Not only does it allow for dissemination of educational materials to numerous recipients on a regional and national basis, but also that of specialized materials to parties who are widely dispersed and/or situated in relatively geographic isolation (Smith, 1978).

In a report submitted to the Institute for the Future, Johansen et al. (1977) emphasized the importance of videoconferencing:

In the use of teleconferencing, one can accomplish a great deal using audio alone, or the computer, or

audio with some graphics capability. . . however, videoconferencing gives the audio, the capability to present information in the best of visual forms to the receiver (p. 3).

Black (1982) noted that the reason for the importance of videoconferencing can be found in the fact that American institutions--organizations, corporations, and associations have become complex. In order to maintain in their members and clientele a sense of belonging and commitment, these organizations have sought new ways of communicating. Supporting this idea, Black (1982) added:

The impact of a live video presentation, often on larger-than-life screens, should not be underestimated. The videoconferencing format is not intended as a substitute for face-to-face communications; rather, it makes possible communications that would otherwise have been handled through much less direct means. For example, if a corporate executive wished to announce a major organizational change, introduce a new business policy, or unveil a new product, previous approaches might have included a simple memo or possibly a videotape. These technologies, although inexpensive, don't have much personal impact and certainly don't allow for live question and answer interaction. A live videoconference on the other hand, is much more vivid and involving (p. 87).

Nichols (1982) discussed three major ways in which videoconferencing facilitates or promotes information flow:

1. Timely decision making situations frequently arise where problem-solving to setting goals require input from off-site personnel. The absence of this input while travel plans are arranged and executed can often cause considerable delays and suspend progress. Videoconferencing facilities allow off-site personnel to be consulted on short notice and speed the decision process.

2. Effective time utilization - Videoconferencing allows people to participate in meetings with remote personnel without expanding the additional time required for travel to and from the remote location.

This can provide considerable benefit to executives who frequently interface with off-site personnel.

3. Broadening the decision base - The expense and inconvenience of travel tends to limit participation in intercity meetings. Meetings conducted via videoconferencing will encourage wider participation by including personnel who have contributions to make, but who may otherwise not have participated. Videoconferencing allows both locations to call in personnel with specific expertise as unanticipated subjects arise.

Johansen, et al. (1977) also indicated the strengths and weaknesses of Videoconferencing as follows:

#### Strengths

- Meetings are satisfactory for wide range of typical extension communication tasks, but are particularly valuable - compared to nonvisual media - for complex communication situations.
- Video is more effective than nonvisual media for tasks which stress interpersonal communication.
- The visual capabilities inherent in video systems are important advantages for some types of group communication.
- Video meetings are orderly, but not necessarily hierachical.
- New users tend to respond positively to video.
- Video meetings may be more 'persuasive'.

#### Weakneses

- Video meetings are not perceived as satisfactory for communicating with strangers or people of different ranks; furthermore, they may not be necessary for many tasks for which they are satisfactory.
- While better than audio for some interpersonal tasks, video meetings may not match the quality of face-to-face meetings.
- Some of the characteristics of video may be perceived as disadvantages by the users (pp. 4-5).

Penrose (1984) suggested six main elements that should be found with videoconferencing as: (1) high quality yet inconspicuous audio system, (2) full-motion color video system, (3) freeze-frame or slow-scan video system, (4) high-resolution graphics via a facsimile or digital system, (5) a control to establish the transmission system and (6) special features, such as electronic blackboards, titlers, and electronic cursors. To exploit the videoconferencing medium, Morton (1982) suggests these steps: (1) identify conference goals, (2) plan before the conference, (3) bring in special technology, such as video-taped inserts, computer graphics, and editing, (4) review the script, (5) prepare participants, (6) evaluate your audience, (7) organize your script to meet your goals, (8) make the question and answer session essentially spontaneous, (9) rehearse (through several stages), (10) organize your props, cueing, and lighting, (11) check the microphone, (12) suppress nervous gestures, (13) allow yourself time to become accustomed to the set, (14) learn to relax, (15) get a good night's sleep, and finally, (16) prepare for the psychological challenge.

Lidz (1983) claimed that videoconferencing is relatively still expensive when compared to other electronic communications technology; and stated that its use will be cost-effective when users: (1) Need to disseminate vital information quickly to a number of sources simultaneously; (2) have a potential gathering of over 350 clientele who are based in several localities; (3) have complex presentations or demonstrations that would otherwise take valuable time in educating clientele location; (4) have tight schedules but, need to advise the clienteles who cannot spare time away from their homes or work; and (5) no otherwise suitable communication alternative is more economical.

Computer Conferencing: Uses, Strengths  
and Weaknesses

Olgren and Parker (1983) defined computer conferencing as a group communication through computer. It involves the sharing of computer files, remote terminal equipment and telecommunication channels in a two-way group communication.

Discussing extensively what computer conferencing does, Johansen et al. (1977) writes:

Computer conferencing allows people at different locations to exchange typewritten messages through a computer, even though the individuals may not be connected to the computer simultaneously, and even when the location of the individual is unpredictable. A typical 'conference' generally takes place over a period of days or weeks.

The computer provides a sort of electronic mail system, in which messages are delivered to a 'mailbox' in the computer, where they are stored. Participants check their mailboxes periodically, as one might check a message board of the office. They can respond to items of interest by composing typed messages which are almost instantaneously deposited in the 'mailboxes' of those to whom the message is addressed.

Participants require access to a computer terminal, which may or may not be portable. Terminals have keyboard resembling an ordinary typewriter, and use either a television-like screen or a paper for displaying text. Through standard phone lines the terminals can be connected to a central computer. Thus participants might be located virtually anywhere in the world.

A participant will call the computer, identify himself (via account numbers and passwords), and then use typed commands to get the mail in their mailbox typed at the computer terminal lasting from a minute to two hours, depending on the work to be done. A typical session might last ten minutes, and be repeated every one or two days (p. 2).

Advantages of computer conferencing suggested by Olgren and Parker (1983) are as follows:



1. Computer conferencing allows people to participate in meetings at any time. Users do not have to be on-line simultaneously but can access, read, and respond to communications at a time that is convenient to them.

2. It can be used for on-going conferences that may last any length of time.

3. Users of computer conferencing can send messages either publicly to the entire conference group or privately to an individual.

4. Computer conferencing allows holding of a simultaneous meeting among several locations very easily.

Johansen et al. (1977) outlined the strengths and weaknesses of computer conferencing as follows:

#### Strengths

- Computer conferencing increases continuity of communication by making it less dependent on time and space.
- It is possible to get a sense of interpersonal interaction with computer conferencing.
- Computer conferencing is particularly well suited to tasks involving the management of technical information.
- Computer conferencing promotes equity and flexibility of roles in the communication situation.
- Computer conferencing can be used by people without highly specialized skills.

#### Weaknesses

- The written communication inherent in computer conferencing is less efficient than other media.
- The self-activated nature of the medium may inhibit its use.
- The communication process in computer conferencing is very demanding.
- The sense of interpersonal interaction is sometimes weak in computer conferencing (p. 2).

Other Electronic Delivery Technologies:

Audiocassettes, videocassettes, videodisk, telephone and cable television are other important electronic communication technologies that are quickly being adapted to extension work. They hold promise for information transfer to the clientele. Cooper (1983) gave vivid descriptions of these technologies as follows:

- (a) Audio Cassettes - This is a fairly old electronic technology where information is recorded and played back by the user. Where one is primarily concerned with cognitive information transfer, audiocassettes may prove adequate and certainly can prove cost effective.
- (b) Video Cassettes - This recorder type electronic technology adds visual motion to audio. Again, where the primary emphasis is cognitive information transfer, video cassettes may prove both cost effective and time saving to the learner. However, the problem most frequently experienced with videocassettes involves cost and availability of playback equipment.
- (c) Videodisc - This new electronic technology places a vast amount of video and audio information on a relatively small disc for rapid retrieval, with proper equipment, and 'branching' based upon decisions made by the learner. Videodisc applications generally fall into one of three categories: linear access, access by remote control, and computer-controlled access.
- (d) Telephone - We must not forget the telephone when thinking of electronic technology for holding meetings. Popular examples of good audioconferencing are the pioneering work of the University of Wisconsin and the 'electronic blackboard' work of the Bell System. Another popular information transfer using the dial-access system. Using the dial-access, one can call a number and get advice on issues ranging from health and child care to prayer and inspiration.
- (e) Cable Television - Cable television is a system for disseminating television over wire instead of over the air. It is a local system of distribution, covering a particular community. . .most cable

system consists of three basic elements: (1) a large antenna for bringing over-the-air broadcast television signals from distant points; (2) a control station called headend, where signals are brought back up to strength, and in some instances, changed to different channels from the ones on which they were originally broadcast; and (3) a system of coaxial cable strung on poles or laid underground, extending throughout the community, for delivering the signals to homes subscribing to the cable system (pp. 3-4).

With the capabilities of these technologies extension personnel can reach their clientele through faster and more effective ways.

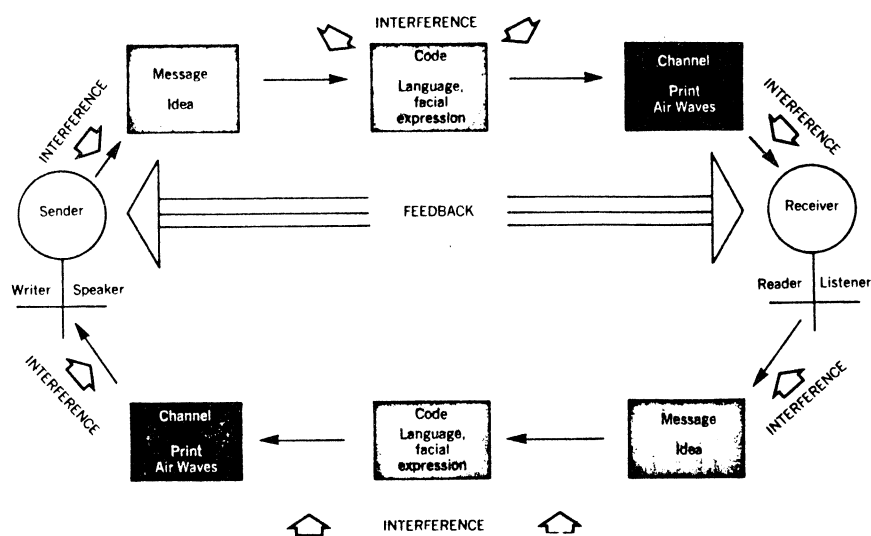
### The Communication, Diffusion and Adoption of Information

The Academic American Encyclopedia (1983) defines communication as a variety of behaviors, processes, and technologies by which an idea is transferred from a source to one or more receivers with the intent to change their behavior. Many other definitions of communications have been offered. William and Charles (1965) point out that:

. . . Communication may be thought of as the transmission of meanings through the use of symbols. Communication involves an originating source, a message, and a destination (p. 419).

Ray (1982) defines communication as a process in which there is a sender-communicator, a message, a receiver-audience, and a response by the audience. In the process of communication, the element of interference plays a major role on the interpretation of the message received. This idea is shown by the diagram in Figure 2. According to Kemp (1975), effective communication depends upon how active the receiver of the information is. He is expected to react by answering,

questioning or performing mentally and physically in the process of communication.



Source: Swanson R. and Marquardt C. On Communication. Beverly Hills, California: Benziger & Glenco, Inc., 1974, p. 17.

Figure 2. A Complete Model of the Communication Process, Including Interference

Roger (1974) pointed out that feedback is a response by the receiver to the source's message, which the source may subsequently use to modify his further messages. Emphasis on feedback, however, assumes greater equality of the participants in a communication event (Kemp, 1975).

Bolton and Boyer (1977) maintains that a characteristic model of communication is based on the explanation that all communications are

concerned with three questions: (1) how accurate can the symbols of communication be transmitted; (2) how precisely are the symbols carrying the intended meaning; and (3) how effectively is the received meaning affecting conduct in the desired way. The degree to which any model of communication answers these questions determines how effective the communication process is.

According to Boshear (1977) to maximize effective communication, one should: (1) seek to clarify their ideas before communicating; (2) examine the true purpose of each communication; (3) consider the total physical and human setting when communicating; (4) consult others, where appropriate in planning communication; (5) take the opportunity, when it arises to convey something of help or value to the receiver; (6) follow-up communication; (7) communicate for tomorrow as well as for today; (8) seek to understand people by being a good listener. An effective communication model must think about people in relation to their motivation, thoughts, feelings, and behavior (Boshear, 1977).

Feliciano (1974) lists the following as strategies that contribute to effective message presentation:

1. The message should have reasonable balance between information and motivation.
2. The message should be geared to the needs and interests of the intended audience;
3. The message should place emphasis on the positive rather than negative aspects of the results;
4. Words, phrases, settings, and characteristics of the message should be familiar to the intended users;
5. The message must have realistic illustrations with adequate explanations;
6. The message carrier should strive to use personal, rather than impersonal approaches in presenting the message; and

7. The message carrier should use local names and examples, and the language of the intended users (pp. 22-24).

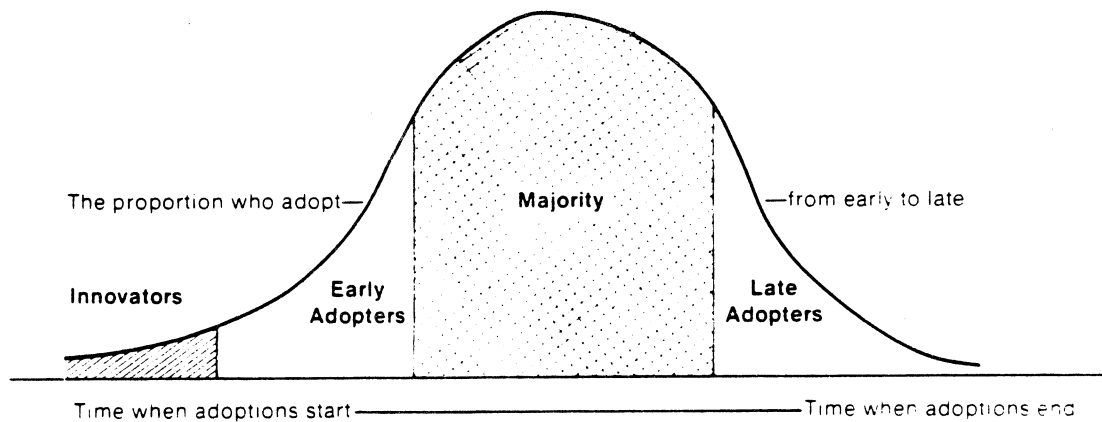
Although these strategies are designed to help an individual communicate his message in a more refined fashion, extension personnel should realize that effective communication is a very difficult task that requires that the individual communicator cultivate a relationship with his clientele that will result in mutual understanding of what is being said (Bolton and Boyer, 1977).

#### Diffusion and Adoption Process

According to Roling (1981), diffusion is usually seen as a god-sent autonomous process which assures the trickle-down of income and welfare generating ideas which thereby guarantees their distribution among members of a populace. The more complex and expensive the practice, the longer the required diffusion.

Roger (1961) dealt extensively with what constitutes the adoption period in his study of 104 farmers in the State of Ohio. According to him:

The adoption period is the length of time required for the adoption process to occur. In the present study it was measured by the number of years between awareness and adoption for an individual. Data was secured from 104 farmers in Ohio as well as from several other field studies to show that: (1) farmers vary widely (as do innovations) as to the length of the adoption period, (2) innovators have shorter adoption periods than laggards, and (3) social characteristics of farmers are generally more closely related to adoption period scores than is information gather behavior (p. 31). (See Figure 3.)



Source: Lionberger, H.F. and Gwin, P.H. Communication Strategies: A Guide for Agricultural Change Agents. Denville, Illinois, 1982, p. 71.

Figure 3. A Typical Adoption Pattern

The American Association of Agriculture Editors (1976) summarized research findings on the diffusion process as follows:

1. There is no real change in the opinions, attitudes or actions resulting from a mass media campaign on public affairs.
2. The influential persons exert influence on someone like themselves, but the opinion leaders are more exposed to the mass media than are others.
3. There is specialization in opinion leadership - a woman who is influential with respect to good food buys is not necessarily influential about what to serve for a dinner party.
4. Different innovations require different kinds of adopting units - individual adoption, cooperating group adoption, and group-decision adoption. The latter leaves no room at all for non-adopters.
5. Commercial sources are becoming more credible and have moved up in the standings in recent years.
6. Earlier knowers of an innovation have more education than later knowers and have greater exposure to interpersonal channels of communication.

7. Earlier adopters have more years of education than do later adopters, have greater ability to deal with abstractions than do later adopters and seek information about innovations more than later adopters.
8. Mass media channels are relatively more important at the knowledge function, and interpersonal channels are relatively more important than interpersonal channels for earlier adopters than later adopters (p. 14).

Feliciano (1974) offered a number of specific strategies for inducing acceptance of innovations, namely:

1. An understanding and acceptance of clientele and their farming practices by the extension agent. This acceptance facilitates the acceptance of the new farming practices by the clientele.
2. Minimizing the social distance between the extension agent and the clientele. This enables the latter to identify themselves with the extension agent and become receptive to change.
3. Planning and working out extension programs with and through the community leaders or the early innovators. Since people identify themselves with their local leaders and hold them in high esteem, an authoritative acceptance of a new innovation by the leaders, always leads to adoption of the innovation by the people.
4. Continuity, availability, and adequacy of extension information program helps in ensuring continued practice of the newly adopted innovations.
5. A multi-disciplinary approach which introduces the innovation as part of a total community program helps greatly in motivating clientele acceptance of new innovations (pp. 26-27).

Roling (1981) noted that the diffusion strategies currently practiced by the change agencies often lead to increased inequity and gave the following reasons as to why this is so:

1. Innovations take time to diffuse. Even if it takes ten years for a cash crop to diffuse, those who plant it relatively earlier receive an extra income over additional years which puts them ahead of



others, so that the late adopters may find it impossible to catch up.

2. Early adopters reap "windfall profits". They start producing at a time when the product is still relatively scarce and when its prices are still high.

3. Having available funds relatively earlier than others, allows acquisition of additional resources when they are still relatively cheaper.

4. Diffusion research generally assumes that the innovation is the message, reflecting current practice in which little effort is made to construct the message carefully to promote the innovation or to guide the message as it diffuses so as to avoid distortions. It is known that messages lose fidelity very quickly. It is also unlikely that second-hand information can provide as much, as specific, or reliable information as messages received first-hand.

5. Credit is given to those farmers who are able to provide collateral, so costly, and therefore often profitable, innovations can be more readily adopted by those who are relatively better off.

6. As inequities begin to emerge, farmers start to experience feelings of relative success and failure. Those who experience success begin to learn that they can determine their own fate and learn to adapt their wants to their gets.

Based on the above reasons, Rolings concluded that (1) The diffusion process leads to inequitable development unless preventive measures are undertaken; (2) Diffusion research information has fallen short in its diagnostic function because the process has taken innovation as the message while neglecting the difference between the technology and recommendations for its use; and (3) The normative role which

diffusion theory plays is detrimental to policies aimed at more equitable distribution of income.

### Extension Personnel Training Needs for Using Electronic Communications Technology

With the advent of the new electronic communications technology in information dissemination, new demands are being placed on extension personnel. Extension workers are being called upon to change their presentation styles to styles more appropriate to the new modes of disseminating information. According to Chute (1982), these new modes of communication, offer reliability and flexibility to the user. Considering this fact, extension personnel stand the opportunity of improving their communication effectiveness by increasing their use of this relatively new technology.

Two major avenues open to extension personnel for gaining practical skills in using this new innovative technology are: (1) In-service training programs; and (2) Electronic communication workshops (Chute, 1982). According to ECOP subcommittee on personnel training (1977), experienced staff members need in-service training and experiences to assist them with the following: (1) developing technical competencies to keep abreast of change; (2) exploring educational and technological content in varying depths to extend personal competencies and (3) taking a broader view of their functions and responsibilities and utilizing up-to-date approaches in carrying out these responsibilities.

### In-Service Training Programs

There are many components which must be included in designing effective in-service programs. According to Cockran (1980), an effective in-service training program should provide specific details about: (1) specific goals and objectives; (2) designing activities; (3) available resources; (4) participants' awareness and readiness; and (5) evaluation. Long (1978) points out that in-service training in the use of educational communications equipment would be most suitable and effective for improving the employee's skill, when the training methods used are suited to the needs of the employee.

Rakow (1981) specified four criteria that can help developers of in-service programs evaluate it for results:

1. System Focus - The focus of the program should be presented in the context of the organization's overall goal. Such a training program should provide the employees with background information and the overall expectations of the organization.
2. Media Selection - The program should incorporate use of specific instructional technology to teach specific skills.
3. Skill Transfer - The program should afford the employee the opportunity to transfer skills learned during the training experience to the job situation.
4. Performance Objectives - The program should be based on the skills that employees need to apply on the job (pp. 29-30).

The need for adequate staff training in the Cooperative Extension Service was emphasized by Ussery (1963):

The total effectiveness of extension depends upon the effectiveness of each staff member. Well placed training and development programs for extension staff members are essential to the success of extension and the well being of the people (p. 4).

For training of extension personnel in the use of electronic communication technology to be beneficial, information incorporating the technology within a coherent and microtraining framework, is necessary (Hargie and Sounders, 1981).

The National Task Force on Cooperative Extension In-service training (1960) defined in-service training as follows:

In-service training is that phase of organized learning experience which is provided employees by agencies throughout the employment period. It is training directed towards developing understanding of job operations and standards, agency philosophy, policies, and procedures, . . . and the on-the-job training in both subject matter and in educational methods for experienced personnel at all levels of the organization (pp. 1-2).

The importance of in-service training was recognized by Dunlap (1958) when he wrote:

. . . an organization is known by the people who make up its staff. Continuous in-service and professional training is essential for a staff to be competent in interpreting new developments in subject matter, teaching methods and procedures and in keeping various publics informed (pp. 213-214).

### Electronic Communications Workshops

Another avenue open to the extension agent to gain professional skills in using electronic communications technology in extension work is through attendance at workshops designed to offer teaching of such skills. According to Hall and Loucks (1978) the objectives of such workshops are always formulated to meet the personal requirements of the participants. However, Ghute (1982) reported that certain concerns have been expressed by previous participants at such workshops. Some of these concerns of participants are:

1. Participants do not understand what is being said.

2. Teleconferencing is not as good as face-to-face communication.
3. We do not know how much training and experience are required to operate these types of equipment.
4. The equipment might break down.
5. There are no visual aids such as body language.
6. If the phones go dead at a key point, how do I obtain information?
7. How do I deal with interruptions (p. 300)?

Addressing these concerns, Baird and Mason (1982) write:

Most of the attitudes hindering full acceptance of a new communication technology centers around a common, albeit difficulty-to-knowledge human reaction to change: Fear of the unknown, fear of failure, of inadequacy, fear of loss of power. In addition, there may be risks in giving up old and comfortable habits both psychological and social (p. 282).

To be effective and acceptable, any workshop given on the improvement of skills in using this communications technology, must appeal to the participants in terms of its relative advantage and opportunities offered (Baird and Mason, 1982).

The Future Use of Electronic Communications  
Technology: A Projected View of the Use of  
Video and Computers in Extension Work

As time goes on, extension personnel will find themselves using more and more varieties of electronic communications technology. Gay (1982) reported that in 1977, an exploratory study was conducted in Maine using small-gauge video as an intervention tool in a herbicide spraying conflict. Video was used to promote dialogue between citizens protesting the use of aerial spraying and the blueberry growers' industry.

Not only did video serve to document the environment problem, but it enabled both parties to see themselves as well as the other side without direct threat or antagonism (Gay, 1982).

Commenting on the implication of using video in Extension work, Gay (1982) further writes:

Video is a means for helping groups communicate with one another, whether the difficulties arise from defensiveness, hostility, or inhibiting factors. Video can be used to record individual's thoughts on an issue, can be played back to the person for accuracy, and then shown to those on the other side of the controversy. The process is unique because it requires people be responsible for solving their own problems. The Extension agents serve as facilitators, not participants. . . Video can also be used to document physical conditions requiring change. It's a valuable tool for providing evidence to the opposing sides, when they may not understand the actual conditions (pp. 22-24).

Discussing the future of electronic communications technology in extension programming, Tengal (1979) writes:

. . . We're living in the midst of a very exciting revolution - the electronic revolution; and computers are parts of this revolution. . . Because computers have the ability to manipulate information, a new form of literacy is possible. The common man will be able to make decisions on the basis of quantitative data rather than relying solely on experienced-based information. It will be Extension's role to help people operate in this mode.

In the future, extension's role will be to help our clientele use the information available through computer technology to their best advantage. This includes Extension making available the information necessary to solve problems and help clientele make decisions based on the larger quantities of information that will be available (pp. 17-18).

In a survey conducted for the South Carolina Educational Television (SCETV) by the ELRA Group of East Lansing, Michigan, under a grant from the National Telecommunication and Information Agency, it was estimated that the nation's largest organizations using electronic

media, especially teleconferencing, will increase from the 1983-84 level of 2.5 million users to a 1986-87 level of 3.3 million users. It is anticipated that many current users of audio-visual communication equipment will accelerate their use of teleconferencing, including the use of equipment such as slow-scan video, full motion video, facsimile, electronic blackboard, closed captioned television, subcarrier, cable television, teletype for the deaf and instruction television fixed service (ELRA News Release, 1983). Table I is a summary of demand projections for teleconferencing by the nation's largest organizations.

#### Summary

The major purpose of this chapter was to review literature in the following areas: (1) Historical advances in information technology; (2) Uses and benefits of electronic communication technology; (3) Communication, diffusion and adoption process; (4) Extension personnel training need in using electronic communication technology; and (5) The future use of electronic communication technology: A projected view on the use of video and computers in extension work. From the amount of literature gathered, there are indications that as the improvement in this innovative technology unfolds in the next decades, several major strengths of the technology will be identified by the users in extension communication work. The challenge for the extension personnel therefore, will be how well can they develop creative and innovative programs that will inspire the clientele to adopt the information disseminated through the technology.

TABLE I  
1986-87 TELECONFERENCE DEMAND PROJECTIONS

User Category		Population Size	Average		Total Conferences ( '000)
			Number of Users	Conferences Per User	
Known Users	Audio Only	341	168	2820	457.0
	Both	341	55	784	41.6
	Visual Only	341	87	338	28.0
Potential Users	Audio Only	5000	1381	2106	2346.1
	Both	5000	182	190	27.9
	Visual Only	5000	297	282	74.5
Total Audio					3103.1
Total Both					69.5
Total Visual					102.5
Grand Total					3275.1

Source: ELRA Group News Release, "Study Predicts Growth in Teleconferencing," ERLA News (November 1983), p. 2.



## CHAPTER III

### DESIGN AND METHODOLOGY

#### Introduction

This section of the dissertation deals with the procedure followed in: (1) Selection and Development of the Questionnaire; (2) Validating the Questionnaire; (3) The Population and Administration of the Questionnaire; (4) Collection of Data; and (5) Analysis of Data.

#### Selection and Development of the Questionnaire

The questionnaire was developed with the expressed purpose of determining the nature and extent of use of electronic communications equipment in disseminating extension education information. Two forms of the questionnaire were constructed (See Appendix A). The first questionnaire (form A) was developed by the Telecommunications Committee of the Division of Agriculture, Oklahoma State University. Permission for its use in this study was granted by the chairman of the Committee. The questionnaire solicited information on the availability of electronic communications equipment in extension field offices. The second questionnaire (form B) was developed with the help of the researcher's graduate committee. The questionnaire, which was divided into four parts, elicited information on: (1) the respondent's demographic information; (2) frequency of use of electronic communication equipment in

disseminating extension education information; (3) problems and hindrances encountered by cooperative extension personnel in using electronic communications equipment; (4) anticipated use of slidetapes and videotapes containing information on selected subject areas, located in a central library; (5) additional training needed to help respondent feel comfortable in using certain instructional methods and electronic communication equipment; (6) the extent to which the use of electronic communications equipment accomplishes certain extension education information dissemination objectives; and (7) anticipated use of electronic communication equipment for conducting certain extension activities.

While the first questionnaire (form A) was designed to solicit a 'Yes' or 'No' answer and an essay type response, the second questionnaire (form B) used a Likert-type scale to elicit responses from six groups of extension personnel surveyed. The scale used in the first part of this questionnaire (form B) consisted of the following categories: 5 = (Very Often); 4 = (Often); 3 = (Sometimes); 2 = (Seldom); 1 = (Never). In the second and third parts, the categories of the scale used were: 5 = (Very Much); 4 = (Much); 3 = (Some); 2 = (Little); 1 = (None). The fourth part of the questionnaire offered the respondent options of five types of electronic communication equipment. The options were: Audioconferencing equipment; Videoconferencing equipment; Slidetape equipment; Videotape equipment; and the Microcomputer, respectively.

#### Validating the Questionnaire

In developing a questionnaire for any study, one faces the problems of measurement, including reliability and validity. According to

Hubbard (1939), questionnaires are "peculiarly vulnerable" when employed for collecting personal information. He pointed out that with respect to questionnaire useage: (1) some respondents are more dependable than others, hence a few questionnaires circulated among competent people would give more valid data than a wider distribution which include unqualified people; (2) where respondents have standards of mechanical aids the agreement is more valid, hence the value of defining terms or supplying definite criteria where judgment is involved; and (3) the opinions or perceptions of a group as a whole are more valuable than those of individuals, hence the need for relying upon averages in the measures of a group's opinion or perception.

The second questionnaire (form B) was pilot tested on a group of twelve Oklahoma State University students who were former personnel of the cooperative extension service and are closely associated with the use of electronic communications equipment in disseminating extension education information. The questionnaire applied in the pilot test was reviewed and changes made, where needed. The revised questionnaire was submitted to a panel of cooperative extension specialists and members of the Division of Agriculture Telecommunications Committee for review. The instrument was checked for clarity and correct language usage. On the basis of their recommendations the questionnaire was again revised and submitted to the researcher's graduate committee. The instrument was considered as face and content valid for this particular study.

#### The Population and Administration of the Questionnaire

The population for this study was extension personnel employed in

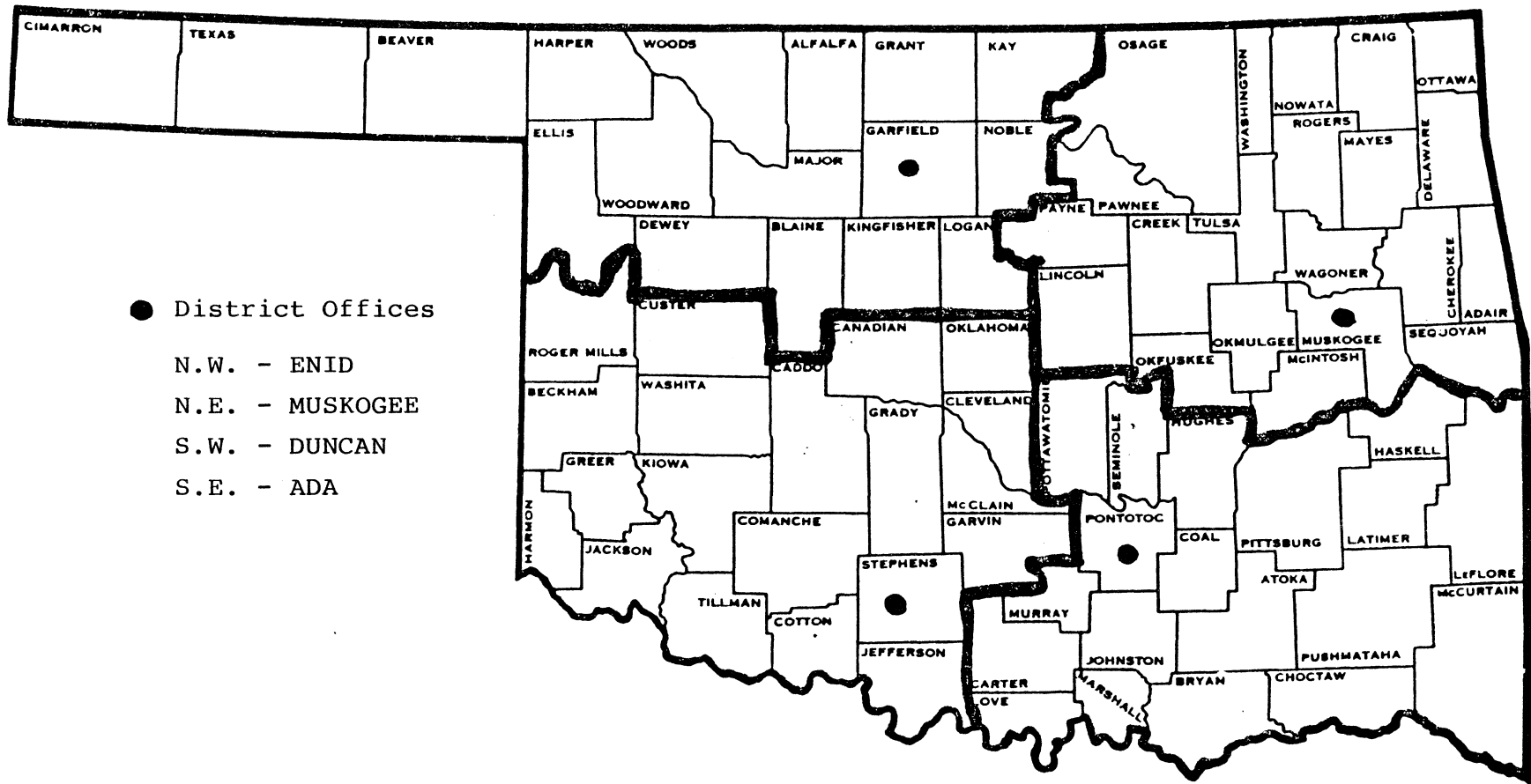


Figure 4. Oklahoma State University Cooperative Extension Service Administrative Districts

the Cooperative Extension Service of the State of Oklahoma. At present, there are 267 extension personnel employed by the State of Oklahoma in the categories of the six groups of interest. They formed the target population.

The State of Oklahoma Cooperative Extension field offices are divided into four administrative districts (See Figure 4). As of March, 1983, each administrative district had a district office. For the North West district - Enid; North East district - Muskogee; South West district - Duncan; and South East district - Ada. Apart from 38 Area Specialized agents, the organizational structure of the extension service comprises 77 County extension directors, 77 Extension home economists, 16 Extension home economists - 4H; 40 Extension agents - 4H; 21 Extension agents specialized programs. At the time of this study, some of the positions in one or two categories of jobs were vacant. This provided the total potential population for the study of 267 extension personnel.

#### Collection of Data

To achieve maximum return of questionnaires, it was necessary to solicit the help and permission of the administrators of Oklahoma Cooperative Extension Service. A cover letter from the Associate Director, Oklahoma Cooperative Extension Service, was enclosed explaining the importance and value of the study (See Appendix B). The questionnaires were mailed to each of the 267 Cooperative Extension Personnel in Oklahoma, on March 21, 1984. A self-addressed, stamped envelope was enclosed to encourage a prompt response.

The first survey resulted in 197 (73.78%) returns from the

extension personnel. On April 10, 1984, a follow-up letter was mailed to the non-respondents stressing the importance of their participation. The follow-up increased the returns to 221 (82.77%).

### Analysis of Data

The raw data collected for this study was classified as either nominal or ordinal in nature. It was coded and key punched into the IBM system 370 at Oklahoma State University's Computer Center. The Statistical Package for Social Sciences (1983) was used in computing the data.

The data was analyzed using basic descriptive statistics. According to Key (1974), the primary use of descriptive statistics is to describe information or data through the use of numbers. In the opinion of Bartz (1976), descriptive statistics refers to the meaningful values which describe the result of a particular behavior. For each item on the questionnaire, a frequency count and percentage of response were calculated. Mean response and rank order were also used in describing the nature of some of the findings.

In referring to the mean responses in some tables in this dissertation, it was necessary to assign values to response categories and define the range and real limits of each category. The scale used to determine the mean response of the respondents regarding the frequency of use of electronic communication equipment, and anticipated use of slidetapes and videotapes containing extension education subject areas

is as follows:

<u>Response Categories</u>	<u>Numerical Value</u>	<u>Range of Real Limits for Categories</u>
Very often	5	4.5 - 5.00
Often	4	3.5 - 4.49
Sometimes	3	2.5 - 3.49
Seldom	2	1.5 - 2.49
Never	1	1.0 - 1.49

The scale used to determine the mean response of the respondents regarding the additional training needed to feel comfortable in using certain instructional methods and electronic communication equipment, and the extent to which the use of electronic communication accomplishes certain extension education information disseminating objectives is as follows:

<u>Response Categories</u>	<u>Numerical Value</u>	<u>Range of Real Limits for Categories</u>
Very Much	5	4.5 - 5.00
Much	4	3.5 - 4.49
Some	3	2.5 - 3.49
Little	2	1.5 - 2.49
None	1	1.0 - 1.49

## CHAPTER IV

### PRESENTATION AND ANALYSIS OF DATA

#### Introduction

This study was designed and carried out with the purpose of determining the nature and extent of use of electronic communications equipment by cooperative extension personnel for disseminating extension education information. In addition, it was designed to analyze perceptions of selected groups of respondents comprised of area specialized agents, county extension directors, extension agent-4-H, extension home-economists-4-H regarding need for additional training in using certain instructional methods and electronic communications equipment.

The focus of this chapter was to describe and analyze collected data in keeping with the objectives outlined earlier in the study. The tables included in this chapter were designed to aid in achieving the purpose of the study. It must be noted that the number of respondents varied throughout the tables. This was partly due to those who did not respond to certain parts of the instruments as it did not apply to their job area.

#### Population

The target population for this study included 267 cooperative extension personnel. To speak more specifically, the population



consisted of 38 area specialized agents, 77 county extension directors, 77 extension home-economists, 16 extension home-economists-4-H, 40 extension agents-4-H programs, and 21 extension agents-specialized programs. Each of these personnel was mailed a questionnaire with a follow-up reminder two and a half weeks after the initial mailing. The mail questionnaire was selected as the data gathering instrument because it offered the most economical method for obtaining data, even though a lower percentage of return and relatively incomplete responses could be expected (Wilson, 1955).

Of the 267 cooperative extension personnel corresponded with, only 221 responded giving an 82.77 percent return. The data analyzed and described was basically from these 221 respondents.

#### Findings of the Study

The findings of this study were presented in two major sections. The first major section comprising Tables II through VI, was a summary of responses by cooperative extension personnel to the Telecommunication's Committee survey conducted with form A. Tables VI through XXXI, forming the second major section, was an analysis and description of data collected with form B from the same group of personnel.

#### The Telecommunication's Committee Survey

Table II presented information on the following questions: (1) Does your office have a microcomputer? If yes, give brand and model? If no, does your office plan to get one in the near future? Accessories? Please describe; (2) Does your office have a terminal? Please describe; (3) Do you use cable television service in your programming? Please

TABLE II  
 AVAILABILITY OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
 IN EXTENSION FIELD OFFICES AS REPORTED BY  
 COOPERATIVE EXTENSION PERSONNEL

Electronic Communication Equipment	Statewide			Models of Equipment Indicated
	County	Area	District	
Microcomputer	I6	2	I	TRS Models I2, I6, 80
(a) Printers	I5	6	I	Non-specific*
(b) Modems	7	3	0	Non-specific*
Terminals	7	3	0	Non-specific*
Cable Television	I0	I	0	Non-specific*
Video Equipment:				
(a) Office owned	I0	3	0	Non-specific*
(b) Borrow/Rent	34	I	0	VCR-Sony, Beta Max.
Audiotele- conferencing Equipment				
(a) Office owned	27	6	0	Non-specific*
(b) Borrow/Rent	I6	0	0	Non-specific*
Satellite communication Equipment				
(a) Office owned	0	0	0	Non-specific*
(b) Borrow/Rent	I0	0	0	Non-specific*

\*No specific model of this electronic Communications Equipment was indicated by the respondents.

describe; (4) Does your office have video equipment? Please describe; (5) If your office does not have video equipment, do you have local contacts from whom you can borrow it? Please describe; (6) Does your office plan to get any in the near future? Please describe; (7) Does your office have audioteleconferencing equipment or local contacts from whom you can borrow it? and (8) Does your office plan to get one in the future? Please describe." The data in Table II indicated a wide use of microcomputers, printers, modems, terminals, cable television, video-equipment, audioteleconferencing equipment and satellite communications equipment. Ownership of these pieces of equipment was reported by some extension field office. Other cooperative extension field office without these devices indicated that they borrow or rent some of them for use in disseminating extension education information.

Highlights of Table II included 16 county offices reporting ownership of microcomputers, 27 reporting ownership of audioteleconferencing equipment, and 34 county offices indicating they borrowed or rented video equipment for use in disseminating extension education information. None of the reporting extension field offices indicated the ownership of satellite communications equipment.

Data in Table III showed responses by cooperative extension personnel to the question "Have you ever been involved in a satellite teleconference?" While 33 responded "yes", 89 gave a negative responses and 13 did not respond to the question. The type of satellite teleconferencing in which extension personnel were reported by involved were shown in Table IV. Prominent involvement of the respondents in the satellite teleconference conducted by the Telecommunications Center at Oklahoma State University in 1983 for the state veterinarians.

TABLE III  
 COOPERATIVE EXTENSION PERSONNEL RESPONSES  
 ON INVOLVEMENT IN SATELLITE  
 TELECONFERENCE

Question	RESPONSES		
	YES	NO	DIDN'T ANSWER
Have you ever been involved in Satellite Teleconference?	33	89	13

TABLE IV  
 TYPES OF SATELLITE TELECONFERENCES IN WHICH THE  
 COOPERATIVE EXTENSION PERSONNEL WERE  
 REPORTEDLY INVOLVED

Health Programs

Oklahoma State University Telecommunication Center's  
 Statewide program to up-date Veterinarian.

Health Care cost containment conducted by the Chamber of  
 Commerce.

District Veterinarian training.

Veterinarian Science Medical Program.

Home Economics and Consumer Service Programs

Clothing and Textiles design.

Sewing by satellite.

Dress making through satellite.

Seminar and Classes on house management.

The responses to the question, "If a central library of videotapes were available, how would you use them?" by cooperative extension personnel was summarized in Table V.

Presented in Table VI were the responses to the question, "What subjects would you like included in a videotape?" The list of subject areas indicated by the respondents includes Animal Science, Agronomy, Horticulture, Home Economics, and Law Enforcement.

#### Selected Characteristics of Cooperative Extension Personnel Participating in the Study

Characteristics of respondents evidenced substantial differences among the population studied. Differences occurred by years of experience in extension work, district of work, job title, and highest degree obtained.

Data in Table VII presented the distribution of respondents according to job categories. The two largest job categories were county extension directors and extension home economists. Each represented 32.1 percent of all respondents. The area specialized agents represented 15.4 percent of the respondents; extension agents-4-H, 8.6 percent; extension agriculture agents, 7.7 percent; and extension home economists, 4.1 percent. There were 46 extension personnel who did not respond to the survey. This gives a total of 267 for the population contained in this study.

Table VIII provided a breakdown of respondents by supervisory district. The southwest district had the highest representation of respondents with 29.4 percent of the 221 respondents. Twenty-six point two percent indicated that they work in the southeast district, 25.8 percent in the

TABLE V  
THE ANTICIPATED USE OF A CENTRAL VIDEOTAPE  
LIBRARY BY COOPERATIVE  
EXTENSION PERSONNEL

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Individual leadership training activities: Public speaking contests, FFA Creed Contest, Leadership camps and conferences, Judging contest, and Proficiency award.

Educational meetings and inservice training of staffs.

Programs in Agriculture and 4-H Training.

Training of expanded food, nutrition and educational programs (EFNEP) aides.

Educational Programs for Adults and Youths.

Master Gardener Training programs.

Commodity Programs.

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TABLE VI  
SUBJECT AREAS TO BE INCLUDED IN THE  
VIDEOTAPE LIBRARY BY COOPERATIVE  
EXTENSION PERSONNEL

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Animal Science: Livestock Judging fundamentals, Livestock Production, Livestock grooming and showing, and Veterinarian Care.

Agronomy: Wheat and Alfalfa Management, Harvesting, Weed control, Insect and disease control.

Horticulture: All areas.

Home Economics: Cake Decorations, food preservation - canning, freezing, drying, nutrition and consumer matters, sewing and child development.

Law Enforcement: Crime Prevention in the Neighbourhood.

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TABLE VII  
 DISTRIBUTION OF RESPONDENTS ACCORDING  
 TO JOB CATEGORIES

Job Categories	Frequency Distribution	
	N	%
Area Specialized Agents	34	15.4
County Extension Directors	71	32.1
Extension Agents-4H	19	8.6
Extension Home Economists	71	32.1
Extension Agriculture Agents	17	7.7
Extension Home Economists-4H	<u>9</u>	<u>4.1</u>
Total Respondents	221	100.0

TABLE VIII  
 DISTRIBUTION OF RESPONDENTS ACCORDING TO  
 SUPERVISORY DISTRICT

Supervisory District	Frequency Distribution	
	N	%
Northwest	41	18.6
Southwest	65	29.4
Northeast	57	25.8
Southeast	<u>58</u>	<u>26.2</u>
Total Respondents	221	100.0

northeast, and 18.6 percent in the northwest.

Presented in Table IX was the distribution of respondents by the various educational levels completed. The data indicated that a total of six, or 2.7 percent, of the respondents had completed a doctoral degree. Another 50.7 percent of the respondents indicated they had completed a Master's degree. The data also indicated that 42.1 percent, or 93 respondents, had a Bachelor's degree. The remaining respondents, 4.5 percent, indicated that they had other educational qualifications.

As shown in Table X, 25.3 percent of the respondents had 11 to 20 years experience in extension work. While 55, or 24.9 percent of the respondents had six to 10 years experience, 20.4 percent had served for less than five years in the extension service. It should be noted that 39 respondents had over 20 years experience related to extension work. The remaining 26, or 11.8 percent, had served for 16 to 20 years in the cooperative extension service.

#### Anticipated Use of Electronic Communications

##### Equipment if Readily Available and of High Quality

Anticipated use of electronic communications equipment if readily available and of high quality by cooperative extension personnel for disseminating extension education information was summarized in Table XI. An overall mean response of 3.54 was calculated which meant that the respondents indicated that they would use all electronic communications equipment, "often". However, audioconferencing equipment and videoconferencing equipment would be used "sometimes". The other three types had mean responses that were fairly close. They were: microcomputer, 3.71; videotape, 3.77; and slidetape, 3.81. These mean responses fell



TABLE IX  
 DISTRIBUTION OF RESPONDENTS ACCORDING  
 TO LEVELS OF EDUCATION COMPLETED

Educational levels Completed	Frequency Distribution	
	N	%
Bachelor's Degree	93	42.1
Master's Degree	112	50.7
Doctor's Degree	6	2.7
Other	10	4.5
Total	221	100.0

TABLE X  
 DISTRIBUTION OF RESPONDENTS ACCORDING TO  
 EXTENSION EXPERIENCE

Years of Experience	Frequency Distribution	
	N	%
0 - 5	45	20.4
6 - 10	55	24.9
11 - 15	56	25.3
16 - 20	26	11.8
20 +	39	17.6
Total	221	100.0

TABLE XI  
 ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS  
 EQUIPMENT IF READILY AVAILABLE  
 AND OF HIGH QUALITY

N = 221

Electronic Communication Equipment	RESPONSES										Mean Response
	Very Often		Often		Sometimes		Seldom		Never		
	N	%	N	%	N	%	N	%	N	%	
Audioconferenc- ing	14	6.4	56	25.6	92	42.0	49	22.4	8	3.7	3.09
Videoconferenc- ing	25	11.4	60	27.4	96	43.8	33	15.1	5	2.3	3.31
Slidetape	52	23.6	90	40.9	64	29.1	13	5.9	1	0.5	3.81
Videotape	48	21.8	90	40.9	66	30.0	16	7.3	0	0.0	3.77
Microcomputer	49	22.3	87	39.5	62	28.2	15	6.8	7	3.2	3.71
Overall Mean Response											3.54

Scale Real Limits: Never (1.0-1.49) ; Seldom (1.5-2.49); Sometimes (2.5-3.49);  
 Often (3.5-4.49); Very Often (4.5-5.00).

in the category limits established for "often" as a level of use.

#### Problems and Hindrances Related to Using

#### Electronic Communications Equipment

Data presented in Table XII provided information on the perceptual responses of cooperative extension personnel regarding the problems and hindrances related to using electronic communications equipment in disseminating extension education information. An overall mean response of 3.60 calculated for all problems and hindrances related to using electronic communications equipment in disseminating extension education information meant that these problems and hindrances were encountered, "often". The lowest level mean response of 3.39 was associated with the problem of standardization of equipment. This meant that this problem was "sometimes" encountered by the respondents. "Availability of the equipment" was perceived as an "often" encountered problem as reflected in its high mean response of 3.74. Except for the problem of "lack of training", the other five problems fell within the category limits established as "often" encountered problems. The problem of "lack of training" was perceived to be encountered "sometimes". This is reflected in its mean responses of 3.47.

#### Anticipated Use of Slidetapes and Videotapes

#### Containing Extension Education Information

Table XIII illustrates the point that cooperative extension personnel anticipated the use of slidetapes and videotapes on animal science information topics, "sometimes". This was revealed by the overall mean responses of 3.23. The lowest mean response was calculated for

TABLE XII  
 PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL  
 REGARDING PROBLEMS AND HINDRANCES ENCOUNTERED IN  
 USING ELECTRONIC COMMUNICATIONS EQUIPMENT

N = 221

Problems and Hindrances	RESPONSES										Mean Response
	Very Often		Often		Sometimes		Seldom		Never		
	N	%	N	%	N	%	N	%	N	%	
Availability of Equipment	62	28.1	73	33.0	60	27.1	19	8.6	7	3.2	3.74
Bulkiness of Equipment	51	23.2	80	36.4	61	27.7	21	9.5	7	3.2	3.67
Lack of access to a Visual library	53	24.1	77	35.0	71	32.3	13	5.9	6	2.7	3.72
Subject material out of date	56	25.5	70	31.8	72	32.7	19	8.6	3	1.4	3.71
Low availability of prepared tapes	41	18.6	78	35.5	73	33.2	24	10.9	4	1.8	3.58
Lack of training	31	14.1	76	34.5	83	37.7	25	11.4	5	2.3	3.47
Lack of standardization of Equip.	30	14.3	68	30.8	72	34.3	33	15.7	7	3.3	3.39
Overall Mean Response											3.60
Scale Real limits: Never (1.0-1.49) ; Seldom (1.5-2.49) ; Sometimes (2.5-3.49); Often (3.5-4.49); Very Often (4.5-5.00).											

TABLE XIII

PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING ANTICIPATED  
USE OF SLIDETAPES AND VIDEOTAPES ON ANIMAL SCIENCE INFORMATION TOPICS

N = 221

Animal Science Information Topics	RESPONSES										Mean Response
	Very Often		Often		Sometimes		Seldom		Never		
	N	%	N	%	N	%	N	%	N	%	
Livestock Judging	23	14.7	48	30.8	53	34.0	20	12.8	12	7.7	3.32
Livestock Grooming	22	14.6	44	29.1	54	35.8	18	11.9	13	8.6	3.29
Animal Health	26	17.3	48	32.0	50	22.6	13	8.7	13	8.7	3.41
Beef Production	19	13.1	50	34.5	46	31.7	15	10.3	15	10.3	3.30
Dairy Prod	20	13.9	42	29.2	47	32.6	21	14.4	14	9.7	3.23
Swine Prod	17	12.0	39	27.5	49	34.5	22	15.5	15	10.6	3.19
Sheep Prod	18	12.9	35	25.0	51	36.4	20	14.3	16	11.4	3.14
Horse Prod	15	10.9	39	28.3	49	35.5	19	13.8	16	11.6	3.13
Cow/Calf Mgmt	20	14.3	35	25.0	51	23.1	18	12.9	16	11.4	3.18
Stocker Cattle Management	18	12.8	44	31.2	43	30.5	18	12.8	18	12.8	3.18
Overall Mean Response											3.23

Scale Real limits: Never (1.0-1.49) ; Seldom (1.5-2.49) ; Sometimes (2.5-3.49) ;  
Often (3.5-4.49) ; Very Often (4.5-5.00).

slidetapes and videotapes on horse production which was 3.13. The highest mean response of 3.41 was calculated for slidetapes and videotapes on animal health. Mean responses for the remaining animal science information topics varied between the above mean responses. It is interesting to note that the mean responses for use of slidetapes and videotapes on all animal science information topics fell in the "sometimes" category limit.

Table XIV provided perceptual responses of cooperative extension personnel regarding anticipated use of slidetapes and videotapes on agronomic information topics. Overall, extension personnel provided data which lead to a mean response for all tapes on agronomic information topics of 3.24. This meant that respondents anticipated the use of slidetapes and videotapes on agronomic information topics at the "sometimes" category limit. Slidetapes and videotapes on plant propagation had a mean response of 3.19. This is compared to slidetapes and videotapes on both wheat and forage production, which individually, had the highest mean response, 3.28. All other agronomic information topics on slidetapes and videotapes fell in the category limit of "sometimes" with little variation among the numerical mean responses.

Data presented in Table XV provided information on the perceptual responses of cooperative extension personnel regarding anticipated use of slidetapes and videotapes on agriculture-economics information topics. The investigator would like to point out that slidetapes and videotapes on marketing techniques had the highest mean response of 3.41 which represented a "sometimes" category limit. Following closely

TABLE XIV

PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING ANTICIPATED  
USE OF SLIDETAPES AND VIDEOTAPES ON AGRONOMIC INFORMATION TOPICS

N = 221

Agronomic Information Topics	RESPONSES										Mean Response
	Very Often		Often		Sometimes		Seldom		Never		
	N	%	N	%	N	%	N	%	N	%	
Wheat Production	21	14.9	43	30.5	45	31.9	18	12.8	14	9.9	3.28
Alfalfa Production	21	14.7	42	29.4	49	34.3	12	8.4	19	13.3	3.24
Cotton Production	17	12.1	45	31.9	49	34.8	12	8.5	18	12.8	3.22
Forage Production	22	15.8	40	28.8	48	34.5	13	9.4	16	11.5	3.28
Soil Preparation	21	15.1	40	28.8	43	30.9	17	12.2	18	12.9	3.21
Plant Propagation	22	15.7	38	27.1	42	30.0	21	15.0	17	12.1	3.19
Pasture Management	23	16.0	43	29.9	41	28.5	22	15.3	15	10.4	3.26
Overall Mean Response											3.24
Scale of Real limits: Never (1.0-1.49) ; Seldom (1.5-2.49) ; Sometimes (2.5-3.49) ; Often (3.5-4.49) ; Very Often (4.5-5.00) .											

TABLE XV

PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING ANTICIPATED  
USE OF SLIDETAPES AND VIDEOTAPES ON AGRICULTURE ECONOMICS INFORMATION TOPICS

N =221

Agriculture Economics Information Topics	RESPONSES										Mean Response
	<u>Very Often</u>		<u>Often</u>		<u>Sometimes</u>		<u>Seldom</u>		<u>Never</u>		
	N	%	N	%	N	%	N	%	N	%	
Farm and Business Management	22	15.2	47	32.4	42	29.0	19	13.1	15	10.3	3.29
Marketing Techniques	25	17.4	51	35.4	41	28.5	12	8.3	15	10.4	3.41
Book & Record Keeping	23	15.8	46	31.5	47	32.2	13	8.9	17	11.6	3.31
Tax Preparation	22	15.3	40	27.8	49	34.0	16	11.1	17	11.8	3.24
Overall Mean Response											3.31

Scale Real limits: Never (1.0-1.49) ; Seldom (1.5-2.49) ; Sometimes (2.5-3.49) ;  
Often (3.5-4.49) ; Very Often (4.5-5.00).



were the slidetapes and videotapes on book and record keeping, 3.31 and farm and business management, 3.29. The use of tapes on these latter two information topics fell in the "sometimes" response category. All of the remaining mean responses fell lower than that of book and record keeping, with the lowest one being tax preparation. The mean response of 3.31 for the tax preparation tapes fell within the range of limits established for "sometimes" response category. The overall mean response for all tapes on agriculture economics information topic was 3.31 which was translated to mean that these tapes would be used "sometimes".

A comparison of the mean responses for the anticipated use of slidetapes and videotapes on the following horticulture information topics: greenhouse management, gardening, grafting, tree pruning, and landscaping was offered in Table XVI. Cooperative extension personnel anticipated the use of tapes on the above mentioned information topics "sometimes". This was evidenced by the overall mean response of 3.09. A low mean response of 3.05 was calculated for the slidetapes and videotapes on "grafting", while a high mean response of 3.21 was calculated for "greenhouse management" tapes. The mean response for the other three horticulture information topics on slidetapes and videotapes fell within the highest and lowest mean responses and within the range of real limits associated with the "sometimes" category.

Table XVII was developed to provide information on the perceptual responses of cooperative extension personnel regarding anticipated use of slidetapes and videotapes on entomology information topics. All the slidetapes and videotapes with the listed entomology information topics would be used "sometimes" as anticipated by the cooperative extension

TABLE XVI

PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING  
ANTICIPATED USE OF SLIDETAPES AND VIDEOTAPES ON  
HORTICULTURE INFORMATION TOPICS

N = 221

Horticulture Information Topics	RESPONSES										Mean Response
	Very Often		Often		Sometimes		Seldom		Never		
	N	%	N	%	N	%	N	%	N	%	
Greenhouse Management	21	15.0	38	27.1	48	34.3	15	10.7	18	12.9	3.21
Gardening	14	10.1	37	26.8	46	33.3	24	17.4	17	12.3	3.05
Grafting	14	10.2	32	23.4	50	36.5	22	16.1	19	13.9	3.00
Tree Pruning	19	13.9	35	25.5	41	29.9	26	19.0	16	11.7	3.11
Landscaping	17	12.4	33	24.1	46	33.6	27	19.7	14	10.2	3.09
Overall Mean Response											3.09

Scale Real limits: Never (1.0-1.49) ; Seldom (1.5-2.49) ; Sometimes (2.5-3.49) ;  
Often (3.5-4.49) ; Very Often (4.5-5.00).

TABLE XVII

PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING ANTICIPATED  
USE OF SLIDETAPES AND VIDEOTAPES ON ENTOMOLOGY INFORMATION TOPICS

N = 221

Entomology Information Topics	RESPONSES										Mean Response
	<u>Very Often</u>		<u>Often</u>		<u>Sometimes</u>		<u>Seldom</u>		<u>Never</u>		
	N	%	N	%	N	%	N	%	N	%	
Insect Identification	17	12.5	43	31.6	37	27.2	24	17.6	15	11.0	3.16
Disease Control	15	10.7	37	26.4	43	30.7	28	20.0	17	12.1	3.04
Integrated Pest Management	14	10.3	36	26.5	39	28.7	31	22.8	16	11.8	3.00
Overall Mean Response											3.06
Scale Real limits: Never (1.0-1.49) ; Seldom (1.5-2.49) ; Sometimes (2.5-3.49) ; Often (3.5-4.49) ; Very Often (4.5-5.00).											

personnel and as disclosed by their overall mean response of 3.06. There was a difference of only 0.16 in the mean responses between tapes on "integrated pest management" whose tabulated mean response was low at 3.00 and those on "Insect Identification" whose mean response was high at 3.16. According to the limits established for response categories, all the mean responses indicated on the table showed that slide-tapes and videotapes on entomology information topics fell in the "sometimes" category.

Data presented in Table XVIII provided information on the perceptual responses of cooperative extension personnel regarding anticipated use of slidetapes and videotapes on home economists information topics. An overall mean response of 3.38 was calculated which indicated that slidetapes and videotapes on home economists information topics would be used "sometimes" by the respondents. Slidetapes and videotapes on "leadership development" had a mean response of 3.34, which meant that respondents anticipated the use of this tape, "sometimes". The highest mean response for the anticipated use of slidetapes and videotapes by respondents was calculated for the "nutrition" information topic, whose mean response was 3.49. All the remaining home economics information topics on tapes fell within the response category of "sometimes". As indicated in the table, the mean responses for the remaining home economics information topics were; resource management, 3.44; foods and sewing, 3.43; clothing, 3.41; family relationships, 3.43; housing and interior design, 3.38; home equipment, 3.36; and, child development, 3.35.

TABLE XVIII

PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING ANTICIPATED  
USE OF SLIDETAPES AND VIDEOTAPES ON HOME ECONOMICS INFORMATION TOPICS

N=221

Home Economics Information Topics	RESPONSES										Mean Response
	Very Often		Often		Sometimes		Seldom		Never		
	N	%	N	%	N	%	N	%	N	%	
Family Relationship	26	16.7	51	32.7	49	31.4	17	10.9	13	8.3	3.39
Child Development	23	16.2	51	35.9	32	22.5	17	12.0	18	12.7	3.35
Foods	35	24.1	46	31.7	22	15.2	19	13.1	19	13.1	3.43
Nutrition	41	28.1	42	28.8	20	13.7	25	17.1	17	11.6	3.49
Clothing	34	15.4	45	30.6	25	17.0	25	17.0	17	11.6	3.41
Sewing	36	24.8	42	29.0	25	17.2	24	16.6	17	11.7	3.43
Resource Management	36	25.0	41	28.5	29	20.1	19	13.2	18	12.5	3.44
Housing and Interior Design	33	23.1	42	29.4	27	18.9	20	14.0	20	14.0	3.38
Home Equipment	31	21.7	42	29.4	30	21.0	19	13.3	20	14.0	3.36
Leadership Development	26	18.1	50	34.7	27	18.8	21	14.6	19	13.2	3.34
Teaching Methodologie	25	15.8	45	28.5	33	20.9	29	18.4	25	15.8	3.14
<b>Overall Mean Response</b>											<b>3.38</b>

Scale Real limits: Never (0.5-1.49); Seldom (1.5-2.49); Sometimes (2.5-3.49);  
Often (3.5-4.49); Very Often (4.5-5.49).

Additional Training Needed in Using Certain  
Instructional Methods and Electronic  
Communications Equipment

The data in Table XIX were presented to provide information on perceived additional training needed by respondents in using certain instructional methods for disseminating extension education information. These data reflected perceptions of all respondents. The overall mean response of 2.60 indicated that additional training needed in using certain instructional methods was perceived to be at the "some" level. As indicated by the "role playing" low mean response of 2.53, respondents perceived additional training needed for using this instructional method to be at the "some" level. Except for "combined media", additional training needed by respondents in using other instructional methods fell in the same category as that of "role playing". "Combined Media" has the highest mean response of 3.57, indicating that respondents perceived additional training needed by them for using this instructional method to be at a "much" level.

Table XX illustrated additional training needed by respondents in using certain electronic communications equipment for disseminating extension education information. As perceived by the respondents, additional training needed in using all the equipment was at "some" level. This was revealed by the overall mean response of 3.02 for all the rated equipment. The lowest mean response of 2.56 was calculated for additional training needed for using the "overhead projector". The highest mean response of 3.56 was calculated for additional training needed for using the "videodisc player". While the mean response for

TABLE XIX  
 PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING ADDITIONAL  
 TRAINING NEEDED IN USING CERTAIN INSTRUCTIONAL METHODS

Instructional Methods	RESPONSES										Mean Response
	Very Much		Much		Some		Little		None		
	N	%	N	%	N	%	N	%	N	%	
Panel Discussion	16	8.0	45	22.5	55	27.5	61	30.5	23	11.5	2.85
Group Discussion	14	6.7	29	13.9	67	32.2	71	34.1	27	13.0	2.67
Lecture Method	11	5.2	23	10.8	76	35.7	77	36.2	26	12.2	2.61
Buzz Group	10	4.6	22	10.2	77	35.6	81	37.5	26	12.0	2.58
Committee	9	4.1	22	10.1	76	35.0	86	39.6	24	11.1	2.57
Games	5	2.3	28	12.9	79	36.4	78	35.9	27	12.4	2.57
Team Teaching	4	1.8	24	11.1	80	36.9	81	37.3	28	12.9	2.52
Demonstration Method	5	2.3	26	11.9	84	38.5	76	34.9	27	12.4	2.57
Problem Solving	4	1.8	22	10.1	87	39.9	74	33.9	31	14.2	2.51
Role Playing	5	2.3	19	8.7	88	40.2	83	37.9	24	11.0	2.53
Programmed Instruction	5	2.3	26	11.8	80	36.4	86	39.1	23	10.5	2.56
Microcomputer Assisted Instruction	5	2.3	31	14.0	81	36.8	85	38.6	18	8.2	2.64
Combined Media	39	17.6	80	36.2	73	33.0	26	11.8	3	1.4	3.57
Overall Mean Response											2.60

Scale Real limits: None (1.0-1.49) ; Little (1.5-2.49); Some (2.5-3.49);  
 Much (3.5-4.49) ; Very Much (4.5-5.00).

TABLE XX  
 PERCEPTUAL RESPONSES OF COOPERATIVE EXTENSION PERSONNEL REGARDING ADDITIONAL  
 TRAINING NEEDED IN USING CERTAIN ELECTRONIC COMMUNICATIONS EQUIPMENT

Electronic Communicat- ion Equipment	RESPONSES										Mean Response
	Very Much		Much		Some		Little		None		
	N	%	N	%	N	%	N	%	N	%	
Video Recorder & Camera	36	16.3	80	36.2	75	33.9	24	10.9	6	2.7	3.53
Videodisc Player	42	19.0	70	31.7	80	36.2	27	12.2	2	0.9	3.56
Cable T.V.	36	16.3	62	28.1	71	32.1	44	19.9	8	3.6	3.34
Audiotape Recorder	24	10.9	59	26.7	58	26.2	50	22.6	30	13.6	2.99
35MM slide Projector	24	10.9	39	17.6	61	27.6	44	19.9	53	24.0	2.72
35MM Camera	22	10.0	54	24.4	56	25.5	45	20.5	43	19.5	2.85
Satellite Delivery Dish	28	12.7	58	26.4	54	24.5	46	20.9	34	15.5	3.00
16MM Movie Projector	11	5.0	47	21.4	53	24.1	53	24.1	56	25.5	2.56
Overall Mean Response											3.02

Scale Real limits: None (1.0-1.49) ; Little (1.5-2.49) ; Some (2.5-3.49) ;  
 Much (3.5-4.49) ; Very Much (4.5-5.00).



additional training needed for using equipment as the "cable television", "audiotape recorder", "35mm slide projector", "35mm camera", "satellite delivery dish", and "16mm movie projector" fell in the "same" category, that for the "videodisc player", fell in the "much category."

Extent Which the Use of Electronic Communications  
Equipment Accomplishes Certain Extension Education  
Information Disseminating Objectives

Findings shown in Table XXI concerned the extent to which respondents felt the use of electronic communications equipment accomplishes certain extension information disseminating objectives. Upon analyzing the perceptual responses of cooperative extension personnel, it was found that the overall mean response for all extension education information disseminating objectives was 3.62. This was interpreted to mean that cooperative extension personnel felt that the use of electronic communications equipment accomplishes the extension education information disseminating objective to a "much" extent. The information disseminating objective of "supplementing clientel learning experience" had the highest calculated mean response of 3.81. This meant that the use of electronic communications equipment accomplishes this objective to a "much" extent. The lowest mean response of 3.00 was calculated for the objective of "motivating the clientele". This mean response fell in the category established as "some" extent. Another extension education information disseminating objective falling in this same category was that of "improving the quality of communication". The remaining extension education information disseminating objectives fell within the range indicated as "much" extent.

TABLE XXI  
 COOPERATIVE EXTENSION PERSONNEL RESPONSES REGARDING EXTENT WHICH THE USE OF  
 ELECTRONIC COMMUNICATIONS EQUIPMENT ACCOMPLISHES CERTAIN EXTENSION  
 EDUCATION INFORMATION DISSEMINATING OBJECTIVES

Information Disseminating Objectives	RESPONSES										Mean Response
	Very Much		Much		Some		Little		None		
	N	%	N	%	N	%	N	%	N	%	
Motivating the Clientele	21	9.5	66	30.0	59	26.8	42	19.1	32	14.5	3.00
Improving the quality of Communication	27	12.3	94	42.7	55	25.0	30	13.6	14	6.4	3.41
Improving the quality of Education by providing up-to-date Information	34	15.4	93	42.1	57	25.8	31	14.0	6	2.7	3.53
Increasing the participation of the Clientele	42	19.0	97	43.9	58	26.1	18	8.1	6	2.7	3.68
Enhancing the Image of the Extension personnel as a leader	39	17.6	96	43.4	63	28.5	19	8.6	4	1.8	3.67
Supplementing other learning experiences	48	21.7	100	45.2	57	25.8	14	6.3	2	0.9	3.81
Arouses interest by attracting attention of the clientele	48	21.7	100	45.2	55	24.9	15	6.8	3	1.4	3.79
Vitalizing Instruction & discussions	46	20.8	96	43.4	60	27.1	18	8.1	1	0.5	3.71
Gives different pictures and sound experiences in activities	41	18.6	101	45.7	58	26.2	19	8.6	2	0.9	3.72
Helping develop & change attitudes	43	19.5	95	43.0	63	28.5	17	7.7	3	1.4	3.72
Increasing specialist availability at lower cost	42	19.0	100	45.5	54	24.5	23	10.5	1	0.5	3.72
Overall Mean											3.62
Response											

Scale Real limits: None (1.0-1.49); Little (1.5-2.49); Some (2.5-3.49); Much (3.5-4.49); Very Much (4.5-5.00).

Anticipated Use of Certain Electronic  
Communications Equipment for Conducting  
Extension Activities

Findings shown in Table XXII allowed making comparisons between perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting leadership training activities. Overall, most of the respondents anticipated using "slidetapes" for conducting leadership training activities. This is reflected by the 61 percent of all respondents indicating that they would most likely use "slidetapes" for conducting this extension education activity. In descending order, combined respondents anticipated using the remaining electronic communications equipment for conducting leadership training activities: (1) "videotape"; (2) "videoconference equipment"; (3) "audioconference equipment"; and (4) "microcomputer".

"Videoconference equipment" was the most likely type of electronic communications equipment that the respondent group of area specialized agents anticipated using for conducting leadership training activities. The respondent group of area specialized agents indicated "microcomputer" as the least likely electronics communications equipment that they anticipated using for conducting leadership training activities. Both respondent groups of county extension directors and extension home economists indicated "slidetapes" and "microcomputer" respectively, as the most likely and the least likely electronic communications equipment they anticipated using for conducting leadership training activities. While the respondent group of extension agents-4-H indicated "videotape" as the most likely electronic communications equipment

TABLE XXII

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CONDUCTING LEADERSHIP TRAINING

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	10	17.2	15	25.9	14	24.1	13	22.4	5	10.3
County Extension Directors (N=71)	23	15.1	34	22.4	45	29.6	34	22.4	16	10.5
Extension Agents -4H (N=19)	7	12.5	11	19.6	14	25.0	16	28.6	8	14.3
Extension Home Economists (N=71)	25	16.0	35	21.5	45	28.2	39	23.9	17	10.4
Extension Agric Agents (N=17)	8	17.8	11	24.4	10	22.2	11	24.4	5	11.1
Extension Home Economists-4H (N=9)	4	15.4	5	19.2	7	26.9	7	26.9	3	11.5
Overall Response (N=221)	77	35.0	111	51.0	135	61.0	120	55.0	54	24.0

anticipated for use in conducting leadership training activities, the extension agriculture agents indicated "videoconference equipment" or "videotape". The latter respondent group, extension agriculture agents, would least likely use the "microcomputer" for conducting leadership training activities. The respondent group of extension home economists 4-H would most likely use either "slidetape" or "videotape" for conducting leadership training activities. Extension agents-4-H would least likely use "audioconference equipment" for conducting leadership training activities.

Data presented in Table XXVIII allowed making comparisons between the perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting educational meetings. The "slidetape" was indicated as the most likely type of electronic communications equipment that all respondents anticipated using for conducting educational meetings. The least likely was the "microcomputer".

While the respondent groups of county-extension directors, extension home economists, and extension home economists-4-H indicated "slidetape" as the most likely type of electronic communications equipment they anticipated using for conducting educational meetings, the area specialized agents indicated "videoconference equipment" as the most likely electronic communication equipment they anticipated using for the same purpose. Extension agriculture agents anticipated using either "videoconference equipment" or "slidetape". In a similar fashion, while the respondent groups of area specialized agents, county extension directors, extension agents-4-H, and extension home economists-4-H indicated "audioconference equipment" as the least likely electronic

TABLE XXIII

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CONDUCTING EDUCATIONAL MEETINGS

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	11	13.3	21	25.3	18	21.7	20	24.1	13	15.7
County Extension Directors (N=71)	28	15.5	35	19.3	46	25.4	43	23.8	29	16.0
Extension Agents -4H (N=19)	9	16.1	12	21.4	13	23.2	12	21.4	10	17.6
Extension Home Economists (N=71)	25	17.2	32	21.2	43	28.5	35	23.2	15	9.9
Extension Agric Agents (N=17)	11	21.2	12	23.1	12	23.1	10	19.2	7	13.5
Extension Home Economists-4H (N=9)	3	13.0	4	17.4	7	30.4	5	21.7	4	17.4
Overall Response (N=221)	87	39.3	116	52.5	139	62.9	125	56.6	78	35.3

communications equipment they anticipated using for conducting educational meetings, the respondent groups of extension home economists and extension agriculture agents indicated microcomputer as the least likely electronic communications equipment they would use for the same purpose.

Table XXIV was formulated to allow for comparison of perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting field days. Overall, most of the respondents anticipated using "videotape" for conducting field days. The respondent groups of extension agents-4-H, extension home economists and extension agriculture agents indicated "videotape" as the most likely electronic communications equipment that they anticipated using for conducting field days. However, the respondent group of agriculture agents indicated that apart from videotape, they would most likely use "videoconference equipment" for conducting the field days.

"Audioconference equipment" was the least likely electronic communications equipment that the respondent groups of area specialized agents, county extension directors, extension agents-4-H, extension agriculture agents and extension home economists-4-H anticipated using for conducting field days. The respondent groups of area specialized agents and extension home economists-4-H would most likely use either "slidetape" or "microcomputer" for conducting field days. While the respondent group of extension home economists would most likely use either "slidetape" or "videoconference equipment" for conducting field days, county extension directors would most likely use "videoconference equipment".

Findings shown in Table XXV allowed making comparisons of the

TABLE XXIV

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CONDUCTING FIELD DAYS ACTIVITIES

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	10	15.6	14	21.9	15	23.4	14	21.9	11	17.2
County Extension Directors (N=71)	14	13.1	28	26.2	23	21.5	27	25.2	15	14.0
Extension Agents -4H (N=19)	6	15.4	7	17.9	9	23.1	11	28.2	6	15.4
Extension Home Economists (N=71)	11	15.7	17	24.3	17	24.3	19	27.1	5	8.6
Extension Agric Agents (N=17)	5	12.5	10	25.0	8	20.0	10	25.0	7	17.5
Extension Home Economists-4H (N=9)	2	10.5	3	15.8	5	26.3	4	21.1	5	26.3
Overall Response (N=221)	48	21.7	79	35.7	77	34.8	85	38.5	49	22.2



TABLE XXV  
 PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
 REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
 FOR CONDUCTING DEMONSTRATION ACTIVITY

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	11	14.9	13	17.6	16	21.6	18	24.3	15	21.6
County Extension Directors (N=71)	18	11.3	33	20.6	37	23.1	44	27.5	28	17.5
Extension Agents -4H (N=19)	5	12.2	9	22.0	9	22.0	10	24.4	8	19.5
Extension Home Economists (N=71)	17	15.3	22	19.8	28	25.2	29	26.1	15	13.5
Extension Agric Agents (N=17)	5	13.2	11	28.9	8	21.1	10	26.3	4	10.5
Extension Home Economists-4H (N=9)	3	13.6	5	22.7	6	27.3	5	22.7	3	13.6
Overall Response (N=221)	59	26.7	93	42.1	104	47.0	116	52.5	73	33.0

\* Cumulative Response

perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting demonstration activities. Overall, most of the respondents anticipated using "videotape" for conducting demonstration activities. This is reflected by the 52.5 percent of all respondents indicating that they would most likely use "videotape" for conducting this extension education activity. In descending order, combined respondents anticipated using the remaining electronic communications equipment for conducting demonstration activities.

The respondent groups of area specialized agents and extension home economists would most likely use "videotape" for conducting demonstration activities and would least likely use "audioconference equipment". While the respondent groups of county extension directors, extension agents-4-H, and extension home economists would most likely use "videotape" for conducting demonstration activities, they would least likely use "audioconference equipment".

The respondent group of extension agriculture agents would most likely use "videoconference equipment" for conducting demonstration activities and least likely use "microcomputer". Either "audioconference equipment" or "microcomputer" would least likely be used by extension home economists-4-H for conducting demonstration activities. "Slidetape" was the most likely type of electronic communications equipment that the respondent group of extension home economists-4-H anticipated using for conducting demonstration activities.

Examinations of data in Table XXVI allowed making comparison of the perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for

TABLE XXVI

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CONDUCTING CLUB MEETINGS

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	8	16.3	9	18.4	11	22.4	15	30.6	5	12.3
County Extension Directors (N=71)	17	13.4	19	15.0	43	33.9	37	29.1	11	8.7
Extension Agents -4H (N=19)	5	10.6	8	17.0	14	29.8	13	27.7	7	14.9
Extension Home Economists (N=71)	11	12.5	12	13.6	37	42.0	17	19.3	11	12.5
Extension Agric Agents (N=17)	6	16.2	10	27.0	8	21.6	9	24.3	4	10.8
Extension Home Economists-4H (N=9)	2	10.5	4	21.1	6	31.6	5	26.3	2	10.5
Overall Responses (N=221)	49	22.2	62	28.0	119	53.8	96	43.4	40	18.1

conducting club meetings. Overall, most of the respondents anticipated using "slidetape" for conducting club meetings. This is reflected by the 53.8 percent of all respondents who indicated that they would most likely use "slidetape" for conducting club meetings. In descending order combined respondents anticipated using the remaining electronic communications equipment for conducting club meetings: (1) "videotape"; (2) "videoconference equipment"; (3) "audioconference equipment"; and (4) "microcomputer".

"Slidetape" was the most likely electronic communications equipment that the respondent groups of county extension directors, extension agents-4-H, extension home economists, and extension home economists-4-H anticipated using for conducting club meetings. The least likely electronic communications equipment which these groups of respondents anticipated using for conducting club meetings were "microcomputers" and "audioconference equipment".

While the respondent groups of area specialized agents and extension agriculture agents most likely anticipated using "videotape" and "videoconference equipment" for conducting club meetings, they least likely anticipated using "microcomputers" for the same purpose.

An initial inspection of data in Table XXVII, which provided for comparison of perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting clientele office visits, revealed that overall, respondents would most likely use "microcomputer" for conducting clientele office visits. "Slidetape" and "videotape" were the two most likely electronic communications equipment, after "microcomputer", that all respondents anticipated using for conducting

TABLE XXVII  
 PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
 REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
 FOR CLIENTELE OFFICE VISITS

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	11	18.0	9	14.8	10	16.4	11	18.0	20	32.8
County Extension Directors (N=71)	17	17.0	14	14.0	24	24.0	21	21.0	24	24.0
Extension Agents -4H (N=19)	5	16.7	5	16.7	8	26.7	7	23.3	5	16.7
Extension Home Economists (N=71)	8	10.3	9	11.5	11	14.1	13	16.7	37	47.4
Extension Agric Agents (N=17)	7	21.9	7	21.9	6	18.8	6	18.8	6	18.8
Extension Home Economists-4H (N=9)	4	28.6	2	14.3	2	14.3	3	21.4	3	21.4
Overall Responses (N=221)	52	23.5	46	20.8	61	27.6	61	27.6	95	42.9

clientele office visits. The next two most often chosen electronic communications equipment were "audioconference equipment" and "videoconference equipment", respectively.

The respondent groups of county extension directors anticipated using "slidetape" and "microcomputer" equally for conducting clientele office visits, while extension agents-4-H indicated "slidetape" as most likely. The respondent groups of area specialized agents and extension home economists indicated "microcomputer" as the most likely electronic communications equipment they anticipated using for conducting clientele office visits. While the former respondent group indicated "videoconference equipment" as the least likely electronic communications equipment anticipated for conducting clientele office visits, the latter respondent group indicated "audioconference equipment". If there is any difference between the most likely and the least likely electronic communications equipment anticipated for conducting clientele office visits by the respondent groups of extension agriculture agents and that of extension home economists-4-H, it is very hard to tell. Both the least likely and the most likely electronic communications equipment chosen by both respondent groups were separated by an insignificant response margin.

Findings shown in Table XXVIII allowed making comparisons of the perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting civic club programs. Overall, most of the respondents anticipated using either "slidetape" or videotape" most often for conducting civic club programs. This was reflected by the number of responses associated with these two types of electronic communications

TABLE XXVIII

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CIVIC CLUB PROGRAMS

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	10	14.1	14	19.7	17	23.9	21	29.6	9	12.7
County Extension Directors (N=71)	14	11.8	17	14.3	36	30.3	41	34.5	11	9.2
Extension Agents -4H (N=19)	6	13.6	9	20.5	14	31.8	8	18.2	7	15.9
Extension Home Economists (N=71)	13	10.9	17	14.3	47	16.0	35	29.4	7	5.9
Extension Agric Agents (N=17)	6	15.4	6	15.4	9	23.1	11	28.2	7	17.9
Extension Home Economists-4H (N=9)	3	11.5	5	19.2	6	23.1	5	19.2	7	17.5
Overall Response (N=221)	52	23.5	68	30.8	129	58.4	121	54.7	48	21.7

equipment. While "slidetape" was chosen by 129 respondents, "videotape" was chosen by a close 121 respondents. In descending order, the combined respondents anticipated using the remaining electronic communications equipment for conducting civic club programs: (1) "videoconference equipment"; (2) "audioconference equipment"; and (3) "microcomputer".

Four of the six respondent groups, area specialized agents, county extension directors, extension home economists, and extension agriculture agents indicated that they would most likely use "videotape" for conducting civic club programs. While the respondent group of extension agents-4-H indicated "slidetape" as the most likely electronic communications equipment they anticipated using for conducting civic club programs, extension home economists-4-H indicated "microcomputer" and extension agents-4-H indicated "slidetapes" as the electronic communications equipment that they anticipated using for the same purpose. The respondent groups of area specialized agents, county extension directors, and extension home economists indicated "microcomputer" as the least likely electronic communications equipment they anticipate using for conducting civic club programs. The remaining respondent groups, extension agents-4-H, extension agriculture agents, and extension home economists would least likely use "audioconference equipment" for conducting civic club programs.

Inspection of the data presented in Table XXIX allowed the comparison of the anticipated use of electronic communications equipment for conducting advisory committee meetings and indicated by the six groups of cooperative extension personnel. Overall, most of the respondents anticipated using "slidetape" for conducting advisory committee meetings. This was reflected by the 48.2 percent of all respondents who indicated



TABLE XXIX

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CONDUCTING ADVISORY COMMITTEE MEETINGS

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	12	16.7	14	19.4	19	26.4	19	26.4	8	11.1
County Extension Directors (N=71)	21	17.4	22	18.2	32	26.4	33	27.3	13	10.7
Extension Agents -4H (N=19)	9	19.1	8	17.0	9	19.1	13	27.7	8	17.0
Extension Home Economist (N=71)	14	13.5	19	18.4	31	30.1	24	23.3	15	14.6
Extension Agric Agents (N=17)	6	17.1	8	22.9	9	25.7	7	20.0	5	14.3
Extension Home Economists-4H (N=9)	3	14.3	5	23.8	6	28.6	3	14.3	4	19.0
Overall Response (N=221)	65	29.4	76	34.4	106	48.0	99	44.7	53	24.0

that they would most likely use "slidetape" for conducting this extension activity. In descending order the combined respondents anticipated using the remaining electronic communications equipment for conducting advisory committee meetings" (1)"videotape"; (2) "videoconference equipment"; (3) "audioconference equipment"; and (4) "microcomputer".

"Videotape" was the most likely electronic communications equipment that the respondent groups of county extension directors, area specialized agents, extension agents-4-H, and extension home economists anticipated using for conducting advisory committee meetings. The least likely electronic communications equipment indicated for the same purpose by the above four respondent groups, in order of mention, were "audioconference equipment", "microcomputer", "or "videoconference equipment", and "audioconference equipment". While the respondent groups of extension agriculture agents and extension home economists-4-H indicated "slidetape" as the most likely electronic communications equipment they anticipated using for conducting advisory committee meetings they differed on the least likely electronic communications equipment that they would use for the same purpose. While the respondent groups of extension agriculture agents anticipated using "microcomputer", extension home economists anticipated using "audioconference equipment."

Data in Table XXX was presented for comparison of perceptual responses of the six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting personal development and study. Overall, most of the respondents anticipated using "videotape" for conducting personal development and study. This was reflected by the 43.9 percent of all respondents who

TABLE XXX

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CONDUCTING PERSONAL DEVELOPMENT AND STUDY

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video- Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	16	20.0	16	20.0	16	20.0	16	20.0	16	20.0
County Extension Directors (N=71)	25	21.6	21	18.1	23	19.8	31	26.7	16	13.8
Extension Agents -4H (N=19)	9	16.1	11	19.6	12	21.4	13	23.2	11	19.6
Extension Home Economists (N=71)	24	18.6	23	17.8	22	17.1	24	18.6	36	27.9
Extension Agric Agents (N=17)	9	23.1	7	17.9	8	20.5	10	25.6	5	12.8
Extension Home Economists-4H (N=9)	5	25.0	4	20.0	5	25.0	3	15.0	3	15.0
Overall Response (N=221)	88	39.8	82	37.1	86	38.9	97	43.9	87	39.4

indicated that they will most likely use "videotape" for conducting this extension activity. Following closely to "videotape" in the order of most likely electronic communication equipment anticipated for use in conducting personal development by respondents were "audioconference equipment", "microcomputer", "slidetape", and "videoconference equipment".

Four of the respondent groups, county extension directors, extension agents-4-H, extension home economists, and extension agriculture agents, indicated that they would most likely use "videotape" for conducting personal development and study. While the respondent group of area specialized agents would not give preference to any of the five electronic communications equipment for conducting personal development and study activity, extension home economists-4-H would most likely use "audioconference equipment" or "slidetape" for conducting the same extension activity. The least likely electronic communications equipment anticipated for use in conducting personal development study by the respondent group of extension home economists were "videotape" and "microcomputer". While the respondent groups of county extension directors and extension agriculture agents would least likely use the "microcomputer" for conducting personal development and study, extension home economists and extension agents-4-H would least likely use "slide-tapes" and "audioconferencing equipment", respectively, for the same purpose.

Table XXXI was formulated to allow for comparison of perceptual responses of six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting staff conferences. Overall, most of the respondents anticipated using

TABLE XXXI

PERCEPTUAL RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT  
FOR CONDUCTING STAFF CONFERENCES

Response Groups	RESPONSES									
	Audio- Conference Equipment		Video Conference Equipment		Slidetape		Videotape		Micro- Computer	
	N	%	N	%	N	%	N	%	N	%
Area Specialized Agents (N=34)	16	25.4	15	23.8	11	17.5	11	17.5	10	15.8
County Extension Directors (N=71)	20	20.6	24	24.7	20	20.6	19	19.6	14	14.4
Extension Agents -4H (N=19)	11	24.4	11	24.4	8	17.8	6	13.3	9	20.0
Extension Home Economists (N=71)	19	21.6	18	20.5	12	13.6	16	18.2	23	26.1
Extension Agric Agents (N=17)	6	15.4	10	25.6	7	18.0	8	20.5	8	20.5
Extension Home Economists-4H	5	27.8	2	11.1	2	11.1	3	16.7	6	33.3
Overall Response (N=221)	77	34.8	80	36.2	60	27.1	63	28.5	70	31.6

"videoconference equipment" for conducting staff conferences. Following closely to "videoconference equipment", in order of the most likely electronic communications equipment anticipated for use in conducting staff conferences by respondents, were "audioconference equipment", "microcomputer", "videotape", and "microcomputer".

While the respondent groups of county extension directors and extension agriculture agents indicated that they would most likely use "videoconference equipment" for conducting staff conferences, area specialized agents and extension home economists indicated "audioconference equipment" for the same purpose. The respondent group of extension agents-4-H indicated that they would most likely use either "audioconference equipment" or "videoconference equipment" for conducting staff conferences. The respondent group of extension home economists 4-H indicated that they would most likely use the "microcomputer" for conducting staff conferences.

The respondent groups of area specialized agents and county extension directors would least likely use "microcomputer" for conducting staff conferences, while the respondent groups of extension agents-4-H would least likely use "videotape" for the same purpose. In a similar fashion, the respondent groups of extension agriculture agents would least likely use "audioconference equipment". The respondent group of extension home economists-4-H would least likely use either "videoconference equipment" or "slidetape".

## CHAPTER V

### SUMMARY, CONCLUSIONS, AND RECOMMENDATIONS

The purpose of this chapter was to present a summary review of the study problem, the design and methodology, and major findings. Also presented are conclusions and recommendations resulting from analysis and interpretation of the data.

#### Summary of the Study

##### Purpose of the Study

The primary purpose of this study was to determine the nature and extent of use of electronic communications equipment by Oklahoma Cooperative Extension Personnel for disseminating extension education information.

##### Objectives of the Study

In order for this research study to accomplish its purpose, the following objectives were developed for consideration:

1. To summarize the survey conducted by the telecommunications committee on the availability of electronic communications equipment in extension field offices.

2. To determine the anticipated use of electronic communications equipment for disseminating extension education information.

3. To determine respondent perceptions regarding problems and hindrances of using electronic communications equipment.

4. To determine the anticipated use of slidetapes and videotapes containing extension education information topics located in a central library.

5. To secure respondent perceptual need for additional training in using certain instructional methods and electronic communications equipment.

6. To secure respondent perceptions regarding the extent to which the use of electronic communications equipment accomplishes certain extension information disseminating objectives.

7. To secure respondent perceptions regarding anticipated use of certain electronic communications equipment for conducting extension activities.

#### Rationale for the Study

As the need to disseminate extension education information faster and cheaper becomes pressing, extension personnel will have to take advantage of the use of electronic communications equipment. Also, they will find it necessary to familiarize themselves with the various available electronic communications equipment and the options which they offer in communicating ideas to the clientele. Furthermore, the need for additional training in using this innovative technology will become one of priority for both the extension personnel as well as the cooperative extension administration. Also, the advantages which a central library of videotapes and slidetapes on extension education information offers will become more obvious. It was hoped that the findings



of this study would assist the Oklahoma Cooperative Extension Administration make objective decisions regarding the need for additional training for extension personnel in using electronic communications equipment. Further, the findings of this study were intended to help or aid the Oklahoma State University's Division of Agriculture Telecommunications Committee make recommendations for the provision of electronic communications equipment to the extension field offices by the cooperative extension administration.

#### Design and Conduct of the Study

Following a review of research and literature related to this study, the major tasks involved in the design and methodology were: (1) selecting and developing the questionnaire, (2) validating the questionnaire, (3) establishing the study population and administering the questionnaire, (4) establishing a procedure for data collection, and (5) a method for analyzing and describing the collected data.

The study population consisted of 267 cooperative extension personnel employed by the State of Oklahoma for the purpose of this study, the 267 extension personnel were divided into six groups: area specialized agents, county extension directors, extension agents-4-H, extension home economists, extension agriculture agents, and extension home economists-4-H. Mailed questionnaires were utilized to collect data for this study from these extension personnel. Each of the personnel in the outlined groups were mailed a questionnaire in March 1984. Two hundred and twenty-one completed and returned the questionnaire for an 82.77 percent return of the population.

### Findings of the Study

As previously stated, the major focus of this study was to determine the perceptions of cooperative extension personnel regarding their present use of electronic communications equipment. In order to determine the perceptions of the respondent, the researcher used the number, percentages, frequency distribution, cumulative response, and mean response to analyze the data. It should be noted that not all these statistical manipulations were utilized in all the cases considered in the tables. Mean response and rank order were beneficial in summarizing each item on the instrument. With regard to the major concerns of this study, the findings are summarized in the following sections.

Availability of Electronic Communications Equipment in Extension Field Offices. It was found through a survey of the extension personnel at their mid-winter conference that 16 county extension offices had microcomputers, 34 borrowed or rented video equipment for use, 27 extension field offices owned at least one type of audio conference equipment. A majority of the respondents surveyed indicated that they borrowed or rented video equipment used in disseminating extension education information.

In a current inventory survey taken by the extension administration to determine the actual numbers of different electronic communications equipment in extension field offices (See Appendix D), the following information was found:

1. Six county field offices (Altus, Chickasha, Cheyenne, Cleveland, Duncan, and Oklahoma) in the southwest supervisory district had microcomputers, nine county field offices

- Duncan, Chickasha, McClain, Oklahoma, Caddo, Custer, Altus, Hobart, Roger Mills) had audioconferencing equipment and none of the county field offices owned a Satellite Dish.
2. In the southeast supervisory district, five county field offices (Pontotoc, Pittsburg, Marshall, Seminole, Choctaw) had microcomputers. Two county field offices (Pittsburg and Pontotoc) had videoconference equipment.
  3. In the northeast supervisory district, nine county field offices had microcomputers, and audioconference equipment.
  4. In the northwest supervisory district, six county field offices (Garfield, Texas, Woodward, Cimarron, Beaver, and Woods) had either a microcomputer, video equipment, or teleconferencing equipment readily available for their use.

Selected Characteristics of the Personnel Participating in the Study. The study respondents included 221 cooperative extension personnel. In terms of job classifications, 34 (15.4%) served as area specialized agents, 71 (32.1%), as county extension directors, 19 (1.6%), as extension agents-4-H, 71 (32.1%), as extension home economists, 17 (7.7%), as extension agriculture agents, and nine (4.1%), as extension home economists-4-H.

Of the 221 respondents, 41 (18.6%) served in the northwest supervisory district, 65 (29.4%), in the southwest, 57 (25.8%), in the northeast, and 58 (26.2%) in the southeast.

Ninety-three (42.1%) of the respondents held bachelor's degrees, 112 (50.7%), master's degrees, six (2.7%), doctor's degrees, and 10 (4.5%), indicated that they were pursuing other qualifications.

Summary of Mean Responses Concerning the Anticipated Use of Electronic Communications Equipment. Data in Table XXXII is a summary of mean responses concerning the anticipated use of electronic communications equipment. It is important to notice that except for audioconferencing and videoconferencing equipment, all the electronic communications equipment fell in the "often" category of use. Audioconferencing and videoconferencing equipment fell in the "sometimes" category of use. In terms of rank order, "slidetape" was ranked as the type of electronic communications equipment which would most frequently be used in disseminating extension education information. Videotape was ranked second, microcomputer, third, videoconferencing equipment, fourth, and audioconferencing equipment, fifth.

Summary of Mean Responses Regarding Problems and Hindrances Encountered in Using Electronic Communications Equipment. Table XXXIII provides a summary of mean responses regarding problems and hindrances encountered in using electronic communications equipment. It was found that cooperative extension personnel encountered all, except two problems and hindrances, "often". "Lack of training" and "Lack of standardization of equipment" were encountered only "sometimes". The "availability of equipment" was ranked as the number one problem encountered by cooperative extension personnel in using electronic communications equipment. This was followed by "Lack of Access to a Visual Library". Other problems ranked in numerical order to the two above are: third, "Subject Materials Out of Date"; fourth "Bulkiness of Equipment"; fifth, "Low Availability of Prepared Tapes"; sixth, "Lack of Training"; and seventh, "Lack of Standardization of Equipment".

TABLE XXXII

SUMMARY OF MEAN RESPONSES CONCERNING THE ANTICIPATED  
USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT

Electronic Communication Equipment	N	Mean Response	Category of Use	Rank
Audioconferencing	219	3.05	Sometimes	5
Videoconferencing	219	3.31	Sometimes	4
Slidetape	220	3.81	Often	1
Videotape	220	3.77	Often	2
Microcomputer	220	3.71	Often	3

TABLE XXXIII

SUMMARY OF MEAN RESPONSES REGARDING PROBLEMS AND HINDRANCES  
ENCOUNTERED IN USING ELECTRONIC COMMUNICATIONS EQUIPMENT

Problems and Hindrances	N	Mean Response	Category	Rank
Availability of Equipment	221	3.74	Often	1
Bulkiness of Equipment	220	3.67	Often	4
Lack of Access to a Visual Library	220	3.72	Often	2
Subject Materials out of date	220	3.71	Often	3
Low Availability of Prepared tapes	220	3.58	Often	5
Lack of Training	220	3.47	Sometimes	6
Lack of Standard- ization of Equipment	210	3.39	Sometimes	7

Summary of Mean Responses Regarding Anticipated Use of Slidetapes and Videotapes Containing Extension Education Information. Table XXXIV provides a summary of mean responses regarding anticipated use of slide-tapes and videotapes containing extension education information topics located in a central library. It was found that cooperative extension personnel anticipated using slidetapes and videotapes for the following extension education information topics, "sometimes": (1) Animal science information topics; (2) Agronomic information topics; (3) Agriculture Economics information topics; (4) Horticulture information topics; (5) Entomology information topics; and (6) Home Economics information topics. Although the mean responses for all tapes containing extension education topics fell in "sometimes" category of anticipated use, variation in values of the highest to the lowest mean response for each subject area, differed. For example, the highest mean response for animal science topics was calculated for "Animal Health", while the lowest was calculated for "Horse Production". In the case of agronomic information topics, "Wheat Production" and "Forage Production" tied for the highest mean response position, while "Plant Propagation" occupied the lowest. It was found that "Marketing Techniques" had the highest mean response, and "Tax Preparation", the lowest in the case of agriculture economics information topics. The highest mean response for horticulture information topics was for "Greenhouse Management" and the lowest, "Grafting". Among the three entomology information topics considered, "Insect Identification" was ranked highest in mean response and "Integrated Pest Management", the lowest. Finally, in the case of home economics information topics, "Nutrition" was ranked highest in mean response and, "Teaching Methodology", lowest. It is important to

TABLE XXXIV

SUMMARY OF MEAN RESPONSES REGARDING ANTICIPATED USE OF  
SLIDETAPES AND VIDEOTAPES CONTAINING EXTENSION  
EDUCATION INFORMATION TOPICS

Extension Education Information Topics	N	Mean Response	Category	Rank
<b><u>Animal Science:</u></b>				
Livestock Judging	156	3.32	Sometimes	2
Livestock Grooming	151	3.29	Sometimes	4
Animal Health	150	3.41	Sometimes	1
Beef Production	145	3.30	Sometimes	3
Dairy Production	144	3.23	Sometimes	5
Swine Production	142	3.19	Sometimes	6
Sheep Production	140	3.14	Sometimes	9
Horse Production	138	3.13	Sometimes	10
Cow/Calf Mgmt.	140	3.18	Sometimes	7.5*
Stocker Calf Mgmt.	141	3.18	Sometimes	7.5*
<b><u>Agronomy:</u></b>				
Wheat Production	141	3.28	Sometimes	1.5**
Alfalfa Production	143	3.24	Sometimes	4
Cotton Production	141	3.22	Sometimes	5
Forage Production	139	3.28	Sometimes	1.5**
Soil Production	139	3.21	Sometimes	6
Plant Production	140	3.19	Sometimes	7
Pasture Management	144	3.26	Sometimes	3

TABLE XXXIV (Continued)

Extension Education Information Topics	N	Mean Response	Category	Rank
<u>Agriculture</u>				
<u>Economics:</u>				
Farm & Business Management	145	3.29	Sometimes	3
Marketing Techniques	144	3.41	Sometimes	3
Book & Record Keeping	146	3.31	Sometimes	1
Tax Preparation	144	3.24	Sometimes	4
<u>Horticulture:</u>				
Greenhouse Management	140	3.21	Sometimes	1
Gardening	138	3.05	Sometimes	4
Grafting	137	3.00	Sometimes	5
Tree Pruning	137	3.11	Sometimes	2
Landscaping	137	3.09	Sometimes	3
<u>Entomology:</u>				
Insect Identification	136	3.16	Sometimes	1
Disease Control	140	3.04	Sometimes	2
Integrated Pest Management	136	3.00	Sometimes	3
<u>Home Economics:</u>				
Family Relationship	156	3.39	Sometimes	6
Child Development	142	3.35	Sometimes	9
Foods	144	3.43	Sometimes	3.5***
Nutrition	146	3.49	Sometimes	1
Clothing	147	3.41	Sometimes	5
Sewing	145	3.43	Sometimes	3.5***
Resource Management	144	3.44	Sometimes	2
Housing & Interior Design	143	3.38	Sometimes	7



TABLE XXXIV (Continued)

Extension Education Information Topics	N	Mean Response	Category	Rank
Home Equipment	143	3.36	Sometimes	8
Leadership Development	144	3.34	Sometimes	10
Teaching Methodologies	158	3.14	Sometimes	11

\*A tie in ranking of Animal Science Information topics.

\*\*A tie in ranking of Agronomic Information topics.

\*\*\*A tie in ranking of Home Economics Information topics.

mention that extension education information topics were classified under subject areas for easy interpretation.

Summary of Mean Responses Regarding Additional Training Needed for Using Certain Instructional Methods. Data in Table XXXV summarizes the mean responses regarding additional training needed for using certain instructional methods. It was found that cooperative extension personnel perceived additional training needed by them for 12 of the 13 instructional methods fell at the category established as "some". Additional training needed for using the 13th instructional method, "combined media", fell in the category established as "much". It was found that there was a three way tie in the mean response for three instructional methods. These were: "Committee", 2.57; "Games", 2.57; and "Demonstration Method". While "Combined Media" was ranked as number one instructional method in which cooperative extension personnel needed additional training in, "Problem Solving" was ranked as number 13.

Summary of Mean Responses Regarding Additional Training Needed for Using Certain Electronic Communications Equipment. Table XXXVI is a summary of mean responses regarding additional training needed for using certain electronic communications equipment. The data in the table show that cooperative extension personnel perceived additional training needed by them in using the listed electronic communications equipment to be in the "some" category. Out of the nine types of electronic communications equipment presented, only two had the additional training needed for their use fall in the "much" category. These two were the video recorder and the videodisc player. Additional training needed for using the remaining electronic communications

TABLE XXXV

SUMMARY OF MEAN RESPONSES REGARDING ADDITIONAL TRAINING  
NEEDED FOR USING CERTAIN INSTRUCTIONAL METHODS

Instructional Methods	N	Mean Response	Category	Rank
Panel Discussion	200	2.85	Some	2
Group Discussion	208	2.67	Some	4
Lecture Method	213	2.61	Some	5
Buzz Group	216	2.58	Some	6
Committee	217	2.57	Some	7.5*
Games	217	2.57	Some	7.5*
Team Teaching	217	2.52	Some	12
Demonstration Method	218	2.57	Some	7.5*
Problem Solving	218	2.51	Some	13
Role Playing	219	2.53	Some	11
Programmed Instruction	220	2.56	Some	10
Microcomputer Assisted Instruction	220	2.64	Some	3
Combined Media	221	3.57	Some	1

\*A tie in ranking of Instructional Method.

TABLE XXXVI

SUMMARY OF MEAN RESPONSES REGARDING ADDITIONAL TRAINING  
NEEDED FOR USING CERTAIN ELECTRONIC COMMUNICATIONS  
EQUIPMENT

Electronic Communication Equipment	N	Mean Response	Category	Rank
Video Recorder	221	3.53	Much	2
Videodisc Player	221	3.56	Much	1
Cable T.V System	221	3.34	Some	3
Audiotape Recorder	221	2.99	Some	5
35mm Slide Projector	221	2.72	Some	7
35mm Camera	220	2.85	Some	6
Satellite Delivery Dish	220	3.00	Some	4
16mm Movie Projector	220	2.65	Some	8
Overhead Projector	220	2.56	Some	9

equipment fell in the "some" category. While the mean response for the "videodisc player" was ranked as number one, that of the "overhead projector" was ranked as number nine.

Summary of Mean Responses Regarding the Extent to Which the Use of Electronic Communications Equipment Achieves Certain Extension Information Disseminating Objectives. Table XXXVII provides a summary of mean responses regarding the extent to which the use of electronic communications equipment achieves certain extension information disseminating objectives. It was found that cooperative extension personnel perceived the extent to which the use of electronic communications equipment achieves certain extension education information disseminating objectives to be at least, "some" and at most "much". Cooperative Extension personnel felt that the use of electronic communications equipment achieved the objectives of "motivating the clientele" and "improving the quality" to "some" extent. The remaining extension disseminating objectives fell in the "much" category as the extension personnel perceived these objectives to be achieved at the "much" extent. It was found that there was a three way tie in the mean response of three extension information disseminating objectives. These were: "Gives different pictures and sound experiences in activities", "Help develop and change attitudes", and "increases specialist availability at lower cost". While "supplementing other learning experiences" was ranked as the number one objective which the use of electronic communications equipment helps achieve, "motivating the clientele" was ranked as number 11.

TABLE XXXVII

SUMMARY OF MEAN RESPONSES REGARDING THE EXTENT TO WHICH THE USE OF  
ELECTRONIC COMMUNICATIONS EQUIPMENT ACHIEVES CERTAIN  
EXTENSION INFORMATION DISSEMINATING OBJECTIVES

Information Disseminating Objectives	N	Mean Response	Category	Rank
Motivating the Clientele	220	3.00	Some	11
Improving the quality of Communication	220	3.41	Some	10
Improving the quality of Education by providing up-to-date information	221	3.53	Much	9
Increasing the participation of the Clientele	221	3.68	Much	7
Enhances the image of the Extension personnel as a leader	221	3.67	Much	8
Supplementing other learning experiences	221	3.81	Much	1
Arouses interest by attracting attention of the clientele	221	3.79	Much	2
Vitalizes instruction & discussions	221	3.76	Much	3
Gives different pictures and sound experiences in activities	221	3.72	Much	4.5*
Helping develop & change attitude	221	3.72	Much	4.5*
Increasing specialist availability at lower cost	220	3.72	Much	4.5*

\* A three way tie in ranking of information disseminating objectives.

Overall Summary of Responses of Six Groups  
of Cooperative Extension Personnel Regarding  
Anticipated Use of Electronic Communications  
Equipment for Conducting Extension Activities

Table XXXVIII was a summary of responses of six groups of cooperative extension personnel regarding anticipated use of electronic communications equipment for conducting extension activities. There were variations in the choices of electronic communications equipment which respondent groups anticipated using for conducting each extension activity. For leadership training, four of the respondent groups anticipated using "videotape" or "videoconference equipment", while three of the respondent groups anticipated "slidetape equipment". For educational meetings, almost all (five) of the respondent groups anticipated using "slidetape equipment" while two of the respondent groups anticipated "videoconference equipment". Electronic communications equipment for use with field days was anticipated to be "videotape" or "videoconference equipment" by almost all (five) respondent groups with "slidetapes" anticipated by two.

In the case of demonstration activity, almost all of the respondent groups anticipated using "videotape" or "videoconference equipment" with "slidetape" anticipated by one. For club meetings, four of the respondent groups anticipated using "slidetape" while two anticipated "videotape" or "videoconference equipment". Electronic communications equipment for use with clientele office visits was anticipated to be "microcomputer" or "audioconference equipment" by almost all (five) respondent groups with "slidetape" anticipated by one.

TABLE XXXVIII

OVERALL SUMMARY OF RESPONSES OF SIX GROUPS OF COOPERATIVE EXTENSION PERSONNEL  
REGARDING ANTICIPATED USE OF ELECTRONIC COMMUNICATIONS EQUIPMENT FOR  
CONDUCTING EXTENSION ACTIVITIES

Extension Activities	Area Specialized Agents' Responses	County Extension Directors' Responses	Extension Agents'-4H Responses	Extension Home Economists' Responses	Extension Agriculture Agents' Responses	Extension Home Economists'-4H Responses
Leadership Training	Video Conference Equipment	Slidetape	Videotape	Slidetape	Videotape or Videoconference Equip.	Slidetape or Videotape
Educational Meetings	Video-Conference Equipment	Slidetape	Slidetape	Slidetape	Slidetape or Videoconference Equip.	Slidetape
Field Days Activities	Slidetape	Video-Conference Equipment	Videotape	Videotape	Videotape or Videoconference Equip.	Slidetape or Videotape
Demonstration Activities	Videotape	Videotape	Videotape	Videotape	Videoconference Equip.	Slidetape
Club-Meetings	Videotape	Slidetape	Slidetape	Slidetape	Videoconference Equip.	Slidetape
Clientele office Visits	Microcomputer	Microcomputer or Slidetape	Slidetape	Microcomputer	Audio- or Video-Conference Equipment	Audio-conference Equipment
Civic Clubs programs	Videotape	Videotape	Slidetape	Slidetape	Videotape	Microcomputer
Advisory Committee Meetings	Slidetape or Videotape	Videotape	Videotape	Videotape	Slidetape	Slidetape
Personal Development and Study	Any of the* Equipment	Videotape	Videotape	Microcomputer	Videotape	Slidetape or Audioconference Equipment
Staff Conferences	Audioconferen- ce Equipment	Videoconferen- ce Equipment	Audio- or Video- Conference Eq.	Microcomputer	Videoconfer- Equipment	Microcomputer

\*Audioconference Equipment, Videoconference Equipment, Slidetape, Videotape, or Microcomputer.



Regarding civic club programs, three of the respondent groups anticipated using "videotape"; two, "slidetape"; and one "microcomputer". For advisory committee meetings, all of the respondents anticipated using "videotape" or "slidetape". For personal development and study, three of the respondent groups anticipated using "videotape"; one, "microcomputer"; and another one anticipated any of the five electronic communications equipment. For staff conferences, four of the respondent groups anticipated using "audioconference equipment" or "videoconference equipment"; while two anticipated "microcomputer".

Table XXXIX was an attempt to provide an overall summary of the combined groups' responses and their rankings regarding the most likely electronic communications equipment anticipated for use in conducting extension activities. The combined groups' ranking of the anticipated use of the electronic communications equipment indicated that for half of the extension activities the "slidetape equipment" would be the first choice. The "videotape equipment" came in a close second in a number of extension activities for anticipated use with the "microcomputer" anticipated first for only clientele office visits and "videoconference equipment" only for staff conferences. Additional rankings confirmed the same trend among the lower rankings. "Audioconference equipment" had second rankings for personal development and study and staff conferences but it and the "microcomputer" had lower overall rankings by the combined groups for most of the extension activities.

### Conclusions

Interpretation of the findings of this study prompted the following conclusions:

TABLE XXXIX

OVERALL SUMMARY OF COMBINED GROUPS RESPONSES AND RANKINGS REGARDING  
THE MOST LIKELY ELECTRONIC COMMUNICATIONS EQUIPMENT ANTICIPATED  
FOR USE IN CONDUCTING EXTENSION ACTIVITIES

Extension Activities	Combined Groups' First Choice	Combined Groups' Second Choice	Combined Groups' Third Choice	Combined Groups' Fourth Choice	Combined Groups' Fifth Choice
Leadership Training	Slidetape	Videotape	Videoconfere- nce Equipment	Audioconfere- nce Equipment	Microcomputer
Educational Meetings	Slidetape	Videotape	Videoconfere- nce Equipment	Audioconfere- nce Equipment	Microcomputer
Field Days Activities	Videotape	Videoconfere- nce Equipment	Slidetape	Microcomputer	Audioconference Equipment
Demonstration Activities	Videotape	Slidetape	Videoconfere- nce Equipment	Microcomputer	Audioconference Equipment
Club Meetings	Slidetape	Videotape	Videoconfere- nce Equipment	Audioconfere- nce Equipment	Microcomputer
Clientele office visits	Microcomputer	Slidetape	Videotape	Audioconfere- nce Equipment	Videoconference Equipment
Civic Clubs programs	Slidetape	Videotape	Videoconfere- nce Equipment	Audioconfere- nce Equipment	Microcomputer
Advisory Committee Meetings	Slidetape	Videotape	Videoconfere- nce Equipment	Audioconfere- nce Equipment	Microcomputer
Personal Development and Study	Videotape	Audioconfere- nce Equipment	Microcomputer	Slidetape	Videoconference Equipment
Staff Conferences	Videoconfere- nce Equipment	Audioconference Equipment	Microcomputer	Videotape	Slidetape

1. When the initial survey of extension personnel regarding availability of electronic communications equipment in extension field offices was compared with the second, it was found that some extension personnel did not list all the electronic communications equipment available for their use in the field offices. This would support the idea, not all extension personnel are aware of all the available electronic communications equipment in their field offices.

2. The respondents indicated that they would use the "slidetape", "videotape", and "microcomputer", "often", for disseminating extension education information if readily available. "Audioconference equipment" and "videoconference equipment" would be used, "sometimes". This supports the idea that extension personnel would use electronic communications equipment readily, if made available to them.

3. Problems and hindrances exist in the use of some relatively new electronic communications equipment. Extension personnel surveyed indicated that availability of equipment and lack of access to a visual library were the two prominent problems currently encountered by them. This would support the idea that extension personnel are presently having problems with using electronic communications equipment, and are having problems locating a steady source of information to support continuous use of this equipment.

4. The respondents have indicated that if readily available and of high quality, they would use slidetapes and videotapes containing information on livestock judging, wheat production, marketing techniques, greenhouse management, insect identification, and nutrition more than any others in a group of subject areas. This supports the idea that extension personnel would make use of slidetapes and videotapes

containing vital information topics, if made readily available in a central library of slidetapes and videotapes.

5. The respondents greatest needs for additional training in using instructional methods were found in the areas of panel discussion and combined media. Similarly, respondents greatest needs for additional training in using electronic communications equipment were found for the videodisk player and the video camera. Respondents have indicated that they need "some" additional training in using all instructional methods and most electronic communications equipment. This supports the idea that there is a need for method and equipment training.

6. Respondents have indicated that the use of electronic communications equipment helps accomplish most of the extension disseminating objectives. A majority of the extension disseminating objectives were accomplished to a "much" extent through the use of electronic communications equipment. This would support the idea that the use of electronic communications equipment greatly enhances the accomplishment of most extension disseminating objectives.

7. Perceived differences exist among the six groups of extension personnel on what particular choice of electronic communications equipment to use for conducting each extension activity. While the respondent groups of county extension directors, extension agents-4-H, and extension home economists favor the use of videotape and slidetape heavily in conducting most extension activities, the respondent group of extension agriculture agents favor the use of either videoconference equipment or the videotape for the same purpose. The respondent groups of area specialized agents and extension home economists-4-H favor the use of videoconference equipment, slidetape, microcomputer, and

audioconference equipment for conducting most extension activities. This finding supports the idea that respondents will use a variety of electronic communications equipment for conducting extension activities.

8. A general look at the most likely piece of electronic communication equipment that extension personnel anticipate using for conducting extension activities will reveal that the slidetape and videotape equipment are most popular for most extension activities. However, they also indicated the microcomputer and videoconference equipment ranked first for two activities and audioconference equipment ranked second for two. This would indicate also that a variety of electronic communications equipment is needed for extension activities.

#### Recommendations

The following recommendations were based on the findings of this study and the conclusions that were reached:

1. That the findings of this study be communicated to the Cooperative Extension Administration of the State of Oklahoma, the Telecommunications Committee of the Division of Agriculture, Oklahoma State University, department heads and faculty so that the results of this study may serve as a guide for recommending and making available new and efficient electronic communications equipment to extension personnel for disseminating extension education information.

2. That extension personnel be encouraged to use electronic communications equipment often in disseminating extension education information and that a variety of electronic communication equipment be made available to them as quickly as it can be procured.

3. That extension personnel be made aware of the advantages and

availability of electronic communications equipment currently existing for their use in field offices for disseminating extension education information.

4. That the Cooperative Extension Administration commit time and energy to staff training and development in the use of electronic communications equipment and instructional methods for disseminating extension education information.

5. That high quality slidetapes and videotapes containing extension education information topics that are beneficial to the clientele be developed and made readily available in a central library.

6. That constant up-dating of high quality slidetapes and videotapes containing extension education information topics be encouraged in extension personnel by the Cooperative Extension Administration.

7. That the format and techniques for presenting extension education information using instructional methods and electronic communications equipment be clearly defined and emphasis placed on clientele needs.

8. That constant workshops on the new ways and uses of electronic communications equipment in extension activities be conducted for the benefit of all extension personnel.

9. That enough operating funds be made available to extension field staff to help encourage continuous use of electronic communications equipment for extension activities.

#### Recommendations for Further Study

Further study which could provide helpful insight into related aspects of this research include:

1. Determine to what degree extension personnel have excluded the use of electronic communications equipment for disseminating extension education information due to inadequate training.

2. Studies on the adequacy of using only electronic communications equipment for disseminating extension education information should be carried out. This would help determine whether there is need to use other communications equipment in conjunction with electronic communications equipment for disseminating extension education information.

3. For the extension information topics recommended for slidetapes and videotapes, which extension personnel indicated that they would use if readily available, determine more precisely why these topics were rated high amongst the list of subject areas. Was it because of the actual lack of such information for extension personnel use? Was it due to extension personnel area of discipline in college? Or, was it because of the benefits that will accrue to the clientele due to the availability of such extension education information.

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APPENDIXES

APPENDIX A

QUESTIONNAIRES USED FOR THE SURVEY

JANUARY, 1984

FORM A  
DIVISION OF AGRICULTURE  
TELECOMMUNICATIONS COMMITTEE SURVEY  
OF COUNTY/ AREA/ DISTRICT OFFICES

---

 Name

---

 Position

---

 Name of County, Area or District

please respond to the following questions. We are trying to update our information regarding telecommunications equipment used in Extension field offices.

## I. EQUIPMENT

Circle one

## A. Microcomputers

- Does your office have a microcomputer? If yes, give brand and model.

YES NO

- If no, does your office plan to get one in the near future? Please describe.

YES NO

- Accessories? (ex. printer, modem, other?)  
Please describe.

YES NO

## B. Terminals (equipment used to access a host computer)

- Does your office have a terminal? Please describe.

YES NO

## C. Cable TV

- Do you use cable TV service in your programming?  
Please describe.

YES NO

## D. Video Equipment

- Does your office have video equipment? Please describe.

YES NO

## D. Video Equipment, continued

- If your office does not have video equipment, do you have local contacts from whom you can borrow it? Please describe YES NO
- Does your office plan to get any in the near future? Please describe YES NO

## E. Audio Teleconferencing

- Does your office have audio teleconferencing equipment OR local contacts from whom you can borrow it? Please describe YES NO
- Does your office plan to get any in the near future? Please describe. YES NO

## F. Satellite Communications

- Does your office have access to a satellite downlink (receiving dish)? Describe. YES NO
- Have you ever been involved in a satellite teleconferenc? Please describe. YES NO

## II. VIDEOTAPE NEEDS

- If a central library of videotapes were available, how would you use them?
- What subjects would you like to see included for videotape? (Please be as descriptive as possible.)



<p><b>A</b> Job Title:          Area Specialized Agent _____ Ext.Home Economist _____          County Ext. Director _____ Ext.Agric. Agent _____          Ext. Agent - 4H _____ Ext.Home Econo-4H _____</p> <p><b>B</b> District :(Circle) NW SW NE SE</p>	<p><b>C.</b> Highest Degree obtained (Circle ONE)          B.S. M.S. others _____</p> <p><b>D.</b> Years of Experience :          0 - 5 yrs _____ 16 - 20 yrs _____          6 - 10 yrs _____ 20 + years _____          11 - 15 yrs _____</p>					
<p><b>Instructions :</b> Using the following rating scales, please respond to these Perception questions on the use of Electronic Communication Equipment in disseminating information : 5 = Very Often; 4 = Often; 3 = Sometimes; 2 = Seldom; 1 = Never.          Check (✓) ONE</p>		Very Often	Often	Sometimes	Seldom	Never
<b>PART ONE</b>						
<p>1. If it were readily available and of high quality, how often would you use the following equipment for disseminating information?</p> <p>(a) Audioconferencing Equipment.....</p> <p>(b) Videoconferencing Equipment.....</p> <p>(c) Slide-tape Equipment.....</p> <p>(d) Video-tape Equipment.....</p> <p>(e) Microcomputer.....</p>						
<p>2. How often do you encounter the following problems and hindrances in using Electronic Communication Equipment?</p> <p>(a) Availability of Equipment.....</p> <p>(b) Bulkiness or excessive weight.....</p> <p>(c) Lack of access to a Visual library.....</p> <p>(d) Subject materials out of date.....</p> <p>(e) Low availability of prepared tapes.....</p> <p>(f) Lack of training.....</p> <p>(g) Lack of standardization of the Equipment.....</p> <p>(h) Others (list) _____</p>						
<p>3. If readily available and of high quality, how often would you use slide-tapes and Video-tapes containing information on the following topics: (Please <u>check</u> only topics in your job area )</p> <p>(a) Animal Science - Livestock Judging.....</p> <p style="margin-left: 20px;">- Livestock Grooming and showing.....</p> <p style="margin-left: 20px;">- Animal Health.....</p> <p style="margin-left: 20px;">- Beef Production.....</p> <p style="margin-left: 20px;">- Dairy Production.....</p> <p style="margin-left: 20px;">- Swine Production.....</p> <p style="margin-left: 20px;">- Sheep Production.....</p> <p style="margin-left: 20px;">- Horse Production.....</p> <p style="margin-left: 20px;">- Cow/Calf Management.....</p> <p style="margin-left: 20px;">- Stocker Cattle Management.....</p> <p>(b) Agronomy - Wheat Production.....</p> <p style="margin-left: 20px;">- Alfalfa Production.....</p> <p style="margin-left: 20px;">- Cotton Production.....</p> <p style="margin-left: 20px;">- Forage Production.....</p> <p style="margin-left: 20px;">- Soil Preparation.....</p> <p style="margin-left: 20px;">- Plant Propagation.....</p> <p style="margin-left: 20px;">- Pasture Management.....</p> <p>(c) Agriculture-Economics - Farm and Business Management.....</p> <p style="margin-left: 20px;">- Marketing Techniques.....</p> <p style="margin-left: 20px;">- Book and Record Keeping.....</p> <p style="margin-left: 20px;">- Tax Preparation.....</p> <p>(d) Horticulture - Greenhouse Management.....</p> <p style="margin-left: 20px;">- Gardening.....</p> <p style="margin-left: 20px;">- Grafting.....</p> <p style="margin-left: 20px;">- Tree Pruning.....</p> <p style="margin-left: 20px;">- Landscaping.....</p> <p>(e) Entomology - Insect Identification.....</p> <p style="margin-left: 20px;">- Disease Control.....</p> <p style="margin-left: 20px;">- Integrated Pest Management.....</p> <p>(f) Home Economics - Family Relationship.....</p> <p style="margin-left: 20px;">- Child Development.....</p> <p style="margin-left: 20px;">- Foods.....</p> <p style="margin-left: 20px;">- Nutrition.....</p> <p style="margin-left: 20px;">- Clothing.....</p> <p style="margin-left: 20px;">- Sewing.....</p> <p style="margin-left: 20px;">- Resource Management.....</p> <p style="margin-left: 20px;">- Housing and Interior Design.....</p> <p style="margin-left: 20px;">- Home Equipment.....</p> <p style="margin-left: 20px;">- Leadership Development.....</p> <p style="margin-left: 20px;">- Teaching Methodologies.....</p> <p>(g) Others (Write-in) _____</p>						

Instruction : Using the following scales of Needs rating, respond to questions 4 and 5 as you perceive them : 5 = Very Much; 4 = Much; 3 = Some; 2 = Little; 1 = None. Check (✓) ONE		Very Much	Much	Some	Little	None
PART TWO		5	4	3	2	1
4.	How much additional training would you need to feel comfortable in using the following Instructional Methods for disseminating Information : (a) Panel Discussion..... (b) Group Discussion..... (c) Lecture..... (d) Buzz Group..... (e) Committee..... (f) Games..... (g) Team Teaching..... (h) Demonstration Method..... (i) Problem Solving..... (j) Role Playing..... (k) Programmed Instruction..... (l) Microcomputer Assisted Instruction..... (m) Combined Media (Audioconference & Videoconference)					
5.	How much additional training would you need to feel comfortable in utilizing these Electronic Communication Equipment : (a) Video Recorder and Camera..... (b) Videodisk Player..... (c) Cable Television system..... (d) Audiotape Recorder..... (e) 35mm Slide Projector (Carousel)..... (f) 35mm Camera..... (g) Satellite Delivery Dish..... (h) 16mm Movie Projector..... (i) Overhead Projector.....					
6.	Instruction : To what extent do you feel Electronic Communication Equipment accomplishes the following : (Please rate the benefits using the following scales: 5 = Very Much; 4 = Much; 3 = Some; 2 = Little; 1 = Not at all.)	Very Much	Much	Some	Little	None
PART THREE		5	4	3	2	1
	(a) Motivates the clientele..... (b) Improves the quality of communication..... (c) Improves the quality of education by providing up-to-date information..... (d) Increases the participation of the clientele..... (e) Enhances the image of the extension personnel as a leader..... (f) Supplements other learning experiences..... (g) Arouses interest by attracting attention of the clientele..... (h) Vitalizes instruction and discussions..... (i) Gives different pictures and sound experiences in activities..... (j) Helps develop and change attitudes..... (k) Increases specialist availability at lower cost.....					
7.	Instruction : If the following were readily available Electronic Communication equipment, please check the ones that you would most likely use in carrying out the following extension activities : (You may check (✓) more than one communication equipment for each activity)	Audioconference Equip.	Videoconference Equip.	Slide-tape Equipment.	Video-tape Equipment.	Microcomputer.
PART FOUR						
	(a) Leader Training (4H, EHG, etc)..... (b) Educational Meeting..... (c) Field days..... (d) Demonstrations..... (e) Club Meetings (4H, EHG, etc)..... (f) Clientele office visits..... (g) Programs for civic clubs..... (h) Advisory Committee meetings..... (i) Personal development and study..... (j) Staff Conferences..... (k) Others (specify).....					

APPENDIX B  
QUESTIONNAIRE COVER LETTERS  
TO RESPONDENTS

**COOPERATIVE EXTENSION SERVICE**

**OKLAHOMA STATE UNIVERSITY**  
OFFICE OF THE DEAN DIRECTOR



**DIVISION OF AGRICULTURE**  
STILLWATER, OKLAHOMA 74078  
405-624-5400

21 March 1984

TO: Selected Cooperative Extension Staff

Dear Colleagues:

As we plan for the future, we feel it is important that you be involved in the development of materials and programs which will effect you. This is especially true as we look at our methods of disseminating educational information.

Mr. Adekoya Adebola, a graduate student in the Department of Agricultural Education, is conducting a study to indentify the needs of County Extension personnel in Oklahoma for material and training in various electronic communication media. Findings of the study should help the Oklahoma Cooperative Extension Service to determine needs and priorities in these areas.

Please assist us in this effort by completing the enclosed questionnaire and returning it to Mr. Adebola in the next few days.

Your assistance in this study is appreciated.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "T. Roy Bogle".

T. Roy Bogle  
Associate Director

enclosure




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**OKLAHOMA STATE UNIVERSITY • STILLWATER**


---

Department of Agricultural Education  
448 Agricultural Hall  
624-5129

74078

March 21, 1984

Dear Extension Personnel :

We are studying the Perceptions of Cooperative Extension Personnel regarding the use of Electronic Technology for disseminating information. This study will assist the Oklahoma Cooperative Extension Administration make objective decisions about the need for additional training for extension personnel in the use of electronic communication equipment. It will also aid the Oklahoma State University Telecommunications committee make recommendations for the provision of adequate electronic communication equipment to the extension field offices.

As your perception is very useful in this study, you have been selected as one of the competent professionals that should be surveyed. Please complete both sides of the enclosed questionnaire and return it through the enclosed self-addressed envelope provided for your convenience.

Thanks for your time.

Sincerely,

*Adekoya*  
Adekoya, Adebofa

Graduate Student,  
Dept. of Agric-Education  
Oklahoma State University.

*James P. Key*  
Dr. James Key, Professor  
Agriculture Education &  
Chairman of Telecommunication  
Committee.

TEL/aaa

cc. Dr. Roy Bogle.  
Dr. Roy Lessly.  
Dr. Bob Reisbeck.  
Graduate Committee.

APPENDIX C

SECOND MAILING COVER LETTER

FOR QUESTIONNAIRE




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**OKLAHOMA STATE UNIVERSITY • STILLWATER**

 Department of Agricultural Education  
 448 Agricultural Hall  
 624-5129

74078

April 10, 1984

Dear Extension Personnel :

The response to our questionnaires has been encouraging. They are substantiating some thoughts we have had about Extension Personnel's perception of their use of Electronic Technology for disseminating information. However, in order to get accurate results in our study, we need 100% response. Only you, as a competent professional in the field, can provide the answers we need.

We realize this is a busy time of the year for Extension personnel, but we need your help in bringing this study to a conclusion. In case you have misplaced the first questionnaire, we are enclosing another one. If you have already mailed your questionnaire, please disregard this portion of the letter and accept our appreciation for your prompt response.

Sincerely,

*Chris Adebola*  
 Adebola, Adebola  
 Graduate Student,  
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 Agriculture Education  
 & Chairman of Tele-  
 communication Committee.

 TEL/aaa:Rm  
 enclosure.

APPENDIX D

INVENTORY SURVEY OF ELECTRONIC  
COMMUNICATIONS EQUIPMENT



INVENTORY SURVEY OF ELECTRONIC COMMUNICATION  
EQUIPMENT

DISTRICT AND COUNTY	TYPE OF EQUIPMENT
<u>Northeast:</u>	
Creek	Darome Speaker system w/telephone and microphones
Lincoln	Computer - Radio Shack TRS 80 Model 12 Printer - Radio Shack DWP-210
Muskogee	Darome Speaker system/telephone and one microphone. Computer - Radio Shack TRS 80 Model 16 Radio Shack Model 4P Printer - Radio Shack Daisy Wheel Printer II Starwriter F-10 Radio Shack Model DMP-210
Okmulgee	Teleconference hook-up (telephone w/speaker system)
Osage	Teleconference hook-up (telephone w/speaker system)
Rogers	Darome speaker system w/telephone and microphone. Computer - Radio Shack TRS 80 Model 16 Printer - Starwriter F-10
Wagoner	Panasonic Video-Cassette Recorder and player with Monitor.
<u>Northwest :</u>	
Garfield	Computer - Radio Shack TRS 80 Model III
Texas	Computer - Radio Shack TRS 80 Model III
Wood-ward	Video Equipment - VHS 1/2 inch (120 minutes Teleconferencing equipment.
Cimarron	Teleconferencing Equipment
Beaver	Teleconferencing Equipment
Woods	Teleconferencing Equipment

INVENTORY SURVEY OF ELECTRONIC COMMUNICATION  
EQUIPMENT

DISTRICT AND COUNTY	TYPE OF EQUIPMENT
<u>Southeast:</u>	
Pontotoc	Computer - Radio Shack TRS 80 Model 16 Printer - Starwriter F-10
Pittsburg	Computer - Radio Shack TRS 80 Model 16 Printer - Starwriter F-10
Marshall	Computer - Radio Shack TRS 80 Model 12 Printer - Radio Shack TRS 80 Model 16 Daisy Wheel
Seminole	Computer - Radio Shack TRS 80 Model 12 Printer - Radio Shack TRS 80 Model 16 Daisy Wheel
Choctaw	Computer - Radio Shack TRS 80 Model 12 Printer - Daisy Wheel
Pittsburg	Video Equipment - Video Recorder Monitor TV RCA
Pontotoc	Video Equipment - Video Recorder Panasonic NV 8420 Monitor TV Panasonic Model 9022 Teleconference Equipment Bell Conference Phone
<u>Southwest:</u>	
Altus	Computer - Radio Shack TRS 80 Model 16 Audioteleconference Equipment - Darome Speaker system/telephone and microphone.
Chickasha	Computer - Radio Shack TRS 80 Model 16 Audioconference Equipment - Darome Speaker system/telephone and microphone.
Cheyenne	Computer - Radio Shack TRS 80 Model 12
Cleveland	Computer - Vector 4-20
Duncan	Computer - Radio Shack TRS 80 Model 16

INVENTORY SURVEY OF ELECTRONIC COMMUNICATION  
EQUIPMENT (CONTINUED)

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DISTRICT AND COUNTY	TYPE OF EQUIPMENT
Duncan	Audioconference Equipment - Darome Speaker system/telephone and microphone Video Equipment - VCR Equipment.
Oklahoma	Computer - Radio Shack TRS 80 Model 12 Audioconference Equipment - Darome Speaker system/telephone and microphone Video Equipment - VCR Equipment.
Caddo	Audioconference Equipment - Darome Speaker system/telephone and microphone
Custer	Audioconference Equipment - Darome Speaker system/telephone and microphone
Hobert	Audiconference Equipment - AT & T.
McClain	Audioconference Equipment - Darome Speaker system/telephone and microphone
Roger Mills	Audioconference Equipment - AT & T.

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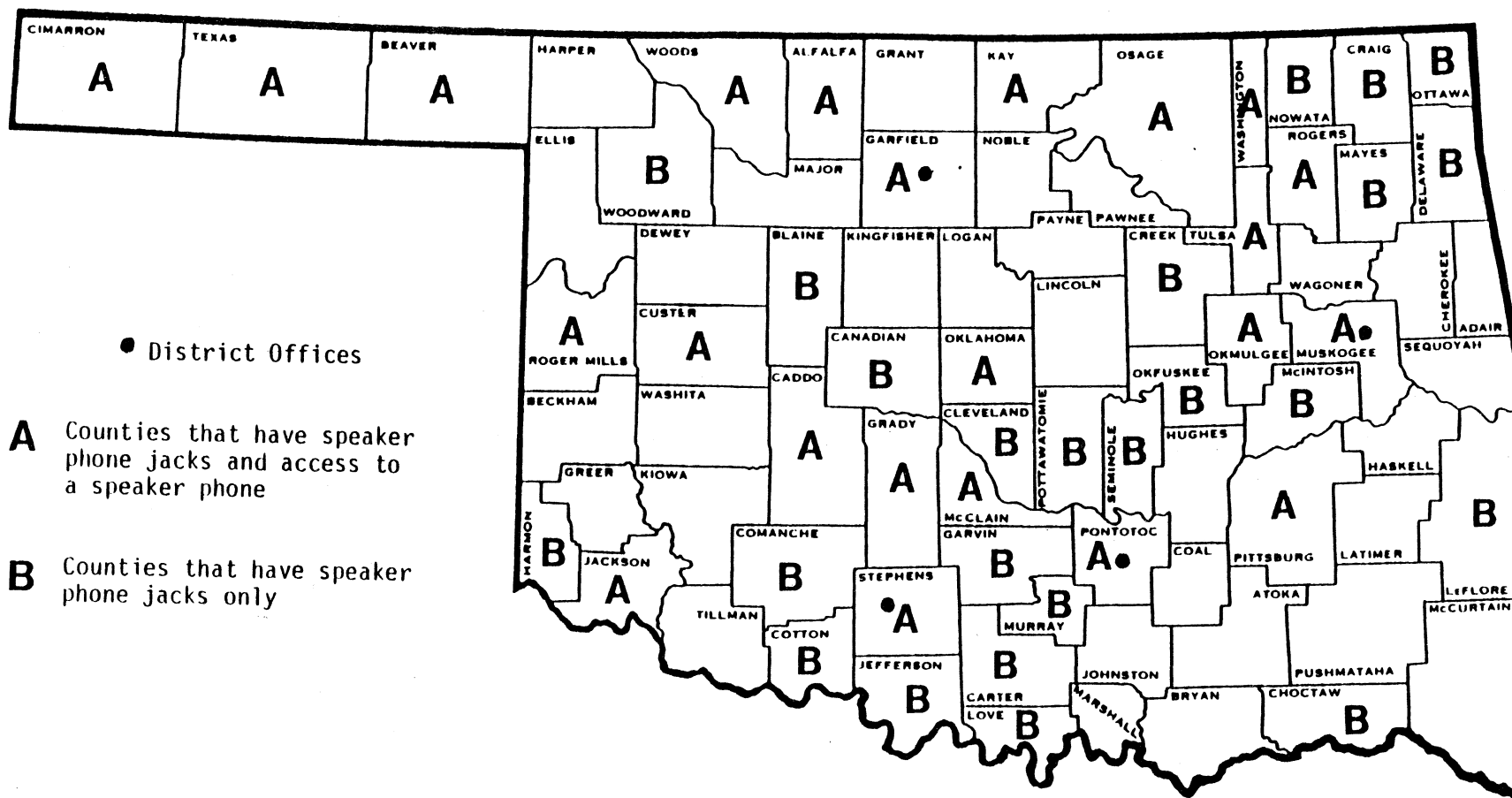


Figure 5. Counties in the State of Oklahoma with Some Form of Electronic Communication Equipment

VITA

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Candidate for the Degree of

Doctor of Education

Thesis: PERCEPTIONS OF OKLAHOMA COOPERATIVE EXTENSION PERSONNEL  
REGARDING THEIR USE OF ELECTRONIC TECHNOLOGY IN  
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Personal Data: Born in Lagos, Nigeria, January 16, 1956, the son  
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